

CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT

1Q13

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		1Q	2Q		3Q		4Q		1Q		1Q13 Increase (Decrease) from	
		2012		2012		2012		2012		2013	4Q12	1Q12
Total Revenues, Net of Interest Expense	\$	19,406	\$	18,642	\$	13,951	\$	18,174	\$	20,491	13%	6%
Total Operating Expenses		12,319		12,134		12,220		13,845		12,398	(10%)	1%
Net Credit Losses		3,955		3,576		3,979		3,066		2,961	(3%)	(25%)
Credit Reserve Build / (Release)		(1,127)		(991)		(1,468)		(142)		(666)	NM	41%
Provision for Unfunded Lending Commitments		(38)		7		(41)		56		14	(75%)	NM
Provision for Benefits & Claims		229	_	214		225		219		231	5%	1%
Provision for Credit Losses and for Benefits and Claims		3,019	_	2,806		2,695		3,199		2,540	(21%)	(16%)
Income from Continuing Operations before Income Taxes		4,068		3,702		(964)		1,130		5,553	NM	37%
ncome Taxes (benefits)		1,006		715		(1,488)		(206)		1,588	NM	58%
ncome from Continuing Operations ncome (Loss) from Discontinued Operations, net of Taxes	\$	3,062	\$	2,987 (1)	\$	524 (31)	\$	1,336 (112)	\$	3,965 (67)	NM 40%	29% NM
	_	(5)	_		_		_		_			
Net Income before Noncontrolling Interests Net Income Attributable to Noncontrolling Interests		3,057 126		2,986 40		493 25		1,224 28		3,898 90	NM NM	28% (29%)
Citigroup's Net Income	\$	2,931	\$	2,946	\$	468	\$	1,196	\$	3,808	NM	30%
Diluted Earnings Per Share:		_,		_,				.,		5,555		
-	•	0.06	¢.	0.05	ď	0.16	ď	0.42	¢.	1.25	NM	30%
Income from Continuing Operations	<u>\$</u> \$	0.96	\$	0.95	\$	0.16	\$	0.42	\$	1.25		
Citigroup's Net Income	\$	0.95	\$	0.95	\$	0.15	\$	0.38	\$	1.23	NM	29%
Shares (in millions) (1):												
Average Basic Average Diluted		2,926.2 3,014.5		2,926.6 3,015.0		2,926.8 3,015.3		2,942.7 3,017.0		3,040.1 3,044.7	3% 1%	4% 1%
Common Shares Outstanding, at period end		2,932.2		2,932.5		2,932.5		3,028.9		3,042.9	170	4%
	•		•		æ		•		æ			470
Preferred Dividends - Basic Preferred Dividends - Diluted	\$ \$	4 4	\$ \$	9 9	\$ \$	4 4	\$ \$	9 9	\$ \$	4 4	(56%) (56%)	-
Income Allocated to Unrestricted Common Shareholders - Basic												
Income from Continuing Operations	\$	2,878	\$	2,869	\$	484	\$	1,269	\$	3,797	NM	32%
Citigroup's Net Income	\$	2,873	\$	2,868	\$	453	\$	1,160	\$	3,732	NM	30%
Income Allocated to Unrestricted Common Shareholders - Diluted												
Income from Continuing Operations	\$	2,882	\$	2,873	\$	485	\$	1,271	\$	3,798	NM	32%
Citigroup's Net Income	\$	2,877	\$	2,872	\$	455	\$	1,161	\$	3,732	NM	30%
Financial Ratios (2):												
Tier 1 Common Ratio		12.50%		12.71%		12.73%		12.67%		11.8%		
Tier 1 Capital Ratio		14.26%		14.46%		13.92%		14.06%		13.1%		
Total Capital Ratio		17.64%		17.70%		17.12%		17.26%		16.1%		
Leverage Ratio		7.55%		7.66%		7.39%		7.48%		7.8%		
Return on Average Assets		0.62%		0.62%		0.10%		0.25%		0.82%		
Efficiency Ratio		63%		65%		88%		76%		61%		
Return on Average Common Equity		6.5%		6.5%		1.0%		2.5%		8.2%		
Balance Sheet Data, EOP (in billions of dollars, except Book Value per			•		•		•		•		407	(0
Total Assets	\$	1,944.4	\$	1,916.5		1,931.3	\$	1,864.7	\$	1,881.7	1%	(3%)
Total Average Assets		1,911.8		1,916.1		1,909.4		1,905.4		1,886.8	(1%)	(1%)
Total Deposits		906.0		914.3		944.6		930.6		933.8	-	3%
		181.8		183.9		186.8		189.0		193.4	2%	6%
Citigroup's Stockholders' Equity												
Citigroup's Stockholders' Equity Book Value Per Share (3)	\$	61.90	\$	62.61	\$	63.59	\$	61.57	\$	62.51	2%	1%
Citigroup's Stockholders' Equity	\$ \$		\$ \$		\$ \$		\$ \$		\$ \$	62.51 52.35	2% 2%	1% 3%

⁽¹⁾ Citi's basic and end-of-period shares increased in the fourth quarter 2012 as compared to the third quarter 2012 due to the issuance of approximately 96 million shares of common stock during the quarter upon the automatic settlement of the T-DECS issued in December 2009, as previously announced.

Note: Ratios and returns are calculated based on the displayed numbers.

⁽²⁾ First Quarter 2013 Basel I capital ratios reflect the final revised U.S. market risk capital rules (Basel II.5) that were effective beginning on January 1, 2013.

⁽³⁾ Citi's book value and tangible book value per share each declined in the fourth quarter 2012 as compared to the third quarter 2012 due to the settlement of the T-DECS (see footnote 1 above). Tangible book value per share is a non-GAAP financial measure. See page 46 for a reconciliation of this measure.

NM Not meaningful

^{*} Preliminary

Reclassified to conform to the current period's presentation.



	1Q	2Q	3Q	4Q	1Q	1Q13 In (Decrea	ncrease se) from
	2012	2012	2012	2012	2013	4Q12	1Q12
Revenues		-					
Interest revenue	\$ 17,537	\$ 16,889	\$ 16,934	\$ 16,778	\$ 16,165	(4%)	(8%)
Interest expense	5,590	5,296	5,021	4,628	4,281	(7%)	(23%)
Net interest revenue	11,947	11,593	11,913	12,150	11,884	(2%)	(1%)
Commissions and fees	3,138	3,079	3,304	3,405	3,532	4%	13%
Principal transactions	1,931	1,640	976	234	2,447	NM	27%
Administrative and other fiduciary fees	981	1,037	974	1,020	1,068	5%	9%
Realized gains (losses) on investments	1,925	273	615	438	450	3%	(77%)
Other-than-temporary impairment losses on investments and other assets (1)	(1,305)		(3,470)	(68)	(261)	NM	80%
Insurance premiums	635	621	616	604	611	1%	(4%)
Other revenue (2)	7,459	527	2,038	6,024	760	94%	NM 15%
Total non-interest revenues		7,049			8,607	43%	
Total revenues, net of interest expense	19,406	18,642	13,951	18,174	20,491	13%	6%
Provisions for Credit Losses and for Benefits and Claims							
Net credit losses	3,955	3,576	3,979	3,066	2,961	(3%)	(25%)
Credit reserve build / (release)	(1,127)	(991)	(1,468)	(142)	(666)	NM	41%
Provision for loan losses	2,828	2,585	2,511	2,924	2,295	(22%)	(19%)
Policyholder benefits and claims	229	214	225	219	231	5%	1%
Provision for unfunded lending commitments	(38)		(41)	56	14	(75%)	NM
Total provisions for credit losses and for benefits and claims	3,019	2,806	2,695	3,199	2,540	(21%)	(16%)
Operating Expenses							
Compensation and benefits	6,385	6,127	6,132	6,560	6,348	(3%)	(1%)
Premises and Equipment	799	806	846	831	849	2%	6%
Technology / communication expense	1,382	1,481	1,465	1,586	1,550	(2%)	12%
Advertising and marketing expense	503	591	605	525	460	(12%)	(9%)
Other operating	3,250	3,129	3,172	4,343	3,191	(27%)	(2%)
Total operating expenses	12,319	12,134	12,220	13,845	12,398	(10%)	1%
						(,	
Income from Continuing Operations before	4.000	2.702	(00.4)	4.420	F FF0	NINA	270/
Income Taxes	4,068	3,702	(964)	1,130	5,553	NM	37%
Provision (benefits) for income taxes	1,006	715	(1,488)	(206)	1,588	NM	58%
Income from Continuing Operations	3,062	2,987	524	1,336	3,965	NM	29%
Discontinued Operations (3)							
Income (Loss) from Discontinued Operations	(3)	-	(46)	(170)	(155)		
Gain (Loss) on Sale	(1)	-	-	-	56		
Provision (benefits) for income taxes	1	1_	(15)	(58)	(32)		
Income (Loss) from Discontinued Operations, net of taxes	(5)	(1)	(31)	(112)	(67)	40%	NM
Net Income before Noncontrolling Interests	3,057	2,986	493	1,224	3,898	NM	28%
Net Income attributable to noncontrolling interests	126	40	25	28	90	NM	(29%)
Citigroup's Net Income	\$ 2,931	\$ 2,946	\$ 468	\$ 1,196	\$ 3,808	NM	30%

⁽¹⁾ First quarter of 2012 includes the recognition of a \$1,181 million impairment charge related to the carrying value of Citi's investment in Akbank T.A.S. Third quarter of 2012 includes the recognition of a \$3,340 million impairment charge related to the carrying value of Citi's remaining 35% investment in the Morgan Stanley Smith Barney joint venture (MSSB JV).

NM Not meaningful

⁽²⁾ Third quarter of 2012 also includes a non-cash charge of \$1,344 million, representing a loss on Citi's sale of the 14% interest in the MSSB JV to Morgan Stanley.

⁽³⁾ Discontinued operations primarily includes:

a) During the third quarter of 2012, Citi executed definitive agreements to transition a carve-out of its liquid strategies business within Citi Capital Advisors to certain employees responsible for managing those operations.

In the fourth quarter of 2012, residual amounts related to the Egg Credit Card business and Citi Capital Advisors.

c) In the first quarter of 2013, residual amounts related to Citi Capital Advisors and the Egg Credit Card business.

CITIGROUP CONSOLIDATED BALANCE SHEET

(In millions of dollars)



	,	March 31,		June 30,	Se	eptember 30,	De	cember 31,		March 31,		Increase ase) from
		2012		2012	00	2012	ь	2012		2013 (1)	4Q12	1Q12
Assets		2012	_	2012		2012	_	2012		2010(1)	74.12	1412
Cash and due from banks (including segregated cash and other deposits)	\$	26,505	\$	33,927	\$	33,802	\$	36,453	\$	31,150	(15%)	18%
Deposits with banks		183,949		155,054		170,028		102,134		143,227	40%	(22%)
Fed funds sold and securities borr'd or purch under agree, to resell		289,057		272,664		277,542		261,311		270,426	3%	(6%)
Brokerage receivables		39,443		35,340		31,077		22,490		25,235	12%	(36%)
Trading account assets		307,050		310,246		315,201		320,929		308,321	(4%)	<u>-</u>
Investments												
Available-for-sale and non-marketable equity securities		287,197		294,577		284,531		302,196		294,803	(2%)	3%
Held-to-maturity		10,126		11,349		10,943		10,130		10,056	(1%)	(1%)
Total Investments		297,323		305,926		295,474		312,326		304,859	(2%)	3%
Loans, net of unearned income												
Consumer		416,103		409,127		407,752		408,671		395,176	(3%)	(5%)
Corporate		231,919		245,841		250,671		246,793		251,188	2%	8%
Loans, net of unearned income		648,022		654,968		658,423		655,464		646,364	(1%)	-
Allowance for loan losses		(29,020)		(27,611)		(25,916)		(25,455)		(23,727)	7%	18%
Total loans, net		619,002		627,357		632,507		630,009		622,637	(1%)	1%
Goodwill		25,810		25,483		25,915		25,673		25,474	(1%)	(1%)
Intangible assets (other than MSRs)		6,413		6,156		5,963		5,697		5,457	(4%)	(15%)
Mortgage servicing rights (MSRs)		2,691		2,117		1,920		1,942		2,203	13%	(18%)
Other assets		147,180		142,181		141,873		145,660		142,736	(2%)	(3%)
Assets related to discontinued operations held for sale		-		-		44		36		9	(75%)	-
Total assets	\$	1,944,423	\$	1,916,451	\$	1,931,346	\$	1,864,660	\$	1,881,734	1%	(3%)
Liabilities												
Non-interest-bearing deposits in U.S. offices	\$	122,305	\$	120,324	\$	133,981	\$	129,657	\$	124,487	(4%)	2%
Interest-bearing deposits in U.S. offices		228,357		233,696		239,574		247,716		260,221	5%	14%
Total U.S. Deposits		350,662		354,020		373,555		377,373		384,708	2%	10%
Non-interest-bearing deposits in offices outside the U.S.		60.691		59,745		63,792		65,024		65.542	1%	8%
Interest-bearing deposits in offices outside the U.S.		494,659		500,543		507,297		488,163		483,512	(1%)	(2%)
Total International Deposits		555,350	_	560,288		571,089		553,187	_	549,054	(1%)	(1%)
Total International Deposits	_		_				_				(170)	• •
Total deposits		906,012		914,308		944,644		930,560		933,762	-	3%
Fed funds purch and securities loaned or sold under agree. to repurch.		226,008		214,851		224,370		211,236		222,053	5%	(2%)
Brokerage payables		56,966		59,133		55,376		57,013		59,299	4%	4%
Trading account liabilities		135,956		128,818		129,990		115,549		120,226	4%	(12%)
Short-term borrowings		55,611		58,698		49,164		52,027		48,193	(7%)	(13%)
Long-term debt		311,079		288,334		271,862		239,463		234,326	(2%)	(25%)
Other liabilities (2)		69,068		66,470		67,202		67,815		68,534	1%	(1%)
Liabilities related to discontinued operations held for sale	_	4 700 700	_	4 700 040	_	4 740 000		4 070 000	_	2	-	- (40/)
Total liabilities	\$	1,760,700	\$	1,730,612	\$	1,742,608	\$	1,673,663	\$	1,686,395	1%	(4%)
Equity												
Stockholders' equity												
Preferred stock	\$	312	\$	312	\$	312	\$	2,562	\$	3,137	22%	NM
Common stock		29		29		29		30		31	3%	7%
Additional paid-in capital		105,787		105,962		106,203		106,391		106,661	-	1%
Retained earnings Treasury stock		93,310		96,216 (859)		96,650		97,809		101,580	4% (17%)	9% (12%)
Accumulated other comprehensive income (loss)		(883) (16,735)		(17,749)		(851) (15,566)		(847) (16,896)		(991) (17,059)	(1%)	(2%)
Total common equity	\$	181,508	\$	183,599	\$	186,465	\$	186,487	\$	190,222	2%	5%
• •												
Total Citigroup stockholders' equity	\$	181,820	\$	183,911	\$	186,777	\$	189,049	\$	193,359	2%	6%
Noncontrolling interests		1,903		1,928		1,961		1,948		1,980	2%	4%
Total equity		183,723		185,839		188,738		190,997		195,339	2%	6%
Total liabilities and equity	\$	1,944,423	\$	1,916,451	\$	1,931,346	\$	1,864,660	\$	1,881,734	1%	(3%)
· · · · · · · · · · · · · · · · ·		.,,0	<u> </u>	.,0.0,.01		.,55.,540	<u> </u>	.,00.,000		.,00.,.07		(5 /5)

Preliminar

⁽²⁾ Includes allowance for credit losses for letters of credit and unfunded lending commitments. See page 38 for amounts by period.





	1Q	2Q	3Q	4Q	1Q		ncrease ase) from
	2012	2012	2012	2012	2013	4Q12	1Q12
CITICORP							
Global Consumer Banking							
North America	\$ 5,166	\$ 5,102	\$ 5,368	\$ 5,313	\$ 5,110	(4%)	(1%)
EMEA	369	358	374	384	368	(4%)	-
Latin America	2,473	2,350	2,438	2,542	2,575	`1% [´]	4%
Asia	1,998	1,952	1,983	1,995	1,960	(2%)	(2%)
Total	10,006	9,762	10,163	10,234	10,013	(2%)	-
Securities and Banking							
North America	1,442	2,017	1,533	1,481	2,970	101%	NM
EMEA	1,959	1,612	1,517	1,349	1,873	39%	(4%)
Latin America	723	730	780	680	770	13%	7%
Asia	1,218	1,112	1,017	852	1,365	60%	12%
Total	5,342	5,471	4,847	4,362	6,978	60%	31%
Transaction Services							
North America	639	663	619	633	626	(1%)	(2%)
EMEA	873	908	844	863	861	-	(1%)
Latin America	442	446	442	440	447	2%	1%
Asia	751	750	714	681	672	(1%)	(11%)
Total	2,705	2,767	2,619	2,617	2,606	-	(4%)
Corporate / Other	471	(296)	1	(106)	(7)	93%	NM
otal Citicorp	18,524	17,704	17,630	17,107	19,590	15%	6%
ITI HOLDINGS							
Brokerage and Asset Management	(48)	87	(4,804)	64	(17)	NM	65%
Local Consumer Lending	1,324	932	1,104	1,005	1,056	5%	(20%)
Special Asset Pool	(394)	(81)	21	(2)	(138)	NM	65%
otal Citi Holdings	882	938	(3,679)	1,067	901	(16%)	2%
Total Citigroup - Net Revenues	19,406	18,642	13,951	18,174	20,491	13%	6%
redit valuation adjustment (CVA) on derivatives (counterparty and own-cr net of hedges; and debt valuation adjustments (DVA) on Citigroup's	redit, excluding mono	lines),					
fair value option debt (1)	(1,288)	219	(776)	(485)	(319)	34%	75%
Total Citigroup - Net Revenues - Excluding CVA/DVA (2)	\$ 20,694	\$ 18,423	\$ 14,727	\$ 18,659	\$ 20,810	12%	1%

Included, as applicable, in Citicorp-Securities and Banking and Citi Holdings-Special Asset Pool lines above.
 Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

NM Not meaningful

CITIGROUP SEGMENT DETAIL INCOME (In millions of dollars)



	1Q	2Q	3Q	4Q	1Q	1Q13 Increase (Decrease) from		
	2012	2012	2012	2012	2013	4Q12	1Q12	
ncome from Continuing Operations:								
CITICORP								
Global Consumer Banking								
North America	\$ 1,297	\$ 1,174	\$ 1,277	\$ 980	\$ 1,113	14%	(14%)	
EMEA	(13)		6	(43)	7	NM	NM	
Latin America	392	343	413	411	414	1%	6%	
Asia	501	449	450	396	417	5%	(17%)	
Total	2,177	1,979	2,146	1,744	1,951	12%	(10%)	
Securities and Banking								
North America	187	549	292	222	1,152	NM	NM	
EMEA Latin America	514 324	365 309	348 352	133 264	445 312	NM 18%	(13%) (4%)	
Asia	311	252	193	78	446	NM	43%	
Total	1,336	1,475	1,185	697	2,355	NM	76%	
Transaction Services		-						
North America	126	122	120	98	129	32%	2%	
EMEA	300	317	268	299	223	(25%)	(26%)	
Latin America	174	181	154	133	164	23%	(6%)	
Asia	297	269	280	262	254	(3%)	(14%)	
Total	897	889	822	792	770	(3%)	(14%)	
Corporate / Other	(331)	(447)	(76)	(848)	(322)	62%	3%	
otal Citicorp	4,079	3,896	4,077	2,385	4,754	99%	17%	
CITI HOLDINGS								
Brokerage and Asset Management	(137)	(24)	(3,018)	(12)	(79)	NM	42%	
Local Consumer Lending	(633)	(819)	(692)	(1,044)	(293)	72%	54%	
Special Asset Pool	(247)	(66)	157	7	(417)	NM	(69%)	
Total Citi Holdings	(1,017)	(909)	(3,553)	(1,049)	(789)	25%	22%	
Income From Continuing Operations	3,062	2,987	524	1,336	3,965	NM	29%	
Discontinued Operations	(5)	(1)	(31)	(112)	(67)	40%	NM	
Net Income Attributable to Noncontrolling Interests	126	40	25	28	90	NM	(29%)	
Citigroup's Net Income	\$ 2,931	\$ 2,946	\$ 468	\$ 1,196	\$ 3,808	NM	30%	

NM Not meaningful



CITICORP ⁽¹⁾ INCOME STATEMENT AND BALANCE SHEET DATA (In millions of dollars, except as otherwise noted)

		10	2Q		3Q		4Q		1Q		ncrease ase) from
		2012	2012		2012		2012		2013	4Q12	1Q12
Revenues			,				,		-		
Net interest revenue	\$	11,238	\$ 10,998	\$	11,233	\$	11,515	\$	11,131	(3%)	(1%)
Non-interest revenue		7,286	 6,706		6,397		5,592	_	8,459	51%	16%
Total revenues, net of interest expense	-	18,524	 17,704		17,630	_	17,107	_	19,590	15%	6%
Provisions for Credit Losses and for Benefits and Claims											
Net credit losses		2,221	2,247		2,172		2,094		2,031	(3%)	(9%)
Credit reserve build / (release)		(577)	 (741)		(671)		(188)		(319)	(70%)	45%
Provision for loan losses		1,644	1,506		1,501		1,906		1,712	(10%)	4%
Provision for benefits & claims		58	49		65		64		63	(2%)	9%
Provision for unfunded lending commitments		(12)	 26		(25)		51	_	18	(65%)	NM
Total provisions for credit losses and for benefits and claims		1,690	 1,581		1,541		2,021		1,793	(11%)	6%
Total operating expenses		11,102	 10,899		11,033	_	12,241		10,896	(11%)	(2%)
Income from Continuing Operations before											
Income Taxes		5,732	5,224		5,056		2,845		6,901	NM	20%
Provision for income taxes	_	1,653	 1,328		979		460	-	2,147	NM	30%
Income from Continuing Operations		4,079	3,896		4,077		2,385		4,754	99%	17%
Income (loss) from Discontinued Operations, net of taxes		(5)	(1)		(31)		(112)		(67)	40%	NM
Noncontrolling interests		124	39		25		28		85	NM	(31%)
Citicorp's Net Income	\$	3,950	\$ 3,856	\$	4,021	\$	2,245	\$	4,602	NM	17%
Balance Sheet Data (in billions of dollars):											
Total EOP Assets	\$	1,735	\$ 1,725	\$	1,760	\$	1,709	\$	1,733	1%	-
Average Assets	\$	1,689	\$ 1,714	\$	1,725	\$	1,739	\$	1,734	-	3%
Return on Average Assets		0.94%	0.90%		0.93%		0.51%		1.08%		
Efficiency Ratio (Operating Expenses/Total Revenues, net)		60%	62%		63%		72%		56%		
Total EOP Loans	\$	514	\$ 527	\$	537	\$	540	\$	539	-	5%
Total EOP Deposits	\$	843	\$ 852	\$	878	\$	863	\$	868	1%	3%
•				,							

⁽¹⁾ Includes the results of operations of Corporate/Other for all periods presented.

NM Not meaningful





Page 1

(In millions of dollars, except as otherwise noted)

	1Q 2012		2Q		3Q		4Q		1Q		Increase ase) from	
				2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue	\$	7,366	\$	7,188	\$	7,378	\$	7,488	\$	7,356	(2%)	-
Non-Interest Revenue		2,640		2,574		2,785		2,746		2,657	(3%)	1%
otal Revenues, Net of Interest Expense		10,006		9,762		10,163		10,234		10,013	(2%)	-
otal Operating Expenses		5,220		5,323		5,399		5,918		5,340	(10%)	2%
Net Credit Losses		2,278		2,124		2,030		2,020		1,992	(1%)	(13%)
Credit Reserve Build / (Release)		(734)		(728)		(522)		(147)		(342)	NM	53%
Provision for Unfunded Lending Commitments		(1)		-		1		-		15	-	NM
Provision for Benefits & Claims		58		50		65		64		63	(2%)	9%
rovision for Loan Losses and for Benefits and Claims		1,601		1,446		1,574		1,937		1,728	(11%)	8%
ncome from Continuing Operations before Taxes		3,185		2,993		3,190		2,379		2,945	24%	(8%)
come Taxes		1,008		1,014		1,044		635		994	57%	(1%)
ncome from Continuing Operations		2,177		1,979		2,146		1,744		1,951	12%	(10%)
Ioncontrolling Interests		1_		(1)		3	_		_	5	-	NM
let Income	\$	2,176	\$	1,980	\$	2,143	\$	1,744	\$	1,946	12%	(11%)
verage Assets (in billions of dollars)	\$	386	\$	382	\$	389	\$	395	\$	400	1%	4%
eturn on Average Assets		2.27% 52%		2.08% 55%		2.19% 53%		1.76% 58%		1.97% 53%		
fficiency Ratio		32%		33%		33%		36%		33%		
et Credit Losses as a % of Average Loans		3.19%		3.02%		2.83%		2.77%		2.78%		
evenue by Business												
Retail Banking	\$	4,549	\$	4,430	\$	4,625	\$	4,578	\$	4,535	(1%)	-
Cards (1)	_	5,457	_	5,332	_	5,538	_	5,656	_	5,478	(3%)	-
Total	\$	10,006	\$	9,762	\$	10,163	\$	10,234	\$	10,013	(2%)	-
et Credit Losses by Business												
Retail Banking	\$	282	\$	276	\$	325	\$	375	\$	338	(10%)	20%
Cards (1)		1,996		1,848		1,705	_	1,645		1,654	1%	(17%)
Total	\$	2,278	\$	2,124	\$	2,030	\$	2,020	\$	1,992	(1%)	(13%)
ncome (loss) from Continuing Operations by Business	_		_									
Retail Banking Cards (1)	\$	828 1,349	\$	808 1,171	\$	802 1,344	\$	610 1,134	\$	726 1,225	19% 8%	(12%) (9%)
Total	\$	2,177	\$	1,979	\$	2,146	\$	1,744	\$	1,951	12%	(10%)
X Translation Impact:												
Total Revenue - as Reported	\$	10.006	\$	9.762	\$	10.163	\$	10,234	\$	10.013	(2%)	_
Impact of FX Translation (2)	φ	(71)	Ψ	113	Ψ	62	Ψ	35	Ψ	10,013	(270)	_
	\$	9,935	\$	9,875	\$	10,225	\$	10,269	\$	10.012	(20/)	1%
Total Revenues - Ex-FX (3)	<u> </u>	9,933	Ф	9,075	Φ	10,223	Ф	10,209	Ф.	10,013	(2%)	1 70
Total Operating Expenses - as Reported	\$	5,220	\$	5,323	\$	5,399	\$	5,918	\$	5,340	(10%)	2%
Impact of FX Translation (2)		(63)		41		19		7		-		
Total Operating Expenses - Ex-FX (3)	\$	5,157	\$	5,364	\$	5,418	\$	5,925	\$	5,340	(10%)	4%
Total Provisions for LLR & PBC - as Reported	\$	1,601	\$	1,446	\$	1,574	\$	1,937	\$	1,728	(11%)	8%
Impact of FX Translation (2)		(19)		27		17		12		-		
Total Provisions for LLR & PBC - Ex-FX (3)	\$	1,582	\$	1,473	\$	1,591	\$	1,949	\$	1,728	(11%)	9%

⁽¹⁾ Includes both Citi-Branded Cards and Citi Retail Services.

NM Not meaningful

⁽²⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

⁽³⁾ Presentation of this metric excluding FX translation is a non-GAAP financial measure.



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		1Q		2Q		3Q		4Q		1Q	(Decre	Increase ase) from
	_	2012		2012		2012		2012		2013	4Q12	1Q12
Retail Banking Key Indicators (in billions of dollars, except as otherw	ise n	oted)										
Branches (actual)		4,150		4,082		4,069		4,008		3,916	(2%)	(6%)
Accounts (in millions)		64.1		65.2		65.2		65.0		64.8	-	1%
Average Deposits	\$	318.8	\$	317.7	\$	324.2	\$	328.2	\$	330.2	1%	4%
Investment Sales	\$	21.6	\$	19.5	\$	23.5	\$	23.1	\$	28.0	21%	30%
Investment AUMs	\$	143.1	\$	139.6	\$	149.9	\$	153.6	\$	162.8	6%	14%
Average Loans	\$	139.3	\$	138.5	\$	141.1	\$	144.6	\$	147.0	2%	6%
EOP Loans:												
Real Estate Lending	\$	73.8	\$	73.2	\$	74.9	\$	76.0	\$	76.5	1%	4%
Commercial Markets		38.0		37.5		38.7		39.4		40.6	3%	7%
Personal and Other	_	28.2	_	28.3	_	29.6	_	30.4	_	30.9	2%	10%
EOP Loans	\$	140.0	\$	139.0	\$	143.2	\$	145.8	\$	148.0	2%	6%
Net Interest Revenue (in millions) (1)	\$	2,779	\$	2,716	\$	2,737	\$	2,756	\$	2,705	(2%)	(3%)
As a % of Average Loans		8.02%		7.89%		7.72%		7.58%		7.46%		
Net Credit Losses (in millions)	\$	282	\$	276	\$	325	\$	375	\$	338	(10%)	20%
As a % of Average Loans		0.81%		0.80%		0.92%		1.03%		0.93%		
Loans 90+ Days Past Due (in millions) (2)	\$	843	\$	869	\$	882	\$	879	\$	863	(2%)	2%
As a % of EOP Loans		0.61%		0.63%		0.62%		0.61%		0.59%		
Loans 30-89 Days Past Due (in millions) (2)	\$	1,032	\$	1,049	\$	1,154	\$	1,112	\$	1,191	7%	15%
As a % of EOP Loans		0.74%		0.76%		0.81%		0.77%		0.81%		
Cards Key Indicators (in millions of dollars, except as otherwise noted	d)											
EOP Open Accounts		135.0		134.1		133.8		133.8		133.0	(1%)	(1%)
Purchase Sales	\$	85.4	\$	90.5	\$	90.0	\$	97.3	\$	86.2	(11%)	1%
Average Loans (in billions) (3)	\$	148.3	\$	144.1	\$	144.5	\$	145.2	\$	143.8	(1%)	(3%)
EOP Loans (in billions) (3)	\$	146.2	\$	145.4	\$	145.9	\$	149.6	\$	141.7	(5%)	(3%)
Average Yield (4)		14.04%		13.86%		13.87%		13.87%		14.00%		
Net Interest Revenue (5)	\$	4,587	\$	4,472	\$	4,641	\$	4,732	\$	4.651	(2%)	1%
As a % of Average Loans (5)		12.44%		12.48%		12.78%		12.96%		13.12%	(,	
Net Credit Losses	\$	1,996	\$	1,848	\$	1,705	\$	1,645	\$	1,654	1%	(17%)
As a % of Average Loans		5.41%		5.16%		4.69%		4.51%		4.66%		
Net Credit Margin (6)	\$	3,447	\$	3,465	\$	3,815	\$	3,993	\$	3,810	(5%)	11%
As a % of Average Loans (6)		9.35%		9.67%		10.50%		10.94%		10.75%		
Loans 90+ Days Past Due	\$	2,499	\$	2,221	\$	2,142	\$	2,202	\$	2,078	(6%)	(17%)
As a % of EOP Loans		1.71%		1.53%		1.47%		1.47%		1.47%		
Loans 30-89 Days Past Due	\$	2,694	\$	2,400	\$	2,385	\$	2,397	\$	2,198	(8%)	(18%)
As a % of EOP Loans		1.84%		1.65%		1.63%		1.60%		1.55%		

⁽¹⁾ Also includes net interest revenue related to the international regions' deposit balances in excess of the average loan portfolio.

⁽²⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies. See Note 1 on North America Global Consumer Banking on page 10.

⁽³⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽⁴⁾ Average yield is gross interest revenue earned divided by average loans.

⁽⁵⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁶⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.



CITICORP GLOBAL CONSUMER BANKING NORTH AMERICA

Page 1

(In millions of dollars, except as otherwise	noted)
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In millions of dollars, except as otherwise noted)		1Q		2Q		3Q		4Q		1Q		Increase ase) from
		2012	:	2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	4,094 1,072	\$	4,002 1,100	\$	4,149 1,219	\$	4,216 1,097	\$	4,152 958	(2%) (13%)	1% (11%)
Total Revenues, Net of Interest Expense		5,166		5,102		5,368		5,313		5,110	(4%)	(1%)
Total Operating Expenses		2,340		2,452		2,464		2,675		2,429	(9%)	4%
Net Credit Losses		1,629		1,511		1,351		1,265		1,255	(1%)	(23%)
Credit Reserve Build / (Release)		(841)		(814)		(519)		(215)		(370)	(72%)	56%
Provision for Unfunded Lending Commitments		-		-		1		-		-	-	-
Provision for Benefits & Claims		14		19		19		18		14	(22%)	-
Provision for Loan Losses and for Benefits and Claims		802		716		852		1,068		899	(16%)	12%
ncome from Continuing Operations before Taxes		2,024		1,934		2,052		1,570		1,782	14%	(12%)
ncome Taxes (benefits)		727		760		775		590		669	13%	(8%)
ncome from Continuing Operations Ioncontrolling Interests		1,297		1,174 -		1,277		980		1,113 -	14% -	(14%) -
Net Income	\$	1,297	\$	1,174	\$	1,276	\$	980	\$	1,113	14%	(14%)
Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$	169 3.09% 45%	\$	171 2.76% 48%	\$	174 2.92% 46%	\$	175 2.23% 50%	\$	176 2.56% 48%	1%	4%
let Credit Losses as a % of Average Loans		4.32%		4.07%		3.60%		3.35%		3.40%		
Revenue by Business												
Retail Banking	\$	1,629	\$	1,650	\$	1,740	\$	1,667	\$	1,573	(6%)	(3%)
Citi-Branded Cards Citi Retail Services		2,046 1,491		1,988 1,464		2,087 1,541		2,113 1,533		2,026 1,511	(4%) (1%)	(1%) 1%
	_				_		_				, ,	
Total	\$	5,166	\$	5,102	\$	5,368	\$	5,313	\$	5,110	(4%)	(1%)
let Credit Losses by Business												
Retail Banking	\$	62	\$	62	\$	72	\$	51	\$	55	8%	(11%)
Citi-Branded Cards Citi Retail Services		902 665		840 609		745 534		700 514		692 508	(1%) (1%)	(23%) (24%)
Total	\$	1,629	\$	1,511	\$	1,351	\$	1,265	\$	1,255	(1%)	(23%)
i Otal	Ψ	1,029	Ψ	1,511	φ	1,331	Ψ	1,203	Ψ	1,233	(170)	(2376)
ncome (loss) from Continuing Operations by Business												
Retail Banking	\$	334	\$	337	\$	342	\$	231	\$	229	(1%)	(31%)
Citi-Branded Cards		592		413		555		460		448	(3%)	(24%)
Citi Retail Services	-	371	_	424	_	380		289	_	436	51%	18%
Total	\$	1,297	\$	1,174	\$	1,277	\$	980	\$	1,113	14%	(14%)





rage 2		1Q		2Q		3Q		4Q		1Q		ncrease ase) from
		2012		2012		2012		2012		2013	4Q12	1Q12
Retail Banking Key Indicators (in billions of dollars, except	ot as otherwise	noted)										
Branches (actual)		1,020		1,015		1,017		999		981	(2%)	(4%)
Accounts (in millions)		12.5		12.5		12.4		12.4		12.2	(2%)	(2%)
Investment Sales	\$	2.4	\$	2.4	\$	2.8	\$	2.9	\$	4.0	38%	67%
Investment AUMs	\$	31.1	\$	28.9	\$	29.9	\$	29.9	\$	31.6	6%	2%
Average Deposits	\$	149.4	\$	151.6	\$	154.4	\$	160.0	\$	163.8	2%	10%
Average Loans	\$	40.5	\$	41.1	\$	41.3	\$	42.2	\$	43.2	2%	7%
EOP Loans:												
Real Estate Lending	\$	32.6	\$	32.6	\$	33.0	\$	33.7	\$	33.9	1%	4%
Commercial Markets Personal and Other		6.9 1.1		7.2 1.1		7.4 1.1		7.9 1.1		8.2 1.0	4% (9%)	19% (9%)
Total EOP Loans	\$	40.6	•	40.9	•	41.5	•	42.7	•	43.1	1%	6%
			\$		\$		\$		\$			
Mortgage Originations	\$	14.3	\$	12.9	\$	14.5	\$	16.8	\$	18.0	7%	26%
Third Party Mortgage Servicing Portfolio (EOP)	\$	196.7	\$	190.8	\$	184.9	\$	177.2	\$	175.8	(1%)	(11%)
Net Servicing & Gain/(Loss) on Sale (in millions)	\$	532.6	\$	637.0	\$	684.2	\$	614.5	\$	561.6	(9%)	5%
Saleable Mortgage Rate Locks	\$	12.1	\$	11.5	\$	15.8	\$	12.7	\$	14.3	13%	18%
Net Interest Revenue on Loans (in millions)	\$	190	\$	197	\$	210	\$	239	\$	243	2%	28%
As a % of Avg. Loans		1.89%		1.93%		2.02%		2.25%		2.28%		
Net Credit Losses (in millions)	\$	62	\$	62	\$	72	\$	51	\$	55	8%	(11%)
As a % of Avg. Loans		0.62%		0.61%		0.69%		0.48%		0.52%		
Loans 90+ Days Past Due (in millions) (1)	\$	260	\$	294	\$	291	\$	280	\$	282	1%	8%
As a % of EOP Loans		0.66%		0.74%		0.72%		0.68%		0.68%		
Loans 30-89 Days Past Due (in millions) (1)	\$	183	\$	215	\$	230	\$	223	\$	226	1%	23%
As a % of EOP Loans		0.47%		0.54%		0.57%		0.54%		0.54%		

⁽¹⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+Days Past Due and (EOP Loans) were, \$718 million and (\$1.3 billion), \$748 million and (\$1.2 billion), \$738 million and (\$1.2 billion), \$742 million and (\$1.4 billion) and \$736 million and (\$1.5 billion) as of March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) were, \$121 million and (\$1.3 billion), \$124 million and (\$1.2 billion), \$122 million and (\$1.2 billion) and (\$1.2 billion) and \$121 million and (\$1.5 billion) as of March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013, respectively.





		1Q		2Q	3Q	4Q	1Q		ncrease ise) from
		2012		2012	 2012	 2012	 2013	4Q12	1Q12
Citi-Branded Cards Key Indicators (in millions of dollars, except as of	otherwise	noted) (1)	1						
EOP Open Accounts		22.7		22.9	23.1	23.2	23.4	1%	3%
Purchase Sales (in billions)	\$	38.2	\$	40.8	\$ 40.3	\$ 41.6	\$ 38.2	(8%)	-
Average Loans (in billions) (1)	\$	73.5	\$	71.7	\$ 71.5	\$ 71.1	\$ 69.7	(2%)	(5%)
EOP Loans (in billions) (1)	\$	72.7	\$	72.7	\$ 72.2	\$ 72.9	\$ 69.2	(5%)	(5%)
Average Yield (2)		10.19%		9.96%	9.94%	10.02%	10.23%		
Net Interest Revenue (3)	\$	1,670	\$	1,609	\$ 1,664	\$ 1,687	\$ 1,649	(2%)	(1%)
As a % of Avg. Loans (3)		9.14%		9.03%	9.26%	9.44%	9.59%		
Net Credit Losses	\$	902	\$	840	\$ 745	\$ 700	\$ 692	(1%)	(23%)
As a % of Average Loans		4.94%		4.71%	4.15%	3.92%	4.03%		
Net Credit Margin (4)	\$	1,140	\$	1,142	\$ 1,334	\$ 1,405	\$ 1,329	(5%)	17%
As a % of Avg. Loans (4)		6.24%		6.41%	7.42%	7.86%	7.73%		
oans 90+ Days Past Due	\$	982	\$	830	\$ 760	\$ 786	\$ 732	(7%)	(25%)
As a % of EOP Loans		1.35%		1.14%	1.05%	1.08%	1.06%		
Loans 30-89 Days Past Due	\$	887	\$	744	\$ 744	\$ 771	\$ 679	(12%)	(23%)
As a % of EOP Loans		1.22%		1.02%	1.03%	1.06%	0.98%		
Citi Retail Services Key Indicators (in millions of dollars, except as o	otherwise	noted) (1)							
EOP Open Accounts		80.9		79.9	79.3	78.9	77.8	(1%)	(4%)
Purchase Sales (in billions)	\$	15.5	\$	18.1	\$ 17.5	\$ 20.4	\$ 15.3	(25%)	(1%)
Average Loans (in billions) (1)	\$	37.6	\$	36.5	\$ 36.5	\$ 37.0	\$ 36.7	(1%)	(2%)
EOP Loans (in billions) (1)	\$	36.7	\$	36.6	\$ 36.6	\$ 38.6	\$ 35.4	(8%)	(4%)
Average Yield (2)		18.19%		18.14%	18.26%	18.04%	18.28%		
Net Interest Revenue (3)	\$	1,566	\$	1,543	\$ 1,634	\$ 1,660	\$ 1,652	-	5%
As a % of Avg. Loans (3)		16.75%		17.00%	17.81%	17.85%	18.26%		
Net Credit Losses	\$	665	\$	609	\$ 534	\$ 514	\$ 508	(1%)	(24%)
As a % of Average Loans		7.11%		6.71%	5.82%	5.53%	5.61%		
Net Credit Margin (4)	\$	816	\$	842	\$ 997	\$ 1,009	\$ 994	(1%)	22%
As a % of Avg. Loans (4)		8.73%		9.28%	10.87%	10.85%	10.98%		
oans 90+ Days Past Due	\$	845	\$	721	\$ 716	\$ 721	\$ 651	(10%)	(23%)
		0.000/		4.070/	1.96%	1.87%	1.84%	. ,	. ,
As a % of EOP Loans		2.30%		1.97%	1.90%	1.0770	1.0470		
As a % of EOP Loans Loans 30-89 Days Past Due	\$	2.30% 995	\$	852	\$ 823	\$ 789	\$ 685	(13%)	(31%)

⁽¹⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽²⁾ Average yield is gross interest revenue earned divided by average loans.

⁽³⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁴⁾ Net credit margin represents total revenues, net of interest expense, less net credit losses and policy benefits and claims.





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(In millions of dollars, except as otherwise noted)

		1Q		2Q		3Q		4Q		1Q		Q13 Increase ecrease) from
		2012	:	2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	253 116	\$	248 110	\$	251 123	\$	258 126	\$	246 122	(5%) (3%)	(3%) 5%
Total Revenues, Net of Interest Expense		369		358		374		384		368	(4%)	-
Total Operating Expenses		359		337		335		402		344	(4%)	(4%)
Net Credit Losses		29		14		29		33		29	(12%)	-
Credit Reserve Build / (Release)		(5)		(13)		2		11		(11)	NM	NM
Provision for Unfunded Lending Commitments		(1)		-		-		-		1	-	NM
Provision for Benefits & Claims		-		-				-		-	-	-
Provision for Loan Losses and for Benefits and Claims (LLR & PBC)		23		1_		31		44		19	(57%)	(17%)
Income (loss) from Continuing Operations before Taxes		(13)		20		8		(62)		5	NM	NM
Income Taxes (benefits)		-		7		2		(19)		(2)	89%	-
Income from Continuing Operations Noncontrolling Interests		(13) 1		13 1		6 2		(43)		7 3	NM -	NM NM
Net Income	\$	(14)	\$	12	\$	4	\$	(43)	\$	4	NM	NM
Average Assets (in billions of dollars)	\$	9	\$	9	\$	9	\$	9	\$	10	11%	11%
Return on Average Assets Efficiency Ratio		(0.63%) 97%		0.54% 94%		0.18% 90%		(1.90%) 105%		0.16% 93%		
Net Credit Losses as a % of Average Loans		1.62%		0.75%		1.54%		1.66%		1.47%		
Revenue by Business												
Retail Banking	\$	216	\$	210	\$	220	\$	227	\$	215	(5%)	-
Citi-Branded Cards		153		148		154		157		153	(3%)	-
Total	\$	369	\$	358	\$	374	\$	384	\$	368	(4%)	-
Net Credit Losses by Business												
Retail Banking Citi-Branded Cards	\$	12 17	\$	7 7	\$	12 17	\$	15 18	\$	9 20	(40%) 11%	(25%) 18%
Total	\$	29	\$	14	\$	29	\$	33	\$	29	(12%)	-
Total	Ψ		Ψ				Ψ_		Ψ_		(1270)	
Income (loss) from Continuing Operations by Business	•	(00)	•	(0)	•	(4.4)	•	(40)	•	(0)	040/	000/
Retail Banking Citi-Branded Cards	\$	(26) 13	\$	(9) 22	\$	(14) 20	\$	(43)	\$	(8) 15	81% -	69% 15%
Total	\$	(13)	\$	13	\$	6	\$	(43)	\$	7	NM	NM
FX Translation Impact:												
Total Revenue - as Reported	\$	369	\$	358	\$	374	\$	384	\$	368	(4%)	-
Impact of FX Translation (1)		(8)		6		5		(2)				
Total Revenues - Ex-FX (2)	\$	361	\$	364	\$	379	\$	382	\$	368	(4%)	2%
Total Operating Expenses - as Reported	\$	359	\$	337	\$	335	\$	402	\$	344	(14%)	(4%)
Impact of FX Translation (1)		(8)		6		3		(3)		-		
Total Operating Expenses - Ex-FX (2)	\$	351	\$	343	\$	338	\$	399	\$	344	(14%)	(2%)
Provisions for LLR & PBC - as Reported	\$	23	\$	1	\$	31	\$	44	\$	19	(57%)	(17%)
Impact of FX Translation (1)		-		-		1		(1)		-		
Provisions for LLR & PBC - Ex-FX (2)	\$	23	\$	1	\$	32	\$	43	\$	19	(56%)	(17%)

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding FX translation is a non-GAAP financial measure.

CITICORP GLOBAL CONSUMER BANKING EMEA - PAGE 2



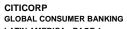
		1Q		2Q		3Q		4Q		1Q _	1Q13 In (Decreas	se) from
	_	2012		2012		2012		2012		2013	4Q12	1Q12
Retail Banking Key Indicators (in billions of dollars,	except as oth	erwise not	<u>ed)</u>									
Branches (actual)		286		240		234		228		222	(3%)	(22%)
Accounts (in millions)		4.0		4.0		3.9		3.9		3.9	-	(3%)
Average Deposits	\$	12.5	\$	12.4	\$	12.7	\$	12.7	\$	13.0	2%	4%
Investment Sales	\$	1.0	\$	0.8	\$	1.1	\$	1.3	\$	1.1	(15%)	10%
Investment AUMs	\$	5.3	\$	5.0	\$	5.4	\$	5.8	\$	6.0	3%	13%
Average Loans	\$	4.4	\$	4.7	\$	4.7	\$	5.0	\$	5.1	2%	16%
EOP Loans:												
Real Estate Lending	\$	0.2	\$	0.2	\$	0.3	\$	0.3	\$	0.3	-	50%
Commercial Markets		1.8		1.9		2.1		2.1		2.2	5%	22%
Personal and Other		2.5	_	2.5	_	2.5	_	2.7	_	2.7	-	8%
Total EOP Loans	\$	4.5	\$	4.6	\$	4.9	\$	5.1	\$	5.2	2%	16%
Net Interest Revenue (in millions) (1)	\$	139	\$	138	\$	140	\$	142	\$	135	(5%)	(3%)
As a % of Average Loans (1)		12.71%		11.81%		11.85%		11.30%		10.74%	, ,	, ,
Net Credit Losses (in millions)	\$	12	\$	7	\$	12	\$	15	\$	9	(40%)	(25%)
As a % of Average Loans		1.10%		0.60%		1.02%		1.19%		0.72%		
Loans 90+ Days Past Due (in millions)	\$	62	\$	49	\$	50	\$	48	\$	43	(10%)	(31%)
As a % of EOP Loans		1.38%		1.07%		1.02%		0.94%		0.83%		
Loans 30-89 Days Past Due (in millions)	\$	92	\$	78	\$	79	\$	77	\$	70	(9%)	(24%)
As a % of EOP Loans		2.04%		1.70%		1.61%		1.51%		1.35%		
Citi-Branded Cards Key Indicators (in billions of dol	lars, except a	s otherwise	e not	ed)								
EOP Open Accounts (in millions)		2.6		2.6		2.5		2.8		2.8	-	8%
Purchase Sales	\$	2.7	\$	2.8	\$	2.8	\$	3.1	\$	2.9	(6%)	7%
Average Loans (2)	\$	2.8	\$	2.8	\$	2.8	\$	2.9	\$	2.9	-	4%
EOP Loans (2)	\$	2.9	\$	2.8	\$	2.9	\$	2.9	\$	2.8	(3%)	(3%)
Average Yield (3)		19.71%		19.17%		19.24%		19.10%		18.87%		
Net Interest Revenue (in millions) (4)	\$	114	\$	110	\$	111	\$	116	\$	111	(4%)	(3%)
As a % of Avg. Loans (4)		16.38%		15.80%		15.77%		15.91%		15.52%		
Net Credit Losses (in millions)	\$	17	\$	7	\$	17	\$	18	\$	20	11%	18%
As a % of Average Loans		2.44%		1.01%		2.42%		2.47%		2.80%		
Net Credit Margin (in millions) (5)	\$	136	\$	141	\$	137	\$	139	\$	133	(4%)	(2%)
As a % of Avg. Loans (5)		19.54%		20.25%		19.47%		19.07%		18.60%		
Loans 90+ Days Past Due (in millions)	\$	43	\$	43	\$	45	\$	48	\$	45	(6%)	5%
As a % of EOP Loans		1.48%		1.54%		1.55%		1.66%		1.61%		
Loans 30-89 Days Past Due (in millions)	\$	65	\$	61	\$	68	\$	63	\$	60	(5%)	(8%)
As a % of EOP Loans		2.24%		2.18%		2.34%		2.17%		2.14%	• •	

⁽¹⁾ Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.(2) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.





LATIN AMERICA - PAGE 1

(In millions of dollars, except as otherwise noted)

(IIIIIIIII) o di della ci, oncepti de di lo lince i lette)	1Q		2Q		3Q		4Q		1Q		ncrease ase) from
	 2012		2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$ 1,691 782	\$	1,652 698	\$	1,706 732	\$	1,746 796	\$	1,731 844	(1%) 6%	2% 8%
Total Revenues, Net of Interest Expense	2,473		2,350		2,438		2,542		2,575	1%	4%
Total Operating Expenses	1,371		1,370		1,394		1,595		1,439	(10%)	5%
Net Credit Losses Credit Reserve Build / (Release) Provision for Unfunded Lending Commitments	430 113 -		400 120 -		433 29 -		487 37 -		502 36 -	3% (3%) -	17% (68%) -
Provision for Benefits & Claims	 44		31		46		46		49	7%	11%
Provision for Loan Losses and for Benefits and Claims (LLR & PBC)	 587		551		508		570		587	3%	-
Income from Continuing Operations before Taxes	515		429		536		377		549	46%	7%
Income Taxes	 123		86		123		(34)		135	NM	10%
Income from Continuing Operations	392		343		413		411		414	1%	6%
Noncontrolling Interests	 - 202	_	(2)	_	- 442	•	- 444	_	2	-	- En/
Net Income	\$ 392	\$	345	\$	413	\$	411	\$	412	_	5%
Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$ 82 1.92% 55%	\$	78 1.78% 58%	\$	79 2.08% 57%	\$	82 1.99% 63%	\$	86 1.94% 56%	5%	5%
Net Credit Losses as a % of Average Loans	4.31%		4.15%		4.25%		4.61%		4.62%		
Revenue by Business Retail Banking Citi-Branded Cards	\$ 1,474 999	\$	1,405 945	\$	1,469 969	\$	1,509 1,033	\$	1,547 1,028	3% -	5% 3%
Total	\$ 2,473	\$	2,350	\$	2,438	\$	2,542	\$	2,575	1%	4%
Net Credit Losses by Business Retail Banking Citi-Branded Cards	\$ 143 287	\$	135 265	\$	160 273	\$	210 277	\$	207 295	(1%) 6%	45% 3%
Total	\$ 430	\$	400	\$	433	\$	487	\$	502	3%	17%
Income (loss) from Continuing Operations by Business Retail Banking Citi-Branded Cards	\$ 216 176	\$	238 105	\$	222 191	\$	233 178	\$	248 166	6% (7%)	15% (6%)
Total	\$ 392	\$	343	\$	413	\$	411	\$	414	1%	6%
FX Translation Impact:											
Total Revenue - as Reported	\$ 2,473	\$	2,350	\$	2,438	\$	2,542	\$	2,575	1%	4%
Impact of FX Translation (1)	 (38)		93		63		58		-		
Total Revenues - Ex-FX (2)	\$ 2,435	\$	2,443	\$	2,501	\$	2,600	\$	2,575	(1%)	6%
Total Operating Expenses - as Reported	\$ 1,371	\$	1,370	\$	1,394	\$	1,595	\$	1,439	(10%)	5%
Impact of FX Translation (1)	 (31)		40		31		30				
Total Operating Expenses - Ex-FX (2)	\$ 1,340	\$	1,410	\$	1,425	\$	1,625	\$	1,439	(11%)	7%
Provisions for LLR & PBC - as Reported	\$ 587	\$	551	\$	508	\$	570	\$	587	3%	-
Impact of FX Translation (1)	 (21)	_	20	_	14		15	_			
Provisions for LLR & PBC - Ex-FX (2)	\$ 566	\$	571	\$	522	\$	585	\$	587	-	4%

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding FX translation is a non-GAAP financial measure.

CITICORP GLOBAL CONSUMER BANKING LATIN AMERICA - PAGE 2



	1Q 2Q 2012 2012		3Q		4Q		1Q		ncrease ase) from			
		2012	_	2012	_	2012		2012		2013	4Q12	1Q12
Retail Banking Key Indicators (in billions of dollars, exc	ept as oth	erwise not	ed)									
Branches (actual)		2,201		2,200		2,200		2,181		2,139	(2%)	(3%)
Accounts (in millions)		31.1		31.9		32.1		31.8		31.8	-	2%
Average Deposits	\$	46.0	\$	44.0	\$	44.6	\$	45.4	\$	46.4	2%	1%
Investment Sales	\$	9.8	\$	9.3	\$	10.4	\$	9.9	\$	10.9	10%	11%
Investment AUMs	\$	58.8	\$	58.3	\$	64.8	\$	65.9	\$	70.9	8%	21%
Average Loans	\$	25.7	\$	25.2	\$	26.6	\$	27.7	\$	29.4	6%	14%
EOP Loans:												
Real Estate Lending	\$	5.1	\$	4.9	\$	5.3	\$	5.4	\$	5.9	9%	16%
Commercial Markets		11.7		11.6		12.3		12.8		13.5	5%	15%
Personal and Other		9.3	_	9.4	_	9.9	_	10.1	_	10.9	8%	17%
Total EOP Loans	\$	26.1	\$	25.9	\$	27.5	\$	28.3	\$	30.3	7%	16%
Net Interest Revenue (in millions) (1)	\$	965	\$	943	\$	975	\$	990	\$	990	-	3%
As a % of Average Loans (1)		15.10%		15.05%		14.58%		14.22%		13.66%		
Net Credit Losses (in millions)	\$	143	\$	135	\$	160	\$	210	\$	207	(1%)	45%
As a % of Average Loans		2.24%		2.15%		2.39%		3.02%		2.86%		
Loans 90+ Days Past Due (in millions)	\$	276	\$	285	\$	322	\$	323	\$	309	(4%)	12%
As a % of EOP Loans		1.06%		1.10%		1.17%		1.14%		1.02%		
Loans 30-89 Days Past Due (in millions)	\$	323	\$	316	\$	412	\$	353	\$	427	21%	32%
As a % of EOP Loans		1.24%		1.22%		1.50%		1.25%		1.41%		
Citi-Branded Cards Key Indicators (in billions of dollars	except a	s otherwise	e not	ed)								
EOP Open Accounts (in millions)		13.1		13.0		13.0		12.9		12.9	-	(2%)
Purchase Sales (in billions)	\$	10.2	\$	10.0	\$	10.3	\$	11.5	\$	10.5	(9%)	3%
Average Loans (in billions) (2)	\$	14.4	\$	13.6	\$	13.9	\$	14.3	\$	14.7	3%	2%
EOP Loans (in billions) (2)	\$	14.3	\$	13.7	\$	14.2	\$	14.8	\$	14.9	1%	4%
Average Yield (3)		22.74%		22.91%		22.75%		22.49%		21.97%		
Net Interest Revenue (in millions) (4)	\$	726	\$	709	\$	731	\$	756	\$	741	(2%)	2%
As a % of Average Loans (4)	•	20.28%	·	20.97%	٠	20.92%	·	21.03%	•	20.44%	(/	
Net Credit Losses (in millions)	\$	287	\$	265	\$	273	\$	277	\$	295	6%	3%
As a % of Average Loans		8.02%		7.84%		7.81%		7.71%		8.14%		
Net Credit Margin (in millions) (5)	\$	712	\$	680	\$	696	\$	756	\$	733	(3%)	3%
As a % of Average Loans (5)	•	19.89%	•	20.11%	•	19.92%	•	21.03%	•	20.22%	(/	
Loans 90+ Days Past Due	\$	405	\$	405	\$	401	\$	413	\$	418	1%	3%
As a % of EOP Loans	Ψ	2.83%	Ψ	2.96%	Ψ	2.82%	Ψ	2.79%	Ψ	2.81%	170	0,0
Loans 30-89 Days Past Due	\$	426	\$	428	\$	416	\$	432	\$	449	4%	5%
As a % of EOP Loans	Ψ	2.98%	Ψ	3.12%	Ψ	2.93%	Ψ	2.92%	Ψ	3.01%	470	0,0
		2.0070		570		2.0070		/0		5.5.75		

⁽¹⁾ Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.

⁽²⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.





ASIA - PAGE 1

(In millions of dollars, except as otherwise noted)

(III Tillinons of dollars, except as difference noted)		1Q 2012		2Q 2012		3Q 2012		4Q 2012		1Q 2013		ncrease ise) from 1Q12
Net Interest Revenue	\$	1,328	\$	1,286	\$	1,272	\$	1,268	\$	1,227	(3%)	(8%)
Non-Interest Revenue	Ψ	670	Ψ	666	Ψ	711	Ψ	727	Ψ	733	1%	9%
Total Revenues, Net of Interest Expense	·	1,998		1,952		1,983		1,995		1,960	(2%)	(2%)
Total Operating Expenses		1,150		1,164		1,206		1,246		1,128	(9%)	(2%)
Net Credit Losses		190		199		217		235		206	(12%)	8%
Credit Reserve Build / (Release)		(1)		(21)		(34)		20		3	(85%)	NM
Provision for Unfunded Lending Commitments		-		-		-		-		14	-	-
Provision for Benefits & Claims	_							-			-	-
Provision for Loan Losses and for Benefits and Claims (LLR & PBC)		189		178		183		255		223	(13%)	18%
Income from Continuing Operations before Taxes		659		610		594		494		609	23%	(8%)
Income Taxes		158		161		144		98		192	96%	22%
Income from Continuing Operations		501		449		450		396		417	5%	(17%)
Noncontrolling Interests Net Income	\$	501	\$	449	\$	450	\$	396	\$	417	5%	(17%)
			\$				\$					
Average Assets (in billions of dollars) Return on Average Assets	\$	126 1.60%	Ф	124 1.46%	\$	127 1.41%	Ф	129 1.22%	\$	128 1.32%	(1%)	2%
Efficiency Ratio		58%		60%		61%		62%		58%		
Net Credit Losses as a % of Average Loans		0.86%		0.92%		0.98%		1.04%		0.94%		
Revenue by Business												
Retail Banking Citi-Branded Cards	\$	1,230	\$	1,165	\$	1,196	\$	1,175	\$	1,200	2%	(2%)
		768	_	787	_	787	_	820	_	760	(7%)	(1%)
Total	\$	1,998	\$	1,952	\$	1,983	\$	1,995	\$	1,960	(2%)	(2%)
Net Credit Losses by Business												
Retail Banking Citi-Branded Cards	\$	65 125	\$	72 127	\$	81 136	\$	99 136	\$	67 139	(32%) 2%	3% 11%
Total	\$	190	\$	199	\$	217	\$	235	\$	206	(12%)	8%
	<u> </u>	100	Ψ_	100	Ψ	217	Ψ_	200	Ψ	200	(1270)	070
Income from Continuing Operations by Business Retail Banking	\$	304	\$	242	\$	252	\$	189	\$	257	36%	(15%)
Citi-Branded Cards		197		207		198		207		160	(23%)	(19%)
Total	\$	501	\$	449	\$	450	\$	396	\$	417	5%	(17%)
EV Translation Immedia												
FX Translation Impact:	•		•		•		•		•		(00()	(001)
Total Revenue - as Reported	\$	1,998	\$	1,952	\$	1,983	\$	1,995	\$	1,960	(2%)	(2%)
Impact of FX Translation (1)		(25)	_	14	_	(6)	_	(21)		1 000	(40()	(40()
Total Revenues - Ex-FX (2)	\$	1,973	\$	1,966	\$	1,977	\$	1,974	\$	1,960	(1%)	(1%)
Total Operating Expenses - as Reported	\$	1,150	\$	1,164	\$	1,206	\$	1,246	\$	1,128	(9%)	(2%)
Impact of FX Translation (1)		(24)		(5)		(15)		(20)				
Total Operating Expenses - Ex-FX (2)	\$	1,126	\$	1,159	\$	1,191	\$	1,226	\$	1,128	(8%)	-
Provisions for LLR & PBC - as Reported	\$	189	\$	178	\$	183	\$	255	\$	223	(13%)	18%
Impact of FX Translation (1)		2		7		2		(2)				
Provisions for LLR & PBC - Ex-FX (2)	\$	191	\$	185	\$	185	\$	253	\$	223	(12%)	17%

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding FX translation is a non-GAAP financial measure.

CITICORP GLOBAL CONSUMER BANKING ASIA - PAGE 2



		1Q		2Q	3Q		4Q		1Q	(Decrea	ncrease ise) from
		2012		2012	 2012	_	2012		2013	4Q12	1Q12
Retail Banking Key Indicators (in billions of dollars, except	as othe	rwise note	<u>d)</u>								
Branches (actual)		643		627	618		600		574	(4%)	(11%)
Accounts (in millions)		16.5		16.8	16.8		16.9		16.9	-	2%
Average Deposits	\$	110.9	\$	109.7	\$ 112.5	\$	110.1	\$	107.0	(3%)	(4%)
Investment Sales	\$	8.4	\$	7.0	\$ 9.2	\$	9.0	\$	12.0	33%	43%
Investment AUMs	\$	47.9	\$	47.4	\$ 49.8	\$	52.0	\$	54.3	4%	13%
Average Loans	\$	68.7	\$	67.5	\$ 68.5	\$	69.7	\$	69.3	(1%)	1%
EOP Loans:											
Real Estate Lending	\$	35.9	\$	35.5	\$ 36.3	\$	36.6	\$	36.4	(1%)	1%
Commercial Markets		17.6		16.8	16.9		16.6		16.7	1%	(5%)
Personal and Other		15.3		15.3	 16.1	_	16.5		16.3	(1%)	7%
Total EOP Loans	\$	68.8	\$	67.6	\$ 69.3	\$	69.7	\$	69.4	-	1%
Net Interest Revenue (in millions) (1)	\$	817	\$	785	\$ 771	\$	755	\$	729	(3%)	(11%)
As a % of Average Loans (1)		4.78%		4.68%	4.48%		4.31%		4.27%		
Net Credit Losses (in millions)	\$	65	\$	72	\$ 81	\$	99	\$	67	(32%)	3%
As a % of Average Loans		0.38%		0.43%	0.47%		0.57%		0.39%		
_oans 90+ Days Past Due (in millions)	\$	245	\$	241	\$ 219	\$	228	\$	229	-	(7%)
As a % of EOP Loans		0.36%		0.36%	0.32%		0.33%		0.33%		
Loans 30-89 Days Past Due (in millions)	\$	434	\$	440	\$ 433	\$	459	\$	468	2%	8%
As a % of EOP Loans		0.63%		0.65%	0.62%		0.66%		0.67%		
Citi-Branded Cards Key Indicators (in billions of dollars, ex	cept as	otherwise	note	ed)							
EOP Open Accounts (in millions)		15.7		15.7	15.9		16.0		16.1	1%	3%
Purchase Sales (in billions)	\$	18.8	\$	18.8	\$ 19.1	\$	20.7	\$	19.3	(7%)	3%
Average Loans (in billions) (2)	\$	20.0	\$	19.5	\$ 19.8	\$	19.9	\$	19.8	(1%)	(1%)
EOP Loans (in billions) (2)	\$	19.6	\$	19.6	\$ 20.0	\$	20.4	\$	19.4	(5%)	(1%)
							12.88%		12.69%	(1%)	(5%)
, , , ,		13.31%		13.16%	12.89%		12.0070				
Average Yield (3)	\$	13.31% 511	\$	13.16% 501	\$ 12.89% 501	\$	513	\$	498	(3%)	(3%)
Average Yield (3)	\$		\$		\$	\$		\$	498 10.20%	(3%)	(3%)
Average Yield (3) Net Interest Revenue (in millions) (4) As a % of Average Loans (4)	\$	511	\$	501	\$ 501	\$	513	\$		(3%) 2%	(3%)
Average Yield (3) Net Interest Revenue (in millions) (4) As a % of Average Loans (4)		511 10.28%		501 10.33%	501 10.07%		513 10.26%	·	10.20%	,	. ,
Average Yield (3) Net Interest Revenue (in millions) (4) As a % of Average Loans (4) Net Credit Losses (in millions) As a % of Average Loans		511 10.28% 125		501 10.33% 127	501 10.07% 136		513 10.26% 136	·	10.20% 139	,	. ,
Average Yield (3) Net Interest Revenue (in millions) (4) As a % of Average Loans (4) Net Credit Losses (in millions) As a % of Average Loans	\$	511 10.28% 125 2.51%	\$	501 10.33% 127 2.62%	\$ 501 10.07% 136 2.73%	\$	513 10.26% 136 2.72%	\$	10.20% 139 2.85%	2%	11%
Average Yield (3) Net Interest Revenue (in millions) (4) As a % of Average Loans (4) Net Credit Losses (in millions) As a % of Average Loans Net Credit Margin (in millions) (5) As a % of Average Loans (5)	\$	511 10.28% 125 2.51% 643	\$	501 10.33% 127 2.62% 660	\$ 501 10.07% 136 2.73% 651	\$	513 10.26% 136 2.72% 684	\$	10.20% 139 2.85% 621	2%	11%
Average Yield (3) Net Interest Revenue (in millions) (4) As a % of Average Loans (4) Net Credit Losses (in millions) As a % of Average Loans Net Credit Margin (in millions) (5)	\$	511 10.28% 125 2.51% 643 12.93%	\$	501 10.33% 127 2.62% 660 13.61%	\$ 501 10.07% 136 2.73% 651 13.08%	\$	513 10.26% 136 2.72% 684 13.67%	\$	10.20% 139 2.85% 621 12.72%	2%	11%
Average Yield (3) Net Interest Revenue (in millions) (4) As a % of Average Loans (4) Net Credit Losses (in millions) As a % of Average Loans Net Credit Margin (in millions) (5) As a % of Average Loans (5) Loans 90+ Days Past Due	\$	511 10.28% 125 2.51% 643 12.93% 224	\$	501 10.33% 127 2.62% 660 13.61% 222	\$ 501 10.07% 136 2.73% 651 13.08% 220	\$	513 10.26% 136 2.72% 684 13.67% 234	\$	10.20% 139 2.85% 621 12.72% 232	2%	11%

⁽¹⁾ Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.

⁽²⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

CITICORP INSTITUTIONAL CLIENTS GROUP

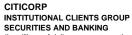


(In millions of dollars, except as otherwise noted)

	1Q	2Q		3Q		4Q		1Q	1Q13 In (Decrea	crease se) from
	 2012	 2012		2012	:	2012		2013	4Q12	1Q12
Commissions and Fees Administration and Other Fiduciary Fees Investment Banking Principal Transactions Other Total Non-Interest Revenue	\$ 1,141 696 811 1,916 (405) 4,159	\$ 1,081 742 793 1,434 326 4,376	\$	1,011 663 1,000 731 37 3,442	\$	1,085 689 1,014 49 (41) 2,796	\$	1,179 694 1,085 2,415 359 5,732	9% 1% 7% NM NM	3% - 34% 26% NM 38%
Net Interest Revenue (including Dividends)	 3,888	 3,862		4,024		4,183		3,852	(8%)	(1%)
Total Revenues, Net of Interest Expense Total Operating Expenses	8,047 5,087	8,238 4,979		7,466 4,869		6,979 5,264		9,584 4,988	37% (5%)	19% (2%)
Net Credit Losses Provision for Unfunded Lending Commitments Credit Reserve Build / (Release) Provision for Benefits & Claims	 (58) (11) 158 -	122 26 (13)		143 (26) (149)		75 50 (41)		39 3 23 -	(48%) (94%) NM	NM NM (85%)
Provision for Credit Losses and for Benefits and Claims	 89	 135		(32)		84		65	(23%)	(27%)
Income from Continuing Operations before Taxes Income Taxes	2,871 638	3,124 760		2,629 622		1,631 142		4,531 1,406	NM NM	58% NM
Income from Continuing Operations Noncontrolling Interests	2,233 60	2,364 31		2,007 14		1,489 23		3,125 50	NM NM	40% (17%)
Net Income	\$ 2,173	\$ 2,333	\$	1,993	\$	1,466	\$	3,075	NM	42%
Average Assets (in billions of dollars) Return on Average Assets Return on Average Assets (Excluding CVA/DVA) (1) Efficiency Ratio	\$ 1,018 0.86% 1.20% 63%	\$ 1,051 0.89% 0.84% 60%	\$	1,047 0.76% 0.95% 65%	\$	1,061 0.55% 0.67% 75%	\$	1,070 1.17% 1.24% 52%	1%	5%
Revenue by Region										
North America EMEA Latin America Asia	\$ 2,081 2,832 1,165 1,969	\$ 2,680 2,520 1,176 1,862	\$	2,152 2,361 1,222 1,731	\$	2,114 2,212 1,120 1,533	\$	3,596 2,734 1,217 2,037	70% 24% 9% 33%	73% (3%) 4% 3%
Total	\$ 8,047	\$ 8,238	\$	7,466	\$	6,979	\$	9,584	37%	19%
Income from Continuing Operations by Region										
North America EMEA Latin America Asia	\$ 313 814 498 608	\$ 671 682 490 521	\$	412 616 506 473	\$	320 432 397 340	\$	1,281 668 476 700	NM 55% 20% NM	NM (18%) (4%) 15%
Total	\$ 2,233	\$ 2,364	\$	2,007	\$	1,489	\$	3,125	NM	40%
Average Loans by Region (in billions)	_	_	_	_		_	_	_		
North America EMEA Latin America Asia	\$ 76 51 34 60	\$ 82 52 34 63	\$	90 54 34 65		89 53 37 62	\$	91 53 38 60	2% - 3% (3%)	20% 4% 12% -
Total	\$ 221	\$ 231	\$	243	\$	241	\$	242	_	10%

⁽¹⁾ Return on average assets excluding CVA/DVA is defined as annualized net income excluding after-tax CVA/DVA divided by average assets. Net income excluding CVA/DVA in the first quarter of 2012, second quarter of 2012, third quarter of 2012, fourth quarter of 2012 and first quarter of 2013 was \$3,027 million, \$2,207 million, \$2,492 million, \$1,782 million and \$3,267 million, respectively. See page 19 for the CVA/DVA for each period presented. Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

NM Not meaningful





(In millions of dollars, except as otherwise noted)

		1Q		2Q		3Q		4Q		1Q		ncrease ase) from
		2012		2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	2,339 3,003	\$	2,369 3,102	\$	2,539 2,308	\$	2,704 1,658	\$	2,437 4,541	(10%) NM	4% 51%
Total Revenues, Net of Interest Expense Total Operating Expenses		5,342 3,701		5,471 3,568		4,847 3,479		4,362 3,668		6,978 3,564	60% (3%)	31% (4%)
Net Credit Losses Provision for Unfunded Lending Commitments Credit Reserve Build / (Release) Provision for Benefits & Claims		(60) (17) 135		97 26 (64)		56 (26) (103)		75 50 (47)		35 3 34 -	(53%) (94%) NM -	NM NM (75%)
Provision for Loan Losses and for Benefits and Claims		58		59		(73)		78		72	(8%)	24%
Income from Continuing Operations before Taxes		1,583		1,844		1,441		616		3,342	NM	NM
Income Taxes (Benefits)		247		369		256		(81)		987	NM	NM
Income from Continuing Operations Noncontrolling Interests		1,336 56		1,475 26		1,185 11		697 18		2,355 44	NM NM	76% (21%)
Net Income	\$	1,280	\$	1,449	\$	1,174	\$	679	\$	2,311	NM	81%
Average Assets (in billions of dollars) Return on Average Assets Return on Average Assets (Excluding CVA/DVA) (1) Efficiency Ratio		884 0.58% 0.97% 69%		913 0.64% 0.58% 65%		905 0.52% 0.74% 72%		917 0.29% 0.43% 84%		926 1.01% 1.10% 51%	1%	5%
Revenue Details - Excluding CVA/DVA: Investment Banking:												
Advisory	\$	111	\$	202	\$	196	\$	206	\$	204	(1%)	84%
Equity Underwriting	φ	155	Ф	168	Ф	143	Ф	163	Ф	204	38%	45%
Debt Underwriting		606		490		594		634		634	-	45% 5%
Total Investment Banking	_	872	_	860		933		1,003		1,063	6%	22%
Lending		12		571		167		1,003		309	NM	NM
Equity Markets		916		561		522		465		826	78%	(10%)
Fixed Income Markets		4,781		2,861		3,739		2,741		4,623	69%	(3%)
Private Bank		598		591		609		596		629	6%	5%
Other Securities and Banking		(461)		(171)		(324)		(52)		(162)	NM	65%
Total Securities and Banking Revenues (Ex-CVA/DVA) (2)	\$	6,718	\$	5,273	\$	5,646	\$	4,872	\$	7,288	50%	8%
North America EMEA Latin America Asia	\$	2,072 2,560 727 1,359	\$	1,918 1,610 728 1,017	\$	1,880 1,858 782 1,126	\$	1,743 1,505 695 929	\$	3,071 2,059 779 1,379	76% 37% 12% 48%	48% (20%) 7% 1%
Total Securities and Banking Revenues (Ex-CVA/DVA) (2)	_	6,718		5,273		5,646		4,872		7,288	50%	8%
CVA/DVA {excluded as applicable in lines above}		(1,376)		198		(799)		(510)		(310)	39%	77%
Total Revenues, Net of Interest Expense	\$	5,342	\$	5,471	\$	4,847	\$	4,362	\$	6,978	60%	31%

⁽¹⁾ Return on average assets excluding CVA/DVA is defined as annualized net income excluding after-tax CVA/DVA divided by average assets. Net income excluding CVA/DVA in the first quarter of 2012, second quarter of 2012, third quarter of 2012, fourth quarter of 2012 and first quarter of 2013 was \$2,134 million, \$1,323 million, \$1,673 million, \$995 million and \$2,503 million, respectively. For the CVA/DVA for each period presented, see above.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.





(In millions of dollars, except as otherwise noted)

(III IIIIIIIIII II II IIII II II II II I		1Q		2Q		3Q		4Q		1Q		Increase ase) from
		2012		2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	1,549 1,156	\$	1,493 1,274	\$	1,485 1,134	\$	1,479 1,138	\$	1,415 1,191	(4%) 5%	(9%) 3%
Total Revenues, Net of Interest Expense		2,705		2,767		2,619		2,617		2,606	-	(4%)
Total Operating Expenses		1,386		1,411		1,390		1,596		1,424	(11%)	3%
Net Credit Losses		2		25		87		-		4	-	100%
Provision for Unfunded Lending Commitments		6		-		-		-		-	-	(100%)
Credit Reserve Build / (Release)		23		51		(46)		6		(11)	NM	NM
Provision for Benefits & Claims				-		-		-			-	-
Provision for Credit Losses and for Benefits and Claims		31		76		41		6		(7)	NM	NM
Income from Continuing Operations before Taxes		1,288		1,280		1,188		1,015		1,189	17%	(8%)
Income Taxes	<u></u>	391		391		366		223		419	88%	7%
Income from Continuing Operations		897		889		822		792		770	(3%)	(14%)
Noncontrolling Interests		4		5		3		5		6	20%	50%
Net Income	\$	893	\$	884	\$	819	\$	787	\$	764	(3%)	(14%)
Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$	134 2.68% 51%	\$	138 2.58% 51%	\$	142 2.29% 53%	\$	144 2.17% 61%	\$	144 2.15% 55%	-	7%
Revenue Details												
Treasury and Trade Solutions Securities and Fund Services	\$	2,017 688	\$	2,074 693	\$	1,953 666	\$	1,962 655	\$	1,922 684	(2%) 4%	(5%) (1%)
Total	\$	2,705	\$	2,767	\$	2,619	\$	2,617	\$	2,606	-	(4%)
Average Deposits and Other Customer Liability Balances (in billions)												
North America	\$	100	\$	106	\$	107	\$	106	\$	100	(6%)	-
EMEA Latin America		118 35		125 34		132 38		142 45		139 45	(2%)	18% 29%
Asia		124		131		138		135		131	(3%)	6%
Total	\$	377	\$	396	\$	415	\$	428	\$	415	(3%)	10%
EOP Assets Under Custody (in trillions of dollars)	\$	12.5	\$	12.2	\$	12.8	\$	13.2	\$	13.5	2%	8%
FX Translation Impact:												
Total Revenue - as Reported	\$	2,705	\$	2,767	\$	2,619	\$	2,617	\$	2,606	-	(4%)
Impact of FX Translation (1)		(41)		4		-		(10)		-		
Total Revenues - Ex-FX (2)	\$	2,664	\$	2,771	\$	2,619	\$	2,607	\$	2,606	-	(2%)
Total Expenses - as Reported	\$	1,386	\$	1,411	\$	1,390	\$	1.596	\$	1,424	(11%)	3%
Impact of FX Translation (1)	*	(15)	•	3	•	-	•	(9)	•	-	/	
Total Expenses - Ex-FX (2)	\$	1,371	\$	1,414	\$	1,390	\$	1,587	\$	1,424	(10%)	4%
			_		_		_		_			

Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.
 Presentation of this metric excluding FX translation is a non-GAAP financial measure.

NM Not meaningful

CORPORATE / OTHER (1)



(In millions of dollars, except as otherwise noted)

		1Q		2Q		3Q	4Q		1Q		Increase ease) from
	2	2012	:	2012	:	2012	2012	:	2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	(16) 487	\$	(52) (244)	\$	(169) 170	\$ (156) 50	\$	(77) 70	51% 40%	NM (86%)
Total Revenues, Net of Interest Expense Total Operating Expenses		471 795		(296) 597		1 765	(106) 1,059		(7) 568	93% (46%)	NM (29%)
Net Credit Losses Credit Reserve Build / (Release) Provision for Benefits & Claims		1 (1) -		1 - (1)		(1) - -	(1) - -		- - -	100% - -	(100%) 100% -
Provision for Unfunded Lending Commitments Provision for Loan Losses and for Benefits and Claims				<u></u>		(1)	 1		<u>-</u>	(100%)	-
Income from Continuing Operations before Taxes Income Taxes Income from Continuing Operations		(324) 7 (331)		(893) (446) (447)		(763) (687) (76)	(1,165) (317) (848)		(575) (253) (322)	51% 20% 62%	(77%) NM 3%
Income (Loss) from Discontinued Operations, net of taxes Noncontrolling Interests Net Income (Loss)	\$	(55) 63 (399)	\$	(11) 9 (457)	\$	(31) 8 (115)	\$ (112) 5 (965)	\$	(67) 30 (419)	40% NM 57%	NM (52%) (5%)
EOP Assets (in billions of dollars)	\$	308	\$	285	\$	298	\$ 243	\$	280	15%	(9%)
Average Assets (in billions of dollars)	\$	285	\$	281	\$	289	\$ 283	\$	264	(7%)	(7%)

Includes unallocated global staff functions, other corporate expense and unallocated global operations and technology expenses, Corporate Treasury, Corporate items Income (Loss) from Discontinued Operations.

NM Not meaningful





(In millions of dollars, except as otherwise noted)

		1Q		2Q		3Q		4Q		1Q	1Q13 Ir (Decrea	crease se) from
		2012		2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	5,352 1,895	\$	5,378 2,404	\$	5,604 1,916	\$	5,707 1,720	\$	5,549 3,157	(3%) 84%	4% 67%
Total Revenues, Net of Interest Expense		7,247		7,782		7,520		7,427		8,706	17%	20%
Total Operating Expenses		4,342		4,447		4,318		4,667		4,347	(7%)	-
Net Credit Losses		1,547		1,564		1,370		1,269		1,271	-	(18%)
Credit Reserve Build / (Release)		(811)		(839)		(574)		(293)		(424)	(45%)	48%
Provision Unfunded Lending Commitments		(17)		19		(15)		44		3	(93%)	NM
Provision for Benefits & Claims		14		19		19		18		14	(22%)	-
Provision for Credit Losses and for Benefits and Claims		733		763		800		1,038		864	(17%)	18%
Income from Continuing Operations before Taxes		2,172		2,572		2,402		1,722		3,495	NM	61%
Income Taxes		562		727		713		422		1,101	NM	96%
Income from Continuing Operations		1,610		1,845		1,689		1,300		2,394	84%	49%
Noncontrolling Interests		32		10		(7)		9		17	89%	(47%)
Net Income	\$	1,578	\$	1,835	\$	1,696	\$	1,291	\$	2,377	84%	51%
Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$	595 1.07% 60%	\$	616 1.20% 57%	\$	629 1.07% 57%	\$	635 0.81% 63%	\$	633 1.52% 50%	-	6%
Revenue by Business												
Retail Banking	\$	1,629	\$	1,650	\$	1,740	\$	1,667	\$	1,573	(6%)	(3%)
Citi-Branded Cards		2,046		1,988		2,087		2,113		2,026	(4%)	(1%)
Citi Retail Services		1,491		1,464		1,541	_	1,533		1,511	(1%)	1%
Global Consumer Banking		5,166		5,102		5,368		5,313		5,110	(4%)	(1%)
Securities and Banking Transaction Services		1,442 639		2,017 663		1,533 619		1,481 633		2,970 626	101% (1%)	NM (2%)
Total	\$	7,247	\$	7,782	\$	7,520	\$	7,427	\$	8,706	17%	20%
CVA/DVA {included as applicable in businesses above}		(629)		99		(346)		(262)		(102)	61%	84%
Total Revenues - Excluding CVA/DVA (2)	\$	7,876	\$	7,683	\$	7,866	\$	7,689	\$	8,808	15%	12%
Income (loss) from Continuing Operations by Business Retail Banking	\$	334	\$	337	\$	342	\$	231	\$	229	(1%)	(31%)
Citi-Branded Cards	Ф	592	φ	413	φ	555	φ	460	φ	448	(3%)	(24%)
Citi Retail Services		371		424		380		289		436	51%	18%
Global Consumer Banking		1,297	_	1,174	_	1,277		980	_	1,113	14%	(14%)
Securities and Banking		1,297		549		292		222		1,113	NM	(14%) NM
Transaction Services		126		122		120		98		129	32%	2%
Total	\$	1,610	\$	1,845	\$	1,689	\$	1,300	\$	2,394	84%	49%

⁽¹⁾ Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.





(In millions of dollars, except as otherwise noted)



	1Q 2012		2Q 2012	3Q 2012		4Q 2012	1Q 2013		Increase ease) from 1Q12
Net Interest Revenue Non-Interest Revenue	\$ 1,300 1,901	\$	1,184 1,694	\$ 1,261 1,474	\$	1,310 1,286	\$ 1,166 1,936	(11%) 51%	(10%) 2%
Total Revenues, Net of Interest Expense Total Operating Expenses	3,201 1,964		2,878 1,893	2,735 1,882		2,596 2,127	3,102 1,953	19% (8%)	(3%) (1%)
Net Credit Losses Credit Reserve Build / (Release)	52 75		20 (38)	48 (47)		71 92	41 79	(42%) (14%)	(21%) 5%
Provision Unfunded Lending Commitments Provision for Benefits & Claims	 5		7	 (10)		6	 1 -	(83%)	(80%)
Provision for Credit Losses and for Benefits and Claims	 132	_	(11)	 (9)	_	169	 121	(28%)	(8%)
Income from Continuing Operations before Taxes Income Taxes	1,105 304		996 301	862 240		300 (89)	1,028 353	NM NM	(7%) 16%
Income from Continuing Operations Noncontrolling Interests	 801 28		695 22	622 23		389 16	675 36	74% NM	(16%) 29%
Net Income	\$ 773	\$	673	\$ 599	\$	373	\$ 639	71%	(17%)
Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$ 296 1.05% 61%	\$	299 0.91% 66%	\$ 282 0.85% 69%	\$	293 0.51% 82%	\$ 302 0.86% 63%	3%	2%
Revenue by Business Retail Banking Citi-Branded Cards	\$ 216 153	\$	210 148	\$ 220 154	\$	227 157	\$ 215 153	(5%) (3%)	
Regional Consumer Banking Securities and Banking Transaction Services	369 1,959 873		358 1,612 908	374 1,517 844		384 1,349 863	368 1,873 861	(4%) 39% 0%	- (4%) (1%)
Total	\$ 3,201	\$	2,878	\$ 2,735	\$	2,596	\$ 3,102	19%	(3%)
CVA/DVA {included as applicable in businesses above}	 (601)		2	 (342)	-	(156)	(185)	(19%)	69%
Total Revenues - Excluding CVA/DVA (2)	\$ 3,802	\$	2,876	\$ 3,077	\$	2,752	\$ 3,287	19%	(14%)
Income (loss) from Continuing Operations by Business									
Retail Banking	\$ (26)	\$	(9)	\$ (14)	\$	(43)	\$ (8)	81%	69%
Citi-Branded Cards	 13		22	20		-	 15	-	15%
Regional Consumer Banking Securities and Banking Transaction Services	 (13) 514 300		13 365 317	 6 348 268		(43) 133 299	 7 445 223	NM NM (25%)	NM (13%) (26%)
Total	\$ 801	\$	695	\$ 622	\$	389	\$ 675	74%	(16%)

⁽¹⁾ Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.



LATIN AMERICA (1)

(In millions of dollars, except as otherwise noted)



	1Q	2Q	3Q	4Q	1Q		Increase ase) from
	 2012	 2012	2012	 2012	 2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$ 2,380 1,258	\$ 2,326 1,200	\$ 2,400 1,260	\$ 2,496 1,166	\$ 2,435 1,357	(2%) 16%	2% 8%
Total Revenues, Net of Interest Expense Total Operating Expenses	3,638 1,802	3,526 1,785	3,660 1,822	3,662 2,120	3,792 1,920	4% (9%)	4% 7%
Net Credit Losses Credit Reserve Build / (Release)	430 107	432 105	438 53	508 40	507 55	- 38%	18% (49%)
Provision Unfunded Lending Commitments Provision for Benefits & Claims	 - 44	 - 31	 - 46	 - 46	 - 49	- 7%	- 11%
Provision for Credit Losses and for Benefits and Claims	 581	568	 537	 594	611	3%	5%
Income from Continuing Operations before Taxes Income Taxes	1,255 365	1,173 340	1,301 382	948 140	1,261 371	33% NM	- 2%
Income from Continuing Operations Noncontrolling Interests	890	833 (3)	919	808 (3)	890	10% NM	<u>.</u>
Net Income	\$ 890	\$ 836	\$ 919	\$ 811	\$ 889	10%	-
Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$ 167 2.14% 50%	\$ 165 2.04% 51%	\$ 169 2.16% 50%	\$ 175 1.84% 58%	\$ 184 1.96% 51%	5%	10%
Revenue by Business Retail Banking Citi-Branded Cards Regional Consumer Banking Securities and Banking	\$ 1,474 999 2,473 723	\$ 1,405 945 2,350 730	\$ 1,469 969 2,438 780	\$ 1,509 1,033 2,542 680	\$ 1,547 1,028 2,575 770	3% - 1% 13%	5% 3% 4% 7%
Transaction Services	 442	446	 442	 440	447	2%	1%
Total	\$ 3,638	\$ 3,526	\$ 3,660	\$ 3,662	\$ 3,792	4%	4%
CVA/DVA {included as applicable in businesses above}	 (5)	 2	 (3)	 (15)	 (9)	40%	(80%)
Total Revenues - Excluding CVA/DVA (2)	\$ 3,643	\$ 3,524	\$ 3,663	\$ 3,677	\$ 3,801	3%	4%
Income from Continuing Operations by Business							
Retail Banking	\$ 216	\$ 238	\$ 222	\$ 233	\$ 248	6%	15%
Citi-Branded Cards	 176	 105	 191	 178	 166	(7%)	(6%)
Regional Consumer Banking Securities and Banking Transaction Services	 392 324 174	343 309 181	 413 352 154	411 264 133	414 312 164	1% 18% 23%	6% (4%) (6%)
Total	\$ 890	\$ 833	\$ 919	\$ 808	\$ 890	10%	-

⁽¹⁾ Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.









		1Q		2Q		3Q		4Q		1Q	1Q13 Ir (Decrea	crease se) from
		2012		2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	2,222 1,745	\$	2,162 1,652	\$	2,137 1,577	\$	2,158 1,370	\$	2,058 1,939	(5%) 42%	(7%) 11%
Total Revenues, Net of Interest Expense		3,967		3,814		3,714		3,528		3,997	13%	1%
Total Operating Expenses		2,199		2,177		2,246		2,268		2,108	(7%)	(4%)
Net Credit Losses		191		230		317		247		212	(14%)	11%
Credit Reserve Build / (Release)		53		31		(103)		(27)		(29)	(7%)	NM
Provision for Unfunded Lending Commitments		-		-		-		-		14	-	-
Provision for Benefits & Claims											-	-
Provision for Credit Losses and for Benefits and Claims		244		261		214		220		197	(10%)	(19%)
Income from Continuing Operations before Taxes		1,524		1,376		1,254		1,040		1,692	63%	11%
Income Taxes		415		406		331		304		575	89%	39%
Income from Continuing Operations		1,109		970		923		736		1,117	52%	1%
Noncontrolling Interests	_	1	_	1_	_	1_	_	1_	_	1	-	-
Net Income	\$	1,108	\$	969	\$	922	\$	735	\$	1,116	52%	1%
Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$	346 1.29% 55%	\$	353 1.10% 57%	\$	356 1.03% 60%	\$	353 0.83% 64%	\$	351 1.29% 53%	(1%)	1%
Revenue by Business Retail Banking	\$	1,230	\$	1,165	\$	1,196	\$	1,175	\$	1,200	2%	(2%)
Citi-Branded Cards	-	768		787		787		820		760	(7%)	(1%)
Regional Consumer Banking Securities and Banking Transaction Services		1,998 1,218 751		1,952 1,112 750		1,983 1,017 714		1,995 852 681		1,960 1,365 672	(2%) 60% (1%)	(2%) 12% (11%)
Total	\$	3,967	\$	3,814	\$	3,714	\$	3,528	\$	3,997	13%	1%
CVA/DVA {included as applicable in businesses above}		(141)		95		(108)		(77)		(14)	82%	90%
Total Revenues - Excluding CVA/DVA (2)	\$	4,108	\$	3,719	\$	3,822	\$	3,605	\$	4,011	11%	(2%)
Income from Continuing Operations by Business												
Retail Banking	\$	304	\$	242	\$	252	\$	189	\$	257	36%	(15%)
Citi-Branded Cards		197		207		198		207		160	(23%)	(19%)
Regional Consumer Banking Securities and Banking Transaction Services		501 311 297		449 252 269		450 193 280		396 78 262		417 446 254	5% NM (3%)	(17%) 43% (14%)
Total	\$	1,109	\$	970	\$	923	\$	736	\$	1,117	52%	1%

⁽¹⁾ Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.



CITI HOLDINGS

INCOME STATEMENT AND BALANCE SHEET DATA

(In millions of dollars, except as otherwise noted)

		40		00				40		40		Increase
		1Q 2012		2Q 2012		3Q 2012		4Q 2012		1Q 2013	4Q12	ase) from 1Q12
Revenues		2012		2012	_	2012	_	2012		2013	70(12	10(12
Net interest revenue	\$	709	\$	595	\$	680	\$	635	\$	753	19%	6%
Non-interest revenue		173		343		(4,359)		432		148	(66%)	(14%)
Total revenues, net of interest expense		882		938		(3,679)		1,067	_	901	(16%)	2%
Provisions for Credit Losses and for Benefits and Claims												
Net Credit Losses (1) (2)		1,734		1,329		1,807		972		930	(4%)	(46%)
Credit Reserve Build / (Release) (1) (2) (3)		(550)		(250)		(797)		46		(347)	NM	37%
Provision for loan losses		1,184		1,079		1,010		1,018		583	(43%)	(51%)
Provision for Benefits & Claims		171		165		160		155		168	8%	(2%)
Provision for unfunded lending commitments		(26)		(19)		(16)		5		(4)	NM	85%
Total provisions for credit losses and for benefits and claims		1,329	_	1,225		1,154		1,178		747	(37%)	(44%)
Total operating expenses		1,217		1,235		1,187		1,604		1,502	(6%)	23%
Income (Loss) from Continuing Operations before												
Income Taxes		(1,664)		(1,522)		(6,020)		(1,715)		(1,348)	21%	19%
Provision (benefits) for income taxes		(647)		(613)		(2,467)		(666)		(559)	16%	14%
Income (Loss) from Continuing Operations		(1,017)		(909)		(3,553)		(1,049)		(789)	25%	22%
Noncontrolling Interests		2		1		_		_		5	-	NM
Citi Holding's Net Income (Loss)	\$	(1,019)	\$	(910)	\$	(3,553)	\$	(1,049)	\$	(794)	24%	22%
• • • •	-											
Balance Sheet Data (in billions):												
Total Average Assets	\$	223	\$	202	\$	184	\$	166	\$	153	(8%)	(31%)
Total EOP Assets	\$	209	\$	191	\$	171	\$	156	\$	149	(4%)	(29%)
Total EOP Loans	\$	134	\$	128	\$	122	\$	116	\$	108	(7%)	(19%)
Total EOP Deposits	\$	63	\$	63	\$	67	\$	68	\$	66	(3%)	5%

- (1) The first quarter of 2012 includes approximately \$370 million of incremental charge-offs of previously deferred principal balances on modified loans related to anticipated forgiveness of principal largely in connection with the National Mortgage Settlement. There was a corresponding approximate \$350 million release in the first quarter of 2012 allowance for loan losses related to these charge-offs.
- (2) The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximate \$600 million release in the third quarter of 2012 allowance for loan losses related to these charge-offs. The fourth quarter of 2012 includes a benefit of approximately \$40 million to charge offs related to finalizing the impact of this OCC guidance.
- (3) The first quarter of 2012, second quarter of 2012, third quarter of 2012, fourth quarter of 2012 and first quarter of 2013 includes \$60 million, \$73 million, \$32 million, \$100 million and \$148 million, respectively, of builds (releases) related to gains/(losses) on loan sales.

NM Not meaningful

CITI HOLDINGS BROKERAGE AND ASSET MANAGEMENT



(In millions of dollars, except as otherwise noted)

		1Q 2012	2Q 012	 3Q 2012	4Q 2012	1Q 2013		Increase ease) from 1Q12
Net Interest Revenue Non-Interest Revenue	\$	(131) 83	\$ (122) 209	\$ (117) (4,687)	\$ (103) 167	\$ (84) 67	18% (60%)	36% (19%)
Total Revenues, Net of Interest Expense (1)		(48)	87	(4,804)	64	(17)	NM	65%
Total Operating Expenses		157	126	85	95	105	11%	(33%)
Net Credit Losses		-	-	-	-	-	-	-
Credit Reserve Build / (Release)		(1)	-	-	-	-	-	100%
Provision for Benefits & Claims		-	-	-	-	-	-	-
Provision for Unfunded Lending Commitments		-	 -	 -	 -	-	-	-
Provision for Loan Losses and for Benefits and Claims		(1)	 -	 	 	 	-	100%
Income (loss) from Continuing Operations before Taxes		(204)	(39)	(4,889)	(31)	(122)	NM	40%
Income Taxes (benefits)	. <u></u>	(67)	 (15)	(1,871)	(19)	(43)	NM	36%
Income (loss) from Continuing Operations		(137)	(24)	(3,018)	(12)	(79)	NM	42%
Noncontrolling Interests		1	1_	1	-	5	-	NM
Net Income (Loss)	\$	(138)	\$ (25)	\$ (3,019)	\$ (12)	\$ (84)	NM	39%
EOP Assets (in billions of dollars)	\$	26	\$ 22	\$ 9	\$ 9	\$ 9	-	(65%)
EOP Deposits (in billions of dollars)	\$	55	\$ 55	\$ 58	\$ 59	\$ 57	(3%)	4%

⁽¹⁾ Third quarter of 2012 includes the recognition of a \$3,340 million impairment charge related to the carrying value of Citi's remaining 35% investment in the Morgan Stanley Smith Barney joint venture (MSSB JV). Third quarter of 2012 also includes a non-cash charge of \$1,344 million, representing a loss on Citi's sale of the 14% interest in the MSSB JV to Morgan Stanley.

NM Not meaningful





Page

(In millions of dollars, except as otherwise noted)

		1Q		2Q		3Q		4Q		1Q	1Q13 Ir (Decrea	ncrease se) from
		2012		2012		2012		2012		2013	4Q12	1Q12
Net Interest Revenue Non-Interest Revenue	\$	929 395	\$	782 150	\$	840 264	\$	784 221	\$	840 216	7% (2%)	(10%) (45%)
Total Revenues, Net of Interest Expense		1,324		932		1,104		1,005		1,056	5%	(20%)
Total Operating Expenses		997		1,043		983		1,431		825	(42%)	(17%)
Net Credit Losses (1) (2)		1,752		1,289		1,824		1,005		920	(8%)	(47%)
Credit Reserve Build / (Release) (1) (2) (3)		(520)		(186)		(760)		56		(325)	NM	38%
Provision for Benefits & Claims		171		165		160		155		168	8%	(2%)
Provision for Unfunded Lending Commitments	-		_								-	-
Provision for Loan Losses and for Benefits and Claims		1,403	_	1,268	_	1,224	_	1,216		763	(37%)	(46%)
Income (loss) from Continuing Operations before Taxes		(1,076)		(1,379)		(1,103)		(1,642)		(532)	68%	51%
Income Taxes (benefits)		(443)	_	(560)	_	(411)	_	(598)		(239)	60%	46%
Income (loss) from Continuing Operations Noncontrolling Interests		(633) 1		(819)		(692) (1)		(1,044)		(293)	72 %	54% (100%)
Net Income (Loss)	\$	(634)	\$	(819)	\$	(691)	\$	(1,044)	\$	(293)	72%	54%
Average Assets (in billions of dollars)	\$	157	\$	143	\$	136	\$	131	\$	124	(5%)	(21%)
EOP Assets (in billions of dollars)	\$	147	\$	137	\$	134	\$	126	\$	122	(3%)	(17%)
Net Credit Losses as a % of Average Loans		5.31%		4.09%		5.96%		3.45%		3.37%		
Revenue by Business	•	004	•	400	•	4.47	•	444	•	405	(50()	(740()
International North America	\$	361 963	\$	160 772	\$	147 957	\$	111 894	\$	105 951	(5%) 6%	(71%) (1%)
Total Revenues	\$	1,324	\$	932	\$	1,104	\$	1,005	\$	1,056	5%	(20%)
	<u> </u>	-,	Ť		Ť	.,	Ť	1,000	Ť	1,000		(==77)
Net Credit Losses by Business			_						_			
International	\$	171	\$	154	\$	121	\$	90	\$	85	(6%)	(50%)
North America	_	1,581	_	1,135	_	1,703	_	915	_	835	(9%)	(47%)
Total Net Credit Losses	\$	1,752	\$	1,289	\$	1,824	\$	1,005	\$	920	(8%)	(47%)
Income (Loss) from Continuing Operations by Business												
International	\$	76	\$	(94)	\$	(99)	\$	(150)	\$	(100)	33%	NM
North America		(709)		(725)	_	(593)		(894)		(193)	78%	73%
Total Income (Loss) from Continuing Operations	\$	(633)	\$	(819)	\$	(692)	\$	(1,044)	\$	(293)	72%	54%

⁽¹⁾ The first quarter of 2012 includes approximately \$370 million of incremental charge-offs of previously deferred principal balances on modified loans related to anticipated forgiveness of principal largely in connection with the National Mortgage Settlement. There was a corresponding approximate \$350 million release in the first quarter of 2012 allowance for loan losses related to these charge-offs.

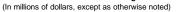
NM Not meaningful

⁽²⁾ The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximate \$600 million release in the third quarter of 2012 allowance for loan losses related to these charge-offs. The fourth quarter of 2012 includes a benefit of approximately \$40 million to charge offs related to finalizing the impact of this OCC quidance.

⁽³⁾ The first quarter of 2012, second quarter of 2012, third quarter of 2012, fourth quarter of 2012 and first quarter of 2013 includes \$60 million, \$73 million, \$32 million, \$100 million and \$148 million, respectively, of builds (releases) related to gains/(losses) on loan sales.

CITI HOLDINGS

LOCAL CONSUMER LENDING - Page 2





							1Q13 I	ncrease
		1Q	2Q	3Q	4Q	1Q		ase) from
	_	2012	 2012	 2012	 2012	 2013	4Q12	1Q12
International Key Indicators								
Branches (actual)		394	357	357	90	90	-	(77%)
Average Loans (in billions) (1)	\$	10.7	\$ 9.6	\$ 9.0	\$ 8.2	\$ 7.3	(11%)	(32%)
EOP Loans (1): Real Estate Lending Cards Commercial Markets Personal and Other EOP Loans (in billions of dollars)	\$	4.9 2.7 0.6 2.0	\$ 4.5 2.6 0.5 1.7	\$ 4.5 2.6 0.4 1.3	\$ 4.2 2.5 0.1 0.8 7.6	\$ 3.7 2.3 0.1 0.5	(12%) (8%) - (38%) (13%)	(24%) (15%) (83%) (75%) (35%)
Net Interest Revenue As a % of Average Loans	\$	262 9.85%	\$ 121 5.07%	\$ 138 6.10%	\$ 94 4.56%	\$ 83 4.61%	(12%)	(68%)
Net Credit Losses As a % of Average Loans	\$	171 6.43%	\$ 154 6.45%	\$ 121 5.35%	\$ 90 4.37%	\$ 85 4.72%	(6%)	(50%)
Loans 90+ Days Past Due As a % of EOP Loans	\$	428 4.20%	\$ 363 3.90%	\$ 366 4.16%	\$ 345 4.54%	\$ 269 4.08%	(22%)	(37%)
Loans 30-89 Days Past Due As a % of EOP Loans	\$	519 5.09%	\$ 453 4.87%	\$ 436 4.95%	\$ 393 5.17%	\$ 286 4.33%	(27%)	(45%)
North America Key Indicators (1)								
Branches (actual)		1,720	1,592	1,582	1,564	1,501	(4%)	(13%)
Average Loans (in billions of dollars)	\$	122.1	\$ 117.1	\$ 112.7	\$ 107.7	\$ 103.4	(4%)	(15%)
EOP Loans (in billions of dollars)	\$	118.9	\$ 114.6	\$ 109.1	\$ 105.1	\$ 98.3	(6%)	(17%)
Net Interest Revenue As a % of Average Loans	\$	667 2.20%	\$ 661 2.27%	\$ 702 2.48%	\$ 690 2.55%	\$ 757 2.97%	10%	13%
Net Credit Losses As a % of Average Loans	\$	1,581 5.21%	\$ 1,135 3.90%	\$ 1,703 6.01%	\$ 915 3.38%	\$ 835 3.28%	(9%)	(47%)
Loans 90+ Days Past Due (2) (3) As a % of EOP Loans	\$	5,220 4.75%	\$ 4,991 4.71%	\$ 4,608 4.58%	\$ 4,266 4.41%	\$ 3,409 3.78%	(20%)	(35%)
Loans 30-89 Days Past Due (2) (3) As a % of EOP Loans	\$	4,079 3.71%	\$ 4,161 3.93%	\$ 4,317 4.29%	\$ 3,835 3.96%	\$ 3,121 3.46%	(19%)	(23%)

⁽¹⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽²⁾ See Footnote 1 on page 30.

⁽³⁾ See Footnote 2 on page 30.

CITI HOLDINGS

LOCAL CONSUMER LENDING - Page 3

(In millions of dollars, except as otherwise noted)



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											1Q13 li	ncrease
		1Q		2Q		3Q		4Q		1Q	(Decrea	ise) from
		2012		2012		2012		2012		2013	4Q12	1Q12
KEY INDICATORS:												
Residential Real Estate Lending												
Residential First	\$	66.6	\$	64.2	\$	62.0	\$	59.2	\$	56.8	(4%)	(15%)
Home Equity		39.5		37.9		36.6		34.9		33.5	(4%)	(15%)
Average Loans (in billions of dollars)	\$	106.1	\$	102.1	\$	98.6	\$	94.1	\$	90.3	(4%)	(15%)
Residential First	\$	65.0	\$	62.6	\$	59.9	\$	57.7	\$	53.5	(7%)	(18%)
Home Equity		38.6		37.2		35.4		34.1		32.6	(4%)	(16%)
EOP Loans (in billions of dollars)	\$	103.6	\$	99.8	\$	95.3	\$	91.8	\$	86.1	(6%)	(17%)
Third Party Mortgage Serv Portfolio (EOP, in billions)	\$	182.3	\$	168.4	\$	155.1	\$	142.9	\$	128.8	(10%)	(29%)
Net Servicing & Gain/(Loss) on Sale	\$	77.3	\$	(124.2)	\$	81.3	\$	77.6	\$	78.8	2%	2%
Net Interest Revenue on Loans	\$	269	\$	280	\$	305	\$	283	\$	320	13%	19%
As a % of Avg. Loans	Ψ	1.02%	Ψ	1.10%	Ψ	1.23%	Ψ	1.20%	Ψ	1.44%	1070	1070
AS a 70 of Avg. Loans		1.02/0		1.1070		1.2570		1.2070		1.4470		
Residential First	\$	745	\$	426	\$	622	\$	367	\$	318	(13%)	(57%)
Home Equity		561		448		863		355		312	(12%)	(44%)
Net Credit Losses	\$	1,306	\$	874	\$	1,485	\$	722	\$	630	(13%)	(52%)
As a % of Avg. Loans		4.95%		3.44%		5.99%		3.05%		2.83%		
Residential First	\$	3,878	\$	3,774	\$	3,439	\$	3,114	\$	2,436	(22%)	(37%)
Home Equity		903		863		833		822		722	(12%)	(20%)
Loans 90+ Days Past Due (1) (2)	\$	4,781	\$	4,637	\$	4,272	\$	3,936	\$	3,158	(20%)	(34%)
As a % of EOP Loans	_	5.05%		5.08%		4.92%		4.71%		4.05%		
Residential First	\$	3,024	\$	3,134	\$	3,326	\$	2,911	\$	2,411	(17%)	(20%)
Home Equity		744		725	•	689		630		517	(18%)	(31%)
Loans 30-89 Days Past Due (1) (2)	\$	3,768	\$	3,859	\$	4,015	\$	3,541	\$	2,928	(17%)	(22%)
As a % of EOP Loans		3.98%		4.23%		4.62%		4.24%		3.76%	(,	(11)
Personal Loans	•		•	40.0	•		•		•		(00()	(00/)
Average Loans (in billions of dollars)	\$	10.7	\$	10.3	\$	10.2	\$	10.0	\$	9.7	(3%)	(9%)
EOP Loans (in billions of dollars)	\$	10.4	\$	10.2	\$	10.1	\$	10.0	\$	9.0	(10%)	(13%)
Net Interest Revenue on Loans	\$	499	\$	488	\$	499	\$	500	\$	511	-	2%
As a % of Avg. Loans	_	18.76%	_	19.06%	_	19.46%	_	19.89%	_	21.36%		
Net Credit Losses	\$	226	\$	208	\$	183	\$	172	\$	186	8%	(18%)
As a % of Avg. Loans	_	8.50%	_	8.12%		7.14%	_	6.84%	_	7.78%		
Loans 90+ Days Past Due	\$	320	\$	266	\$	283	\$	290	\$	218	(25%)	(32%)
As a % of EOP Loans		3.08%		2.61%		2.80%		2.90%		2.42%		
Loans 30-89 Days Past Due	\$	179	\$	200	\$	206	\$	204	\$	125	(39%)	(30%)
As a % of EOP Loans		1.72%		1.96%		2.04%		2.04%		1.39%		

⁽¹⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+Days Past Due and (EOP Loans) for each period were \$4.4 billion and (\$7.7 billion), \$4.3 billion and (\$7.4 billion), \$4.1 billion and (\$7.2 billion), \$4.0 billion and (\$7.1 billion) and \$3.7 billion and (\$7.0 billion) as of March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) for each period were \$1.3 billion and (\$7.7 billion), \$1.3 billion and (\$7.4 billion), \$1.3 billion and (\$7.2 billion), \$1.2 billion and (\$7.1 billion) and \$1.2 billion and (\$7.0 billion) as of March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013, respectively.

⁽²⁾ The March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.3 billion, \$1.2 billion, \$1.2 billion and \$1.2 billion, respectively, of loans that are carried at fair value.

CITI HOLDINGS SPECIAL ASSET POOL



(In millions of dollars, except as otherwise noted)

	1Q 2012	2Q		3Q		4Q		1Q _		ncrease ase) from	
	_	2012	 2012	2	2012	2	012	2	2013	4Q12	1Q12
Net Interest Revenue	\$	(89)	\$ (65)	\$	(43)	\$	(46)	\$	(3)	93%	97%
Non-Interest Revenue		(305)	 (16)		64		44		(135)	NM	56%
Total Revenues, Net of Interest Expense		(394)	(81)		21		(2)		(138)	NM	65%
Total Operating Expenses		63	66		119		78		572	NM	NM
Net Credit Losses		(18)	40		(17)		(33)		10	NM	NM
Credit Reserve Build / (Release)		(29)	(64)		(37)		(10)		(22)	NM	24%
Provision for Benefits & Claims		-	-		-		-		-	-	-
Provision for Unfunded Lending Commitments		(26)	 (19)		(16)		5		(4)	NM	85%
Provision for Loan Losses and for Benefits and Claims		(73)	 (43)		(70)		(38)		(16)	58%	78%
Income from Continuing Operations before Taxes		(384)	(104)		(28)		(42)		(694)	NM	(81%)
Income Taxes		(137)	(38)		(185)		(49)		(277)	NM	NM
Income from Continuing Operations		(247)	(66)		157		7		(417)	NM	(69%)
Noncontrolling Interests		-	-		-		-		-	-	-
Net Income (Loss)		(247)	\$ (66)	\$	157	\$	7	\$	(417)	NM	(69%)
EOP Assets (in billions of dollars)	\$	36	\$ 32	\$	28	\$	21	\$	18	(14%)	(50%)

NM Not meaningful

AVERAGE BALANCES AND INTEREST RATES (1)(2)(3)(4) Taxable Equivalent Basis



First	Farmett							4)
Quarter 2012	Fourth Quarter 2012	First Quarter 2013 ⁽⁵⁾	First Quarter 2012	Fourth Quarter 2012	First Quarter 2013 ⁽⁵⁾	First Quarter 2012	Fourth Quarter 2012	First Quarter 2013 ⁽⁵⁾
\$ 160,751 281,888	\$ 149,682 268,023	\$ 123,868 272,188	\$ 367 943	\$ 275 748	\$ 258 688	0.92% 1.35%	0.73% 1.11%	0.84% 1.03%
								2.55% 2.49%
								7.30%
43,229	39,124	42,229	138	166	159	1.28%	1.69%	1.53%
\$ 1,679,633	\$ 1,666,124	\$ 1,657,949	\$ 17,671	\$ 16,911	\$ 16,292	4.23%	4.04%	3.99%
]								
\$ 695,665	\$ 732,827 -	\$ 735,804 	\$ 1,650 372	\$ 1,490 303	\$ 1,328 299	0.95%	0.81%	0.73%
695,665	732,827	735,804	2,022	1,793	1,627	1.17%	0.97%	0.90%
219,332 76,526 115,765 311,139	229,608 67,623 104,969 235,024	233,292 71,793 108,705 215,739	695 53 208 2,575	656 39 163 1,973	609 42 163 1,835	1.27% 0.28% 0.72% 3.33%	1.14% 0.23% 0.62% 3.34%	1.06% 0.24% 0.61% 3.45%
\$ 1,418,427	\$ 1,370,051	\$ 1,365,333	\$ 5,553	\$ 4,624	\$ 4,276	1.57%	1.34%	1.27%
\$ 1,418,427	\$ 1,370,051	\$ 1,365,333	\$ 5,181	\$ 4,321	\$ 3,977	1.47%	1.25%	1.18%
			\$ 12,118	\$ 12,287	\$ 12,016	2.90%	2.93%	2.94%
t insurance and FDIC As	ssessment)		\$ 12,490	\$ 12,590	\$ 12,315	2.99%	3.01%	3.01%
	,		·	*	•			
<u> </u>						4 bp	s 1 b	os
ssessment) From						2 hn	s - hi	ns
	\$ 160,751 281,888 246,997 299,757 647,011 43,229 \$ 1,679,633 \$ 695,665 219,332 76,526 115,765 311,139 \$ 1,418,427	\$ 160,751 \$ 149,682 281,888 268,023 246,997 256,932 299,757 302,792 647,011 649,571 43,229 39,124 \$ 1,679,633 \$ 1,666,124 \$ 695,665 732,827 219,332 229,608 76,526 67,623 115,765 104,969 311,139 235,024 \$ 1,418,427 \$ 1,370,051 \$ 1,418,427 \$ 1,370,051	\$ 160,751 \$ 149,682 \$ 123,868 281,888 268,023 272,188 246,997 256,932 265,175 299,757 302,792 308,190 647,011 649,571 646,299 43,229 39,124 42,229 \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 695,665 \$ 732,827 \$ 735,804 219,332 229,608 233,292 76,526 67,623 71,793 115,765 104,969 108,705 311,139 235,024 215,739 \$ 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 1,418,427 \$ 1,370,051 \$ 1,365,333	\$ 160,751 \$ 149,682 \$ 123,868 \$ 367 281,888 268,023 272,188 943 246,997 256,932 265,175 1,738 299,757 302,792 308,190 2,000 647,011 649,571 646,299 12,485 43,229 39,124 42,229 138 \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 695,665 \$ 732,827 \$ 735,804 \$ 1,650 372 695,665 732,827 735,804 2,022 219,332 229,608 233,292 695 76,526 67,623 71,793 53 115,765 104,969 108,705 208 311,139 235,024 215,739 2,575 \$ 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,553 \$ 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,181	\$ 160,751 \$ 149,682 \$ 123,868 \$ 367 \$ 275 281,888 268,023 272,188 943 748 246,997 256,932 265,175 1,738 1,834 299,757 302,792 308,190 2,000 1,960 647,011 649,571 646,299 12,485 11,928 43,229 39,124 42,229 138 166 \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 695,665 732,827 735,804 2,022 1,793 219,332 229,608 233,292 695 656 76,526 67,623 71,793 53 39 115,765 104,969 108,705 208 163 311,139 235,024 215,739 2,575 1,973 \$ 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,181 \$ 4,321 \$ 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,181 \$ 4,321 \$ 1 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,181 \$ 4,321	\$ 160,751 \$ 149,682 \$ 123,868 \$ 367 \$ 275 \$ 258 281,888 268,023 272,188 943 748 688 246,997 256,932 265,175 1,738 1,834 1,666 299,757 302,792 308,190 2,000 1,960 1,890 647,011 649,571 646,299 12,485 11,928 11,631 43,229 39,124 42,229 138 166 159 \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 16,292 \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 16,292 \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 16,292 \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 1,259 \$ 1,490 \$ 1,328 \$ 1,691,691,691,691,691,691,691,691,691,69	\$ 160,751 \$ 149,682 \$ 123,868 \$ 367 \$ 275 \$ 258 \$ 0.92% 281,888 268,023 272,188 943 748 688 1.35% 246,997 256,932 265,175 1,738 1,834 1,666 2,83% 299,757 302,792 308,190 2,000 1,960 1,890 2,68% 647,011 649,571 646,299 12,485 11,928 11,631 7,76% 43,229 39,124 42,229 138 166 159 1,28% \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 16,292 \$ 4.23% \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 16,292 \$ 4.23% \$ 695,665 \$ 732,827 735,804 \$ 1,650 \$ 1,490 \$ 1,328 0.95% 21,332 229,608 233,292 695 656 609 1,27% 76,526 67,623 71,793 53 39 42 0,28% 115,765 104,969 108,705 208 163 163 0,72% 311,139 235,024 215,739 2,575 1,973 1,835 3,33% \$ 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,553 \$ 4,624 \$ 4,276 1.57% \$ 1,47% \$ 12,118 \$ 12,287 \$ 12,016 2.99% \$ 1 1,000 \$ 12,590 \$ 12,315 \$ 2.99% \$ 1 1,000 \$ 12,590 \$ 12,590 \$ 12,315 \$ 2.99% \$ 1 1,000 \$ 12,590 \$ 12,590 \$ 12,315 \$ 2.99% \$ 1 1,000 \$ 12,590 \$ 12,590 \$ 12,315 \$ 2.99% \$ 1 1,000 \$ 12,590 \$ 12,590 \$ 12,515 \$ 2.99% \$ 1 1,000 \$ 12,590 \$ 12,590 \$ 12,315 \$ 2.99%	\$ 160,751 \$ 149,682 \$ 123,868 \$ 367 \$ 275 \$ 258 \$ 0.92% 0.73% 281,888 268,023 272,188 943 748 688 1.35% 1.11% 246,997 256,932 265,175 1,738 1,834 1,666 2.83% 2.24% 299,757 302,792 308,190 2.000 1,960 1,890 2.68% 2.58% 647,011 649,571 646,299 12,485 11,928 11,631 7,76% 7.31% 43,229 39,124 42,229 138 166 159 1.28% 1.69% \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 16,292 4.23% 4.04% \$ 1,679,633 \$ 1,666,124 \$ 1,657,949 \$ 17,671 \$ 16,911 \$ 16,292 4.23% 4.04% \$ 695,665 \$ 732,827 735,804 2.022 1,793 1,627 1.17% 0.97% 219,332 229,608 233,292 695 656 609 1.27% 1.14% 76,526 67,623 71,793 53 39 42 0.28% 0.23% 115,765 104,969 108,705 208 163 163 0.72% 0.62% 311,139 235,024 215,739 2,575 1,973 1,835 3.33% 3.34% \$ 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,581 \$ 4,321 \$ 3,977 1.47% 1.25% \$ 1 1,418,427 \$ 1,370,051 \$ 1,365,333 \$ 5,181 \$ 4,321 \$ 3,977 1.47% 1.25% \$ 1 1 bp

(1) Interest Revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 35%) of \$134 million for the first quarter of 2012, \$133 million for the fourth quarter of 2012 and \$127 million for the first quarter of 2013.

Interest Expense includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 35%) of \$37 million for the first quarter of 2012, \$4 million for the fourth quarter of 2012 and \$5 million for the first quarter of 2013.

- (2) Citigroup average balances and interest rates include both domestic and international operations.
- (3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable.
- (4) Average rate % is calculated as annualized interest over average volumes.
- (5) Preliminary
- (6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interest excludes the impact of FIN 41.
- (7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.
- (8) Nonperforming loans are included in the average loan balances.
- (9) Excludes hybrid financial instruments with changes recorded in Principal Transactions.

Reclassified to conform to the current period's presentation and has been reclassified to exclude Discontinued Operations.



DEPOSITS

(In billions of dollars)

										1Q13 I	Increase
	1Q		2Q		3Q		4Q		1Q		ase) from
	 2012		2012		2012		2012		2013	4Q12	1Q12
Citicorp Deposits by Business											
Global Consumer Banking											
North America EMEA	\$ 153.5	\$	153.2	\$	156.9	\$	165.2	\$	166.8	1%	9%
Latin America	12.8 46.1		12.6 45.8		12.9 47.3		13.2 48.6		13.1 49.1	(1%) 1%	2% 7%
Asia	110.7		112.5		113.1		110.0		106.8	(3%)	(4%)
Total	\$ 323.1	\$	324.1	\$	330.2	\$	337.0	\$	335.8	-	4%
ICG											
Securities and Banking	\$ 122.9	\$	121.5	\$	119.4	\$	114.4	\$	111.9	(2%)	(9%)
Transaction Services	 393.3		399.3	_	425.5	_	408.7		411.6	1%	5%
Total	\$ 516.2	\$	520.8	\$	544.9	\$	523.1	\$	523.5	-	1%
Corporate/Other	\$ 3.5	\$	6.7	\$	2.7	\$	2.5	\$	8.8	NM	NM
Total Citicorp	\$ 842.8	\$	851.6	\$	877.8	\$	862.6	\$	868.1	1%	3%
Citi Holdings Deposits											
Brokerage and Asset Management	\$ 55.0	\$	54.7	\$	58.1	\$	59.3	\$	57.4	(3%)	4%
Local Consumer Lending	8.2		8.0		8.7		8.7		8.3	(5%)	1%
Total Citi Holdings	\$ 63.2	\$	62.7	\$	66.8	\$	68.0	\$	65.7	(3%)	5%
Total Citigroup Deposits - EOP	\$ 906.0	\$	914.3	\$	944.6	\$	930.6	\$	933.8	•	3%
Total Citigroup Deposits - Average	\$ 869.1	\$	893.4	\$	921.2	\$	928.9	\$	920.4	(1%)	6%
FX Translation Impact:											
Total Citigroup EOP Deposits - as Reported	\$ 906.0	\$	914.3	\$	944.6	\$	930.6	\$	933.8	-	3%
Impact of FX Translation (1)	(8.9)		2.0		(7.1)		(6.8)		-		
Total Citigroup EOP Deposits - Ex-FX (2)	\$ 897.1	\$	916.3	\$	937.5	\$	923.8	\$	933.8	1%	4%
		_		_		_		_			

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

NM Not meaningful

⁽²⁾ Presentation of this metric excluding FX translation is a non-GAAP financial measure.

EOP LOANS - Page 1



(In billions of dollars)



North America		1Q		2Q		3Q	4Q	1Q		ncrease ase) from
North America Section 1998 Sec		 2012	_	2012	:	2012	 2012	 2013	4Q12	1Q12
North America	Citicorp:									
Credit Cards	Global Consumer Banking									
Retail Banking Total 40.6 s 15.00 s 15.02 s 15.03 s 15.22 s 14.7 43.1 s 1% s 6% (2%) EMEA Credit Cards \$ 2.9 s 2.8 s 2.9 s 2.8 s 2.9 s 2.8 s 2.0 s 2	North America									
Total	Credit Cards	\$ 109.4	\$	109.3	\$	108.8	\$ 111.5	\$ 104.6	(6%)	(4%)
Part	Retail Banking	40.6		40.9		41.5	42.7	43.1	1%	6%
Credic Cards \$ 2.9 \$ 2.8 \$ 2.9 \$ 2.9 \$ 2.8 (3%) (3%) Retail Banking 4.5 4.6 4.9 5.1 5.2 2% 16% Total \$ 7.4 \$ 7.4 \$ 7.8 \$ 8.0 \$ 8.0 - 8% Latin America Credit Cards \$ 14.3 \$ 13.7 \$ 14.2 \$ 14.8 \$ 14.9 1% 4% Retail Banking 26.1 25.9 27.5 28.3 30.3 7% 16% Total \$ 40.4 \$ 39.6 \$ 41.7 \$ 43.1 \$ 45.2 5% 12% Asia 26.1 25.9 27.5 28.3 30.3 7% 16% Credit Cards \$ 19.6 \$ 19.6 \$ 20.0 \$ 20.4 \$ 19.4 5% 12% Retail Banking 68.8 67.6 69.3 69.7 69.4 - 1% Credit Cards \$ 146.2 \$ 145.4 \$ 14	Total	\$ 150.0	\$	150.2	\$	150.3	\$ 154.2	\$ 147.7	(4%)	(2%)
Retail Banking	EMEA									
Total	Credit Cards	\$ 2.9	\$	2.8	\$	2.9	\$ 2.9	\$ 2.8	(3%)	(3%)
Credit Cards	Retail Banking	4.5		4.6		4.9	5.1	5.2	2%	16%
Credit Cards \$ 14.3 \$ 13.7 \$ 14.2 \$ 14.8 \$ 14.9 1% 4% Retail Banking 26.1 25.9 27.5 28.3 30.3 7% 16% Total \$ 40.4 \$ 39.6 \$ 41.7 \$ 43.1 \$ 45.2 5% 12% Asia Credit Cards \$ 19.6 \$ 19.6 \$ 20.0 \$ 20.4 \$ 19.4 (5%) (1%) Retail Banking 68.8 67.6 69.3 69.7 69.4 - 1% Total Consumer Loans \$ 146.2 \$ 145.4 \$ 145.9 \$ 149.6 \$ 141.7 (5%) (3%) Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Total Consumer \$ 286.2 \$ 284.4 \$ 289.1 \$ 295.4 \$ 289.7 (2%) 1% Total Corporate Loans \$ 159.6	Total	\$ 7.4	\$	7.4	\$	7.8	\$ 8.0	\$ 8.0	-	8%
Retail Banking Total 26.1 25.9 27.5 28.3 30.3 7% 16% Asia 40.4 3.36 41.7 43.1 3.45.2 5% 12% Asia Credit Cards \$19.6 \$19.6 20.0 \$20.4 \$19.4 (5%) (1%) Retail Banking Total 68.8 67.6 69.3 69.7 69.4 - 1% Total Consumer Loans 88.4 87.2 89.3 90.1 \$88.8 (1%) - Credit Cards \$146.2 \$145.4 \$145.9 \$149.6 \$141.7 (5%) (3%) Retail Banking Retail Banking \$140.0 139.0 \$149.6 \$141.7 (5%) (3%) Total Consumer \$286.2 \$284.4 \$28.1 \$28.7 \$289.7 (2%) 1% Total Corporate Loans Securities and Banking Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 3% Total Corporate L	Latin America									
Total Same Add. Same Same Add. Same Add. Same Add. Same Add. Same Same Add. Same	Credit Cards	\$ 14.3	\$	13.7	\$	14.2	\$ 14.8	\$ 14.9	1%	4%
Asia Credit Cards \$ 19.6 \$ 19.6 \$ 20.0 \$ 20.4 \$ 19.4 (5%) (1%) Retail Banking 68.8 67.6 69.3 69.7 69.4 - 1% Total \$ 88.4 \$ 87.2 \$ 89.3 \$ 90.1 \$ 88.8 (1%) - Total Consumer Loans Credit Cards \$ 146.2 \$ 145.4 \$ 145.9 \$ 149.6 \$ 141.7 (5%) (3%) Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Total Consumer \$ 286.2 \$ 284.4 \$ 289.1 \$ 295.4 \$ 289.7 (2%) 1% Total Corporate Loans Securities and Banking \$ 159.6 \$ 166.6 \$ 172.0 \$ 168.7 \$ 171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$	Retail Banking	26.1		25.9		27.5	28.3	30.3	7%	16%
Credit Cards \$ 19.6 \$ 19.6 \$ 20.0 \$ 20.4 \$ 19.4 (5%) (1%) Retail Banking Total 68.8 67.6 69.3 69.7 69.4 - 1% Total \$ 88.4 \$ 87.2 \$ 89.3 \$ 90.1 \$ 88.8 (1%) - Total Consumer Loans Credit Cards \$ 146.2 \$ 145.4 \$ 145.9 \$ 149.6 \$ 141.7 (5%) (3%) Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Total Consumer \$ 286.2 \$ 284.4 \$ 289.1 \$ 295.4 \$ 289.7 (2%) 1% Total Corporate Loans Securities and Banking \$ 159.6 \$ 166.6 \$ 172.0 \$ 168.7 \$ 171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Citicorp \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5%	Total	\$ 40.4	\$	39.6	\$	41.7	\$ 43.1	\$ 45.2	5%	12%
Retail Banking Total 68.8 (88.4 (88.2 (88.2 (89.3 (90.1 (88.8 (1%) 69.4 (1%)	Asia									
Total \$88.4 \$87.2 \$89.3 \$90.1 \$88.8 (1%) - Total Consumer Loans Credit Cards \$146.2 \$145.4 \$145.9 \$149.6 \$141.7 (5%) (3%) Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Total Consumer \$286.2 \$284.4 \$289.1 \$295.4 \$289.7 (2%) 1% Total Corporate Loans Securities and Banking \$159.6 \$166.6 \$172.0 \$168.7 \$171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Corporate Loans \$228.0 \$242.7 \$247.5 \$244.3 \$249.0 2% 8% Total Corporate Loans \$228.0 \$242.7 \$247.5 \$244.3 \$249.0 2% 9% Total Citicorp \$514.2 \$527.1 \$536.6 \$539.7 \$538.7 - 5%	Credit Cards	\$ 19.6	\$	19.6	\$	20.0	\$ 20.4	\$ 19.4	(5%)	(1%)
Total Consumer Loans Credit Cards \$ 146.2 \$ 145.4 \$ 145.9 \$ 149.6 \$ 141.7 (5%) (3%) Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Total Consumer \$ 286.2 \$ 284.4 \$ 289.1 \$ 295.4 \$ 289.7 (2%) 1% Total Corporate Loans Securities and Banking \$ 159.6 \$ 166.6 \$ 172.0 \$ 168.7 \$ 171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 8% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 9% Total Corporate Loans \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% FX Translation Impact: Total Citicorp EOP Loans- as Reported	Retail Banking	68.8				69.3	69.7	69.4	-	1%
Credit Cards \$ 146.2 \$ 145.4 \$ 145.9 \$ 149.6 \$ 141.7 (5%) (3%) Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Total Consumer \$ 286.2 \$ 284.4 \$ 289.1 \$ 295.4 \$ 289.7 (2%) 1% Total Corporate Loans Securities and Banking \$ 159.6 \$ 166.6 \$ 172.0 \$ 168.7 \$ 171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 8% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 9% Total Citicorp \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 5 5% FX Translation Impact: Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) <td< td=""><td>Total</td><td>\$ 88.4</td><td>\$</td><td>87.2</td><td>\$</td><td>89.3</td><td>\$ 90.1</td><td>\$ 88.8</td><td>(1%)</td><td>-</td></td<>	Total	\$ 88.4	\$	87.2	\$	89.3	\$ 90.1	\$ 88.8	(1%)	-
Retail Banking 140.0 139.0 143.2 145.8 148.0 2% 6% Total Consumer \$ 286.2 \$ 284.4 \$ 289.1 \$ 295.4 \$ 289.7 (2%) 1% Total Corporate Loans Securities and Banking \$ 159.6 \$ 166.6 \$ 172.0 \$ 168.7 \$ 171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 9% Total Citicorp \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% FX Translation Impact: Total Citicorp EOP Loans- as Reported \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) - - 5%	Total Consumer Loans									
Total Consumer \$ 286.2 \$ 284.4 \$ 289.1 \$ 295.4 \$ 289.7 (2%) 1% Total Corporate Loans Securities and Banking \$ 159.6 \$ 166.6 \$ 172.0 \$ 168.7 \$ 171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 9% Total Citicorp \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% FX Translation Impact: Total Citicorp EOP Loans - as Reported \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) - - 5%	Credit Cards	\$ 146.2	\$	145.4	\$	145.9	\$ 149.6	\$ 141.7	(5%)	(3%)
Securities and Banking \$ 159.6 \$ 166.6 \$ 172.0 \$ 168.7 \$ 171.8 2% 8% Transaction Services 68.4 76.1 75.5 75.6 77.2 2% 13% Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 9% Total Citicorp \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 \$ 5% FX Translation Impact: Total Citicorp EOP Loans - as Reported \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 \$ 58.7 \$ 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) - \$ 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) - \$ 5% Total Citicorp EOP Loans - as Reported \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 \$ 588.7 \$ 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) - 5	Retail Banking	140.0		139.0		143.2	145.8	148.0	2%	6%
Securities and Banking Transaction Services 159.6 (68.4 76.1 75.5 75.6 75.6 77.2 2% 13% 75.6 75.6 75.6 77.2 2% 13% 75.6 75.6 75.6 77.2 2% 75.6 75.6 75.6 75.6 75.6 75.6 75.6 75.6	Total Consumer	\$ 286.2	\$	284.4	\$	289.1	\$ 295.4	\$ 289.7	(2%)	1%
Securities and Banking Transaction Services 159.6 (68.4 76.1 75.5 75.6 75.6 77.2 2% 13% 75.6 75.6 75.6 77.2 2% 13% 75.6 75.6 75.6 77.2 2% 75.6 75.6 75.6 75.6 75.6 75.6 75.6 75.6	Total Corporate Loans									
Total Corporate Loans \$ 228.0 \$ 242.7 \$ 247.5 \$ 244.3 \$ 249.0 2% 9% Total Citicorp \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% FX Translation Impact:		\$ 159.6	\$	166.6	\$	172.0	\$ 168.7	\$ 171.8	2%	8%
Total Citicorp \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% FX Translation Impact: Total Citicorp EOP Loans - as Reported	Transaction Services	68.4		76.1		75.5	75.6	77.2	2%	13%
FX Translation Impact: Total Citicorp EOP Loans - as Reported \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) -	Total Corporate Loans	\$ 228.0	\$	242.7	\$	247.5	\$ 244.3	\$ 249.0	2%	9%
Total Citicorp EOP Loans - as Reported \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) -	Total Citicorp	\$ 514.2	\$	527.1	\$	536.6	\$ 539.7	\$ 538.7	-	5%
Total Citicorp EOP Loans - as Reported \$ 514.2 \$ 527.1 \$ 536.6 \$ 539.7 \$ 538.7 - 5% Impact of FX Translation (1) (2.3) 3.3 (1.8) (1.7) -	FX Translation Impact:	 								
		\$ 514.2	\$	527.1	\$	536.6	\$ 539.7	\$ 538.7	-	5%
Total Citicorp EOP Loans - Ex-FX (2) \$\frac{\$511.9}{2}\$ \$\frac{\$530.4}{2}\$ \$\frac{\$534.8}{2}\$ \$\frac{\$538.0}{2}\$ \$\frac{\$538.7}{2}\$ - 5%	Impact of FX Translation (1)	(2.3)		3.3		(1.8)	(1.7)	-		
	Total Citicorp EOP Loans - Ex-FX (2)	\$ 511.9	\$	530.4	\$	534.8	\$ 538.0	\$ 538.7	-	5%

Note: Certain small balance consumer loans included in the above lines are classified as Corporate Loans on the Consolidated Balance Sheet.

Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.
 Presentation of this metric excluding FX translation is a non-GAAP financial measure.

EOP LOANS - Page 2 CITI HOLDINGS AND TOTAL CITIGROUP

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(In billions of dollars)

	1Q 2012		2Q		3Q	4Q		1Q		ncrease ise) from
	_	2012		2012	 2012	2012	:	2013	4Q12	1Q12
Citi Holdings:										
Local Consumer Lending - North America										
Real Estate Lending		103.6		99.8	95.3	91.8		86.1	(6%)	(17%)
All Other		4.9		4.6	3.7	3.3		3.2	(3%)	(35%)
Personal		10.4		10.2	10.1	10.0		9.0	(10%)	(13%)
Total	\$	118.9	\$	114.6	\$ 109.1	\$ 105.1	\$	98.3	(6%)	(17%)
Local Consumer Lending - International										
Credit Cards	\$	2.7	\$	2.6	\$ 2.6	\$ 2.5	\$	2.3	(8%)	(15%)
Retail Banking		7.5		6.7	6.2	5.1		4.3	(16%)	(43%)
Total	\$	10.2	\$	9.3	\$ 8.8	\$ 7.6	\$	6.6	(13%)	(35%)
Citi Holdings - Other (Primarily SAP)		4.7		4.0	 3.9	 3.1		2.8	(10%)	(40%)
Total Citi Holdings	\$	133.8	\$	127.9	\$ 121.8	\$ 115.8	\$	107.7	(7%)	(19%)
Total Citigroup	\$	648.0	\$	655.0	\$ 658.4	\$ 655.5	\$	646.4	(1%)	-
Consumer Loans	\$	416.1	\$	409.1	\$ 407.7	\$ 408.7	\$	395.2	(3%)	(5%)
Corporate Loans		231.9		245.9	 250.7	 246.8		251.2	2%	8%
Total Citigroup	\$	648.0	\$	655.0	\$ 658.4	\$ 655.5	\$	646.4	(1%)	-
FX Translation Impact:										
Total Citigroup EOP Loans - as Reported	\$	648.0	\$	655.0	\$ 658.4	\$ 655.5	\$	646.4	(1%)	-
Impact of FX Translation (1)		(3.1)		3.0	(2.5)	(2.2)		-		
Total Citigroup EOP Loans - Ex-FX (2)	\$	644.9	\$	658.0	\$ 655.9	\$ 653.3	\$	646.4	(1%)	-

Note: Certain small balance consumer loans included in the above lines are classified as Corporate Loans on the Consolidated

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

⁽²⁾ Presentation of this metric excluding FX translation is a non-GAAP financial measure.

SUPPLEMENTAL DETAIL

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CONSUMER LOANS 90+DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)

	Loans 90+ Days Past Due (1)										EOP Loans	
		1Q		2Q		3Q		4Q		1Q		1Q
		2012		2012		2012		2012		2013		2013
Citicorp (2) Total Ratio	\$	3,342 1.17%	\$	3,090 1.09%	\$	3,024 1.05%	\$	3,081 1.05%	\$	2,941 1.02%	\$	289.7
Retail Bank (2) Total Ratio	\$	843 0.61%	\$	869 0.63%	\$	882 0.62%	\$	879 0.61%	\$	863 0.59%	\$	148.0
North America (2) Ratio	\$	260 0.66%	\$	294 0.74%	\$	291 0.72%	\$	280 0.68%	\$	282 0.68%	\$	43.1
EMEA Ratio	\$	62 1.38%	\$	49 1.07%	\$	50 1.02%	\$	48 0.94%	\$	43 0.83%	\$	5.2
Latin America Ratio	\$	276 1.06%	\$	285 1.10%	\$	322 1.17%	\$	323 1.14%	\$	309 1.02%	\$	30.3
Asia Ratio	\$	245 0.36%	\$	241 0.36%	\$	219 0.32%	\$	228 0.33%	\$	229 0.33%	\$	69.4
Cards Total Ratio	\$	2,499 1.71%	\$	2,221 1.53%	\$	2,142 1.47%	\$	2,202 1.47%	\$	2,078 1.47%	\$	141.7
North America - Citi-Branded Ratio	\$	982 1.35%	\$	830 1.14%	\$	760 1.05%	\$	786 1.08%	\$	732 1.06%	\$	69.2
North America - Retail Services Ratio	\$	845 2.30%	\$	721 1.97%	\$	716 1.96%	\$	721 1.87%	\$	651 1.84%	\$	35.4
EMEA Ratio	\$	43 1.48%	\$	43 1.54%	\$	45 1.55%	\$	48 1.66%	\$	45 1.61%	\$	2.8
Latin America <i>Ratio</i> Asia	\$ \$	405 2.83% 224	\$ \$	405 2.96% 222	\$ \$	401 2.82% 220	\$ \$	413 2.79% 234	\$ \$	418 2.81% 232	\$ \$	14.9 19.4
Ratio	Φ	1.14%	φ	1.13%	φ	1.10%	φ	1.15%	Ψ	1.20%	Ψ	19.4
<u>Citi Holdings - Local Consumer Lending (2) (3)</u> Ratio	\$	5,648 4.70%	\$	5,354 4.64%	\$	4,974 4.54%	\$	4,611 4.42%	\$	3,678 3.80%	\$	104.9
International Ratio	\$	428 4.20%	\$	363 3.90%	\$	366 4.16%	\$	345 4.54%	\$	269 4.08%	\$	6.6
North America (2) (3) Ratio	\$	5,220 4.75%	\$	4,991 4.71%	\$	4,608 4.58%	\$	4,266 4.41%	\$	3,409 3.78%	\$	98.3
Total Citigroup (excluding Special Asset Pool) (2) (3) Ratio	\$	8,990 2.22%	\$	8,444 2.12%	\$	7,998 2.01%	\$	7,692 1.93%	\$	6,619 1.72%	\$	394.6

⁽¹⁾ The ratio of 90+ Days Past Due is calculated based on end-of-period loans, net of unearned income.

⁽²⁾ The 90+ Days Past Due and related ratios for North America Consumer Banking and North America Local Consumer Lending excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Consumer Banking on page 10 and Local Consumer Lending on page 30.

⁽³⁾ The March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.3 billion, \$1.2 billion, \$1.2 billion, \$1.2 billion and \$1.2 billion, respectively, of loans that are carried at fair value.

SUPPLEMENTAL DETAIL

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CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)

	Loans 30-89 Days Past Due (1)										EC	P Loans
		1Q		2Q		3Q		4Q		1Q		1Q
		2012		2012		2012		2012		2013		2013
Citicorp (2)			_		_							
Total Ratio	\$	3,726 1.31%	\$	3,449 1.22%	\$	3,539 1.23%	\$	3,509 1.19%	\$	3,389 1.18%	\$	289.7
Retail Bank (2)			•		•		•		•			
Total Ratio	\$	1,032 0.74%	\$	1,049 0.76%	\$	1,154 0.81%	\$	1,112 0.77%	\$	1,191 0.81%	\$	148.0
North America (2) Ratio	\$	183 0.47%	\$	215 0.54%	\$	230 0.57%	\$	223 0.54%	\$	226 0.54%	\$	43.1
EMEA	\$	92	\$	78	\$	79	\$	77	\$	70	\$	5.2
Ratio Latin America	\$	2.04% 323	\$	1.70% 316	\$	1.61% 412	\$	1.51% 353	\$	1.35% 427	\$	30.3
Ratio	•	1.24%	•	1.22%	•	1.50%	•	1.25%	•	1.41%	•	
Asia <i>Ratio</i>	\$	434 0.63%	\$	440 0.65%	\$	433 0.62%	\$	459 0.66%	\$	468 0.67%	\$	69.4
Cards			_		_						_	
Total <i>Ratio</i>	\$	2,694 1.84%	\$	2,400 1.65%	\$	2,385 1.63%	\$	2,397 1.60%	\$	2,198 1.55%	\$	141.7
North America - Citi-Branded Ratio	\$	887 1.22%	\$	744 1.02%	\$	744 1.03%	\$	771 1.06%	\$	679 0.98%	\$	69.2
North America - Retail Services	\$	995	\$	852	\$	823	\$	789	\$	685	\$	35.4
Ratio EMEA	\$	2.71% 65	\$	2.33% 61	\$	2.25% 68	\$	2.04% 63	\$	1.94% 60	\$	2.8
Ratio Latin America	\$	2.24% 426	\$	2.18% 428	\$	2.34% 416	\$	2.17% 432	\$	2.14% 449	\$	14.9
Ratio	•	2.98%	•	3.12%	•	2.93%	•	2.92%		3.01%	•	
Asia Ratio	\$	321 1.64%	\$	315 1.61%	\$	334 1.67%	\$	342 1.68%	\$	325 1.68%	\$	19.4
Citi Holdings - Local Consumer Lending (2) (3)	\$	4,598	\$	4,614	\$	4,753	\$	4,228	\$	3,407	\$	104.9
Ratio		3.83%		4.00%		4.34%		4.05%		3.52%		
International Ratio	\$	519 5.09%	\$	453 4.87%	\$	436 4.95%	\$	393 5.17%	\$	286 4.33%	\$	6.6
North America (2) (3) Ratio	\$	4,079 3.71%	\$	4,161 3.93%	\$	4,317 4.29%	\$	3,835 3.96%	\$	3,121 3.46%	\$	98.3
Total Citigroup (excluding Special Asset Pool) (2) (3) Ratio	\$	8,324 2.06%	\$	8,063 2.02%	\$	8,292 2.09%	\$	7,737 1.94%	\$	6,796 1.76%	\$	394.6

⁽¹⁾ The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.

⁽²⁾ The 30-89 Days Past Due and related ratios for North America Consumer Banking and North America Local Consumer Lending excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Consumer Banking on page 10 and Local Consumer Lending on page 30.

⁽³⁾ The March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.3 billion, \$1.2 billion, \$1.2 billion and \$1.2 billion, respectively, of loans that are carried at fair value.



	40	20	20	40	40	1Q13 In	
	1Q 2012	2Q 2012	3Q 2012	4Q 2012	1Q 2013	4Q12	se) from 1Q12
Total Citigroup							
Allowance for Loan Losses at Beginning of Period (1)	\$ 30,115	\$ 29,020	\$ 27,611	\$ 25,916	\$ 25,455		
Gross Credit (Losses) (2)	(4,771)	(4,317)	(4,638)	(3,752)	(3,551)	5%	26%
Gross Recoveries	816	741	659	686	590	(14%)	(28%)
Net Credit (Losses) / Recoveries (NCLs)	(3,955)	(3,576)	(3,979)	(3,066)	(2,961)	3%	25%
NCLs (2) (3)	3,955	3,576	3,979	3,066	2,961	(3%)	(25%)
Net Reserve Builds / (Releases) (3) (4)	(194)	(616)	(868)	(204)	(308)	(51%)	(59%)
Net Specific Reserve Builds / (Releases) (2) (3)	(933)	(375)	(600)	62	(358)	NM	62%
Provision for Loan Losses	2,828	2,585	2,511	2,924	2,295	(22%)	(19%)
Other (5) (6) (7) (8) (9) (10)	32	(418)	(227)	(319)	(1,062)		
Allowance for Loan Losses at End of Period (1) (a)	\$ 29,020	\$ 27,611	\$ 25,916	\$ 25,455	\$ 23,727		
Allowance for Unfunded Lending Commitments (11) (a)	\$ 1,097	\$ 1,104	\$ 1,063	\$ 1,119	\$ 1,132		
Provision for Unfunded Lending Commitments	\$ (38)	\$ 7	\$ (41)	\$ 56	\$ 14		
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 30,117	\$ 28,715	\$ 26,979	\$ 26,574	\$ 24,859		
Total Allowance for Loan Losses as a Percentage of Total Loans (12)	4.51%	4.25%	3.97%	3.92%	3.70%		
Allowance for Loan Losses at End of Period (1):							
Citicorp	\$ 16,306	\$ 15,387	\$ 14,828	\$ 14,623	\$ 14,330		
Citi Holdings	12,714	12,224	11,088	10,832	9,397		
Total Citigroup	\$ 29,020	\$ 27,611	\$ 25,916	\$ 25,455	\$ 23,727		

- Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) The first quarter of 2012 includes approximately \$370 million of incremental charge-offs of previously deferred principal balances on modified loans related to anticipated forgiveness of principal largely in connection with the National Mortgage Settlement. There was a corresponding approximate \$350 million release in the first quarter of 2012 allowance for loan losses related to these charge-offs.
- (3) The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximate \$600 million release in the third quarter of 2012 allowance for loan losses related to these charge-offs. The fourth quarter of 2012 includes a benefit of approximately \$40 million to charge offs related to finalizing the impact of this OCC guidance.
- (4) The first quarter of 2012, second quarter of 2012, third quarter of 2012, fourth quarter of 2012 and first quarter of 2013 includes \$60 million, \$73 million, \$32 million, \$100 million and \$148 million, respectively, of builds (releases) related to gains/(losses) on loan sales.
- (5) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (6) The first quarter of 2012 includes a reduction of approximately \$145 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (7) The second quarter of 2012 includes a reduction of approximately \$175 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$200 million related to foreign currency translation.
- (8) The third quarter of 2012 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (9) The fourth quarter of 2012 includes a reduction of approximately \$255 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (10) The first quarter of 2013 includes a reduction of approximately \$855 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$165 million related to a transfer to held-for-sale of a loan portfolio in Greece.
- (11) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (12) March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013 exclude \$4.7 billion, \$5.1 billion, \$5.4 billion, \$5.3 billion and \$5.0 billion, respectively, of loans which are carried at fair value.

NM Not meaningful

ALLOWANCE FOR CREDIT LOSSES - PAGE 2 TOTAL CITIGROUP



(In millions of dollars)

	1Q	2Q	3Q 2012		4Q	1Q _			ncrease ase) from
	2012	 2012	 2012		2012		2013	4Q12	1Q12
Total Citigroup Consumer Loans									
Allowance for Loan Losses at Beginning of Period (1)	\$ 27,236	\$ 25,963	\$ 24,639	\$	23,099	\$	22,679		
Net Credit (Losses) / Recoveries (NCLs)	(4,038)	 (3,422)	 (3,862)		(3,031)		(2,916)	4%	28%
NCLs (2) (3)	4,038	3,422	3,862		3,031		2,916	(4%)	(28%)
Net Reserve Builds / (Releases) (3) (4) Net Specific Reserve Builds / (Releases) (2) (3)	(348) (929)	 (539) (384)	(869) (425)		(128) 30		(277) (400)	NM NM	20% 57%
Provision for Loan Losses	2,761	2,499	2,568		2,933		2,239	(24%)	(19%)
Other (5) (6) (7) (8) (9) (10)	4	(401)	(246)		(322)		(1,054)	NM	NM
Allowance for Loan Losses at End of Period (1) (a)	\$ 25,963	\$ 24,639	\$ 23,099	\$	22,679	\$	20,948		
Consumer Allowance for Unfunded Lending Commitments (11) (a)	\$ 2	\$ 2	\$ 1	\$	2	\$	15		
Provision for Unfunded Lending Commitments	\$ -	\$ 	\$ (1)	\$		\$	15		
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 25,965	\$ 24,641	\$ 23,100	\$	22,681	\$	20,963		
Consumer Allowance for Loan Losses as a Percentage of Total Consumer Loans (12)	6.26%	6.04%	5.68%		5.57%		5.32%		
Total Citigroup Corporate Loans									
Allowance for Loan Losses at Beginning of Period	\$ 2,879	\$ 3,057	\$ 2,972	\$	2,817	\$	2,776		
Net Credit (Losses) / Recoveries (NCL's)	83	 (154)	(117)		(35)		(45)	(29%)	NM
NCLs	(83)	154	117		35		45	29%	NM
Net Reserve Builds / (Releases) Net Specific Reserve Builds / (Releases)	154 (4)	(77) 9	1 (175)		(76) 32		(31) 42	59% 31%	NM NM
Provision for Loan Losses	67	 86	 (57)		(9)		56	NM	(16%)
Other (5)	28	(17)	19		3		(8)		(1070)
Allowance for Loan Losses at End of Period (1) (b)	\$ 3,057	\$ 2,972	\$ 2,817	\$	2,776	\$	2,779		
Corporate Allowance for Unfunded Lending Commitments (11) (b)	\$ 1,095	\$ 1,102	\$ 1,062	\$	1,117	\$	1,117		
Provision for Unfunded Lending Commitments	\$ (38)	\$ 7	\$ (40)	\$	56	\$	(1)		
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (b)]	\$ 4,152	\$ 4,074	\$ 3,879	\$	3,893	\$	3,896		
Corporate Allowance for Loan Losses as a Percentage of Total Corporate Loans (13)	1.34%	1.23%	1.14%		1.14%		1.12%		

Notes to these tables are on the following page (page 40).

ALLOWANCE FOR CREDIT LOSSES - PAGE 3 TOTAL CITIGROUP



The following notes relate to the tables on the prior page (page 39).

- (1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) See Footnote (2) on page 38.
- (3) See Footnote (3) on page 38.
- (4) The first quarter of 2012, second quarter of 2012, third quarter of 2012, fourth quarter of 2012 and first quarter of 2013 includes \$60 million, \$73 million, \$32 million, \$100 million and \$148 million, respectively, of builds (releases) related to gains/(losses) on loan sales.
- (5) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (6) The first quarter of 2012 includes a reduction of approximately \$145 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (7) The second quarter of 2012 includes a reduction of approximately \$175 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios
- (8) The second quarter of 2012 includes a reduction of approximately \$175 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$203 million related to foreign currency translation.
- (9) The fourth quarter of 2012 includes a reduction of approximately \$255 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (10) The first quarter of 2013 includes a reduction of approximately \$855 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$165 million related to a transfer to held-for-sale of a loan portfolio in Greece.
- (11) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (12) March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013 exclude \$1.3 billion, \$1.3 billion, \$1.3 billion, \$1.2 billion and \$1.2 billion, respectively, of Loans which are carried at fair value.
- (13) March 31, 2012, June 30, 2012, September 30, 2012, December 31, 2012 and March 31, 2013 exclude \$3.4 billion, \$3.8 billion, \$4.1 billion, \$4.1 billion and \$3.8 billion, respectively, of loans which are carried at fair value.

NM Not meaningful

COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 1 CITICORP



(In millions of dollars)

		IQ	2Q 3Q 2012 2012		3Q 4Q 2012 2012				(Decrea	lncrease ease) from	
	2	012	2012	2	2012	20)12		2013	4Q12	1Q12
iticorp											
Net Credit Losses	\$	2,221	\$ 2,247	\$	2,172	\$	2,094	\$	2,031	(3%)	(9%)
Credit Reserve Build / (Release)		(577)	(741)	(671)		(188)		(319)	(70%)	45%
obal Consumer Banking										(404)	(4004)
Net Credit Losses		2,278	2,124		2,030		2,020		1,992	(1%)	(13%)
Credit Reserve Build / (Release)		(734)	(728)	(522)		(147)		(342)	NM	53%
North America Regional Consumer Banking Net Credit Losses		1,629	1,511		1,351		1,265		1,255	(1%)	(23%)
Credit Reserve Build / (Release)		(841)	(814)	(519)		(215)		(370)	(72%)	56%
Retail Banking		(0)	(0	,	(0.0)		(2.0)		(0.0)	(1270)	0070
Net Credit Losses		62	62		72		51		55	8%	(11%)
Credit Reserve Build / (Release)		(2)	(5		37		45		(9)	NM	NM
Citi-Branded Cards		. ,	,						. ,		
Net Credit Losses		902	840		745		700		692	(1%)	(23%)
Credit Reserve Build / (Release)		(549)	(405)	(403)		(240)		(128)	47%	77%
Citi Retail Services											
Net Credit Losses		665	609		534		514		508	(1%)	(24%)
Credit Reserve Build / (Release)		(290)	(404)	(153)		(20)		(233)	NM	20%
EMEA Regional Consumer Banking											
Net Credit Losses		29	14		29		33		29	(12%)	0%
Credit Reserve Build / (Release)		(5)	(13)	2		11		(11)	NM	NM
Retail Banking			_						_		
Net Credit Losses		12	7		12		15		9	(40%)	(25%)
Credit Reserve Build / (Release)		2	(9)	-		5		(10)	NM	NM
<u>Citi-Branded Cards</u> Net Credit Losses		17	7		17		18		20	11%	18%
Credit Reserve Build / (Release)		(7)	(4		2		6		(1)	NM	86%
Latin America Regional Consumer Banking		(1)	(-	,	2		O		(1)	INIVI	0070
Net Credit Losses		430	400		433		487		502	3%	17%
Credit Reserve Build / (Release)		113	120		29		37		36	(3%)	(68%)
Retail Banking										(=,=,	(,-,
Net Credit Losses		143	135		160		210		207	(1%)	45%
Credit Reserve Build / (Release)		87	75		37		27		9	(67%)	(90%)
Citi-Branded Cards										(/	(,
Net Credit Losses		287	265		273		277		295	6%	3%
Credit Reserve Build / (Release)		26	45		(8)		10		27	NM	4%
Asia Regional Consumer Banking											
Net Credit Losses		190	199		217		235		206	(12%)	8%
Credit Reserve Build / (Release)		(1)	(21)	(34)		20		3	(85%)	NM
Retail Banking											
Net Credit Losses		65	72		81		99		67	(32%)	3%
Credit Reserve Build / (Release)		12	4		(36)		(3)		-	100%	(100%
Citi-Branded Cards					400				400	00/	
Net Credit Losses Credit Reserve Build / (Release)		125 (13)	127 (25	١	136 2		136 23		139 3	2% (87%)	11% NM
· · ·		(13)	(23	,	2		23		3	(01 70)	INIVI
titutional Clients Group (ICG)											
Net Credit Losses		(58)	122		143		75		39	(48%)	NM
Credit Reserve Build / (Release)		158	(13)	(149)		(41)		23	NM	(85%)
Securities and Banking							_				
Net Credit Losses		(60)	97		56		75		35	(53%)	NM
Credit Reserve Build / (Release)		135	(64)	(103)		(47)		34	NM	(75%)
<u>Fransaction Services</u>											
Net Credit Losses		2	25		87		-		4	-	100%
Credit Reserve Build / (Release)		23	51		(46)		6		(11)	NM	NM
rporate / Other											
Net Credit Losses		1	1		(1)		(1)		_	-	(100%
		-			(- /		٧٠/				()
Credit Reserve Build / (Release)		(1)	-		-		-		-	-	100%

COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 2 CITI HOLDINGS / TOTAL CITIGROUP



(In millions of dollars)

	1Q	2Q	3Q	4Q	1Q _		ncrease se) from
	 2012	 2012	 2012	 2012	 2013	4Q12	1Q12
iti Holdings							
Net Credit Losses	\$ 1,734	\$ 1,329	\$ 1,807	\$ 972	\$ 930	(4%)	(46%)
Credit Reserve Build / (Release)	(550)	(250)	(797)	46	(347)	NM	37%
Brokerage and Asset Management							
Net Credit Losses	-	-	-	-	-	-	-
Credit Reserve Build / (Release)	(1)	-	-	-	-	-	-
Local Consumer Lending							
Net Credit Losses	1,752	1,289	1,824	1,005	920	(8%)	(47%)
Credit Reserve Build / (Release)	(520)	(186)	(760)	56	(325)	NM	38%
Special Asset Pool							
Net Credit Losses	(18)	40	(17)	(33)	10	NM	NM
Credit Reserve Build / (Release)	(29)	(64)	(37)	(10)	(22)	NM	24%
Total Citi Holdings Provision for Loan Losses	\$ 1,184	\$ 1,079	\$ 1,010	\$ 1,018	\$ 583	(43%)	(51%)
Total Citicorp Provision for Loan Losses (from prior page)	\$ 1,644	\$ 1,506	\$ 1,501	\$ 1,906	\$ 1,712	(10%)	4%
Total Citigroup Provision for Loan Losses	\$ 2,828	\$ 2,585	\$ 2,511	\$ 2,924	\$ 2,295	(22%)	(19%)

NM Not meaningful Reclassified to conform to the current period's presentation.



		1Q		2Q		3Q		4Q		1Q		Increase ease) from
		2012		2012		2012		2012		2013	4Q12	1Q12
Non-Accrual Loans (1)												
Corporate Non-Accrual Loans By Region (2)												
North America	\$	1,017	\$	724	\$	900	\$	735	\$	1,007	37%	(1%)
EMEA	φ	1,194	Ψ	1,169	Ψ	1,054	φ	1,131	Ψ	1,007	(5%)	(10%)
Latin America		263		209		151		128		116	(9%)	(56%)
Asia		499		469		324		339		304	(10%)	(39%)
Total	\$	2,973	\$	2,571	\$	2,429	\$	2,333	\$	2,504	7%	(16%)
Consumer Non-Accrual Loans By Region (2)												
North America (3) (4)	\$	6,519	\$	6,403	\$	7,698	\$	7,148	\$	6,171	(14%)	(5%)
EMEA	•	397	Ψ	371	Ψ.	379	•	380	•	263	(31%)	(34%)
Latin America		1,178		1,158		1,275		1,285		1,313	2%	`11%´
Asia		474		414		409		383		402	5%	(15%)
Total (3)	\$	8,568	\$	8,346	\$	9,761	\$	9,196	\$	8,149	(11%)	(5%)
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED AS	SSETS											
ICG	\$	7	\$	12	\$	9	\$	7	\$	2	(71%)	(71%)
Global Consumer Banking	•	41	Ψ	35	Ψ.	38	•	40	•	41	3%	-
Brokerage and Asset Management		-		-		-				-	-	-
Local Consumer Lending		356		329		326		309		294	(5%)	(17%)
Special Asset Pool		162		155		91		82		69	(16%)	(57%)
Corporate/Other		14		10		10		2		6	`NM ´	(57%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (5)	\$	580	\$	541	\$	474	\$	440	\$	412	(6%)	(29%)
OREO By Region:												
North America	\$	392	\$	366	\$	315	\$	299	\$	286	(4%)	(27%)
EMEA		139		127		111		99		85	(14%)	(39%)
Latin America		48		48		48		40		39	(3%)	(19%)
Asia		1						2		2	`- ′	100%
Total	\$	580	\$	541	\$	474	\$	440	\$	412	(6%)	(29%)
Other Repossessed Assets (6)	\$	1	\$	2	\$	1_	\$	1_	\$	1_	-	-
Non-Accrual Assets (NAA) (7)												
Corporate Non-Accrual Loans	\$	2,973	\$	2,571	\$	2,429	\$	2,333	\$	2,504	7%	(16%)
Consumer Non-Accrual Loans		8,568		8,346		9,761		9,196		8,149	(11%)	(5%)
Non-Accrual Loans (NAL)		11,541		10,917		12,190		11,529		10,653	(8%)	(8%)
OREO		580		541		474		440		412	(6%)	(29%)
Other Repossessed Assets		1		2		1		1		1	-	-
Non-Accrual Assets (NAA)	\$	12,122	\$	11,460	\$	12,665	\$	11,970	\$		(8%)	(9%)
, ,	<u> </u>		(5.0)	(5,5)								
NAL as a % of Total Loans		1.78%		1.67%		1.85%		1.76%		1.65%		
NAA as a % of Total Assets		0.62%		0.60%		0.66%		0.64%		0.59%		
Allowance for Loan Losses as a % of NAL		251%		253%		213%		221%		223%		

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) The first quarter of 2012 increase in non-accrual consumer loans in North America was attributable to a \$0.8 billion reclassification from accrual to non-accrual status of home equity loans where the related residential first mortgage was delinquent. Of the \$0.8 billion of home equity loans, \$0.7 billion was current and \$0.1 billion was 30 to 89 days past due as of March 31, 2012. This reclassification reflected regulatory guidance that was issued on January 31, 2012.
- (4) The third quarter of 2012 includes an approximate \$1.5 billion in loans that are now classified as non-accrual loans related to OCC guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. Of the \$1.5 billion of such non-accrual loans, \$1.3 billion was current as of September 30, 2012. See Footnote 3 on page 38.
- (5) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (6) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (7) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

NM Not meaningful

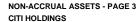


	1Q					3Q		4Q		1Q	1Q13 In (Decreas	
		2012		2012		2012		2012		2013	4Q12	1Q12
Non-Accrual Loans (1)												
Corporate Non-Accrual Loans By Region (2)												
North America	\$	790	\$	569	\$	758	\$	644	\$	797	24%	1%
EMEA		748		804		718		806		765	(5%)	2%
Latin America		203		193		147		126		114	(10%)	(44%)
Asia	_	472	_	448	_	305	_	333	_	299	(10%)	(37%)
Total	\$	2,213	\$	2,014	\$	1,928	\$	1,909	\$	1,975	3%	(11%)
Consumer Non-Accrual Loans By Region (2)												
North America	\$	390	\$	450	\$	507	\$	523	\$	530	1%	36%
EMEA		94		88		98		101		93	(8%)	(1%)
Latin America		1,130		1,110		1,228		1,244		1,274	2%	13%
Asia Total	\$	348 1,962	\$	1,986	\$	329 2,162	\$	2,187	\$	2,260	14% 3%	4% 15%
lotal	Φ	1,902	Φ	1,900	Φ	2,102	Ф	2,107	Φ	2,200	3%	15%
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASS	ETS											
ICG	\$	7	\$	12	\$	9	\$	7	\$	2	(71%)	(71%)
Global Consumer Banking		41		35		38		40		41	3%	-
Corporate/Other		14		10		10		2		6	NM	(57%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (3)	\$	62	\$	57	\$	57	\$	49	\$	49	-	(21%)
OREO By Region:												
North America	\$	29	\$	22	\$	23	\$	18	\$	15	(17%)	(48%)
EMEA		5		9		6		6		6	` - '	20%
Latin America		27		26		28		23		26	13%	(4%)
Asia		1				-		2		2	-	100%
Total	\$	62	\$	57	\$	57	\$	49	\$	49	-	(21%)
Other Repossessed Assets (4)		N/A		N/A		N/A		N/A		N/A		
Non-Accrual Assets (NAA) (5)			-		-					-		
<u> </u>	•		•		•		•		•		00/	(4.40()
Corporate Non-Accrual Loans	\$	2,213	\$	2,014	\$	1,928	\$	1,909	\$	1,975	3%	(11%)
Consumer Non-Accrual Loans		1,962		1,986		2,162		2,187		2,260	3%	15%
Non-Accrual Loans (NAL)		4,175		4,000		4,090		4,096		4,235	3%	1%
OREO		62		57		57		49		49	-	(21%)
Other Repossessed Assets		N/A		N/A		N/A		N/A		N/A		
Non-Accrual Assets (NAA)	\$	4,237	\$	4,057	\$	4,147	\$	4,145	\$	4,284	3%	1%
NAA as a % of Total Assets		0.24%		0.24%		0.24%		0.24%		0.25%		
Allowance for Loan Losses as a % of NAL		391%		385%		363%		357%		338%		

N/A Not Available at the Citicorp level. See "Non-Accrual Assets - Page 1" (on page 43) for total Citigroup balances.

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (4) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (5) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

NM Not meaningful





	1Q			2Q		3Q		4Q		1Q	1Q13 Inc (Decreas	
		2012		2012		2012		2012		2013	4Q12	1Q12
Non-Accrual Loans (1)												
Corporate Non-Accrual Loans By Region (2)												
North America	\$	227	\$	155	\$	142	\$	91	\$	210	NM	(7%)
EMEA	Ψ	446	Ψ	365	Ψ	336	Ψ	325	Ψ	312	(4%)	(30%)
Latin America		60		16		4		2		2	-	(97%)
Asia		27		21		19		6		5	(17%)	(81%)
Total	\$	760	\$	557	\$	501	\$	424	\$	529	25%	(30%)
Consumer Non-Accrual Loans By Region (2)												
North America (3) (4)	\$	6,129	\$	5,953	\$	7,191	\$	6,625	\$	5,641	(15%)	(8%)
EMEA		303		283		281		279		170	(39%)	(44%)
Latin America		48		48		47		41		39	(5%)	(19%)
Asia Total (3)	\$	126 6,606	\$	76 6,360	\$	7, 599	\$	7,009	\$	39 5,889	(39%) (16%)	(69%) (11%)
Total (3)	-	0,000		0,300	Ψ.	1,333	-	7,005	Ψ_	3,003	(1078)	(1176)
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED A	SSETS											
Brokerage and Asset Management	\$	-	\$	-	\$	-	\$	-	\$	-	-	-
Local Consumer Lending		356		329		326		309		294	(5%)	(17%)
Special Asset Pool		162		155		91		82		69	(16%)	(57%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (4)	\$	518	\$	484	\$	417	\$	391	\$	363	(7%)	(30%)
OREO By Region:												
North America	\$	363	\$	344	\$	292	\$	281	\$	271	(4%)	(25%)
EMEA	Ψ	134	Ψ	118	Ψ	105	Ψ	93	Ψ	79	(15%)	(41%)
Latin America		21		22		20		17		13	(24%)	(38%)
Asia		-		-		-				-	` - ´	` - ´
Total	\$	518	\$	484	\$	417	\$	391	\$	363	(7%)	(30%)
Other Repossessed Assets (5)		N/A		N/A		N/A		N/A		N/A		
Non-Accrual Assets (NAA) (6)												
Corporate Non-Accrual Loans	\$	760	\$	557	\$	501	\$	424	\$	529	25%	(30%)
Consumer Non-Accrual Loans	Ψ	6,606	Ψ	6,360	Ψ	7,599	Ψ	7,009	Ψ	5,889	(16%)	(11%)
Non-Accrual Loans (NAL)		7,366	-	6,917	_	8,100	-	7,433		6,418	(14%)	(13%)
OREO		7,300 518		484		417		391		363	, ,	
Other Repossessed Assets		518 N/A		484 N/A		417 N/A		391 N/A		363 N/A	(7%)	(30%)
Non-Accrual Assets (NAA)	\$	7,884	\$	7,401	\$	8,517	\$	7,824	\$	6,781	(13%)	(14%)
NAA as a % of Total Assets		-		3.87%							,	,
		3.77%				4.98%		5.02%		4.55%		
Allowance for Loan Losses as a % of NAL		173%		177%		137%		146%		146%		

N/A Not Available at the Citi Holdings level. See "Non-Accrual Assets - Page 1" (on page 43) for total Citigroup balances.

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) See Footnote 3 on page 43.
- (4) See Footnote 4 on page 43.
- (5) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (6) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (7) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

NM Not meaningful

CITIGROUP

NON-GAAP FINANCIAL MEASURES - RECONCILIATIONS





Tangible Book Value Per Share and Tangible Common Equity (TCE) (and related ratios) are non-GAAP financial measures. TCE, as defined by Citigroup, represents common equity less goodwill and intangible assets (excluding MSRs) net of the related deferred taxes. Other companies may calculate TCE in a manner different from Citigroup. A reconciliation of Citigroup's total stockholders' equity to TCE and Tangible Book Value per Share follows:

	1Q 2012	2Q 2012	3Q 2012	4Q 2012	1Q 2013
Tangible Book Value Per Share (page 1):					
Total Common Equity Less:	\$ 181,508	\$ 183,599	\$ 186,465	\$ 186,487	\$ 190,222
Goodwill Intangible Assets (Other than MSRs)	25,810 6,413	25,483 6,156	25,915 5,963	25,673 5,697	25,474 5,457
Goodwill and Intangible Assets (other than MSRs)					
Related to Assets For Discontinued Operations Held-for-Sale	-	-	37	32	2
Net Deferred Taxes - Related to Goodwill and Intangible Assets Above	41	38	35	32	
Tangible Common Equity	\$ 149,244	\$ 151,922	\$ 154,515	\$ 155,053	\$ 159,289
Common Shares Outstanding, at period end	2,932.2	2,932.5	2,932.5	3,028.9	3,042.9
Tangible Book Value Per Share	\$ 50.90	\$ 51.81	\$ 52.69	\$ 51.19	\$ 52.35