| CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT | 1Q18 |
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(1) Latin America GCB consists of Citi's consumer banking operations in Mexico.
(2) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

Total Revenues, Net of Interest Expense
Total Operating Expenses
Credit Reserve Build $/$ (Releas
Provision / (Release) for Unfunded Lending Commitments
Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims
Income from Continuing
Income Taxes (Benefits)
Income (Loss) from Continuing Operations
Income (Loss) from Discontinued Operations, net of Taxes Net Income (Loss) before Noncontrolling Interests
Net Income Attributable to Noncontrolling Interests
Citigroup's Net Income (Loss)
Income (Loss) from Continuing Operations
Citigroup's Net Income (Loss)
$\frac{\text { Shares (in millions): }}{\text { Average Basic }}$
Average Diluted
Common Shares Outstanding, at period end
Preferred Dividends
Income Allocated to Unrestricted Common Shareholders - Basic Income (Loss) from Continuing Operations
Citigroup's Net Income (Loss)

Income Allocated to Unrestricted Common Shareholders - Diluted Income (Loss) from Continuing Operations
Citigroup's Net Income (Loss)
$\frac{\text { Regulatory Capital Ratios and Performance Metrics: }}{\text { Common Equity Tier } 1 \text { (CET1) Capital Ratio }}$ Tier 1 Capital Ratio ${ }^{(2)(3)(4)(5)}$
otal Capital Ratio ${ }^{(2)(3)(4)(5)}$
supplementary Leverage Ratio ${ }^{(3)(4)(5)(6)}$
Return on Average Assets
Efficiency Ratio (Total Operating Expenses/Total Revenues, net)

## $\frac{\text { Balance Sheet Data (in billions of dollars, except per share amounts): }}{\text { Total Assets }}$

 Total Average Assets Total DepositsCitigroup's Stockholders' Equity ${ }^{(4)(5)}$
Tangible Book Value Pe
ct Staff (in thousands)

| $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017^{(1)} \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
|  | 18,366 |  |  | \$ | 18,155 | \$ | 18,419 | \$ | 17,504 | \$ | 18,872 | 8\% | 3\% |
|  | 10,723 |  | 10,760 |  | 10,417 |  | 10,332 |  | 10,925 | 6\% | 2\% |
|  | 1,709 |  | 1,710 |  | 1,777 |  | 1,880 |  | 1,867 | (1\%) | 9\% |
|  | (34) |  | (44) |  | 369 |  | 136 |  | (64) | NM | (88\%) |
|  | (43) |  | 28 |  | (175) |  | 29 |  | 28 | (3\%) | NM |
|  | 30 |  | 23 |  | 28 |  | 28 |  | 26 | (7\%) | (13\%) |
| \$ | 1,662 | \$ | 1,717 | \$ | 1,999 | \$ | 2,073 | \$ | 1,857 | (10\%) | 12\% |
| \$ | 5,981 | \$ | 5,678 | \$ | 6,003 | \$ | 5,099 | \$ | 6,090 | 19\% | 2\% |
|  | 1,863 |  | 1,795 |  | 1,866 |  | 23,864 |  | 1,441 | (94\%) | (23\%) |
| \$ | 4,118 | \$ | 3,883 | \$ | 4,137 | \$ | $(18,765)$ | \$ | 4,649 | NM | 13\% |
|  | (18) |  | 21 |  | (5) |  | (109) |  | (7) | 94\% | 61\% |
| \$ | 4,100 | \$ | 3,904 | \$ | 4,132 | \$ | $(18,874)$ | \$ | 4,642 | NM | 13\% |
|  | 10 |  | 32 |  | (1) |  | 19 |  | 22 | 16\% | NM |
| s | 4,090 | s | 3,872 | s | 4,133 | \$ | $(18,893)$ | s | 4,620 | NM | 13\% |
| \$ | 1.36 | \$ | 1.27 | \$ | 1.42 | \$ | (7.33) | \$ | 1.68 | nм | 24\% |
| \$ | 1.35 | \$ | 1.28 | \$ | 1.42 | \$ | (7.38) | \$ | 1.68 | NM | 24\% |
|  | 2,765.3 |  | 2,739.1 |  | 2,683.6 |  | 2,606.2 |  | 2,561.6 | (2\%) | (7\%) |
|  | 2,765.5 |  | 2,739.2 |  | 2,683.7 |  | 2,606.2 |  | 2,563.0 | (2\%) | (7\%) |
|  | 2,753.3 |  | 2,724.6 |  | 2,644.0 |  | 2,569.9 |  | 2,549.9 | (1\%) | (7\%) |
| \$ | 301 | \$ | 320 | \$ | 272 | \$ | 320 | \$ | 272 | (15\%) | (10\%) |
| \$ | 3,752 | \$ | 3,483 | \$ | 3,813 | \$ | $(19,116)$ | \$ | 4,304 | NM | 15\% |
| \$ | 3,734 | \$ | 3,504 | \$ | 3,808 | \$ | $(19,225)$ | \$ | 4,297 | NM | 15\% |
| \$ | 3,752 | \$ | 3,483 | \$ | 3,813 | \$ | $(19,116)$ | \$ | 4,304 | NM | 15\% |
| \$ | 3,734 | \$ | 3,504 | \$ | 3,808 | \$ | $(19,225)$ | \$ | 4,297 | nм | 15\% |
|  | 12.81\% |  | 13.06\% |  | 12.98\% |  | 12.36\% |  | 12.1\% |  |  |
|  | 14.48\% |  | 14.74\% |  | 14.61\% |  | 14.06\% |  | 13.7\% |  |  |
|  | 16.52\% |  | 16.93\% |  | 16.95\% |  | 16.30\% |  | 16.0\% |  |  |
|  | 7.27\% |  | 7.24\% |  | 7.11\% |  | 6.68\% |  | 6.7\% |  |  |
|  | 0.91\% |  | 0.83\% |  | 0.87\% |  | (3.93\%) |  | 0.98\% |  |  |
|  | 7.4\% |  | 6.8\% |  | 7.3\% |  | (37.5\%) |  | 9.7\% |  |  |
|  | 58\% |  | 59\% |  | 57\% |  | 59\% |  | 58\% |  |  |
| \$ | 1,821.5 | \$ | 1,864.1 | \$ | 1,889.1 | \$ | 1,842.5 | \$ | 1,922.1 | 4\% | 6\% |
|  | 1,830.6 |  | 1,869.2 |  | 1,892.3 |  | 1,909.7 |  | 1,904.2 | - | 4\% |
|  | 950.0 |  | 958.7 |  | 964.0 |  | 959.8 |  | 1,001.2 | 4\% | 5\% |
|  | 228.0 |  | 230.0 |  | 227.6 |  | 200.7 |  | 201.9 | 1\% | (11\%) |
|  | 75.81 |  | 77.36 |  | 78.81 |  | 70.62 |  | 71.67 | 1\% | (5\%) |
|  | 65.88 |  | 67.32 |  | 68.55 |  | 60.16 |  | 61.02 | 1\% | (7\%) |
|  | 215 |  | 214 |  | 213 |  | 209 |  | 209 | - | (3\%) |

(1) 4 Q17 includes the $\$ 22.6$ billion impact related to the enactment of the Tax Cuts and Jobs Act (Tax Reform), which was signed into law on December 22, 2017. The $\$ 22.6$ billion increase in income taxes from Tax Reform was recorded in North America GCB ( $\$ 0.8$ billion), ICG $\$ 2.0$ billion) and Corporate/ Other ( $\$ 19.8$ billion). The final impact of Tax Reform may differ from these estimates, due to, among other things, changes in assumptions made by Citigroup and additional guidance that may be issued by the U.S. Department of the
Treasury. Treasury.
Citi's repor
(2) Citi's reportable CET1 Capital and Tier 1 Capital ratios were derived under the U.S. Basel III Standardized Approach as of June 30,2017 and for all subsequent periods, and the U.S Basel III Advanced Approches framework as of March 31, , 2017. For all periods presented, Citi's reportable Total Capital ratios were derived under the U.S. Basel IIII Advance Standardized Approach and the Advanced Approaches under the Collins Amendment. Citigroup's risk-based capital ratios reflect full implementation of the U.S. Basel III rules for all periods. As of December 31, 2017 and for all prior periods, these ratios are non-GAAP financial measures, which reflect full implementation of regulatory capital adjustments and deductions prior to the effective date of January 1, 2018. For the composition of Citi's CET1 Capital and ratio, see page 28 .
(3) March 31,2018 is preliminary.
by shortening the amortization period for premiums on certain purchased callable dmot sectization on Purchased Callable Debt Securties (ASU 2017-08), which revises existing U.S. GAAP quarter of 2017, Citi early adopted ASU 2017-08 on a modified retrospective basis effective January 1, 2017, resulting in a $\$ 156$ million net reduction of Citit's stockholders' equity. 1Q17
regulatory capital ratios, book value and tangible book value per share have been restated, although the retrospective application was immaterial to these ratios and amounts.
(5) Citi early adopted ASU No. 2018-02, Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income as of December 31, 2017. The ASU allows a reclassification from Accumulated other comprehensive income (loss) (AOCI) to Retained earnings for the deferred taxes previously recorded in AOCI that exceed the current federal tax rate of $21 \%$ esulting from the newly enacted corporate tax rate as part of Tax Reform. The e
(6) Citigroup's Supplementary Leverage Ratio (SLR) reflects full implementation of the U.S. Basel III rules for all periods. As of December 31,2017 and for all prior periods, this ratio is a and deductions prior to the effective ef Januay 1,2018. For the composition of Citi's SLR, see page 28 .
Tangible bogk valu

Note: Ratios and vairance percertages are calculated based on the displayed amount.
NM Not meaningful.
Reclassified to conform to the current period's presentation

## CITIGROUP CONSOLIDATED STATEMENT OF INCOME

## (In millions of dollars)

## Revenues

Interest revenue
Interest expense
Net interest revenue
Commissions and fees
rincipal transactions
Administrative and other fiduciary fees
ealized gains (losses) on investmen
ther-than-tempotary impairment losses on investments and other assets Other revenue

Total non-interest revenues
Total revenues, net of interest expense

Provisions for Credit Losses and for Benefits and Claims

> Net credit losses

Credit reserve build / (release)
Provision for loan losses
Provision for Policyholder benefits and claims
vision for unfunded lending commitments
Total provisions for credit losses and for benefits and claims

## Operating Expenses

Compensation and benefits
Premises and Equipment
Advertising and marketing expense
Other operating
rotal operating expenses

Income from Continuing Operations before Income Taxes
Provision (benefits) for income taxes
Income (Loss) from Continuing Operation
Discontinued Operations
ncome (Loss) from Discontinued Operations
Provision (benefits) for income taxes
income (Loss) from Discontinued Operations, net of taxes
Net Income (Loss) before Noncontrolling Interests
Net Income (Loss) attributable to noncontrolling interests Citigroup's Net Income (Loss)

NM Not meaningful.
Reclassified to conform to the current period's presentation.

| $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ | 1Q18 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | 4Q17 | 1Q17 |
| 14,521 | \$ 15,294 | 15,914 | 15,850 | 16,332 | 3\% | 12\% |
| 3,566 | 4,036 | 4,379 | 4,537 | 5,160 | 14\% | 45\% |
| 10,955 | 11,258 | 11,535 | 11,313 | 11,172 | (1\%) | 2\% |
| 3,055 | 3,256 | 3,241 | 3,155 | 3,030 | (4\%) | (1\%) |
| 3,094 | 2,643 | 2,248 | 1,490 | 3,289 | NM | 6\% |
| 834 | 909 | 929 | 912 | 905 | (1\%) | 9\% |
| 192 | 221 | 213 | 152 | 170 | 12\% | (11\%) |
| (12) | (20) | (15) | (16) | (28) | (75\%) | NM |
| 248 | (112) | 268 | 498 | 334 | (33\%) | 35\% |
| 7,411 | 6,897 | 6,884 | 6,191 | 7,700 | 24\% | 4\% |
| 18,366 | 18,155 | 18,419 | 17,504 | 18,872 | 8\% | 3\% |


| 1,709 |  | 1,710 |  | 1,777 |  | 1,880 |  | 1,867 | (1\%) | 9\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (34) |  | (44) |  | 369 |  | 136 |  | (64) | NM | (88\%) |
| 1,675 |  | 1,666 |  | 2,146 |  | 2,016 |  | 1,803 | (11\%) | 8\% |
| 30 |  | 23 |  | 28 |  | 28 |  | 26 | (7\%) | (13\%) |
| (43) |  | 28 |  | (175) |  | 29 |  | 28 | (3\%) | NM |
| 1,662 |  | 1,717 |  | 1,999 |  | 2,073 |  | 1,857 | (10\%) | 12\% |
| 5,534 |  | 5,463 |  | 5,304 |  | 4,880 |  | 5,807 | 19\% | 5\% |
| 620 |  | 604 |  | 608 |  | 621 |  | 593 | (5\%) | (4\%) |
| 1,663 |  | 1,695 |  | 1,764 |  | 1,787 |  | 1,758 | (2\%) | 6\% |
| 373 |  | 432 |  | 417 |  | 386 |  | 381 | (1\%) | 2\% |
| 2,533 |  | 2,566 |  | 2,324 |  | 2,658 |  | 2,386 | (10\%) | (6\%) |
| 10,723 |  | 10,760 |  | 10,417 |  | 10,332 |  | 10,925 | 6\% | 2\% |
| 5,981 |  | 5,678 |  | 6,003 |  | 5,099 |  | 6,090 | 19\% | 2\% |
| 1,863 |  | 1,795 |  | 1,866 |  | 23,864 |  | 1,441 | (94\%) | (23\%) |
| 4,118 |  | 3,883 |  | 4,137 |  | $(18,765)$ |  | 4,649 | NM | 13\% |
| (28) |  | 33 |  | (9) |  | (100) |  | (7) | 93\% | 75\% |
| (10) |  | 12 |  | (4) |  | 9 |  | - | (100\%) | 100\% |
| (18) |  | 21 |  | (5) |  | (109) |  | (7) | 94\% | 61\% |
| 4,100 |  | 3,904 |  | 4,132 |  | $(18,874)$ |  | 4,642 | NM | 13\% |
| 10 |  | 32 |  | (1) |  | 19 |  | 22 | 16\% | NM |
| \$ 4,090 | \$ | 3,872 | \$ | 4,133 | \$ | $(18,893)$ | \$ | 4,620 | NM | 13\% |

Assets
Cash and due from banks（including segregated cash and other deposits） Deposits with banks
Fed funds sold and securities borr＇d or purch under agree．to resell Brokerage receivables

## rading account asset

Investments
Available－for－sale and non－marketable equity securities ${ }^{(2)}$
Held－to－maturity
Loans，net of unearned income
Consume
Loans，net of unearned income
Allowance for loan losses
Total loans，ne
Goodwill
Intangible assets（other than MSRs）
Mortgage servicing rights（MSRs）
Other assets

## 教

Non－interest－bearing deposits in U．S．offices
Interest－bearing deposits in US．offices
Total U．S．Deposits
Non－interest－bearing deposits in offices outside the U．S．
左基－bearing deposits in offices outside the U．S．
Total International Deposits
Total deposits
Fed funds purch and securities loaned or sold under agree．to repurch
Brokerage payables
Trading account liabilities
Short－term borrowing
Other liabilities ${ }^{(3)}$
Total liabilities

Stockholders＇equity ${ }^{(2)(4)}$
Preferred stock
Common stock
Additional paid－in capital
Retained earnings ${ }^{(2)(4)}$
Treasury stock
Accumulated other comprehensive income（loss）${ }^{(4)}$
Total common equity
Total Citigroup stockholders＇equity
Noncontrolling interest
Total equity
Total liabilities and equity
（1）Preliminary．
（1）Preliminary．
（2） See footnote 4 on page 1.
（3）Includes allowance for credit losses for unfunded lending commitments．See page 25 for amounts by period
（4）See footnote 5 on page 1.


NM Not meaningful．
Reclassified to conform to the current period＇s presentation．

|  | $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1Q18 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 4,945 |  |  | \$ | 4,946 | \$ | 5,197 | \$ | 5,182 | \$ | 5,157 | - | 4\% |
| Latin America |  | 1,167 |  | 1,308 |  | 1,388 |  | 1,359 |  | 1,347 | (1\%) | 15\% |
| Asia ${ }^{(1)}$ |  | 1,734 |  | 1,819 |  | 1,885 |  | 1,908 |  | 1,929 | 1\% | 11\% |
| Total |  | 7,846 |  | 8,073 |  | 8,470 |  | 8,449 |  | 8,433 | - | 7\% |
| Institutional Clients Group |  |  |  |  |  |  |  |  |  |  |  |  |
| North America |  | 3,522 |  | 3,646 |  | 3,709 |  | 3,046 |  | 3,265 | 7\% | (7\%) |
| EMEA |  | 2,854 |  | 2,881 |  | 2,703 |  | 2,441 |  | 3,167 | 30\% | 11\% |
| Latin America |  | 1,169 |  | 1,086 |  | 1,099 |  | 1,031 |  | 1,210 | 17\% | 4\% |
| Asia |  | 1,774 |  | 1,808 |  | 1,919 |  | 1,786 |  | 2,206 | 24\% | 24\% |
| Total |  | 9,319 |  | 9,421 |  | 9,430 |  | 8,304 |  | 9,848 | 19\% | 6\% |
| Corporate / Other |  | 1,201 |  | 661 |  | 519 |  | 751 |  | 591 | (21\%) | (51\%) |
| Total Citigroup - Net Revenues | S | 18,366 | \$ | 18,155 | S | 18,419 | \$ | 17,504 | \$ | 18,872 | 8\% | 3\% |

(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

```
SEGMENT DETAIL
```

INCOME
(In millions of dollars)
Income (Loss) from Continuing Operations:

| Global Consumer Banking ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| North America | \$ | 614 | \$ | 657 | \$ | 642 | \$ | 77 | \$ | 838 | NM | 36\% |
| Latin America |  | 135 |  | 141 |  | 169 |  | 165 |  | 183 | 11\% | 36\% |
| Asia (2) |  | 249 |  | 330 |  | 359 |  | 340 |  | 373 | 10\% | 50\% |
| Total |  | 998 |  | 1,128 |  | 1,170 |  | 582 |  | 1,394 | NM | 40\% |
| Institutional Clients Group ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| North America |  | 1,077 |  | 1,088 |  | 1,298 |  | $(1,108)$ |  | 857 | NM | (20\%) |
| EMEA |  | 862 |  | 786 |  | 753 |  | 431 |  | 1,113 | NM | 29\% |
| Latin America |  | 482 |  | 341 |  | 388 |  | 333 |  | 491 | 47\% | 2\% |
| Asia |  | 590 |  | 565 |  | 623 |  | 557 |  | 868 | 56\% | 47\% |
| Total |  | 3,011 |  | 2,780 |  | 3,062 |  | 213 |  | 3,329 | NM | 11\% |
| Corporate / Other (1) |  | 109 |  | (25) |  | (95) |  | $(19,560)$ |  | (74) | NM | NM |
| Income (Loss) From Continuing Operations | \$ | 4,118 | \$ | 3,883 | \$ | 4,137 | \$ | $(18,765)$ | \$ | 4,649 | NM | 13\% |
| Discontinued Operations |  | (18) |  | 21 |  | (5) |  | (109) |  | (7) | 94\% | 61\% |
| Net Income Attributable to Noncontrolling Interests |  | 10 |  | 32 |  | (1) |  | 19 |  | 22 | 16\% | NM |
| Total Citigroup - Net Income (Loss) | \$ | 4,090 | \$ | 3,872 | \$ | 4,133 | \$ | $(18,893)$ | \$ | 4,620 | NM | 13\% |
| Average Assets (in billions of dollars) |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 963 | \$ | 982 | \$ | 993 | $\$$ | 1,006 | \$ | 971 | (3\%) | 1\% |
| EMEA ${ }^{(2)}$ |  | 318 |  | 335 |  | 329 |  | 334 |  | 363 | 9\% | 14\% |
| Latin America |  | 125 |  | 129 |  | 131 |  | 128 |  | 129 | 1\% | 3\% |
| Asia ${ }^{(2)}$ |  | 322 |  | 328 |  | 337 |  | 340 |  | 348 | 2\% | 8\% |
| Corporate / Other |  | 103 |  | 95 |  | 102 |  | 102 |  | 93 | (9\%) | (10\%) |
| Total | \$ | 1,831 | \$ | 1,869 | \$ | 1,892 | \$ | 1,910 | \$ | 1,904 | - | 4\% |

## Return on Average Assets (ROA) on Net Income (Loss)

North America
EMEA ${ }^{(2)}$
$\underset{\text { Latin America }}{\text { Asia }}$
Asia ${ }^{(2)}$
rporate/Othe
Total

(1) See footnote 1 on page 1 .
(2) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING

Page 1
(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments
Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims (LLR \& PBC) Income from Continuing Operations before Taxes
Income Taxes (2)
Income from Continuing Operation
Noncontrolling Interests
Net Income
EOP Assets (in billions of dollars)
Average Assets (in billions of dollars)
Return on Average Assets (ROA)
Efficiency Ratio

## Net Credit Losses as a \% of Average Loans

Revenue by Business
Retail Banking
Cards (3)
Total

Net Credit Losses by Business
Retail Banking
Cards (3)
Total

## Income from Continuing Operations by Business <br> Retail Banking

ards (3)
Total
Foreign Currency (FX) Translation Impact:
Total Revenue - as Reported
Impact of FX Translation (4)
Total Revenues - Ex-FX (4)
otal Operating Expenses - as Reported
mpact of FX Translation (4)
Total Operating Expenses - Ex-FX (4)
Total Provisions for LLR \& PBC - as Reported
mpact of FX Translation (4)
Total Provisions for LLR \& PBC - Ex-FX (4)
Net Income - as Reported
mpact of FX Translation (4)
Net Income - Ex-FX (4)

| $\begin{gathered} 1 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 Q \\ 2017^{(1)} \\ \hline \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1 Q18 Increasel (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| \$ | 6,579 |  |  | \$ | 6,760 | \$ | 7,071 | \$ | 7,015 | \$ | 6,980 | - | 6\% |
|  | 1,267 |  | 1,313 |  | 1,399 |  | 1,434 |  | 1,453 | 1\% | 15\% |
|  | 7,846 |  | 8,073 |  | 8,470 |  | 8,449 |  | 8,433 | - | 7\% |
|  | 4,451 |  | 4,537 |  | 4,452 |  | 4,563 |  | 4,681 | 3\% | 5\% |
|  | 1,603 |  | 1,615 |  | 1,704 |  | 1,640 |  | 1,736 | 6\% | 8\% |
|  | 177 |  | 125 |  | 486 |  | 177 |  | 144 | (19\%) | (19\%) |
|  | 6 |  | (1) |  | (5) |  | (2) |  | (1) | 50\% | NM |
|  | 29 |  | 23 |  | 28 |  | 36 |  | 26 | (28\%) | (10\%) |
|  | 1,815 |  | 1,762 |  | 2,213 |  | 1,851 |  | 1,905 | 3\% | 5\% |
|  | 1,580 |  | 1,774 |  | 1,805 |  | 2,035 |  | 1,847 | (9\%) | 17\% |
|  | 582 |  | 646 |  | 635 |  | 1,453 |  | 453 | (69\%) | (22\%) |
|  | 998 |  | 1,128 |  | 1,170 |  | 582 |  | 1,394 | NM | 40\% |
|  | 1 |  | 4 |  | 2 |  | 2 |  | 2 | - | 100\% |
| \$ | 997 | \$ | 1,124 | \$ | 1,168 | \$ | 580 | \$ | 1,392 | NM | 40\% |
| \$ | 411 | \$ | 418 | \$ | 419 | \$ | 428 | \$ | 423 | (1\%) | 3\% |
| \$ | 410 | \$ | 414 | \$ | 421 | \$ | 423 | \$ | 423 | - | 3\% |
|  | 0.99\% |  | 1.09\% |  | 1.10\% |  | 0.54\% |  | 1.33\% |  |  |
|  | 57\% |  | 56\% |  | 53\% |  | 54\% |  | 56\% |  |  |
|  | 2.24\% |  | 2.20\% |  | 2.26\% |  | 2.15\% |  | 2.30\% |  |  |
| \$ | 3,175 | \$ | 3,328 | \$ | 3,521 | \$ | 3,458 | \$ | 3,471 | - | 9\% |
|  | 4,671 |  | 4,745 |  | 4,949 |  | 4,991 |  | 4,962 | (1\%) | 6\% |
| \$ | 7,846 | \$ | 8,073 | \$ | 8,470 | \$ | 8,449 | \$ | 8,433 | - | 7\% |


| \$ | 236 | \$ | 244 | \$ | 300 | \$ | 243 | \$ | 232 | (5\%) | (2\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1,367 |  | 1,371 |  | 1,404 |  | 1,397 |  | 1,504 | 8\% | 10\% |
| \$ | 1,603 | \$ | 1,615 | \$ | 1,704 | \$ | 1,640 | \$ | 1,736 | 6\% | 8\% |
| \$ | 333 | \$ | 419 | \$ | 546 | \$ | 358 | \$ | 524 | 46\% | 57\% |
|  | 665 |  | 709 |  | 624 |  | 224 |  | 870 | NM | 31\% |
| \$ | 998 | \$ | 1,128 | \$ | 1,170 | \$ | 582 | \$ | 1,394 | NM | 40\% |
| \$ | 7,846 | \$ | 8,073 | \$ | 8,470 | \$ | 8,449 | \$ | 8,433 | - | 7\% |
|  | 139 |  | 50 |  | (11) |  | 69 |  | - |  |  |
| \$ | 7,985 | \$ | 8,123 | \$ | 8,459 | \$ | 8,518 | \$ | 8,433 | (1\%) | 6\% |
| \$ | 4,451 | \$ | 4,537 | \$ | 4,452 | \$ | 4,563 | \$ | 4,681 | 3\% | 5\% |
|  | 87 |  | 37 |  | 8 |  | 39 |  | - |  |  |
| \$ | 4,538 | \$ | 4,574 | \$ | 4,460 | \$ | 4,602 | \$ | 4,681 | 2\% | 3\% |
| \$ | 1,815 | \$ | 1,762 | \$ | 2,213 | \$ | 1,851 | \$ | 1,905 | 3\% | 5\% |
|  | 27 |  | 4 |  | (10) |  | 14 |  | - |  |  |
| \$ | 1,842 | \$ | 1,766 | \$ | 2,203 | \$ | 1,865 | \$ | 1,905 | 2\% | 3\% |
| \$ | 997 | \$ | 1,124 | \$ | 1,168 | \$ | 580 | \$ | 1,392 | NM | 40\% |
|  | 18 |  |  |  | (5) |  | 10 |  | - |  |  |
| \$ | 1,015 | \$ | 1,131 | \$ | 1,163 | \$ | 590 | \$ | 1,392 | NM | 37\% |

(2) Income taxes in the fourth quarter of 2017 includes $\$ 750$ million related to Tax Reform and is reflected in North America Retail Banking ( $\$ 105$ million) and North America Cards ( $\$ 645$ million).
(3) Includes both Citi-Branded Cards and Citi Retail Services.
(4) Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the first quarter of 2018 average exchange rates for all periods presented.

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.
NM Not meaningful
Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING <br> Page 2

## Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)

## Branches (actual) <br> Accounts (in millions)

Average Deposits
Investment Sales
Investment Assets under Management (AUMs)
Average Loans
EOP Loans:
Mortgage
Commercial Banking
Personal and Other
EOP Loans
Total Net Interest Revenue (in millions) (1)
As a \% of Average Loans
Net Credit Losses (in millions)
As a $\%$ of Average Loans
Loans $90+$ Days Past Due (in millions) (2)
As a \% of EOP Loans
Days Past Due (in millions) (2)
As a \% of EOP Loans
Cards Key Indicators (in millions of dollars, except as otherwise noted) EOP Open Accounts (in millions) Purchase Sales (in billions)

Average Loans (in billions) (3)
EOP Loans (in billions) (3)
Average Yield (4)
Total Net Interest Revenue (5)
As a \% of Average Loans (5)
Net Credit Losses
As a \% of Average Loans
Net Credit Margin (6)
Asans $90+$ Days Past Loans ( 6
As a $\%$ of EOP Loans
Loans 30-89 Days Past Due
As a \% of EOP Loans
(1) Also includes net interest revenue related to the average deposit balances in excess of the average loan portfolio
(2) The Loans $90+$ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S.
government-sponsored agencies. See footnote 2 on page 9.
(3) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
(4) Average yield is gross interest revenue earned on loans divided by average loans
(5) Net interest revenue includes certain fees that are recorded as interest revenue.
(6) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING

## NORTH AMERICA

Page 1
(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments
Provision for Benefits and Claims
Provisions for Loan Losses and for Benefits and Claims Income from Continuing Operations before Taxes
Income Taxes (2)
Income from Continuing Operations
Noncontrolling Interests
Net Income
Average Assets (in billions)
Return on Average Assets
Efficiency Ratio

## Net Credit Losses as a \% of Average Loans

Revenue by Business
Retail Banking
Citi-Branded Cards
Total
Net Credit Losses by Business
Retail Banking
Citi-Branded Cards
Citi Retail Services
Total
Income from Continuing Operations by Business
Retail Banking
Citi-Branded Cards
Citi Retail Services
Total

| $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 Q \\ 2017^{(1)} \\ \hline \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1Q18 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| \$ | 4,617 |  |  | \$ | 4,632 | \$ | 4,825 | \$ | 4,805 | \$ | 4,750 | (1\%) | 3\% |
|  | 328 |  | 314 |  | 372 |  | 377 |  | 407 | 8\% | 24\% |
|  | 4,945 |  | 4,946 |  | 5,197 |  | 5,182 |  | 5,157 | - | 4\% |
|  | 2,597 |  | 2,598 |  | 2,482 |  | 2,568 |  | 2,645 | 3\% | 2\% |
|  | 1,190 |  | 1,181 |  | 1,239 |  | 1,186 |  | 1,296 | 9\% | 9\% |
|  | 152 |  | 101 |  | 463 |  | 153 |  | 123 | (20\%) | (19\%) |
|  | 7 |  | 2 |  | (3) |  | (2) |  | (4) | (100\%) | NM |
|  | 6 |  | 8 |  | 9 |  | 10 |  | 6 | (40\%) | - |
|  | 1,355 |  | 1,292 |  | 1,708 |  | 1,347 |  | 1,421 | 5\% | 5\% |
|  | 993 |  | 1,056 |  | 1,007 |  | 1,267 |  | 1,091 | (14\%) | 10\% |
|  | 379 |  | 399 |  | 365 |  | 1,190 |  | 253 | (79\%) | (33\%) |
|  | 614 |  | 657 |  | 642 |  | 77 |  | 838 | NM | 36\% |
|  | - |  | - |  | - |  | (1) |  | - | 100\% | - |
| \$ | 614 | \$ | 657 | \$ | 642 | \$ | 78 | \$ | 838 | NM | 36\% |
| \$ | 245 | \$ | 244 | \$ | 250 | \$ | 254 | \$ | 248 | (2\%) | 1\% |
|  | 1.02\% |  | 1.08\% |  | 1.02\% |  | 0.12\% |  | 1.37\% |  |  |
|  | 53\% |  | 53\% |  | 48\% |  | 50\% |  | 51\% |  |  |
|  | 2.63\% |  | 2.58\% |  | 2.63\% |  | 2.48\% |  | 2.77\% |  |  |
| \$ | 1,257 | \$ | 1,293 | \$ | 1,366 | \$ | 1,349 | \$ | 1,307 | (3\%) | 4\% |
|  | 2,096 |  | 2,079 |  | 2,178 |  | 2,225 |  | 2,232 | - | 6\% |
|  | 1,592 |  | 1,574 |  | 1,653 |  | 1,608 |  | 1,618 | 1\% | 2\% |
| \$ | 4,945 | \$ | 4,946 | \$ | 5,197 | \$ | 5,182 | \$ | 5,157 | - | 4\% |
| \$ | 37 | \$ | 39 | \$ | 88 | \$ | 30 | \$ | 43 | 43\% | 16\% |
|  | 633 |  | 611 |  | 611 |  | 592 |  | 651 | 10\% | 3\% |
|  | 520 |  | 531 |  | 540 |  | 564 |  | 602 | 7\% | 16\% |
| \$ | 1,190 | \$ | 1,181 | \$ | 1,239 | \$ | 1,186 | \$ | 1,296 | 9\% | 9\% |
| \$ | 72 | \$ | 130 | \$ | 169 | \$ | 41 | \$ | 140 | NM | 94\% |
|  | 246 |  | 302 |  | 342 |  | 119 |  | 425 | NM | 73\% |
|  | 296 |  | 225 |  | 131 |  | (83) |  | 273 | NM | (8\%) |
| \$ | 614 | \$ | 657 | \$ | 642 | \$ | 77 | \$ | 838 | NM | 36\% |

(1) See footnote 1 on page 1 .
(2) Income taxes in the fourth quarter of 2017 include $\$ 750$ millions related to Tax Reform and is reflected in Retail Banking ( $\$ 105$ million), Citi-Branded Cards ( $\$ 320$ million) and Citi Retail Services (\$325 million).

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING

GORTH AMERICA
Page 2

| 19 | 2 Q | 3Q | 4Q | 1Q | 1Q18 Increasel |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2017 | 2017 | 2017 | 2017 | 2018 | 4Q17 | 1Q17 |

## Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)

Branches (actual)
Accounts (in millions)
Average Deposits
Investment Sales
Investment AUM

## Average Loans

## EOP Loans:

Mortgages
Commercial Banking
Personal and Other
Total EOP Loans
Mortgage Originations (1)
Third Party Mortgage Servicing Portfolio (EOP)
Net Servicing \& Gain/(Loss) on Sale (in millions)
Saleable Mortgage Rate Locks
Net Interest Revenue on Loans (in millions)
As a \% of Avg. Loans

Net Credit Losses (in millions)
As a \% of Avg. Loans
Loans 90+ Days Past Due (in millions) (2)
As a \% of EOP Loans
Loans 30-89 Days Past Due (in millions) (2)
As a \% of EOP Loans

| 705 |  | 695 |  |  | 695 | 694 |  | 694 |  | (1\%) | $\begin{aligned} & (2 \%) \\ & (5 \%) \\ & \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 9.6 |  | 9.5 |  | 9.4 |  | 9.2 |  | 9.1 |  |  |
| \$ | 184.6 | \$ | 185.1 | \$ | 184.1 | \$ | 182.7 | \$ | 180.9 | (1\%) | (2\%) |
| \$ | 6.2 | \$ | 6.5 | \$ | 6.7 | \$ | 7.0 | \$ | 8.4 | 20\% | 35\% |
| \$ | 55.1 | \$ | 56.7 | \$ | 58.6 | \$ | 60.3 | \$ | 60.5 | - | 10\% |
| \$ | 55.4 | \$ | 55.6 | \$ | 55.7 | \$ | 56.0 | \$ | 55.7 | (1\%) | 1\% |
| \$ | 44.3 | \$ | 44.3 | \$ | 44.2 | \$ | 44.3 | \$ | 44.2 | - | - |
|  | 9.2 |  | 9.2 |  | 9.4 |  | 9.5 |  | 9.1 | (4\%) | (1\%) |
|  | 2.0 |  | 2.1 |  | 2.1 |  | 2.2 |  | 2.1 | (5\%) | 5\% |
| \$ | 55.5 | \$ | 55.6 | \$ | 55.7 | \$ | 56.0 | \$ | 55.4 | (1\%) | - |
| \$ | 3.8 | \$ | 3.1 | \$ | 3.2 | \$ | 3.0 | \$ | 2.3 | (23\%) | (39\%) |
| \$ | 48.5 | \$ | 49.1 | \$ | 49.1 | \$ | 47.3 | \$ | 46.0 | (3\%) | (5\%) |
| \$ | 63.1 | \$ | 50.0 | \$ | 47.3 | \$ | 69.1 | \$ | 33.4 | (52\%) | (47\%) |
| \$ | 1.9 | \$ | 1.5 | \$ | 1.7 | \$ | 1.3 | \$ | 1.2 | (8\%) | (37\%) |
| \$ | 251 | \$ | 248 | \$ | 253 | \$ | 235 | \$ | 232 | (1\%) | (8\%) |
|  | 1.84\% |  | 1.79\% |  | 1.80\% |  | 1.66\% |  | 1.69\% |  |  |
| \$ | 37 | \$ | 39 | \$ | 88 | \$ | 30 | \$ | 43 | 43\% | 16\% |
|  | 0.27\% |  | 0.28\% |  | 0.63\% |  | 0.21\% |  | 0.31\% |  |  |
| \$ | 182 | \$ | 155 | \$ | 167 | \$ | 199 | \$ | 184 | (8\%) | 1\% |
|  | 0.33\% |  | 0.28\% |  | 0.30\% |  | 0.36\% |  | 0.34\% |  |  |
| \$ | 189 | \$ | 191 | \$ | 270 | \$ | 306 | \$ | 227 | (26\%) | 20\% |
|  | 0.35\% |  | 0.35\% |  | 0.49\% |  | 0.55\% |  | 0.41\% |  |  |

(1) Originations of residential first mortgages
(2) The Loans $90+$ Days Past Due and $30-89$ Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies
the amounts excluded for Loans 90+ Days Past Due and (EOP Loans) were $\$ 313$ million and ( $\$ 0.8$
billion), $\$ 295$ million and ( $\$ 0.8$ billion), $\$ 289$ million and ( $\$ 0.7$ billion), $\$ 298$ million and ( $\$ 0.7$ billion), and $\$ 272$ million and ( $\$ 0.9$ billion) as of March 31, 2017, June 30, 2017, September 30, 2017, December 31, 2017 and March 31, 2018, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) were $\$ 84$ million and ( $\$ 0.8$
billion), $\$ 84$ million and ( $\$ 0.8$ billion), $\$ 79$ million and ( $\$ 0.7$ billion), $\$ 88$ million and ( $\$ 0.7$ billion), and $\$ 92$ million and ( $\$ 0.9$ billion) as of March 31, 2017, June 30, 2017, September 30, 2017, December 31, 2017 and March 31, 2018, respectively.
NM Not meaningful.
Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING <br> NORTH AMERICA

Page 3

| $1 Q$ | $2 Q$ | $3 Q$ | $4 Q$ | $1 Q$ | $1 Q 18$ Increasel |
| :--- | :--- | :--- | :--- | :--- | :--- |

## Citi-Branded Cards Key Indicators (in millions of dollars, except as otherwise noted) (1)

 EOP Open Accounts (in millions)Purchase Sales (in billions)
Average Loans (in billions) (1)
EOP Loans (in billions) (1)
Average Yield (2)
Total Net Interest Revenue (3)
As a \% of Avg. Loans (3)
Net Credit Losses
As a \% of Average Loans
2017
2Q
2017
3 B
2017
4 Q
2017 $1 Q$
2018 $\qquad$ Net Credit Margin (4)

As a \% of Avg. Loans (4)
Loans 90+ Days Past Due
As a \% of EOP Loans
30-89 Days Past Due

|  | 33.2 |  | 33.6 |  | 33.9 |  | 34.2 |  | 33.9 | (1\%) | 2\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 72.5 | \$ | 80.5 | \$ | 80.4 | \$ | 86.3 | \$ | 78.6 | (9\%) | 8\% |
| \$ | 82.6 | \$ | 83.3 | \$ | 85.4 | \$ | 86.8 | \$ | 86.9 | - | 5\% |
| \$ | 82.2 | \$ | 85.6 | \$ | 86.3 | \$ | 90.5 | \$ | 85.7 | (5\%) | 4\% |
|  | 9.60\% |  | 9.61\% |  | 9.70\% |  | 9.63\% |  | 9.79\% |  |  |
| \$ | 1,785 | \$ | 1,788 | \$ | 1,849 | \$ | 1,854 | \$ | 1,800 | (3\%) | 1\% |
|  | 8.76\% |  | 8.61\% |  | 8.59\% |  | 8.47\% |  | 8.40\% |  |  |
| \$ | 633 | \$ | 611 | \$ | 611 | \$ | 592 | \$ | 651 | 10\% | 3\% |
|  | 3.11\% |  | 2.94\% |  | 2.84\% |  | 2.71\% |  | 3.04\% |  |  |
| \$ | 1,461 | \$ | 1,466 | \$ | 1,564 | \$ | 1,610 | \$ | 1,573 | (2\%) | 8\% |
|  | 7.17\% |  | 7.06\% |  | 7.27\% |  | 7.36\% |  | 7.34\% |  |  |
| \$ | 698 | \$ | 659 | \$ | 668 | \$ | 768 | \$ | 731 | (5\%) | 5\% |
|  | 0.85\% |  | 0.77\% |  | 0.77\% |  | 0.85\% |  | 0.85\% |  |  |
| \$ | 632 | \$ | 619 | \$ | 705 | \$ | 698 | \$ | 669 | (4\%) | 6\% |
|  | 0.77\% |  | 0.72\% |  | 0.82\% |  | 0.77\% |  | 0.78\% |  |  |

Citi-Branded Cards - Ex Hilton (in millions of dollars, except as otherwise noted) (1) (5)

Purchase Sales (in billions)
Average Loans (in billions) (1)
EOP Loans (in billions) (1)
Average Yield (2)
Total Net Interest Revenue (3)
As a \% of Avg. Loans (3)
Citi Retail Services Key Indicators (in millions of dollars, except as otherwise noted) (1) EOP Open Accounts Purchase Sales (in billions)

| \$ | 2,057 | \$ | 2,043 | \$ | 2,139 | \$ | 2,186 | \$ | 2,071 | (5\%) | 1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 71.0 | \$ | 78.9 | \$ | 78.9 | \$ | 84.8 | \$ | 78.3 | (8\%) | 10\% |
| \$ | 81.4 | \$ | 82.1 | \$ | 84.2 | \$ | 86.4 | \$ | 86.9 | 1\% | 7\% |
| \$ | 81.0 | \$ | 84.4 | \$ | 85.1 | \$ | 90.5 | \$ | 85.7 | (5\%) | 6\% |
|  | 9.59\% |  | 9.60\% |  | 9.69\% |  | 9.62\% |  | 9.79\% |  |  |
|  | 1,758 |  | 1,761 |  | 1,821 |  | 1,845 |  | 1,800 | (2\%) | 2\% |
|  | 8.76\% |  | 8.60\% |  | 8.58\% |  | 8.47\% |  | 8.40\% |  |  |
|  | 86.8 |  | 86.5 |  | 86.0 |  | 86.4 |  | 85.4 | (1\%) | (2\%) |
| \$ | 16.9 | \$ | 20.6 | \$ | 20.0 | \$ | 23.6 | \$ | 17.4 | (26\%) | 3\% |
| \$ | 45.3 | \$ | 44.5 | \$ | 45.6 | \$ | 46.9 | \$ | 47.1 | - | 4\% |
| \$ | 44.2 | \$ | 45.2 | \$ | 45.9 | \$ | 49.2 | \$ | 46.0 | (7\%) | 4\% |
|  | 17.14\% |  | 17.38\% |  | 17.51\% |  | 17.06\% |  | 17.68\% |  |  |
| \$ | 1,908 | \$ | 1,897 | \$ | 1,986 | \$ | 1,954 | \$ | 1,973 | 1\% | 3\% |
|  | 17.08\% |  | 17.10\% |  | 17.28\% |  | 16.53\% |  | 16.99\% |  |  |
| \$ | 520 | \$ | 531 | \$ | 540 | \$ | 564 | \$ | 602 | 7\% | 16\% |
|  | 4.66\% |  | 4.79\% |  | 4.70\% |  | 4.77\% |  | 5.18\% |  |  |
| \$ | 1,067 | \$ | 1,037 | \$ | 1,108 | \$ | 1,038 | \$ | 1,012 | (3\%) | (5\%) |
|  | 9.55\% |  | 9.35\% |  | 9.64\% |  | 8.78\% |  | 8.71\% |  |  |
| \$ | 735 | \$ | 693 | \$ | 772 | \$ | 845 | \$ | 797 | (6\%) | 8\% |
|  | 1.66\% |  | 1.53\% |  | 1.68\% |  | 1.72\% |  | 1.73\% |  |  |
| \$ | 730 | \$ | 730 | \$ | 836 | \$ | 830 | \$ | 791 | (5\%) | 8\% |
|  | 1.65\% |  | 1.62\% |  | 1.82\% |  | 1.69\% |  | 1.72\% |  |  |

EOP Loans (in billions) (1)
Average Yield (2)
Total Net Interest Re,
As a \% of Avg. Loans (3)
Net Credit Losses
As a \% of Average Loans
Net Credit Margin (4)
As a \% of Avg. Loans (4)
Loans 90+ Days Past Due
As a \% of EOP Loans
As a $\%$ of EOP Loans

Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
(2) Average yield is calculated as gross interest revenue earned on loans divided by average loans.
(4) Nen estrevau icludes cenair fees har arecorded as inestrevene.
(5) As previously announced, the Hilton Honors co-brand credit card partnership with Citi was scheduled to terminate as of year-end 2017. On October 23, 2017, Citi signed an agreement to sell the Hilton credit card porffolio (\$1.2 billion in outstanding loan balances in Citi-branded cards) to American Express. In connection with the sale agreement, the existing partnership was extended through the closing date. The sale closed in the intended for sale, they were reclassified as held-for-sale and recorded in Other assets as of November 1, 2017.

Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING

## LATIN AMERICA (1) - PAGE 1

(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments
Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims (LLR \& PBC) Income from Continuing Operations before Taxes
Income Taxes
Income from Continuing Operations
Noncontrolling Interests
Net Income
Average Assets (in billions of dollars)
Return on Average Assets
Efficiency Ratio

## Net Credit Losses as a \% of Average Loans

Revenue by Business
Retail Banking
Retail Banking
Total
Net Credit Losses by Busines
Retail Banking
Citi-Branded Cards
Total
Income from Continuing Operations by Business
Retail Banking
Citi-Branded Cards
Total
FX Translation Impact:
Total Revenue - as Reported
Impact of FX Translation (2)
Total Revenues - Ex-FX (2)
Total Operating Expenses - as Reported
mpact of FX Translation (2)
Total Operating Expenses - Ex-FX (2)
Provisions for LLR \& PBC - as Reported
mpact of FX Translation (2)
Provisions for LLR \& PBC - Ex-FX (2)
Net Income - as Reported
mpact of FX Translation (2)
Net Income - Ex-FX (2)

| $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \\ \hline \end{gathered}$ |  | 1Q18 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| \$ | 848 |  |  | \$ | 967 | \$ | 1,038 | \$ | 991 | \$ | 997 | 1\% | 18\% |
|  | 319 |  | 341 |  | 350 |  | 368 |  | 350 | (5\%) | 10\% |
|  | 1,167 |  | 1,308 |  | 1,388 |  | 1,359 |  | 1,347 | (1\%) | 15\% |
|  | 667 |  | 745 |  | 779 |  | 768 |  | 759 | (1\%) | 14\% |
|  | 253 |  | 277 |  | 295 |  | 292 |  | 278 | (5\%) | 10\% |
|  | 12 |  | 50 |  | 44 |  | 19 |  | 42 | NM | NM |
|  | - |  | (1) |  | (1) |  | 1 |  | 1 | - | 100\% |
|  | 23 |  | 15 |  | 19 |  | 26 |  | 20 | (23\%) | (13\%) |
|  | 288 |  | 341 |  | 357 |  | 338 |  | 341 | 1\% | 18\% |
|  | 212 |  | 222 |  | 252 |  | 253 |  | 247 | (2\%) | 17\% |
|  | 77 |  | 81 |  | 83 |  | 88 |  | 64 | (27\%) | (17\%) |
|  | 135 |  | 141 |  | 169 |  | 165 |  | 183 | 11\% | 36\% |
|  | 1 |  | 2 |  | 1 |  | 1 |  | - | (100\%) | (100\%) |
| \$ | 134 | \$ | 139 | \$ | 168 | \$ | 164 | \$ | 183 | 12\% | 37\% |
| \$ | 42 | \$ | 45 | \$ | 47 | \$ | 44 | \$ | 44 | - | 5\% |
|  | 1.29\% |  | 1.24\% |  | 1.42\% |  | 1.48\% |  | 1.69\% |  |  |
|  | 57\% |  | 57\% |  | 56\% |  | 57\% |  | 56\% |  |  |
|  | 4.44\% |  | 4.36\% |  | 4.37\% |  | 4.51\% |  | 4.29\% |  |  |
| \$ | 850 | \$ | 939 | \$ | 992 | \$ | 971 | \$ | 966 | (1\%) | 14\% |
|  | 317 |  | 369 |  | 396 |  | 388 |  | 381 | (2\%) | 20\% |
| \$ | 1,167 | \$ | 1,308 | \$ | 1,388 | \$ | 1,359 | \$ | 1,347 | (1\%) | 15\% |
| \$ | 137 | \$ | 151 | \$ | 143 | \$ | 153 | \$ | 132 | (14\%) | (4\%) |
|  | 116 |  | 126 |  | 152 |  | 139 |  | 146 | 5\% | 26\% |
| \$ | 253 | \$ | 277 | \$ | 295 | \$ | 292 | \$ | 278 | (5\%) | 10\% |
| \$ | 90 | \$ | 91 | \$ | 129 | \$ | 116 | \$ | 138 | 19\% | 53\% |
|  | 45 |  | 50 |  | 40 |  | 49 |  | 45 | (8\%) | - |
| \$ | 135 | \$ | 141 | \$ | 169 | \$ | 165 | \$ | 183 | 11\% | 36\% |
| \$ | 1,167 | \$ | 1,308 | \$ | 1,388 | \$ | 1,359 | \$ | 1,347 | (1\%) | 15\% |
|  | 75 |  | (1) |  | (46) |  | 42 |  | - |  |  |
| \$ | 1,242 | \$ | 1,307 | \$ | 1,342 | \$ | 1,401 | \$ | 1,347 | (4\%) | 8\% |
| \$ | 667 | \$ | 745 | \$ | 779 | \$ | 768 | \$ | 759 | (1\%) | 14\% |
|  | 37 |  |  |  | (21) |  | 20 |  | - |  |  |
| \$ | 704 | \$ | 745 | \$ | 758 | \$ | 788 | \$ | 759 | (4\%) | 8\% |
| \$ | 288 | \$ | 341 | \$ | 357 | \$ | 338 | \$ | 341 | 1\% | 18\% |
|  | 20 |  |  |  | (12) |  | 11 |  | - |  |  |
| \$ | 308 | \$ | 341 | \$ | 345 | \$ | 349 | \$ | 341 | (2\%) | 11\% |
| \$ | 134 | \$ | 139 | \$ | 168 | \$ | 164 | \$ | 183 | 12\% | 37\% |
|  | 13 |  | (1) |  | (8) |  | 7 |  | - |  |  |
| \$ | 147 | \$ | 138 | \$ | 160 | \$ | 171 | \$ | 183 | 7\% | 24\% |

(1) Latin America GCB consists of Citi's consumer banking operations in Mexico.
(2) Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the first quarter of 2018 average exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

\section*{GLOBAL CONSUMER BANKING

## LATIN AMERICA - PAGE 2

## LATIN AMERICA - PAGE 2

## Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)

Branches (actual)
Accounts (in milions)
Average Deposits
Investment AUM

## Average Loans

EOP Loans:
Mortgages
Commercial Banking
Personal and Othe
Total EOP Loans
Total Net Interest Revenue (in millions) (1)
As a \% of Average Loans (1)
Net Credit Losses (in millions)
As a \% of Average Loans
Loans 90+ Days Past Due (in millions)
As a \% of EOP Loans
Loans 30-89 Days Past Due (in millions)
As a \% of EOP Loans

| 19 | 2Q | 3Q | 4Q | 1Q | 1Q18 Increasel (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2017 | 2017 | 2017 | 2017 | 2018 | 4Q17 | 1Q17 |

## Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)

 EOP Open Accounts (in milions)Purchase Sales (in billions)
Average Loans (in billions) (2)
EOP Loans (in billions) (2)
Average Yield (3)
Total Net Interest Revenue (in millions) (4)
As a \% of Average Loans (4)
Net Credit Losses (in millions)
As a \% of Average Loans
Net Credit Margin (in millions) (5)
Loans 90+ Days Past Due (in millions)
As a \% of EOP Loans
Loans 30-89 Days Past Due (in millions)
As a \% of EOP Loans
(1) Also includes net interest revenue related to the region's average deposit balances in excess of the average loan portfolio
(2) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
(3) Average yield is gross interest revenue earned on loans divided by average loans.
(4) Net interest revenue includes certain fees that are recorded as interest revenue.
(5) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING

ASIA (1) - PAGE 1
(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments
Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims (LLR \& PBC) Income from Continuing Operations before Taxes
Income Taxes
Income from Continuing Operations
Noncontrolling Interests
Net Income
Avturn on Average Assets
Efficiency Ratio

## Net Credit Losses as a \% of Average Loans

Revenue by Business
Retail lanking
Citi-Branded Cards
Total
Net Credit Losses by Busines
Retail Banking
Citi-Branded Cards
Total

## Income from Continuing Operations by Business

Retail Banking
Citi-Branded Cards
Total
FX Translation Impact:
Total Revenue - as Reported
impact of FX Translation (2)
Total Revenues - Ex-FX (2)
Total Operating Expenses - as Reported
mpact of FX Translation (2)
Total Operating Expenses - Ex-FX (2)
Provisions for LLR \& PBC - as Reported
mpact of FX Translation (2)
Provisions for LLR \& PBC - Ex-FX (2)
Net Income - as Reported
mpact of FX Translation (2)
Net Income - Ex-FX (2)

| $\begin{gathered} 1 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 3 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1Q18 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| \$ | 1,114 |  |  | \$ | 1,161 | \$ | 1,208 | \$ | 1,219 | \$ | 1,233 | 1\% | 11\% |
|  | 620 |  | 658 |  | 677 |  | 689 |  | 696 | 1\% | 12\% |
|  | 1,734 |  | 1,819 |  | 1,885 |  | 1,908 |  | 1,929 | 1\% | 11\% |
|  | 1,187 |  | 1,194 |  | 1,191 |  | 1,227 |  | 1,277 | 4\% | 8\% |
|  | 160 |  | 157 |  | 170 |  | 162 |  | 162 | - | 1\% |
|  | 13 |  | (26) |  | (21) |  | 5 |  | (21) | NM | NM |
|  | (1) |  | (2) |  | (1) |  | (1) |  | ) | NM | NM |
|  | - |  | - |  | - |  | - |  | - | - | - |
|  | 172 |  | 129 |  | 148 |  | 166 |  | 143 | (14\%) | (17\%) |
|  | 375 |  | 496 |  | 546 |  | 515 |  | 509 | (1\%) | 36\% |
|  | 126 |  | 166 |  | 187 |  | 175 |  | 136 | (22\%) | 8\% |
|  | 249 |  | 330 |  | 359 |  | 340 |  | 373 | 10\% | 50\% |
|  | - |  | 2 |  | 1 |  | 2 |  | 2 | - | NM |
| \$ | 249 | \$ | 328 | \$ | 358 | \$ | 338 | \$ | 371 | 10\% | 49\% |
| \$ | 123 | \$ | 125 | \$ | 124 | \$ | 125 | \$ | 131 | 5\% | 7\% |
|  | 0.82\% |  | 1.05\% |  | 1.15\% |  | 1.07\% |  | 1.15\% |  |  |
|  | 68\% |  | 66\% |  | 63\% |  | 64\% |  | 66\% |  |  |
|  | 0.78\% |  | 0.74\% |  | 0.78\% |  | 0.73\% |  | 0.73\% |  |  |
| \$ | 1,068 | \$ | 1,096 | \$ | 1,163 | \$ | 1,138 | \$ | 1,198 | 5\% | 12\% |
| \$ | 666 |  | 723 |  | 722 |  | 770 |  | 731 | (5\%) | 10\% |
| \$ | 1,734 | \$ | 1,819 | \$ | 1,885 | \$ | 1,908 | \$ | 1,929 | 1\% | 11\% |
| \$ | 62 | \$ | 54 | \$ | 69 | \$ | 60 | \$ | 57 | (5\%) | (8\%) |
|  | 98 |  | 103 |  | 101 |  | 102 |  | 105 | 3\% | 7\% |
| \$ | 160 | \$ | 157 | \$ | 170 | \$ | 162 | \$ | 162 | - | 1\% |
| \$ | 171 | \$ | 198 | \$ | 248 | \$ | 201 | \$ | 246 | 22\% | 44\% |
|  | 78 |  | 132 |  | 111 |  | 139 |  | 127 | (9\%) | 63\% |
| \$ | 249 | S | 330 | \$ | 359 | \$ | 340 | \$ | 373 | 10\% | 50\% |
| \$ | 1,734 | \$ | 1,819 | \$ | 1,885 | \$ | 1,908 | \$ | 1,929 | 1\% | 11\% |
|  | 64 |  | 51 |  | 35 |  | 27 |  |  |  |  |
| \$ | 1,798 | \$ | 1,870 | \$ | 1,920 | \$ | 1,935 | \$ | 1,929 | - | 7\% |
| \$ | 1,187 | \$ | 1,194 | \$ | 1,191 | \$ | 1,227 | \$ | 1,277 | 4\% | 8\% |
|  | 50 |  | 37 |  | 29 |  | 19 |  | - |  |  |
| \$ | 1,237 | \$ | 1,231 | \$ | 1,220 | \$ | 1,246 | \$ | 1,277 | 2\% | 3\% |
| \$ | 172 | \$ | 129 | \$ | 148 | \$ | 166 | \$ | 143 | (14\%) | (17\%) |
|  | 7 |  | 4 |  | 2 |  | 3 |  | - |  |  |
| \$ | 179 | \$ | 133 | \$ | 150 | \$ | 169 | \$ | 143 | (15\%) | (20\%) |
| \$ | 249 | \$ | 328 | \$ | 358 | \$ | 338 | \$ | 371 | 10\% | 49\% |
|  |  |  | 8 |  | 3 |  | 3 |  | - |  |  |
| \$ | 254 | \$ | 336 | \$ | 361 | \$ | 341 | \$ | 371 | 9\% | 46\% |

(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented
(2) Reflects the impact of foreign currency ( FX ) translation into U.S. Dollars at the first quarter of 2018 average exchange rates for all periods presented.

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.
NM Not meaningful
Reclassified to conform to the current period's presentation.

\section*{GLOBAL CONSUMER BANKING

## ASIA (1) - PAGE 2

## ASIA (1) - PAGE 2

## Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)

Branches (actual)
Accounts (in millions)
Average Deposits
Investment Sales
Investment AUM
Average Loan
EOP Loans:
Commercial Banking
Personal and Other
Total EOP Loans
Total Net Interest Revenue (in millions) (2)
As a \% of Average Loans (2)
Net Credit Losses (in millions)
As a \% of Average Loans
Loans 90+ Days Past Due (in millions)
As a $\%$ of EOP Loans
Loans 30-89 Days Past Due (in millions)
As a \% of EOP Loans
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted EOP Open Accounts (in millions)
Purchase Sales (in billions)
Average Loans (in billions) (3)
EOP Loans (in billions) (3)
Average Yield (4)
Total Net Interest Revenue (in millions) (5)
As a \% of Average Loans (6)
Net Credit Losses (in millions)
Net Credit Margin (in millions)
As a \% of Average Loans
Loans 90+ Days Past Due
Loans 90+ Days Past Due
As a $\%$ of EOP Loans
Loans 30-89 Days Past Due
As a \% of EOP Loans

| 1Q | 2Q | 3Q | 4Q | 1Q | 1 Q18 Increasel (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2017 | 2017 | 2017 | 2017 | 2018 | 4Q17 | 1Q17 |

(Decrease) from $\qquad$

| 397 |  |  | 379 |  | 282 |  | 278 |  | 277 | (1\%) | $\begin{gathered} (30 \%) \\ (3 \%) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 16.4 |  | 16.3 |  | 16.2 |  | 16.0 |  | 15.9 |  |  |
| \$ | 92.7 | \$ | 94.3 | \$ | 95.2 | \$ | 96.0 | \$ | 99.1 | 3\% | 7\% |
| \$ | 9.2 | \$ | 9.6 | \$ | 11.8 | \$ | 10.7 | \$ | 12.5 | 17\% | 36\% |
| \$ | 59.1 | \$ | 62.0 | \$ | 64.8 | \$ | 68.5 | \$ | 69.0 | 1\% | 17\% |
| \$ | 65.1 | \$ | 66.5 | \$ | 67.4 | \$ | 68.8 | \$ | 70.7 | 3\% | 9\% |
| \$ | 32.5 | \$ | 32.5 | \$ | 32.6 | \$ | 33.3 | \$ | 33.4 | - | 3\% |
|  | 15.5 |  | 15.7 |  | 15.8 |  | 16.8 |  | 17.2 | 2\% | 11\% |
|  | 18.2 |  | 18.6 |  | 19.1 |  | 19.9 |  | 20.2 | 2\% | 11\% |
| \$ | 66.2 | \$ | 66.8 | \$ | 67.5 | \$ | 70.0 | \$ | 70.8 | 1\% | 7\% |
| \$ | 641 | \$ | 669 | \$ | 690 | \$ | 695 | \$ | 708 | 2\% | 10\% |
|  | 3.99\% |  | 4.04\% |  | 4.06\% |  | 4.01\% |  | 4.06\% |  |  |
| \$ | 62 | \$ | 54 | \$ | 69 | \$ | 60 | \$ | 57 | (5\%) | (8\%) |
|  | 0.39\% |  | 0.33\% |  | 0.41\% |  | 0.35\% |  | 0.33\% |  |  |
| \$ | 165 | \$ | 172 | \$ | 171 | \$ | 186 | \$ | 181 | (3\%) | 10\% |
|  | 0.25\% |  | 0.26\% |  | 0.25\% |  | 0.27\% |  | 0.26\% |  |  |
| \$ | 342 | \$ | 340 | \$ | 291 | \$ | 321 | \$ | 355 | 11\% | 4\% |
|  | 0.52\% |  | 0.51\% |  | 0.43\% |  | 0.46\% |  | 0.50\% |  |  |
|  | 16.7 |  | 16.7 |  | 16.6 |  | 16.4 |  | 16.2 | (1\%) | (3\%) |
| \$ | 19.2 | \$ | 20.1 | \$ | 20.3 | \$ | 21.9 | \$ | 21.5 | (2\%) | 12\% |
| \$ | 18.1 | \$ | 18.4 | \$ | 18.8 | \$ | 19.1 | \$ | 19.6 | 3\% | 8\% |
| \$ | 18.3 | \$ | 18.8 | \$ | 18.8 | \$ | 19.8 | \$ | 19.2 | (3\%) | 5\% |
|  | 12.87\% |  | 12.84\% |  | 12.71\% |  | 12.67\% |  | 12.65\% | - | (2\%) |
| \$ | 473 | \$ | 492 | \$ | 518 | \$ | 524 | \$ | 525 | - | 11\% |
|  | 10.60\% |  | 10.73\% |  | 10.93\% |  | 10.88\% |  | 10.86\% |  |  |
| \$ | 98 | \$ | 103 | \$ | 101 | \$ | 102 | \$ | 105 | 3\% | 7\% |
|  | 2.20\% |  | 2.25\% |  | 2.13\% |  | 2.12\% |  | 2.17\% |  |  |
| \$ | 568 | \$ | 620 | \$ | 621 | \$ | 668 | \$ | 626 | (6\%) | 10\% |
|  | 12.73\% |  | 13.52\% |  | 13.11\% |  | 13.88\% |  | 12.95\% |  |  |
| \$ | 183 | \$ | 193 | \$ | 191 | \$ | 199 | \$ | 198 | (1\%) | 8\% |
|  | 1.00\% |  | 1.03\% |  | 1.02\% |  | 1.01\% |  | 1.03\% |  |  |
| \$ | 232 | \$ | 251 | \$ | 254 | \$ | 259 | \$ | 260 | - | 12\% |
|  | 1.27\% |  | 1.34\% |  | 1.35\% |  | 1.31\% |  | 1.35\% |  |  |

(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented
(2) Also includes net interest revenue related to the region's average deposit balances in excess of the average loan portfolio
(3) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances
(4) Average yield is gross interest revenue earned on loans divided by average loans.
(6) Net credit margin is total revenues, net of interest expense less net credit losses and policy benefits and claims.

Reclassified to conform to the current period's presentation.

| institutional clients group <br> (In millions of dollars, except as otherwise noted) |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} 10 \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017^{(1)} \end{gathered}$ |  | $\begin{gathered} 1 \mathrm{Q} \\ 2018 \end{gathered}$ |  | 1Q18 Increase/ (Decrease) from |  |
|  |  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| Commissions and Fees | \$ | 1,024 |  |  | \$ | 1,106 | \$ | 1,100 | \$ | 1,088 | \$ | 1,213 | 11\% | 18\% |
| Administration and Other Fiduciary Fees |  | 635 |  | 674 |  | 688 |  | 671 |  | 694 | 3\% | 9\% |
| Investment Banking |  | 1,110 |  | 1,243 |  | 1,163 |  | 1,145 |  | 985 | (14\%) | (11\%) |
| Principal Transactions |  | 2,731 |  | 2,151 |  | 1,827 |  | 1,303 |  | 2,884 | NM | 6\% |
| Other(2) |  | 1 |  | 246 |  | 704 |  | 228 |  | 418 | 83\% | NM |
| Total Non-Interest Revenue |  | 5,501 |  | 5,420 |  | 5,482 |  | 4,435 |  | 6,194 | 40\% | 13\% |
| Net Interest Revenue (including Dividends) |  | 3,818 |  | 4,001 |  | 3,948 |  | 3,869 |  | 3,654 | (6\%) | (4\%) |
| Total Revenues, Net of Interest Expense |  | 9,319 |  | 9,421 |  | 9,430 |  | 8,304 |  | 9,848 | 19\% | 6\% |
| Total Operating Expenses |  | 5,138 |  | 5,227 |  | 5,138 |  | 4,912 |  | 5,503 | 12\% | 7\% |
| Net Credit Losses |  | 25 |  | 71 |  | 44 |  | 225 |  | 105 | (53\%) | NM |
| Credit Reserve Build / (Release) |  | (176) |  | (15) |  | (38) |  | 8 |  | (175) | NM | 1\% |
| Provision for Unfunded Lending Commitments |  | (54) |  | 31 |  | (170) |  | 34 |  | 29 | (15\%) | NM |
| Provision for Benefits and Claims |  |  |  |  |  |  |  |  |  |  |  |  |
| Provisions for Credit Losses and for Benefits and Claims |  | (205) |  | 87 |  | (164) |  | 267 |  | (41) | NM | 80\% |
| Income from Continuing Operations before Taxes |  | 4,386 |  | 4,107 |  | 4,456 |  | 3,125 |  | 4,386 | 40\% | (23\%) |
| Income Taxes (3) |  | 1,375 |  | 1,327 |  | 1,394 |  | 2,912 |  | 1,057 | (64\%) | (23\%) |
| Income from Continuing Operations |  | 3,011 |  | 2,780 |  | 3,062 |  | 213 |  | 3,329 | NM | 11\% |
| Noncontrolling Interests |  | 15 |  | 18 |  | 14 |  | 10 |  | 15 | 50\% | - |
| Net Income | s | 2,996 | \$ | 2,762 | \$ | 3,048 | \$ | 203 | \$ | 3,314 | NM | 11\% |
| EOP Assets (in billions) | \$ | 1,314 | \$ | 1,353 | \$ | 1,370 | \$ | 1,336 | \$ | 1,407 | 5\% | 7\% |
| Average Assets (in billions) | \$ | 1,318 | \$ | 1,360 | \$ | 1,369 | \$ | 1,385 | \$ | 1,388 | - | 5\% |
| Return on Average Assets (ROA) |  | 0.92\% |  | 0.81\% |  | 0.88\% |  | 0.06\% |  | 0.97\% |  |  |
| Efficiency Ratio |  | 55\% |  | 55\% |  | 54\% |  | 59\% |  | 56\% |  |  |
| Revenue by Region |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 3,522 | \$ | 3,646 | \$ | 3,709 | \$ | 3,046 | \$ | 3,265 | 7\% | (7\%) |
| EmEA |  | 2,854 |  | 2,881 |  | 2,703 |  | 2,441 |  | 3,167 | 30\% | 11\% |
| Latin America |  | 1,169 |  | 1,086 |  | 1,099 |  | 1,031 |  | 1,210 | 17\% | 4\% |
| Asia |  | 1,774 |  | 1,808 |  | 1,919 |  | 1,786 |  | 2,206 | 24\% | 24\% |
| Total Revenues, net of Interest Expense | \$ | 9,319 | \$ | 9,421 | \$ | 9,430 | \$ | 8,304 | \$ | 9,848 | 19\% | 6\% |
| Income (loss) from Continuing Operations by Region |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 1,077 | \$ | 1,088 | \$ | 1,298 | \$ | $(1,108)$ | \$ | 857 | NM | (20\%) |
| EMEA |  | 862 |  | 786 |  | 753 |  | 431 |  | 1,113 | NM | 29\% |
| Latin America |  | 482 |  | 341 |  | 388 |  | 333 |  | 491 | 47\% | 2\% |
| Asia |  | 590 |  | 565 |  | 623 |  | 557 |  | 868 | 56\% | 47\% |
| Income from Continuing Operations | \$ | 3,011 | \$ | 2,780 | \$ | 3,062 | \$ | 213 | \$ | 3,329 | NM | 11\% |
| Average Loans by Region (in billions) |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 146 | \$ | 150 | \$ | 152 | \$ | 157 | \$ | 160 | 2\% | 10\% |
| EMEA |  | 65 |  | 67 |  | 71 |  | 73 |  | 78 | 7\% | 20\% |
| Latin America |  | 34 |  | 35 |  | 34 |  | 33 |  | 34 | 3\% | - |
| Asia |  | 57 |  | 61 |  | 64 |  | 65 |  | 67 | 3\% | 18\% |
| Total | \$ | 302 | \$ | 313 | \$ | 321 | \$ | 328 | \$ | 339 | 3\% | 12\% |
| EOP Deposits by Region (in billions) |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 287 | \$ | 280 | \$ | 290 | \$ | 296 | \$ | 295 | - | 3\% |
| EMEA |  | 161 |  | 170 |  | 172 |  | 174 |  | 189 | 9\% | 18\% |
| Latin America |  | 28 |  | 27 |  | 26 |  | 25 |  | 26 | 3\% | (5\%) |
| Asia |  | 144 |  | 147 |  | 152 |  | 145 |  | 156 | 8\% | 8\% |
| Total | \$ | 620 | \$ | 624 | \$ | 640 | \$ | 640 | \$ | 666 | 4\% | 8\% |
| EOP Deposits by Business (in billions) |  |  |  |  |  |  |  |  |  |  |  |  |
| Treasury and Trade Solutions | \$ | 417 | \$ | 421 | \$ | 428 | \$ | 432 | \$ | 449 | 4\% | 8\% |
| All Other ICG Businesses |  | 203 |  | 203 |  | 212 |  | 208 |  | 217 | 4\% | 7\% |
| Total | \$ | 620 | \$ | 624 | \$ | 640 | \$ | 640 | \$ | 666 | 4\% | 8\% |

(1) See footnote 1 on page 1
(2) Third quarter of 2017 includes the $\$ 580$ million gain on the sale of a fixed income analytics business.
(3) Income taxes in the fourth quarter of 2017 includes $\$ 2.0$ billion related to Tax Reform

NM Not meaningful.
NM Not meaningful.
Reclassified to conform to the current period's presentation.

## Revenue Details:

Investment Banking:
Advisory
Equity Underwriting
Total Investment Banking
Treasury and Trade Solutions
Corporate Lending - Excluding Gain/(Loss) on Loan Hedges Private Bank
Total Banking Revenues (Ex-Gain/(Loss) on Loan Hedges) (1)
Corporate Lending - Gain/(Loss) on Loan Hedges (1) Total Banking Revenues including $G(L)$ on Loan Hedges (1)

Fixed Income Markets
Equity Markets
Securities Services
Other (2)
Total Markets and Securities Service
Total Revenues, net of Interest Expense
Taxable-equivalent adjustments (3)

## Total ICG Revenue

including taxable-equivalent adjustments (3)
Commissions and Fees
Principal Transactions (4)
Other
Total Non-Interest Revenue
Net Interest Revenue
Total Fixed Income Markets
Rates and Currencies
Spread Products / Other Fixed Income
Total Fixed Income Markets
Commissions and Fees
Principal Transactions (4)
Other
Total Non-Interest Revenue
Net Interest Revenue Total Equity Markets

| 1Q | 2Q | 3Q | 4Q | 1Q | 1 Q18 Increasel (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2017 | 2017 | 2017 | 2017 | 2018 | 4Q17 | 1Q17 |

(1) Credit derivatives are used to economically hedge a portion of the corporate loan portfolio that includes both accrual loans and loans at fair value. Gain/(loss) on
loan hedges includes the mark-to-market on the credit derivatives partially offset by the mark-to-market on the loans in the portfolio that are at fair value. Hedge
on accrual loans reflect the mark-to-market on credit derivatives used to economically hedge the corporate loan accrual portfolio. The fixed premium costs of these hedges are netted against the corporate lending revenues to reflect the cost of credit protection. Citigroup's results of operations excluding the impact of
gain/(loss) on loan hedges are non-GAAP financial measures.
of a fixed income analytics business.
(3) Primarily relates to income tax credits related to affordable housing and alternative energy investments as well as
tax exempt income from municipal bond investments.
(4) Excludes principal transactions revenues of ICG businesses other than Markets, primarily treasury and trade solutions and the private bank.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## CORPORATE I OTHER ${ }^{(1)}$

(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Benefits and Claims
tal provisions for credit Iosses and Commitments
Total provisions for credit losses and for benefits and claims
Income Taxes (Benefits) (3)
Income (Loss) from Continuing Operations
Income (Loss) from Discontinued Operations, net of taxes Noncontrolling Interests
Net Income (Loss)
EOP Assets (in billions of dollars)
Average Assets (in billions of dollars)
Return on Average Assets
Efficiency Ratio


## Corporate/Other Consumer Key Indicators:

## Consumer - International (4)

Branches (actual)
Average Loans (in billions)
EOP Loans (in billions)
Net Interest Revenue
As a \% of Average Loans
Net Credit Losses
As a $\%$ of $A$ Loan
Loans 90+ Days Past Due
Loans 30-89 Days Past Du
As a $\%$ of EOP Loans

## Consumer - North America

Branches (actual)
Average Loans (in billions of dollars)
EOP Loans (in billions of dollars)
Net Interest Revenue
As a \% of Average Loans
Net Credit Losses
As a \% of Average Loans
Loans $90+$ Days Past Due ( 3
As a $\%$ of EOP Loans
As a \% of EOP Loans

|  |  |  |  | 49 |  | 49 |  | 49 |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\$$ | 20.1 | $\$$ | 1.9 | $\$$ | 1.9 | $\$$ | 1.7 | $\$$ | 1.7 |
| $\$$ | 2.1 | $\$$ | 1.8 | $\$$ | 1.7 | $\$$ | 1.6 | $\$$ | 1.7 |
| $\$$ | 76 | $\$$ | 80 | $\$$ | 63 | $\$$ | 74 | $\$$ | 88 |
|  | $14.68 \%$ |  | $16.89 \%$ |  | $13.16 \%$ |  | $17.27 \%$ |  | $20.98 \%$ |
| $\$$ | 26 | $\$$ | 24 | $\$$ | 25 | $\$$ | 7 | $\$$ | 23 |
|  | $5.02 \%$ |  | $5.07 \%$ |  | $5.22 \%$ |  | $1.63 \%$ |  | $5.49 \%$ |
| $\$$ | 77 | $\$$ | 63 | $\$$ | 57 | $\$$ | 43 | $\$$ | 32 |
|  | $3.67 \%$ |  | $3.50 \%$ |  | $3.35 \%$ |  | $2.69 \%$ |  | $1.88 \%$ |
| $\$$ | 60 | $\$$ | 44 | $\$$ | 47 | $\$$ | 40 | $\$$ | 44 |
|  | $2.86 \%$ |  | $2.44 \%$ |  | $2.76 \%$ |  | $2.50 \%$ |  | $2.59 \%$ |


|  | 27 |  | - |  | - |  |  | - | - | $(100 \%)$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\$$ | 29.6 | $\$$ | 25.9 | $\$$ | 23.9 | $\$$ | 21.9 | $\$$ | 20.6 | $(6 \%)$ | $(30 \%)$ |
| $\$$ | 27.2 | $\$$ | 24.9 | $\$$ | 23.0 | $\$$ | 21.2 | $\$$ | 19.3 | $(9 \%)$ | $(29 \%)$ |
| $\$$ | 204 | $\$$ | 110 | $\$$ | 168 | $\$$ | 174 | $\$$ | 169 | $(3 \%)$ | $(17 \%)$ |
|  | $2.80 \%$ |  | $1.70 \%$ |  | $2.72 \%$ |  | $3.15 \%$ |  | $3.33 \%$ | 12 |  |
| $\$$ | 43 | $\$$ | $(6)$ | $\$$ | 27 | $\$$ | 10 | $\$$ | 12 | $20 \%$ | $(72 \%)$ |
|  | $0.59 \%$ |  | $(0.09 \%)$ |  | $0.45 \%$ |  | $0.18 \%$ |  | $0.24 \%$ |  |  |
| $\$$ | 607 | $\$$ | 538 | $\$$ | 548 | $\$$ | 514 | $\$$ | 446 | $(13 \%)$ | $(27 \%)$ |
|  | $2.35 \%$ |  | $2.28 \%$ |  | $2.51 \%$ |  | $2.56 \%$ |  | $2.42 \%$ |  |  |
| $\$$ | 555 | $\$$ | 510 | $\$$ | 596 | $\$$ | 502 | $\$$ | 349 | $(30 \%)$ | $(37 \%)$ |
|  | $2.15 \%$ |  | $2.16 \%$ |  | $2.73 \%$ |  | $2.50 \%$ |  | $1.90 \%$ |  |  |

(1)

Corporate Treasury, certain North America and International consumer loan portfolios, Discontinued operations and other legacy assets.
(2) See footnote 1 on page 1 .
(3) Income taxes in the fourth quarter of 2017 includes $\$ 19.8$ billion related to Tax Reform
(4) See footnote 2 on page 18.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## CORPORATE I OTHER

## CONSUMER KEY INDICATORS - Continued

(In millions of dollars, except as otherwise noted)

| 19 | 2Q | 3Q | 4Q | 1Q | 1Q18 Increasel (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2017 | 2017 | 2017 | 2017 | 2018 | 4Q17 | 1Q17 |

## North America Mortgages

Residential First
Home Equity
Average Loans (in billions of dollars)
Residential First
Home Equity
EOP Loans (in billions of dollars)
Third Party Mortgage Serv. Porffolio (EOP, in billions)
Net Sevvicing \& Gain/(Loss) on Sale (1)
Net Interest Revenue
As a \% of Avg. Loans
Residential First
Home qquity
Net Credit Losses (NCLs)
As a o of Avg. Loans
Residential First
Home Equity
Loans 9o+ Days Past Due (2) (3)
As a \% of EOP Loans
Residential First
Home Equity
Loans 30-89 Days Past Due (2) (3)
As a \% of EOP Loans


| $(4 \%)$ | $(27 \%)$ |
| :---: | :---: |
| $(77 \%)$ | $(300)$ |
| $(6 \%)$ | $(29 \%)$ |
| $(13 \%)$ | $(34 \%)$ |
| $(7 \%)$ | $(26 \%)$ |
| $(10 \%)$ | $(30 \%)$ |
| $(4 \%)$ | $(27 \%)$ |
| $(64 \%)$ | NM |
| $13 \%$ | $(15 \%)$ |
|  |  |
| NM | $(57 \%)$ |
| $(13 \%)$ | $(30 \%)$ |
| $43 \%$ | $(41 \%)$ |
|  |  |
| $(18 \%)$ | $(33 \%)$ |
| $(11 \%)$ | $(23 \%)$ |
| $(13 \%)$ | $(26 \%)$ |
|  |  |
| $(35 \%)$ | $(41 \%)$ |
| $(24 \%)$ | $(31 \%)$ |
| $(31 \%)$ | $(37 \%)$ |

(1) The first quarter of 2017 includes the loss related to Citi's previously announced exit of its U.S. mortgage servicing operations.
(2) The Loans $90+$ Days Past Due and $30-89$ Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by
U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.
The amounts excluded for Loans $90+$ Days Past Due and (EOP Loans) for each period were $\$ 0.8$ billion and $\$ 1.4$ billion), $\$ 0.7$ billion and
\$1.3 billion), $\$ 0.7$ billion and ( $\$ 1.2$ billion), $\$ 0.6$ billion and ( $\$ 1.1$ billion), and $\$ 0.5$ billion and ( $\$ 0.9$ billion), as of
March 31, 2017, June 30, 2017, September 30, 2017, December 31, 2017 and March 31, 2018, respectively
The amounts excluded for Loans $30-89$ Days Past Due and (EOP Loans) for each period were $\$ 0.1$
billion and ( $\$ 1.4$ billion), $\$ 0.2$ billion and ( $\$ 1.3$ billion), $\$ 0.1$ billion and ( $\$ 1.2$ billion), $\$ 0.1$ billion and ( $\$ 1.1$ billion), and $\$ 0.1$ billion and ( $\$ 0.9$ billion), as of March 31, 2017, June 30, 2017, September 30, 2017, December 31, 2017 and March 31, 2018, respectively
(3) The March 31, 2017, June 30, 2017, September 30, 2017, December 31, 2017 and March 31, 2018 Loans 90+ Days Past Due and
$30-89$ Days Past Due and related ratios exclude $\$ 7$ million, $\$ 6$ million, $\$ 6$ million, $\$ 4$ million and $\$ 4$ million, respectively, of loans
that are carried at fair value.
NM Not meaningful.
Reclassified to conform to the current period's presentation.

## AVERAGE BALANCES AND INTEREST RATES ${ }^{(1)(2)(3)(4)(5)}$

Taxable Equivalent Basis

In millions of dollars, except as otherwise noted
In millio
Depots:
Feposits with Banks
Fed Funds Sold and Resale Agreements ${ }^{(6)}$
Fed Funds Sold and Res
Investments
Total Loans (net of Unearned Income) ${ }^{(8)}$
Other Interest-Earning Assets
Total Average Interest-Earning Assets
Liabilities:
Deposits (excluding deposit insurance and FDIC Assessment)
Deposit Insurance
Total Deposits
ed Funds Purchased and Repurchase Agreements ${ }^{(6)}$
Trading Account Liabilities
Short-Term Borrowings
Song-Term Debt ${ }^{(9)}$
Total Average Interest-Bearing Liabilities
otal Average Interest-Bearing Liabilities
(excluding deposit insurance and FDIC Assessment)

| Net Interest Revenue as a \% of Average Interest-Earning Assets (NIM) | S | 11,078 | S | 11,441 | 11,236 | 2.76\% | 2.65\% | 2.64\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (NIR as a \% of Average Interest-Earning Assets (NIM) (excluding deposit insurance and FDIC Assessment) | \$ | 11,383 | \$ | 11,754 | 11,612 | 2.84\% |  | 2.72\% |

(1) Interest Revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rates of $21 \%$ in 2018 and $35 \%$ in 2017 ) of $\$ 123$ million for the first quarter of 2017,
$\$ 128$ million for the fourth quarter of 2017 and $\$ 64$ million for the first quarter of 2018.
(2) Citigroup average balances and interest rates include both domestic and international operations.
(3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable.
(4) Average rate $\%$ is calculated as annualized interest over average volumes.
(5) Preliminary.
volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41 ; the related interest excludes the impact of ASU 2013-01 (Topic 210).
(7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.
(9) Excludes hybrid financial instruments with changes recorded in Principal Transactions

Reclassified to conform to the current period's presentation.

## DEPOSITS

(In billions of dollars)

|  | $\begin{gathered} 1 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 \mathrm{QQ} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1 Q18 Increasel (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 187.5 |  |  | \$ | 185.2 | \$ | 185.1 | \$ | 182.5 | \$ | 184.3 | 1\% | (2\%) |
| Latin America |  | 27.6 |  | 28.7 |  | 28.3 |  | 27.1 |  | 29.6 | 9\% | 7\% |
| Asia (1) |  | 95.4 |  | 95.4 |  | 96.6 |  | 97.7 |  | 100.5 | 3\% | 5\% |
| Total | \$ | 310.5 | \$ | 309.3 | \$ | 310.0 | \$ | 307.3 | \$ | 314.4 | 2\% | 1\% |
| ICG |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 287.0 | \$ | 280.0 | \$ | 290.2 | \$ | 295.9 | \$ | 294.8 | - | 3\% |
| EMEA |  | 160.6 |  | 169.8 |  | 171.7 |  | 173.7 |  | 188.8 | 9\% | 18\% |
| Latin America |  | 27.5 |  | 26.9 |  | 25.8 |  | 25.4 |  | 26.1 | 3\% | (5\%) |
| Asia |  | 144.4 |  | 146.9 |  | 151.9 |  | 144.5 |  | 156.3 | 8\% | 8\% |
| Total | \$ | 619.5 | \$ | 623.6 | \$ | 639.6 | \$ | 639.5 | \$ | 666.0 | 4\% | 8\% |
| Corporate/Other | \$ | 20.0 | \$ | 25.8 | \$ | 14.4 | \$ | 13.0 | \$ | 20.8 | 60\% | 4\% |
| Total Deposits - EOP | \$ | 950.0 | \$ | 958.7 | \$ | 964.0 | \$ | 959.8 | \$ | 1,001.2 | 4\% | 5\% |
| Total Deposits - Average | \$ | 940.9 | \$ | 960.0 | \$ | 965.9 | \$ | 973.3 | \$ | 981.9 | 1\% | 4\% |
| Foreign Currency (FX) Translation Impact: |  |  |  |  |  |  |  |  |  |  |  |  |
| Total EOP Deposits - as Reported | \$ | 950.0 | \$ | 958.7 | \$ | 964.0 | \$ | 959.8 | \$ | 1,001.2 | 4\% | 5\% |
| Impact of FX Translation (2) |  | 19.1 |  | 12.4 |  | 8.3 |  | 7.1 |  | - |  |  |
| Total EOP Deposits - Ex-FX (2) | \$ | 969.1 | \$ | 971.1 | \$ | 972.3 | \$ | 966.9 | \$ | 1,001.2 | 4\% | 3\% |

(2) Rifts the impact of FX translation into U.S. Dollars at the first quarter of 2018 exchange rates for all periods presented

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

Reclassified to conform to the current period's presentation

Global Consumer Banking

| North America <br> Credit Cards <br> Retail Banking <br> Total <br> Latin America <br> Credit Cards <br> Retail Banking <br> Total <br> Asia (1) <br> Credit Cards <br> Retail Banking <br> Total |
| :--- |

(1) Asia GCB includes loans of certain EMEA countries for all periods presented.
(2) Reflects the impact of FX translation into U.S. Dollars at the first quarter of 2018 exchange rates for all periods presented

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

Reclassified to conform to the current period's presentation.

## SUPPLEMENTAL DETAIL

## CONSUMER LOANS 90+ DAYS DELINQUENCY AMOUNTS AND RATIO

BUSINESS VIEW
(In millions of dollars, except EOP loan amounts in billions of dollars)

## $\frac{\text { GCB (2) }}{\text { Total }}$ <br> Ratio

Retail Bank (2)
Total
Ratio
North America (2)
Ratio
atin Americ
sia (3)
Ratio
Cards
Total
$\quad$ Ratio
North America - Citi-Branded
North America - Citi-Branded
Ratio
North America - Retail Service
orth Am
Ratio
Ratio
sia (3)
Ratio
Corporate/Other - Consumer (2) (4)
Ratio
International
Ratio
North America (2) (4)
Ratio
Total Citigroup (2) (4)
Ratio

| Loans 90+ Days Past Due (1) |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { EOP Loans } \\ 1 Q \\ 2018 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1Q |  | 2Q |  | 3Q |  | 4Q |  | 1Q |  |  |
| \$ | $\begin{aligned} & 2,241 \\ & 0.77 \% \end{aligned}$ | \$ | $\begin{aligned} & \text { 2,183 } \\ & 0.73 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,279 \\ & 0.76 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,478 \\ & 0.80 \% \end{aligned}$ | \$ | $\begin{aligned} & \text { 2,379 } \\ & 0.78 \% \end{aligned}$ | \$ | 304.0 |
| \$ | $\begin{gathered} 488 \\ 0.35 \% \end{gathered}$ | \$ | $\begin{gathered} 477 \\ 0.33 \% \end{gathered}$ | \$ | $\begin{gathered} 489 \\ 0.34 \% \end{gathered}$ | \$ | $\begin{gathered} 515 \\ 0.35 \% \end{gathered}$ | \$ | $\begin{gathered} 493 \\ 0.34 \% \end{gathered}$ | \$ | 147.4 |
| \$ | $\begin{gathered} 182 \\ 0.33 \% \end{gathered}$ | \$ | $\begin{gathered} 155 \\ 0.28 \% \end{gathered}$ | \$ | $\begin{gathered} 167 \\ 0.30 \% \end{gathered}$ | \$ | $\begin{gathered} 199 \\ 0.36 \% \end{gathered}$ | \$ | $\begin{gathered} 184 \\ 0.34 \% \end{gathered}$ | \$ | 55.4 |
| \$ | $\begin{gathered} 141 \\ 0.72 \% \end{gathered}$ | \$ | $\begin{gathered} 150 \\ 0.71 \% \end{gathered}$ | \$ | $\begin{gathered} 151 \\ 0.72 \% \end{gathered}$ | \$ | $\begin{gathered} 130 \\ 0.65 \% \end{gathered}$ | \$ | $\begin{gathered} 128 \\ 0.60 \% \end{gathered}$ | \$ | 21.2 |
| \$ | $\begin{gathered} 165 \\ 0.25 \% \end{gathered}$ | \$ | $\begin{gathered} 172 \\ 0.26 \% \end{gathered}$ | \$ | $\begin{gathered} 171 \\ 0.25 \% \end{gathered}$ | \$ | $\begin{gathered} 186 \\ 0.27 \% \end{gathered}$ | \$ | $\begin{gathered} 181 \\ 0.26 \% \end{gathered}$ | \$ | 70.8 |
| \$ | $\begin{aligned} & 1,753 \\ & 1.17 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,706 \\ & 1.10 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,790 \\ & 1.14 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,963 \\ & 1.19 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,886 \\ & 1.20 \% \end{aligned}$ | \$ | 156.6 |
| \$ | $\begin{gathered} 698 \\ 0.85 \% \end{gathered}$ | \$ | $\begin{gathered} 659 \\ 0.77 \% \end{gathered}$ | \$ | $\begin{gathered} 668 \\ 0.77 \% \end{gathered}$ | \$ | $\begin{gathered} 768 \\ 0.85 \% \end{gathered}$ | \$ | $\begin{gathered} 731 \\ 0.85 \% \end{gathered}$ | \$ | 85.7 |
| \$ | $\begin{gathered} 735 \\ 1.66 \% \end{gathered}$ | \$ | $\begin{gathered} 693 \\ 1.53 \% \end{gathered}$ | \$ | $\begin{gathered} 772 \\ 1.68 \% \end{gathered}$ | \$ | $\begin{gathered} 845 \\ 1.72 \% \end{gathered}$ | \$ | $\begin{array}{r} 797 \\ 1.73 \% \end{array}$ | \$ | 46.0 |
| \$ | $\begin{gathered} 137 \\ 2.63 \% \end{gathered}$ | \$ | $\begin{gathered} 161 \\ 2.93 \% \end{gathered}$ | \$ | $\begin{gathered} 159 \\ 2.84 \% \end{gathered}$ | \$ | $\begin{array}{r} 151 \\ 2.80 \% \end{array}$ | \$ | $\begin{gathered} 160 \\ 2.81 \% \end{gathered}$ | \$ | 5.7 |
| \$ | $\begin{gathered} 183 \\ 1.00 \% \end{gathered}$ | \$ | $\begin{gathered} 193 \\ 1.03 \% \end{gathered}$ | \$ | $\begin{array}{r} 191 \\ 1.02 \% \end{array}$ | \$ | $\begin{gathered} 199 \\ 1.01 \% \end{gathered}$ | \$ | $\begin{gathered} 198 \\ 1.03 \% \end{gathered}$ | \$ | 19.2 |
| \$ | $\begin{gathered} 684 \\ 2.45 \% \end{gathered}$ | \$ | $\begin{gathered} 601 \\ 2.37 \% \end{gathered}$ | \$ | $\begin{gathered} 605 \\ 2.57 \% \end{gathered}$ | \$ | $\begin{gathered} 557 \\ 2.57 \% \end{gathered}$ | \$ | $\begin{gathered} 478 \\ 2.38 \% \end{gathered}$ | \$ | 21.1 |
| \$ | $\begin{gathered} 77 \\ 3.67 \% \end{gathered}$ | \$ | $\begin{array}{r} 63 \\ 3.50 \% \end{array}$ | \$ | $\begin{array}{r} 57 \\ 3.35 \% \end{array}$ | \$ | $\begin{gathered} 43 \\ 2.69 \% \end{gathered}$ | \$ | $\begin{gathered} 32 \\ 1.88 \% \end{gathered}$ | \$ | 1.7 |
| \$ | $\begin{array}{r} 607 \\ 2.35 \% \\ \hline \end{array}$ | \$ | $\begin{array}{r} 538 \\ 2.28 \% \\ \hline \end{array}$ | \$ | $\begin{gathered} 548 \\ 2.51 \% \\ \hline \end{gathered}$ | \$ | $\begin{gathered} 514 \\ 2.56 \% \\ \hline \end{gathered}$ | \$ | $\begin{gathered} 446 \\ 2.42 \% \\ \hline \end{gathered}$ | \$ | 19.4 |
| \$ | $\begin{aligned} & 2,925 \\ & 0.92 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,784 \\ & 0.86 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,884 \\ & 0.89 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,035 \\ & 0.91 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,857 \\ & 0.88 \% \end{aligned}$ | \$ | 325.1 |

(1) The ratio of 90+ Days Past Due is calculated based on end-of-period loans, net of unearned income
(2) The 90+ Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S
mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the
U.S. agencies. See footnote 2 on page 9 and footnote 2 on page 18

Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.
(4) See footnote 3 on page 18.

## SUPPLEMENTAL DETAIL

## CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIOS

BUSINESS VIEW
(In millions of dollars, except EOP loan amounts in billions of dollars)
GCB (2)
Total
Ratio
Retail Bank (2)
Total
Ratio
North America (2)
Ratio
Latin America
Ratio
Asia (3)
Ratio

| Loans 30-89 Days Past Due (1) |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { EOP Loans } \\ 1 \mathrm{Q} \\ 2018 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & 10 \\ & 2017 \end{aligned}$ | $\begin{gathered} \hline 2 \mathrm{Q} \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { 3Q } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  |  |  |
| \$ | $\begin{aligned} & 2,516 \\ & 0.87 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,498 \\ & 0.84 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,763 \\ & 0.92 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,762 \\ & 0.89 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,710 \\ & 0.899 \end{aligned}$ | \$ | 304.0 |
| \$ | $\begin{gathered} 777 \\ 0.55 \% \end{gathered}$ | \$ | $\begin{gathered} 747 \\ 0.52 \% \end{gathered}$ | \$ | $\begin{gathered} 805 \\ 0.56 \% \end{gathered}$ | \$ | $\begin{gathered} 822 \\ 0.57 \% \end{gathered}$ | \$ | $\begin{gathered} 830 \\ 0.57 \% \end{gathered}$ | \$ | 147.4 |
| \$ | $\begin{gathered} 189 \\ 0.35 \% \end{gathered}$ | \$ | $\begin{gathered} 191 \\ 0.35 \% \end{gathered}$ | \$ | $\begin{gathered} 270 \\ 0.49 \% \end{gathered}$ | \$ | $\begin{gathered} 306 \\ 0.55 \% \end{gathered}$ | \$ | $\begin{gathered} 227 \\ 0.41 \% \end{gathered}$ | \$ | 55.4 |
| \$ | $\begin{gathered} 246 \\ 1.25 \% \end{gathered}$ | \$ | $\begin{array}{r} 216 \\ 1.03 \% \end{array}$ | \$ | $\begin{array}{r} 244 \\ 1.16 \% \end{array}$ | \$ | $\begin{gathered} 195 \\ 0.98 \% \end{gathered}$ | \$ | $\begin{array}{r} 248 \\ 1.17 \% \end{array}$ | \$ | 21.2 |
| \$ | $\begin{gathered} 342 \\ 0.52 \% \end{gathered}$ | \$ | $\begin{gathered} 340 \\ 0.51 \% \end{gathered}$ | \$ | $\begin{array}{r} 291 \\ 0.43 \% \end{array}$ | \$ | $\begin{array}{r} 321 \\ 0.46 \% \end{array}$ | \$ | $\begin{gathered} 355 \\ 0.50 \% \end{gathered}$ | \$ | 70.8 |
| \$ | $\begin{aligned} & 1,739 \\ & 1.16 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,751 \\ & 1.13 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,958 \\ & 1.25 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,940 \\ & 1.18 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,880 \\ & 1.20 \% \end{aligned}$ | \$ | 156.6 |
| \$ | $\begin{gathered} 632 \\ 0.77 \% \end{gathered}$ | \$ | $\begin{gathered} 619 \\ 0.72 \% \end{gathered}$ | \$ | $\begin{gathered} 705 \\ 0.82 \% \end{gathered}$ | \$ | $\begin{gathered} 698 \\ 0.77 \% \end{gathered}$ | \$ | $\begin{gathered} 669 \\ 0.78 \% \end{gathered}$ | \$ | 85.7 |
| \$ | $\begin{array}{r} 730 \\ 1.65 \% \end{array}$ | \$ | $\begin{gathered} 730 \\ 1.62 \% \end{gathered}$ | \$ | $\begin{gathered} 836 \\ \text { 1.82\% } \end{gathered}$ | \$ | $\begin{array}{r} 830 \\ 1.69 \% \end{array}$ | \$ | $\begin{array}{r} 791 \\ 1.72 \% \end{array}$ | \$ | 46.0 |
| \$ | $\begin{array}{r} 145 \\ 2.79 \% \end{array}$ | \$ | $\begin{array}{r} 151 \\ 2.75 \% \end{array}$ | \$ | $\begin{gathered} 163 \\ 2.91 \% \end{gathered}$ | \$ | $\begin{gathered} 153 \\ 2.83 \% \end{gathered}$ | \$ | $\begin{gathered} 160 \\ 2.81 \% \end{gathered}$ | \$ | 5.7 |
| \$ | $\begin{array}{r} 232 \\ 1.27 \% \end{array}$ | \$ | $\begin{array}{r} 251 \\ 1.34 \% \end{array}$ | \$ | $\begin{gathered} 254 \\ 1.35 \% \end{gathered}$ | \$ | $\begin{array}{r} 259 \\ 1.31 \% \end{array}$ | \$ | $\begin{array}{r} 260 \\ 1.35 \% \end{array}$ | \$ | 19.2 |
| \$ | $\begin{gathered} 615 \\ 2.20 \% \end{gathered}$ | \$ | $\begin{array}{r} 554 \\ 2.18 \% \end{array}$ | \$ | $\begin{gathered} 643 \\ 2.74 \% \end{gathered}$ | \$ | $\begin{array}{r} 542 \\ 2.50 \% \end{array}$ | \$ | $\begin{gathered} 393 \\ 1.96 \% \end{gathered}$ | \$ | 21.1 |
| \$ | $\begin{array}{r} 60 \\ 2.86 \% \end{array}$ | \$ | $\begin{gathered} 44 \\ 2.44 \% \end{gathered}$ | \$ | $\begin{array}{r} 47 \\ 2.76 \% \end{array}$ | \$ | $\begin{array}{r} 40 \\ 2.50 \% \end{array}$ | \$ | $\begin{gathered} 44 \\ 2.59 \% \end{gathered}$ | \$ | 1.7 |
| \$ | $\begin{array}{r} 555 \\ 2.15 \% \\ \hline \end{array}$ | \$ | $\begin{array}{r} 510 \\ 2.16 \% \\ \hline \end{array}$ | \$ | $\begin{gathered} 596 \\ 2.73 \% \\ \hline \end{gathered}$ | \$ | $\begin{array}{r} 502 \\ 2.50 \% \\ \hline \end{array}$ | \$ | $\begin{array}{r} 349 \\ 1.90 \% \\ \hline \end{array}$ | \$ | 19.4 |
| \$ | $\begin{aligned} & 3,131 \\ & 0.98 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,052 \\ & 0.94 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,406 \\ & 1.05 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,304 \\ & 1.00 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,103 \\ & 0.96 \% \end{aligned}$ | \$ | 325.1 |

(1) The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.
(2) The 30-89 Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See footnote 2 on page 9 and footnote 2 on page 18.
(3) Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.
(4) See footnote 3 on page 18.

Reclassified to conform to the current period's presentation.

ALLOWANCE FOR CREDIT LOSSES - PAGE 1
(In millions of dollars)
$\frac{\text { Total Citigroup }}{\text { Allowance for Loan Losses at Beginning of Period (1) }}$
Gross Credit (Losses)
Gross Recoveries
NCLs Net Credit (Losses) / Recoveries (NCLs)
NCLs
Net Specific Reserve Builds / (Releases)
Provision for Loan Losses
Other (2) (3) (4) (5) (6) (7)
Allowance for Loan Losses at End of Period (1) (a)
Allowance for Unfunded Lending Commitments (8) (a)
Provision for Unfunded Lending Commitments
Total Allowance for Loans, Leases and
Unfunded Lending Commitments [Sum of (a)]
Total Allowance for Loan Losses as a Percentage of Total Loans (9) (10)
Consumer
Allowance for Loan Losses at Beginning of Period (1)

## Net Credit Losses (NCLs)

NCLs
Net Reserve Builds / (Releases)
Net Specific Reserve Builds / (Releases)
Provision for Loan Losses
Other (2) (3) (4) (5) (6) (7)
Allowance for Loan Losses at End of Period (1) (b)
Consumer Allowance for Unfunded Lending Commitments (8) (b)

## Provision for Unfunded Lending Commitments

Total Allowance for Loans, Leases and
Unfunded Lending Commitments [Sum of (b)]
Consumer Allowance for Loan Losses as a
Percentage of Total Consumer Loans (9)
$\frac{\text { Corporate }}{\text { Allowance for Loan Losses at Beginning of Period (1) }}$

## Net Credit (Losses) / Recoveries (NCL's)

NCLs
Net Reserve Builds / (Releases)
Net Specific Reserve Builds / (Releases)
Provision for Loan Losses
Allowance for Loan Losses at End of Period (1) (c)
Corporate Allowance for Unfunded Lending Commitments (8) (c)
Provision for Unfunded Lending Commitments

## Total Allowance for Loans, Leases and

Unfunded Lending Commitments [Sum of (c)]
Corporate Allowance for Loan Losses as a
Percentage of Total Corporate Loans (10)
Footnotes to these tables are on the following page (page 25)

| $\begin{gathered} 1 \mathrm{Q} \\ 2017 \end{gathered}$ | $\begin{gathered} 2 \mathrm{QQ} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 \mathrm{3Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1Q18 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 4Q17 | 1Q17 |  |  |  |  |
| \$ 12,060 | \$ | 12,030 |  |  | \$ | 12,025 | \$ | 12,366 | \$ | 12,355 |  |  |
| $(2,144)$ |  | $(2,130)$ |  | $(2,120)$ |  | $(2,279)$ |  | $(2,296)$ | (1\%) | (7\%) |
| 435 |  | 420 |  | 343 |  | 399 |  | 429 | 8\% | (1\%) |
| $(1,709)$ |  | $(1,710)$ |  | $(1,777)$ |  | $(1,880)$ |  | $(1,867)$ | 1\% | (9\%) |
| 1,709 |  | 1,710 |  | 1,777 |  | 1,880 |  | 1,867 | (1\%) | 9\% |
| (20) |  | 67 |  | 419 |  | 78 |  | 102 | 31\% | NM |
| (14) |  | (111) |  | (50) |  | 58 |  | (166) | NM | NM |
| 1,675 |  | 1,666 |  | 2,146 |  | 2,016 |  | 1,803 | (11\%) | 8\% |
| 4 |  | 39 |  | (28) |  | (147) |  | 63 | NM | NM |
| \$ 12,030 | \$ | 12,025 | \$ | 12,366 | \$ | 12,355 | \$ | 12,354 |  |  |
| \$ 1,377 | \$ | 1,406 | \$ | 1,232 | \$ | 1,258 | \$ | 1,290 |  |  |
| (43) | \$ | 28 | \$ | (175) | \$ | 29 | \$ | 28 |  |  |
| \$ 13,407 | \$ | 13,431 | \$ | 13,598 | \$ | 13,613 | \$ | 13,644 |  |  |
| 1.93\% |  | 1.88\% |  | 1.91\% |  | 1.87\% |  | 1.85\% |  |  |
| \$ 9,358 | \$ | 9,495 | \$ | 9,515 | \$ | 9,892 | \$ | 9,869 |  |  |
| $(1,672)$ |  | $(1,633)$ |  | $(1,734)$ |  | $(1,658)$ |  | $(1,771)$ | (7\%) | (6\%) |
| 1,672 |  | 1,633 |  | 1,734 |  | 1,658 |  | 1,771 | 7\% | 6\% |
| 146 |  | 71 |  | 479 |  | 115 |  | 121 | 5\% | (17\%) |
| (2) |  | (84) |  | (71) |  | 12 |  | (11) | NM | NM |
| 1,816 |  | 1,620 |  | 2,142 |  | 1,785 |  | 1,881 | 5\% | 4\% |
| (7) |  | 33 |  | (31) |  | (150) |  | 60 | NM | NM |
| \$ 9,495 | \$ | 9,515 | \$ | 9,892 | S | 9,869 | \$ | 10,039 |  |  |
| 41 | \$ | 40 | \$ | 35 | \$ | 33 | \$ | 32 |  |  |
| \$ 6 | \$ | (1) | \$ | (5) | \$ | (2) | \$ | (1) |  |  |
| \$ 9,536 | \$ | 9,555 | \$ | 9,927 | \$ | 9,902 | \$ | 10,071 |  |  |
| 2.96\% |  | 2.93\% |  | 3.04\% |  | 2.96\% |  | 3.09\% |  |  |
| \$ 2,702 | \$ | 2,535 | \$ | 2,510 | \$ | 2,474 | \$ | 2,486 |  |  |
| (37) |  | (77) |  | (43) |  | (222) |  | (96) | 57\% | NM |
| 37 |  | 77 |  | 43 |  | 222 |  | 96 | (57\%) | NM |
| (166) |  | (4) |  | (60) |  | (37) |  | (19) | 49\% | 89\% |
| (12) |  | (27) |  | 21 |  | 46 |  | (155) | NM | NM |
| (141) |  | 46 |  | 4 |  | 231 |  | (78) | NM | 45\% |
| 11 |  | 6 |  | 3 |  | 3 |  | 3 |  |  |
| \$ 2,535 | \$ | 2,510 | \$ | 2,474 | \$ | 2,486 | \$ | 2,315 |  |  |
| 1,336 | \$ | 1,366 | \$ | 1,197 | \$ | 1,225 | \$ | 1,258 |  |  |
| \$ (49) | \$ | 29 | \$ | (170) | \$ | 31 | \$ | 29 |  |  |
| \$ 3,871 | \$ | 3,876 | \$ | 3,671 | \$ | 3,711 | \$ | 3,573 |  |  |
| 0.83\% |  | 0.80\% |  | 0.77\% |  | 0.76\% |  | 0.67\% |  |  |

## ALLOWANCE FOR CREDIT LOSSES - PAGE 2

## The following footnotes relate to the tables on the prior page (page 24).

(1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
(2) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, dispositions, securitizations, foreign currency translation (FX translation), purchase accounting adjustments, etc
(3) The first quarter of 2017 includes a reduction of approximately $\$ 161$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 37$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the first quarter includes an increase of approximately $\$ 164$ million related to FX translation.
(4) The second quarter of 2017 includes a reduction of approximately $\$ 19$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 19$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the second quarter includes an increase of approximately $\$ 50$ million related to FX translation.
(5) The third quarter of 2017 includes a reduction of approximately $\$ 34$ million related to the sale or transfers to HFS of various loan portfolios, including a eduction of $\$ 28$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the third quarter includes an increase of approximately $\$ 7$ million related to FX translation.
(6) The fourth quarter of 2017 includes a reduction of approximately $\$ 47$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 22$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the fourth quarter includes a decrease of approximately $\$ 106$ million related to FX translation.
(7) The first quarter of 2018 includes a reduction of approximately $\$ 55$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 53$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the first quarter includes an increase of approximately $\$ 118$ million related to FX translation.
(8) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
(9) March 31, 2017, June 30, 2017, September 30, 2017, December 31, 2017 and March 31, 2018 exclude $\$ 28$ million, $\$ 27$ million, $\$ 27$ million, $\$ 25$ million and $\$ 23$ million, respectively, of consumer loans which are carried at fair value
(10) March 31, 2017, June 30, 2017, September 30, 2017, December 31, 2017 and March 31, 2018 exclude $\$ 4.0$ billion, $\$ 4.2$ billion, $\$ 4.3$ billion, $\$ 4.9$ billion and $\$ 4.5$ billion, respectively, of corporate loans which are carried at fair value

## NM Not meaningful.

Reclassified to conform to the current period's presentation.

## COMPONENTS OF PROVISION FOR LOAN LOSSES

| (In milions of doilars) | $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 \mathrm{QQ} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1Q18 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses | \$ | 1,603 |  |  | \$ | 1,615 | \$ | 1,704 | \$ | 1,640 | \$ | 1,736 | 6\% | 8\% |
| Credit Reserve Build / (Release) |  | 177 |  | 125 |  | 486 |  | 177 |  | 144 | (19\%) | (19\%) |
| North America |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 1,190 |  | 1,181 |  | 1,239 |  | 1,186 |  | 1,296 | 9\% | 9\% |
| Credit Reserve Build / (Release) |  | 152 |  | 101 |  | 463 |  | 153 |  | 123 | (20\%) | (19\%) |
| Retail Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 37 |  | 39 |  | 88 |  | 30 |  | 43 | 43\% | 16\% |
| Credit Reserve Build / (Release) |  | 7 |  | (7) |  | (47) |  | 3 |  | (20) | NM | NM |
| Citi-Branded Cards |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 633 |  | 611 |  | 611 |  | 592 |  | 651 | 10\% | 3\% |
| Credit Reserve Build / (Release) |  | 92 |  | 26 |  | 192 |  | 87 |  | 75 | (14\%) | (18\%) |
| Citi Retail Services |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 520 |  | 531 |  | 540 |  | 564 |  | 602 | 7\% | 16\% |
| Credit Reserve Build / (Release) |  | 53 |  | 82 |  | 318 |  | 63 |  | 68 | 8\% | 28\% |
| Latin America |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 253 |  | 277 |  | 295 |  | 292 |  | 278 | (5\%) | 10\% |
| Credit Reserve Build / (Release) |  | 12 |  | 50 |  | 44 |  | 19 |  | 42 | NM | NM |
| Retail Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 137 |  | 151 |  | 143 |  | 153 |  | 132 | (14\%) | (4\%) |
| Credit Reserve Build / (Release) |  | 14 |  | 27 |  | 13 |  | (5) |  | 10 | NM | (29\%) |
| Citi-Branded Cards |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 116 |  | 126 |  | 152 |  | 139 |  | 146 | 5\% | 26\% |
| Credit Reserve Build / (Release) |  | (2) |  | 23 |  | 31 |  | 24 |  | 32 | 33\% | NM |
| Asia (1) |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 160 |  | 157 |  | 170 |  | 162 |  | 162 | - | 1\% |
| Credit Reserve Build / (Release) |  | 13 |  | (26) |  | (21) |  | 5 |  | (21) | NM | NM |
| Retail Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 62 |  | 54 |  | 69 |  | 60 |  | 57 | (5\%) | (8\%) |
| Credit Reserve Build / (Release) |  | (6) |  | (9) |  | (23) |  | 6 |  | (13) | NM | NM |
| Citi-Branded Cards |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 98 |  | 103 |  | 101 |  | 102 |  | 105 | 3\% | 7\% |
| Credit Reserve Build / (Release) |  | 19 |  | (17) |  | 2 |  | (1) |  | (8) | NM | NM |
| Institutional Clients Group (ICG) |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 25 |  | 71 |  | 44 |  | 225 |  | 105 | (53\%) | NM |
| Credit Reserve Build / (Release) |  | (176) |  | (15) |  | (38) |  | 8 |  | (175) | NM | 1\% |
| Corporate / Other |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 81 |  | 24 |  | 29 |  | 15 |  | 26 | 73\% | (68\%) |
| Credit Reserve Build / (Release) |  | (35) |  | (154) |  | (79) |  | (49) |  | (33) | 33\% | 6\% |
| Total Provision for Loan Losses | \$ | 1,675 | \$ | 1,666 | \$ | 2,146 | \$ | 2,016 | \$ | 1,803 | (11\%) | 8\% |

(1) Asia GCB includes NCLs and credit reserve builds (releases) for certain EMEA countries for all periods presented.

NM Not meaningful
Reclassified to conform to the current period's presentation.

## NON-ACCRUAL ASSETS

(In millions of dollars)
Non-Accrual Loans (1)
Corporate Non-Accrual Loans By Region
North America
EMEA
Latin America
Asia
Total
Consumer Non-Accrual Loans By Region (2)
North America
Latin America
Asia (3)
Total

| $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017 \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2018 \end{gathered}$ |  | 1 Q18 Increasel (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 4Q17 | 1Q17 |  |  |  |  |  |  |
| \$ | 993 |  |  | \$ | 944 | \$ | 915 | \$ | 784 | \$ | 817 | 4\% | (18\%) |
|  | 828 |  | 727 |  | 681 |  | 849 |  | 561 | (34\%) | (32\%) |
|  | 342 |  | 281 |  | 312 |  | 280 |  | 263 | (6\%) | (23\%) |
|  | 176 |  | 146 |  | 146 |  | 29 |  | 27 | (7\%) | (85\%) |
| \$ | 2,339 | \$ | 2,098 | \$ | 2,054 | \$ | 1,942 | \$ | 1,668 | (14\%) | (29\%) |
| \$ | 1,926 | \$ | 1,754 | \$ | 1,721 | \$ | 1,650 | \$ | 1,500 | (9\%) | (22\%) |
|  | 737 |  | 793 |  | 791 |  | 756 |  | 791 | 5\% | 7\% |
|  | 292 |  | 301 |  | 271 |  | 284 |  | 284 | - | (3\%) |
| \$ | 2,955 | \$ | 2,848 | \$ | 2,783 | \$ | 2,690 | \$ | 2,575 | (4\%) | (13\%) |

## OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS

Institutional Clients Group
Global Consumer Banking
Corporate/Other
TOTAL OTHER REAL ESTATE OWNED (OREO) (4)

## OREO By Region:

North America
EMEA
Latin America
Asia
total
Non-Accrual Assets (NAA) (5)
Corporate Non-Accrual Loans
Consumer Non-Accrual Loans
Non-Accrual Loans (NAL)
OREO
ther Repossessed Assets
Non-Accrual Assets (NAA)
NAL as a \% of Total Loans
NAA as a \% of Total Assets
Allowance for Loan Losses as a \% of NAL
(49\%)
73\%


| \$ | 2,339 | \$ | 2,098 | \$ | 2,054 | \$ | 1,942 | \$ | 1,668 | (14\%) | (29\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2,955 |  | 2,848 |  | 2,783 |  | 2,690 |  | 2,575 | (4\%) | (13\%) |
|  | 5,294 |  | 4,946 |  | 4,837 |  | 4,632 |  | 4,243 | (8\%) | (20\%) |
|  | 173 |  | 168 |  | 143 |  | 144 |  | 114 | (21\%) | (34\%) |
|  | - |  | - |  | - |  | - |  | - | - | - |
| \$ | 5,467 | \$ | 5,114 | \$ | 4,980 | \$ | 4,776 | \$ | 4,357 | (9\%) | (20\%) |

(1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
sed distressed loans.
(3) Asia GCB includes balances for certain EMEA countries for all periods presented
(4) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral. Also
includes former premises and property for use that is no longer contemplated.
(5) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

## citigroup

## CET1 CAPITAL AND SUPPLEMENTARY LEVERAGE RATIOS, TANGIBLE COMMON EOUITY, BOOK VALUE PER

 SHARE AND TANGIBLE BOOK VALUE PER SHARE(In millions of dollars or shares, except per share amounts and ratios)

## Common Equity Tier 1 Capital Ratio and Components ${ }^{(1)}$

```
Citigroup Common Stockholders' Equitr(5)
Add: Qualifying noncontrolling interests
```

Regulatory Capital Adjustments and Deductions:
Less
Accumulated net unrealized losses on cash flow hedges, net of tax ${ }^{(6)}$
Cumulative unrealized net gain (loss) related to changes in fair value of financial
liabilities attribtable
Intangiblite Assets:
Intangible Assets:
Goodwill, net of related deferred tax liabilities (DTLS $)^{(8)}$
Goodwill, net of related deferred tax liabilities (DTLS) ${ }^{\text {( }}$ (dentifiable intangible assets other than mortgage servicing rights
(MSRs), net of related DTLs
Defined benefit pension plan net assets
Deferred tax assets (DTAS) arising from net operating loss, foreign tax credi
and general business credit carry-forwards
Excess over $10 \% / 15 \%$ limitations for other DTAs, certain
mon Equity Tier 1 Capital (CET1)
Common Equity Tier 1 Capital
Risk-Weighted Assets (RWA)

## Common Equity Tier 1 Capital Ratio (CET1/RWA)

## Supplementary Leverage Ratio and Components

Common Equity Tier 1 Capital (CET1)
Additional Tier 1 Capital (AT1)
Total Tier 1 Capital (T1C) (CET1 + AT1)
Total Leverage Exposure (TLE)
Supplementary Leverage Ratio (T1C/TLE)

| March 31, $2017{ }^{(2)}$ |  | June 30, 2017 |  | September 30,$2017$ |  | $\begin{gathered} \text { December } 31, \\ 2017^{(3)} \\ \hline \end{gathered}$ |  | March 31, $2018{ }^{(4)}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 208,907 | \$ | 210,950 | \$ | 208,565 | \$ | 181,671 | \$ | 182,942 |
|  | 133 |  | 143 |  | 144 |  | 153 |  | 140 |
|  | (562) |  | (445) |  | (437) |  | (698) |  | (920) |
|  | (173) |  | (291) |  | (416) |  | (721) |  | (498) |
|  | 21,448 |  | 21,589 |  | 21,532 |  | 22,052 |  | 22,482 |
|  | 4,738 |  | 4,587 |  | 4,410 |  | 4,401 |  | 4,209 |
|  | 836 |  | 796 |  | 720 |  | 896 |  | 871 |
|  | 21,077 |  | 20,832 |  | 20,068 |  | 13,072 |  | 12,811 |
|  | 9,012 |  | 8,851 |  | 9,298 |  | - |  |  |
| \$ | 152,664 | \$ | 155,174 | \$ | 153,534 | \$ | 142,822 | \$ | 144,127 |
| \$ | 1,191,397 | \$ | 1,188,167 | \$ | 1,182,918 | \$ | 1,155,099 | \$ | 1,195,020 |
|  | 12.81\% |  | 13.06\% |  | 12.98\% |  | 12.36\% |  | 12.1\% |
| \$ | 152,664 | \$ | 155,174 | \$ | 153,534 | \$ | 142,822 | \$ | 144,127 |
|  | 19,791 |  | 19,955 |  | 19,315 |  | 19,555 |  | 19,350 |
| \$ | 172,455 | \$ | 175,129 | \$ | 172,849 | \$ | 162,377 | \$ | 163,477 |
|  | 2,372,177 | \$ | 2,418,658 | \$ | 2,430,582 | \$ | 2,432,491 | \$ | 2,437,858 |
|  | 7.27\% |  | 7.24\% |  | 7.11\% |  | 6.68\% |  | 6.7\% |

## $\frac{\text { Tangible Common Equity, Book Value Per Share and Tangible Book Value }}{\text { Per Share }}$

 Per Share
## Common Stockholders' Equity

Less: Goodwil
tangible assets (other than MSRs)
oodwill and identifiable intangible assets (other than MSRS) related to assets HFS Tangible Common Equity (TCE)

Common Shares Outstanding (CSO)
Tangible Book Value Per Share (TCEICSO)

(1) See footnote 2 on page 1
(2) See footnote 4 on page 1
(3) See fotmote 1 on page 1
(4) Preliminary.

Exciues issuance costs related to outstanding preferred stock in accordance with Federal Reserve Board regulatory reporting requirements,
(7) The con Equity Tier 1 Capital is adjusted for accumulated net unrealized gains (losses) on cash flow hedges included in accumulated other comprehensive income that relate to the hedging of items not recognized at fair value on the balance sheet. The cumulative impact of changes in Citi,
accordance with the U.S. Basel III rules.
${ }^{(8)}$ Includes goodwill "embedded" in the valuaion sisifantan
(9) Assets subiect to $10 \% / 15 \%$ limitations include MSRS, DTAs arising from temporary differences and significant common stock investments in unconsolidated financial instiutions. For periods presented prior to December 31,2017 , the deduction (10) Additionall Tier 1 Capitial primarily includess qualifying noncumulative perpeetual preferred stock and qualifying trust preferred securities.

Reclassified to conform to the current period's presentation.

