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CITIGROUP -- FINANCIAL SUMMARY

(In millions of dollars, except per share amounts, and as otherwise noted)



		2Q		3Q		4Q		1Q		2Q		ncrease ise) from		Six Months		Six Months	YTD 2013 vs. YTD 2012 Increase/
		2012		2012		2012		2013		2013	1Q13	2Q12		2012		2013	(Decrease)
Total Revenues, Net of Interest Expense	\$	18,387	\$	13,703	\$	17,917	\$	20,227	\$	20,479	1%	11%	\$	37,508	\$	40,706	9%
Total Operating Expenses	•	11,994	•	12.092	•	13,709	•	12.267	•	12,140	(1%)	1%	*	24,173	•	24.407	1%
Net Credit Losses		3,491		3,897		2,985		2,878		2,608	(9%)	(25%)		7,349		5,486	(25%)
Credit Reserve Build / (Release)		(1,016)		(1,461)		(147)		(664)		(781)	(18%)	23%		(2,165)		(1,445)	33%
Provision for Unfunded Lending Commitments		7		(41)		56		14		(3)	NM	NM		(31)		11	NM
Provision for Benefits & Claims		214		225		219		231		200	(13%)	(7%)		443		431	(3%)
Provision for Credit Losses and for Benefits and Claims		2,696		2,620		3,113	-	2,459		2,024	(18%)	(25%)	-	5,596		4,483	(20%)
Income from Continuing Operations before Income Taxes		3,697		(1,009)		1,095	-	5,501		6,315	15%	71%	-	7,739		11,816	53%
Income Taxes (benefits)		718		(1,494)		(214)		1,570		2,127	35%	NM		1,715		3,697	NM
Income from Continuing Operations	\$	2,979	\$	485	\$	1,309	\$	3,931	\$	4,188	7%	41%	\$	6,024	\$	8,119	35%
Income (Loss) from Discontinued Operations, net of Taxes		7		8		(85)		(33)		30	NM	NM		19		(3)	NM
Net Income before Noncontrolling Interests		2,986		493	-	1,224		3,898		4,218	8%	41%		6,043		8,116	34%
Net Income Attributable to Noncontrolling Interests		40		25		28		90		36	(60%)	(10%)		166		126	(24%)
Citigroup's Net Income	\$	2,946	\$	468	\$	1,196	\$	3,808	\$	4,182	`10% ´	42%	\$	5,877	\$	7,990	36%
Diluted Earnings Per Share:																	
Income from Continuing Operations	\$	0.95	\$	0.15	\$	0.41	\$	1.24	\$	1.33	7%	40%	\$	1.90	\$	2.57	35%
Citigroup's Net Income	\$	0.95	\$	0.15	\$	0.38	\$	1.23	\$	1.34	9%	41%	\$	1.91	\$	2.57	35%
Shares (in millions) (1):																	
Average Basic		2,926.6		2,926.8		2,942.7		3,040.1		3,040.7	-	4%		2,926.4		3,040.4	4%
Average Diluted		3,015.0		3,015.3		3,017.0		3,044.7		3,046.3	-	1%		3,014.8		3,045.5	1%
Common Shares Outstanding, at period end		2,932.5		2,932.5		3,028.9		3,042.9		3,041.0	-	4%					
Preferred Dividends - Basic	\$	9	\$	4	\$	9	\$	4	\$	9	NM	-	\$	13	\$	13	-
Preferred Dividends - Diluted	\$	9	\$	4	\$	9	\$	4	\$	9	NM	-	\$	13	\$	13	-
Income Allocated to Unrestricted Common Shareholders - Basic																	
Income from Continuing Operations	\$	2,861	\$	445	\$	1,243	\$	3,764	\$	4,061	8%	42%	\$	5,722	\$	7,825	37%
Citigroup's Net Income	\$	2,868	\$	453	\$	1,160	\$	3,732	\$	4,090	10%	43%	\$	5,741	\$	7,822	36%
Income Allocated to Unrestricted Common Shareholders - Diluted	•	0.005	•			4.044	•	0.705	•	4.004	00/	100/	¢	5 700	•	7 000	070/
Income from Continuing Operations	\$	2,865	\$	447	\$	1,244	\$	3,765	\$	4,061	8%	42%	\$	5,730	\$	7,826	37%
Citigroup's Net Income	\$	2,872	\$	455	\$	1,161	\$	3,732	\$	4,091	10%	42%	\$	5,749	\$	7,823	36%
Financial Ratios (2): Tier 1 Common Ratio		12.71%		12.73%		12.67%		11.84%		12.2% *							
Tier 1 Capital Ratio		12.71%		12.73%		12.67%		13.09%		12.2%							
Total Capital Ratio		14.46%		13.92%		14.06%		16.09%		16.3% *							
Leverage Ratio		7.66%		7.39%		7.48%		7.78%		7.9% *							
Return on Average Assets		0.62%		0.10%		0.25%		0.82%		0.89% *				0.62%		0.85% *	
Efficiency Ratio		65%		88%		77%		61%		59%				64%		60% °	
Return on Average Common Equity		6.5%		1.0%		2.5%		8.2%		8.8% *				6.5%		8.5%	
Balance Sheet Data, EOP (in billions of dollars, except Book Value per Share):																	
Total Assets	\$	1,916.5	\$	1,931.3	\$	1,864.7	\$	1,881.7	\$	1,884.0 *	-	(2%)					
Total Average Assets		1,916.1		1,909.4		1,905.4		1,886.8		1,895.2 *	-	(1%)		1,914.0		1,891.0	
Total Deposits		914.3		944.6		930.6		933.8		938.4 *	-	3%					
Citigroup's Stockholders' Equity		183.9		186.8		189.0		193.4		195.9 *	1%	7%					
Book Value Per Share (3)	\$	62.61	\$	63.59	\$	61.57	\$	62.51	\$	63.02 *	1%	1%					
Tangible Book Value Per Share (3)	\$	51.81	\$	52.69	\$	51.19	\$	52.35	\$	53.10 *	1%	2%					
Direct Staff (in thousands)		261		262		259		257		253	(2%)	(3%)					

(1) Citi's basic and end-of-period shares increased in the fourth quarter 2012 as compared to the third quarter 2012 due to the issuance

of approximately 96 million shares of common stock during the quarter upon the automatic settlement of the T-DECS issued in December 2009, as previously announced.

(2) First Quarter 2013 Basel I capital ratios reflect the final revised U.S. market risk capital rules (Basel II.5) that were effective beginning on January 1, 2013.

(3) Citi's book value and tangible book value per share each declined in the fourth quarter 2012 as compared to the third quarter 2012 due to the settlement of the T-DECS (see footnote 1 above). Tangible book value per share is a non-GAAP financial measure. See page 46 for a reconciliation of this measure.

* Preliminary

Note: Ratios and returns are calculated based on the displayed numbers. NM Not meaningful

CITIGROUP CONSOLIDATED STATEMENT OF INCOME

(In millions of dollars)



	2Q		Q		4Q		Q		2Q _	(Decrea	ncrease ase) from	м	Six onths	Six Months	YTD 2013 vs. YTD 2012 Increase/
Revenues	2012	20	012		2012	20	013		2013	1Q13	2Q12		2012	2013	(Decrease)
Interest revenue	\$ 16,686	\$	16,737	\$	16,581	\$	15,960	\$	15,840	(1%)	(5%)	\$	33,980	\$ 31,800	(6%)
Interest expense	5,343	φ	5,026	φ	4,665	φ	4,330	φ	4,158	(1%)	(22%)	φ	10,921	\$ 31,800	(22%)
Net interest revenue	11,343		11,711		11,916		11,630		11,682	(470)	3%		23,059	23,312	1%
Net interest revenue	11,545		11,711		11,310		11,000		11,002	_	570		23,033	20,012	170
Commissions and fees	3,032		3,258		3,355		3,479		3,344	(4%)	10%		6,119	6,823	12%
Principal transactions	1,640		976		234		2,447		2,640	8%	61%		3,571	5,087	42%
Administrative and other fiduciary fees	1,037		974		1,020		1,068		1,083	1%	4%		2,018	2,151	7%
Realized gains (losses) on investments	273		615		438		450		251	(44%)	(8%)		2,198	701	(68%)
Other-than-temporary impairment losses on investments and other assets (1)	(128)		(3,470)		(68)		(261)		(162)	38%	(27%)		(1,433)	(423)	70%
Insurance premiums	601		597		585		590		582	(1%)	(3%)		1,213	1,172	(3%)
Other revenue (2)	589		(958)		437		824		1,059	29%	80%		763	1,883	NM
Total non-interest revenues	7,044		1,992		6,001		8,597		8,797	2%	25%		14,449	17,394	20%
Total revenues, net of interest expense	18,387		13,703		17,917		20,227		20,479	1%	11%		37,508	40,706	9%
Provisions for Credit Losses and for Benefits and Claims															
Net credit losses	3,491		3,897		2,985		2,878		2,608	(9%)	(25%)		7,349	5,486	(25%)
Credit reserve build / (release)	(1,016)		(1,461)		(147)		(664)		(781)	(18%)	23%		(2,165)	(1,445)	33%
Provision for loan losses	2,475		2,436		2,838		2,214		1,827	(17%)	(26%)		5,184	4,041	(22%)
Policyholder benefits and claims	214		225		219		231		200	(13%)	(7%)		443	431	(3%)
Provision for unfunded lending commitments	7		(41)		56		14		(3)	NM	ŇМ		(31)	11	NM
Total provisions for credit losses and for benefits and claims	2,696		2,620		3,113	-	2,459		2,024	(18%)	(25%)		5,596	4,483	(20%)
Operating Expenses															
Compensation and benefits	6,110		6,118		6,544		6,335		6,075	(4%)	(1%)		12,479	12,410	(1%)
Premises and Equipment	803		842		828		0,335 844		762	(4%)	(1%)		1,597	1,606	1%
Technology / communication expense	1,463		1.441		1,565		1,530		1,486	(3%)	2%		2,826	3,016	7%
Advertising and marketing expense	576		591		515		449		480	7%	(17%)		1.065	929	(13%)
Other operating	3,042		3,100		4,257		3,109		3,337	7%	10%		6,206	6,446	4%
Total operating expenses	11,994		12,092		13,709		12,267		12,140	(1%)	1%		24,173	24,407	4 %
Total operating expenses	11,994		12,092		13,709		12,207		12,140	(176)	1 70		24,173	24,407	1 70
Income from Continuing Operations before															
Income Taxes	3,697		(1,009)		1,095		5,501		6,315	15%	71%		7,739	11,816	53%
Provision (benefits) for income taxes	718		(1,494)		(214)		1,570		2,127	35%	NM		1,715	3,697	NM
Income from Continuing Operations	2,979		485		1,309		3,931		4,188	7%	41%		6,024	8,119	35%
Discontinued Operations (3)	_,0.0			-	1,000		0,001	-	.,	. /0	,0		0,021		
Income (Loss) from Discontinued Operations	5		(1)		(136)		(103)		51				28	(52)	
Gain (Loss) on Sale			(1)		(100)		56		-				(1)	56	
Provision (benefits) for income taxes	(2)		(9)		(51)		(14)		21				8	7	
Income (Loss) from Discontinued Operations, net of taxes	7	<u> </u>	8	-	(85)		(33)	-	30	NM	NM		19	(3)	NM
Net Income before Noncontrolling Interests	2,986		493		1,224		3,898		4,218	8%	41%		6,043	8,116	34%
Net Income attributable to noncontrolling interests	40		25		28		90		36	(60%)	(10%)		166	126	(24%)
Citigroup's Net Income	\$ 2,946	\$	468	\$	1,196	\$	3,808	\$	4,182	(80%) 10%	(10%) 42%	\$	5,877	\$ 7,990	(24%) 36%
ongroup a net moulle	φ <u>2,940</u>	φ	400	φ	1,150	φ	3,000	φ	4,102	10 /0	42 /0	φ	3,077	ψ 1,390	50 /0

(1) First quarter of 2012 includes the recognition of a \$1,181 million impairment charge related to the carrying value of Citi's investment in Akbank T.A.S. Third quarter of 2012 includes the recognition of a \$3,340 million impairment charge related to the carrying value of Citi's remaining 35% investment in the Morgan Stanley Smith Barney joint venture (MSSB JV).

(2) Third quarter of 2012 also includes a non-cash charge of \$1,344 million, representing a loss on Citi's sale of the 14% interest in the MSSB JV to Morgan Stanley.

(3) Discontinued operations primarily reflect the following:

a) In the third quarter of 2012, Citi executed definitive agreements to transition a carve-out of its liquid strategies business within Citi Capital Advisors to certain employees responsible for managing those operations.

b) In the fourth quarter of 2012, residual amounts related to the Egg Credit Card business and Citi Capital Advisors.

c) In the first quarter of 2013, residual amounts related to Citi Capital Advisors and the Egg Credit Card business.

d) In the second quarter of 2013, Citi executed a definitive agreement to sell its Brazilian Credicard business. The second quarter of 2013 also includes residual amounts related to previous discontinued operations. All historical periods have been reclassified to reflect the Brazil Credicard business as discontinued operations.

NM Not meaningful

CITIGROUP CONSOLIDATED BALANCE SHEET

(In millions of dollars)

					_		_					ncrease
		June 30,	Se	otember 30,	De	cember 31,		March 31,		June 30,		ase) from
Annata		2012		2012		2012		2013		2013 (1)	1Q13	2Q12
Assets Cash and due from banks (including segregated cash and other deposits)	\$	33,927	\$	33,802	\$	36,453	\$	31,150	\$	31,145	-	(8%)
Deposits with banks	φ	155.054	φ	170,028	φ	102.134	φ	143,227	φ	158.028	10%	2%
Fed funds sold and securities borr'd or purch under agree. to resell		272.664		277,542		261.311		270,426		263.205	(3%)	(3%)
Brokerage receivables		35,340		31,077		22,490		25,235		33,484	33%	(5%)
Trading account assets		310,246		315,201		320,929		308,321		306,570	(1%)	(1%)
Investments		, -		, -		,				,.	(
Available-for-sale and non-marketable equity securities		294,577		284,531		302,196		294,803		290,738	(1%)	(1%)
Held-to-maturity		11,349		10,943		10,130		10,056		9,602	(5%)	(15%)
Total Investments		305,926		295,474		312,326		304,859		300,340	(1%)	(2%)
Loans, net of unearned income												
Consumer		409,127		407,752		408,671		395,176		382,152	(3%)	(7%)
Corporate		245,841		250,671		246,793		251,188		261,589	4%	6%
Loans, net of unearned income		654,968		658,423		655,464		646,364		643,741	-	(2%)
Allowance for loan losses		(27,611)		(25,916)		(25,455)		(23,727)		(21,580)	9%	22%
Total loans, net		627,357		632,507		630,009		622,637		622,161	-	(1%)
Goodwill		25,483		25,915		25,673		25,474		24,958	(2%)	(2%)
Intangible assets (other than MSRs)		6,156		5,963		5,697		5,457		4,981	(9%)	(19%)
Mortgage servicing rights (MSRs)		2,117		1,920		1,942		2,203		2,524	15%	19%
Other assets		142,181		141,873		145,660		142,736		133,299	(7%)	(6%)
Assets related to discontinued operations held for sale		-		44		36		9		3,293	NM	-
Total assets	\$	1,916,451	\$	1,931,346	\$	1,864,660	\$	1,881,734	\$	1,883,988	-	(2%)
Liabilities												
Non-interest-bearing deposits in U.S. offices	\$	120,324	\$	133,981	\$	129,657	\$	124,487	\$	124,141	-	3%
Interest-bearing deposits in U.S. offices		233,696		239,574		247,716		260,221		270,687	4%	16%
Total U.S. Deposits		354,020		373,555		377,373		384,708		394,828	3%	12%
Non-interest-bearing deposits in offices outside the U.S.		59,745		63,792		65,024		65,542		63,793	(3%)	7%
Interest-bearing deposits in offices outside the U.S.		500,543		507,297		488,163		483,512		479,806	(1%)	(4%)
Total International Deposits		560,288		571,089		553,187		549,054		543,599	(1%)	(3%)
Total deposits		914,308		944,644		930,560		933,762		938,427	-	3%
Fed funds purch and securities loaned or sold under agree. to repurch.		214,851		224,370		211,236		222,053		218,252	(2%)	2%
Brokerage payables		59,133		55,376		57,013		59,299		61,705	4%	4%
Trading account liabilities		128,818		129,990		115,549		120,226		123,022	2%	(4%)
Short-term borrowings		58,698		49,164		52,027		48,193		58,807	22%	-
Long-term debt		288,334		271,862		239,463		234,326		220,959	(6%)	(23%)
Other liabilities (2)		66,470		67,202		67,815		68,536		62,928	(8%)	(5%)
Liabilities related to discontinued operations held for sale Total liabilities	\$	4 700 040	\$	1,742,608	\$	1,673,663	\$	4 000 205	\$	2,062	-	(3%)
lotal nadiities	\$	1,730,612	þ	1,742,608	à	1,073,003	¢	1,686,395	Þ	1,686,162	-	(3%)
Equity												
Stockholders' equity												
Preferred stock	\$	312	\$	312	\$	2,562	\$	3,137	\$	4,293	37%	NM
Common stock	φ	29	φ	29	φ	2,302	φ	31	φ	4,293	51 /6	7%
Additional paid-in capital		105.962		106.203		106.391		106,661		106.876	_	1%
Retained earnings		96,216		96,650		97,809		101,580		105,725	4%	10%
Treasury stock		(859)		(851)		(847)		(991)		(1,075)	(8%)	(25%)
Accumulated other comprehensive income (loss)		(17,749)		(15,566)		(16,896)		(17,059)		(19,924)	(17%)	(12%)
Total common equity	\$	183,599	\$	186,465	\$	186,487	\$	190,222	\$	191,633	1%	4%
rotal common equity	پ	105,535	Ψ	100,405	Ψ	100,407	Ψ	130,222	Ψ	131,000	170	770
Total Citigroup stockholders' equity	\$	183,911	\$	186,777	\$	189,049	\$	193,359	\$	195,926	1%	7%
Noncontrolling interests	Ψ	1,928		1,961		1.948	÷	1,980	Ψ	1.900	(4%)	(1%)
Total equity		185,839		188,738		190,997		195,339		197,826	1%	6%
Total liabilities and equity	\$	1,916,451	\$	1,931,346	\$	1,864,660	\$	1,881,734	\$	1,883,988	-	(2%)
		<u> </u>		· · ·						· · ·		

(1) Preliminary

(2) Includes allowance for credit losses for letters of credit and unfunded lending commitments. See page 38 for amounts by period.

NM Not meaningful

Reclassified to conform to the current period's presentation.

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CITIGROUP SEGMENT DETAIL

NET REVENUE

(In millions of dollars)

(In millions of dollars)		2Q	3	3Q		4Q		1Q	2Q	2Q13 lı (Decrea	ncrease Ise) from	I	Six Aonths	N	Six Ionths	YTD 2013 vs. YTD 2012 Increase
		2012	20	012		012		2013	 2013	1013	2Q12		2012		2013	(Decrease)
CITICORP																
Global Consumer Banking																
North America	\$	5,102	\$	5,368	\$	5,313	\$	5,110	\$ 5,052	(1%)	(1%)	\$	10,268	\$	10,162	(1%)
EMEA		358		374		384		368	364	(1%)	2%		727		732	1%
Latin America		2,095		2,190		2,285		2,311	2,327	1%	11%		4,283		4,638	8%
Asia		1,952		1,983		1,995		1,960	1,968	-	1%		3,950		3,928	(1%)
Total		9,507		9,915		9,977	-	9,749	 9,711	-	2%		19,228	-	19,460	1%
Securities and Banking																
North America		2,017		1,533		1,481		2,970	2,599	(12%)	29%		3,459		5,569	61%
EMEA		1,612		1,517		1,349		1,873	2,166	16%	34%		3,571		4,039	13%
Latin America		730		780		680		770	747	(3%)	2%		1,453		1,517	4%
Asia		1,112		1,017		852		1,365	1,329	(3%)	20%		2,330		2,694	16%
Total		5,471		4,847		4,362		6,978	6,841	(2%)	25%		10,813		13,819	28%
Transaction Services					-		-		 							
North America		663		619		633		626	667	7%	1%		1,302		1,293	(1%)
EMEA		908		844		863		861	921	7%	1%		1,781		1,782	-
Latin America		446		442		440		447	467	4%	5%		888		914	3%
Asia		750		714		681		672	677	1%	(10%)		1,501		1,349	(10%)
Total		2,767		2,619		2,617		2,606	 2,732	5%	(1%)		5,472		5,338	(2%)
Corporate / Other		(296)		1		(106)		(7)	103	NM	NM		175		96	(45%)
Total Citicorp		17,449		17,382		16,850		19,326	19,387	-	11%		35,688		38,713	8%
CITI HOLDINGS																
Brokerage and Asset Management		87		(4,804)		64		(17)	(20)	(18%)	NM		39		(37)	NM
Local Consumer Lending		932		1,104		1,005		1,056	1,055	-	13%		2,256		2,111	(6%)
Special Asset Pool		(81)		21		(2)		(138)	57	NM	NM		(475)		(81)	83%
Total Citi Holdings		938		(3,679)		1,067		901	1,092	21%	16%		1,820		1,993	10%
Total Citigroup - Net Revenues		18,387		13,703		17,917		20,227	20,479	1%	11%		37,508		40,706	9%
Credit valuation adjustment (CVA) on derivatives (counterparty and own-credit, excluding mo	onolines),															
net of hedges; and debt valuation adjustments (DVA) on Citigroup's																
fair value option debt (1)		219		(776)		(485)		(319)	477	NM	NM		(1,069)		158	NM
Total Citigroup - Net Revenues - Excluding CVA/DVA (2)	\$	18,168	\$	14,479	\$	18,402	\$	20,546	\$ 20,002	(3%)	10%	\$	38,577	\$	40,548	5%

Included, as applicable, in Citicorp-Securities and Banking and Citi Holdings-Special Asset Pool lines above.
 Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

NM Not meaningful



CITIGROUP SEGMENT DETAIL

SEGMENT DET

(In millions of dollars)

(in millions of dollars)	2Q	3Q	4Q	1Q	2Q	2Q13 Ir (Decrea	ase) from	Six Months	Six Months	YTD 2013 vs. YTD 2012 Increase
	 2012	2012	2012	2013	2013	1Q13	2Q12	2012	2013	(Decrease)
Income from Continuing Operations:										
CITICORP										
Global Consumer Banking										
North America	\$		\$ 980	\$ 1,113	\$ 1,124	1%	(4%)	\$ 2,471	\$ 2,237	(9%)
EMEA	13	6	(43)	7	28	NM	NM	-	35	-
Latin America	335	374	384	380	371	(2%)	11%	710	751	6%
Asia	449	450	396	417	432	4%	(4%)	950	849	(11%)
Total	 1,971	2,107	1,717	1,917	1,955	2%	(1%)	4,131	3,872	(6%)
Securities and Banking										
North America	549	292	222	1,152	849	(26%)	55%	736	2,001	NM
EMEA	365	348	133	445	787	77%	NM	879	1,232	40%
Latin America	309	352	264	312	350	12%	13%	633	662	5%
Asia	252	193	78	446	396	(11%)	57%	563	842	50%
Total	 1,475	1,185	697	2,355	2,382	1%	61%	2,811	4,737	69%
Transaction Services	 1,475	1,105	031	2,000	2,502	170	0170	2,011	4,101	0370
North America	122	120	98	129	161	25%	32%	248	290	17%
EMEA	317	268	299	223	229	3%	(28%)	617	452	(27%)
Latin America	181	154	133	164	179	3% 9%		355	343	(3%)
							(1%)			
Asia	 269	280	262	254	239	(6%)	(11%)	566	493	(13%)
Total	 889	822	792	770	808	5%	(9%)	1,786	1,578	(12%)
Corporate / Other	(447)	(76)	(848)	(322)	(388)	(20%)	13%	(778)	(710)	9%
Total Citicorp	3,888	4,038	2,358	4,720	4,757	1%	22%	7,950	9,477	19%
CITI HOLDINGS										
Brokerage and Asset Management	(24)	(3,018)	(12)	(79)	(53)	33%	NM	(161)	(132)	18%
Local Consumer Lending	(819)	(692)	(1,044)	(293)	(134)	54%	84%	(1,452)	(427)	71%
Special Asset Pool	(66)	157	7	(417)	(382)	8%	NM	(313)	(799)	NM
Total Citi Holdings	(909)	(3,553)	(1,049)	(789)	(569)	28%	37%	(1,926)	(1,358)	29%
Income From Continuing Operations	2,979	485	1,309	3,931	4,188	7%	41%	6,024	8,119	35%
Discontinued Operations	 7	8	(85)	(33)	30	NM	NM	19	(3)	NM
Net Income Attributable to Noncontrolling Interests	40	25	28	90	36	(60%)	(10%)	166	126	(24%)
Citigroup's Net Income	\$ 2,946	\$ 468	\$ 1,196	\$ 3,808	\$ 4,182	10%	42%	\$ 5,877	\$ 7,990	36%

NM Not meaningful

Reclassified to conform to the current period's presentation.

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CITICORP⁽¹⁾

INCOME STATEMENT AND BALANCE SHEET DATA

(In millions of dollars, except as otherwise noted)

	2Q 2012		3Q 012		4Q 012		1Q 2013	 2Q 2013	2Q13 In (Decreat 1Q13		Six Mont 201	hs	Six Month 2013		YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Revenues Net interest revenue Non-interest revenue Total revenues, net of interest expense	\$ 10,748 6,701 17,44 9	•	11,031 6,351 17,382		11,281 5,569 16,850	\$	10,877 8,449 19,326	\$ 10,898 8,489 19,387	-	1% 27% 11%	1	1,755 3,933 5,688	. 16	775 938 713	- 22% 8%
Provisions for Credit Losses and for Benefits and Claims Net credit losses Credit reserve build / (release) Provision for loan losses Provision for benefits & claims Provision for unfunded lending commitments Total provisions for credit losses and for benefits and claims	2,162 (766 1,396 45 26 1,471	<u>)</u>	2,090 (664) 1,426 65 (25) 1,466		2,013 (193) 1,820 64 51 1,935		1,948 (317) 1,631 63 18 1,712	 1,838 (301) 1,537 46 (10) 1,573	(6%) 5% (6%) (27%) NM (8%)	(15%) 61% 10% (6%) NM 7%		4,286 <u>1,365)</u> 2,921 107 <u>14</u> 3,042	3	786 (618) (168 (109 8 (285)	(12%) 55% 8% 2% (43%) 8%
Total operating expenses Income from Continuing Operations before Income Taxes Provision for income taxes	10,759 5,219 1,331		10,905 5,011 973		12,105 2,810 452		10,765 6,849 2,129	 10,593 7,221 2,464	(2%) 5% 16%	(2%) 38% 85%	1	1,721 0,925 2,975	14	, <u>358</u> ,070 , <u>593</u>	(2%) 29% 54%
Income from Continuing Operations Income (loss) from Discontinued Operations, net of taxes	3,888 7		4,038 8		2,358 (85)		4,720 (33)	4,757 30	1% NM	22% NM		7,950 19	9	, 477 (3)	19% NM
Noncontrolling interests Citicorp's Net Income	39 \$ 3,856		25 4,021	\$	28 2,245	\$	85 4,602	\$ 35 4,752	(59%) 3%	(10%) 23%	\$	163 7,806		120 ,354	(26%) 20%
Balance Sheet Data (in billions of dollars): Total EOP Assets	\$ 1,725	\$	1,760	\$	1,709	\$	1,733	\$ 1,753	1%	2%					
Average Assets Return on Average Assets Efficiency Ratio (Operating Expenses/Total Revenues, net) Total EOP Loans Total EOP Deposits	\$ 1,714 0.919 629 \$ 527 \$ 852	6 6 \$	1,725 0.93% 63% 537 878	\$ \$	1,739 0.51% 72% 540 863	\$ \$	1,734 1.08% 56% 539 868	\$ 1,751 1.09% 55% 544 874	1% 1% 1%	2% 3% 3%		1,702 0.92% 61%	. 1	,743 08% 55%	2%

(1) Includes the results of operations and balances of Corporate/Other for all periods presented.

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GLOBAL CONSUMER BANKING

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(In millions of dollars, except as otherwise noted)



	2Q 2012		3Q 2012		4Q 2012		1Q 2013		2Q 2013	2Q13 In (Decrea 1Q13		Six Months 2012	Six Months 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Net Interest Revenue	\$ 7,010	\$	7.204	\$	7,308	\$	7,171	\$	7.072	(1%)	1%	\$ 14,174	\$ 14,243	
Non-Interest Revenue	2,497		2,711	φ	2,669	φ	2,578	φ	2,639	2%	6%	5,054	5,217	
Total Revenues, Net of Interest Expense	9,507		9,915		9,977		9,749		9,711	-	2%	19,228	19,460	
Total Operating Expenses	5,183		5,271		5,782		5,209		5,131	(1%)	(1%)	10,263	10,340	
Net Credit Losses	2,039		1,948		1,939		1,909		1,785	(6%)	(12%)	4,220	3,694	
Credit Reserve Build / (Release)	(753		(515)		(152)		(340)		(237)	30%	69%	(1,509		· · ·
Provision for Unfunded Lending Commitments	-	,	1		-		15		9	(40%)	-	(1		
Provision for Benefits & Claims	50		65		64		63		46	(27%)	(8%)	108	109	1%
Provision for Loan Losses and for Benefits and Claims	1,336		1,499		1,851		1,647		1,603	(3%)	20%	2,818	3,250	15%
Income from Continuing Operations before Taxes	2,988		3,145		2,344		2,893		2,977	3%	-	6,147	5,870	(5%)
Income Taxes	1,017		1,038		627		976		1,022	5%	-	2,016	1,998	
Income from Continuing Operations	1,971		2,107		1,717		1,917		1,955	2%	-	4,131	3,872	(6%)
Noncontrolling Interests	(1		3				5		6	20%	NM	-	11	
Net Income	\$ 1,972		2,104	\$	1,717	\$	1,912	\$	1,949	2%	(1%)	\$ 4,131 \$ 384	\$ 3,861	
Average Assets (in billions of dollars)	\$ 382		389	\$	395	\$	400	\$	391	(2%)	2%	•	\$ 396	
Return on Average Assets (1)	2.10%		2.17%		1.75%		1.96%		2.00%			2.19%		
Efficiency Ratio	55%	0	53%		58%		53%		53%			53%	53%	
Net Credit Losses as a % of Average Loans (1)	2.94%	6	2.74%		2.69%		2.69%		2.53%					
Revenue by Business														
Retail Banking	\$ 4,430	\$	4,625	\$	4,578	\$	4,535	\$	4,535	-	2%	\$ 8,979	\$ 9,070	1%
Cards (2)	5,077		5,290		5,399		5,214		5,176	(1%)	2%	10,249	10,390	
Total	\$ 9,507	\$	9,915	\$	9,977	\$	9,749	\$	9,711	-	2%	\$ 19,228	\$ 19,460	1%
Net Credit Losses by Business														
Retail Banking	\$ 276	\$	325	\$	375	\$	338	\$	299	(12%)	8%	\$ 558	\$ 637	14%
Cards (2)	1,763		1,623		1,564		1,571		1,486	(5%)	(16%)	3,662	3,057	
Total	\$ 2,039	\$	1,948	\$	1,939	\$	1,909	\$	1,785	(6%)	(12%)	\$ 4,220	\$ 3,694	(12%)
Income (loss) from Continuing Operations by Business														
Retail Banking	\$ 808	\$	802	\$	610	\$	726	\$	723	-	(11%)	\$ 1,636	\$ 1,449	(11%)
Cards (2)	1,163		1,305		1,107		1,191		1,232	3%	6%	2,495	2,423	
Total	\$ 1,971	\$	2,107	\$	1,717	\$	1,917	\$	1,955	2%	-	\$ 4,131	\$ 3,872	(6%)
FX Translation Impact:														
Total Revenue - as Reported	\$ 9,507	\$	9,915	\$	9,977	\$	9,749	\$	9,711	-	2%	\$ 19,228	\$ 19,460	1%
Impact of FX Translation (3)	36		(20)		(53)		(77)		-			(4		
Total Revenues - Ex-FX (4)	\$ 9,543	\$	9,895	\$	9,924	\$	9,672	\$	9,711	-	2%	\$ 19,224	\$ 19,460	1%
Total Operating Expenses - as Reported	\$ 5.183	\$	5.271	s	5.782	\$	5.209	\$	5.131	(1%)	(1%)	\$ 10.263	\$ 10,340	1%
Impact of FX Translation (3)	a 5,163 (8	•	(34)	φ	(54)	φ	(50)	φ	5,151	(170)	(170)	\$ 10,263	+ - /	1 /0
Total Operating Expenses - Ex-FX (4)	\$ 5,175		5,237	\$	5,728	\$	5,159	\$	5,131	(1%)	(1%)	\$ 10,205	\$ 10,340	1%
				<u> </u>		<u> </u>		<u> </u>	0,101	((÷ .0,200	- <u> </u>	=
Total Provisions for LLR & PBC - as Reported	\$ 1,336		1,499	\$	1,851	\$	1,647	\$	1,603	(3%)	20%	\$ 2,818	\$ 3,250	15%
Impact of FX Translation (3) Total Provisions for LLR & PBC - Ex-FX (4)	13 \$ 1,349		1,499	\$	(9)	\$	(16)	\$	1,603	(2%)	19%	\$ 2,825	\$ 3,250	15%
I UIAI FIUVISIUIIS IUI LLK & FDU - EX-FA (4)	φ 1,349	Φ	1,499	φ	1,042	φ	1,031	φ	1,003	(∠70)	1970	φ 2,829	φ 3,23U	10%

(1) Under U.S. GAAP, historical balance sheet information is not restated to reflect discontinued operations. Since the numerator portion of the ratio calculation excludes the income statement items under U.S GAAP, related to the Brazil Credicard discontinued operations, the averages used in the ratio calculations have been adjusted to exclude the Brazil Credicard discontinued operations. See page 15 for the historically adjusted LATAM RCB amounts related to Brazil Credicard.

(2) Includes both Citi-Branded Cards and Citi Retail Services.

(3) Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.

(4) Presentation of this metric excluding FX translation is a non-GAAP financial measure.

NM Not meaningful

GLOBAL CONSUMER BANKING

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	2Q	3Q	4Q	1Q	2Q		ncrease ase) from
	 2012	 2012	 2012	 2013	 2013	1Q13	2Q12
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)							
Branches (actual)	4,082	4,069	4,008	3,916	3,912	-	(4%)
Accounts (in millions)	65.2	65.2	65.0	64.8	64.9	-	0%
Average Deposits	\$ 317.7	\$ 324.2	\$ 328.2	\$ 330.2	\$ 326.1	(1%)	3%
Investment Sales	\$ 19.5	\$ 23.5	\$ 23.1	\$ 28.0	\$ 27.7	(1%)	42%
Investment AUMs	\$ 139.6	\$ 149.9	\$ 153.6	\$ 162.8	\$ 156.6	(4%)	12%
Average Loans EOP Loans:	\$ 138.5	\$ 141.1	\$ 144.6	\$ 147.0	\$ 145.0	(1%)	5%
Real Estate Lending	\$ 73.2	\$ 74.9	\$ 76.0	\$ 76.5	\$ 73.8	(4%)	1%
Commercial Markets	37.5	38.7	39.4	40.6	41.1	1%	10%
Personal and Other	28.3	29.6	30.4	30.9	30.3	(2%)	7%
EOP Loans	\$ 139.0	\$ 143.2	\$ 145.8	\$ 148.0	\$ 145.2	(2%)	4%
Net Interest Revenue (in millions) (1)	\$ 2,716	\$ 2,737	\$ 2,756	\$ 2,705	\$ 2,649	(2%)	(2%)
As a % of Average Loans	7.89%	7.72%	7.58%	7.46%	7.33%		
Net Credit Losses (in millions)	\$ 276	\$ 325	\$ 375	\$ 338	\$ 299	(12%)	8%
As a % of Average Loans	0.80%	0.92%	1.03%	0.93%	0.83%		
Loans 90+ Days Past Due (in millions) (2)	\$ 869	\$ 882	\$ 879	\$ 863	\$ 849	(2%)	(2%)
As a % of EOP Loans	0.63%	0.62%	0.61%	0.59%	0.59%		
Loans 30-89 Days Past Due (in millions) (2) As a % of EOP Loans	\$ 1,049 0.76%	\$ 1,154 0.81%	\$ 1,112 0.77%	\$ 1,191 0.81%	\$ 1,085 0.75%	(9%)	3%
Cards Key Indicators (in millions of dollars, except as otherwise noted) (3)							
EOP Open Accounts	134.1	133.8	133.8	133.0	128.2	(4%)	(4%)
Purchase Sales (in billions)	\$ 88.3	\$ 87.7	\$ 94.8	\$ 83.9	\$ 91.2	9%	3%
Average Loans (in billions) (4)	\$ 144.1	\$ 144.5	\$ 145.2	\$ 143.8	\$ 137.5	(4%)	(5%)
EOP Loans (in billions) (4)	\$ 145.4	\$ 145.9	\$ 149.6	\$ 141.7	\$ 138.5	(2%)	(5%)
Average Yield (5)	13.61%	13.64%	13.64%	13.75%	13.62%		
Net Interest Revenue (6)	\$ 4,294	\$ 4,467	\$ 4,552	\$ 4,466	\$ 4,423	(1%)	3%
As a % of Average Loans (6)	12.27%	12.58%	12.75%	12.88%	12.90%		
Net Credit Losses	\$ 1,763	\$ 1,623	\$ 1,564	\$ 1,571	\$ 1,486	(5%)	(16%)
As a % of Average Loans	5.04%	4.57%	4.38%	4.53%	4.33%		
Net Credit Margin (7)	\$ 3,295	\$ 3,649	\$ 3,817	\$ 3,629	\$ 3,678	1%	12%
As a % of Average Loans (7)	9.41%	10.27%	10.69%	10.47%	10.73%		
Loans 90+ Days Past Due	\$ 2,221	\$ 2,142	\$ 2,202	\$ 2,078	\$ 1,795	(14%)	(19%)
As a % of EOP Loans	1.53%	1.47%	1.47%	1.47%	1.30%		
Loans 30-89 Days Past Due	\$ 2,400	\$ 2,385	\$ 2,397	\$ 2,198	\$ 1,882	(14%)	(22%)
As a % of EOP Loans	1.65%	1.63%	1.60%	1.55%	1.36%		

(1) Also includes net interest revenue related to the international regions' deposit balances in excess of the average loan portfolio.

(2) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S.

government-sponsored agencies. See Note 1 on North America Global Consumer Banking on page 10.

(3) Under U.S. GAAP, historical balance sheet information is not restated to reflect discontinued operations. Since the numerator portion of the ratio caclulation excludes the income statement items under U.S GAAP, related to the Brazil Credicard discontinued operations, the averages used in the ratio calculations have been adjusted to exclude the Brazil Credicard discontinued operations. See page 15 for the historically adjusted LATAM RCB amounts related to Brazil Credicard.

(4) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

(5) Average yield is gross interest revenue earned divided by average loans.

(6) Net interest revenue includes certain fees that are recorded as interest revenue.

(7) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

Reclassified to conform to the current period's presentation.

GLOBAL CONSUMER BANKING

NORTH AMERICA Page 1



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Page 1 (In millions of dollars, except as otherwise noted)											2Q13 lr	ncrease		Six		Six	YTD 2013 vs.
		2Q		3Q		4Q		1Q		2Q	(Decrea	ise) from	N	lonths	N	lonths	YTD 2012 Increase
		2012	:	2012		2012		2013		2013	1Q13	2Q12		2012		2013	(Decrease)
Net Interest Revenue	\$	4,002	\$	4,149	\$	4,216	\$	4,152	\$	4,065	(2%)	2%	\$	8,096	\$	8,217	1%
Non-Interest Revenue		1,100		1,219		1,097		958		987	3%	(10%)		2,172		1,945	(10%)
Total Revenues, Net of Interest Expense		5,102		5,368		5,313		5,110		5,052	(1%)	(1%)		10,268		10,162	(1%)
Total Operating Expenses		2,452		2,464		2,675		2,429		2,384	(2%)	(3%)		4,792		4,813	-
Net Credit Losses		1,511		1,351		1,265		1,255		1,190	(5%)	(21%)		3,140		2,445	(22%)
Credit Reserve Build / (Release)		(814)		(519)		(215)		(370)		(351)	5%	57%		(1,655)		(721)	56%
Provision for Unfunded Lending Commitments		· - /		<u> </u>		-		-		-	-	-		-		-	-
Provision for Benefits & Claims		19		19		18		14		13	(7%)	(32%)		33		27	(18%)
Provision for Loan Losses and for Benefits and Claims		716		852		1,068		899		852	(5%)	19%	-	1,518		1,751	15%
Income from Continuing Operations before Taxes		1,934	-	2,052		1,570	-	1,782		1,816	2%	(6%)	-	3,958		3,598	(9%)
Income Taxes (benefits)		760		775		590		669		692	3%	(9%)		1,487		1,361	(8%)
Income from Continuing Operations		1,174		1,277		980		1,113		1,124	1%	(4%)		2,471		2,237	(9%)
Noncontrolling Interests		-		1		-		-		1	-	-		_,		_,	-
Net Income	\$	1,174	\$	1,276	\$	980	\$	1,113	\$	1,123	1%	(4%)	\$	2,471	\$	2,236	(10%)
Average Assets (in billions of dollars)	\$	171	\$	174	\$	175	\$	176	\$	172	(2%)	1%	\$ \$	170	\$	174	2%
Return on Average Assets	+	2.76%	+	2.92%	•	2.23%	*	2.56%	•	2.62%	(=,=)	.,.	*	2.92%	+	2.59%	_,,
Efficiency Ratio		48%		46%		50%		48%		47%				47%		47%	
Net Credit Losses as a % of Average Loans		4.07%		3.60%		3.35%		3.40%		3.29%							
Revenue by Business																	
Retail Banking	\$	1,650	\$	1,740	\$	1,667	\$	1,573	\$	1,591	1%	(4%)	\$	3,279	\$	3,164	(4%)
Citi-Branded Cards	+	1,988	+	2,087	•	2.113	+	2,026	•	1,978	(2%)	(1%)	•	4,034	+	4,004	(1%)
Citi Retail Services		1,464		1,541		1,533		1,511		1,483	(2%)	1%		2,955		2,994	1%
Total	\$	5,102	\$	5,368	\$	5,313	\$	5,110	\$	5,052	(1%)	(1%)	\$	10,268	\$	10,162	(1%)
Net Credit Losses by Business																	
Retail Banking	\$	62	\$	72	\$	51	\$	55	\$	44	(20%)	(29%)	\$	124	\$	99	(20%)
Citi-Branded Cards	Ŷ	840	Ŷ	745	Ŷ	700	Ŷ	692	Ψ	665	(4%)	(21%)	Ŷ	1,742	Ŷ	1,357	(22%)
Citi Retail Services		609		534		514		508		481	(5%)	(21%)		1,274		989	(22%)
Total	\$	1,511	\$	1,351	\$	1,265	\$	1,255	\$	1,190	(5%)	(21%)	\$	3,140	\$	2,445	(22%)
	<u> </u>	1,011	<u> </u>	1,001	<u> </u>	1,200	<u> </u>	.,200	<u> </u>	1,100	(0,0)	(2170)	<u> </u>	0,110	<u> </u>	2,110	(2270)
Income (loss) from Continuing Operations by Business	•		•		•		•		•	074	000/	(100())	•		•	500	(0.50())
Retail Banking	\$	337	\$	342	\$	231	\$	229	\$	274	20%	(19%)	\$	671	\$	503	(25%)
Citi-Branded Cards		413		555		460		448		457	2%	11%		1,005		905	(10%)
Citi Retail Services		424		380		289	_	436		393	(10%)	(7%)	_	795	_	829	4%
Total	\$	1,174	\$	1,277	\$	980	\$	1,113	\$	1,124	1%	(4%)	\$	2,471	\$	2,237	(9%)

GLOBAL CONSUMER BANKING NORTH AMERICA

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Page 2												ncrease
		2Q 2012		3Q 2012		4Q 2012		1Q 2013		2Q 2013	(Decrea 1Q13	ase) from 2Q12
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)												
Branches (actual)		1,015		1,017		999		981		983	-	(3%)
Accounts (in millions)	•	12.5	•	12.4	•	12.4	•	12.2	•	12.0	(2%)	(4%)
Investment Sales Investment AUMs	\$ \$	2.4 28.9	\$ \$	2.8 29.9	\$ \$	2.9 29.9	\$ \$	4.0 31.6	\$ \$	3.9 31.4	(3%) (1%)	63% 9%
Investment AOMS	Þ	28.9	Ф	29.9	Þ	29.9	Þ	31.0	Ф	31.4	(1%)	9%
Average Deposits	\$	151.6	\$	154.4	\$	160.0	\$	163.8	\$	165.1	1%	9%
Average Loans	\$	41.1	\$	41.3	\$	42.2	\$	43.2	\$	41.0	(5%)	-
EOP Loans:												
Real Estate Lending	\$	32.6	\$	33.0	\$	33.7	\$	33.9	\$	32.2	(5%)	(1%)
Commercial Markets Personal and Other		7.2 1.1		7.4 1.1		7.9 1.1		8.2 1.0		8.4 1.1	2% 10%	17%
Total EOP Loans	\$	40.9	\$	41.5	\$	42.7	\$	43.1	\$	41.7	(3%)	2%
Mortgage Originations	\$	12.9	\$	14.5	\$	16.8	\$	18.0	\$	17.2	(4%)	33%
Third Party Mortgage Servicing Portfolio (EOP)	\$	190.8	\$	184.9	\$	177.2	\$	175.8	\$	177.9	1%	(7%)
Net Servicing & Gain/(Loss) on Sale (in millions)	\$	637.0	\$	684.2	\$	614.5	\$	561.6	\$	588.5	5%	(8%)
Saleable Mortgage Rate Locks	\$	11.5	\$	15.8	\$	12.7	\$	14.3	\$	13.0	(9%)	13%
Net Interest Revenue on Loans (in millions)	\$	197	\$	210	\$	239	\$	243	\$	242	-	23%
As a % of Avg. Loans		1.93%		2.02%		2.25%		2.28%		2.37%		
Net Credit Losses (in millions)	\$	62	\$	72	\$	51	\$	55	\$	44	(20%)	(29%)
As a % of Avg. Loans		0.61%		0.69%		0.48%		0.52%		0.43%		
Loans 90+ Days Past Due (in millions) (1)	\$	294	\$	291	\$	280	\$	282	\$	285	1%	(3%)
As a % of EOP Loans Loans 30-89 Days Past Due (in millions) (1)	\$	0.74% 215	\$	0.72% 230	\$	0.68% 223	\$	0.68% 226	\$	0.71% 217	(4%)	1%
As a % of EOP Loans	Ψ	0.54%	Ψ	0.57%	Ψ	0.54%	Ψ	0.54%	Ψ	0.54%	(/0)	170

(1) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans

that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. The amounts excluded for Loans 90+Days Past Due and (EOP Loans) were, \$748 mlllion and (\$1.2 billion), \$738 mlllion and (\$1.2 billion), \$742 mllion and (\$1.4 billion) and \$736 mlllion and (\$1.5 billion) and \$728 mllion and (\$1.3 billion) as of June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) were, \$124 million and (\$1.2 billion), \$122 million and (\$1.2 billion), \$121 million and (\$1.5 billion) and \$144 million and (\$1.3 billion) as of June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013, respectively.



GLOBAL CONSUMER BANKING NORTH AMERICA

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Page 3		2Q		3Q		4Q		1Q		2Q		Increase ease) from
		2012		2012		2012		2013		2013	1Q13	2Q12
<u>Citi-Branded Cards Key Indicators (in millions of dollars, except as otherwise noted) (1)</u> EOP Open Accounts		22.9		23.1		23.2		23.4		23.6	1%	3%
Purchase Sales (in billions)	\$	40.8	\$	40.3	\$	41.6	\$	38.2	\$	23.0 41.9	10%	3%
· · · · · · · · · · · · · · · · · · ·	•		•		•		•		•			
Average Loans (in billions) (1)	\$	71.7	\$	71.5	\$	71.1	\$	69.7	\$	68.4	(2%)	(5%)
EOP Loans (in billions) (1)	\$	72.7	\$	72.2	\$	72.9	\$	69.2	\$	69.3	-	(5%)
Average Yield (2)		9.96%		9.94%		10.02%		10.23%		10.11%		
Net Interest Revenue (3)	\$	1,609	\$	1,664	\$	1,687	\$	1,649	\$	1,645	-	2%
As a % of Avg. Loans (3)		9.03%		9.26%		9.44%		9.59%		9.65%		
Net Credit Losses	\$	840	\$	745	\$	700	\$	692	\$	665	(4%)	(21%)
As a % of Average Loans	•	4.71%	•	4.15%	•	3.92%	•	4.03%	•	3.90%	(10()	
Net Credit Margin (4)	\$	1,142	\$	1,334	\$	1,405	\$	1,329	\$	1,310	(1%)	15%
As a % of Avg. Loans (4)	^	6.41%	^	7.42%	<u>_</u>	7.86%	•	7.73%	•	7.68%	(00()	(000())
Loans 90+ Days Past Due	\$	830 1.14%	\$	760 1.05%	\$	786 1.08%	\$	732 1.06%	\$	663	(9%)	(20%)
As a % of EOP Loans Loans 30-89 Days Past Due	¢	744	\$	744	\$	771	\$	679	\$	0.96% 588	(400()	(040()
As a % of EOP Loans	\$	1.02%	Ф	1.03%	Þ	1.06%	Ф	0.98%	Þ	0.85%	(13%)	(21%)
AS a % OI EOF LUAIIS		1.02%		1.03%		1.00%		0.96%		0.65%		
Citi Retail Services Key Indicators (in millions of dollars, except as otherwise noted) (1)												
EOP Open Accounts		79.9		79.3		78.9		77.8		76.1	(2%)	(5%)
Purchase Sales (in billions)	\$	18.1	\$	17.5	\$	20.4	\$	15.3	\$	18.3	20%	1%
Average Loans (in billions) (1)	\$	36.5	\$	36.5	\$	37.0	\$	36.7	\$	35.8	(2%)	(2%)
EOP Loans (in billions) (1)	\$	36.6	\$	36.6	\$	38.6	\$	35.4	\$	36.0	2%	(2%)
Average Yield (2)		18.14%		18.26%		18.04%		18.28%		17.89%		
Net Interest Revenue (3)	\$	1,543	\$	1,634	\$	1,660	\$	1,652	\$	1,587	(4%)	3%
As a % of Avg. Loans (3)		17.00%		17.81%		17.85%		18.26%		17.78%		
Net Credit Losses	\$	609	\$	534	\$	514	\$	508	\$	481	(5%)	(21%)
As a % of Average Loans		6.71%		5.82%		5.53%		5.61%		5.39%		
Net Credit Margin (4)	\$	842	\$	997	\$	1,009	\$	994	\$	993	-	18%
As a % of Avg. Loans (4)		9.28%		10.87%		10.85%		10.98%		11.13%		
Loans 90+ Days Past Due	\$	721	\$	716	\$	721	\$	651	\$	556	(15%)	(23%)
As a % of EOP Loans		1.97%		1.96%		1.87%		1.84%		1.54%		
Loans 30-89 Days Past Due	\$	852	\$	823	\$	789	\$	685	\$	615	(10%)	(28%)
As a % of EOP Loans		2.33%		2.25%		2.04%		1.94%		1.71%		

(1) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

(2) Average yield is gross interest revenue earned divided by average loans.

(3) Net interest revenue includes certain fees that are recorded as interest revenue.

(4) Net credit margin represents total revenues, net of interest expense, less net credit losses and policy benefits and claims.

GLOBAL CONSUMER BANKING

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(In millions of dollars, except as otherwise noted)

(in minions of donars, except as otherwise noted)											2Q13 In	crease		Six	Six	YTD 2013 vs.
		2Q		3Q		4Q		1Q		2Q	(Decreas			onths	Months	YTD 2012 Increase/
		2012		2012		2012		2013	-	2013	1Q13	2Q12		2012	2013	(Decrease)
Net Interest Revenue	\$	248	\$	251	\$	258	\$	246	\$	237	(4%)	(4%)	\$	501	\$ 483	(4%)
Non-Interest Revenue	Ψ	110	Ψ	123	Ψ	126	Ψ	122	Ψ	127	4%	15%	Ψ	226	¢ 403 249	10%
Total Revenues, Net of Interest Expense		358		374		384		368		364	(1%)	2%		727	732	1%
Total Operating Expenses		337		335		402		344		333	(3%)	(1%)		696	677	(3%)
Net Credit Losses		14		29		33		29		(1)	NM	NM		43	28	(35%)
Credit Reserve Build / (Release)		(13)		2		11		(11)		(9)	18%	31%		(18)	(20)	(11%)
Provision for Unfunded Lending Commitments		-		-		-		1		(1)	NM	-		(10)	(20)	100%
Provision for Benefits & Claims		-		-		-		-		-	-	-		-	-	-
Provision for Loan Losses and for Benefits and Claims (LLR & PBC)	-	1	-	31		44	-	19		(11)	NM	NM	-	24	8	(67%)
Income (loss) from Continuing Operations before Taxes		20		8		(62)		5		42	NM	NM		7	47	NM
Income Taxes (benefits)		7		2		(19)		(2)		14	NM	100%		7	12	71%
Income from Continuing Operations		13		6		(43)		7		28	NM	NM		-	35	-
Noncontrolling Interests		1		2		-		3		5	67%	NM		2	8	NM
Net Income	\$ \$	12	\$	4	\$	(43)	\$	4	\$	23	NM	92%	\$	(2)	\$ 27	NM
Average Assets (in billions of dollars)	\$	9	\$	9	\$	9	\$	10	\$	10	-	11%	\$	9	\$ 10	11%
Return on Average Assets		0.54%		0.18%		(1.90%)		0.16%		0.92%				(0.04%)	0.54%	
Efficiency Ratio		94%		90%		105%		93%		91%				96%	92%	
Net Credit Losses as a % of Average Loans		0.75%		1.54%		1.66%		1.47%		(0.05%)						
Revenue by Business																
Retail Banking	\$	210	\$	220	\$	227	\$	215	\$	214	-	2%	\$	426	\$ 429	1%
Citi-Branded Cards		148		154		157		153		150	(2%)	1%		301	303	1%
Total	\$	358	\$	374	\$	384	\$	368	\$	364	(1%)	2%	\$	727	\$ 732	1%
Net Credit Losses by Business																
Retail Banking	\$	7	\$	12	\$	15	\$	9	\$	(2)	NM	NM	\$	19	\$ 7	(63%)
Citi-Branded Cards	*	7	Ŧ	17	•	18	•	20	*	1	(95%)	(86%)	•	24	21	(13%)
Total	\$	14	\$	29	\$	33	\$	29	\$	(1)	NM	NМ	\$	43	\$ 28	(35%)
Income (loss) from Continuing Operations by Business																
Retail Banking	\$	(9)	\$	(14)	\$	(43)	\$	(8)	\$	-	100%	100%	\$	(35)	\$ (8)	77%
Citi-Branded Cards	+	22	+	20	•	-	•	15	*	28	87%	27%	•	35	43	23%
Total	\$	13	\$	6	\$	(43)	\$	7	\$	28	NM	NM	\$	-	\$ 35	-
FX Translation Impact:																
Total Revenue - as Reported	\$	358	\$	374	\$	384	\$	368	\$	364	(1%)	2%	\$	727	\$ 732	1%
Impact of FX Translation (1)	Ψ	(1)	Ψ	(3)	Ψ	(10)	Ψ	(7)	Ψ	- 00	(170)	270	Ψ	(9)	φ /02	170
Total Revenues - Ex-FX (2)	\$	357	\$	371	\$	374	\$	361	\$	364	1%	2%	\$	718	\$ 732	2%
	<u> </u>		Ψ		<u> </u>		Ψ		<u> </u>		.,,,	270	<u> </u>		•	270
Total Operating Expenses - as Reported	\$	337	\$	335	\$	402	\$	344	\$	333	(3%)	(1%)	\$	696	\$ 677	(3%)
Impact of FX Translation (1)		(1)		(4)		(11)		(7)		-				(10)	-	
Total Operating Expenses - Ex-FX (2)	\$	336	\$	331	\$	391	\$	337	\$	333	(1%)	(1%)	\$	686	\$ 677	(1%)
Provisions for LLR & PBC - as Reported	\$	1	\$	31	\$	44	\$	19	\$	(11)	NM	NM	\$	24	\$8	(67%)
Impact of FX Translation (1)		1		-		(2)		-		-				-	-	
Provisions for LLR & PBC - Ex-FX (2)	\$	2	\$	31	\$	42	\$	19	\$	(11)	NM	NM	\$	24	\$ 8	(67%)

Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.
 Presentation of this metric excluding FX translation is a non-GAAP financial measure.

NM Not meaningful

CITICORP GLOBAL CONSUMER BANKING

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		2Q		3Q		4Q		1Q		2Q		ncrease Ise) from
		2012		2012		2012		2013		2013	1Q13	2Q12
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)												
Branches (actual)		240		234		228		222		222	-	(8%)
Accounts (in millions)		4.0		3.9		3.9		3.9		3.8	(3%)	(5%)
Average Deposits	\$	12.4	\$	12.7	\$	12.7	\$	13.0	\$	13.0	-	5%
Investment Sales	\$	0.8	\$	1.1	\$	1.3	\$	1.1	\$	1.0	(9%)	25%
Investment AUMs	\$	5.0	\$	5.4	\$	5.8	\$	6.0	\$	6.2	3%	24%
Average Loans EOP Loans:	\$	4.7	\$	4.7	\$	5.0	\$	5.1	\$	5.3	4%	13%
Real Estate Lending	\$	0.2	\$	0.3	\$	0.3	\$	0.3	\$	0.3	-	50%
Commercial Markets		1.9		2.1		2.1		2.2		2.3	5%	21%
Personal and Other		2.5		2.5		2.7		2.7		2.7	-	8%
Total EOP Loans	\$	4.6	\$	4.9	\$	5.1	\$	5.2	\$	5.3	2%	15%
Net Interest Revenue (in millions) (1)	\$	138 11.81%	\$	140 11.85%	\$	142 11.30%	\$	135 10.74%	\$	130 9.84%	(4%)	(6%)
As a % of Average Loans (1)	¢	11.81%	¢		¢		¢		¢		NM	NM
Net Credit Losses (in millions)	\$		\$	12	\$	15 1.19%	\$	9	\$	(2)	INIM	INIM
As a % of Average Loans	¢	0.60%	^	1.02%	•		•	0.72%	^	(0.15%)	(50()	(400())
Loans 90+ Days Past Due (in millions)	\$	49	\$	50	\$	48	\$	43	\$	41	(5%)	(16%)
As a % of EOP Loans Loans 30-89 Days Past Due (in millions)	¢	1.07%	¢	1.02% 79	¢	0.94%	\$	0.83%	\$	0.77% 68	(20())	(4.00())
	\$	78	\$		\$	77	¢	70	Ф		(3%)	(13%)
As a % of EOP Loans		1.70%		1.61%		1.51%		1.35%		1.28%		
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)				0.5								00/
EOP Open Accounts (in millions)	¢	2.6	^	2.5	•	2.8	•	2.8	^	2.8	-	8%
Purchase Sales (in billions)	\$	2.8	\$	2.8	\$	3.1	\$	2.9	\$	3.0	3%	7%
Average Loans (2)	\$	2.8	\$	2.8	\$	2.9	\$	2.9	\$ \$	2.8 2.8	(3%)	-
EOP Loans (2)	\$	2.8	\$	2.9	\$	2.9	\$	2.8	\$		-	-
Average Yield (3)		19.17%		19.24%		19.10%		18.87%		18.42%		
Net Interest Revenue (in millions) (4)	\$	110	\$	111	\$	116	\$	111	\$	107	(4%)	(3%)
As a % of Avg. Loans (4)		15.80%		15.77%		15.91%		15.52%		15.33%		
Net Credit Losses (in millions)	\$	7	\$	17	\$	18	\$	20	\$	1	(95%)	(86%)
As a % of Average Loans		1.01%		2.42%		2.47%		2.80%		0.14%		
Net Credit Margin (in millions) (5)	\$	141	\$	137	\$	139	\$	133	\$	149	12%	6%
As a % of Avg. Loans (5)		20.25%		19.47%		19.07%		18.60%		21.34%		
Loans 90+ Days Past Due (in millions)	\$	43	\$	45	\$	48	\$	45	\$	44	(2%)	2%
As a % of EOP Loans		1.54%		1.55%		1.66%		1.61%		1.57%		
Loans 30-89 Days Past Due (in millions)	\$	61	\$	68	\$	63	\$	60	\$	57	(5%)	(7%)
As a % of EOP Loans		2.18%		2.34%		2.17%		2.14%		2.04%		

(1) Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.

(2) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
 (3) Average yield is gross interest revenue earned divided by average loans.

(4) Net interest revenue includes certain fees that are recorded as interest revenue.

(5) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

NM Not meaningful

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(In millions of dollars, except as otherwise noted)

$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	(in millions of dollars, except as otherwise noted)											2Q13 Inc	rease		Six	Six	¢	YTD 2013 vs.
Meintensi Revenue S 1.474 S 1.622 S 1.566 2.65 2.05 1.674 5 1.676 2.05 5 1.071 2.05 5 1.071 2.05 5 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 2.05 1.071 <th></th> <th></th> <th>2Q</th> <th></th> <th>3Q</th> <th></th> <th>4Q</th> <th></th> <th>1Q</th> <th></th> <th>2Q</th> <th>(Decreas</th> <th>e) from</th> <th>N</th> <th>lonths</th> <th>Mont</th> <th>ths</th> <th>YTD 2012 Increase/</th>			2Q		3Q		4Q		1Q		2Q	(Decreas	e) from	N	lonths	Mont	ths	YTD 2012 Increase/
		:	2012		2012		2012		2013		2013	1Q13	2Q12	·	2012	201	3	(Decrease)
Total Revenues, Not of Interest Expanse 2.065 2.310 2.327 11% 4.233 4.633 9% National Control Losses 315 331 400 413 416 7% 9% 2461 2353 2261 9% National Control Losses 315 321 400 413 416 49 327% 9% 755 622 9% Provision to Lonses and to Benefits and Chains (LB.8 PBC) 441 442 441 442 447 447 447 447 447 447 447 447 447 447 447 447 447 447 447 447 447 447 437 477	Net Interest Revenue	\$	1,474	\$		\$		\$		\$	1,580			\$	2,963	\$	3,126	6%
Total Operating Expenses 1.230 1.236 1.268 1.307 \cdot	Non-Interest Revenue		621		658		719		765		747	(2%)	20%		1,320		1,512	-
Net Credit Losses 315 315 315 315 315 315 416 419 416 (11) 32% 1648 1835 29% Provision fc Lunding Commitments -1 -4 44 44 -3 -6 -7 -7 -2 -7 Provision fc Lunding Commitments -1 -4 44 447 556 556 553 97 -75 -7 -7 -7 -7 -7 75 169 -755 -75 75 169 -755 75 97 755 160 <t< td=""><td>Total Revenues, Net of Interest Expense</td><td></td><td>2,095</td><td></td><td>2,190</td><td></td><td>2,285</td><td></td><td>2,311</td><td></td><td>2,327</td><td>1%</td><td>11%</td><td></td><td>4,283</td><td></td><td>4,638</td><td>8%</td></t<>	Total Revenues, Net of Interest Expense		2,095		2,190		2,285		2,311		2,327	1%	11%		4,283		4,638	8%
Credit Reserve Build (Relates) 95 36 32 38 104 NM 9% 186 142 (24%) Provision for Dendits & Claims 31 46 44 49 33 (33%) 6% 75 52 162 1% Provision for Losses and for Briefs and Calims 144 440 440 440 460 647 6% 20% 95 162 1% Provision for Losses and for Briefs and Calims 144 440 440 440 460 647 6% 203 213 9% 9% 20% 95 100 9% 9% 100 11% 76	Total Operating Expenses		1,230		1,266		1,459		1,308		1,307	-	6%		2,461		2,615	6%
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	Net Credit Losses		315		351		406		419		416	(1%)	32%		648		835	29%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	Credit Reserve Build / (Release)		95		36		32		38		104	NM	9%		186		142	(24%)
Provision for Loase Lasses and for Benefits and Calming LLR & PBC) 441 443 444 502 503 6% 25% 900 1.059 1.059 1.7% Income from Continuing Operations 332 374 334 330 371 1.7% 6% 1.7% 9% 203 213 5% Income from Continuing Operations 332 374 334 330 371 1.7% 9% 1.7% 1.7% 9% 203 213 5% Namape Asset (1) \$377 \$374 \$344 \$364 \$776 \$777 \$776 \$772 \$749 \$444 \$360 \$777 \$776 \$772 \$749 \$444 \$360 \$777 \$776 \$772 \$749 \$444 \$360 \$777 \$776 \$729 \$3,085 77% \$776 \$776	Provision for Unfunded Lending Commitments		-		-		-		-		-	-	-		-		-	-
Income from Continuing Operations before Taxes 422 411 342 467 (6%) 10% 913 904 6% Income Trom Continuing Operations 335 374 344 320 371 (2%) 11% 964 6% Mencomoding interests 335 374 344 526 5 610 7% 764 766 76%	Provision for Benefits & Claims		31		46		46		49		33	(33%)	6%		75		82	9%
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Provision for Loan Losses and for Benefits and Claims (LLR & PBC)		441		433		484		506		553	9%	25%		909		1,059	17%
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Income from Continuing Operations before Taxes		424		491		342		497		467	(6%)	10%		913		964	6%
Income from Continuing Operations 335 337 $\frac{2}{210}$ $\frac{3}{2}$ $\frac{7}{2}$	Income Taxes		89		117		(42)		117		96	(18%)	8%		203		213	5%
Net nome \$ 337 \$ 337 \$ 374 \$ 3974 \$ 374	Income from Continuing Operations		335		374				380		371	(2%)	11%		710		751	6%
Net normal S 337 S 337 S 347 S 348 S 378 S 371 (2%) 10% S 712 S 749 5% 585 50 50 750 376 S 712 S 780 5 780 58 780 58 780 58 780 58 780 58 780 58 780 58 780 58 780 58 780 58 780 58 664 57% 56%	Noncontrolling Interests		(2)		-		-		2		-	(100%)	100%		(2)		2	NM
Average Assets (in billions) dollars) 3 78 5 79 5 22 5 866 780 786 5 805 5856 18056 5865 18056 5865 18056 587566 587566 587566 5875666 5		\$		\$	374	\$	384	\$		\$	371		10%	\$		\$		5%
Return on Average Assets (1) 1.83% 1.89% 1.89% 1.80%	Average Assets (in billions of dollars)	\$	78	\$	79		82		86	\$	80		3%	\$	80		83	4%
Efficiency Ratio59%58%64%57%56%57%56%57%56%Net Credit Losses as a % of Average Loans (1)3.57%3.74%4.16%4.15%4.03%Revenue by Business Retail Banking Cit-Branded Cards Total $\frac{5}{2.099}$ $\frac{1}{2.2095}$ $\frac{1}{2.2095}$ $\frac{5}{2.287}$ $\frac{5}{2.321}$ $\frac{1}{2.322}$ $\frac{1}{2.321}$ $\frac{9}{2.3227}$ $\frac{9}{2.3237}$ $\frac{9}{1.464}$ $\frac{5}{2.4283}$ $\frac{3}{2.4638}$ $\frac{1}{1.464}$ $\frac{1}{2.563}$ $\frac{71%}{1.464}$ Net Credit Losses by Business Cit-Branded Cards Total $\frac{5}{2.315}$ $\frac{1}{2.2095}$ $\frac{5}{2.2109}$ $\frac{5}{2.2109}$ $\frac{5}{2.2107}$ $\frac{5}{2.2027}$ $\frac{5}{2.2027}$ $\frac{2}{2.2027}$ $\frac{5}{2.2027}$ $\frac{2}{2.2027}$ $\frac{5}{2.2027}$ $\frac{7}{2.2027}$ <td></td> <td></td> <td>1.83%</td> <td></td> <td>1.98%</td> <td></td> <td>1.95%</td> <td></td> <td>1.86%</td> <td></td> <td>1.86%</td> <td>· · ·</td> <td></td> <td></td> <td>1.88%</td> <td></td> <td>1.86%</td> <td></td>			1.83%		1.98%		1.95%		1.86%		1.86%	· · ·			1.88%		1.86%	
Arrow of Average Loans (1) 3.57% 3.74% 4.16% 4.15% 4.03% Revenue by Business Retail Banking $\frac{1}{5}$ $\frac{1}$																		
Revenue by BusinessRetail Banking $\frac{5}{2.095}$ $\frac{1.469}{5.2.095}$ $\frac{5}{5.2.190}$ $\frac{5}{5.2.285}$ $\frac{5}{5.2.311}$ $\frac{5}{5.2.327}$ $\frac{7\%}{1\%}$ $\frac{9\%}{1\%}$ $\frac{5}{2.4285}$ $\frac{5}{5.4.4684}$ $\frac{1.553}{5.4.6384}$ $\frac{11\%}{1\%}$ Net Credit Losses by BusinessRetail Banking $\frac{5}{1.500}$ $\frac{5}{5.2.190}$ $\frac{5}{5.2.285}$ $\frac{2.007}{5.2.285}$ $\frac{5}{2.2077}$ $\frac{5}{2.2077}$ $\frac{5}{1.600}$ $\frac{5}{5.4.6384}$ $\frac{8}{8.6884}$ $\frac{8}{8.835}$ Net Credit Losses by Business $\frac{5}{1.500}$ $\frac{5}{1.500}$ $\frac{5}{2.190}$ $\frac{5}{5.22077}$ $\frac{5}{2.0207}$ $\frac{5}{2.242}$ $\frac{7}{2.242}$ $\frac{11\%}{1.5\%}$ $\frac{5}{2.78}$ $\frac{5}{6.411}$ $\frac{4.838}{4.538}$ $\frac{8}{8.835}$ Net Credit Losses by Business $\frac{5}{1.500}$ $\frac{100}{5.5.3515}$ $\frac{100}{5.5.3515}$ $\frac{5}{2.007}$ $\frac{5}{2.041}$ $\frac{10\%}{1.5\%}$ $\frac{5}{2.78}$ $\frac{5}{6.411}$ $\frac{4.838}{4.5.835}$ $\frac{4.111}{1.5\%}$ $\frac{4.93\%}{4.5.835}$ $\frac{11\%}{2.5\%}$ Income (loss) from Continuing Operations by Business $\frac{5}{2.3315}$ $\frac{5}{5.3517}$ $\frac{5}{2.161}$ $\frac{110\%}{5.3351}$ $\frac{5}{2.222}$ $\frac{5}{2.233}$ $\frac{5}{2.48}$ $\frac{2.11}{5.5.3}$ $\frac{11\%}{5.5.2775}$ $\frac{5}{2.65}$ $\frac{2.11}{2.5}$ $\frac{11\%}{5.5.2775}$ $\frac{5}{2.65}$ $\frac{1.45\%}{2.327}$ $\frac{5}{2.327}$ $\frac{5}{2.455}$ $\frac{5}{2.311}$ $\frac{5}{2.327}$ $\frac{5}{2.227}$ $\frac{5}{2.227}$ $\frac{7}{2.75}$ $\frac{5}{2.5}$ $\frac{1.45\%}{2.327}$ $\frac{5}{2.327}$ $\frac{1.45\%}{5.5}$ $\frac{5}{2.331}$ $\frac{5}{2.327}$ $\frac{5}{2.327}$ \frac																		
Retail Banking Citi-Branded Cards Total\$\$ 1,406 \$\$ 1,469 \$\$ 2,095\$\$ 1,609 \$\$ 2,190\$\$ 1,538 \$\$ 1,638(1%) \$\$ 9% \$\$ 2,877\$\$ 3,085 \$\$ 1,46387% \$\$ 1,538Net Credit Losses by Business Retail Banking Citi-Branded Cards Total\$\$ 135 \$\$ 100 \$\$ 115\$\$ 100 \$\$ 2,095\$\$ 2,111 \$\$ 2,327\$\$ 1,338 \$\$ 1,11% 11% \$\$ 4,283\$\$ 4,438 \$\$ 4,6388%Net Credit Losses by Business Retail Banking Citi-Branded Cards Total\$\$ 135 \$\$ 135 \$\$ 135 \$\$ 180 \$\$ 180 \$\$ 190 \$\$ 191 \$\$ 196 \$\$ 210 \$\$ 2005 \$\$ 2006 \$\$ 211 \$\$ 2110 \$\$ 212 \$\$ 212 \$\$ 212 \$\$ 2110 \$\$ 212 \$\$ 212 \$\$ 2110 \$\$ 2120 \$\$ 2110 \$\$ 2120 \$\$ 2121 \$\$ 2110 \$\$ 2120 \$\$ 2122 \$\$ 2121 \$\$ 2110 \$\$ 2110 \$\$ 2122 \$\$ 2110 \$\$ 2110 \$\$ 2120 \$\$ 2110 \$\$ 2120 \$\$ 2110 \$\$ 2110 \$\$ 2121 \$\$ 2121 \$\$ 2110 \$\$ 2122 \$\$ 2111 \$\$ 2110 \$\$ 2120 \$\$ 2110 \$\$ 2121 \$\$ 2121 \$\$ 2111 \$\$ 2121 \$\$ 2110 \$\$ 2110 \$\$ 2121 \$\$ 2111 \$\$ 2110 \$\$ 2110 \$\$ 2111 \$\$ 21120 \$\$ 2111 \$\$ 21120 \$\$ 21120 \$\$ 21120 \$\$ 21120 \$\$ 21120 \$\$ 21120 \$\$ 2	Net Credit Losses as a % of Average Loans (1)		3.57%		3.74%		4.16%		4.15%		4.03%							
Citi-Branded Cards Total $\overline{300}$ $\overline{721}$ $\overline{776}$ $\overline{764}$ $\overline{789}$ $\overline{9\%}$ 14% $\overline{1404}$ $\overline{1.553}$ 11% Net Credit Losses by Business Retail Banking Citi-Branded Cards Total\$ 135 \$ 160 \$ 2.10 \$ 2.237 3 11% 5 4.283 \$ 4.638 8% Net Credit Losses by Business Retail Banking Citi-Branded Cards Total\$ 135 \$ 160 \$ 210 \$ 207 \$ 204 (1%) 51% \$ 278 \$ 411 48% Net Credit Losses by Business Total\$ 135 \$ 160 \$ 210 \$ 207 \$ 204 (1%) 51% 3 376 424 55% 29% Income (loss) from Continuing Operations by Business Retail Banking Citi-Branded Cards Total\$ 238 \$ 222 \$ 2335 248 \$ 211 (15%) (11%) 5 455 \$ 459 1% Retail Banking Citi-Branded Cards Total\$ 2.095 \$ 2.190 \$ 2.285 \$ 2.111 (15%) (11%) 5 456 \$ 459 1% Retail Banking Citi-Branded Cards Total\$ 2.095 \$ 2.190 \$ 2.285 \$ 2.111 (15%) (11%) 5 2.56 \$ 2.292 14% Not condered Cards Impact of FX Translation (2)\$ 2.095	Revenue by Business																	
Total 3 2,095 \$ 2,190 \$ 2,285 \$ 2,327 1% 11% \$ 4,283 \$ 4,688 8% Net Credit Losses by Business \$ 135 \$ 160 \$ 210 \$ 2,027 \$ 204 1% 11% \$ 4,283 \$ 4,688 8% Net Credit Losses by Business \$ 1335 \$ 160 \$ 210 \$ 207 \$ 204 (1%) 51% \$ 278 \$ 411 48% Citi-Branded Cards \$ 135 \$ 351 \$ 406 \$ 212 \$ 11%) 32% \$ 424 15% Income (loss) from Continuing Operations by Business Retail Banking \$ 238 \$ 222 \$ 233 \$ 248 \$ 211 (15%) (11%) \$ 454 \$ 459 1% Total \$ 2.095 \$ 2.190 \$ 2.285 \$ 2.311 \$ 2.327	Retail Banking	\$	1,405	\$	1,469	\$	1,509	\$	1,547	\$	1,538	(1%)	9%	\$	2,879	\$	3,085	7%
Total 3 2,095 \$ 2,190 \$ 2,285 \$ 2,327 1% 11% \$ 4,283 \$ 4,688 8% Net Credit Losses by Business \$ 135 \$ 160 \$ 210 \$ 2,027 \$ 204 1% 11% \$ 4,283 \$ 4,688 8% Net Credit Losses by Business \$ 1335 \$ 160 \$ 210 \$ 207 \$ 204 (1%) 51% \$ 278 \$ 411 48% Citi-Branded Cards \$ 135 \$ 351 \$ 406 \$ 212 \$ 11%) 32% \$ 424 15% Income (loss) from Continuing Operations by Business Retail Banking \$ 238 \$ 222 \$ 233 \$ 248 \$ 211 (15%) (11%) \$ 454 \$ 459 1% Total \$ 2.095 \$ 2.190 \$ 2.285 \$ 2.311 \$ 2.327	Citi-Branded Cards		690		721		776		764		789	3%	14%		1,404		1.553	11%
Retail Banking Citi-Branded Cards Total\$ 135\$ 160\$ 210\$ 207\$ 204 (1%) 51% 212 278$ 41148\%2424Income (loss) from Continuing Operations by BusinessRetail BankingCiti-Branded CardsTotal$ 238$ 222$ 233$ 248$ 211(1\%)51\%376$ 278$ 41148\%424Income (loss) from Continuing Operations by BusinessRetail BankingTotal$ 238$ 222$ 233$ 248$ 211(1\%)327(11\%)$ 454$ 4591\%27712\%Protein$ 238$ 222$ 237$ 248$ 211(15\%)132(11\%)5771$ 454$ 4591\%27719\%Protein$ 238$ 2,222$ 237$ 2,371$ 2,3271\%12\%11\%27710$ 4,283$ 4,6388\%13\%Protein$ 2,095$ 2,190$ 2,2225$ 2,311$ 2,3271\%13\%11\%2,3274.6388\%4.6387\%Proteine$ 2,095$ 2,190$ 2,222$ 2,307$ 2,2272\%2,3078\%2,3272\%2,3278\%3,3134.6383,3138\%4.6388\%4.6387\%5,2377518\%1,3077518\%1,3077518\%1,3078\%1,3078\%1,3078\%1,3078\%1,3078\%1,3078\%1,3078\%1,3078\%1,3078\%1,3078\%$	Total	\$	2,095	\$	2,190	\$	2,285	\$	2,311	\$	2,327	1%	11%	\$	4,283			8%
Retail Banking Citi-Branded Cards Total\$135\$160\$210\$207\$204(1%)51% 370\$278\$411 48% 48348% 483Income (loss) from Continuing Operations by BusinessRetail Banking Citi-Branded Cards Total\$238\$222\$233\$248\$211 419(1%)51% 376\$\$445 483\$45915% 424\$456\$4591% 4591% 459Income (loss) from Continuing Operations by Business Retail Banking Total\$238 233\$228 222\$223 233\$248 248\$211 211(15%) 2132(11%)\$454 454\$459 4591% 1%Colspan="4">Colspan="4"Colspan="4">Colspan="4"Colspan="4"Colspan="4">Colspan="4"Colspan="4"Colspan="4">Colspan="4"Colspan="																		
Citi-Branded Cards Total18019119621221211018%37042415%Income (loss) from Continuing Operations by BusinessRetail Banking Citi-Branded Cards Total\$ 238\$ 222\$ 233\$ 248\$ 211(15%)(11%)\$ 454\$ 45919%Retail Banking Citi-Branded Cards Total\$ 238\$ 222\$ 233\$ 248\$ 211(15%)(11%)\$ 454\$ 4591%FX Translation Impact: Total\$ 2,095\$ 2,190\$ 2,285\$ 2,311\$ 2,3271%11%\$ 7710\$ 7516%FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2)\$ 1,230\$ 1,266\$ 1,459\$ 1,308\$ 1,307 Total Operating Expenses - as Reported Impact of FX Translation (2)\$ 2,461\$ 2,6156%Provisions for LLR & PBC - as Reported Impact of FX Translation (2)\$ 441\$ 433\$ 484\$	Net Credit Losses by Business																	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	Retail Banking	\$	135	\$	160	\$	210	\$	207	\$	204	(1%)	51%	\$	278	\$	411	48%
Income (loss) from Continuing Operations by BusinessRetail BankingCiti-Branded Cards $$ 238$ $$ 222$ $$ 233$ $$ 248$ $$ 211$ (15%) (11%) $$ 454$ $$ 459$ 1% Citi-Branded CardsTotal $$97$ $$152$ $$151$ $$132$ $$160$ 21% 65% $$256$ $$292$ $$14\%$ FX Translation Impact:Total Revenue - as Reported $$ 2,095$ $$ 2,190$ $$ 2,285$ $$ 2,311$ $$ 2,327$ $$1\%$ $$11\%$ $$ 4,283$ $$ 4,638$ 8% Total Revenue - as Reported $$ 2,095$ $$ 2,190$ $$ 2,285$ $$ 2,311$ $$ 2,327$ $$ 2,327$ $$ 386$ $$ 4,638$ $$8\%$ Total Revenue - as Reported $$ 2,095$ $$ 2,190$ $$ 2,285$ $$ 2,311$ $$ 2,327$ $$ 386$ $$ 4,283$ $$ 4,638$ $$8\%$ Total Operating Expenses - as Reported $$ 1,230$ $$ 1,266$ $$ 1,459$ $$ 1,308$ $$ 1,307$ $ 6\%$ $$ 2,461$ $$ 2,615$ 6% Impact of FX Translation (2) $$ 1,255$ $$ 1,278$ $$ 1,464$ $$ 1,290$ $$ 1,307$ $ 6\%$ $$ 2,461$ $$ 2,615$ 6% Total Operating Expenses - as Reported $$ 1,255$ $$ 1,278$ $$ 1,464$ $$ 1,290$ $$ 1,307$ $ 6\%$ $$ 2,461$ $$ 2,615$ 6% Total Operating Expenses - Ex-FX (3) $$ 1,255$ $$ 1,278$ $$ 1,464$ $$ 1,290$ $$ 1,307$ 1% 4% $$ 2,2469$ <td>Citi-Branded Cards</td> <td></td> <td>180</td> <td></td> <td>191</td> <td></td> <td>196</td> <td></td> <td>212</td> <td></td> <td>212</td> <td></td> <td>18%</td> <td></td> <td>370</td> <td></td> <td>424</td> <td>15%</td>	Citi-Branded Cards		180		191		196		212		212		18%		370		424	15%
Retail Banking Citi-Branded Cards Total\$238\$228\$233\$248\$211(15%)(11%)\$ 454 \$ 459 1% FX Translation Impact: TotalTotal Revenue - as Reported Impact of FX Translation (2)\$ 2.095 \$ 2.190 \$ 2.285 \$ 2.311 \$ 2.327 1% 11% $\frac{$4.283$4.6388\%FX Translation Impact:Total Revenue - as ReportedImpact of FX Translation (2)$2.193$2.285$2.311$2.3271\%11\%$4.283$4.6388\%FX Translation (2)Total Operating Expenses - as ReportedImpact of FX Translation (2)$2.163$2.222$2.307$2.3272\%8\%\frac{3}{$4.6388\%FX Translation (2)Total Operating Expenses - as ReportedImpact of FX Translation (2)\frac{1}{$2.125\frac{1}{$1.206$1.308$1.307 6\%$2.461$2.6156\%FX Translation (2)Total Operating Expenses - Ex-FX (3)$1.230$1.266$1.308$1.307 6\%$2.461$2.6156\%Provisions for LLR & PBC - as ReportedImpact of FX Translation (2)\frac{1}{$1.255\frac{1}{$1.278$1.307\frac{1}{$1.3071\%4\%\frac{3}{$	Total	\$	315	\$	351	\$	406	\$	419	\$	416	(1%)	32%	\$	648	\$	835	29%
Retail Banking Citi-Branded Cards Total\$238\$228\$233\$248\$211(15%)(11%)\$ 454 \$ 459 1% FX Translation Impact: TotalTotal Revenue - as Reported Impact of FX Translation (2)\$ 2.095 \$ 2.190 \$ 2.285 \$ 2.311 \$ 2.327 1% 11% $\frac{5}{2}$ 4.283 \$ 4.638 8% FX Translation Impact: Total Revenue - as Reported Impact of FX Translation (2)\$ 2.193 \$ 2.285 \$ 2.311 \$ 2.327 1% 11% \$ 4.283 \$ 4.638 8% FX Translation (2) Total Operating Expenses - as Reported Impact of FX Translation (2)\$ 2.163 \$ 2.222 \$ 2.307 \$ 2.327 2% 8% $\frac{600}{5}$ $\frac{1}{600}$ <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>-</td><td></td><td></td></t<>																-		
$\begin{array}{c c c c c c c c c c c c c c c c c c c $																		
Total $$$ 335$ $$$ 374$ $$$ 384$ $$$ 380$ $$$ 371$ (2%) 11% $$$ 710$ $$$ 751$ 6% FX translation Impact: Total Revenue - as Reported Impact of FX Translation (2) Total Revenues - Ex-FX (3) $$$ 2,095$ $$$ 2,190$ $$$ 2,285$ $$$ 2,311$ $$$ 2,327$ 1% 11% $$$ 4,283$ $$$ 4,638$ 8% Total Revenue - as Reported Impact of FX Translation (2) Total Revenues - Ex-FX (3) $$$ 2,095$ $$$ 2,190$ $$$ 2,285$ $$$ 2,311$ $$$ 2,327$ 1% 11% $$$ 4,283$ $$$ 4,638$ 8% Total Operating Expenses - as Reported Impact of FX Translation (2) $$$ 1,230$ $$$ 1,266$ $$$ 1,459$ $$$ 1,308$ $$$ 1,307$ $ 6\%$ $$$ 2,461$ $$$ 2,615$ 6% Provisions for LLR & PBC - as Reported Impact of FX Translation (2) $$$ 441$ $$$ 433$ $$$ 484$ $$$ 506$ $$ 553$ 9% 25% $$909$ $$$ 1,059$ 17% Provisions for LLR & PBC - as Reported Impact of FX Translation (2) $$$ 441$ $$$ 433$ $$$ 484$ $$$ 506$ $$ 553$ 9% 25% $$909$ $$$ 1,059$ 17%	Retail Banking	\$	238	\$		\$	233	\$	248	\$	211	(15%)	(11%)	\$	454	\$	459	1%
FX Translation Impact: Total Revenue - as Reported Impact of FX Translation (2) \$ 2,095 \$ 2,190 \$ 2,285 \$ 2,311 \$ 2,327 1% 11% \$ 4,283 \$ 4,638 8% Total Revenue - as Reported Impact of FX Translation (2) $\frac{5}{2,163}$ $\frac{5}{2,222}$ $\frac{2}{2}$ $\frac{2}{(27)}$ $ \frac{60}{60}$																		
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Total Revenue - as Reported \$\$ 2,095 \$\$ 2,190 \$\$ 2,285 \$\$ 2,311 \$\$ 2,327 1% 11% \$\$ 4,283 \$\$ 4,638 8% Impact of FX Translation (2) 68 32 222 (27) $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ 60$ $ -$	EX Translation Impact																	
Impact of FX Translation (2) Total Revenues - Ex-FX (3) $\frac{68}{\$}$ 32 22 (27) $ 8\%$ $\frac{60}{\$}$ $ 60$ $-$ Total Revenues - Ex-FX (3) \$\$2,163 \$\$2,222 \$\$2,307 \$\$2,284 \$\$2,327 2% 8% $\frac{$$60}{$$4,343}$ $\frac{$$4,638}{$$4,638}$ 7% Total Operating Expenses - as Reported Impact of FX Translation (2) Total Operating Expenses - Ex-FX (3) \$\$1,230 \$\$1,266 \$\$1,459 \$\$1,308 \$\$1,307 - 6% \$\$2,461 \$\$2,615 6% Provisions for LLR & PBC - as Reported Impact of FX Translation (2) \$\$1,255 \$\$1,278 \$\$1,464 \$\$1,290 \$\$1,307 1% 4% $$$2,461$ \$\$2,615 6% Provisions for LLR & PBC - as Reported Impact of FX Translation (2) \$\$1,278 \$\$1,464 \$\$1,290 \$\$1,307 1% 4% $$$2,461 $$2,615 6\% Provisions for LLR & PBC - as ReportedImpact of FX Translation (2) $$441 $$433 $$484 $$506 $$553 9\% 25\% $909 $$1,059 17\% $		¢	2 005	¢	2 100	¢	2 205	¢	0.011	¢	2 2 2 7	10/	110/	¢	4 202	¢	1 620	99/
Total Revenues - Ex-FX (3) \$\$\frac{1}{5}\$ 2,163 \$\$\frac{2}{5}\$ 2,222 \$\$\frac{2}{5}\$ 2,307 \$\$\frac{2}{5}\$ 2,327 2% 8% \$\$\frac{1}{5}\$ 4,343 \$\$\frac{1}{5}\$ 4,638 7% Total Operating Expenses - as Reported \$\$1,230 \$\$1,230 \$\$1,459 \$\$1,308 \$\$1,307 - 6% \$\$2,461 \$\$2,615 6% Impact of FX Translation (2) 25 12 5 1(18) - - 6% \$\$2,461 \$\$2,615 6% Provisions for LLR & PBC - as Reported \$\$1,255 \$\$1,278 \$\$1,464 \$\$1,290 \$\$1,307 1% 4% \$\$2,461 \$\$2,615 6% Provisions for LLR & PBC - as Reported \$\$1,255 \$\$1,278 \$\$1,464 \$\$1,290 \$\$53 9% 25% \$909 \$\$1,059 17% Impact of FX Translation (2) 12 6 441 \$433 \$\$484 \$066 \$553 9% 25% \$909 \$1,059 17%		φ		φ		φ		φ		φ	2,327	1 70	1170	φ		φ	4,030	070
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Impact of FX Translation (2) 25 12 5 (18) - 8 - Total Operating Expenses - Ex-FX (3) \$1,255 \$1,276 \$1,278 \$1,464 \$1,290 \$1,307 1% 4% \$2,469 \$2,615 6% Provisions for LLR & PBC - as Reported Impact of FX Translation (2) \$441 \$433 \$484 \$506 \$553 9% 25% \$909 \$1,059 17%	Total Revenues - EX-FX (3)	φ	2,103	φ	2,222	φ	2,307	φ	2,204	φ	2,321	270	070	φ	4,343	φ	4,030	170
Impact of FX Translation (2) 25 12 5 (18) - 8 - Total Operating Expenses - Ex-FX (3) \$1,255 \$1,276 \$1,278 \$1,464 \$1,290 \$1,307 1% 4% \$2,469 \$2,615 6% Provisions for LLR & PBC - as Reported Impact of FX Translation (2) \$441 \$433 \$484 \$506 \$553 9% 25% \$909 \$1,059 17%	Total Operating Expenses - as Reported	\$	1,230	\$	1,266	\$	1,459	\$	1,308	\$	1,307	-	6%	\$	2,461	\$	2,615	6%
Provisions for LLR & PBC - as Reported \$ 441 \$ 433 \$ 484 \$ 506 \$ 553 9% 25% \$ 909 \$ 1,059 17% Impact of FX Translation (2) 12 6 4 (7) - 5 -	Impact of FX Translation (2)		25		12		5		(18)		-				8		-	
Impact of FX Translation (2) 12 6 4 (7) - 5 -		\$		\$		\$	1,464	\$		\$	1,307	1%	4%	\$	2,469	\$	2,615	6%
Impact of FX Translation (2) 12 6 4 (7) - 5 -	Provisions for LLR & PBC - as Reported	\$	441	\$	433	\$	484	\$	506	\$	553	9%	25%	\$	909	\$	1,059	17%
Provisions for LLR & PBC - Ex-FX (3) \$ 453 \$ 439 \$ 488 \$ 499 \$ 553 11% 22% \$ 914 \$ 1,059 16%											-				5		-	
	Provisions for LLR & PBC - Ex-FX (3)	\$	453	\$	439	\$	488	\$	499	\$	553	11%	22%	\$	914	\$	1,059	16%

(1) Under U.S. GAAP, historical balance sheet information is not restated to reflect discontinued operations. Since the numerator portion of the ratio calculation excludes the income statement items under U.S GAAP, related to the Brazil Credicard discontinued operations, the averages used in the ratio calculations have been adjusted to exclude the Brazil Credicard discontinued operations. See page 15 for the historically adjusted LATAM RCB amounts related to Brazil Credicard.

(2) Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.

(3) Presentation of this metric excluding FX translation is a non-GAAP financial measure.

NM Not meaningful

CITICORP GLOBAL CONSUMER BANKING

LATIN AMERICA - PAGE 2



		2Q		3Q		4Q		1Q		2Q		Increase ase) from
		2012		2012		2012		2013		2013	1Q13	2Q12
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)												
Branches (actual)		2,200		2,200		2,181		2,139		2,136	-	(3%)
Accounts (in millions)	¢	31.9	¢	32.1	¢	31.8	¢	31.8	¢	32.2	1%	1%
Average Deposits	\$ \$	44.0	\$	44.6	\$ \$	45.4 9.9	\$	46.4 10.9	\$ \$	45.7	(2%) 6%	4% 24%
Investment Sales Investment AUMs	э \$	9.3 58.3	\$ \$	10.4 64.8	э \$	9.9 65.9	\$ \$	70.9	э \$	11.5 67.6	(5%)	24% 16%
Average Loans	\$	25.2	э \$	26.6	э \$	27.7	э \$	29.4	э \$	29.9	2%	19%
EOP Loans:	Ψ	20.2	Ψ	20.0	Ψ	27.7	Ψ	20.4	Ψ	20.0	270	1070
Real Estate Lending	\$	4.9	\$	5.3	\$	5.4	\$	5.9	\$	5.7	(3%)	16%
Commercial Markets		11.6		12.3		12.8		13.5		13.3	(1%)	15%
Personal and Other		9.4		9.9		10.1		10.9		10.7	(2%)	14%
Total EOP Loans	\$	25.9	\$	27.5	\$	28.3	\$	30.3	\$	29.7	(2%)	15%
Net Interest Revenue (in millions) (1)	\$	943	\$	975	\$	990	\$	990	\$	978	(1%)	4%
As a % of Average Loans (1)		15.05%		14.58%		14.22%		13.66%		13.12%		
Net Credit Losses (in millions)	\$	135	\$	160	\$	210	\$	207	\$	204	(1%)	51%
As a % of Average Loans		2.15%		2.39%		3.02%		2.86%		2.74%		
Loans 90+ Days Past Due (in millions)	\$	285	\$	322	\$	323	\$	309	\$	318	3%	12%
As a % of EOP Loans		1.10%		1.17%		1.14%		1.02%		1.07%		
Loans 30-89 Days Past Due (in millions)	\$	316	\$	412	\$	353	\$	427	\$	368	(14%)	16%
As a % of EOP Loans		1.22%		1.50%		1.25%		1.41%		1.24%		
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted) (2)												
EOP Open Accounts (in millions)	•	13.0	•	13.0	•	12.9	•	12.9	•	9.3	(28%)	(28%)
Purchase Sales (in billions)	\$	7.8	\$	8.0	\$	9.0	\$	8.2	\$	8.6	5%	10%
Average Loans (in billions) (3) EOP Loans (in billions) (3)	\$ \$	13.6 13.7	\$ \$	13.9 14.2	\$ \$	14.3 14.8	\$ \$	14.7 14.9	\$ \$	11.5 11.5	(22%) (23%)	(15%) (16%)
Average Yield (4)	φ	22.34%	φ	22.57%	φ	22.12%	φ	21.23%	φ	21.85%	(23%)	(10%)
Net Interest Revenue (in millions) (5)	\$	531	\$	557	\$	576	\$	556	\$	602	8%	13%
As a % of Average Loans (5)		20.73%	+	20.71%	+	20.64%	*	19.61%	•	21.00%		
Net Credit Losses (in millions)	\$	180	\$	191	\$	196	\$	212	\$	212	-	18%
As a % of Average Loans		7.03%		7.10%		7.02%		7.48%		7.39%		
Net Credit Margin (in millions) (6)	\$	510	\$	530	\$	580	\$	552	\$	577	5%	13%
As a % of Average Loans (6)		19.91%		19.71%		20.79%		19.47%		20.12%		
Loans 90+ Days Past Due (in millions)	\$	405	\$	401	\$	413	\$	418	\$	323	(23%)	(20%)
As a % of EOP Loans		2.96%		2.82%		2.79%		2.81%		2.81%		
Loans 30-89 Days Past Due (in millions) As a % of EOP Loans	\$	428 3.12%	\$	416 2.93%	\$	432 2.92%	\$	449 3.01%	\$	335 2.91%	(25%)	(22%)
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted) (2)												
Additional Historically Adjusted impact from the announced sale of Brazil Credica	ard											
EOP Open Accounts (in millions) - As Disclosed		13.0		13.0		12.9		12.9		9.3	(28%)	(28%)
Impact of Announced Brazil Credicard Sale		(4.0)		(3.9)		(3.8)		(3.9)		-	()	()
EOP Open Accounts - Historically Adjusted		9.0		9.1		9.1		9.0		9.3	3%	3%
Average Loans - As Disclosed	\$	13.6	\$	13.9	\$	14.3	\$	14.7	\$	11.5	(22%)	(15%)
Impact of Announced Brazil Credicard Sale		(3.3)		(3.2)		(3.2)		(3.2)		-	(,	(,
Average Loans - Historically Adjusted	\$	10.3	\$	10.7	\$	11.1	\$	11.5	\$	11.5		12%
EOP Loans - As Disclosed	\$	13.7	\$	14.2	\$	14.8	\$	14.9	\$	11.5	(23%)	(16%)
Impact of Announced Brazil Credicard Sale		(3.2)		(3.2)		(3.4)		(3.1)		-	()	(,
EOP Loans - Historically Adjusted	\$	10.5	\$	11.0	\$	11.4	\$	11.8	\$	11.5	(3%)	10%
Loans 90+ Days Past Due (in millions) - as disclosed	\$	405	\$	401	\$	413	\$	418	\$	323	(23%)	(20%)
Impact of Announced Brazil Credicard Sale		(126)		(122)		(111)		(102)		-		
Loans 90+ Days Past Due - Historically Adjustec As a % of Historically Adjusted EOP Loans	\$	279 2.66%	\$	279 2.54%	\$	302 2.65%	\$	316 2.68%	\$	323 2.81%	2%	16%
	\$	428	\$		\$	432	\$	449	\$	335	(25%)	(220/)
Loans 30-89 Days Past Due (in millions) - as disclosed Impact of Announced Brazil Credicard Sale	Φ	428 (131)	φ	416 (116)	Φ	432 (113)	φ	(126)	φ	-	(20%)	(22%)
Loans 30-89 Days Past Due - Historically Adjustec	\$	297	\$	300	\$	319	\$	323	\$	335	4%	13%
As a % of Historically Adjusted EOP Loans	<u> </u>	2.83%	<u> </u>	2.73%	<u> </u>	2.80%	<u> </u>	2.74%		2.91%		
Average Assets - As Disclosed on prior page	\$	78.0	\$	79.0	\$	82.0	\$	86.0	\$	80.0	(7%)	3%
Impact of Announced Brazil Credicard Sale	Ŧ	(3.9)		(3.8)	Ŧ	(3.8)	· ·	(3.8)			· · · ·	
Average Assets - Historically Adjusted	\$	74.1	\$	75.2	\$	78.2	\$	82.2	\$	80.0	(3%)	8%

(1) Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.

(2) Under U.S. GAAP, historical balance sheet information is not restated to reflect discontinued operations. Since the numerator portion of the ratio caclulation excludes the income statement items under U.S GAAP, related to the Brazil Credicard discontinued operations, the averages used in the ratio calculations have been adjusted to exclude the Brazil Credicard discontinued operations. See below for the historically adjusted impact of the announced Brazil Credicard sale. June 30, 2013 balances already exclude Brazil Credicard amounts.

(3) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

(4) Average yield is gross interest revenue earned divided by average loans.

(5) Net interest revenue includes certain fees that are recorded as interest revenue.

(6) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

GLOBAL CONSUMER BANKING

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(In millions of dollars, except as otherwise noted)



	2Q 2012		3Q 012		4Q 2012		1Q 2013		2Q	2Q13 Inc (Decreas 1Q13		-	Six Ionths 2012	Six Months 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
	2012	2	012		2012		2013	2	.013	10(1)	20(12		2012	2013	(Decrease)
Net Interest Revenue	\$ 1,286	\$	1,272	\$	1,268	\$	1,227	\$	1,190	(3%)	(7%)	\$	2,614	\$ 2,417	(8%)
Non-Interest Revenue	666		711		727		733		778	6%	17%		1,336	1,511	13%
Total Revenues, Net of Interest Expense	1,952	_	1,983		1,995		1,960		1,968	-	1%		3,950	3,928	(1%)
Total Operating Expenses	1,164		1,206		1,246		1,128		1,107	(2%)	(5%)		2,314	2,235	(3%)
Net Credit Losses	199		217		235		206		180	(13%)	(10%)		389	386	(1%)
Credit Reserve Build / (Release)	(21)	(34)		20		3		19	NM	NM		(22)	22	NM
Provision for Unfunded Lending Commitments	-		-		-		14		10	(29%)	-		-	24	-
Provision for Benefits & Claims	-		-		-		-		-	-	-		-	-	-
Provision for Loan Losses and for Benefits and Claims (LLR & PBC)	178		183		255		223		209	(6%)	17%		367	432	18%
Income from Continuing Operations before Taxes	610		594		494		609		652	7%	7%		1,269	1,261	(1%)
Income Taxes	161 449		144 450		98 396		192 417	-	220 432	15% 4%	37%		319 950	412 849	29% (11%)
Income from Continuing Operations Noncontrolling Interests	449		450		390		417		432	4%	(4%)		950	649	(11%)
Noncontrolling interests	\$ 449	\$	450	¢	396	\$	417	\$	432	4%	- (4%)	\$	950	\$ 849	(11%)
Average Assets (in billions of dollars)	\$ 124	- *	127	\$ \$	129	\$	128	\$	129	1%	4%	\$	125	\$ 129	3%
Return on Average Assets	1.46%	*	1.41%	Ŷ	1.22%	Ŷ	1.32%	Ŷ	1.34%	.,,,	170	Ŷ	1.53%	1.33%	0,0
Efficiency Ratio	60%		61%		62%		58%		56%				59%	57%	
Net Credit Losses as a % of Average Loans	0.92%	0	0.98%		1.04%		0.94%		0.82%						
Revenue by Business															
Retail Banking	\$ 1,165	\$	1,196	\$	1,175	\$	1,200	\$	1,192	(1%)	2%	\$	2,395	\$ 2,392	-
Citi-Branded Cards	787		787		820		760		776	2%	(1%)		1,555	1,536	(1%)
Total	\$ 1,952	\$	1,983	\$	1,995	\$	1,960	\$	1,968	-	1%	\$	3,950	\$ 3,928	(1%)
Net Credit Losses by Business															
Retail Banking	\$ 72	\$	81	\$	99	\$	67	\$	53	(21%)	(26%)	\$	137	\$ 120	(12%)
Citi-Branded Cards	127	_	136	_	136	-	139	•	127	(9%)	-	•	252	266	6%
Total	\$ 199	\$	217	\$	235	\$	206	\$	180	(13%)	(10%)	\$	389	\$ 386	(1%)
Income from Continuing Operations by Business															
Retail Banking	\$ 242	\$	252	\$	189	\$	257	\$	238	(7%)	(2%)	\$	546	\$ 495	(9%)
Citi-Branded Cards	207	•	198	•	207	Ŧ	160	•	194	21%	(6%)	•	404	354	(12%)
Total	\$ 449	\$	450	\$	396	\$	417	\$	432	4%	(4%)	\$	950	\$ 849	(11%)
FX Translation Impact:															
Total Revenue - as Reported	\$ 1,952	•	1,983	\$	1,995	\$	1,960	\$	1,968	-	1%	\$	3,950	\$ 3,928	(1%)
Impact of FX Translation (1)	(31		(49)	_	(65)	-	(43)	-	-			-	(55)	-	4.04
Total Revenues - Ex-FX (2)	\$ 1,921	\$	1,934	\$	1,930	\$	1,917	\$	1,968	3%	2%	\$	3,895	\$ 3,928	1%
Total Operating Expenses - as Reported	\$ 1.164	\$	1,206	\$	1,246	\$	1,128	\$	1,107	(2%)	(5%)	\$	2,314	\$ 2,235	(3%)
Impact of FX Translation (1)	(32)	(42)		(48)		(25)		-	())	()		(56)	-	()
Total Operating Expenses - Ex-FX (2)	\$ 1,132		1,164	\$	1,198	\$	1,103	\$	1,107	-	(2%)	\$	2,258	\$ 2,235	(1%)
Provisions for LLR & PBC - as Reported	\$ 178	\$	183	\$	255	\$	223	\$	209	(6%)	17%	\$	367	\$ 432	18%
Impact of FX Translation (1)	-		(6)	_	(11)	_	(9)	-	-	()		-	2	-	
Provisions for LLR & PBC - Ex-FX (2)	\$ 178	\$	177	\$	244	\$	214	\$	209	(2%)	17%	\$	369	\$ 432	17%

Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.
 Presentation of this metric excluding FX translation is a non-GAAP financial measure.

NM Not meaningful

CITICORP GLOBAL CONSUMER BANKING

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2012 2012 2012 2013 2013 1Q13 2Q12 Retail Banking Key Indicators (in billions of dollars, except as otherwise noted) Branches (actual) Accounts (in millions) 627 618 600 574 571 (1%) (9%) Accounts (in millions) 16.8 16.8 16.9 16.9 - 1%		2Q			3Q		4Q		1Q		2Q		Increase ease) from
Branches (actual) 627 618 600 574 571 (1%) (9%)													
	Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)												
Accounts (in millions) 16.8 16.8 16.9 16.9 - 1%												(1%)	(9%)
Average Deposits \$ 109.7 \$ 112.5 \$ 110.1 \$ 107.0 \$ 102.3 (4%) (7%)				-									()
Investment Sales \$ 7.0 \$ 9.2 \$ 9.0 \$ 12.0 \$ 11.3 (6%) 61%				-									
Investment AUMs \$ 47.4 \$ 49.8 \$ 52.0 \$ 54.3 \$ 51.4 (5%) 8%	Investment AUMs			-	49.8								
Average Loans \$ 67.5 68.5 69.7 \$ 69.3 \$ 68.8 (1%) 2%		\$	67.5	\$	68.5	\$	69.7	\$	69.3	\$	68.8	(1%)	2%
EOP Loans:		•		•		•		•		•		(224)	
Real Estate Lending \$ 35.5 \$ 36.3 \$ 36.6 \$ 36.4 \$ 35.6 (2%) - Output -		\$		\$		\$		\$		\$			
Commercial Markets 16.8 16.9 16.6 16.7 17.1 2% 2%													
Personal and Other <u>15.3</u> <u>16.1</u> <u>16.5</u> <u>16.3</u> <u>15.8</u> (3%) 3%		•		•		-		^		-			
Total EOP Loans \$ 67.6 \$ 69.3 \$ 69.7 \$ 69.4 \$ 68.5 (1%) 1%	I OTALE OP LOANS	\$	67.6	\$	69.3	\$	69.7	\$	69.4	\$	68.5	(1%)	1%
Net Interest Revenue (in millions) (1) \$ 785 \$ 771 \$ 755 \$ 729 \$ 708 (3%) (10%)	Net Interest Revenue (in millions) (1)	\$	785	\$	771	\$	755	\$	729	\$	708	(3%)	(10%)
As a % of Average Loans (1) 4.68% 4.48% 4.31% 4.27% 4.13%		Ŷ		Ŷ		Ŷ		Ŷ		Ŷ		(070)	(10,0)
Net Credit Losses (in millions) \$ 72 \$ 81 \$ 99 \$ 67 \$ 53 (21%) (26%)		\$		\$		\$		\$		\$		(21%)	(26%)
As a % of Average Loans 0.43% 0.47% 0.57% 0.39% 0.31%		+		•		*		•		•		(= : , ;)	(===,=)
Loans 90+ Days Past Due (in millions) \$ 241 \$ 219 \$ 228 \$ 229 \$ 205 (10%) (15%)		\$		\$		\$		\$		\$		(10%)	(15%)
As a % of EOP Loans 0.36% 0.32% 0.33% 0.33% 0.30%		+		•		*		•		•		(10,0)	(10,0)
Loans 30-89 Days Past Due (in millions) \$ 440 \$ 433 \$ 459 \$ 468 \$ 432 (8%) (2%)		\$		\$		\$		\$		\$		(8%)	(2%)
As a % of EOP Loans 0.65% 0.62% 0.66% 0.67% 0.63%			0.65%									()	()
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)	Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)												
EOP Open Accounts (in millions) 15.7 15.9 16.0 16.1 16.4 2% 4%											16.4		
Purchase Sales (in billions) \$ 18.8 \$ 19.1 \$ 20.7 \$ 19.4 1% 3%					19.1						19.4		
Average Loans (in billions) (2) \$ 19.5 \$ 19.8 \$ 19.0 (4%) (3%)													
EOP Loans (in billions) (2) \$ 19.6 \$ 20.0 \$ 20.4 \$ 19.4 \$ 18.9 (3%) (4%)		\$		\$		\$		\$		\$		(3%)	(4%)
Average Yield (3) 13.16% 12.89% 12.88% 12.69% 12.48%	Average Yield (3)		13.16%		12.89%		12.88%		12.69%		12.48%		
Net Interest Revenue (in millions) (4) \$ 501 \$ 501 \$ 513 \$ 498 \$ 482 (3%) (4%)	Net Interest Revenue (in millions) (4)	\$	501	\$	501	\$	513	\$	498	\$	482	(3%)	(4%)
As a % of Average Loans (4) 10.33% 10.07% 10.26% 10.18%		Ψ		Ψ		Ψ		Ψ		Ψ		(070)	(470)
Net Credit Losses (in millions) \$ 127 \$ 136 \$ 136 \$ 139 \$ 127 (9%) -		\$		\$		\$		\$		\$		(9%)	-
As a 6 Average Loans 2.62% 2.73% 2.72% 2.85% 2.68%		Ψ		Ψ		Ψ		Ψ		Ψ		(070)	
List List <thlist< th=""> List List <thl< td=""><td></td><td>\$</td><td></td><td>\$</td><td></td><td>\$</td><td></td><td>\$</td><td></td><td>\$</td><td></td><td>5%</td><td>(2%)</td></thl<></thlist<>		\$		\$		\$		\$		\$		5%	(2%)
As a 6 Average Loans (5) 13.61% 13.08% 13.67% 12.72% 13.70%		Ψ		¥		Ŷ		Ŷ		Ŷ		0,0	(= /0)
Loars 90+ Days Past Due \$ 222 \$ 220 \$ 234 \$ 232 \$ 209 (10%) (6%)		\$		\$		\$		\$		\$		(10%)	(6%)
As a % of EOP Loans 1.13% 1.10% 1.15% 1.20% 1.11%		Ψ		¥		Ŷ		Ŷ		Ŷ		(10,0)	(0,0)
Loans 30-89 Days Past Due \$ 315 \$ 334 \$ 342 \$ 325 \$ 287 (12%) (9%)		\$		\$		\$		\$		\$		(12%)	(9%)
As a % of EOP Loans 1.61% 1.67% 1.68% 1.52%		Ŧ		Ŧ		Ŧ		Ŧ		-		(-=)	(,

(1) Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.

(2) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
 (3) Average yield is gross interest revenue earned divided by average loans.

(4) Net interest revenue includes certain fees that are recorded as interest revenue.

(5) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.



INSTITUTIONAL CLIENTS GROUP

(In millions of dollars, except as otherwise noted)



		2Q		3Q		4Q		1Q		2Q	2Q13 In (Decrea			Six Ionths		Six onths	YTD 2013 vs. YTD 2012 Increase/
		2012	-	2012		2012		2013	-	2013	1Q13	2Q12		2012	:	2013	(Decrease)
Commissions and Fees	\$	1,081	\$	1,011	\$	1,085	\$	1,179	\$	1,156	(2%)	7%		2,222		2,335	5%
Administration and Other Fiduciary Fees		742		663		689		694		696	-	(6%)		1,438		1,390	(3%)
Investment Banking		793		1,000		1,014		1,085		983	(9%)	24%		1,604		2,068	29%
Principal Transactions		1,434		731		49		2,415		2,407	-	68%		3,350		4,822	44%
Other		326		37		(41)		359		368	3%	13%		(79)		727	NM
Total Non-Interest Revenue	-	4,376		3.442		2,796		5,732		5,610	(2%)	28%		8,535		11,342	33%
Net Interest Revenue (including Dividends)		3,862		4,024		4,183		3,852		3,963	3%	3%		7,750		7,815	1%
Total Revenues, Net of Interest Expense		8,238		7,466		6,979		9,584		9.573	-	16%		16,285		19,157	18%
Total Operating Expenses		4,979		4,869		5,264		4,988		4,937	(1%)	(1%)		10,066		9,925	(1%)
Net Credit Losses		122		143		75		39		53	36%	(57%)		64		92	44%
Provision for Unfunded Lending Commitments		26		(26)		50		3		(19)	NM	NM		15		(16)	NM
Credit Reserve Build / (Release)		(13)		(149)		(41)		23		(64)	NM	NM		145		(41)	NM
Provision for Benefits & Claims		-		-		-				-	-	-		-		-	-
Provision for Credit Losses and for Benefits and Claims		135		(32)		84		65		(30)	NM	NM		224		35	(84%)
Income from Continuing Operations before Taxes		3,124		2,629		1,631		4,531		4,666	3%	49%		5,995		9,197	53%
Income Taxes		760		622		142		1,406		1,476	5%	94%		1,398		2,882	NM
Income from Continuing Operations		2,364		2,007		1,489		3,125		3,190	2%	35%		4,597		6,315	37%
Noncontrolling Interests		31		14		23		50		23	(54%)	(26%)		.,001		73	(20%)
Net Income	\$	2,333	\$	1,993	\$	1,466	\$	3,075	\$	3,167	3%	36%	\$	4,506	\$	6,242	39%
Average Assets (in billions of dollars)	\$	1,051	\$	1.047	\$	1,061	\$	1.070	\$	1.090	2%	4%	\$ \$	1,035	\$	1.080	4%
Return on Average Assets	Ŷ	0.89%	Ŷ	0.76%	Ψ	0.55%	Ŷ	1,17%	Ŷ	1,17%	270	170	Ŷ	0.88%	Ŷ	1.17%	170
Return on Average Assets (Excluding CVA/DVA) (1)		0.84%		0.95%		0.67%		1.24%		1.06%				1.02%		1.15%	
Efficiency Ratio		60%		65%		75%		52%		52%				62%		52%	
Revenue by Region																	
North America	\$	2,680	\$	2,152	\$	2,114	\$	3,596	\$	3,266	(9%)	22%	\$	4,761	\$	6,862	44%
EMEA		2,520		2,361		2,212		2,734		3,087	13%	23%		5,352		5,821	9%
Latin America		1,176		1,222		1,120		1,217		1,214	-	3%		2,341		2,431	4%
Asia		1,862		1,731		1,533		2,037		2,006	(2%)	8%		3,831		4,043	6%
Total	\$	8,238	\$	7,466	\$	6,979	\$	9,584	\$	9,573	-	16%	\$	16,285	\$	19,157	18%
Income from Continuing Operations by Region																	
North America	\$	671	\$	412	\$	320	\$	1,281	\$	1,010	(21%)	51%	\$	984	\$	2,291	NM
EMEA	•	682	·	616	•	432	•	668		1,016	52%	49%	•	1,496	•	1,684	13%
Latin America		490		506		397		476		529	11%	8%		988		1,005	2%
Asia		521		473		340		700		635	(9%)	22%		1,129		1,335	18%
Total	\$	2,364	\$	2,007	\$	1,489	\$	3,125	\$	3,190	2%	35%	\$	4,597	\$	6,315	37%
Average Loans by Region (in billions)																	
North America	\$	82	\$	90		89	\$	91	\$	96	5%	17%	\$	78	\$	93	19%
EMEA	Ψ	52	Ψ	54		53	Ψ	53	Ψ	56	5 % 6%	8%	φ	52	Ψ	55	6%
Latin America		34		34		37		38		37	(3%)	9%		34		38	12%
Asia		63		54 65		62		50 60		64	(3%) 7%	2%		54 62		62	12%
Total	\$	231	\$	243	\$	241	\$	242	\$	253	5%	10%	\$	226	\$	248	- 10%
i viui	Ψ	201	Ψ	243	Ψ	271	Ψ	272	Ψ	200	570	1070	Ψ	220	Ψ	240	1070

(1) Return on average assets excluding CVA/DVA is defined as annualized net income excluding after-tax CVA/DVA divided by average assets. Net income excluding CVA/DVA in the second quarter of 2012, third quarter of 2012, fourth quarter of 2012, first quarter of 2013 and second quarter of 2013 was \$2,207 million, \$2,492 million, \$3,267 million and \$2,881 million, respectively. See page 19 for the CVA/DVA for each period presented. Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

NM Not meaningful

INSTITUTIONAL CLIENTS GROUP

SECURITIES AND BANKING

(In millions of dollars, except as otherwise noted)

		2Q 2012		3Q 2012		4Q 2012		1Q 2013	2Q 2013		2Q13 In (Decrea: 1Q13		M	Six onths 2012	Six Months 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Net Interest Revenue	\$	2,369	\$	2,539	\$	2,704	\$	2,437	\$ 2.	,573	6%	9%	\$	4,708	\$ 5,010	6%
Non-Interest Revenue		3,102		2,308		1,658		4,541		,268	(6%)	38%		6,105	8,809	44%
Total Revenues, Net of Interest Expense		5,471		4,847	-	4,362		6,978	6,	,841	(2%)	25%		10,813	13,819	28%
Total Operating Expenses		3,568		3,479		3,668		3,564	3,	,495	(2%)	(2%)		7,269	7,059	(3%)
Net Credit Losses		97		56		75		35		37	6%	(62%)		37	72	95%
Provision for Unfunded Lending Commitments		26		(26)		50		3		(19)	NM	NM		9	(16)	NM
Credit Reserve Build / (Release)		(64)		(103)		(47)		34		(97)	NM	(52%)		71	(63)	NM
Provision for Benefits & Claims				-		-		-		-	-	-		-	-	-
Provision for Credit Losses and for Benefits and Claims		59		(73)		78		72		(79)	NM	NM		117	(7)	NM
Income from Continuing Operations before Taxes		1,844		1,441		616		3,342		,425	2%	86%		3,427	6,767	97%
Income Taxes (Benefits)		369		256		(81)		987		,043	6%	NM		616	2,030	NM
Income from Continuing Operations		1,475		1,185		697		2,355	2,	,382	1%	61%		2,811	4,737	69%
Noncontrolling Interests		26	•	11		18		44	<u> </u>	18	(59%)	(31%)	•	82	62	(24%)
Net Income	\$	1,449 913	\$	1,174 905	\$	<u>679</u> 917	\$	2,311 926		,364 933	2% 1%	63% 2%	\$	2,729 899	\$ 4,675 929	71% 3%
Average Assets (in billions of dollars)		913 0.64%		905 0.52%		917 0.29%		926 1.01%		933 .02%	1%	2%		899 0.61%	929 1.01%	3%
Return on Average Assets		0.64%		0.52%		0.29%		1.10%		.02% .89%				0.61%	0.99%	
Return on Average Assets (Excluding CVA/DVA) (1) Efficiency Ratio		0.58%		0.74%		0.43%		51%		.89% 51%				0.77% 67%	0.99%	
Revenue Details - Excluding CVA/DVA: Investment Banking:																
Advisory	\$	202	\$	196	\$	206	\$	204		215	5%	6%	\$	313	\$ 419	34%
Equity Underwriting		168		143		163		225		266	18%	58%		323	491	52%
Debt Underwriting		490		594		634	-	634		558	(12%)	14%		1,096	1,192	9%
Total Investment Banking		860		933		1,003		1,063		,039	(2%)	21%		1,732	2,102	21%
Lending		571		167		119		309		424	37%	(26%)		583	733	26%
Equity Markets Fixed Income Markets		561 2,861		522 3,739		465 2,741		826 4,623		942 ,372	14% (27%)	68% 18%		1,477 7,642	1,768 7.995	20% 5%
Private Bank		2,001		3,739 609		596		4,623		,372 645	3%	9%		1,189	1,274	5% 7%
Other Securities and Banking		(171)		(324)		(52)		(162)		(43)	73%	75%		(632)	(205)	68%
Total Securities and Banking Revenues (Ex-CVA/DVA) (2)	\$	5,273	\$	5,646	\$	4,872	\$	7,288	\$ 6.	,379	(12%)	21%	\$	11,991	\$ 13,667	14%
	<u> </u>	0,210	<u> </u>	0,010	<u> </u>	1,012	<u> </u>	7,200	<u> </u>	,010	(1270)	2170	<u> </u>	. 1,001	• 10,001	11/0
North America	\$	1,918	\$	1,880	\$	1,743	\$	3,071	\$ 2.	,507	(18%)	31%	\$	3,990	\$ 5,578	40%
EMEA		1,610		1,858		1,505		2,059	1,	,823	(11%)	13%		4,170	3,882	(7%)
Latin America		728		782		695		779		724	(7%)	(1%)		1,455	1,503	3%
Asia		1,017		1,126		929		1,379	1,	,325	(4%)	30%		2,376	2,704	14%
Total Securities and Banking Revenues (Ex-CVA/DVA) (2)		5,273	·	5,646	·	4,872		7,288	6	,379	(12%)	21%		11,991	13,667	14%
CVA/DVA {excluded as applicable in lines above}		198		(799)		(510)		(310)		462	NM	NM		(1,178)	152	NM
Total Revenues, Net of Interest Expense	\$	5,471	\$	4,847	\$	4,362	\$	6,978	\$ 6,	,841	(2%)	25%	\$	10,813	\$ 13,819	28%
Taxable-equivalent adjustments (3)	\$	341	\$	310	\$	314	\$	302	\$	301	-	(12%)	\$	668	\$ 603	(10%)
Total Securities and Banking Revenues (Ex-CVA/DVA) and including Taxable-equivalent adjustments (2) (3)	_\$	5,614	\$	5,956	\$	5,186	\$	7,590	\$ 6,	,680	(12%)	19%	\$	12,659	\$ 14,270	13%

(1) Return on average assets excluding CVA/DVA is defined as annualized net income excluding after-tax CVA/DVA divided by average assets. Net income excluding CVA/DVA in the first quarter of 2012, second quarter of 2012, third quarter of 2012, fourth quarter of 2012 and first quarter of 2013 was \$2,134 million, \$1,323 million, \$1,673 million, \$995 million and \$2,503 million, respectively. For the CVA/DVA for each period presented, see above.

(2) Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

(3) Predominantly due to income tax credits related to affordable housing and alternative energy investments as well as tax exempt income from municipal bond investments (See page 32).

NM Not meaningful

INSTITUTIONAL CLIENTS GROUP

TRANSACTION SERVICES

(In millions of dollars, except as otherwise noted)

		2Q		3Q		4Q		1Q		2Q		ncrease Ise) from	N	Six Ionths	N	Six Ionths	YTD 2013 vs. YTD 2012 Increase/
		2012		2012		2012		2013		2013	1Q13	2Q12		2012		2013	(Decrease)
Net Interest Revenue	\$	1,493	\$	1,485	\$	1,479	\$	1,415	\$	1,390	(2%)	(7%)	\$	3,042	\$	2,805	(8%)
Non-Interest Revenue		1,274		1,134		1,138		1,191		1,342	13%	5%		2,430		2,533	4%
Total Revenues, Net of Interest Expense		2,767		2,619		2,617		2,606		2,732	5%	(1%)		5,472		5,338	(2%)
Total Operating Expenses		1,411		1,390		1,596		1,424		1,442	1%	2%		2,797		2,866	2%
Net Credit Losses		25		87		-		4		16	NM	(36%)		27		20	(26%)
Provision for Unfunded Lending Commitments		-		-		-		-		-	-	-		6		-	(100%)
Credit Reserve Build / (Release)		51		(46)		6		(11)		33	NM	(35%)		74		22	(70%)
Provision for Benefits & Claims Provision for Credit Losses and for Benefits and Claims		- 76		- 41		- 6		- (7)		- 49	NM	-		- 107		- 42	-
Income from Continuing Operations before Taxes		1,280		1,188		1,015		(7)		1,241	4%	(36%) (3%)		2,568		2,430	(61%) (5%)
Income Taxes		391		366		223		419		433	3%	(3%)		2,566		2,430	9%
Income from Continuing Operations		889		822		792		770		808	5%	(9%)		1,786		1,578	(12%)
Noncontrolling Interests		5		3		5		6		5	(17%)	-		9		11	22%
Net Income	\$	884	\$	819	\$	787	\$	764	\$	803	5%	(9%)	\$	1,777	\$	1,567	(12%)
Average Assets (in billions of dollars)	\$	138	\$	142	\$	144	\$	144	\$	157	9%	14%	\$ \$	136	\$	151	11%
Return on Average Assets		2.58%		2.29%		2.17%		2.15%		2.05%				2.63%		2.09%	
Efficiency Ratio		51%		53%		61%		55%		53%				51%		54%	
Revenue Details																	
Treasury and Trade Solutions	\$	2,074	\$	1,953	\$	1,962	\$	1,922	\$	2,002	4%	(3%)	\$	4,091	\$	3,924	(4%)
Securities and Fund Services		693	_	666	_	655	-	684	_	730	7%	5%	-	1,381	_	1,414	2%
Total	\$	2,767	\$	2,619	\$	2,617	\$	2,606	\$	2,732	5%	(1%)	\$	5,472	\$	5,338	(2%)
Average Deposits and Other Customer																	
Liability Balances (in billions)																	
North America	\$	106	\$	107	\$	106	\$	100	\$	106	6%	-	\$	102	\$	102	-
EMEA		125		132		142 45		139 45		142 46	2%	14%		122		141	16%
Latin America Asia		34 131		38 138		45 135		45 131		46 130	2% (1%)	35% (1%)		35 128		46 131	31% 2%
Total	\$	396	\$	415	\$	428	\$	415	\$	424	2%	(1%)	\$	387	\$	420	2%
l otal	Ψ	550	Ψ	415	Ψ	420	Ψ	415	Ψ	727	270	170	Ψ	507	Ψ	420	570
EOP Assets Under Custody (in trillions of dollars)	\$	12.2	\$	12.8	\$	13.2	\$	13.5	\$	13.4	(1%)	10%					
FX Translation Impact:																	
Total Revenue - as Reported	\$	2,767	\$	2,619	\$	2,617	\$	2,606	\$	2,732	5%	(1%)	\$	5,472	\$	5,338	(2%)
Impact of FX Translation (1)		(21)		(28)		(37)		(28)		-				(62)		-	
Total Revenues - Ex-FX (2)	\$	2,746	\$	2,591	\$	2,580	\$	2,578	\$	2,732	6%	(1%)	\$	5,410	\$	5,338	(1%)
Total Expenses - as Reported	\$	1,411	\$	1,390	\$	1,596	\$	1,424	\$	1,442	1%	2%	\$	2,797	\$	2,866	2%
Impact of FX Translation (1)		(8)		(11)		(24)		(12)	-	-				(23)		-	
Total Expenses - Ex-FX (2)	\$	1,403	\$	1,379	\$	1,572	\$	1,412	\$	1,442	2%	3%	\$	2,774	\$	2,866	3%

(1) Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.

(2) Presentation of this metric excluding FX translation is a non-GAAP financial measure.

NM Not meaningful

CORPORATE / OTHER (1)

(In millions of dollars, except as otherwise noted)



		2Q 012	3Q 201		IQ 012	IQ 013	2Q		Increase pase) from 2Q12	Six Ionths 2012	М	Six onths 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Net Interest Revenue	\$	(124)	\$	(197)	\$ (210)	\$ (146)	\$ (137)	6%	(10%)	\$ (169)	\$	(283)	(67%)
Non-Interest Revenue		(172)		198	 104	 139	 240	73%	NM	 344		379	10%
Total Revenues, Net of Interest Expense		(296)		1	(106)	(7)	103	NM	NM	175		96	(45%)
Total Operating Expenses		597		765	1,059	568	525	(8%)	(12%)	1,392		1,093	(21%)
Net Credit Losses		1		(1)	(1)	-	-	-	(100%)	2		-	(100%)
Credit Reserve Build / (Release)		-		-	-	-	-	-	-	(1)		-	100%
Provision for Benefits & Claims		(1)		-	-	-	-	-	100%	(1)		-	100%
Provision for Unfunded Lending Commitments		-		-	 1	 -	 -	-	-	 -		-	-
Provision for Loan Losses and for Benefits and Claims		-		(1)	 -	 -	 -	-	-	 -		-	-
Income from Continuing Operations before Taxes		(893)		(763)	(1,165)	(575)	(422)	27%	53%	(1,217)		(997)	18%
Income Taxes		(446)		(687)	(317)	(253)	(34)	87%	92%	(439)		(287)	35%
Income from Continuing Operations	-	(447)		(76)	 (848)	(322)	(388)	(20%)	13%	 (778)		(710)	9%
Income (Loss) from Discontinued Operations, net of taxes (2)		7		8	(85)	(33)	30	NM	NM	19		(3)	NM
Noncontrolling Interests		9		8	5	30	6	(80%)	(33%)	72		36	(50%)
Net Income (Loss)	\$	(449)	\$	(76)	\$ (938)	\$ (385)	\$ (364)	5%	19%	\$ (831)	\$	(749)	10%
EOP Assets (in billions of dollars)	\$	285	\$	298	\$ 243	\$ 280	\$ 290	4%	2%	 			
Average Assets (in billions of dollars)	\$	281	\$	289	\$ 283	\$ 264	\$ 270	2%	(4%)	\$ 283	\$	267	(6%)

(1) Includes unallocated global staff functions, other corporate expense and unallocated global operations and technology expenses,

Corporate Treasury, Corporate items Income (Loss) from Discontinued Operations.

(2) See Footnote 3 on page 2.

NM Not meaningful

NORTH AMERICA (1)

(In millions of dollars, except as otherwise noted)



		2Q 2012		3Q 2012		4Q 2012		1Q 2013		2Q		ncrease ase) from 2Q12		Six Nonths 2012	м	Six onths 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue Total Revenues, Net of Interest Expense Total Operating Expenses Net Credit Losses Credit Reserve Build / (Release) Provision Unfunded Lending Commitments Provision for Benefits & Claims Provision for Credit Losses and for Benefits and Claims Income fram Continuing Operations before Taxes Income Taxes	\$	5,378 2,404 7,782 4,447 1,564 (839) 19 19 19 763 2,572 727	\$	5,604 1,916 7,520 4,318 1,370 (574) (15) 19 800 2,402 713	\$	5,707 1,720 7,427 4,667 1,269 (293) 44 1,038 1,722 422	\$	5,549 3,157 8,706 4,347 1,271 (424) 3 14 864 3,495 1,101	\$	5,457 2,861 8,318 4,257 1,207 (331) (19) 13 870 3,191 1,057	(2%) (9%) (4%) (2%) (5%) 22% NM (7%) 1% (9%) (4%)	1% 19% 7% (4%) (23%) 61% NM (32%) 14% 24% 45%	\$	10,730 4,299 15,029 8,789 3,111 (1,650) 2 33 1,496 4,744 1,289	\$	11,006 6,018 17,024 8,604 2,478 (755) (16) 27 1,734 6,686 2,158	3% 40% 13% (2%) (20%) 54% NM (18%) 16% 41% 67%
Income from Continuing Operations Noncontrolling Interests Net Income Average Assets (in billions of dollars) Return on Average Assets Efficiency Ratio	\$ \$	1,845 10 1,835 616 1.20% 57%	\$	1,689 (7) 1,696 629 1.07% 57%	\$	422 1,300 9 1,291 635 0.81% 63%	\$	1,101 2,394 17 2,377 633 1.52% 50%	\$	2,134 (2) 2,136 638 1.34% 51%	(4%) (11%) NM (10%) -	43% 16% NM 16% 4%	\$ \$	1,289 3,455 42 3,413 606 1.13% 58%	\$	2,138 4,528 15 4,513 636 1.43% 51%	67% 31% (64%) 32% 5%
Revenue by Business Retail Banking Citi-Branded Cards Citi Retail Services Global Consumer Banking Securities and Banking Transaction Services Total CVA/DVA (included as applicable in businesses above) Total Revenues - Excluding CVA/DVA (2)	\$	1,650 1,988 1,464 5,102 2,017 663 7,782 99 7,683	\$	1,740 2,087 1,541 5,368 1,533 619 7,520 (346) 7,866	\$	1,667 2,113 1,533 5,313 1,481 <u>633</u> 7,427 (262) 7,689	\$	1,573 2,026 1,511 5,110 2,970 <u>626</u> 8,706 (102) 8,808	\$	1,591 1,978 1,483 5,052 2,599 <u>667</u> 8,318 92 8,226	1% (2%) (2%) (1%) (12%) 7% (4%) NM (7%)	(4%) (1%) 1% (1%) 29% 1% 7% (7%) 7%	\$	3,279 4,034 2,955 10,268 3,459 1,302 15,029 (530) 15,559	\$	3,164 4,004 2,994 10,162 5,569 1,293 17,024 (10) 17,034	(4%) (1%) 1% (1%) 61% (1%) 13% 98% 9%
Income (loss) from Continuing Operations by Business Retail Banking Citi-Branded Cards Citi Retail Services Global Consumer Banking Securities and Banking Transaction Services Total	\$	337 413 424 1,174 549 122 1,845	\$	342 555 380 1,277 292 120 1,689	\$	231 460 289 980 222 98 1,300	\$	229 448 436 1,113 1,152 129 2,394	\$	274 457 <u>393</u> 1,124 849 <u>161</u> 2,134	20% 2% (10%) 1% (26%) 25% (11%)	(19%) 11% (7%) (4%) 55% 32% 16%	\$	671 1,005 795 2,471 736 248 3,455	\$	503 905 829 2,237 2,001 290 4,528	(25%) (10%) 4% (9%) NM 17% 31%

Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.
 Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.
 NM Not meaningful

CITICORP EMEA⁽¹⁾

(In millions of dollars, except as otherwise noted)



		2Q		3Q		4Q		1Q		2Q	(Decrea	ncrease ase) from	r	Six Months	N	Six Ionths	YTD 2013 vs. YTD 2012 Increase/
		2012		2012		2012		2013		2013	1Q13	2Q12		2012		2013	(Decrease)
Net Interest Revenue	\$	1,184	\$	1,261	\$	1,310	\$	1,166	\$	1,214	4%	3%	\$	2,484	\$	2,380	(4%)
Non-Interest Revenue	Ψ	1,694	Ψ	1,474	Ψ	1,286	Ψ	1,936	Ψ	2,237	16%	32%	Ψ	3,595	Ψ	4,173	16%
Total Revenues, Net of Interest Expense		2,878		2,735		2,596		3,102		3,451	11%	20%		6,079	-	6,553	8%
Total Operating Expenses		1,893		1,882		2,127		1,953		1,916	(2%)	1%		3,857		3,869	-
Net Credit Losses		20		48		71		41		25	(39%)	25%		72		66	(8%)
Credit Reserve Build / (Release)		(38)		(47)		92		79		(64)	NM	(68%)		37		15	(59%)
Provision Unfunded Lending Commitments		(00)		(10)		6		1		(01)	NM	NM		12		-	(100%)
Provision for Benefits & Claims		-		(10)		-				-	-	-		-		-	-
Provision for Credit Losses and for Benefits and Claims	-	(11)		(9)		169	-	121		(40)	NM	NM		121		81	(33%)
Income from Continuing Operations before Taxes	-	996		862		300	-	1,028		1,575	53%	58%		2,101		2,603	24%
Income Taxes		301		240		(89)		353		531	50%	76%		605		884	46%
Income from Continuing Operations	-	695		622		389	-	675		1,044	55%	50%		1,496		1,719	15%
Noncontrolling Interests		22		23		16		36		30	(17%)	36%		50		66	32%
Net Income	\$	673	\$	599	\$	373	\$	639	\$	1,014	59%	51%	\$	1,446	\$	1,653	14%
Average Assets (in billions of dollars)	\$	299	\$	282	\$ \$	293	\$	302	\$	312	3%	4%	\$	298	\$	307	3%
Return on Average Assets		0.91%		0.85%		0.51%		0.86%		1.30%				0.98%		1.09%	
Efficiency Ratio		66%		69%		82%		63%		56%				63%		59%	
Revenue by Business																	
Retail Banking	\$	210	\$	220	\$	227	\$	215	\$	214	-	2%	\$	426	\$	429	1%
Citi-Branded Cards		148		154		157		153		150	(2%)	1%		301		303	1%
Regional Consumer Banking		358		374		384		368		364	(1%)	2%		727		732	1%
Securities and Banking		1,612		1,517		1,349		1,873		2,166	16%	34%		3,571		4,039	13%
Transaction Services		908		844		863		861		921	7%	1%		1,781		1,782	-
Total	\$	2,878	\$	2,735	\$	2,596	\$	3,102	\$	3,451	11%	20%	\$	6,079	\$	6,553	8%
		_		()		((
CVA/DVA {included as applicable in businesses above}	¢	2,876	\$	(342) 3,077	\$	(156)	\$	(185) 3,287	\$	342 3,109	NM (5%)	NM 8%	\$	(599) 6,678	\$	157 6,396	NM (40()
Total Revenues - Excluding CVA/DVA (2)	\$	2,876	\$	3,077	\$	2,752	\$	3,287	\$	3,109	(5%)	8%	\$	6,678	\$	6,396	(4%)
Income (loss) from Continuing Operations by Business																	
Retail Banking	\$	(9)	\$	(14)	\$	(43)	\$	(8)	\$	-	100%	100%	\$	(35)	\$	(8)	77%
Citi-Branded Cards	φ	(3)	φ	20	ę	(43)	φ	(5)	φ	- 28	87%	27%	φ	35	φ	43	23%
Regional Consumer Banking		13		6		(43)		7		28	NM	NM	\$		\$	35	-
Securities and Banking		365		348		133		445		787	77%	NM	φ	879	Ψ	1,232	40%
Transaction Services		317		268		299		223		229	3%	(28%)		617		452	(27%)
Total	\$	695	\$	622	\$	389	\$	675	\$	1,044	55%	50%	\$	1,496	\$	1,719	15%
·	¥	000	.		Ψ	000	Ψ	5.5	Ψ	.,	0070	0070	¥	.,	Ψ	.,5	

Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.
 Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

NM Not meaningful

LATIN AMERICA (1)

(In millions of dollars, except as otherwise noted)



		2Q		3Q		4Q		1Q		2Q	2Q13 In (Decrea	icrease se) from	,	Six Months	м	Six lonths	YTD 2013 vs. YTD 2012 Increase/
		2012		2012		2012		2013		2013	1Q13	2Q12		2012		2013	(Decrease)
Net Interest Revenue	\$	2,148	\$	2,226	\$	2,316	\$	2,250	\$	2,359	5%	10%	\$	4,326	\$	4,609	7%
Non-Interest Revenue	Ψ	1,123	Ψ	1,186	Ψ	1,089	Ψ	1,278	Ψ	1,182	(8%)	5%	Ψ	2,298	Ψ	2,460	7%
Total Revenues, Net of Interest Expense		3,271		3,412		3,405		3,528		3,541	-	8%		6,624		7,069	7%
Total Operating Expenses		1,645		1,694		1,984		1,789		1,787	-	9%		3,307		3,576	8%
Net Credit Losses		347		356		427		424		423	-	22%		680		847	25%
Credit Reserve Build / (Release)		80		60		35		57		49	(14%)	(39%)		165		106	(36%)
Provision Unfunded Lending Commitments		-		-		-		-		-	-	-		-		-	-
Provision for Benefits & Claims		31		46		46		49		33	(33%)	6%		75		82	9%
Provision for Credit Losses and for Benefits and Claims		458		462		508		530		505	(5%)	10%		920		1,035	13%
Income from Continuing Operations before Taxes		1,168		1,256		913		1,209		1,249	3%	7%		2,397		2,458	3%
Income Taxes		343		376		132		353		349	(1%)	2%		699		702	-
Income from Continuing Operations		825		880		781		856		900	5%	9%		1,698		1,756	3%
Noncontrolling Interests		(3)		-		(3)		1		-	(100%)	100%	#	(3)		. 1	NM
Net Income	\$	828	\$	880	\$	784	\$	855	\$	900	5%	9%	\$	1,701	\$	1,755	3%
Average Assets (in billions of dollars)	\$	165	\$	169	\$	175	\$	184	\$	180	(2%)	9%	\$	166	\$	182	10%
Return on Average Assets		2.07%		2.12%		1.82%		1.92%		2.01%				2.11%		1.97%	
Efficiency Ratio		50%		50%		58%		51%		50%				50%		51%	
Revenue by Business																	
Retail Banking	\$	1,405	\$	1,469	\$	1,509	\$	1,547	\$	1,538	(1%)	9%	\$	2,879	\$	3,085	7%
Citi-Branded Cards	Ψ	690	Ψ	721	Ψ	776	Ψ	764	Ψ	789	3%	14%	Ψ	1,404	Ψ	1,553	11%
Regional Consumer Banking		2,095		2,190		2,285		2,311		2,327	1%	11%	\$	4,283	\$	4,638	8%
Securities and Banking		730		780		680		770		747	(3%)	2%	Ψ	1,453	Ψ	1,517	4%
Transaction Services		446		442		440		447		467	4%	5%		888		914	3%
Total	\$	3,271	\$	3,412	\$	3,405	\$	3,528	\$	3.541		8%	\$	6,624	\$	7,069	7%
	Ψ	0,211		0,112	<u> </u>	0,100	Ψ	0,020	Ŷ	0,011		0,0	<u> </u>	0,021	<u> </u>	.,000	
CVA/DVA {included as applicable in businesses above}		2		(3)		(15)		(9)		23	NM	NM		(3)		14	NM
Total Revenues - Excluding CVA/DVA (2)	\$	3,269	\$	3,415	\$	3,420	\$	3,537	\$	3,518	(1%)	8%	\$	6,627	\$	7,055	6%
Income from Continuing Operations by Business																	
Retail Banking	\$	238	\$	222	\$	233	\$	248	\$	211	(15%)	(11%)	\$	454	\$	459	1%
Citi-Branded Cards	φ	236	φ	152	φ	233 151	φ	132	φ	160	21%	65%	φ	454 256	φ	439 292	14%
Regional Consumer Banking		335		374		384		380		371	(2%)	11%	\$	710	\$	751	6%
Securities and Banking		309		374		364 264		300		350	(2%)	13%	φ	633	φ	662	5%
Transaction Services		181		154		133		164		179	9%	(1%)		355		343	(3%)
Total	\$	825	\$	880	\$	781	\$	856	\$	900	9% 5%	9%	\$	1,698	\$	1,756	3%
i otai	Ψ	025	Ψ	000	Ψ	701	Ψ	550	Ψ	300	0 /0	570	Ψ	1,030	Ψ	1,750	070

Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.
 Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

NM Not meaningful

ASIA (1)

(In millions of dollars, except as otherwise noted)



	2Q	3Q		4Q		1Q	2Q		Increase ase) from	Ν	Six Ionths	Six onths	YTD 2013 vs. YTD 2012 Increase/
	 2012	 2012		2012		2013	 2013	1Q13	2Q12		2012	 2013	(Decrease)
Net Interest Revenue	\$ 2,162	\$ 2,137	\$	2,158	\$	2,058	\$ 2,005	(3%)	(7%)	\$	4,384	\$ 4,063	(7%)
Non-Interest Revenue	1,652	1,577		1,370		1,939	1,969	2%	19%		3,397	3,908	15%
Total Revenues, Net of Interest Expense	3,814	 3,714		3,528		3,997	 3,974	(1%)	4%		7,781	7,971	2%
Total Operating Expenses	2,177	2,246		2,268		2,108	2,108	-	(3%)		4,376	4,216	(4%)
Net Credit Losses	230	317		247		212	183	(14%)	(20%)		421	395	(6%)
Credit Reserve Build / (Release)	31	(103)		(27)		(29)	45	NM	45%		84	16	(81%)
Provision for Unfunded Lending Commitments	-	-		-		14	10	(29%)	-		-	24	-
Provision for Benefits & Claims	-	-		-		-	-	-	-		-	-	-
Provision for Credit Losses and for Benefits and Claims	 261	 214		220		197	238	21%	(9%)		505	435	(14%)
Income from Continuing Operations before Taxes	1,376	1,254		1,040		1,692	1,628	(4%)	18%		2,900	3,320	14%
Income Taxes	406	331		304		575	561	(2%)	38%		821	1,136	38%
Income from Continuing Operations	970	923		736		1,117	1,067	(4%)	10%		2,079	2,184	5%
Noncontrolling Interests	 1	 1		1		1	 1	-	-		2	 2	-
Net Income	\$ 969	\$ 922	\$	735	\$	1,116	\$ 1,066	(4%)	10%	\$	2,077	\$ 2,182	5%
Average Assets (in billions of dollars)	\$ 353	\$ 356	\$	353	\$	351	\$ 351	-	(1%)	\$	350	\$ 351	-
Return on Average Assets	1.10%	1.03%		0.83%		1.29%	1.22%				1.19%	1.25%	
Efficiency Ratio	57%	60%		64%		53%	53%				56%	53%	
Revenue by Business													
Retail Banking	\$ 1,165	\$ 1,196	\$	1,175	\$	1,200	\$ 1,192	(1%)	2%	\$	2,395	\$ 2,392	-
Citi-Branded Cards	787	787		820		760	776	2%	(1%)		1,555	1,536	(1%)
Regional Consumer Banking	1,952	1,983		1,995		1,960	1,968	-	1%		3,950	3,928	(1%)
Securities and Banking	1,112	1,017		852		1,365	1,329	(3%)	20%		2,330	2,694	16%
Transaction Services	 750	 714		681		672	 677	1%	(10%)		1,501	 1,349	(10%)
Total	\$ 3,814	\$ 3,714	\$	3,528	\$	3,997	\$ 3,974	(1%)	4%	\$	7,781	\$ 7,971	2%
CVA/DVA {included as applicable in businesses above}	95	(108)		(77)		(14)	5	NM	(95%)		(46)	(9)	80%
Total Revenues - Excluding CVA/DVA (2)	\$ 3,719	\$ 3,822	\$	3,605	\$	4,011	\$ 3,969	(1%)	7%	\$	7,827	\$ 7,980	2%
Income from Continuing Operations by Business													
Retail Banking	\$ 242	\$ 252	\$	189	\$	257	\$ 238	(7%)	(2%)	\$	546	\$ 495	(9%)
Citi-Branded Cards	207	198		207		160	194	21%	(6%)		404	354	(12%)
Regional Consumer Banking	 449	 450	-	396	-	417	 432	4%	(4%)		950	 849	(11%)
Securities and Banking	252	193		78		446	396	(11%)	57%		563	842	50%
Transaction Services	269	280		262		254	239	(6%)	(11%)		566	493	(13%)
Total	\$ 970	\$ 923	\$	736	\$	1,117	\$ 1,067	(4%)	10%	\$	2,079	\$ 2,184	5%

Regional results do not include Corporate/Other. See page 21 for Corporate/Other results.
 Presentation of this metric excluding CVA/DVA is a non-GAAP financial measure.

NM Not meaningful

CITI HOLDINGS

INCOME STATEMENT AND BALANCE SHEET DATA

(In millions of dollars, except as otherwise noted)

	2Q 2012		3Q 2012		4Q 2012		1Q 013		2Q	=	ncrease ase) from 2Q12	м	Six lonths 2012	Six Ionths 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Revenues	2012		2012		2012		013		2013	1013	2012		2012	 2013	(Decrease)
Net interest revenue	\$!	595	\$ 680) \$	635	\$	753	\$	784	4%	32%	\$	1,304	\$ 1,537	18%
Non-interest revenue		343	(4,359		432		148		308	NM	(10%)		516	456	(12%)
Total revenues, net of interest expense		938	(3,679))	1,067	-	901	-	1,092	21%	16%		1,820	 1,993	10%
Provisions for Credit Losses and for Benefits and Claims															
Net Credit Losses (1)	1,:	329	1,807	,	972		930		770	(17%)	(42%)		3,063	1,700	(44%)
Credit Reserve Build / (Release) (2) (3)	(2	250)	(797)	46		(347)		(480)	(38%)	(92%)		(800)	 (827)	(3%)
Provision for loan losses	1,0	079	1,010)	1,018		583		290	(50%)	(73%)		2,263	873	(61%)
Provision for Benefits & Claims		165	160)	155		168		154	(8%)	(7%)		336	322	(4%)
Provision for unfunded lending commitments		(19)	(16		5		(4)		7	NM	NM		(45)	3	NM
Total provisions for credit losses and for benefits and claims	1,2	225	1,154		1,178		747		451	(40%)	(63%)		2,554	 1,198	(53%)
Total operating expenses	1,2	235	1,187	,	1,604		1,502		1,547	3%	25%		2,452	 3,049	24%
Income (Loss) from Continuing Operations before															
Income Taxes	(1,	522)	(6,020))	(1,715)		(1,348)		(906)	33%	40%		(3,186)	(2,254)	29%
Provision (benefits) for income taxes	(6	513)	(2,467	()	(666)		(559)		(337)	40%	45%		(1,260)	 (896)	29%
Income (Loss) from Continuing Operations	(909)	(3,553	5)	(1,049)		(789)		(569)	28%	37%		(1,926)	(1,358)	
Noncontrolling Interests		1			-		5		1	(80%)	-		3	6	100%
Citi Holding's Net Income (Loss)	\$ (!	910)	\$ (3,553	5) \$	(1,049)	\$	(794)	\$	(570)	28%	37%	\$	(1,929)	\$ (1,364)	29%
Balance Sheet Data (in billions):															
Total Average Assets	\$ 2	202	\$ 184	\$	166	\$	153	\$	144	(6%)	(29%)	\$	213	\$ 149	(30%)
Total EOP Assets	\$	191	\$ 17	\$	156	\$	149	\$	131	(12%)	(31%)	\$	191	\$ 131	(31%)
Total EOP Loans	\$	128	\$ 122	2 \$	116	\$	108	\$	100	(7%)	(22%)	\$	128	\$ 100	(22%)
Total EOP Deposits	\$	63	\$ 67	\$	68	\$	66	\$	65	(2%)	3%	\$	63	\$ 65	3%

(1) The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximate \$600 million release in the third quarter of 2012 allowance for loan losses related to these charge-offs. The fourth quarter of 2012 includes a benefit of approximately \$40 million to charge offs related to finalizing the impact of this OCC guidance.

(2) The second quarter of 2012, third quarter of 2012, fourth quarter of 2012, first quarter of 2013 and second quarter of 2013 includes \$73 million, \$32 million, \$100 million, \$148 million and \$124 million, respectively, of builds (releases) related to gains/(losses) on loan sales.

NM Not meaningful

Reclassified to conform to the current period's presentation.

citi

CITI HOLDINGS

BROKERAGE AND ASSET MANAGEMENT

(In millions of dollars, except as otherwise noted)



								ncrease	Six	Six	YTD 2013 vs.
	2Q 2012	3Q 2012	4Q 2012	1Q 2013		2Q	1Q13	ase) from 2Q12	onths 2012	onths 2013	YTD 2012 Increase/ (Decrease)
	 .012	 2012	 2012	 2015		2013	10(15	2012	 .012	 	(Decrease)
Net Interest Revenue	\$ (122)	\$ (117)	\$ (103)	\$ (84)	\$	(87)	(4%)	29%	\$ (253)	\$ (171)	32%
Non-Interest Revenue	 209	 (4,687)	 167	 67	_	67	-	(68%)	 292	 134	(54%)
Total Revenues, Net of Interest Expense (1)	87	(4,804)	64	(17)		(20)	(18%)	NM	39	(37)	NM
Total Operating Expenses	126	85	95	105		63	(40%)	(50%)	283	168	(41%)
Net Credit Losses	-	-	-	-		-	-	-	-	-	-
Credit Reserve Build / (Release)	-	-	-	-		-	-	-	(1)	-	100%
Provision for Benefits & Claims	-	-	-	-		-	-	-	-	-	-
Provision for Unfunded Lending Commitments	 -	 -	 -	 -	_	-	-	-	 -	 -	-
Provision for Loan Losses and for Benefits and Claims	 -	 -	 -	 -	_	-	-	-	 (1)	 -	100%
Income (loss) from Continuing Operations before Taxes	(39)	(4,889)	(31)	(122)		(83)	32%	NM	(243)	(205)	16%
Income Taxes (benefits)	 (15)	(1,871)	 (19)	 (43)	_	(30)	30%	(100%)	 (82)	 (73)	11%
Income (loss) from Continuing Operations	(24)	(3,018)	(12)	(79)		(53)	33%	NM	(161)	(132)	18%
Noncontrolling Interests	 1	 1	 -	 5		1	(80%)	-	 2	 6	NM
Net Income (Loss)	\$ (25)	\$ (3,019)	\$ (12)	\$ (84)	\$	(54)	36%	NM	\$ (163)	\$ (138)	15%
EOP Assets (in billions of dollars)	\$ 22	\$ 9	\$ 9	\$ 9	\$	1	(89%)	(95%)	\$ 22	\$ 1	(95%)
EOP Deposits (in billions of dollars)	\$ 55	\$ 58	\$ 59	\$ 57	\$	57	(1%)	4%	\$ 55	\$ 57	4%

(1) Third quarter of 2012 includes the recognition of a \$3,340 million impairment charge related to the carrying value of Citi's remaining 35% investment in the Morgan Stanley Smith Barney joint venture (MSSB JV). Third quarter of 2012 also includes a non-cash charge of \$1,344 million, representing a

loss on Citi's sale of the 14% interest in the MSSB JV to Morgan Stanley.

NM Not meaningful

INCOME STATEMENT AND BALANCE SHEET DATA LOCAL CONSUMER LENDING

Page 1

(In millions of dollars, except as otherwise noted)

		2Q		3Q		4Q		1Q		2Q		ncrease Ise) from	N	Six Ionths		Six lonths	YTD 2013 vs. YTD 2012 Increase/
		2012	;	2012		2012		2013		2013	1Q13	2Q12		2012		2013	(Decrease)
Nuclear Provide State	<u>,</u>	700	•	0.40	•	70.4	•	0.40	•	000	00/	440/	•		•	1 700	
Net Interest Revenue	\$	782	\$	840	\$	784	\$	840	\$	869	3%	11%	\$	1,711	\$	1,709	-
Non-Interest Revenue		150		264		221		216		186	(14%)	24%		545		402	(26%)
Total Revenues, Net of Interest Expense		932		1,104		1,005		1,056		1,055	-	13%		2,256		2,111	(6%)
Total Operating Expenses		1,043		983		1,431		825		806	(2%)	(23%)		2,040		1,631	(20%)
Net Credit Losses (1) (2)		1,289		1,824		1,005		920		775	(16%)	(40%)		3,041		1,695	(44%)
Credit Reserve Build / (Release) (1) (2)		(186)		(760)		56		(325)		(475)	(46%)	NM		(706)		(800)	(13%)
Provision for Benefits & Claims		165		160		155		168		154	(8%)	(7%)		336		322	(4%)
Provision for Unfunded Lending Commitments		-		-		-		-		-	-	-		-		-	-
Provision for Loan Losses and for Benefits and Claims		1,268		1,224		1,216		763		454	(40%)	(64%)		2,671		1,217	(54%)
Income (loss) from Continuing Operations before Taxes		(1,379)		(1,103)		(1,642)		(532)		(205)	61%	85%		(2,455)		(737)	70%
Income Taxes (benefits)		(560)		(411)		(598)		(239)		(71)	70%	87%		(1,003)		(310)	69%
Income (loss) from Continuing Operations		(819)		(692)		(1,044)		(293)		(134)	54%	84%		(1,452)		(427)	71%
Noncontrolling Interests		-		(1)		-		-		-	-	-		1		-	(100%)
Net Income (Loss)	\$	(819)	\$	(691)	\$	(1,044)	\$	(293)	\$	(134)	54%	84%	\$	(1,453)	\$	(427)	71%
Average Assets (in billions of dollars)	\$	143	\$	136	\$	131	\$	124	\$	118	(5%)	(17%)	\$	150	\$	121	(19%)
EOP Assets (in billions of dollars)	\$	137	\$	134	\$	126	\$	122	\$	115	(6%)	(16%)	\$	137	\$	115	
Net Credit Losses as a % of Average Loans		4.09%		5.96%		3.45%		3.37%		2.98%				4.71%		3.18%	
Revenue by Business																	
International	\$	160	\$	147	\$	111	\$	105	\$	154	47%	(4%)	\$	521	\$	259	(50%)
North America		772		957		894		951		901	(5%)	17%		1,735		1,852	7%
Total Revenues	\$	932	\$	1,104	\$	1,005	\$	1,056	\$	1,055	-	13%	\$	2,256	\$	2,111	(6%)
Net Credit Losses by Business																	
International	\$	154	\$	121	\$	90	\$	85	\$	51	(40%)	(67%)	\$	325	\$	136	(58%)
North America	Ψ	1,135	Ŷ	1,703	Ψ	915	Ψ	835	Ψ	724	(13%)	(36%)	Ψ	2,716	Ψ	1,559	(43%)
Total Net Credit Losses	\$	1,289	\$	1,824	\$	1,005	\$	920	\$	775	(16%)	(40%)	\$	3,041	\$	1,695	(43%)
	Ψ	.,200	<u> </u>	.,524	<u> </u>	.,500	Ψ	520	_Ψ	.10	(10/0)	(1070)	Ψ	0,041	<u> </u>	.,500	()
Income (Loss) from Continuing Operations by Business																	
International	\$	(94)	\$	(99)	\$	(150)	\$	(100)	\$	(46)	54%	51%	\$	(18)	\$	(146)	NM

(894)

(1,044) \$ (193)

(293) ¢ (88)

(134)

54%

54%

88%

84%

North America

Total Income (Loss) from Continuing Operations

(1) The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximate \$600 million release in the third quarter of 2012 allowance for loan losses related to these charge-offs. The fourth quarter of 2012 includes a benefit of approximately \$40 million to charge offs related to finalizing the impact of this OCC guidance.

(725)

(819) \$

\$

(593)

(692) \$

(2) The second quarter of 2012, third quarter of 2012, fourth quarter of 2012, first quarter of 2013 and second quarter of 2013 includes \$73 million, \$32 million, \$100 million, \$148 million and \$124 million, respectively, of builds (releases) related to gains/(losses) on loan sales.

NM Not meaningful Reclassified to conform to the current period's presentation. (1,434)

(1,452)

\$

\$

(281)

(427)

80%

71%

INCOME STATEMENT AND BALANCE SHEET DATA

LOCAL CONSUMER LENDING - Page 2

(In millions of dollars, except as otherwise noted)

		2Q		3Q		4Q		1Q		2Q		ncrease ase) from
		2012		2012		2012		2013		2013	1Q13	2Q12
International Key Indicators												
Branches (actual)		357		357		90		90		83	(8%)	(77%)
Average Loans (in billions) (1)	\$	9.6	\$	9.0	\$	8.2	\$	7.3	\$	6.4	(12%)	(33%)
EOP Loans (1): Real Estate Lending Cards Commercial Markets Personal and Other EOP Loans (in billions of dollars) Net Interest Revenue As a % of Average Loans Net Credit Losses As a % of Average Loans Loans 90+ Days Past Due As a % of EOP Loans Loans 30-89 Days Past Due As a % of EOP Loans	\$ \$ \$ \$	4.5 2.6 0.5 1.7 9.3 121 5.07% 154 6.45% 363 3.90% 453 4.87%	\$	4.5 2.6 0.4 1.3 8.8 6.10% 121 5.35% 366 4.16% 4.36 4.95%	\$ \$ \$ \$	4.2 2.5 0.1 0.8 7.6 94 4.56% 90 4.37% 345 4.54% 393 35.17%	\$ \$ \$ \$	3.7 2.3 0.1 0.5 6.6 83 4.61% 85 4.72% 269 4.08% 286 4.33%	\$ \$ \$ \$ \$	3.4 2.4 - 0.4 6.2 123 7.71% 51 3.20% 242 3.90% 255 4.11%	(8%) 4% (20%) (6%) 48% (40%) (10%) (11%)	- (24%) (8%) (100%) (76%) (33%) 2% (67%) (33%) (44%)
North America Key Indicators (1)												
Branches (actual)		1,592		1,582		1,564		1,501		1,493	(1%)	(6%)
Average Loans (in billions of dollars)	\$	117.1	\$	112.7	\$	107.7	\$	103.4	\$	97.8	(5%)	(16%)
EOP Loans (in billions of dollars) Net Interest Revenue As a % of Average Loans	\$ \$	114.6 661 2.27%	\$ \$	109.1 702 2.48%	\$ \$	105.1 690 2.55%	\$ \$	98.3 757 2.97%	\$ \$	91.7 746 3.06%	(7%) (1%)	(20%) 13%
Net Credit Losses As a % of Average Loans	\$	1,135 3.90%	\$	1,703 6.01%	\$	915 3.38%	\$	835 3.28%	\$	724 2.97%	(13%)	(36%)
Loans 90+ Days Past Due (2) As a % of EOP Loans	\$	4,991 4.71%	\$	4,608 4.58%	\$	4,266 4.41%	\$	3,409 3.78%	\$	2,965 3.53%	(13%)	(41%)
Loans 30-89 Days Past Due (2) As a % of EOP Loans	\$	4,161 3.93%	\$	4,317 4.29%	\$	3,835 3.96%	\$	3,121 3.46%	\$	2,896 3.45%	(7%)	(30%)

(1) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

(2) See Footnote 1 on page 30.

INCOME STATEMENT AND BALANCE SHEET DATA

LOCAL CONSUMER LENDING - Page 3

(In millions of dollars, except as otherwise noted)

		2Q		3Q		4Q		1Q		2Q		Increase ase) from
		2012		2012		2012		2013		2013	1Q13	2Q12
KEY INDICATORS:												
Residential Real Estate Lending												
Residential First	\$	64.2	\$	62.0	\$	59.2	\$	56.8	\$	53.7	(5%)	(16%)
Home Equity Average Loans (in billions of dollars)	\$	37.9 102.1	\$	<u>36.6</u> 98.6	\$	34.9 94.1	\$	<u>33.5</u> 90.3	\$	32.0 85.7	(4%) (5%)	(16%) (16%)
Residential First	\$	62.6	\$	59.9	\$	57.7	\$	53.5	\$	48.6	(9%)	(22%)
Home Equity		37.2		35.4		34.1		32.6		31.2	(4%)	(16%)
EOP Loans (in billions of dollars)	\$	99.8	\$	95.3	\$	91.8	\$	86.1	\$	79.8	(7%)	(20%)
Third Party Mortgage Serv Portfolio (EOP, in billions)	\$	168.4	\$	155.1	\$	142.9	\$	128.8	\$	116.7	(9%)	(31%)
Net Servicing & Gain/(Loss) on Sale Net Interest Revenue on Loans	\$ \$	(124.2) 280	\$ \$	81.3 305	\$ \$	77.6 283	\$ \$	78.8 320	\$ \$	98.7	25%	NM
As a % of Avg. Loans	φ	280 1.10%	Ф	305 1.23%	Þ	283 1.20%	Þ	320 1.44%	Ф	295 1.38%	(8%)	5%
As a 16 of Avg. Loans		1.1078		1.2376		1.2076		1.4470		1.50 %		
Residential First	\$	426	\$	622	\$	367	\$	318	\$	279	(12%)	(35%)
Home Equity Net Credit Losses	\$	448 874	\$	863 1,485	\$	355 722	\$	<u>312</u> 630	\$	274 553	(12%) (12%)	(39%) (37%)
As a % of Avg. Loans	<u> </u>	3.44%	<u>ф</u>	5.99%	à	3.05%	à	2.83%	<u>ф</u>	2.59%	(12%)	(37%)
Residential First	\$	3,774	\$	3,439	\$	3,114	\$	2,436	\$	2,079	(15%)	(45%)
Home Equity		863		833		822		722		678	(6%)	(21%)
Loans 90+ Days Past Due (1) (2)	\$	4,637	\$	4,272	\$	3,936	\$	3,158	\$	2,757	(13%)	(41%)
As a % of EOP Loans		5.08%		4.92%		4.71%		4.05%		3.83%		
Residential First Home Equity	\$	3,134 725	\$	3,326 689	\$	2,911 630	\$	2,411 517	\$	2,212 483	(8%) (7%)	(29%) (33%)
Loans 30-89 Days Past Due (1) (2)	\$	3,859	\$	4,015	\$	3,541	\$	2,928	\$	2,695	(8%)	(30%)
As a % of EOP Loans	<u> </u>	4.23%	<u> </u>	4.62%	<u> </u>	4.24%	<u> </u>	3.76%	<u> </u>	3.74%	(0,0)	(00,0)
Descure 11 annua												
Personal Loans Average Loans (in billions of dollars)	\$	10.3	\$	10.2	\$	10.0	\$	9.7	\$	9.0	(7%)	(13%)
EOP Loans (in billions of dollars)	\$	10.2	\$	10.1	\$	10.0	\$	9.0	\$	9.0	-	(12%)
Net Interest Revenue on Loans	\$	488	\$	499	\$	500	\$	511	\$	520	2%	7%
As a % of Avg. Loans Net Credit Losses	¢	19.06% 208	\$	19.46%	¢	19.89% 172	\$	21.36%	¢	23.17%	(4.00/)	(250())
As a % of Avg. Loans	\$	208 8.12%	Φ	183 7.14%	\$	6.84%	Φ	186 7.78%	\$	157 7.00%	(16%)	(25%)
Loans 90+ Days Past Due	\$	266	\$	283	\$	290	\$	218	\$	181	(17%)	(32%)
As a % of EOP Loans	Ψ	2.61%	¥	2.80%	Ť	2.90%	Ŷ	2.42%	Ŷ	2.01%	(,0)	(0270)
Loans 30-89 Days Past Due	\$	200	\$	206	\$	204	\$	125	\$	139	11%	(31%)
As a % of EOP Loans		1.96%		2.04%		2.04%		1.39%		1.54%		

(1) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+Days Past Due and (EOP Loans) for each period were \$4.3 billion and (\$7.4 billion), \$4.1 billion and (\$7.2 billion), \$4.0 billion), \$4.0 billion), \$3.7 billion and (\$7.0 billion) and \$3.5 billion and (\$6.8 billion), as of June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) for each period were \$1.3 billion and (\$7.4 billion), \$1.3 billion and (\$7.2 billion), \$1.2 billion and (\$7.1 billion), \$1.1 billion and (\$7.0 billion) and \$1.2 billion and (\$6.8 billion) as of June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013, respectively.

(2) The June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.2 billion, \$1.2 billion, \$1.2 billion, \$1.2 billion and \$1.0 billion, respectively, of loans that are carried at fair value.



CITI HOLDINGS

SPECIAL ASSET POOL

(In millions of dollars, except as otherwise noted)



		2Q 012		3Q 012	4 20			1Q 2013	 2Q		Increase ease) from 2Q12	М	Six onths 2012	Mo	Six onths 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Net Interest Revenue	\$	(65)	\$	(43)	\$	(46)	\$	(3)	\$ 2	NM	NM	\$	(154)	\$	(1)	99%
Non-Interest Revenue		(16)		64		44	_	(135)	 55	NM	NM		(321)		(80)	75%
Total Revenues, Net of Interest Expense		(81)		21		(2)		(138)	57	NM	NM		(475)		(81)	83%
Total Operating Expenses		66		119		78		572	678	19%	NM		129		1,250	NM
Net Credit Losses		40		(17)		(33)		10	(5)	NM	NM		22		5	(77%)
Credit Reserve Build / (Release)		(64)		(37)		(10)		(22)	(5)	77%	92%		(93)		(27)	71%
Provision for Benefits & Claims		-		-		-		-	-	-	-		-		-	-
Provision for Unfunded Lending Commitments		(19)		(16)		5		(4)	7	NM	NM		(45)		3	NM
Provision for Loan Losses and for Benefits and Claims	-	(43)		(70)		(38)		(16)	 (3)	81%	93%		(116)		(19)	84%
Income from Continuing Operations before Taxes		(104)		(28)		(42)		(694)	 (618)	11%	NM		(488)		(1,312)	NM
Income Taxes		(38)		(185)		(49)		(277)	(236)	15%	NM		(175)		(513)	NM
Income from Continuing Operations	-	(66)	-	157	-	7		(417)	 (382)	8%	NM	-	(313)		(799)	NM
Noncontrolling Interests		-		-		-		-	-	-	-		-		-	-
Net Income (Loss)	\$	(66)	\$	157	\$	7	\$	(417)	\$ (382)	8%	NM	\$	(313)	\$	(799)	NM
EOP Assets (in billions of dollars)	\$	32	\$	28	\$	21	\$	18	\$ 15	(17%)	(53%)	\$	32	\$	15	(53%)

NM Not meaningful

AVERAGE BALANCES AND INTEREST RATES⁽¹⁾⁽²⁾⁽³⁾⁽⁴⁾

Taxable Equivalent Basis



		Aver	age Volumes					Ir	nterest			%	6 Average Rate (4)	
	Second		First	S	econd	S	econd		First	S	econd	Second	First	Second
	Quarter		Quarter		uarter	Q	uarter		uarter		luarter	Quarter	Quarter	Quarter
In millions of dollars, except as otherwise noted	2012		2013	2	2013 ⁽⁵⁾		2012		2013	2	2013 ⁽⁵⁾	2012	2013	2013 ⁽⁵⁾
Assets:														
Deposits with Banks	\$ 160,735	\$	123,784	\$	130,920	\$	329	\$	256	\$	252	0.82%	0.84%	0.77%
Fed Funds Sold and Resale Agreements ⁽⁶⁾	286,048		272,188		275,625		902		688		702	1.27%	1.03%	1.02%
Trading Account Assets (7)	251,399		265,175		263,010		1,741		1,666		1,703	2.79%	2.55%	2.60%
Investments	293,810		308,190		307,441		1,934		1,890		1,786	2.65%	2.49%	2.33%
Total Loans (net of Unearned Income) ⁽⁸⁾	642,955		643,063		642,370		11,787		11,428		11,309	7.37%	7.21%	7.06%
Other Interest-Earning Assets	43,420		42,229		46,606		132		159		230	1.22%	1.53%	1.98%
Total Average Interest-Earning Assets	\$ 1,678,367	\$	1,654,629	\$	1,665,972	\$	16,825	\$	16,087	\$	15,982	4.03%	3.94%	3.85%
Liabilities:														
Deposits (excluding deposit insurance and FDIC Assessment)	\$ 715,718	\$	735,211	\$	738,610	\$	1,636	\$	1,377	\$	1,294	0.92%	0.76%	0.70%
Deposit Insurance and FDIC Assessment	-		-		-		297		299		289			
Total Deposits	715,718		735,211		738,610		1,933		1,676		1,583	1.09%	0.92%	0.86%
Fed Funds Purchased and Repurchase Agreements ⁽⁶⁾	224,787		233,292		243,131		753		609		630	1.35%	1.06%	1.04%
Trading Account Liabilities (7)	82,413		71,793		81,883		52		42		43	0.25%	0.24%	0.21%
Short-Term Borrowings	112,013		108,705		111,833		183		163		148	0.66%	0.61%	0.53%
Long-Term Debt ⁽⁹⁾	275,301		215,739		205,180		2,422		1,840		1,754	3.54%	3.46%	3.43%
otal Average Interest-Bearing Liabilities	\$ 1,410,232	\$	1,364,740	\$	1,380,637	\$	5,343	\$	4,330	\$	4,158	1.52%	1.29%	1.21%
Total Average Interest-Bearing Liabilities	·													
(excluding deposit insurance and FDIC Assessment)	\$ 1,410,232	\$	1,364,740	\$	1,380,637	\$	5,046	\$	4,031	\$	3,869	1.44%	1.20%	1.12%
Net Interest Revenue as a % of Average Interest-Earning Assets (NIM)						•	11.482	\$	11.757	\$	11.824	2.75%	2.88%	2.85%
ter interest revenue as a 70 of Average interest-Larning Assets (Nim)						Ψ	11,402	Ψ	11,757	Ψ	11,024	2.15%	2.0070	2.0370
IIR as a % of Average Interest-Earning Assets (NIM) (excluding deposit insu	ance and FDIC Assessment					\$	11,779	\$	12,056	\$	12,113	2.82%	2.95%	2.92%
2Q13 Increase (Decrease) From												10 bps	(3) bps	
2Q13 Increase (Decrease) (excluding deposit insurance and FDIC Assess	nent) From											10 bps	(3) bps	

(1) Interest Revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 35%) of \$139 million for the second quarter of 2012

\$127 million for the first guarter of 2013 and \$142 million for the second guarter of 2013

(2) Citigroup average balances and interest rates include both domestic and international operations

(3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable

(4) Average rate % is calculated as annualized interest over average volumes.

(5) Preliminary

(6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interes excludes the impact of FIN 41.

(7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and

trading account liabilities, respectively. (8) Nonperforming loans are included in the average loan balances

(9) Excludes hybrid financial instruments with changes recorded in Principal Transactions

Reclassified to conform to the current period's presentation and has been reclassified to exclude Discontinued Operations.

DEPOSITS

(In billions of dollars)

		2Q		3Q		4Q		1Q		2Q		ncrease ase) from
		2012		2012		2012		2013		2013	1Q13	2Q12
Citicorp Deposits by Business												
Global Consumer Banking												
North America	\$	153.2	\$	156.9	\$	165.2	\$	166.8	\$	165.9	(1%)	8%
EMEA		12.6		12.9		13.2		13.1		12.9	(2%)	2%
Latin America		45.8		47.3		48.6		49.1		46.6	(5%)	2%
Asia		112.5		113.1		110.0		106.8		101.2	(5%)	(10%)
Total	\$	324.1	\$	330.2	\$	337.0	\$	335.8	\$	326.6	(3%)	1%
ICG												
Securities and Banking	\$	121.5	\$	119.4	\$	114.4	\$	111.9	\$	105.8	(5%)	(13%)
Transaction Services	Ý	399.3	Ψ	425.5	Ψ	408.7	Ψ	411.6	Ψ	426.1	4%	7%
Total	\$	520.8	\$	544.9	\$	523.1	\$	523.5	\$	531.9	2%	2%
Corporate/Other	\$	6.7	\$	2.7	\$	2.5	\$	8.8	\$	15.2	73%	NM
corporate/other	Ψ	0.7	Ψ	2.1	Ψ	2.5	Ψ	0.0	Ψ	15.2	1370	I NIVI
Total Citicorp	\$	851.6	\$	877.8	\$	862.6	\$	868.1	\$	873.7	1%	3%
Citi Holdings Deposits												
Brokerage and Asset Management	\$	54.7	\$	58.1	\$	59.3	\$	57.4	\$	57.1	(1%)	4%
Local Consumer Lending	Ŧ	8.0	•	8.7	•	8.7	*	8.3	•	7.6	(8%)	(5%)
Total Citi Holdings	\$	62.7	\$	66.8	\$	68.0	\$	65.7	\$	64.7	(2%)	3%
Total Citigroup Deposits - EOP	\$	914.3	\$	944.6	\$	930.6	\$	933.8	\$	938.4	-	3%
					•							
Total Citigroup Deposits - Average	\$	893.4	\$	921.2	\$	928.9	\$	920.4	\$	924.5	-	3%
FX Translation Impact:												
Total Citigroup EOP Deposits - as Reported	\$	914.3	\$	944.6	\$	930.6	\$	933.8	\$	938.4	-	3%
Impact of FX Translation (1)	ψ	(7.8)	φ	(16.5)	φ	(16.0)	φ	(9.4)	Ψ		-	576
Total Citigroup EOP Deposits - Ex-FX (2)	\$	906.5	\$	928.1	\$	914.6	\$	924.4	\$	938.4	2%	4%
	Ψ	300.5	Ψ	320.1	Ψ	314.0	Ψ	324.4	Ψ	550.4	2 /0	

(1) Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.

(2) Presentation of this metric excluding FX translation is a non-GAAP financial measure.

NM Not meaningful Reclassified to conform to the current period's presentation.



EOP LOANS - Page 1

CITICORP (In billions of dollars)

	2Q	3Q		4Q		1Q	2Q	2Q13 Ir (Decrea	icrease se) from
	 2012	 2012		2012		2013	 2013	1Q13	2Q12
ticorp: Global Consumer Banking									
North America									
Credit Cards	\$ 109.3	\$ 108.8	\$	111.5	\$	104.6	\$ 105.3	1%	(4%)
Retail Banking	40.9	41.5		42.7		43.1	41.7	(3%)	2%
Total	\$ 150.2	\$ 150.3	\$	154.2	\$	147.7	\$ 147.0	-	(2%)
EMEA									
Credit Cards	\$ 2.8	\$ 2.9	\$	2.9	\$	2.8	\$ 2.8	-	-
Retail Banking	4.6	4.9		5.1		5.2	5.3	2%	15%
Total	\$ 7.4	\$ 7.8	\$	8.0	\$	8.0	\$ 8.1	1%	9%
Latin America									
Credit Cards	\$ 13.7	\$ 14.2	\$	14.8	\$	14.9	\$ 11.5	(23%)	(16%)
Retail Banking	25.9	27.5		28.3		30.3	29.7	(2%)	15%
Total	\$ 39.6	\$ 41.7	\$	43.1	\$	45.2	\$ 41.2	(9%)	4%
Asia									
Credit Cards	\$ 19.6	\$ 20.0	\$	20.4	\$	19.4	\$ 18.9	(3%)	(4%)
Retail Banking	67.6	69.3		69.7		69.4	68.5	(1%)	1%
Total	\$ 87.2	\$ 89.3	\$	90.1	\$	88.8	\$ 87.4	(2%)	0%
tal Consumer Loans									
Credit Cards	\$ 145.4	\$ 145.9	\$	149.6	\$	141.7	\$ 138.5	(2%)	(5%)
Retail Banking	 139.0	 143.2		145.8		148.0	 145.2	(2%)	4%
Total Consumer	\$ 284.4	\$ 289.1	\$	295.4	\$	289.7	\$ 283.7	(2%)	0%
tal Corporate Loans									
Securities and Banking	\$ 166.6	\$ 172.0	\$	168.7	\$	171.8	\$ 169.1	(2%)	2%
Transaction Services	 76.1	 75.5	-	75.6	-	77.2	 90.8	18%	19%
Total Corporate Loans	\$ 242.7	\$ 247.5	\$	244.3	\$	249.0	\$ 259.9	4%	7%
tal Citicorp	\$ 527.1	\$ 536.6	\$	539.7	\$	538.7	\$ 543.6	1%	3%
FX Translation Impact:									
Total Citicorp EOP Loans - as Reported	\$ 527.1	\$ 536.6	\$	539.7	\$	538.7	\$ 543.6	1%	3%
Impact of FX Translation (1)	(3.6)	(9.0)		(9.0)		(7.3)	-		
Total Citicorp EOP Loans - Ex-FX (2)	\$ 523.5	\$ 527.6	\$	530.7	\$	531.4	\$ 543.6	2%	4%

Note: Certain small balance consumer loans included in the above lines are classified as Corporate Loans on the Consolidated Balance Sheet.

Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.
 Presentation of this metric excluding FX translation is a non-GAAP financial measure.

Reclassified to conform to the current period's presentation.

cifi

EOP LOANS - Page 2

CITI HOLDINGS AND TOTAL CITIGROUP

(In billions of dollars)

		2Q		3Q		4Q		1Q		2Q	2Q13 Ir (Decrea	crease se) from
		2012		2012		2012		2013		2013	1Q13	2Q12
Citi Holdings:												
Local Consumer Lending - North America												
Real Estate Lending		99.8		95.3		91.8		86.1		79.8	(7%)	(20%)
All Other		4.6		3.7		3.3		3.2		2.9	(9%)	(37%)
Personal		10.2		10.1		10.0		9.0		9.0	-	(12%)
Total	\$	114.6	\$	109.1	\$	105.1	\$	98.3	\$	91.7	(7%)	(20%)
Local Consumer Lending - International												
Credit Cards	\$	2.6	\$	2.6	\$	2.5	\$	2.3	\$	2.4	4%	(8%)
Retail Banking		6.7		6.2		5.1		4.3		3.8	(12%)	(43%)
Total	\$	9.3	\$	8.8	\$	7.6	\$	6.6	\$	6.2	(6%)	(33%)
Citi Holdings - Other (Primarily SAP)		4.0		3.9		3.1		2.8		2.2	(21%)	(45%)
Total Citi Holdings	\$	127.9	\$	121.8	\$	115.8	\$	107.7	\$	100.1	(7%)	(22%)
Total Citigroup	<u>\$</u>	655.0	\$	658.4	\$	655.5	\$	646.4	\$	643.7	-	(2%)
Consumer Loans	s	409.1	\$	407.7	ŝ	408.7	ŝ	395.2	\$	382.2	(3%)	(7%)
Corporate Loans	÷	245.9	•	250.7	•	246.8	•	251.2	•	261.7	4%	6%
Total Citigroup	\$	655.0	\$	658.4	\$	655.5	\$	646.4	\$	643.9	-	(2%)
FX Translation Impact:												
Total Citigroup EOP Loans - as Reported	\$	655.0	\$	658.4	\$	655.5	\$	646.4	\$	643.9	-	(2%)
Impact of FX Translation (1)		(4.1)	,	(9.8)	·	(9.5)	-	(7.5)		-		
Total Citigroup EOP Loans - Ex-FX (2)	\$	650.9	\$	648.6	\$	646.0	\$	638.9	\$	643.9	1%	(1%)
							-		-			

Note: Certain small balance consumer loans included in the above lines are classified as Corporate Loans on the Consolidated

Balance Sheet.

(1) Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the second quarter of 2013 exchange rates for all periods presented.
 (2) Presentation of this metric excluding FX translation is a non-GAAP financial measure.



SUPPLEMENTAL DETAIL CONSUMER LOANS 90+DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)



						Days Past Du						
		2Q 2012		3Q 2012		4Q 2012		1Q 2013		2Q 2013	_	2Q 2013
		2012		2012		2012		2010		2010		2010
Citicorp (2) Total	\$	3,090	\$	3,024	\$	3,081	\$	2,941	\$	2,644	\$	283.7
Ratio		1.09%	•	1.05%		1.05%	·	1.02%	·	0.94%	•	
Retail Bank (2)												
Total Ratio	\$	869 0.63%	\$	882 0.62%	\$	879 0.61%	\$	863 0.59%	\$	849 0.59%	\$	145.2
North America (2)	\$	294	\$	291	\$	280	\$	282	\$	285	\$	41.7
Ratio		0.74%		0.72%		0.68%		0.68%		0.71%		
EMEA	\$	49	\$	50	\$	48	\$	43	\$	41	\$	5.3
Ratio Latin America	\$	1.07% 285	\$	1.02% 322	\$	0.94% 323	\$	0.83% 309	\$	0.77% 318	\$	29.7
Ratio	Φ	1.10%	φ	1.17%	φ	1.14%	φ	1.02%	φ	1.07%	φ	29.7
Asia	\$	241	\$	219	\$	228	\$	229	\$	205	\$	68.5
Ratio		0.36%		0.32%		0.33%		0.33%		0.30%		
Cards												
Total	\$	2,221	\$	2,142	\$	2,202	\$	2,078	\$	1,795	\$	138.5
Ratio North America - Citi-Branded	\$	1.53% 830	\$	1.47% 760	\$	1.47% 786	\$	1.47% 732	\$	1.30% 663	\$	69.3
Ratio	Ψ	1.14%	Ψ	1.05%	Ψ	1.08%	Ψ	1.06%	Ψ	0.96%	Ψ	03.5
North America - Retail Services	\$	721	\$	716	\$	721	\$	651	\$	556	\$	36.0
Ratio		1.97%		1.96%		1.87%		1.84%		1.54%		
EMEA Ratio	\$	43 1.54%	\$	45	\$	48 1.66%	\$	45 1.61%	\$	44 1.57%	\$	2.8
Latin America	\$	405	\$	1.55% 401	\$	413	\$	418	\$	323	\$	11.5
Ratio	Ψ	2.96%	Ψ	2.82%	Ψ	2.79%	Ψ	2.81%	Ψ	2.81%	Ψ	11.5
Asia	\$	222	\$	220	\$	234	\$	232	\$	209	\$	18.9
Ratio		1.13%		1.10%		1.15%		1.20%		1.11%		
Citi Holdings - Local Consumer Lending (2) (3)	\$	5,354	\$	4,974	\$	4,611	\$	3,678	\$	3,207	\$	97.9
Ratio	<u>^</u>	4.64%	•	4.54%	•	4.42%	•	3.80%	•	3.56%	•	
International Ratio	\$	363 3.90%	\$	366 4.16%	\$	345 4.54%	\$	269 4.08%	\$	242 3.90%	\$	6.2
North America (2) (3)	\$	4,991	\$	4,608	\$	4,266	\$	3,409	\$	2,965	\$	91.7
Ratio	*	4.71%	Ŧ	4.58%	2	4.41%	Ŧ	3.78%	Ŧ	3.53%	Ŧ	0
Total Citigroup (excluding Special Asset Pool) (2) (3)	\$	8,444	\$	7,998	\$	7,692	\$	6,619	\$	5,851	\$	381.6
Ratio	Φ	0,444 2.12%	φ	2.01%	φ	1.93%	φ	1.72%	φ	1.57%	φ	501.0

(1) The ratio of 90+ Days Past Due is calculated based on end-of-period loans, net of unearned income.

(2) The 90+ Days Past Due and related ratios for North America Consumer Banking and North America Local Consumer Lending excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Consumer Banking on page 10 and Local Consumer Lending on page 30.

(3) The June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.2 billion, \$1.2 billion, \$1.2 billion, \$1.2 billion and \$1.0 billion, respectively, of loans that are carried at fair value.

SUPPLEMENTAL DETAIL

CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)

					s 30-89	Days Past D	ue (1)				_	
	2Q 2012			3Q 2012		4Q 2012		1Q 2013		2Q 2013		2Q 2013
		2012		2012		2012		2010		2010		2010
iticorp (2)												
otal	\$	3,449 1.22%	\$	3,539 1.23%	\$	3,509 1.19%	\$	3,389 1.18%	\$	2,967 1.05%	\$	283.
Ratio		1.22%		1.23%		1.19%		1.18%		1.05%		
tail Bank (2)												
Total	\$	1,049	\$	1,154	\$	1,112	\$	1,191	\$	1,085	\$	145.
Ratio		0.76%		0.81%		0.77%		0.81%		0.75%		
North America (2)	\$	215	\$	230	\$	223	\$	226	\$	217	\$	41.
Ratio		0.54%		0.57%		0.54%		0.54%		0.54%		
EMEA	\$	78	\$	79	\$	77	\$	70	\$	68	\$	5.
Ratio		1.70%		1.61%		1.51%		1.35%		1.28%		
Latin America	\$	316	\$	412	\$	353	\$	427	\$	368	\$	29.
Ratio		1.22%		1.50%		1.25%		1.41%		1.24%		
Asia	\$	440	\$	433	\$	459	\$	468	\$	432	\$	68.
Ratio		0.65%		0.62%		0.66%		0.67%		0.63%		
rds												
Total	\$	2,400	\$	2,385	\$	2,397	\$	2,198	\$	1,882	\$	138
Ratio		1.65%		1.63%		1.60%		1.55%		1.36%		
North America - Citi-Branded	\$	744	\$	744	\$	771	\$	679	\$	588	\$	69.
Ratio		1.02%		1.03%		1.06%		0.98%		0.85%		
North America - Retail Services	\$	852	\$	823	\$	789	\$	685	\$	615	\$	36
Ratio		2.33%		2.25%		2.04%		1.94%		1.71%		
EMEA	\$	61	\$	68	\$	63	\$	60	\$	57	\$	2.
Ratio		2.18%		2.34%		2.17%		2.14%		2.04%		
Latin America	\$	428	\$	416	\$	432	\$	449	\$	335	\$	11.
Ratio		3.12%		2.93%		2.92%		3.01%		2.91%		
Asia	\$	315	\$	334	\$	342	\$	325	\$	287	\$	18.
Ratio		1.61%		1.67%		1.68%		1.68%		1.52%		
<u>i Holdings - Local Consumer Lending (2) (3)</u>	\$	4,614	\$	4,753	\$	4,228	\$	3,407	\$	3,151	\$	97.
Ratio		4.00%		4.34%		4.05%		3.52%		3.50%		
International	\$	453	\$	436	\$	393	\$	286	\$	255	\$	6.
Ratio		4.87%		4.95%		5.17%		4.33%		4.11%		
North America (2) (3)	\$	4,161	\$	4,317	\$	3,835	\$	3,121	\$	2,896	\$	91.
Ratio		3.93%		4.29%		3.96%		3.46%		3.45%		
tol Citigroup (avaluding Special Accet Beel) (2) (2)	*	8,063	¢	8,292	¢	7,737		6,796	¢	6 110	\$	204
tal Citigroup (excluding Special Asset Pool) (2) (3) Ratio	\$	8,063 2.02%	\$	8,292 2.09%	\$	7,737 1.94%	\$	6,796 1.76%	\$	6,118 1.65%	Þ	381.

(1) The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.

The 30-89 Days Past Due and related ratios for North America Consumer Banking and North America Local Consumer Lending excludes (2) U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Consumer Banking on page 10 and Local Consumer Lending on page 30.

The June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013 Loans 90+ Days Past Due and (3) 30-89 Days Past Due and related ratios excludes \$1.2 billion, \$1.2 billion, \$1.2 billion, \$1.2 billion and \$1.0 billion, respectively, of loans that are carried at fair value.



ALLOWANCE FOR CREDIT LOSSES - PAGE 1

TOTAL CITIGROUP (In millions of dollars)

	2Q 2012	3Q 2012	4Q 2012	1Q 2013	2Q 2013	2Q13 Increase (Decrease) from 1Q13 2Q13	Six Months 2 2012	Six Months 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
<u>Total Citigroup</u> Allowance for Loan Losses at Beginning of Period (1)	\$ 29,020	\$ 27,611	\$ 25,916	\$ 25,455	\$ 23,727		\$ 30,115	\$ 25,455	
Gross Credit (Losses) (2) Gross Recoveries Net Credit (Losses) / Recoveries (NCLs) NCLs (2) Net Seerve Builds / (Releases) (2) (3) Net Specific Reserve Builds / (Releases) (2) (3) Provision for Loan Losses Other (4) (5) (6) (7) (8) (9) Allowance for Loan Losses at End of Period (1) (a)	(4,205) 714 (3,491) 3,491 (641) (375) 2,475 (393) \$ 27,611	(4,516) 619 (3,897) 3,897 (860) (601) 2,436 (234) \$ 25,916	(3,640) 655 (2,985) (193) 46 2,838 (314) \$ 25,455	(3,444) 566 (2,878) 2,878 (306) (358) 2,214 (1,064) \$ 23,727	(3,257) 649 (2,608) (642) (139) 1,827 (1,366) \$ 21,580	5% 23% 15% (9%) 9% 25% (9%) (25%) NM - 61% 63% (17%) (26%)	(7,349) (7,349) (855) (1,310)	(6,701) 1,215 (5,486) 5,486 (948) (497) 4,041 (2,430) \$ 21,580	24% (19%) 25% (25%) (11%) 62% (22%)
Allowance for Unfunded Lending Commitments (10) (a)	\$ 1,104	\$ 1,063	\$ 1,119	\$ 1,132	\$ 1,133		\$ 1,104	\$ 1,133	
Provision for Unfunded Lending Commitments	\$ 7	\$ (41)	\$ 56	\$ 14	\$ (3)		\$ (31)	\$ 11	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)] Total Allowance for Loan Losses as a Percentage of Total Loans (11)	\$ 28,715 4.25%	\$ 26,979 3.97%	<u>\$ 26,574</u> 3.92%	\$ 24,859 3.70%	\$ 22,713 3.38%		<u>\$ 28,715</u>	<u>\$ 22,713</u>	
Allowance for Loan Losses at End of Period (1): Citicorp Citi Holdings Total Citigroup	\$ 15,387 12,224 \$ 27,611	\$ 14,828 11,088 \$ 25,916	\$ 14,623 10,832 \$ 25,455	\$ 14,330 9,397 \$ 23,727	\$ 13,425 8,155 \$ 21,580				

(1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.

- (2) The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximate \$600 million release in the third quarter of 2012 allowance for loan losses related to these charge-offs. The fourth quarter of 2012 includes a benefit of approximately \$40 million to charge offs related to finalizing the impact of this OCC guidance.
- (3) The second quarter of 2012, third quarter of 2012, fourth quarter of 2012, first quarter of 2013 and second quarter of 2013 includes \$73 million, \$32 million, \$100 million, \$148 million and \$124 million, respectively, of builds (releases) related to gains/(losses) on loan sales.
- (4) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (5) The second quarter of 2012 includes a reduction of approximately \$175 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$200 million related to foreign currency translation.
- (6) The third quarter of 2012 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (7) The fourth quarter of 2012 includes a reduction of approximately \$255 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (8) The first quarter of 2013 includes a reduction of approximately \$855 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$165 million related to a transfer to held-for-sale of a loan portfolio in Greece.
- (9) The second quarter of 2013 includes a reduction of approximately \$650 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$360 million related to the Brazil Credicard transfer to Assets of Discontinued Operations, held for sale. Additionally, a reduction of approximately \$90 million related to a transfer to held-for-sale of a loan portfolio in Greece and a reduction of approximately \$220 million related to foreign currency translation.
- (10) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013 exclude \$5.1 billion, \$5.4 billion, \$5.3 billion, \$5.0 billion and \$4.9 billion, respectively, of loans which are carried at fair value.

NM Not meaningful Reclassified to conform to the current period's presentation.



ALLOWANCE FOR CREDIT LOSSES - PAGE 2 TOTAL CITIGROUP

(In millions of dollars)

		2Q		3Q		4Q		1Q		2Q	2Q13 In (Decreas	se) from		Six Ionths	M	Six lonths	YTD 2013 vs. YTD 2012 Increase/
		2012		2012		2012		2013		2013	1Q13	2Q12		2012		2013	(Decrease)
<u>Total Citigroup Consumer Loans</u> Allowance for Loan Losses at Beginning of Period (1)	\$	25,963	\$	24,639	\$	23,099	\$	22,679	\$	20,948			\$	27,236	\$	22,679	
Net Credit (Losses) / Recoveries (NCLs) NCLs (2) Net Reserve Builds / (Releases) (2) (3) Provision for Loan Losses Other (4) (5) (6) (7) (8) (9) Allowance for Loan Losses at End of Period (1) (a) Consumer Allowance for Unfunded Lending Commitments (10) (a) Provision for Unfunded Lending Commitments Total Allowance for Loans, Leases and	\$ \$ \$	(3,337) 3,337 (564) (384) 2,389 (376) 24,639 2 2 -	\$ \$ \$	(3,780) 3,780 (861) (426) 2,493 (253) 23,099 1 (1)	\$ \$ \$	(2,950) 2,950 (117) 14 2,847 (317) 22,679 2 -	\$ \$ \$	(2,833) 2,833 (275) (400) 2,158 (1,056) 20,948 15 15	\$ \$ \$	(2,563) 2,563 (544) (169) 1,850 (1,363) 18,872 27 8	10% (10%) (98%) 58% (14%) NM	23% (23%) 4% 56% (23%) NM	\$ \$ \$	(7,278) 7,278 (932) (1,315) 5,031 (350) 24,639 2 2	\$ \$ \$	(5,396) 5,396 (819) (569) 4,008 (2,419) 18,872 27 23	26% (26%) 12% 57% (20%) NM
Unfunded Lending Commitments [Sum of (a)]	\$	24,641	\$	23,100	\$	22,681	\$	20,963	\$	18,899			\$	24,641	\$	18,899	
Consumer Allowance for Loan Losses as a Percentage of Total Consumer Loans (12)		6.04%		5.68%		5.57%		5.32%		4.95%							
<u>Total Citigroup Corporate Loans</u> Allowance for Loan Losses at Beginning of Period	\$	3,057	\$	2,972	\$	2,817	\$	2,776	\$	2,779			\$	2,879	\$	2,776	
Net Credit (Losses) / Recoveries (NCL's) NCLs Net Reserve Builds / (Releases) Net Specific Reserve Builds / (Releases) Provision for Loan Losses Other (4) Allowance for Loan Losses at End of Period (1) (b)	\$	(154) 154 (77) 9 86 (17) 2,972	\$	(117) 117 1 (175) (57) 19 2,817	\$	(35) 35 (76) 32 (9) 3 2,776	\$	(45) 45 (31) 42 56 (8) 2,779	\$	(45) 45 (98) 30 (23) (3) 2,708	- NM (29%) NM	71% (71%) (27%) NM NM	\$	(71) 71 77 5 153 11 2,972	\$	(90) 90 (129) 72 33 (11) 2,708	(27%) 27% NM NM (78%)
Corporate Allowance for Unfunded Lending Commitments (10) (b)	\$	1,102	\$	1,062	\$	1,117	\$	1,117	\$	1,106			\$	1,102	\$	1,106	
Provision for Unfunded Lending Commitments	\$	7	\$	(40)	\$	56	\$	(1)	\$	(11)			\$	(31)	\$	(12)	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (b)]	\$	4,074	\$	3,879	\$	3,893	\$	3,896	\$	3,814			\$	4,074	\$	3,814	
Corporate Allowance for Loan Losses as a Percentage of Total Corporate Loans (12)		1.23%		1.14%		1.14%		1.12%		1.05%							

Notes to these tables are on the following page (page 40).

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The following notes relate to the tables on the prior page (page 39).

- (1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) See Footnote (2) on page 38.
- (3) The second quarter of 2012, third quarter of 2012, fourth quarter of 2012, first quarter of 2013 and second quarter of 2013 includes \$73 million, \$32 million, \$100 million, \$148 million and \$124 million, respectively, of builds (releases) related to gains/(losses) on loan sales.
- (4) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (5) The second quarter of 2012 includes a reduction of approximately \$175 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$203 million related to foreign currency translation.
- (6) The third quarter of 2012 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (7) The fourth quarter of 2012 includes a reduction of approximately \$255 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (8) The first quarter of 2013 includes a reduction of approximately \$855 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$165 million related to a transfer to held-for-sale of a loan portfolio in Greece.
- (9) The second quarter of 2013 includes a reduction of approximately \$650 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$360 million related to the Brazil Credicard transfer to Assets of Discontinued Operations, held for sale. Additionally, a reduction of approximately \$300 million related to a transfer to held-for-sale of a loan portfolio in Greece and a reduction of approximately \$200 million.
- (10) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (11) June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013 exclude \$1.3 billion, \$1.3 billion, \$1.2 billion, \$1.2 billion and \$1.0 billion, respectively, of Loans which are carried at fair value.
- (12) June 30, 2012, September 30, 2012, December 31, 2012, March 31, 2013 and June 30, 2013 exclude \$3.8 billion, \$4.1 billion, \$4.1 billion, \$3.8 billion and \$3.8 billion, respectively, of loans which are carried at fair value.

NM Not meaningful Reclassified to conform to the current period's presentation.

Page 40

COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 1

CITICORP (In millions of dollars)

	2Q 2012	3 20		4Q 2012	1Q 2013	20 20			crease se) from 2Q12	Si Mor 20	nths	Six Months 2013	YTD 2013 vs. YTD 2012 Increase (Decrease)
Citicorp													
Net Credit Losses	\$ 2,162	\$	2,090	\$ 2,013	\$ 1,948	\$	1,838	(6%)	(15%)	\$	4,286	\$ 3,786	(12%)
Credit Reserve Build / (Release)	(766)		(664)	(193)	(317)		(301)	5%	61%		(1,365)	(618)	55%
Global Consumer Banking	()		()	()	(-)		()				(,)	()	
Net Credit Losses	2,039		1,948	1,939	1,909		1,785	(6%)	(12%)		4,220	3,694	(12%)
Credit Reserve Build / (Release)	(753)		(515)	(152)	(340)		(237)	30%	69%		(1,509)	(577)	62%
North America Regional Consumer Banking	(100)	,	(010)	(102)	(040)	,	(201)	0070	0070		(1,000)	(011)	0270
Net Credit Losses	1,511		1,351	1,265	1,255		1,190	(5%)	(21%)		3,140	2,445	(22%)
				,	(370)			(5%)	57%		,		56%
Credit Reserve Build / (Release)	(814))	(519)	(215)	(370))	(351)	5%	57%		(1,655)	(721)	20%
Retail Banking			70	F 4				(000())	(000)()		404	00	(000)
Net Credit Losses	62		72	51	55		44	(20%)	(29%)		124	99	(20%)
Credit Reserve Build / (Release)	(5))	37	45	(9))	(2)	78%	60%		(7)	(11)	(57%)
Citi-Branded Cards													
Net Credit Losses	840		745	700	692		665	(4%)	(21%)		1,742	1,357	(22%)
Credit Reserve Build / (Release)	(405))	(403)	(240)	(128))	(176)	(38%)	57%		(954)	(304)	68%
Citi Retail Services													
Net Credit Losses	609		534	514	508		481	(5%)	(21%)		1,274	989	(22%)
Credit Reserve Build / (Release)	(404))	(153)	(20)	(233))	(173)	26%	57%		(694)	(406)	41%
EMEA Regional Consumer Banking	. ,		. ,				. ,				. ,		
Net Credit Losses	14		29	33	29		(1)	NM	NM		43	28	(35%)
Credit Reserve Build / (Release)	(13)		2	11	(11)	1	(9)	18%	31%		(18)	(20)	(11%)
Retail Banking	(10)	,	-		(,	, ,	(0)	1070	01/0		(10)	(20)	(1170)
Net Credit Losses	7		12	15	9		(2)	NM	NM		19	7	(63%)
Credit Reserve Build / (Release)	(9)		12	5	(10)		(5)	50%	44%		(7)	(15)	NM
	(9)	,	-	5	(10)	,	(5)	30%	4476		(T)	(15)	INIVI
Citi-Branded Cards	-							(0.50())	(0.004)				(100)
Net Credit Losses	7		17	18	20		1	(95%)	(86%)		24	21	(13%)
Credit Reserve Build / (Release)	(4))	2	6	(1))	(4)	NM	0%		(11)	(5)	55%
Latin America Regional Consumer Banking													
Net Credit Losses	315		351	406	419		416	(1%)	32%		648	835	29%
Credit Reserve Build / (Release)	95		36	32	38		104	NM	9%		186	142	(24%)
Retail Banking													
Net Credit Losses	135		160	210	207		204	(1%)	51%		278	411	48%
Credit Reserve Build / (Release)	75		37	27	9		80	NM	7%		162	89	(45%)
Citi-Branded Cards													()
Net Credit Losses	180		191	196	212		212	0%	18%		370	424	15%
Credit Reserve Build / (Release)	20		(1)	5	29		24	(17%)	20%		24	53	NM
Asia Regional Consumer Banking	20		(1)	0	20		24	(11)0)	2070		24	00	
Net Credit Losses	199		217	235	206		180	(13%)	(10%)		389	386	(1%)
					208				(10%) NM				
Credit Reserve Build / (Release)	(21))	(34)	20	3		19	NM	INIVI		(22)	22	NM
Retail Banking			o	~~			50	(0421)	(000)		407		(1001)
Net Credit Losses	72		81	99	67		53	(21%)	(26%)		137	120	(12%)
Credit Reserve Build / (Release)	4		(36)	(3)	-		42	-	NM		16	42	NM
Citi-Branded Cards													
Net Credit Losses	127		136	136	139		127	(9%)	0%		252	266	6%
Credit Reserve Build / (Release)	(25))	2	23	3		(23)	NM	8%		(38)	(20)	47%
nstitutional Clients Group (ICG)													
Net Credit Losses	122		143	75	39		53	36%	(57%)		64	92	44%
Credit Reserve Build / (Release)	(13))	(149)	(41)	23		(64)	NM	NM		145	(41)	NM
Securities and Banking													
Net Credit Losses	97		56	75	35		37	6%	(62%)		37	72	95%
Credit Reserve Build / (Release)	(64))	(103)	(47)	34		(97)	NM	(52%)		71	(63)	NM
Transaction Services	(-)		. ,	. ,			` '						
Net Credit Losses	25		87	-	4		16	NM	(36%)		27	20	(26%)
Credit Reserve Build / (Release)	51		(46)	6	(11)		33	NM	(35%)		74	22	(70%)
orporate / Other			(4)						(1000)				(1000())
Net Credit Losses	1		(1)	(1)	-		-	-	(100%)		2	-	(100%)
Credit Reserve Build / (Release)	-		-	-	-		-	-	-		(1)	-	100%

NM Not meaningful

Reclassified to conform to the current period's presentation.

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COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 2

CITI HOLDINGS / TOTAL CITIGROUP

(In millions of dollars)



		2Q 2012		3Q 2012		4Q 2012		1Q 2013		2Q	=	ncrease se) from 2Q12		Six Ionths 2012	M	Six lonths 2013	YTD 2013 vs. YTD 2012 Increase/ (Decrease)
Citi Holdings																	
Net Credit Losses	\$	1,329	\$	1,807	\$	972	\$	930	\$	770	(17%)	(42%)	\$	3,063	\$	1,700	(44%)
Credit Reserve Build / (Release)		(250)		(797)		46		(347)		(480)	(38%)	(92%)		(800)		(827)	(3%)
Brokerage and Asset Management																	
Net Credit Losses		-		-		-		-		-	-	-		-		-	-
Credit Reserve Build / (Release)		-		-		-		-		-	-	-		(1)		-	100%
Local Consumer Lending																	
Net Credit Losses		1,289		1,824		1,005		920		775	(16%)	(40%)		3,041		1,695	(44%)
Credit Reserve Build / (Release)		(186)		(760)		56		(325)		(475)	(46%)	NM		(706)		(800)	(13%)
Special Asset Pool		. ,		. ,				. ,		. ,	. ,			. ,		. ,	· · · ·
Net Credit Losses		40		(17)		(33)		10		(5)	NM	NM		22		5	(77%)
Credit Reserve Build / (Release)		(64)		(37)		(10)		(22)		(5)	77%	92%		(93)		(27)	71%
Total Citi Holdings Provision for Loan Losses	\$	1.079	\$	1.010	s	1.018	\$	583	\$	290	(50%)	(73%)	\$	2,263	s	873	(61%)
	÷	.,010	Ŧ	.,	Ť	.,	*		Ŧ	200	(0070)	(10/0)	•	2,200	•	0.0	(0170)
Total Citicorp Provision for Loan Losses (from prior page)	\$	1,396	\$	1,426	\$	1,820	\$	1,631	\$	1,537	(6%)	10%	\$	2,921	\$	3,168	8%
Total Citigroup Provision for Loan Losses	\$	2,475	\$	2.436	S	2.838	\$	2,214	\$	1.827	(17%)	(26%)	\$	5.184	\$	4.041	(22%)

NM Not meaningful

NON-ACCRUAL ASSETS - PAGE 1

TOTAL CITIGROUP

(In millions of dollars)

	2Q 2012			3Q		4Q		1Q		2Q		ncrease ase) from
		2012		2012		2012		2013		2013	1Q13	2Q12
Non-Accrual Loans (1) Corporate Non-Accrual Loans By Region (2) North America EMEA Latin America	\$	724 1,169 209	\$	900 1,054 151	\$	735 1,131 128	\$	1,007 1,077 116	\$	811 972 91	(19%) (10%) (22%)	12% (17%) (56%)
Asia	-	469	-	324	-	339	-	304	-	270	(11%)	(42%)
Total	\$	2,571	\$	2,429	\$	2,333	\$	2,504	\$	2,144	(14%)	(17%)
Consumer Non-Accrual Loans By Region (2) North America (3) EMEA Latin America Asia Total (3)	\$ \$	6,403 371 1,158 414 8,346	\$ \$	7,698 379 1,275 409 9,761	\$ \$	7,148 380 1,285 <u>383</u> 9,196	\$ \$	6,171 263 1,313 402 8,149	\$ \$	5,568 234 1,430 <u>330</u> 7,562	(10%) (11%) 9% (18%) (7%)	(13%) (37%) 23% (20%) (9%)
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS												
ICG Global Consumer Banking Brokerage and Asset Management	\$	12 35 -	\$	9 38 -	\$	7 40	\$	2 41 -	\$	4 39 -	100% (5%) -	(67%) 11% -
Local Consumer Lending Special Asset Pool Corporate/Other		329 155 10	_	326 91 10		309 82 2		294 69 6		275 64 9	(6%) (7%) 50%	(16%) (59%) (10%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (4)	\$	541	\$	474	\$	440	\$	412	\$	391	(5%)	(28%)
OREO By Region: North America EMEA Latin America Asia Total	\$ \$	366 127 48 - 541	\$	315 111 48 - 474	\$	299 99 40 2 440	\$	286 85 39 2 412	\$	267 76 46 2 391	(7%) (11%) 18% - (5%)	(27%) (40%) (4%) - (28%)
Other Repossessed Assets (5)	\$	2	\$	1	\$	1	\$	1	\$	-	(100%)	(100%)
Non-Accrual Assets (NAA) (6) Corporate Non-Accrual Loans Consumer Non-Accrual Loans Non-Accrual Loans (NAL) OREO	\$	2,571 <u>8,346</u> 10,917 541	\$	2,429 <u>9,761</u> 12,190 474	\$	2,333 <u>9,196</u> 11,529 440	\$	2,504 8,149 10,653 412	\$	2,144 7,562 9,706 391	(14%) (7%) (9%) (5%)	(17%) (9%) (11%) (28%)
Other Repossessed Assets Non-Accrual Assets (NAA)	\$	<u>2</u> 11,460	\$	1 12,665	\$	1 11,970	\$	11,066	\$		(3%) - (9%)	(28%) - (12%)
NAL as a % of Total Loans NAA as a % of Total Assets Allowance for Loan Losses as a % of NAL	<u>+</u>	1.67% 0.60% 253%	<u> </u>	1.85% 0.66% 213%	Ŧ	1.76% 0.64% 221%	<u>*</u>	1.65% 0.59% 223%	T	1.51% 0.54% 222%	()	()
		20070		21070		22170		22070		/0		

(1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.

- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) The third quarter of 2012 includes an approximate \$1.5 billion in loans that are now classified as non-accrual loans related to OCC guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. Of the \$1.5 billion of such non-accrual loans, \$1.3 billion was current as of September 30, 2012. See Footnote 2 on page 38.
- (4) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (5) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (6) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.



NON-ACCRUAL ASSETS - PAGE 2

CITICORP

(In millions of dollars)

			20 20				10					ncrease
		2Q		3Q		4Q		1Q		2Q	(Decrea	ase) from
		2012		2012		2012		2013		2013	1Q13	2Q12
Non-Accrual Loans (1)												
Corporate Non-Accrual Loans By Region (2)												
North America	\$	569	\$	758	\$	644	\$	797	\$	731	(8%)	28%
EMEA		804		718		806		765		658	(14%)	(18%)
Latin America		193		147		126		114		90	(21%)	(53%)
Asia		448		305		333		299		249	(17%)	(44%)
Total	\$	2,014	\$	1,928	\$	1,909	\$	1,975	\$	1,728	(13%)	(14%)
Consumer Non-Accrual Loans By Region (2)												
North America	\$	450	\$	507	\$	523	\$	530	\$	502	(5%)	12%
EMEA		88		98		101		93		91	(2%)	3%
Latin America		1,110		1,228		1,244		1,274		1,391	9%	25%
Asia		338		329		319		363		299	(18%)	(12%)
Total	\$	1,986	\$	2,162	\$	2,187	\$	2,260	\$	2,283	1%	15%
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS												
ICG	\$	12	\$	9	\$	7	\$	2	\$	4	100%	(67%)
Global Consumer Banking	Ψ	35	Ψ	38	Ψ	40	Ψ	41	Ψ	39	(5%)	11%
Corporate/Other		10		10		-0		6		9	50%	(10%)
Corporate/Other		10		10		2		0		5	50%	(1076)
TOTAL OTHER REAL ESTATE OWNED (OREO) (3)	\$	57	\$	57	\$	49	\$	49	\$	52	6%	(9%)
		0.	<u> </u>	0.	<u> </u>		<u> </u>		<u> </u>		0,0	(070)
OREO By Region:												
North America	\$	22	\$	23	\$	18	\$	15	\$	13	(13%)	(41%)
EMEA	+	9	•	6	*	6	•	6	•	5	(17%)	(44%)
Latin America		26		28		23		26		32	23%	23%
Asia		-		-		2		2		2	-	-
Total	\$	57	\$	57	\$	49	\$	49	\$	52	6%	(9%)
	<u> </u>		<u> </u>		<u> </u>		<u> </u>		<u> </u>		- / -	(2,2)
Other Repossessed Assets (4)		N/A		N/A		N/A		N/A		N/A		
Non-Accrual Assets (NAA) (5)												
Corporate Non-Accrual Loans	\$	2,014	\$	1,928	\$	1,909	\$	1,975	\$	1,728	(13%)	(14%)
Consumer Non-Accrual Loans		1,986		2,162		2,187		2,260		2,283	1%	15%
Non-Accrual Loans (NAL)		4,000		4,090		4,096		4,235		4,011	(5%)	-
OREO		57		57		49		49		52	6%	(9%)
Other Repossessed Assets		N/A		N/A		N/A		N/A		N/A		(*,*)
Non-Accrual Assets (NAA)	\$	4,057	\$	4,147	\$	4,145	\$	4,284	\$	4,063	(5%)	-
	<u> </u>		<u> </u>		<u> </u>		<u> </u>	<u> </u>	<u> </u>		····	
NAA as a % of Total Assets		0.24%		0.24%		0.24%		0.25%		0.23%		
Allowance for Loan Losses as a % of NAL		385%		363%		357%		338%		335%		

N/A Not Available at the Citicorp level. See "Non-Accrual Assets - Page 1" (on page 43) for total Citigroup balances.

(1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.

(2) Excludes SOP 3-03 purchased distressed loans.

(3) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.

(4) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.

(5) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

Reclassified to conform to the current period's presentation.

2013 Increase

NON-ACCRUAL ASSETS - PAGE 3

CITI HOLDINGS

(In millions of	dollars)
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	2Q 2012			3Q		4Q		1Q		2Q	(Decrea	ncrease ase) from
		2012		2012		2012		2013		2013	1Q13	2Q12
Non-Accrual Loans (1) Corporate Non-Accrual Loans By Region (2) North America EMEA	\$	155 365	\$	142 336	\$	91 325	\$	210 312	\$	80 314	(62%) 1%	(48%) (14%)
Latin America Asia		16 21	_	4	_	2	_	2		1 21	(50%) NM	(94%)
Total	\$	557	\$	501	\$	424	\$	529	\$	416	(21%)	(25%)
Consumer Non-Accrual Loans By Region (2) North America (3) (4) EMEA Latin America Asia Total (3)	\$ \$	5,953 283 48 76 6,360	\$ \$	7,191 281 47 <u>80</u> 7,599	\$ \$	6,625 279 41 64 7,009	\$ \$	5,641 170 39 39 5,889	\$ \$	5,066 143 39 <u>31</u> 5,279	(10%) (16%) 0% (21%) (10%)	(15%) (49%) (19%) (59%) (17%)
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS												
Brokerage and Asset Management Local Consumer Lending Special Asset Pool	\$	- 329 155	\$	- 326 91	\$	- 309 82	\$	- 294 69	\$	- 275 64	- (6%) (7%)	(16%) (59%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (4)	\$	484	\$	417	\$	391	\$	363	\$	339	(7%)	(30%)
OREO By Region: North America EMEA Latin America Asia Total	\$	344 118 22 - 484	\$	292 105 20 - 417	\$	281 93 17 391	\$	271 79 13 - 363	\$	254 71 14 - 339	(6%) (10%) 8% - (7%)	(26%) (40%) (36%) - (30%)
					<u> </u>						(()
Other Repossessed Assets (5)		N/A		N/A		N/A		N/A		N/A		
Non-Accrual Assets (NAA) (6) Corporate Non-Accrual Loans Consumer Non-Accrual Loans Non-Accrual Loans (NAL) OREO Other Repossessed Assets Non-Accrual Assets (NAA)	\$	557 6,360 6,917 484 N/A 7,401	\$	501 7,599 8,100 417 N/A 8,517	\$	424 7,009 7,433 391 N/A 7,824	\$	529 5,889 6,418 363 N/A 6,781	\$	416 5,279 5,695 339 N/A 6,034	(21%) (10%) (11%) (7%) (11%)	(25%) (17%) (18%) (30%) (18%)
NAA as a % of Total Assets		3.87%		4.98%		5.02%		4.55%		4.61%		
Allowance for Loan Losses as a % of NAL		177%		137%		146%		146%		143%		

N/A Not Available at the Citi Holdings level. See "Non-Accrual Assets - Page 1" (on page 43) for total Citigroup balances.

(1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.

- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) See Footnote 3 on page 43.
- (4) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
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- (6) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.
- NM Not meaningful

CITIGROUP NON-GAAP FINANCIAL MEASURES - RECONCILIATIONS (In millions of dollars)

Tangible Book Value Per Share and Tangible Common Equity (TCE) (and related ratios) are non-GAAP financial measures. TCE, as defined by Citigroup, represents common equity less goodwill and intangible assets (excluding MSRs) net of the related deferred taxes. Other companies may calculate TCE in a manner different from Citigroup. A reconciliation of Citigroup's total stockholders' equity to TCE and Tangible Book Value per Share follows:

	 2Q 2012	 3Q 2012	 4Q 2012	 1Q 2013	 2Q 2013
Tangible Book Value Per Share (page 1):					
Total Common Equity Less:	\$ 183,599	\$ 186,465	\$ 186,487	\$ 190,222	\$ 191,633
Goodwill	25,483	25,915	25,673	25,474	24,958
Intangible Assets (Other than MSRs)	6,156	5,963	5,697	5,457	4,981
Goodwill and Intangible Assets (other than MSRs)					
Related to Assets For Discontinued Operations Held-for-Sale	-	37	32	2	205
Net Deferred Taxes - Related to Goodwill and Intangible Assets Above	38	35	32	-	
Tangible Common Equity	\$ 151,922	\$ 154,515	\$ 155,053	\$ 159,289	\$ 161,489
Common Shares Outstanding, at period end	2,932.5	 2,932.5	 3,028.9	 3,042.9	 3,041.0
Tangible Book Value Per Share	\$ 51.81	\$ 52.69	\$ 51.19	\$ 52.35	\$ 53.10

Reclassified to conform to the current period's presentation.

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