

CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT

3Q12 Page Number Citigroup Consolidated **Financial Summary** Consolidated Statement of Income 2 **Consolidated Balance Sheet** 3 Segment Detail Net Revenues Income Citicorp Income Statement and Balance Sheet Data 6 **Global Consumer Banking** 7 - 8 North America 9 - 11 **EMEA** 12 - 13 Latin America 14 - 15 Asia 16 - 17 Institutional Clients Group (ICG) 18 Securities and Banking 19 Transaction Services 20 **Regional Totals** North America 21 **EMEA** 22 Latin America 23 Asia 24 Citi Holdings Income Statement and Balance Sheet Data 25 **Brokerage and Asset Management** 26 Local Consumer Lending 27 - 29 Special Asset Pool 30 Corporate / Other 31 Citigroup Supplemental Detail Average Balances and Interest Rates 32 Deposits 33 Loans Citicorp 34 Citi Holdings / Total Citigroup 35 Consumer Loan Delinquency Amounts and Ratios 90+ Days 36 30-89 Days 37 Allowance for Credit Losses Total Citigroup 38 Consumer and Corporate 39 - 40 Components of Provision for Loan Losses Citicorp 41 Citi Holdings / Total Citigroup 42 Non-Accrual Assets Total Citigroup 43 Citicorp Citi Holdings 45 46 Reconciliation of Non-GAAP Financial Measures

CITIGROUP -- FINANCIAL SUMMARY

(In millions of dollars, except per share amounts, and as otherwise noted)



		3Q		4Q		1Q		2Q		3Q	(Decrea	ncrease ase) from		Nine Months	N	Nine onths	YTD 2012 vs. YTD 2011 Increase/
		2011		2011		2012	_	2012		2012	2Q12	3Q11	↓	2011		2012	(Decrease)
Total Revenues, Net of Interest Expense	\$	20,831	\$	17,174	\$	19,406	\$	18,642	\$	13,951	(25%)	(33%)	\$	61,179	\$	51,999	(15%)
Total Operating Expenses		12,460		13,211		12,319		12,134		12,220	1%	(2%)	1	37,722		36,673	(3%)
Net Credit Losses		4,514		4,108		3,955		3,576		3,979	11%	(12%)		15,930		11,510	(28%)
Credit Reserve Build / (Release)		(1,465)		(1,464)		(1,127)		(991)		(1,468)	(48%)	-	1	(6,801)		(3,586)	47%
Provision for Unfunded Lending Commitments Provision for Benefits & Claims		43 259		(4) 234		(38) 229		7 214		(41) 225	NM 5%	NM (13%)	1	55 738		(72) 668	NM (9%)
Provision for Credit Losses and for Benefits and Claims		3,351		2,874		3,019		2,806		2,695	(4%)	(20%)	1 —	9,922		8,520	(14%)
Income from Continuing Operations before Income Taxes	-	5,020	-	1,089	-	4,068	_	3,702		(964)	NM	(20%) NM	-	13,535		6,806	(50%)
Income Taxes (benefits)		1,278		91		1,006		715		(1,488)	NM	NM	1	3,430		233	(93%)
			_				_						1 —				, ,
Income from Continuing Operations Income (Loss) from Discontinued Operations, net of Taxes	\$	3,742 1	\$	998	\$	3,062 (5)	\$	2,987 (1)	\$	524 (31)	(82%) NM	(86%) NM	\$	10,105 112	\$	6,573 (37)	(35%) NM
Net Income before Attribution of Noncontrolling Interests		3,743		998		3,057		2,986		493	(83%)	(87%)	_	10,217		6,536	(36%)
Net Income Attributable to Noncontrolling Interests		(28)		42		126		40		25	(38%)	`NM ´	l	106		191	80%
Citigroup's Net Income	\$	3,771	\$	956	\$	2,931	\$	2,946	\$	468	(84%)	(88%)	\$	10,111	\$	6,345	(37%)
Diluted Earnings Per Share (1):													-				
Income from Continuing Operations	\$	1.23	\$	0.31	\$	0.96	\$	0.95	\$	0.16	(83%)	(87%)	\$	3.28	\$	2.07	(37%)
Citigroup's Net Income	\$	1.23	\$	0.31	\$	0.95	\$	0.95	\$	0.15	(84%)	(88%)	1 \$	3.32	\$	2.06	(38%)
Shares (in millions) (1):											()	(,	1 —				(,
Average Basic		2,910.8		2,915.2		2,926.2		2,926.6		2,926.8	-	1%	1	2,907.9		2,926.5	1%
Average Diluted		2,998.6		3,003.0		3,014.5		3,015.0		3,015.3	-	1%	1	2,997.4		3,014.9	1%
Common Shares Outstanding, at period end		2,923.7		2,923.9		2,932.2		2,932.5		2,932.5	-	-					
Preferred Dividends - Basic Preferred Dividends - Diluted	\$ \$	4 4	\$ \$	9 9	\$ \$	4 4	\$ \$	9 9	\$ \$	4 4			\$	17 17	\$ \$	17 17	
Income Allocated to Unrestricted Common Shareholders - Basic																	
Income from Continuing Operations	\$	3,696	\$	930	\$	2,878	\$	2,869	\$	474	(83%)	(87%)	\$	9,819	\$	6,217	(37%)
Citigroup's Net Income	\$	3,697	\$	930	\$	2,873	\$	2,868	\$	453	(84%)	(88%)	\$	9,930	\$	6,190	(38%)
Income Allocated to Unrestricted Common Shareholders - Diluted																	
Income from Continuing Operations	\$	3,702	\$	933	\$	2,882	\$	2,873	\$	475	(83%)	(87%)	\$	9,832	\$	6,226	(37%)
Citigroup's Net Income	\$	3,703	\$	933	\$	2,877	\$	2,872	\$	455	(84%)	(88%)	\$	9.942	\$	6,200	(38%)
		-,				,-		,-			(/	(,		-,-			(,
Financial Ratios: Tier 1 Common Ratio		11.71%		11.80%		12.50%		12.71%		12.7% *							
Tier 1 Common Ratio		13.45%		13.55%		14.26%		14.46%		13.9% *			1				
Total Capital Ratio		16.89%		16.99%		17.64%		17.70%		17.1% *							
Leverage Ratio		7.01%		7.19%		7.55%		7.66%		7.4% *							
Return on Average Common Equity		8.4%		2.1%		6.5%		6.5%		1.0% *							
Balance Sheet Data, EOP (in billions of dollars, except Book Value per Sha	re):												1				
Total Assets	\$	1,936.0	\$	1,873.9	\$	1,944.4	\$	1,916.5	* \$	1,931.3	1%	-	1				
Total Deposits		851.3		865.9		906.0		914.3	*	944.6	3%	11%	1				
Citigroup's Stockholders' Equity		177.4		177.8		181.8		183.9	*	186.8	2%	5%	1				
Citigroup Equity and Trust Preferred Securities (included in LT Debt)	ø	193.5	Ф	193.9	ď	197.9	•	199.9	* 0	197.3	(1%)	2%	1				
Book Value Per Share (1)	\$ \$	60.56 49.50	\$ \$	60.70 49.74	\$ \$	61.90	\$ \$		* \$ * \$	63.59 52.70	2% 2%	5% 6%	1				
Tangible Book Value Per Share (1)	\$		Ъ		\$	50.90	Ф		\$		∠%		1				
Direct Staff (in thousands)		267		266		263		261		262	-	(2%)	1				
(1) Tangible book value per share is a non-GAAP financial measure. See page	46 for a	reconciliation	on of	this measu	re to	ts most cor	mpara	ble GAAP m	neasur	e.							
Note: Ratios and returns are calculated based on the displayed numbers. NM Not meaningful																	
* Preliminary													1				
Reclassified to conform to the current period's presentation.													1				

CITIGROUP CONSOLIDATED STATEMENT OF INCOME

(In millions of dollars)



	3Q 2011	4Q 2011	1Q 2012	2Q 2012	3Q 2012		ncrease ise) from 3Q11	Nine Months 2011	Nine Months 2012	YTD 2012 vs. YTD 2011 Increase/ (Decrease)
Revenues	2011	2011	2012	2012	2012	2012	3011	2011	2012	(Decrease)
Interest revenue	\$ 18.145	\$ 17,795	\$ 17,537	\$ 17.034	\$ 16,934	(1%)	(7%)	\$ 54.886	\$ 51,505	(6%)
Interest expense	6,031	5,712	5,590	5,441	5,021	(8%)	(17%)	18,522	16,052	(13%)
Net interest revenue	12,114	12,083	11,947	11,593	11,913	3%	(2%)	36,364	35,453	(3%)
							(= , -,			(575)
Commissions and fees	3,043	2,882	3,138	3,079	3,304	7%	9%	9,968	9,521	(4%)
Principal transactions	2,103	(652)	1,931	1,640	976	(40%)	(54%)	7,886	4,547	(42%)
Administrative and other fiduciary fees	945	885	981	1,037	974	(6%)	3%	3,110	2,992	(4%)
Realized gains (losses) on investments	765	69	1,925	273	615	NM	(20%)	1,928	2,813	46%
Other-than temporary impairment losses on investments and other assets (1)	(146)	(230)	(1,305)	(128)	(3,470)	NM	NM	(2,024)	(4,903)	NM
Insurance premiums	658	633	635	621	616	(1%)	(6%)	2,014	1,872	(7%)
Other revenue (2)	1,349	1,504	154	527	(977)	NM	NM	1,933	(296)	NM
Total non-interest revenues	8,717	5,091	7,459	7,049	2,038	(71%)	(77%)	24,815	16,546	(33%)
Total revenues, net of interest expense	20,831	17,174	19,406	18,642	13,951	(25%)	(33%)	61,179	51,999	(15%)
Provisions for Credit Losses and for Benefits and Claims										
Net credit losses	4.514	4,108	3,955	3,576	3,979	11%	(12%)	15.930	11,510	(28%)
Credit reserve build / (release)	(1,465)	(1,464)	(1,127)	(991)	(1,468)	(48%)	` - '	(6,801)	(3,586)	47%
Provision for loan losses	3,049	2.644	2,828	2,585	2,511	(3%)	(18%)	9,129	7,924	(13%)
Policyholder benefits and claims	259	234	229	214	225	5%	(13%)	738	668	(9%)
Provision for unfunded lending commitments	43	(4)	(38)	7	(41)	NM	NM	55	(72)	NM
Total provisions for credit losses and for benefits and claims	3,351	2,874	3,019	2,806	2,695	(4%)	(20%)	9,922	8,520	(14%)
Total providence for drough locoboo and for portains and drawns		2,011		2,000		(170)	(2070)	0,022	0,020	(1170)
Operating Expenses										
Compensation and benefits	6,223	6,387	6,385	6,127	6,132	-	(1%)	19,301	18,644	(3%)
Premises and Equipment	860	809	799	806	846	5%	(2%)	2,517	2,451	(3%)
Technology / communication expense	1,306	1,338	1,382	1,481	1,465	(1%)	12%	3,795	4,328	14%
Advertising and marketing expense	635	687	503	591	605	2%	(5%)	1,659	1,699	2%
Other operating	3,436	3,990	3,250	3,129	3,172	1%	(8%)	10,450	9,551	(9%)
Total operating expenses	12,460	13,211	12,319	12,134	12,220	1%	(2%)	37,722	36,673	(3%)
Income from Continuing Operations before										
Income from Continuing Operations before Income Taxes	5,020	1,089	4,068	3,702	(964)	NM	NM	13,535	6,806	(50%)
		•			, ,					. ,
Provision (benefits) for income taxes	1,278	91	1,006	715	(1,488)	NM	NM	3,430	233	(93%)
Income from Continuing Operations	3,742	998	3,062	2,987	524	(82%)	(86%)	10,105	6,573	(35%)
Discontinued Operations (3)										
Income (Loss) from Discontinued Operations	(5)	(15)	(3)	-	(46)			38	(49)	
Gain (Loss) on Sale	16	9	(1)	-	-			146	(1)	
Provision (benefits) for income taxes	10	(6)	1	1	(15)			72	(13)	
Income (Loss) from Discontinued Operations, net of taxes	1		(5)	(1)	(31)	NM	NM	112	(37)	NM
Net Income before attribution of										
Noncontrolling Interests	3,743	998	3,057	2,986	493	(83%)	(87%)	10,217	6,536	(36%)
Net Income attributable to noncontrolling interests	(28)	42	126	40	25	(38%)	NM	106	191	80%
Citigroup's Net Income	\$ 3,771	\$ 956	\$ 2,931	\$ 2,946	\$ 468	(84%)	(88%)	\$ 10,111	\$ 6,345	(37%)

⁽¹⁾ First quarter of 2012 includes the recognition of a \$1,181 million impairment charge related to the carrying value of Citi's investment in Akbank T.A.S. Third quarter of 2012 includes the recognition of a \$3,340 million impairment charge related to the carrying value of Citi's remaining 35% investment in the Morgan Stanley Smith Barney joint venture (MSSB JV).

NM Not meaningful

⁽²⁾ Third quarter of 2012 includes a non-cash charge of \$1,344 million, representing a loss on Citi's sale of the 14% Interest in the MSSB JV to Morgan Stanley.

⁽³⁾ Discontinued operations primarily includes:

a) During the third quarter of 2012, Citi executed definitive agreements to transition a carve-out of its liquid strategies business within Citi Capital Advisors to certain employees responsible for managing those operations.

b) The sale of the Egg Credit Card business.



Part				_									ncrease
Cash and due form banks (including segregated cash and other deposits) \$2,8,905 \$128,707 \$128,707 \$133,807 \$13,807 \$17,008 \$18,009		Sep		De									
Cash and the from barks (including seeggegeded cash and other deposits with bind in Exposits with bind in Ex	Assets		2011		2011	_	2012	_	2012	_	2012 (1)	2012	4Q11
Deposits with barine Professional Series 150,338 150,748 150,648 170,028		\$	28 950	\$	28 701	\$	26 505	\$	33 927	\$	33 802	_	18%
Performance		Ψ		•		•		Ψ.	,	Ψ.		10%	
Brokenge procewables	•												
Tanks procure assets Supering													
No.	· · · · · · · · · · · · · · · · · · ·												
Marche-for-she and normarkele quely securing 12,006 20,007			020,007		201,704		007,000		010,240		010,201	270	070
Method-maturity 12,866 21,483 21,026 21,346 20,000 2			273 791		281 930		287 197		294 577		284 531	(3%)	1%
Total Incestments 288,67 283,413 297,323 305,262 298,414 3(%) 1% Loars, net of uneamed income 424,212 423,340 416,103 404,017 477,752 . (%) Corporate 213,027 223,302 221,919 245,841 256,712 % 12% Corporate 637,238 647,242 648,022 654,868 658,463 86,642 % 26,643 12% 223,612 223,612 223,612 223,612	• •												
Consumer	•	-				_							. ,
Comported			200,007		200,110		201,020		000,020		200,	(070)	. 70
Companies Comp			424 212		423 340		416 103		409 127		407 752	_	(4%)
Canas net of uneamed income \$37.239									,			2%	
Albonace for loan loases 132.053 130.151 129.002 127.015 132.052 145.002	•												
Total policy condeniation 605,187 by 25,496 by 25,413 by 25,810 by 25,496 by 25,413 by 25,810 by 25,496 by	· · · · · · · · · · · · · · · · · · ·												
Condition Cond						_		_		_			
Manghe Basels (other than MSRs)													
Mortgage servicing rights (MSRs)													
Other assets 171,438 148,911 417,180 142,181 141,873 . 55 Rosats related to discontinued operations held for sale 1,335,992 1,835,992 1,873,878 1,944,423 1,916,451 1,913,460 1% 3% Total assets 1,335,992 1,873,878 1,914,423 1,916,451 1,913,436 1% 3% Total assets 1,335,992 1,183,592 1,183,788 2,123,805 1,203,20 1,203,20 3,39,81 1% 1% 2,70 1% 1% 1,70 1% 1% 1,70 1% 1% 1,70													
Total assets Part												(370)	
Total assests			17 1,430		140,911		147,100		142,101			-	(370)
Non-interest-bearing deposits in U.S. offices \$103,129 \$119,437 \$22,851 \$22,357 \$23,696 \$23,9574 \$36 \$76 \$16 \$	•	_	4 005 000	_	4 070 070	_	4 0 4 4 4 4 0 0	_	4 040 454	_			-
Non-interest-bearing deposits in U.S. offices 103,129 1114/37 222,8151 228,857 233,666 239,774 3% 7% 7% 1761 1114/37 223,857 233,666 239,774 3% 7% 7% 7% 7% 7% 7% 7%	I otal assets	\$	1,935,992	Þ	1,873,878	2	1,944,423	\$	1,916,451	\$	1,931,346	1%	3%
Non-interest-bearing deposits in U.S. offices 103,129 1114/37 222,8151 228,857 233,666 239,774 3% 7% 7% 1761 1114/37 223,857 233,666 239,774 3% 7% 7% 7% 7% 7% 7% 7%	Liebilities												
Part		•	402 420	•	440 427	•	400 005	Φ.	400.004	•	422.004	440/	400/
Total U.S. Deposits 321,724 343,288 350,662 354,020 373,555 6% 9% Non-interest-bearing deposits in offices outside the U.S. 58,564 57,57 60,691 59,745 63,792 7% 11%		\$		\$		\$		\$		\$			
Non-interest-bearing deposits in offices outside the U.S.	· ·	-				_							
Interest-bearing deposits in offices outside the U.S.	Total U.S. Deposits		321,724				350,662		354,020		3/3,555		9%
Total International Deposits \$52,9557 \$52,648 \$55,350 \$560,288 \$571,089 \$2% \$9% \$751 \$251 \$251,089	Non-interest-bearing deposits in offices outside the U.S.		58,564		57,357		60,691		59,745		63,792	7%	11%
Page	Interest-bearing deposits in offices outside the U.S.		470,993		465,291		494,659		500,543		507,297	1%	9%
Part	Total International Deposits		529,557		522,648		555,350		560,288		571,089	2%	9%
Prokerage payables S6,093 S6,696 S6,966 S9,133 S5,376 G6% C2% Trading account liabilities 126,082 135,956 128,818 129,990 1% 3% Short-term borrowings S6,818 S4,441 S5,611 S8,898 49,164 (16%) (10%) Long-term debt 333,824 323,505 311,079 288,334 271,862 G6% G7,000 C16re liabilities (2) 77,171 69,272 69,068 66,470 67,202 1% G3% Equity S7,5660 1,694,305 1,604,700 1,730,612 1,742,608 1% 3% Equity S7,5660 S7,	Total deposits		851,281		865,936		906,012		914,308		944,644	3%	9%
Prokerage payables S6,093 S6,696 S6,966 S9,133 S5,376 G6% C2% Trading account liabilities 126,082 135,956 128,818 129,990 1% 3% Short-term borrowings S6,818 S4,441 S5,611 S8,898 49,164 (16%) (10%) Long-term debt 333,824 323,505 311,079 288,334 271,862 G6% G7,000 C16re liabilities (2) 77,171 69,272 69,068 66,470 67,202 1% G3% Equity S7,5660 1,694,305 1,604,700 1,730,612 1,742,608 1% 3% Equity S7,5660 S7,	Fed funds purch and securities loaned or sold under agree to repurch		223 612		108 373		226 008		21/1 851		224 370	10%	13%
Trading account liabilities													
Short-term borrowings	0 1 7								,				
Character Char													
Other liabilities (2) 77,171 69,272 69,068 66,470 67,202 1% (3%) Liabilities related to discontinued operations held for sale 7,71,11 69,272 69,068 66,470 67,202 1% (3%) Total liabilities 1,756,650 1,756,650 1,694,305 1,760,700 1,730,612 1,742,608 1% 3% Equity 2 3 1,756,650 1,760,700 1,730,612 1,742,608 1% 3% Stockholders' Equity 8 312													
Common Equity Common Equit													
Total liabilities	()		77,171		03,272		-		-		07,202	170	(370)
Stockholders Equity		\$	1.756.650	\$	1.694.305	\$	1.760.700	\$	1.730.612	\$	1.742.608	1%	3%
Stockholders' Equity Preferred Stock \$ 312			.,,		1,00 1,000		.,,		.,,		-11-1-11-1	.,.	-,-
Preferred Stock Common Stock \$ 312 bright Stock \$ 313 bright Stock \$ 310 bright Stock <	• •												
Common Stock 29													
Additional paid-in capital 105,562 105,804 105,787 105,962 106,203 - - Retained earnings 89,602 90,520 93,310 96,216 96,650 - 7% Treasury stock (1,089) (1,071) (883) (859) (851) 1% 21% Accumulated other comprehensive income (loss) (17,044) (17,788) (16,735) (17,749) (15,566) 12% 12% Total Common Equity \$ 177,060 \$ 177,494 \$ 181,508 \$ 183,599 \$ 186,465 2% 5% Total Citigroup stockholders' equity \$ 177,372 \$ 177,806 \$ 181,820 \$ 183,911 \$ 186,777 2% 5% Noncontrolling interests 1,970 1,767 1,903 1,928 1,961 2% 11% Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%		\$		\$		\$		\$		\$		-	-
Retained earnings 89,602 (1,089) 90,520 (1,089) 93,310 (1,071) 96,216 (1,089) 96,650 (1,071) 7% Treasury stock (1,089) (1,071) (1,071) (1,078) (16,735) (17,749) (15,566) 12% 12% Accumulated other comprehensive income (loss) \$ 177,060 \$ 177,494 \$ 181,508 \$ 183,599 \$ 186,465 2% 5% Total Citigroup stockholders' equity \$ 177,372 \$ 177,806 \$ 181,820 \$ 183,911 \$ 186,777 2% 5% Noncontrolling interests 1,970 1,767 1,903 1,928 1,961 2% 11% Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%												-	-
Treasury stock (1,089) (1,071) (883) (859) (851) 1% 21% Accumulated other comprehensive income (loss) (17,044) (17,048) (16,735) (17,749) (15,566) 12% 12% Total Common Equity \$ 177,060 \$ 177,494 \$ 181,508 \$ 183,599 \$ 186,465 2% 5% Total Citigroup stockholders' equity \$ 177,372 \$ 177,806 \$ 181,820 \$ 183,911 \$ 186,777 2% 5% Noncontrolling interests 1,970 1,767 1,903 1,928 1,961 2% 11% Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%												-	7%
Accumulated other comprehensive income (loss) (17,044) (17,788) (16,735) (17,749) (15,566) 12% 12% Total Common Equity \$ 177,060 \$ 177,494 \$ 181,508 \$ 183,599 \$ 186,465 2% 5% Total Citigroup stockholders' equity \$ 177,372 \$ 177,806 \$ 181,820 \$ 183,911 \$ 186,777 2% 5% Noncontrolling interests 1,970 1,767 1,903 1,928 1,961 2% 11% Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%												1%	
Total Citigroup stockholders' equity \$ 177,372 \$ 177,806 \$ 181,820 \$ 183,911 \$ 186,777 2% 5% Noncontrolling interests 1,970 1,767 1,903 1,928 1,961 2% 11% Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%													
Noncontrolling interests 1,970 1,767 1,903 1,928 1,961 2% 11% Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%	Total Common Equity	\$	177,060	\$	177,494	\$	181,508	\$	183,599	\$	186,465	2%	5%
Noncontrolling interests 1,970 1,767 1,903 1,928 1,961 2% 11% Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%	Total Citigroup stockholders' equity	\$	177,372	\$	177,806	\$	181,820	\$	183,911	\$	186,777	2%	5%
Total equity 179,342 179,573 183,723 185,839 188,738 2% 5%	* '												
	-	-		-		-		-		-			
10tal liabilities and equity <u>\$ 1,935,992</u> <u>\$ 1,873,878</u> <u>\$ 1,944,423</u> <u>\$ 1,916,451</u> <u>\$ 1,931,346</u> 1% 3%	• •	_		_		_		_		_			
	i otal liabilities and equity	\$	1,935,992	\$	1,8/3,8/8	\$	1,944,423	\$	1,916,451	\$	1,931,346	1%	3%

⁽¹⁾ Preliminary

NM Not meaningful

⁽²⁾ Includes allowance for credit losses for letters of credit and unfunded lending commitments of \$1,139 million for the third quarter of 2011, \$1,136 million for the fourth quarter of 2011, \$1,097 million for the first quarter of 2012, \$1,104 million for the second quarter of 2012 and \$1,063 million for the third quarter of 2012, respectively.

CITIGROUP SEGMENT DETAIL NET REVENUE (In millions of dollars)



	3Q	4Q	1Q	2Q	3Q		Increase ase) from	Nine Months	Nine Months	YTD 2012 vs. YTD 2011 Increase/
	2011	2011	2012	2012	2012	2Q12	3Q11	2011	2012	(Decrease)
CITICORP Global Consumer Banking										
North America	\$ 5,100	\$ 5,167	\$ 5,198	\$ 5,135	\$ 5,402	5%	6%	\$ 14,992	\$ 15,735	5%
EMEA	379	348	378	366	381	4%	1%	1,210	1,125	(7%)
Latin America	2,417	2,350	2,441	2,322	2,419	4%	-	7,119	7,182	1%
Asia	2,067	2,020	1,997	1,948	1,978	2%	(4%)	5,989	5,923	(1%)
Total	9,963	9,885	10,014	9,771	10,180	4%	2%	29,310	29,965	2%
Securities and Banking										
North America	2,445	660	1,348	1,926	1,439	(25%)	(41%)	6,898	4,713	(32%)
EMEA Latin America	2,299 521	1,219 579	1,954 755	1,609 757	1,511 802	(6%) 6%	(34%) 54%	6,002 1,791	5,074 2,314	(15%) 29%
Asia	1,460	736	1,218	1,113	1,018	(9%)	(30%)	3,538	3,349	(5%)
Total	6,725	3,194	5,275	5,405	4,770	(12%)	(29%)	18,229	15,450	(15%)
Transaction Services										
North America	620	605	641	665	623	(6%)	-	1,839	1,929	5%
EMEA	893	858	894	930	867	(7%)	(3%)	2,628	2,691	2%
Latin America	444	413	451	455	447	(2%)	1%	1,300	1,353	4%
Asia	759	748	757	757	721	(5%)	(5%)	2,188	2,235	2%
Total	2,716	2,624	2,743	2,807	2,658	(5%)	(2%)	7,955	8,208	3%
Total Citicorp	19,404	15,703	18,032	17,983	17,608	(2%)	(9%)	55,494	53,623	(3%)
Corporate / Other	300	383	500	(265)	33	NM	(89%)	502	268	(47%)
Total Citicorp & Corp / Other	19,704	16,086	18,532	17,718	17,641	-	(10%)	55,996	53,891	(4%)
CITI HOLDINGS										
Brokerage and Asset Management	55	43	(46)	87	(4,804)	NM	NM	239	(4,763)	NM
Local Consumer Lending	1,299	1,279	1,326	931	1,104	19%	(15%)	4,163	3,361	(19%)
Special Asset Pool	(227)	(234)	(406)	(94)	10	NM	NM	781	(490)	NM
Total Citi Holdings	1,127	1,088	874	924	(3,690)	NM	NM	5,183	(1,892)	NM
Total Citigroup - Net Revenues	20,831	17,174	19,406	18,642	13,951	(25%)	(33%)	61,179	51,999	(15%)
Credit valuation adjustment (CVA) on derivatives (excluding monolines), net of hedges; and debt valuation adjustments (DVA) on Citigroup's										
fair value option debt (*)	1,938	(40)	(1,288)	219	(776)	NM	NM	1,846	(1,845)	NM
Total Citigroup - Net Revenues - Excluding DVA/CVA	\$ 18,893	\$ 17,214	\$ 20,694	\$ 18,423	\$ 14,727	(20%)	(22%)	\$ 59,333	\$ 53,844	(9%)

^(*) Included, as applicable, in Citicorp-Securities and Banking and Citi Holdings-Special Asset Pool lines above.

NM Not meaningful

CITIGROUP SEGMENT DETAIL INCOME (In millions of dollars)



	3Q	40		1Q	2Q	3Q	(De	012 Increase ecrease) from	Nine Months	Nine Months	YTD 2012 vs. YTD 2011 Increase/
	2011	201	11	2012	2012	2012	2Q12	3Q11	2011	2012	(Decrease)
Income from Continuing Operations:											
CITICORP											
Global Consumer Banking											
North America	\$ 1,103	\$	944	\$ 1,317	\$ 1,196	\$ 1,300		18%	\$ 3,151	\$ 3,813	21%
EMEA	9		(4)	(7)	17	10		11%	99	20	(80%)
Latin America	339		370	375	329	405		19%	1,208	1,109	(8%)
Asia	562		410	503	448	449	_	(20%)	1,494	1,400	(6%)
Total	2,013	1	1,720	2,188	1,990	2,164	9%	8%	5,952	6,342	7%
Securities and Banking											
North America	674		(441)	128	488 365	232	2 (52%) 5 (5%)	(66%)	1,485	848	(43%)
EMEA	735 207		160	512 342	365 325	346 363	6 (5%) 3 12%	(53%) 75%	1,840 776	1,223	(34%) 33%
Latin America Asia	526		198 (51)	342	250	190		(64%)	946	1,030 747	(21%)
Total	2,142	-	(134)	1,289	1,428	1,131		(47%)	5,047	3,848	(24%)
	2,172		(134)	1,203	1,420	1,10	(2170)	(47 70)	3,047	3,040	(2470)
Transaction Services											
North America	112		68	126	124	120		7%	347	370	7%
EMEA	286		283	315	332	283		(1%)	847	930	10%
Latin America	168		139 277	178	185	157		(7%)	500	520	4%
Asia	316			302	274	286	_	(9%)	888	862	(3%)
Total	882		767	921	915	846	6 (8%)	(4%)	2,582	2,682	4%
Total Citicorp	5,037	2	2,353	4,398	4,333	4,141	(4%)	(18%)	13,581	12,872	(5%)
Corporate / Other	(74)		(41)	(312)	(427)	(55	5) 87%	26%	(687)	(794)	(16%)
Total Citicorp & Corp / Other	4,963	2	2,312	4,086	3,906	4,086	5 5%	(18%)	12,894	12,078	(6%)
CITI HOLDINGS											
Brokerage and Asset Management	(83)		(93)	(136)	(24)	(3,018	B) NM	NM	(193)	(3,178)	NM
Local Consumer Lending	(1,011)	(1	1,204)	(633)	(821)	(694	1) 15%	31%	(3,209)	(2,148)	33%
Special Asset Pool	(127)		(17)	(255)	(74)	150) NM	NM	613	(179)	NM
Total Citi Holdings	(1,221)	(1	1,314)	(1,024)	(919)	(3,562	2) NM	NM	(2,789)	(5,505)	(97%)
Income From Continuing Operations	3,742		998	3,062	2,987	524	(82%)	(86%)	10,105	6,573	(35%)
Discontinued Operations	1		-	(5)	(1)	(31	I) NM	NM	112	(37)	NM
Net Income Attributable to Noncontrolling Minority Interests	(28)		42	126	40	25	, ,	NM	106	191	80%
Citigroup's Net Income	\$ 3,771	\$	956	\$ 2,931	\$ 2,946	\$ 468	8 (84%)	(88%)	\$ 10,111	\$ 6,345	(37%)

NM Not meaningful



CITICORP STATEMENT OF INCOME AND BALANCE SHEET DATA (In millions of dollars, except as otherwise noted)

		3Q 2011	4Q 2011	1Q 2012		2Q 2012		3Q 012		Increase ease) from 3Q11	Nine Months 2011	Nine Months 2012	YTD 2012 vs. YTD 2011 Increase/ (Decrease)
Revenues		2011	 2011	 2012	-	2012		012	20(12	Juli	2011	2012	(Decrease)
Net interest revenue Non-interest revenue Total revenues, net of interest expense		11,363 8,041 19,404	\$ 11,153 4,550 15,703	\$ 11,233 6,799 18,032	\$	11,033 6,950 17,983		11,381 6,227 17,608	3% (10%) (2%)	- (23%) (9%)	\$ 33,585 21,909 55,494	\$ 33,647 19,976 53,623	- (9%) (3%)
Provisions for Credit Losses and for Benefits and Claims													
Net credit losses Credit reserve build / (release)		2,632 (932)	2,595 (851)	2,220 (576)		2,246 (741)		2,173 (671)	(3%) 9%	(17%) 28%	8,864 (4,134)	6,639 (1,988)	(25%) 52%
Provision for loan losses Provision for benefits & claims Provision for unfunded lending commitments		1,700 56 45	1,744 45 48	1,644 58 (12)		1,505 50 26		1,502 65 (25)	- 30% NM	(12%) 16% NM	4,730 147 44	4,651 173 (11)	(2%) 18% NM
Total provisions for credit losses and for benefits and claims	_	1,801	1,837	1,690	_	1,581		1,542	(2%)	(14%)	4,921	4,813	(2%)
Total operating expenses		10,427	 10,844	 10,305		10,300	1	10,266	-	(2%)	31,332	30,871	(1%)
Income from Continuing Operations before Income Taxes		7,176	3,022	6,037		6,102		5,800	(5%)	(19%)	19,241	17,939	(7%)
Provision for income taxes		2,139	 669	 1,639		1,769		1,659	(6%)	(22%)	5,660	5,067	(10%)
Income from Continuing Operations		5,037	2,353	4,398		4,333		4,141	(4%)	(18%)	13,581	12,872	(5%)
Net Income (loss) attributable to noncontrolling interests		6	27	61		30		17	(43%)	NM	29	108	NM
Citicorp's Net Income	\$	5,031	\$ 2,326	\$ 4,337	\$	4,303	\$	4,124	(4%)	(18%)	\$ 13,552	\$ 12,764	(6%)
Balance Sheet Data (in billions of dollars):													
Total EOP Assets	\$	1,406	\$ 1,365	\$ 1,424	\$	1,436	\$	1,458	2%	4%			
Average Assets Return on Assets	\$	1,423 1.40%	\$ 1,390 0.66%	\$ 1,400 1.25%	\$	1,429 1.21%	•	1,432 1.15%	-	1%	\$ 1,404 1.29%	\$ 1,420 1.20%	1%
Total EOP Loans	\$	483	\$ 507	\$ 514	\$	527	\$	537	2%	11%			
Total EOP Deposits	\$	779	\$ 799	\$ 839	\$	845	\$	875	4%	12%			

NM Not meaningful

CITICORP **GLOBAL CONSUMER BANKING**



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(In millions of dollars, except as otherwise noted)

	3Q	4Q	1Q	2Q	3Q		Increase ease) from	Nine Months	Nine Months	YTD 2012 vs. YTD 2011 Increase/
	2011	2011	2012	2012	2012	2Q12	3Q11	2011	2012	(Decrease)
Net Interest Revenue	\$ 7,515	\$ 7,425	\$ 7,373	\$ 7,197	\$ 7,395	3%	(2%)	\$ 22,258	\$ 21,965	(1%)
Non-Interest Revenue	2,448	2,460	2,641	2,574	2,785	8%	14%	7,052	8,000	13%
Total Revenues, Net of Interest Expense	9,963	9,885	10,014	9,771	10,180	4%	2%	29,310	29,965	2%
Total Operating Expenses	5,382	5,578	5,210	5,313	5,389	1%	-	15,830	15,912	1%
Net Credit Losses	2,545	2,423	2,278	2,124	2,030	(4%)	(20%)	8,417	6,432	(24%)
Credit Reserve Build / (Release)	(964)	(713)	(734)	(728)	, ,	28%	46%	(3,716)	(1,984)	47%
Provision for Unfunded Lending Commitments Provision for Benefits & Claims	- 56	- 45	(1) 58	50	1 65	30%	16%	3 147	173	(100%) 18%
Provision for Loan Losses and for Benefits and Claims	1,637	1,755	1,601	1,446	1,574	9%	(4%)	4,851	4,621	(5%)
								8,629		
Income from Continuing Operations before Taxes Income Taxes	2,944	2,552	3,203	3,012	3,217	7%	9% 13%	2,677	9,432	9%
Income from Continuing Operations	931 2,013	832 1,720	1,015 2,188	1,022 1,990	1,053 2,164	3% 9%	8%	5,952	3,090 6,342	15% 7%
Net Income (loss) Attributable to Noncontrolling Interests	2,013	(2)	2,100	(1)		NM	NM	2	3	50%
Net Income	\$ 2,012	\$ 1,722	\$ 2,187	\$ 1,991	\$ 2,161	9%	7%	\$ 5,950	\$ 6,339	7%
Average Assets (in billions of dollars)	\$ 380	\$ 380	\$ 384	\$ 381	\$ 388	2%	2%	\$ 375	\$ 384	2%
Return on Assets	2.10%	1.80%	2.29%	2.10%	2.22%		_,,	2.12%	2.21%	
Net Credit Losses as a % of Average Loans	3.64%	3.44%	3.19%	3.02%	2.83%					
Revenue by Business										
Retail Banking	\$ 4,173	\$ 4,148	\$ 4,518	\$ 4,394	\$ 4,597	5%	10%	\$ 12,250	\$ 13,509	10%
Cards (1)	5,790	5,737	5,496	5,377	5,583	4%	(4%)	17,060	16,456	(4%)
Total	\$ 9,963	\$ 9,885	\$ 10,014	\$ 9,771	\$ 10,180	4%	2%	\$ 29,310	\$ 29,965	2%
Net Credit Losses by Business										
Retail Banking	\$ 298	\$ 309	\$ 282	\$ 276	\$ 325	18%	9%	\$ 881	\$ 883	-
Cards (1)	2,247	2,114	1,996	1,848	1,705	(8%)	(24%)	7,536	5,549	(26%)
Total	\$ 2,545	\$ 2,423	\$ 2,278	\$ 2,124	\$ 2,030	(4%)	(20%)	\$ 8,417	\$ 6,432	(24%)
Income (loss) from Continuing Operations by Business										
Retail Banking	\$ 628	\$ 585	\$ 812	\$ 788	\$ 789	-	26%	\$ 1,938	\$ 2,389	23%
Cards (1) Total	1,385	1,135 \$ 1,720	1,376 \$ 2,188	1,202 \$ 1,990	1,375	14%	(1%)	\$ 5,952	3,953 \$ 6,342	(2%)
rotai	\$ 2,013	\$ 1,720	\$ 2,188	\$ 1,990	\$ 2,164	9%	8%	\$ 5,952	\$ 6,342	7%
Constant \$:										
Total Revenue - as Reported	\$ 9,963	\$ 9,885	\$ 10,014	\$ 9,771	\$ 10,180	4%	2%	\$ 29,310	\$ 29,965	2%
Impact of FX Translation (2)	(217)	(10)	(129)	52	-			(735)	-	
Total Revenues - Constant \$ (3)	\$ 9,746	\$ 9,875	\$ 9,885	\$ 9,823	\$ 10,180	4%	4%	\$ 28,507	\$ 29,965	5%
Total Operating Expenses - as Reported	\$ 5,382	\$ 5,578	\$ 5,210	\$ 5,313	\$ 5,389	1%	-	\$ 15,830	\$ 15,912	1%
Impact of FX Translation (2)	(145)	(24)	(79)	24	-	.,,		(478)	- 10,012	.,,
Total Operating Expenses - Constant \$ (3)	\$ 5,237	\$ 5,554	\$ 5,131	\$ 5,337	\$ 5,389	1%	3%	\$ 15,298	\$ 15,912	4%
								-		
Total Provisions for LLR & PBC - as Reported	\$ 1,637	\$ 1,755	\$ 1,601	\$ 1,446	\$ 1,574	9%	(4%)	\$ 4,851	\$ 4,621	(5%)
Impact of FX Translation (2)	(51)	(17)	(40)	9	° 1574	90/	(40/)	(141)	<u> </u>	(20/)
Total Provisions for LLR & PBC - Constant \$ (3)	\$ 1,586	\$ 1,738	\$ 1,561	\$ 1,455	\$ 1,574	8%	(1%)	\$ 4,692	\$ 4,621	(2%)

Includes both Citi-Branded Cards and Citi Retail Services.
 Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.
 Constant \$ excludes the impact of FX translation for all periods presented.



		3Q		4Q		1Q		2Q		3Q		ncrease ase) from
		2011		2011		2012		2012		2012	2Q12	3Q11
Retail Banking Key Indicators (in billions of dollars, except a	s otherwise r	noted)										
Branches (actual)		4,192		4,204		4,150		4,080		4,069	-	(3%)
Accounts (in millions)		62.4		62.3		64.1		65.2		65.3	-	5%
Average Deposits	\$	315.4	\$	313.2	\$	318.6	\$	317.5	\$	324.1	2%	3%
Investment Sales	\$	19.7	\$	16.4	\$	21.6	\$	19.4	\$	23.5	21%	19%
Investment AUMs	\$	128.6	\$	131.2	\$	143.1	\$	139.6	\$	149.9	7%	17%
Average Loans	\$	129.2	\$	131.4	\$	139.3	\$	138.5	\$	141.1	2%	9%
EOP Loans:												
Real Estate Lending	\$	67.1	\$	70.8	\$	73.8	\$	72.4	\$	74.9	3%	12%
Commercial Markets		36.3		36.4		38.1		38.3		38.7	1%	7%
Personal and Other	_	24.5	_	26.8	_	28.1	_	28.3	_	29.6	5%	21%
EOP Loans	\$	127.9	\$	134.0	\$	140.0	\$	139.0	\$	143.2	3%	12%
Net Interest Revenue (in millions) (1)	\$	2,724	\$	2,707	\$	2,746	\$	2,682	\$	2,710	1%	(1%)
As a % of Average Loans		8.36%		8.17%		7.93%		7.79%		7.64%		
Net Credit Losses (in millions)	\$	298	\$	309	\$	282	\$	276	\$	325	18%	9%
As a % of Average Loans		0.92%		0.93%		0.81%		0.80%		0.92%		
Loans 90+ Days Past Due (in millions) (2)	\$	794	\$	769	\$	843	\$	869	\$	882	1%	11%
As a % of EOP Loans		0.63%		0.58%		0.61%		0.63%		0.62%		
Loans 30-89 Days Past Due (in millions) (2)	\$	977	\$	1,040	\$	1,032	\$	1,049	\$	1,154	10%	18%
As a % of EOP Loans		0.77%		0.78%		0.74%		0.76%		0.81%		
Cards Key Indicators (in millions of dollars, except as otherwi	ise noted)											
EOP Open Accounts		137.1		137.6		135.0		134.1		133.8	-	(2%)
Purchase Sales	\$	89.8	\$	95.2	\$	85.4	\$	90.5	\$	90.0	(1%)	-
Average Loans (in billions) (3)	\$	148.5	\$	148.4	\$	148.3	\$	144.1	\$	144.5	-	(3%)
EOP Loans (in billions) (3)	\$	147.5	\$	153.4	\$	146.2	\$	145.4	\$	145.9	-	(1%)
Average Yield (4)		14.18%		14.00%		14.04%		13.86%		13.87%		
Net Interest Revenue (5)	\$	4,791	\$	4,718	\$	4,627	\$	4,515	\$	4,685	4%	(2%)
As a % of Average Loans (5)		12.80%		12.61%		12.55%		12.60%		12.90%		, ,
Net Credit Losses	\$	2,247	\$	2,114	\$	1,996	\$	1,848	\$	1,705	(8%)	(24%)
As a % of Average Loans		6.00%		5.65%		5.41%		5.16%		4.69%		
Net Credit Margin (6)	\$	3,525	\$	3,610	\$	3,487	\$	3,510	\$	3,859	10%	9%
As a % of Average Loans (6)		9.42%		9.65%		9.46%		9.80%		10.62%		
Loans 90+ Days Past Due	\$	2,622	\$	2,637	\$	2,499	\$	2,221	\$	2,142	(4%)	(18%)
As a % of EOP Loans		1.78%		1.72%		1.71%		1.53%		1.47%		
Loans 30-89 Days Past Due	\$	3,072	\$	3,032	\$	2,694	\$	2,400	\$	2,385	(1%)	(22%)
As a % of EOP Loans		2.08%		1.98%		1.84%		1.65%		1.63%		

⁽¹⁾ Also includes net interest revenue related to the international regions' deposit balances in excess of the average loan portfolio.

⁽²⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies. See Note 1 on North America Regional Consumer Banking on page 10.

⁽³⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽⁴⁾ Average yield is gross interest revenue earned divided by average loans.

⁽⁵⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁶⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.



CITICORP GLOBAL CONSUMER BANKING NORTH AMERICA

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(In millions of dollars, except as otherwise noted)	3Q	4Q	1Q	2Q	3Q	(Decre	Increase ease) from	Nine Months	Nine Months	YTD 2012 vs. YTD 2011 Increase/
	2011	2011	2012	2012	2012	2Q12	3Q11	2011	2012	(Decrease)
Net Interest Revenue	\$ 4,268		\$ 4,125	\$ 4,035	\$ 4,183	4%	(2%)	\$ 12,666	\$ 12,343	(3%)
Non-Interest Revenue	832	918	1,073	1,100	1,219	11%	47%	2,326	3,392	46%
Total Revenues, Net of Interest Expense	5,100	5,167	5,198	5,135	5,402	5%	6%	14,992	15,735	5%
Total Operating Expenses	2,409	2,672	2,341	2,451	2,465	1%	2%	7,018	7,257	3%
Net Credit Losses	1,854	1,739	1,629	1,511	1,351	(11%)	(27%)	6,362	4,491	(29%)
Credit Reserve Build / (Release)	(955	, ,	(841)	(814)	(519)	36%	46%	(3,396)	(2,174)	36%
Provision for Unfunded Lending Commitments	(1		-	-	1	-	NM	(2)	1	NM
Provision for Benefits & Claims	18		14	19	19_	-	6%	49	52_	6%
Provision for Loan Losses and for Benefits and Claims	916	968	802	716	852	19%	(7%)	3,013	2,370	(21%)
Income from Continuing Operations before Taxes	1,775	1,527	2,055	1,968	2,085	6%	17%	4,961	6,108	23%
Income Taxes	672	583	738	772	785	2%	17%	1,810	2,295	27%
Income from Continuing Operations	1,103	944	1,317	1,196	1,300	9%	18%	3,151	3,813	21%
Net Income Attributable to Noncontrolling Interests					1	-	-		1	-
Net Income	\$ 1,103	\$ 944	\$ 1,317	\$ 1,196	\$ 1,299	9%	18%	\$ 3,151	\$ 3,812	21%
Average Assets (in billions of dollars) Return on Assets	\$ 167 2.62%	\$ 170 5 2.20%	\$ 169 3.13%	\$ 171 2.81%	\$ 173 2.99%	1%	4%	\$ 163 2.58%	\$ 171 2.98%	5%
Net Credit Losses as a % of Average Loans	4.99%	4.60%	4.32%	4.07%	3.60%					
Revenue by Business										
Retail Banking Citi-Branded Cards	\$ 1,282 2,192		\$ 1,628 2,068	\$ 1,647	\$ 1,736	5% 5%	35% (4%)	\$ 3,721 6,569	\$ 5,011 6,189	35% (6%)
Citi-Branded Cards Citi Retail Services	2,192 1,626	2,161 1,614	1,502	2,010 1,478	2,111 1,555	5% 5%	(4%)	6,569 4,702	4,535	(4%)
Total	\$ 5,100		\$ 5,198	\$ 5,135	\$ 5,402	5%	6%	\$ 14,992	\$ 15,735	5%
Total	\$ 5,100	\$ 5,107	\$ 5,196	\$ 5,135	\$ 5,402	3%	0%	- 14,992	ψ 15,735	3%
Net Credit Losses by Business										44
Retail Banking Citi-Branded Cards	\$ 65 1,099	\$ 70 986	\$ 62 902	\$ 62 840	\$ 72 745	16% (11%)	11% (32%)	\$ 232 3,682	\$ 196 2,487	(16%) (32%)
Citi Retail Services	690	683	665	609	534	(12%)	(23%)	2,448	1,808	(26%)
Total	\$ 1,854	\$ 1,739	\$ 1,629	\$ 1,511	\$ 1,351	(11%)	(27%)	\$ 6,362	\$ 4,491	(29%)
Income from Continuing Operations by Business										
Retail Banking	\$ 118		\$ 331	\$ 335	\$ 340	1%	NM	\$ 299	\$ 1,006	NM
Citi-Branded Cards Citi Retail Services	577 408	501 279	607 379	428 433	571 389	33%	(1%)	1,650 1,202	1,606	(3%)
						(10%)	(5%)		1,201	- 21%
Total	\$ 1,103	\$ 944	\$ 1,317	\$ 1,196	\$ 1,300	9%	18%	\$ 3,151	\$ 3,813	21%

NM Not meaningful





		3Q		4Q		1Q		2Q		3Q		ncrease ase) from
		2011		2011		2012		2012		2012	2Q12	3Q11
Retail Banking Key Indicators (in billions of dollars, exce	pt as otherwis	e noted)										
Branches (actual)		1,005		1,016		1,020		1,015		1,017	-	1%
Accounts (in millions)		12.9		12.7		12.5		12.5		12.5	-	(3%)
Investment Sales	\$	2.6	\$	2.2	\$	2.4	\$	2.4	\$	2.8	17%	8%
Investment AUMs	\$	28.3	\$	29.4	\$	31.1	\$	28.9	\$	29.9	3%	6%
Average Deposits	\$	145.4	\$	147.0	\$	149.2	\$	151.4	\$	154.3	2%	6%
Average Loans	\$	35.2	\$	37.3	\$	40.5	\$	41.1	\$	41.3	-	17%
EOP Loans:												
Real Estate Lending	\$	29.0	\$	31.4	\$	32.6	\$	32.6	\$	33.0	1%	14%
Commercial Markets Personal and Other		6.3 1.2		6.4 1.1		6.9 1.1		7.2 1.1		7.4 1.1	3%	17%
	_		_		_		_		_			-
Total EOP Loans	\$	36.5	\$	38.9	\$	40.6	\$	40.9	\$	41.5	1%	14%
Mortgage Originations	\$	17.0	\$	21.1	\$	14.3	\$	12.9	\$	14.5	12%	(15%
Third Party Mortgage Servicing Portfolio (EOP)	\$	196.6	\$	197.9	\$	196.7	\$	190.8	\$	184.9	(3%)	(6%)
Net Servicing & Gain/(Loss) on Sale (in millions)	\$	186.5	\$	295.0	\$	532.6	\$	637.0	\$	684.2	7%	NM
Net Interest Revenue on Loans (in millions)	\$	179	\$	181	\$	193	\$	200	\$	221	11%	23%
As a % of Avg. Loans		2.02%		1.93%		1.92%		1.96%		2.13%		
Net Credit Losses (in millions)	\$	65	\$	70	\$	62	\$	62	\$	72	16%	11%
As a % of Avg. Loans		0.73%		0.74%		0.62%		0.61%		0.69%		
Loans 90+ Days Past Due (in millions) (1)	\$	232	\$	235	\$	260	\$	294	\$	291	(1%)	25%
As a % of EOP Loans		0.66%		0.63%		0.66%		0.74%		0.72%		
Loans 30-89 Days Past Due (in millions) (1)	\$	218	\$	213	\$	183	\$	215	\$	230	7%	6%
As a % of EOP Loans		0.62%		0.57%		0.47%		0.54%		0.57%		

(1) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+Days Past Due and (EOP Loans) were \$512 million and (\$1.3 billion), \$611 million and (\$1.3 billion), \$748 million and (\$1.2 billion) and \$738 million and (\$1.2 billion) as of September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) were \$102 million and (\$1.3 billion), \$121 million and (\$1.3 billion), \$121 million and (\$1.3 billion), \$124 million and (\$1.2 billion) and \$1.2 million and (\$1.2 billion) as of September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012, respectively.

NM Not meaningful





age 3		3Q		4Q		1Q		2Q		3Q _		ncrease ase) from
		2011		2011	_	2012		2012	_	2012	2Q12	3Q11
citi-Branded Cards Key Indicators (in millions of dollars, except	ot as otherwise	noted) (1)	1									
OP Open Accounts		22.2		22.6		22.7		22.9		23.1	1%	4%
rurchase Sales (in billions)	\$	40.5	\$	42.1	\$	38.2	\$	40.8	\$	40.3	(1%)	-
verage Loans (in billions) (1)	\$	74.0	\$	74.4	\$	73.5	\$	71.7	\$	71.5	-	(3%)
OP Loans (in billions) (1)	\$	75.1	\$	77.2	\$	72.7	\$	72.7	\$	72.2	(1%)	(4%)
verage Yield (2)		10.35%		10.13%		10.19%		9.96%		9.94%		
et Interest Revenue (3)	\$	1,760	\$	1,731	\$	1,692	\$	1,631	\$	1,688	3%	(4%)
As a % of Avg. Loans (3)		9.44%		9.23%		9.26%		9.15%		9.39%		
et Credit Losses	\$	1,099	\$	986	\$	902	\$	840	\$	745	(11%)	(32%)
As a % of Average Loans		5.89%		5.26%		4.94%		4.71%		4.15%		
et Credit Margin (4)	\$	1,086	\$	1,170	\$	1,163	\$	1,164	\$	1,358	17%	25%
As a % of Avg. Loans (4)		5.82%		6.24%		6.36%		6.53%		7.56%		
oans 90+ Days Past Due	\$	1,063	\$	1,016	\$	982	\$	830	\$	760	(8%)	(29%)
As a % of EOP Loans		1.42%		1.32%		1.35%		1.14%		1.05%		
oans 30-89 Days Past Due	\$	1,106	\$	1,078	\$	887	\$	744	\$	744	-	(33%)
As a % of EOP Loans		1.47%		1.40%		1.22%		1.02%		1.03%		, ,
citi Retail Services Key Indicators (in millions of dollars, excep	ot as otherwise	noted) (1)										
OP Open Accounts		83.6		83.6		80.9		79.9		79.3	(1%)	(5%)
urchase Sales (in billions)	\$	17.7	\$	20.5	\$	15.5	\$	18.1	\$	17.5	(3%)	(1%)
verage Loans (in billions) (1)	\$	38.1	\$	38.3	\$	37.6	\$	36.5	\$	36.5	-	(4%)
OP Loans (in billions) (1)	\$	37.9	\$	39.9	\$	36.7	\$	36.6	\$	36.6	-	(3%)
verage Yield (2)		18.38%		18.02%		18.19%		18.14%		18.26%		
et Interest Revenue (3)	\$	1,650	\$	1,638	\$	1,577	\$	1,557	\$	1,647	6%	-
As a % of Avg. Loans (3)		17.18%		16.97%		16.87%		17.16%		17.95%		
let Credit Losses	\$	690	\$	683	\$	665	\$	609	\$	534	(12%)	(23%)
As a % of Average Loans		7.19%		7.08%		7.11%		6.71%		5.82%		
et Credit Margin (4)	\$	925	\$	923	\$	827	\$	856	\$	1,010	18%	9%
		9.63%		9.56%		8.85%		9.43%		11.01%		
As a % of Avg. Loans (4)												
	\$	902	\$	951	\$	845	\$	721	\$	716	(1%)	(21%)
	\$	902 2.38%	\$	951 2.38%	\$	845 2.30%	\$	721 1.97%	\$	716 1.96%	(1%)	(21%)
oans 90+ Days Past Due	\$ \$		\$		\$		\$ \$		\$		(1%)	(21%)

⁽¹⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

NM Not meaningful

⁽²⁾ Average yield is gross interest revenue earned divided by average loans.

⁽³⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁴⁾ Net credit margin represents total revenues, net of interest expense, less net credit losses and policy benefits and claims.

CITICORP

GLOBAL CONSUMER BANKING

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(In millions of dollars, except as otherwise noted)



YTD 2012 vs.

	3Q	4Q		1Q	2Q		3Q		ase) from		onths	onths	YTD 2012 Vs.
	 2011	 2011		2012	2012		2012	2Q12	3Q11		2011	012	(Decrease)
Net Interest Revenue	\$ 233	\$ 224	\$	262	\$ 256	\$	257	-	10%	\$	723	\$ 775	7%
Non-Interest Revenue	 146	 124		116	 110		124	13%	(15%)		487	 350	(28%)
Total Revenues, Net of Interest Expense	379	348		378	366		381	4%	1%		1,210	1,125	(7%)
Total Operating Expenses	344	326		359	338		335	(1%)	(3%)		1,017	1,032	1%
Net Credit Losses	49	28		29	14		29	NM	(41%)		144	72	(50%)
Credit Reserve Build / (Release)	(32)	3		(5)	(13)		2	NM	NM		(121)	(16)	87%
Provision for Unfunded Lending Commitments	1	(1)		(1)	-		-	-	(100%)		5	(1)	NM
Provision for Benefits & Claims Provision for Loan Losses and for Benefits and Claims (LLR & PBC)	 18	 30		23	 1		31	NM	- 72%	-	28	 55	96%
Income (loss) from Continuing Operations before Taxes	 17	 (8)		(4)	 27		15	(44%)	(12%)	-	165	 38	(77%)
Income Taxes (benefits)	8	(4)		(4)	10		5	(50%)	(38%)		66	18	(73%)
Income (loss) from Continuing Operations	 9	 (4)	-	(7)	 17	-	10	(41%)	11%		99	 20	(80%)
Net Income (loss) Attributable to Noncontrolling Interests	1	(3)		1	1		2	100%	100%		3	4	33%
Net Income (loss)	\$ 8	\$ (1)	\$	(8)	\$ 16	\$	8	(50%)	-	\$	96	\$ 16	(83%)
Average Assets (in billions of dollars) Return on Assets	\$ 10 0.32%	\$ 10 (0.04%)	\$	9 (0.36%)	\$ 9 0.72%	\$	9 0.35%	-	(10%)	\$	10 1.28%	\$ 9 0.24%	(10%)
Net Credit Losses as a % of Average Loans	2.70%	1.59%		1.62%	0.75%		1.54%						
Revenue by Business													
Retail Banking Citi-Branded Cards	\$ 215 164	\$ 199 149	\$	222 156	\$ 214 152	\$	223 158	4% 4%	4% (4%)	\$	691 519	\$ 659 466	(5%) (10%)
Total	\$ 379	\$ 348	\$	378	\$ 366	\$	381	4%	1%	\$	1,210	\$ 1,125	(7%)
Net Credit Losses by Business													
Retail Banking Citi-Branded Cards	\$ 29 20	\$ 12 16	\$	12 17	\$ 7 7	\$	12 17	71% NM	(59%) (15%)	\$	75 69	\$ 31 41	(59%) (41%)
Total	\$ 49	\$ 28	\$	29	\$ 14	\$	29	NM	(41%)	\$	144	\$ 72	(50%)
Income (loss) from Continuing Operations by Business													
Retail Banking Citi-Branded Cards	\$ (21) 30	\$ (18) 14	\$	(21) 14	\$ (7) 24	\$	(12) 22	(71%) (8%)	43% (27%)	\$	(19) 118	\$ (40) 60	NM (49%)
Total	\$ 9	\$ (4)	\$	(7)	\$ 17	\$	10	(41%)	11%	\$	99	\$ 20	(80%)
Constant \$:													
Total Revenue - as Reported	\$ 379	\$ 348	\$	378	\$ 366	\$	381	4%	1%	\$	1,210	\$ 1,125	(7%)
Impact of FX Translation (1)	 (23)	 (3)		(12)	 1						(80)	 -	
Total Revenues - Constant \$ (2)	\$ 356	\$ 345	\$	366	\$ 367	\$	381	4%	7%	\$	1,130	\$ 1,125	-
Total Operating Expenses - as Reported	\$ 344	\$ 326	\$	359	\$ 338	\$	335	(1%)	(3%)	\$	1,017	\$ 1,032	1%
Impact of FX Translation (1)	 (20)	 (3)		(12)	 1						(67)	<u>-</u>	
Total Operating Expenses - Constant \$ (2)	\$ 324	\$ 323	\$	347	\$ 339	\$	335	(1%)	3%	\$	950	\$ 1,032	9%
Total Provisions for LLR & PBC - as Reported	\$ 18	\$ 30	\$	23	\$ 1	\$	31	NM	72%	\$	28	\$ 55	96%
Impact of FX Translation (1)	 (1)	 			 						(1)	 	
Total Provisions for LLR & PBC - Constant \$ (2)	\$ 17	\$ 30	\$	23	\$ 1	\$	31	NM	82%	\$	27	\$ 55	NM

3Q12 Increase

Nine

Nine

NM Not meaningful

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

⁽²⁾ Constant \$ excludes the impact of FX translation for all periods presented.

CITICORP GLOBAL CONSUMER BANKING EMEA - PAGE 2



		3Q		4Q		1Q		2Q		3Q _	3Q12 In (Decreas	se) from
		2011		2011		2012		2012	_	2012	2Q12	3Q11
Retail Banking Key Indicators (in billions of dollar	s, except as o	therwise n	oted	<u>)</u>								
Branches (actual)		299		296		286		240		234	(3%)	(22%)
Accounts (in millions)		4.0		4.0		4.0		4.0		3.9	(3%)	(3%)
Average Deposits	\$	12.4	\$	12.0	\$	12.5	\$	12.4	\$	12.7	2%	2%
Investment Sales	\$	1.0	\$	0.8	\$	1.0	\$	0.8	\$	1.1	38%	10%
Investment AUMs	\$	4.8	\$	4.7	\$	5.3	\$	5.0	\$	5.4	8%	13%
Average Loans	\$	4.4	\$	4.3	\$	4.4	\$	4.7	\$	4.7	-	7%
EOP Loans:												
Real Estate Lending	\$	0.2	\$	0.2	\$	0.2	\$	0.2	\$	0.3	50%	50%
Commercial Markets		1.8		1.7		1.8		1.9		2.1	11%	17%
Personal and Other		2.3		2.3		2.5		2.5	_	2.5	-	9%
Total EOP Loans	\$	4.3	\$	4.2	\$	4.5	\$	4.6	\$	4.9	7%	14%
Net Interest Revenue (in millions) (1)	\$	118	\$	117	\$	145	\$	143	\$	143	-	21%
As a % of Average Loans (1)		10.64%		10.79%		13.25%		12.24%		12.10%		
Net Credit Losses (in millions)	\$	29	\$	12	\$	12	\$	7	\$	12	71%	(59%)
As a % of Average Loans		2.61%		1.11%		1.10%		0.60%		1.02%		
Loans 90+ Days Past Due (in millions)	\$	65	\$	59	\$	62	\$	49	\$	50	2%	(23%)
As a % of EOP Loans		1.51%		1.40%		1.38%		1.07%		1.02%		
Loans 30-89 Days Past Due (in millions)	\$	107	\$	94	\$	92	\$	78	\$	79	1%	(26%)
As a % of EOP Loans		2.49%		2.24%		2.04%		1.70%		1.61%		
Citi-Branded Cards Key Indicators (in billions of o	dollars, except	as otherw	ise n	oted)								
EOP Open Accounts (in millions)		2.6		2.6		2.6		2.6		2.5	(4%)	(4%)
Purchase Sales	\$	2.6	\$	2.7	\$	2.7	\$	2.8	\$	2.8	-	8%
Average Loans (2)	\$	2.8	\$	2.7	\$	2.8	\$	2.8	\$	2.8	-	-
EOP Loans (2)	\$	2.7	\$	2.7	\$	2.9	\$	2.8	\$	2.9	4%	7%
Average Yield (3)		20.14%		19.81%		19.71%		19.17%		19.24%		
Net Interest Revenue (in millions) (4)	\$	115	\$	107	\$	117	\$	113	\$	114	1%	(1%)
As a % of Avg. Loans (4)		16.29%		15.72%		16.81%		16.23%		16.20%		
Net Credit Losses (in millions)	\$	20	\$	16	\$	17	\$	7	\$	17	NM	(15%)
As a % of Average Loans		2.83%		2.35%		2.44%		1.01%		2.42%		
Net Credit Margin (in millions) (5)	\$	144	\$	133	\$	139	\$	145	\$	141	(3%)	(2%)
As a % of Avg. Loans (5)		20.40%		19.54%		19.97%		20.83%		20.03%	• •	. ,
Loans 90+ Days Past Due (in millions)	\$	47	\$	44	\$	43	\$	43	\$	45	5%	(4%)
As a % of EOP Loans		1.74%		1.63%		1.48%		1.54%		1.55%		. ,
Loans 30-89 Days Past Due (in millions)	\$	63	\$	59	\$	65	\$	61	\$	68	11%	8%
As a % of EOP Loans	•	2.33%	+	2.19%	-	2.24%	~	2.18%	7	2.34%		0
		2.0070		2		/0						

⁽¹⁾ Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.

⁽²⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

CITICORP GLOBAL CONSUMER BANKING



LATIN AMERICA - PAGE 1

(In millions of dollars, except as otherwise noted)

(In millions of dollars, except as otherwise noted)	3Q	4Q	1Q	2Q	3Q		Increase ease) from	Nine Months	Nine Months	YTD 2012 vs. YTD 2011 Increase/
	2011	2011	2012	2012	2012	2Q12	3Q11	2011	2012	(Decrease)
Net Interest Revenue	\$ 1,654	\$ 1,620	\$ 1,659	\$ 1,624	\$ 1,687	4%	2%	\$ 4,836	\$ 4,970	3%
Non-Interest Revenue	763	730	782	698	732	5%	(4%)	2,283	2,212	(3%)
Total Revenues, Net of Interest Expense	2,417	2,350	2,441	2,322	2,419	4%	-	7,119	7,182	1%
Total Operating Expenses	1,487	1,408	1,364	1,363	1,387	2%	(7%)	4,348	4,114	(5%)
Net Credit Losses	406	446	430	400	433	8%	7%	1,238	1,263	2%
Credit Reserve Build / (Release)	63	38	113	120	29	(76%)	(54%)	(105)	262	NM
Provision for Unfunded Lending Commitments	-	-	-	-	-	-	-	-	-	-
Provision for Benefits & Claims	38_	32	44	31	46	48%	21%	98	121_	23%
Provision for Loan Losses and for Benefits and Claims (LLR & PBC)	507	516	587	551	508	(8%)	-	1,231	1,646	34%
Income from Continuing Operations before Taxes	423	426	490	408	524	28%	24%	1,540	1,422	(8%)
Income Taxes	84	56	115	79	119	51%	42%	332	313	(6%)
Income from Continuing Operations Net Income (loss) Attributable to Noncontrolling Interests	339	370	375	329 (2)	405	23% 100%	19% -	1,208	1,109 (2)	(8%) (100%)
Net Income	\$ 339	\$ 369	\$ 375	\$ 331	\$ 405	22%	19%	(1) \$ 1,209	\$ 1,111	(8%)
Average Assets (in billions of dollars) Return on Assets	\$ 80 1.68%	\$ 78 1.88%	\$ 81 1.86%	\$ 78 1.71%	\$ 79 2.04%	1%	(1%)	\$ 80 2.02%	\$ 79 1.88%	-
Net Credit Losses as a % of Average Loans	4.43%	4.87%	4.31%	4.15%	4.25%					
Revenue by Business										
Retail Banking Citi-Branded Cards	\$ 1,394	\$ 1,343	\$ 1,448	\$ 1,378	\$ 1,452	5%	4%	\$ 4,125	\$ 4,278	4%
	1,023	1,007	993	944	967	2%	(5%)	2,994	2,904	(3%)
Total	\$ 2,417	\$ 2,350	\$ 2,441	\$ 2,322	\$ 2,419	4%	-	\$ 7,119	\$ 7,182	1%
Net Credit Losses by Business										
Retail Banking Citi-Branded Cards	\$ 113 293	\$ 142 304	\$ 143 287	\$ 135 265	\$ 160 273	19% 3%	42% (7%)	\$ 333 905	\$ 438 825	32% (9%)
Total	\$ 406	\$ 446	\$ 430	\$ 400	\$ 433	8%	7%	\$ 1,238	\$ 1,263	-
Total	Ψ 400	Ψ ++0	Ψ 400	Ψ 400	Ψ 400	070	7,0	Ψ 1,200	Ψ 1,200	
Income (loss) from Continuing Operations by Business								_		
Retail Banking Citi-Branded Cards	\$ 169 170	\$ 202 168	\$ 202 173	\$ 223 106	\$ 214 191	(4%) 80%	27% 12%	\$ 700 508	\$ 639 470	(9%) (7%)
Total	\$ 339	\$ 370	\$ 375	\$ 329	\$ 405	23%	19%	\$ 1,208	\$ 1,109	(8%)
			-	*						(474)
Constant \$:										
Total Revenue - as Reported	\$ 2,417	\$ 2,350	\$ 2,441	\$ 2,322	\$ 2,419	4%	-	\$ 7,119	\$ 7,182	1%
Impact of FX Translation (1)	(151)	(13)	(99)	30				(536)		
Total Revenues - Constant \$ (2)	\$ 2,266	\$ 2,337	\$ 2,342	\$ 2,352	\$ 2,419	3%	7%	\$ 6,583	\$ 7,182	9%
Total Operating Expenses - as Reported	\$ 1,487	\$ 1,408	\$ 1,364	\$ 1,363	\$ 1,387	2%	(7%)	\$ 4,348	\$ 4,114	(5%)
Impact of FX Translation (1)	(101)	(22)	(58)	11	-			(346)	-	. ,
Total Operating Expenses - Constant \$ (2)	\$ 1,386	\$ 1,386	\$ 1,306	\$ 1,374	\$ 1,387	1%	-	\$ 4,002	\$ 4,114	3%
Total Provisions for LLR & PBC - as Reported	\$ 507	\$ 516	\$ 587	\$ 551	\$ 508	(8%)	-	\$ 1,231	\$ 1,646	34%
Impact of FX Translation (1)	(47)	(19)	(38)	4	-			(130)	-	

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

NM Not meaningful

⁽²⁾ Constant \$ excludes the impact of FX translation for all periods presented.





		3Q		4Q		1Q		2Q		3Q		ncrease se) from
		2011		2011		2012		2012		2012	2Q12	3Q11
Retail Banking Key Indicators (in billions of dollars	s, except as o	therwise n	oted	<u>)</u>								
Branches (actual)		2,215		2,221		2,201		2,198		2,200	-	(1%)
Accounts (in millions)		28.8		29.2		31.1		31.9		32.1	1%	11%
Average Deposits	\$	45.5	\$	44.4	\$	46.0	\$	44.0	\$	44.6	1%	-
Investment Sales	\$	7.6	\$	7.4	\$	9.8	\$	9.2	\$	10.4	13%	37%
Investment AUMs	\$	50.5	\$	51.9	\$	58.8	\$	58.3	\$	64.8	11%	28%
Average Loans	\$	22.6	\$	22.7	\$	25.7	\$	25.2	\$	26.6	6%	18%
EOP Loans:												
Real Estate Lending	\$	4.3	\$	4.4	\$	5.1	\$	4.9	\$	5.3	8%	23%
Commercial Markets		10.7		10.9		11.7		11.6		12.3	6%	15%
Personal and Other		6.6		8.3	_	9.3	_	9.4		9.9	5%	50%
Total EOP Loans	\$	21.6	\$	23.6	\$	26.1	\$	25.9	\$	27.5	6%	27%
Net Interest Revenue (in millions) (1)	\$	906	\$	890	\$	938	\$	917	\$	958	4%	6%
As a % of Average Loans (1)		15.90%		15.55%		14.68%		14.64%		14.33%		
Net Credit Losses (in millions)	\$	113	\$	142	\$	143	\$	135	\$	160	19%	42%
As a % of Average Loans		1.98%		2.48%		2.24%		2.15%		2.39%		
oans 90+ Days Past Due (in millions)	\$	273	\$	253	\$	276	\$	285	\$	322	13%	18%
As a % of EOP Loans		1.26%		1.07%		1.06%		1.10%		1.17%		
oans 30-89 Days Past Due (in millions)	\$	267	\$	289	\$	323	\$	316	\$	412	30%	54%
As a % of EOP Loans		1.24%		1.22%		1.24%		1.22%		1.50%		
Citi-Branded Cards Key Indicators (in billions of c	lollars, except	as otherw	ise n	oted)								
EOP Open Accounts (in millions)		12.9		12.9		13.1		13.0		13.0	-	1%
Purchase Sales (in billions)	\$	10.3	\$	10.8	\$	10.2	\$	10.0	\$	10.3	3%	-
Average Loans (in billions) (2)	\$	13.8	\$	13.6	\$	14.4	\$	13.6	\$	13.9	2%	1%
EOP Loans (in billions) (2)	\$	12.9	\$	13.7	\$	14.3	\$	13.7	\$	14.2	4%	10%
Average Yield (3)		22.92%		23.52%		22.74%		22.91%		22.75%		
Net Interest Revenue (in millions) (4)	\$	748	\$	730	\$	721	\$	707	\$	729	3%	(3%)
As a % of Average Loans (4)	•	21.50%	•	21.30%	•	20.14%	•	20.91%	•	20.86%	-70	(=,=)
Net Credit Losses (in millions)	\$	293	\$	304	\$	287	\$	265	\$	273	3%	(7%)
As a % of Average Loans	•	8.42%	•	8.87%	~	8.02%	•	7.84%	Ÿ	7.81%	5,0	(. 70)
Net Credit Margin (in millions) (5)	\$	730	\$	703	\$	706	\$	679	\$	694	2%	(5%)
As a % of Average Loans (5)	Ψ	20.99%	~	20.51%	4	19.72%	•	20.08%	Ţ	19.86%	2.0	(370)
Loans 90+ Days Past Due	\$	396	\$	412	\$	405	\$	405	\$	401	(1%)	1%
As a % of EOP Loans	Ψ	3.07%	Ψ	3.01%	Ψ	2.83%	Ψ	2.96%	Ψ	2.82%	(170)	1 /0
Loans 30-89 Days Past Due	\$	3.07%	\$	3.01%	\$	2.83% 426	\$	428	\$	2.82% 416	(3%)	5%
As a % of EOP Loans	Þ	3.09%	Φ	2.91%	Φ	2.98%	Φ	3.12%	Ф	2.93%	(3%)	5%
AS a 70 UI EUP LUAIIS		3.09%		2.91%		2.98%		3.12%		2.93%		

⁽¹⁾ Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.

NM Not meaningful

⁽²⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

CITICORP GLOBAL CONSUMER BANKING



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(In millions of dollars, except as otherwise noted)

(in millions of dollars, except as otherwise noted)		3Q		4Q		1Q		2Q		3Q		se) from	N	Nine Ionths	M	Nine lonths	YTD 2012 vs. YTD 2011 Increase/
	-	2011		2011		2012		2012		2012	2Q12	3Q11		2011		2012	(Decrease)
Net Interest Revenue Non-Interest Revenue	\$	1,360 707	\$	1,332 688	\$	1,327 670	\$	1,282 666	\$	1,268 710	(1%) 7%	(7%) -	\$	4,033 1,956	\$	3,877 2,046	(4%) 5%
Total Revenues, Net of Interest Expense Total Operating Expenses		2,067 1,142		2,020 1,172		1,997 1,146		1,948 1,161		1,978 1,202	2% 4%	(4%) 5%		5,989 3,447		5,923 3,509	(1%) 2%
Net Credit Losses		236		210		190		199		217	9%	(8%)		673		606	(10%)
Credit Reserve Build / (Release)		(40)		31		(1)		(21)		(34)	(62%)	15%		(94)		(56)	40%
Provision for Unfunded Lending Commitments Provision for Benefits & Claims		-		<u>-</u>		-		-		<u>-</u>	-	-		- -		<u>-</u>	-
Provision for Loan Losses and for Benefits and Claims (LLR & PBC)		196		241		189		178		183	3%	(7%)		579		550	(5%)
Income from Continuing Operations before Taxes		729		607		662		609		593	(3%)	(19%)		1,963		1,864	(5%)
Income Taxes		167		197		159		161		144	(11%)	(14%)		469		464	(1%)
Income from Continuing Operations		562		410		503		448		449	-	(20%)		1,494		1,400	(6%)
Net Income (loss) Attributable to Noncontrolling Interests	_		_		_		_	-	_	<u> </u>	-	-	_	<u> </u>		<u> </u>	-
Net Income	\$	562	\$	410	\$	503	\$	448	\$	449	-	(20%)	\$	1,494	\$	1,400	(6%)
Average Assets (in billions of dollars) Return on Assets	\$	123 1.81%	\$	122 1.33%	\$	125 1.62%	\$	123 1.46%	\$	127 1.41%	3%	3%	\$	121 1.65%	\$	125 1.50%	3%
Net Credit Losses as a % of Average Loans		1.08%		0.96%		0.86%		0.92%		0.98%							
Revenue by Business																	
Retail Banking	\$	1,282	\$	1,214	\$	1,220	\$	1,155	\$		3%	(7%)	\$	3,713	\$	3,561	(4%)
Citi-Branded Cards	_	785	_	806	_	777	_	793	_	792	-	1%	_	2,276	_	2,362	4%
Total	\$	2,067	\$	2,020	\$	1,997	\$	1,948	_\$	1,978	2%	(4%)	\$	5,989	\$	5,923	(1%)
Net Credit Losses by Business Retail Banking	\$	91	\$	85	\$	65	\$	72	\$	81	13%	(11%)	\$	241	\$	218	(10%)
Citi-Branded Cards	_	145	_	125	_	125	_	127	_	136	7%	(6%)		432		388	(10%)
Total	\$	236	\$	210	\$	190	\$	199	\$	217	9%	(8%)	\$	673	\$	606	(10%)
Income from Continuing Operations by Business Retail Banking Citi-Branded Cards	\$	362 200	\$	237 173	\$	300 203	\$	237 211	\$	247 202	4% (4%)	(32%) 1%	\$	958 536	\$	784 616	(18%) 15%
Total	\$	562	\$	410	\$	503	\$	448	\$		-	(20%)	\$	1,494	\$	1,400	(6%)
										<u></u>			-				
Constant \$:																	
Total Revenue - as Reported	\$	2,067	\$	2,020	\$	1,997	\$	1,948	\$	1,978	2%	(4%)	\$	5,989	\$	5,923	(1%)
Impact of FX Translation (1)		(43)		6		(18)		21		-				(119)		-	
Total Revenues - Constant \$ (2)	\$	2,024	\$	2,026	\$	1,979	\$	1,969	\$	1,978	-	(2%)	\$	5,870	\$	5,923	1%
Total Operating Expenses - as Reported	\$	1,142	\$	1,172	\$	1,146	\$	1,161	\$	1,202	4%	5%	\$	3,447	\$	3,509	2%
Impact of FX Translation (1)		(24)		1		(9)		12		-				(65)		-	
Total Operating Expenses - Constant \$ (2)	\$	1,118	\$	1,173	\$	1,137	\$	1,173	\$	1,202	2%	8%	\$	3,382	\$	3,509	4%
Total Provisions for LLR & PBC - as Reported	\$	196	\$	241	\$	189	\$	178	\$	183	3%	(7%)	\$	579	\$	550	(5%)
Impact of FX Translation (1)	_	(3)	_	2	_	(2)	_	5	_					(10)			
Total Provisions for LLR & PBC - Constant \$ (2)	\$	193	\$	243	\$	187	\$	183	\$	183	-	(5%)	\$	569	\$	550	(3%)

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.

NM Not meaningful

⁽²⁾ Constant \$ excludes the impact of FX translation for all periods presented.

CITICORP GLOBAL CONSUMER BANKING ASIA - PAGE 2



		3Q		4Q		1Q		2Q		3Q		ncrease ase) from
		2011		2011		2012		2012	_	2012	2Q12	3Q11
Retail Banking Key Indicators (in billions of dollars,	except as oth	nerwise no	ted)									
Branches (actual)		673		671		643		627		618	(1%)	(8%)
Accounts (in millions)		16.7		16.4		16.5		16.8		16.8	-	1%
Average Deposits	\$	112.1	\$	109.8	\$	110.9	\$	109.7	\$	112.5	3%	-
Investment Sales	\$	8.5	\$	6.0	\$	8.4	\$	7.0	\$	9.2	31%	8%
Investment AUMs	\$	45.0	\$	45.2	\$	47.9	\$	47.4	\$	49.8	5%	11%
Average Loans	\$	67.0	\$	67.1	\$	68.7	\$	67.5	\$	68.5	1%	2%
EOP Loans:												
Real Estate Lending	\$	33.6	\$	34.8	\$	35.9	\$	34.7	\$	36.3	5%	8%
Commercial Markets		17.5		17.4		17.7		17.6		16.9	(4%)	(3%)
Personal and Other		14.4		15.1	_	15.2		15.3	_	16.1	5%	12%
Total EOP Loans	\$	65.5	\$	67.3	\$	68.8	\$	67.6	\$	69.3	3%	6%
Net Interest Revenue (in millions) (1)	\$	842	\$	820	\$	807	\$	775	\$	761	(2%)	(10%)
As a % of Average Loans (1)	Ψ	4.99%	Ψ	4.85%	Ψ	4.72%	Ψ	4.62%	Ψ	4.42%	(270)	(1070)
Net Credit Losses (in millions)	\$	91	\$	85	\$	65	\$	72	\$	81	13%	(11%)
As a % of Average Loans	Ψ	0.54%	Ψ	0.50%	Ψ	0.38%	Ψ	0.43%	Ψ	0.47%	1370	(1170)
Loans 90+ Days Past Due (in millions)	\$	224	\$	222	\$	245	\$	241	\$	219	(9%)	(2%)
, , ,	φ		φ		φ		Ψ		φ		(976)	(276)
As a % of EOP Loans	•	0.34%	•	0.33%	•	0.36%	•	0.36%	•	0.32%	(00/)	400/
Loans 30-89 Days Past Due (in millions)	\$	385	\$	444	\$	434	\$	440	\$	433	(2%)	12%
As a % of EOP Loans		0.59%		0.66%		0.63%		0.65%		0.62%		
Citi-Branded Cards Key Indicators (in billions of do	ollars, except a	as otherwis	se no	oted)								
EOP Open Accounts (in millions)		15.8		15.9		15.7		15.7		15.9	1%	1%
Purchase Sales (in billions)	\$	18.7	\$	19.1	\$	18.8	\$	18.8	\$	19.1	2%	2%
Average Loans (in billions) (2)	\$	19.8	\$	19.4	\$	20.0	\$	19.5	\$	19.8	2%	-
EOP Loans (in billions) (2)	\$	18.9	\$	19.9	\$	19.6	\$	19.6	\$	20.0	2%	6%
Average Yield (3)		13.50%		13.41%		13.31%		13.16%		12.89%		
Net Interest Revenue (in millions) (4)	\$	518	\$	512	\$	520	\$	507	\$	507	-	(2%)
As a % of Average Loans (4)		10.38%		10.47%		10.46%		10.46%		10.19%		
Net Credit Losses (in millions)	\$	145	\$	125	\$	125	\$	127	\$	136	7%	(6%)
As a % of Average Loans		2.91%		2.56%		2.51%		2.62%		2.73%		
Net Credit Margin (in millions) (5)	\$	640	\$	681	\$	652	\$	666	\$	656	(2%)	3%
As a % of Average Loans (5)		12.82%		13.93%		13.11%		13.74%		13.18%		
Loans 90+ Days Past Due	\$	214	\$	214	\$	224	\$	222	\$	220	(1%)	3%
As a % of EOP Loans		1.13%		1.08%		1.14%		1.13%		1.10%		
Loans 30-89 Days Past Due	\$	300	\$	321	\$	321	\$	315	\$	334	6%	11%
As a % of EOP Loans		1.59%		1.61%		1.64%		1.61%		1.67%		

NM Not meaningful

Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.
 Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
 Average yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

CITICORP INSTITUTIONAL CLIENTS GROUP

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(In millions of dollars, except as otherwise noted)

		3Q		4Q		1Q	2Q	3Q	3Q12 In (Decrea:	crease se) from		Nine Ionths	Nine lonths	YTD 2012 vs. YTD 2011 Increase/
		2011		2011		2012	 2012	2012	2Q12	3Q11		2011	 2012	(Decrease)
Commissions and Fees Administration and Other Fiduciary Fees Investment Banking Principal Transactions Other	\$	1,159 649 590 1,665 1,530	\$	1,024 648 645 (340) 113	\$	1,141 696 811 1,916 (406)	\$ 1,081 742 793 1,434 326	\$ 1,011 663 1,000 731 37	(6%) (11%) 26% (49%) (89%)	(13%) 2% 69% (56%) (98%)		3,425 2,127 2,384 5,213 1,708	3,233 2,101 2,604 4,081 (43)	(6%) (1%) 9% (22%) NM
Total Non-Interest Revenue		5,593		2,090		4,158	 4,376	3,442	(21%)	(38%)		14,857	 11,976	(19%)
Net Interest Revenue (including Dividends)		3,848		3,728	-	3,860	 3,836	3,986	4%	4%		11,327	 11,682	3%
Total Revenues, Net of Interest Expense		9,441		5,818		8,018	8,212	7,428	(10%)	(21%)		26,184	23,658	(10%)
Total Operating Expenses		5,045		5,266		5,095	4,987	4,877	(2%)	(3%)		15,502	14,959	(4%)
Net Credit Losses		87		172		(58)	122	143	17%	64%		447	207	(54%)
Provision for Unfunded Lending Commitments		45		48		(11)	26	(26)	NM	NM		41	(11)	NM
Credit Reserve Build / (Release)		32		(138)		158	(13)	(149)	NM	NM		(418)	(4)	99%
Provision for Benefits & Claims						-	 -		-	-	-	-	 -	-
Provision for Credit Losses and for Benefits and Claims	_	164		82		89	 135	(32)	NM	NM	-	70	 192	NM
Income from Continuing Operations before Taxes		4,232		470		2,834	3,090	2,583	(16%)	(39%)		10,612	8,507	(20%)
Income Taxes (Benefits)		1,208		(163)		624	 747	606	(19%)	(50%)		2,983	 1,977	(34%)
Income from Continuing Operations		3,024		633		2,210	2,343	1,977	(16%)	(35%)		7,629	6,530	(14%)
Net Income Attributable to Noncontrolling Interests	_	5	_	29	_	60	 31_	14	(55%)	NM		27	 105	NM
Net Income	\$	3,019	\$	604	\$	2,150	\$ 2,312	\$ 1,963	(15%)	(35%)	\$	7,602	\$ 6,425	(15%)
Average Assets (in billions of dollars) Return on Assets	\$	1,043 1.15%	\$	1,010 0.24%	\$	1,016 0.85%	\$ 1,048 0.89%	\$ 1,044 0.75%	-	-	\$	1,029 0.99%	\$ 1,036 0.83%	1%
Revenue by Region														
North America EMEA Latin America Asia Total	\$	3,065 3,192 965 2,219 9,441	\$	1,265 2,077 992 1,484 5,818	\$	1,989 2,848 1,206 1,975 8,018	\$ 2,591 2,539 1,212 1,870 8,212	\$ 2,062 2,378 1,249 1,739 \$ 7,428	(20%) (6%) 3% (7%) (10%)	(33%) (26%) 29% (22%) (21%)	\$	8,737 8,630 3,091 5,726 26,184	\$ 6,642 7,765 3,667 5,584 23,658	(24%) (10%) 19% (2%) (10%)
Income from Continuing Operations by Region														
North America EMEA Latin America Asia	\$	786 1,021 375 842	\$	(373) 443 337 226	\$	254 827 520 609	\$ 612 697 510 524	\$ 352 629 520 476	(42%) (10%) 2% (9%)	(55%) (38%) 39% (43%)	\$	1,832 2,687 1,276 1,834	\$ 1,218 2,153 1,550 1,609	(34%) (20%) 21% (12%)
Total	\$	3,024	\$	633	\$	2,210	\$ 2,343	\$ 1,977	(16%)	(35%)	\$	7,629	\$ 6,530	(14%)
Average Loans by Region (in billions)														
North America EMEA Latin America Asia	\$	70 48 30 54	\$	74 50 32 58	\$	76 51 34 60	\$ 82 52 34 63	\$ 90 54 34 65	10% 4% - 3%	29% 13% 13% 20%	\$	68 46 28 49	\$ 83 52 34 63	22% 13% 21% 29%
Total	\$	202	\$	214	\$	221	\$ 231	\$ 243	5%	20%	\$	191	\$ 232	21%

NM Not meaningful

CITICORP INSTITUTIONAL CLIENTS GROUP SECURITIES AND BANKING

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(In millions of dollars, except as otherwise noted)

		3Q	4Q	1Q		2Q	3Q		3Q12 Inc (Decreas	e) from		Nine Months	N	Nine Ionths	YTD 2012 vs. YTD 2011 Increase/
	2	2011	 2011	 2012		2012	2012	20	Q12	3Q11		2011		2012	(Decrease)
Net Interest Revenue	\$	2,348	\$ 2,214	\$ 2,274	\$	2,302	\$ 2,463	3 7	7%	5%	\$	6,909	\$	7,039	2%
Non-Interest Revenue		4,377	 980	3,001		3,103	2,307	(26	6%)	(47%)		11,320		8,411	(26%)
Total Revenues, Net of Interest Expense		6,725	3,194	5,275		5,405	4,770) (12	2%)	(29%)		18,229		15,450	(15%)
Total Operating Expenses		3,578	3,736	3,707		3,575	3,486	6 (2	2%)	(3%)		11,277		10,768	(5%)
Net Credit Losses		70	178	(60)		97	56	6 (42	2%)	(20%)		424		93	(78%)
Provision for Unfunded Lending Commitments		54	36	(17)		26	(26	s) N	MM	NM		50		(17)	NM
Credit Reserve Build / (Release)		50	(145)	135		(64)	(103	3) (6	1%)	NM		(427)		(32)	93%
Provision for Benefits & Claims		-	 -	-		-		_	-	-		-			-
Provision for Loan Losses and for Benefits and Claims		174	 69	 58		59	(73	<u>8)</u> N	MM	NM		47		44	(6%)
Income (Loss) from Continuing Operations before Taxes		2,973	(611)	1,510		1,771	1,357	(23	3%)	(54%)		6,905		4,638	(33%)
Income Taxes (Benefits)		831	(477)	221		343	226	32 (34	4%)	(73%)		1,858		790	(57%)
Income (Loss) from Continuing Operations		2,142	(134)	1,289		1,428	1,131		1%)	(47%)		5,047		3,848	(24%)
Net Income Attributable to Noncontrolling Interests		-	 24	 56		26	11		8%)	-		13		93	NM
Net Income (Loss)	\$	2,142	\$ (158)	\$ 1,233	_\$	1,402	\$ 1,120	(20	0%)	(48%)	\$_	5,034	\$	3,755	(25%)
Average Assets (in billions of dollars) Return on Assets		910 0.93%	877 (0.07%)	884 0.56%		912 0.62%	903 0.49%		1%)	(1%)		900 0.75%		900 0.56%	-
Revenue Details - Excluding DVA/CVA:															
Investment Banking:															
Advisory	\$	184	\$ 159	\$ 110	\$	201	\$ 194	ł (3	3%)	5%	\$	525	\$	505	(4%)
Equity Underwriting		106	90	154		167	142	2 (15	5%)	34%		582		463	(20%)
Debt Underwriting		446	389	601		486	590) 2	1%	32%		1,565		1,677	7%
Total Investment Banking		736	638	865		854	926	8	3%	26%		2,672		2,645	(1%)
Lending		1,032	165	56		608	194	1 (68	8%)	(81%)		1,644		858	(48%)
Equity Markets		290	233	903		550	510) (7	7 %)	76%		2,169		1,963	(9%)
Fixed Income Markets		2,270	1,716	4,736		2,818	3,697	' 3·	1%	63%		9,175		11,251	23%
Private Bank		546	517	576		570	590) 4	1%	8%		1,621		1,736	7%
Other Securities and Banking		(37)	(1)	(485)		(193)	(348	(80	0%)	NM		(858)		(1,026)	(20%)
Total Securities and Banking Revenues (Ex-DVA/CVA)	\$	4,837	\$ 3,268	\$ 6,651	\$	5,207	\$ 5,569	7	7%	15%	\$	16,423	\$	17,427	6%
DVA/CVA {excluded as applicable in lines above} (1)		1,888	(74)	 (1,376)		198	(799	<u>9)</u> N	MM	NM		1,806	_	(1,977)	NM
Total Revenues, Net of Interest Expense	\$	6,725	\$ 3,194	\$ 5,275	\$	5,405	\$ 4,770	<u>)</u> (12	2%)	(29%)	\$	18,229	\$	15,450	(15%)

(1) See Note on page 4.

NM Not meaningful

CITICORP INSTITUTIONAL CLIENTS GROUP TRANSACTION SERVICES

citi

(In millions of dollars, except as otherwise noted)

(III millions or dollars, except as otherwise noted)	3Q 2011		4Q 2011	1Q 2012	2Q 2012	3Q 2012		ncrease ise) from 3Q11	M	Nine lonths 2011	M	Nine onths 2012	YTD 2012 vs. YTD 2011 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$ 1,50 1,21	0 \$	1,514 1,110	\$ 1,586 1,157	\$ 1,534 1,273	\$ 1,523 1,135	(1%) (11%)	2% (7%)	\$	4,418 3,537	\$	4,643 3,565	5% 1%
Total Revenues, Net of Interest Expense Total Operating Expenses	2,71 1,46		2,624 1,530	2,743 1,388	2,807 1,412	2,658 1,391	(5%) (1%)	(2%) (5%)		7,955 4,225		8,208 4,191	3% (1%)
Net Credit Losses Provision for Unfunded Lending Commitments Credit Reserve Build / (Release) Provision for Benefits & Claims		7 9) 8)	(6) 12 7	2 6 23	25 - 51 -	87 - (46)	NM - NM -	NM 100% NM		23 (9) 9		114 6 28	NM NM NM
Provision for Credit Losses and for Benefits and Claims	(1	0)	13	31	76	41	(46%)	NM		23		148	NM
Income from Continuing Operations before Taxes Income Taxes	1,25 37		1,081 314	 1,324 403	 1,319 404	1,226 380	(7%) (6%)	(3%) 1%		3,707 1,125		3,869 1,187	4% 6%
Income from Continuing Operations Net Income Attributable to Noncontrolling Interests	88	2 5	767 5	 921 4	 915 5	 846	(8%) (40%)	(4%) (40%)		2,582		2,682 12	4% (14%)
Net income	\$ 87	7 \$	762	\$ 917	\$ 910	\$ 843	(7%)	(4%)	\$	2,568	\$	2,670	4%
Average Assets (in billions of dollars) Return on Assets	\$ 13 2.62		133 2.27%	\$ 132 2.79%	\$ 136 2.69%	\$ 141 2.38%	4%	6%	\$	129 2.66%	\$	136 2.62%	5%
Revenue Details													
Treasury and Trade Solutions Securities and Fund Services	\$ 1,95 	4	1,965 659	\$ 2,054 689	\$ 2,112 695	\$ 1,991 667	(6%) (4%)	2% (13%)	\$	5,732 2,223	\$	6,157 2,051	7% (8%)
Total	\$ 2,71	6 \$	2,624	\$ 2,743	\$ 2,807	\$ 2,658	(5%)	(2%)	\$	7,955	\$	8,208	3%
Average Deposits and Other Customer Liability Balances (in billions)													
North America EMEA Latin America Asia	\$ 9 11 3 12	5 4	94 118 36 121	\$ 100 118 35 124	\$ 106 125 34 131	\$ 107 132 38 138	1% 6% 12% 5%	18% 15% 12% 10%	\$	86 117 33 126	\$	104 125 36 131	21% 7% 9% 4%
Total	\$ 36	5 \$	369	\$ 377	\$ 396	\$ 415	5%	14%	\$	362	\$	396	9%
EOP Assets Under Custody (in trillions of dollars)	\$ 12	1 \$	12.0	\$ 12.5	\$ 12.2	\$ 12.8	5%	6%					

NM Not meaningful

CITICORP

North America

(In millions of dollars, except as otherwise noted)



		3Q		4Q		1Q		2Q		3Q	3Q12 In (Decrea			Nine Months		Nine Months	YTD 2012 vs. YTD 2011 Increase/
		2011		2011		2012		2012	:	2012	2Q12	3Q11		2011		2012	(Decrease)
Net Interest Revenue Non-Interest Revenue	\$	5,461 2,704	\$	5,353 1,079	\$	5,292 1,895	\$	5,321 2,405	\$	5,546 1,918	4% (20%)	2% (29%)	\$	16,213 7,516	\$	16,159 6,218	- (17%)
Total Revenues, Net of Interest Expense		8,165		6,432		7,187		7,726		7,464	(3%)	(9%)		23,729		22,377	(6%)
Total Operating Expenses		4,321		4,672		4,343		4,448		4,318	(3%)	-		13,118		13,109	-
Net Credit Losses		1,894		1,816		1,547		1,564		1,370	(12%)	(28%)		6,674		4,481	(33%)
Credit Reserve Build / (Release)		(871)		(827)		(811)		(839)		(574)	32%	34%		(3,376)		(2,224)	34%
Provision Unfunded Lending Commitments		58		36		(17)		19		(15)	NM	NM		67		(13)	NM
Provision for Benefits & Claims		18		13		14		19		19	-	6%		49		52	6%
Provision for Credit Losses and for Benefits and Claims		1,099		1,038		733		763		800	5%	(27%)		3,414		2,296	(33%)
Income from Continuing Operations before Taxes		2,745		722		2,111		2,515		2,346	(7%)	(15%)		7,197		6,972	(3%)
Income Taxes		856		151		540		707		694	(2%)	(19%)		2,214		1,941	(12%)
Income from Continuing Operations		1,889		571		1,571		1,808		1,652	(9%)	(13%)		4,983		5,031	1%
Net Income (loss) Attributable to Noncontrolling Interests		(17)		3		32		10		(7)	NM	59%		(32)		35	NM
Net Income	\$	1,906	\$	568	\$	1,539	\$	1,798	\$	1,659	(8%)	(13%)	\$	5,015	\$	4,996	-
Average Assets (in billions of dollars) Return on Assets	\$	586 1.29%	\$	584 0.39%	\$	593 1.04%	\$	614 1.18%	\$	626 1.05%	2%	7%	\$	589 1.14%	\$	611 1.09%	4%
Revenue by Business																	
Retail Banking	\$	1,282	\$	1,392	\$	1,628	\$	1,647	\$	1,736	5%	35%	\$	3,721	\$	5,011	35%
Citi-Branded Cards		2,192		2,161		2,068		2,010		2,111	5%	(4%)		6,569		6,189	(6%)
Citi Retail Services		1,626		1,614		1,502		1,478		1,555	5%	(4%)		4,702		4,535	(4%)
Global Consumer Banking		5,100		5,167		5,198		5,135		5,402	5%	6%		14,992		15,735	5%
Securities and Banking Transaction Services		2,445 620		660 605		1,348 641		1,926 665		1,439 623	(25%) (6%)	(41%)		6,898 1,839		4,713 1,929	(32%) 5%
Total	•	8,165	\$	6,432	\$	7,187	\$	7,726	Ф.	7,464	(3%)	(9%)	\$	23,729	\$	22,377	(6%)
lotai	<u> </u>	0,100	- P	0,432		7,107		1,120	Φ	7,404	(3%)	(976)	Ф	23,729	Ф	22,311	(6%)
Income (loss) from Continuing Operations by Business																	
Retail Banking	\$	118	\$	164	\$	331	\$	335	\$	340	1%	NM	\$	299	\$	1,006	NM
Citi-Branded Cards		577		501		607		428		571	33%	(1%)		1,650		1,606	(3%)
Citi Retail Services		408		279		379		433		389	(10%)	(5%)		1,202		1,201	-
Global Consumer Banking		1,103		944		1,317		1,196		1,300	9%	18%		3,151	-	3,813	21%
Securities and Banking		674		(441)		128		488		232	(52%)	(66%)		1,485		848	(43%)
Transaction Services	_	112		68		126	_	124		120	(3%)	7%		347		370	7%
Total	\$	1,889	\$	571	\$	1,571	\$	1,808	\$	1,652	(9%)	(13%)	\$	4,983	\$	5,031	1%

NM Not meaningful

CITICORP EMEA





		3Q		4Q		1Q		2Q	3Q			ncrease ase) from		Nine lonths		Nine lonths	YTD 2012 vs. YTD 2011 Increase/
		2011		2011		2012		2012	2012		2Q12	3Q11		2011		2012	(Decrease)
Net Interest Revenue Non-Interest Revenue	\$	1,180 2,391	\$	1,174 1,251	\$	1,326 1,900	\$	1,211 1,694	\$ 1,285 1,474		6% (13%)	9% (38%)	\$	3,450 6,390	\$	3,822 5,068	11% (21%)
Total Revenues, Net of Interest Expense Total Operating Expenses		3,571 1,990		2,425 2,033		3,226 1,961		2,905 1,890	2,759 1,879		(5%) (1%)	(23%) (6%)		9,840 5,928		8,890 5,730	(10%) (3%)
Net Credit Losses Credit Reserve Build / (Release)		86 (30)		112 (164)		52 75		20 (38)	48 (47		NM (24%)	(44%) (57%)		250 (409)		120 (10)	(52%) 98%
Provision Unfunded Lending Commitments Provision for Benefits & Claims		(4)		12		5 -		7	(10	,	NM -	NM -		(14)		2	NM -
Provision for Credit Losses and for Benefits and Claims		52		(40)		132		(11)	(9	9)	18%	NM		(173)		112	NM
Income from Continuing Operations before Taxes		1,529		432		1,133		1,026	889	9	(13%)	(42%)		4,085		3,048	(25%)
Income Taxes		499		(7)		313		312	250)	(20%)	(50%)		1,299		875	(33%)
Income from Continuing Operations Net Income (loss) Attributable to Noncontrolling Interests		1,030 22		439 22		820 28		714 22	639		(11%) 5%	(38%) 5%		2,786 60		2,173 73	(22%) 22%
Net Income	\$	1,008	\$	417	\$	792	\$	692	\$ 616	<u> </u>	(11%)	(39%)	\$	2,726	\$	2,100	(23%)
Average Assets (in billions of dollars) Return on Assets	\$	311 1.29%	\$	300 0.55%	\$	295 1.08%	\$	298 0.93%	\$ 281 0.879		(6%)	(10%)	\$	290 1.26%	\$	291 0.96%	-
Revenue by Business Retail Banking Citi-Branded Cards Regional Consumer Banking Securities and Banking	\$	215 164 379 2,299	\$	199 149 348 1,219	\$	222 156 378 1,954	\$	214 152 366 1,609	\$ 223 158 381 1,511	3 1 1	4% 4% 4% (6%)	4% (4%) 1% (34%)	\$	691 519 1,210 6,002	\$	659 466 1,125 5,074	(5%) (10%) (7%) (15%)
Transaction Services	_	893	_	858	_	894	_	930	867	_	(7%)	(3%)		2,628		2,691	2%
Total	\$	3,571	\$	2,425	\$	3,226	\$	2,905	\$ 2,759	9	(5%)	(23%)	\$	9,840	\$	8,890	(10%)
Income (loss) from Continuing Operations by Business																	
Retail Banking Citi-Branded Cards Regional Consumer Banking Securities and Banking	\$	(21) 30 9 735	\$	(18) 14 (4) 160	\$	(21) 14 (7) 512	\$	(7) 24 17 365	\$ (12 22 10 346	2)	(71%) (8%) (41%) (5%)	43% (27%) 11% (53%)	\$	(19) 118 99 1,840	\$	(40) 60 20 1,223	NM (49%) (80%) (34%)
Transaction Services Total		1,030	\$	283	\$	315 820	\$	332 714	\$ 639	3	(15%) (11%)	(1%) (38%)	\$	2,786	\$	930	10%
ı Ulai	Φ	1,030	<u> </u>	439	Φ_	020	Φ	/ 14	φ 038	7	(1170)	(30%)	Φ	2,100	Ф	2,173	(2270)

NM Not meaningful

CITICORP LATIN AMERICA



(In millions of dollars, except as otherwise noted)

	3Q	4Q	1Q		2Q	3Q		ncrease ise) from	Nine Months	Nine Ionths	YTD 2012 vs. YTD 2011 Increase/
	 2011	 2011	 2012		2012	 2012	2Q12	3Q11	 2011	 2012	(Decrease)
Net Interest Revenue Non-Interest Revenue	\$ 2,412 970	\$ 2,360 982	\$ 2,388 1,259	\$	2,335 1,199	\$ 2,409 1,259	3% 5%	- 30%	\$ 7,247 2,963	\$ 7,132 3,717	(2%) 25%
Total Revenues, Net of Interest Expense Total Operating Expenses	3,382 1,934	3,342 1,879	3,647 1,802		3,534 1,785	3,668 1,823	4% 2%	8% (6%)	10,210 5,668	10,849 5,410	6% (5%)
Net Credit Losses Credit Reserve Build / (Release)	413 31	458 58	430 107		432 105	438 53	1% (50%)	6% 71%	1,247 (221)	1,300 265	4% NM
Provision Unfunded Lending Commitments Provision for Benefits & Claims	 (9) 38	 32	 - 44	_	- 31	 - 46	- 48%	100% 21%	 (9) 98	 - 121	100% 23%
Provision for Credit Losses and for Benefits and Claims	473	548	581		568	537	(5%)	14%	1,115	1,686	51%
Income from Continuing Operations before Taxes	975	915	1,264		1,181	1,308	11%	34%	3,427	3,753	10%
Income Taxes	261	208	369		342	383	12%	47%	 943	 1,094	16%
Income from Continuing Operations Net Income (loss) Attributable to Noncontrolling Interests	 714 -	 707	 895 -		839 (3)	 925	10% -	30% -	 2,484 (2)	 2,659 (3)	7% (50%)
Net Income	\$ 714	\$ 706	\$ 895	\$	842	\$ 925	10%	30%	\$ 2,486	\$ 2,662	7%
Average Assets (in billions of dollars) Return on Assets	\$ 169 1.68%	\$ 162 1.73%	\$ 167 2.16%	\$	165 2.05%	\$ 169 2.18%	2%	-	\$ 172 1.93%	\$ 167 2.13%	(3%)
Revenue by Business Retail Banking Citi-Branded Cards	\$ 1,394 1,023	\$ 1,343 1,007	\$ 1,448 993	\$	1,378 944	\$ 1,452 967	5% 2%	4% (5%)	\$ 4,125 2,994	\$ 4,278 2,904	4% (3%)
Regional Consumer Banking Securities and Banking Transaction Services	 2,417 521 444	 2,350 579 413	 2,441 755 451		2,322 757 455	 2,419 802 447	4% 6% (2%)	- 54% 1%	\$ 7,119 1,791 1,300	\$ 7,182 2,314 1,353	1% 29% 4%
Total	\$ 3,382	\$ 3,342	\$ 3,647	\$	3,534	\$ 3,668	4%	8%	\$ 10,210	\$ 10,849	6%
Income from Continuing Operations by Business											
Retail Banking	\$ 169	\$ 202	\$ 202	\$	223	\$ 214	(4%)	27%	\$ 700	\$ 639	(9%)
Citi-Branded Cards	 170	168	 173		106	 191	80%	12%	508	 470	(7%)
Regional Consumer Banking Securities and Banking Transaction Services	 339 207 168	370 198 139	 375 342 178		329 325 185	 405 363 157	23% 12% (15%)	19% 75% (7%)	\$ 1,208 776 500	\$ 1,109 1,030 520	(8%) 33% 4%
Total	\$ 714	\$ 707	\$ 895	\$	839	\$ 925	10%	30%	\$ 2,484	\$ 2,659	7%

NM Not meaningful

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(In millions of dollars, except as otherwise noted)

	3Q	4Q	1Q		2Q		3Q		se) from	N	Nine Ionths	N	Nine lonths	YTD 2012 vs. YTD 2011 Increase/
	 2011	 2011	 2012	_	2012	_	2012	2Q12	3Q11		2011		2012	(Decrease)
Net Interest Revenue Non-Interest Revenue	\$ 2,310 1,976	\$ 2,266 1,238	\$ 2,227 1,745	\$	2,166 1,652	\$	2,141 1,576	(1%) (5%)	(7%) (20%)	\$	6,675 5,040	\$	6,534 4,973	(2%) (1%)
Total Revenues, Net of Interest Expense Total Operating Expenses	4,286 2,182	3,504 2,260	3,972 2,199		3,818 2,177		3,717 2,246	(3%) 3%	(13%) 3%		11,715 6,618		11,507 6,622	(2%)
Net Credit Losses	239	209	191		230		317	38%	33%		693		738	6%
Credit Reserve Build / (Release)	(62)	82	53		31		(103)	NM	(66%)		(128)		(19)	85%
Provision for Unfunded Lending Commitments Provision for Benefits & Claims	 -	 -	 <u> </u>		-		<u>-</u>	-	- -		<u>-</u>		<u>-</u>	- -
Provision for Credit Losses and for Benefits and Claims	177	291	244		261		214	(18%)	21%		565		719	27%
Income from Continuing Operations before Taxes	1,927	953	1,529		1,380		1,257	(9%)	(35%)		4,532		4,166	(8%)
Income Taxes	 523	 317	 417	_	408	_	332	(19%)	(37%)	-	1,204	-	1,157	(4%)
Income from Continuing Operations Net Income (loss) Attributable to Noncontrolling Interests	 1,404	636	 1,112 1		972 1		925 1	(5%)	(34%)		3,328		3,009	(10%) -
Net Income	\$ 1,403	\$ 635	\$ 1,111	\$	971	\$	924	(5%)	(34%)	\$	3,325	\$	3,006	(10%)
Average Assets (in billions of dollars) Return on Assets	\$ 357 1.56%	\$ 344 0.73%	\$ 345 1.30%	\$	352 1.11%	\$	356 1.03%	1%	-	\$	352 1.26%	\$	351 1.14%	-
Revenue by Business Retail Banking Citi-Branded Cards	\$ 1,282 785	\$ 1,214 806	\$ 1,220 777	\$	1,155 793	\$	1,186 792	3% -	(7%) 1%	\$	3,713 2,276	\$	3,561 2,362	(4%) 4%
Regional Consumer Banking Securities and Banking Transaction Services	2,067 1,460 759	2,020 736 748	1,997 1,218 757		1,948 1,113 757		1,978 1,018 721	2% (9%) (5%)	(4%) (30%) (5%)		5,989 3,538 2,188		5,923 3,349 2,235	(1%) (5%) 2%
Total	\$ 4,286	\$ 3,504	\$ 3,972	\$	3,818	\$	3,717	(3%)	(13%)	\$	11,715	\$	11,507	(2%)
Income from Continuing Operations by Business														
Retail Banking	\$ 362	\$ 237	\$ 300	\$	237	\$	247	4%	(32%)	\$	958	\$	784	(18%)
Citi-Branded Cards	 200	173	 203		211		202	(4%)	1%		536		616	15%
Regional Consumer Banking Securities and Banking Transaction Services	 562 526 316	 410 (51) 277	 503 307 302		448 250 274		449 190 286	- (24%) 4%	(20%) (64%) (9%)		1,494 946 888		1,400 747 862	(6%) (21%) (3%)
Total	\$ 1,404	\$ 636	\$ 1,112	\$	972	\$	925	(5%)	(34%)	\$	3,328	\$	3,009	(10%)

NM Not meaningful



STATEMENT OF INCOME AND BALANCE SHEET DATA

(In millions of dollars, except as otherwise noted)

	3Q 2011	4Q 2011		1Q 2012		2Q 2012		3Q 2012		ncrease ise) from 3Q11	ı	Nine Months 2011	N	Nine Ionths 2012	YTD 2012 vs. YTD 2011 Increase/ (Decrease)
Revenues	 	 					_								(200:0000)
Net interest revenue	\$ 773	\$ 843	\$	701	\$	581	\$	668	15%	(14%)	\$	2,840	\$	1,950	(31%)
Non-interest revenue	 354	 245		173		343		(4,358)	NM	NM		2,343		(3,842)	NM
Total revenues, net of interest expense	 1,127	 1,088		874		924		(3,690)	NM	NM		5,183		(1,892)	NM
Provisions for Credit Losses and for Benefits and Claims															
Net Credit Losses (1) (2)	1,881	1,512		1,734		1,329		1,807	36%	(4%)		7,064		4,870	(31%)
Credit Reserve Build / (Release) (1) (2)	(532)	(612)		(550)		(250)		(797)	NM	(50%)		(2,665)		(1,597)	40%
Provision for loan losses	 1.349	900		1.184		1.079		1.010	(6%)	(25%)		4.399		3.273	(26%)
Provision for Benefits & Claims	204	188		171		165		160	(3%)	(22%)		591		496	(16%)
Provision for unfunded lending commitments	(3)	(51)		(26)		(19)		(16)	16%	NM		10		(61)	NM
Total provisions for credit losses and for benefits and claims	1,550	1,037		1,329		1,225		1,154	(6%)	(26%)		5,000		3,708	(26%)
Total operating expenses	 1,512	 1,855		1,219		1,237		1,190	(4%)	(21%)	_	4,609		3,646	(21%)
Income (Loss) from Continuing Operations before	(4.005)	(4.004)		(4.07.4)		(4.500)		(0.004)	N 18.4	NM		(4.400)		(0.040)	NM
Income Taxes	(1,935)	(1,804)		(1,674)		(1,538)		(6,034)	NM			(4,426)		(9,246)	
Provision (benefits) for income taxes	 (714)	 (490)	-	(650)	-	(619)		(2,472)	NM	NM	_	(1,637)		(3,741)	NM
Income (Loss) from Continuing Operations	(1,221)	(1,314)		(1,024)		(919)		(3,562)	NM	NM		(2,789)		(5,505)	(97%)
Net Income (loss) Attributable to Noncontrolling Interests	7	1_		2		1			(100%)	(100%)		118		3	(97%)
Citi Holding's Net Income (Loss)	\$ (1,228)	\$ (1,315)	\$	(1,026)	\$	(920)	\$	(3,562)	NM	NM	\$	(2,907)	\$	(5,508)	(89%)
Balance Sheet Data (in billions):															
Total EOP Assets	\$ 247	\$ 225	\$	209	\$	191	\$	171	(10%)	(31%)					
Total EOP Loans	\$ 155	\$ 141	\$	134	\$	128	\$	122	(4%)	(21%)					
Total EOP Deposits	\$ 68	\$ 62	\$	63	\$	63	\$	67	7%	(2%)					

⁽¹⁾ The first quarter of 2012 includes approximately \$370 million of incremental charge-offs of previously deferred principal balances on modified loans, related to anticipated forgiveness of principal largely in connection with the National Mortgage Settlement. There was a corresponding approximately \$350 million release in the first quarter of 2012 of allowance for loan losses previously established related to these charge-offs.

NM Not meaningful

⁽²⁾ The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to new Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximately \$600 million release in the third quarter of 2012 allowance for loan losses previously established related to these charge-offs.

CITI HOLDINGS BROKERAGE AND ASSET MANAGEMENT



(In millions of dollars, except as otherwise noted)

	30		4Q		1Q	2Q 2012	3Q 2012	(De	12 Increase crease) from		Nine Months	М	Nine lonths	YTD 2012 vs. YTD 2011 Increase/
	201		2011		2012	 2012	2012	2Q12	3Q11	-	2011		2012	(Decrease)
Net Interest Revenue	\$	(42)	\$ (48)) \$	(129)	\$ (122)	\$ (117)	4%	NM	\$	(132)	\$	(368)	NM
Non-Interest Revenue		97	91		83	 209	(4,687)	NM	NM		371		(4,395)	NM
Total Revenues, Net of Interest Expense (1)		55	43		(46)	87	(4,804)	NM	NM		239		(4,763)	NM
Total Operating Expenses		145	180		157	126	84	(33%)	(42%)		549		367	(33%)
Net Credit Losses		3	-		-	-	-	-	(100%)		4		-	(100%)
Credit Reserve Build / (Release)		-	-		(1)	-	-	-	-		(3)		(1)	67%
Provision for Benefits & Claims		11	20		-	-	-	-	(100%)		28		-	(100%)
Provision for Unfunded Lending Commitments		(1)	(1))	-			-	100%		-			-
Provision for Loan Losses and for Benefits and Claims	-	13	19		(1)	 -		-	(100%)		29		(1)	NM
Income (loss) from Continuing Operations before Taxes		(103)	(156))	(202)	(39)	(4,888)	NM	NM		(339)		(5,129)	NM
Income Taxes (benefits)		(20)	(63))	(66)	(15)	(1,870)	NM	NM		(146)		(1,951)	NM
Income (loss) from Continuing Operations		(83)	(93))	(136)	(24)	(3,018)	NM	NM		(193)		(3,178)	NM
Net Income (loss) Attributable to Noncontrolling Interests		7	(1))	1_	1_	1	-	(86%)		10		3	(70%)
Net Income (Loss)	\$	(90)	\$ (92)	\$	(137)	\$ (25)	\$ (3,019)	NM	NM	\$	(203)	\$	(3,181)	NM
EOP Assets (in billions of dollars)	\$	26	\$ 27	\$	26	\$ 21	\$ 9	(57%)	(65%)					
EOP Deposits (in billions of dollars)	\$	54	\$ 55	\$	55	\$ 55	\$ 58	5%	7%					

⁽¹⁾ Third quarter of 2012 includes the recognition of a \$3,340 million impairment charge related to the carrying value of Citi's remaining 35% investment in the Morgan Stanley Smith Barney joint venture (MSSB JV).

Third quarter of 2012 includes a non-cash charge of \$1,344 million, representing a loss on Citi's sale of the 14% Interest in the MSSB JV to Morgan Stanley.

NM Not meaningful

LOCAL CONSUMER LENDING

Page 1

(In millions of dollars, except as otherwise noted)



		3Q		4Q		1Q		2Q		3Q	(Decrea	se) from	ı	Nine Months	M	Nine onths	YTD 2012 vs. YTD 2011 Increase/
	-	2011	_	2011		2012		2012		2012	2Q12	3Q11		2011	-	2012	(Decrease)
Net Interest Revenue Non-Interest Revenue	\$	1,050 249	\$	985 294	\$	932 394	\$	780 151	\$	839 265	8% 75%	(20%) 6%	\$	3,283 880	\$	2,551 810	(22%) (8%)
Total Revenues, Net of Interest Expense		1,299		1,279		1,326		931		1,104	19%	(15%)		4,163		3,361	(19%)
Total Operating Expenses		1,306		1,620		999		1,045		987	(6%)	(24%)		3,822		3,031	(21%)
Net Credit Losses (1) (2)		1,676		1,535		1,752		1,289		1,825	42%	9%		5,969		4,866	(18%)
Credit Reserve Build / (Release) (1) (2)		(255)		(426)		(520)		(186)		(760)	NM	NM		(993)		(1,466)	(48%)
Provision for Benefits & Claims		193		168		171		165		160	(3%)	(17%)		563		496	(12%)
Provision for Unfunded Lending Commitments		-	_		_	-	-			(1)	-	-		-		(1)	-
Provision for Loan Losses and for Benefits and Claims		1,614	_	1,277	_	1,403		1,268		1,224	(3%)	(24%)		5,539		3,895	(30%)
Income (loss) from Continuing Operations before Taxes		(1,621)		(1,618)		(1,076)		(1,382)		(1,107)	20%	32%		(5,198)		(3,565)	31%
Income Taxes (benefits)		(610)	_	(414)	_	(443)		(561)		(413)	26%	32%	-	(1,989)		(1,417)	29%
Income (loss) from Continuing Operations		(1,011)		(1,204)		(633)		(821)		(694)	15%	31%		(3,209)		(2,148)	33%
Net Income (loss) Attributable to Noncontrolling Interests	_		_	2	_	1 (22.1)	_	- (004)	_	(1)	-	-	_	(2.222)	_	- (0.440)	-
Net Income (Loss)	\$	(1,011)	\$	(1,206)	\$	(634)	\$	(821)	\$	(693)	16%	31%	\$	(3,209)	\$	(2,148)	33%
Average Assets (in billions of dollars)	\$	184	\$	166	\$	157	\$	143	\$	136	(5%)	(26%)	\$	193	\$	145	(25%)
EOP Assets (in billions of dollars)	\$	176	\$	157	\$	147	\$	138	\$	134	(3%)	(24%)					
Net Credit Losses as a % of Average Loans		4.29%		4.24%		5.31%		4.09%		5.97%							
Revenue by Business	•	199	•	054	•	050	•	457	•	4.47	(00()	(000()	•	004	•	000	
International North America	\$	1,100	\$	251 1,028	\$	359 967	\$	157 774	\$	147 957	(6%) 24%	(26%) (13%)	\$	661 3,502	\$	663 2,698	(23%)
Total Revenues	\$	1,299	\$	1,279	\$	1,326	\$	931	\$	1,104	19%	(15%)	\$	4,163	\$	3,361	(19%)
Total Revenues	Ф	1,299	φ	1,279	Ф	1,320	<u> </u>	931	Φ	1,104	19%	(15%)	Φ	4,103	<u> </u>	3,301	(19%)
Net Credit Losses by Business																	
International	\$	237	\$	193	\$	171	\$	154	\$	121	-	(49%)	\$	864	\$	446	(48%)
North America		1,439		1,342		1,581		1,135		1,704	50%	18%		5,105		4,420	(13%)
Total Net Credit Losses	\$	1,676	\$	1,535	\$	1,752	\$	1,289	\$	1,825	42%	9%	\$	5,969	\$	4,866	(18%)
Income (Loss) from Continuing Operations by Business																	
International	\$	(159)	\$	(235)	\$	74	\$	(97)	\$	(101)	(4%)	36%	\$	(638)	\$	(124)	81%
North America		(852)		(969)		(707)		(724)		(593)	18%	30%		(2,571)		(2,024)	21%
Total Income (Loss) from Continuing Operations	\$	(1,011)	\$	(1,204)	\$	(633)	\$	(821)	\$	(694)	15%	31%	\$	(3,209)	\$	(2,148)	33%

⁽¹⁾ The first quarter of 2012 includes approximately \$370 million of incremental charge-offs of previously deferred principal balances on modified loans, related to anticipated forgiveness of principal largely in connection with the National Mortgage Settlement. There was a corresponding approximately \$350 million release in the first quarter of 2012 of allowance for loan losses previously established related to these charge-offs.

NM Not meaningful

⁽²⁾ The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to new Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximately \$600 million release in the third quarter of 2012 allowance for loan losses previously established related to these charge-offs.

LOCAL CONSUMER LENDING - Page 2

(In millions of dollars, except as otherwise noted)



											3Q12 I	ncrease
		3Q		4Q		1Q		2Q		3Q		ase) from
		2011		2011		2012	-	2012		2012	2Q12	3Q11
International Key Indicators												
Branches (actual)		408		395		394		357		357	-	(13%)
Average Loans (in billions) (1)	\$	15.9	\$	14.4	\$	10.7	\$	9.6	\$	9.0	(6%)	(43%)
EOP Loans (1):												
Real Estate Lending	\$	5.3	\$	5.0	\$	4.9	\$	4.5	\$	4.5	-	(15%)
Cards		3.3		2.7		2.7		2.6		2.6		(21%)
Commercial Markets		0.7		0.5		0.6		0.5		0.4	(20%)	(43%)
Personal and Other		5.5	•	2.6	•	2.0	Φ.	1.7	Φ.	1.3	(24%)	(76%)
EOP Loans (in billions of dollars)		14.8	\$	10.8	\$	10.2	\$	9.3	\$	8.8	(5%)	(41%)
Net Interest Revenue	\$	174	\$	248	\$	261	\$	118	\$	138	17%	(21%)
As a % of Average Loans		4.34%		6.83%		9.81%		4.94%		6.10%		
Net Credit Losses	\$	237	\$	193	\$	171	\$	154	\$	121	(21%)	(49%)
As a % of Average Loans		5.91%		5.32%		6.43%		6.45%		5.35%		
Loans 90+ Days Past Due	\$	480	\$	422	\$	428	\$	363	\$	366	1%	(24%)
As a % of EOP Loans		3.24%		3.91%		4.20%		3.90%		4.16%		
Loans 30-89 Days Past Due	\$	677	\$	499	\$	519	\$	453	\$	436	(4%)	(36%)
As a % of EOP Loans		4.57%		4.62%		5.09%		4.87%		4.95%	, ,	, ,
North America Key Indicators (1)												
Branches (actual)		1.794		1.729		1.720		1,592		1.582	(1%)	(12%)
Average Loans (in billions of dollars)	\$	139.0	\$	129.4	\$	122.1	\$	117.1	\$	112.7	(4%)	(19%)
EOP Loans (in billions of dollars)	\$	132.6	\$	123.9	\$	118.9	\$	114.6	\$	109.1	(5%)	(18%)
Net Interest Revenue	\$	876	\$	737	\$	671	\$	662	\$	701	6%	(20%)
As a % of Average Loans	·	2.50%	·	2.26%	•	2.21%	·	2.27%	•	2.47%		(,
Net Credit Losses As a % of Average Loans	\$	1,439 4.11%	\$	1,342 4.11%	\$	1,581 5.21%	\$	1,135 3.90%	\$	1,704 6.02%	50%	18%
Loans 90+ Days Past Due (2) (3) As a % of EOP Loans	\$	5,311 4.31%	\$	5,427 4.73%	\$	5,220 4.75%	\$	4,991 4.71%	\$	4,608 4.58%	(8%)	(13%)
Loans 30-89 Days Past Due (2) (3) As a % of EOP Loans	\$	5,322 4.32%	\$	4,649 4.05%	\$	4,079 3.71%	\$	4,161 3.93%	\$	4,317 4.29%	4%	(19%)

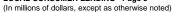
⁽¹⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

NM Not meaningful Reclassified to conform to the current period's presentation.

⁽²⁾ See Note 1 on page 29.

⁽³⁾ See Note 2 on page 29.

LOCAL CONSUMER LENDING - Page 3





							3Q12 I	ncrease
		3Q	4Q	1Q	2Q	3Q	(Decrea	ise) from
		2011	2011	2012	2012	2012	2Q12	3Q11
KEY INDICATORS:								
Residential Real Estate Lending								
Residential First	\$	71.9	\$ 68.8	\$ 66.6	\$ 64.2	\$ 62.0	(3%)	(14%)
Home Equity		42.1	 40.8	 39.5	 37.9	 36.6	(3%)	(13%)
Average Loans (in billions of dollars)	\$	114.0	\$ 109.6	\$ 106.1	\$ 102.1	\$ 98.6	(3%)	(14%)
Residential First	\$	69.6	\$ 67.5	\$ 65.0	\$ 62.6	\$ 59.9	(4%)	(14%)
Home Equity		41.3	 40.0	38.6	 37.2	 35.4	(5%)	(14%)
EOP Loans (in billions of dollars)	_\$	110.9	\$ 107.5	\$ 103.6	\$ 99.8	\$ 95.3	(5%)	(14%)
Third Party Mortgage Serv Portfolio (EOP, in billions)	\$	207.2	\$ 195.1	\$ 182.3	\$ 168.4	\$ 155.1	(8%)	(25%)
Net Servicing & Gain/(Loss) on Sale	\$	86.4	\$ 118.1	\$ 77.3	\$ (124.2)	\$ 81.3	NM	(6%)
Net Interest Revenue on Loans	\$	310	\$ 255	\$ 267	\$ 278	\$ 302	9%	(3%)
As a % of Avg. Loans		1.08%	0.92%	1.01%	1.10%	1.22%		
Residential First	\$	437	\$ 412	\$ 745	\$ 426	\$ 622	46%	42%
Home Equity		542	 533	561	 448	 863	93%	59%
Net Credit Losses	\$	979	\$ 945	\$ 1,306	\$ 874	\$ 1,485	70%	52%
As a % of Avg. Loans		3.41%	3.42%	 4.95%	3.44%	5.99%		
Residential First	\$	3,693	\$ 3,930	\$ 3,875	\$ 3,773	\$ 3,439	(9%)	(7%)
Home Equity		1,011	 1,003	 903	 864	 833	(4%)	(18%)
Loans 90+ Days Past Due (1) (2)	\$	4,704	\$ 4,933	\$ 4,778	\$ 4,637	\$ 4,272	(8%)	(9%)
As a % of EOP Loans		4.63%	5.02%	5.05%	5.08%	4.92%		
Residential First	\$	3,494	\$ 3,392	\$ 3,029	\$ 3,135	\$ 3,326	6%	(5%)
Home Equity		907	 861	 744	 724	 689	(5%)	(24%)
Loans 30-89 Days Past Due (1) (2)	\$	4,401	\$ 4,253	\$ 3,773	\$ 3,859	\$ 4,015	4%	(9%)
As a % of EOP Loans		4.34%	4.33%	3.99%	4.23%	4.62%		
Personal Loans								
Average Loans (in billions of dollars)	\$	11.3	\$ 11.0	\$ 10.7	\$ 10.3	\$ 10.2	(1%)	(10%)
EOP Loans (in billions of dollars)	\$	11.1	\$ 10.9	\$ 10.4	\$ 10.2	\$ 10.1	(1%)	(9%)
Net Interest Revenue on Loans	\$	522	\$ 517	\$ 499	\$ 488	\$ 499	2%	(4%)
As a % of Avg. Loans		18.33%	18.65%	18.76%	19.06%	19.46%		` ,
Net Credit Losses	\$	246	\$ 236	\$ 226	\$ 208	\$ 183	(12%)	(26%)
As a % of Avg. Loans		8.64%	8.51%	8.50%	8.12%	7.14%	, ,	, ,
Loans 90+ Days Past Due	\$	351	\$ 354	\$ 320	\$ 266	\$ 283	6%	(19%)
As a % of EOP Loans		3.16%	3.25%	3.08%	2.61%	2.80%		` ,
Loans 30-89 Days Past Due	\$	247	\$ 239	\$ 179	\$ 200	\$ 206	3%	(17%)
As a % of EOP Loans		2.23%	2.19%	1.72%	1.96%	2.04%		

(1) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+Days Past Due and (EOP Loans) for each period were \$4.5 billion and (\$8.1 billion), \$4.4 billion and (\$7.9 billion), \$4.4 billion and (\$7.7 billion), \$4.3 billion and (\$7.4 billion) and \$4.1 billion and (\$7.2 billion) as of September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) for each period were \$1.6 billion and (\$8.1 billion), \$1.5 billion and (\$7.9 billion), \$1.3 billion and (\$7.7 billion), \$1.3 billion and (\$7.4 billion) and \$1.3 billion and (\$7.2 billion) as of September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012, respectively.

(2) The September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.3 billion, \$1.3 billion, \$1.3 billion, \$1.2 billion and \$1.2 billion, respectively, of loans that are carried at fair value.

NM Not meaningful

CITI HOLDINGS SPECIAL ASSET POOL

(In millions of dollars, except as otherwise noted)



		3Q		4Q		1Q	2Q			3Q	(Decre	ncrease ase) from	M	Nine onths	Mo	line onths	YTD 2012 vs. YTD 2011 Increase/
	2	2011	2	2011	2	2012	201:	2	20	012	2Q12	3Q11		2011	2	012	(Decrease)
Net Interest Revenue	\$	(235)	\$	(94)	\$	(102)	\$	(77)	\$	(54)	30%	77%	\$	(311)	\$	(233)	25%
Non-Interest Revenue		8		(140)		(304)		(17)		64	NM	NM		1,092		(257)	NM
Total Revenues, Net of Interest Expense		(227)		(234)		(406)		(94)		10	NM	NM		781		(490)	NM
Total Operating Expenses		61		55		63		66		119	80%	95%		238		248	4%
Net Credit Losses		202		(23)		(18)		40		(18)	NM	NM		1,091		4	(100%)
Credit Reserve Build / (Release)		(277)		(186)		(29)		(64)		(37)	42%	87%		(1,669)		(130)	92%
Provision for Benefits & Claims		-		-		-		-		-	-	-		-		-	-
Provision for Unfunded Lending Commitments		(2)		(50)		(26)		(19)		(15)	21%	NM		10		(60)	NM
Provision for Loan Losses and for Benefits and Claims		(77)		(259)		(73)		(43)		(70)	(63%)	9%	-	(568)		(186)	67%
Income from Continuing Operations before Taxes		(211)		(30)		(396)	((117)		(39)	67%	82%		1,111		(552)	NM
Income Taxes		(84)		(13)		(141)		(43)		(189)	NM	NM		498		(373)	NM
Income from Continuing Operations		(127)		(17)		(255)		(74)		150	NM	NM		613		(179)	NM
Net Income (loss) Attributable to Noncontrolling Interests		-		-		-		-		-	-	-		108		-	(100%)
Net Income (Loss)	\$	(127)	\$_	(17)	\$	(255)	\$	(74)	\$	150	NM	NM	\$	505	\$	(179)	NM
EOP Assets (in billions of dollars)	\$	45	\$	41	\$	36	\$	32	\$	28	(13%)	(38%)					

NM Not meaningful

CORPORATE / OTHER

(In millions of dollars, except as otherwise noted)



	3Q		1Q	1Q		2Q		3Q	(Decre	Increase ease) from	N	Nine flonths	M	Nine Ionths	YTD 2012 vs. YTD 2011 Increase/
	 011	2(011	 2012	2(012	2	012	2Q12	3Q11		2011		2012	(Decrease)
Net Interest Revenue	\$ (22)	\$	87	\$ 13	\$	(21)	\$	(136)	NM	NM	\$	(61)	\$	(144)	NM
Non-Interest Revenue	 322		296	487		(244)		169	NM	(48%)		563		412	(27%)
Total Revenues, Net of Interest Expense	300		383	500		(265)		33	NM	(89%)		502		268	(47%)
Total Operating Expenses	521		512	795		597		764	28%	47%		1,781		2,156	21%
Net Credit Losses	1		1	1		1		(1)	NM	NM		2		1	(50%)
Credit Reserve Build / (Release)	(1)		(1)	(1)		-		-	-	100%		(2)		(1)	50%
Provision for Benefits & Claims	(1)		1	-		(1)		-	100%	100%		-		(1)	-
Provision for Unfunded Lending Commitments	 1_		(1)	 -		-			-	(100%)		1		-	(100%)
Provision for Loan Losses and for Benefits and Claims	 -		-	 -		-		(1)	-	-		1		(1)	NM
Income from Continuing Operations before Taxes	(221)		(129)	(295)		(862)		(730)	15%	NM		(1,280)		(1,887)	(47%)
Income Taxes	 (147)		(88)	 17		(435)		(675)	(55%)	NM		(593)		(1,093)	(84%)
Income from Continuing Operations	(74)		(41)	(312)		(427)		(55)	87%	26%		(687)		(794)	(16%)
Income (Loss) from Discontinued Operations, net of taxes	1		-	(5)		(1)		(31)	NM	NM		112		(37)	NM
Net Income (loss) Attributable to Noncontrolling Interests	 (41)		14	 63		9		8	(11%)	NM		(41)		80	NM
Net Income (Loss)	\$ (32)	\$	(55)	\$ (380)	\$	(437)	\$	(94)	78%	NM	\$	(534)	\$	(911)	(71%)
EOP Assets (in billions of dollars)	\$ 283	\$	284	\$ 311	\$	289	\$	302	4%	7%					

NM Not meaningful

AVERAGE BALANCES AND INTEREST RATES (1)(2)(3)(4) Taxable Equivalent Basis



		Average Volun	nes		Interest		% A	Average Rate	(4)
	Third Quarter	Second Quarter	Third Quarter 2012 ⁽⁵⁾	Third Quarter	Second Quarter	Third Quarter 2012 ⁽⁵⁾	Third Quarter	Second Quarter	Third Quarter 2012 ⁽⁵⁾
In millions of dollars, except as otherwise noted	2011	2012	2012 **/	2011	2012	2012 ***	2011	2012	2012 **
Assets:									
Deposits with Banks	\$ 167,808	\$ 160,820	\$ 160,735	\$ 423	\$ 331	\$ 296	1.00%	0.83%	0.73%
Fed Funds Sold and Resale Agreements (6)	281,033	286,048	272,988	948	1,047	825	1.34%	1.47%	1.20%
Trading Account Assets (7)	275,750	251,399	248,039	2,094	1,741	1,663	3.01%	2.79%	2.67%
Investments	296,854	293,810	304,688	2,037	1,934	1,958	2.72%	2.65%	2.56%
Total Loans (net of Unearned Income) (8)	644,462	646,236	653,839	12,674	11,988	12,184	7.80%	7.46%	7.41%
Other Interest-Earning Assets	50,755	43,420	37,290	106	132	144	0.83%	1.22%	1.54%
Total Average Interest-Earning Assets	\$ 1,716,662	\$ 1,681,733	\$ 1,677,579	\$ 18,282	\$ 17,173	\$ 17,070	4.23%	4.11%	4.05%
Liabilities:]								
Deposits (excluding deposit insurance and FDIC Assessment)	\$ 705,229	\$ 716,503	\$ 740,067	\$ 1,841	\$ 1,589	\$ 1.622	1.04%	0.89%	0.87%
Deposit Insurance and FDIC Assessment	Ψ 105,229	ψ 710,505 -	φ 1+0,001 -	387	297	290	1.0470	0.0370	0.07 /6
Total Deposits	705,229	716,503	740,067	2,228	1,886	1,912	1.25%	1.06%	1.03%
Fed Funds Purchased and Repurchase Agreements (6)	218,416	224,787	221,356	796	898	713	1.45%	1.61%	1.28%
Trading Account Liabilities (7)	96,708	82,413	69,934	91	52	46	0.37%	0.25%	0.26%
Short-Term Borrowings	125,794	112,013	109,825	155	183	173	0.49%	0.66%	0.63%
Long-Term Debt ⁽⁹⁾	329,730	275,301	257,317	2,760	2,417	2,172	3.32%	3.53%	3.36%
Total Average Interest-Bearing Liabilities	\$ 1,475,877	\$ 1,411,017	\$ 1,398,499	\$ 6,030	\$ 5,436	\$ 5,016	1.62%	1.55%	1.43%
Total Average Interest-Bearing Liabilities									
(excluding deposit insurance and FDIC Assessment)	\$ 1,475,877	\$ 1,411,017	\$ 1,398,499	\$ 5,643	\$ 5,139	\$ 4,726	1.52%	1.46%	1.34%
Net Interest Revenue as a % of Average Interest-Earning Assets (NIM)				\$ 12,252	\$ 11,737	\$ 12,054	2.83%	2.81%	2.86%
				÷,- 	¥,	,,·			
NIR as a % of Average Interest-Earning Assets (NIM) (excluding depos	it insurance and FDIC As	sessment)		\$ 12,639	\$ 12,034	\$ 12,344	2.92%	2.88%	2.93%
3Q12 Increase (Decrease) From							3 bps	5 b	os
3Q12 Increase (Decrease) (excluding deposit insurance and FDIC A	ssessment) From						1 bps	5 b	16

- (1) Net interest revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 35%) of \$138 million for the third quarter of 2011, \$144 million for the second quarter of 2012 and \$141 million for the third quarter of 2012.
- (2) Citigroup average balances and interest rates include both domestic and international operations.
- (3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable.
- (4) Average rate % is calculated as annualized interest over average volumes.
- (5) Preliminary.
- (6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interest excludes the impact of FIN 41.
- (7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.
- (8) Nonperforming loans are included in the average loan balances.
- (9) Excludes hybrid financial instruments with changes recorded in Principal Transactions.

Reclassified to conform to the current period's presentation and has been reclassified to exclude Discontinued Operations.

EOP DEPOSITS TOTAL CITIGROUP



(In billions of dollars)

												ncrease
		3Q		4Q		1Q		2Q		3Q		ase) from
		2011		2011		2012		2012		2012	2Q12	3Q11
Citicorp Deposits by Business												
Global Consumer Banking												
North America	\$	147.5	\$	149.0	\$	153.5	\$	153.2	\$	156.8	2%	6%
EMEA		12.1		12.1		12.8		12.6		12.9	2%	7%
Latin America Asia		43.2		44.3		46.1		45.8		47.3	3% 1%	9% 3%
	_	109.3	_	109.7	_	110.7	_	112.5	_	113.1	.,.	
Total	_\$_	312.1	\$	315.1	\$	323.1	\$	324.1	\$	330.1	2%	6%
ICG												
Securities and Banking	\$	104.3	\$	110.9	\$	122.9	\$	121.5	\$	119.4	(2%)	14%
Transaction Services		362.1		373.1		393.3		399.3		425.5	7%	18%
Total	\$	466.4	\$	484.0	\$	516.2	\$	520.8	\$	544.9	5%	17%
Fotal Citicorp	\$	778.5	\$	799.1	\$	839.3	\$	844.9	\$	875.0	4%	12%
Citi Holdings Deposits												
Brokerage and Asset Management	\$	53.7	\$	54.6	\$	55.0	\$	54.7	\$	58.1	6%	8%
Local Consumer Lending		14.3		7.0		8.2		8.0		8.7	9%	(39%)
Fotal Citi Holdings	\$	68.0	\$	61.6	\$	63.2	\$	62.7	\$	66.8	7%	(2%)
Corporate/Other Deposits	\$	4.8	\$	5.2	\$	3.5	\$	6.7	\$	2.8	(58%)	(42%)
Fotal Citigroup Deposits - EOP	\$	851.3	\$	865.9	\$	906.0	\$	914.3	\$	944.6	3%	11%
Total Citigroup Deposits - Average	\$	860.5	\$	857.0	\$	869.1	\$	893.4	\$	921.2	3%	7%
Constant \$:												
Total Citigroup EOP Deposits - as Reported	\$	851.3	\$	865.9	\$	906.0	\$	914.3	\$	944.6	3%	11%
Impact of FX Translation (1)	Ψ	4.7	Ψ	8.2	Ψ	(1.9)	•	8.9	Ψ	30	0,0	,0
. ,	_		_		_		_		_			
Total Citigroup EOP Deposits - Constant \$ (2)	\$	856.0	\$	874.1	\$	904.1	\$	923.2	\$	944.6	2%	10%

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.(2) Constant \$ excludes the impact of FX translation for all periods presented.

EOP LOANS - Page 1 CITICORP

(In billions of dollars)



3Q12 Increase

	3Q	4Q	1Q	2Q	3Q		ease) from
	2011	2011	2012	2012	2012	2Q12	3Q11
Citicorp:							
Global Consumer Banking							
North America							
Credit Cards	\$ 113.0	\$ 117.1	\$ 109.4	\$ 109.3	\$ 108.8	-	(4%)
Retail Banking	36.5	38.9	40.6	40.9	41.5	1%	14%
Total	\$ 149.5	\$ 156.0	\$ 150.0	\$ 150.2	\$ 150.3		1%
EMEA							
Credit Cards	\$ 2.7	\$ 2.7	\$ 2.9	\$ 2.8	\$ 2.9	4%	7%
Retail Banking	4.3	4.2	4.5	4.6	4.9	7%	14%
Total	\$ 7.0	\$ 6.9	\$ 7.4	\$ 7.4	\$ 7.8	5%	11%
Latin America							
Credit Cards	\$ 12.9	\$ 13.7	\$ 14.3	\$ 13.7	\$ 14.2	4%	10%
Retail Banking	21.6	23.6	26.1	25.9	27.5	6%	27%
Total	\$ 34.5	\$ 37.3	\$ 40.4	\$ 39.6	\$ 41.7	5%	21%
Asia							
Credit Cards	\$ 18.9	\$ 19.9	\$ 19.6	\$ 19.6	\$ 20.0	2%	6%
Retail Banking	65.5	67.3	68.8	67.6	69.3	3%	6%
Total	\$ 84.4	\$ 87.2	\$ 88.4	\$ 87.2	\$ 89.3	2%	6%
Total Consumer Loans							
Credit Cards	\$ 147.5	\$ 153.4	\$ 146.2	\$ 145.4	\$ 145.9	-	(1%)
Retail Banking	127.9	134.0	140.0	139.0	143.2	3%	12%
Total Consumer	\$ 275.4	\$ 287.4	\$ 286.2	\$ 284.4	\$ 289.1	2%	5%
Total Corporate Loans							
Securities and Banking	\$ 149.5	\$ 158.9	\$ 159.6	\$ 166.6	\$ 172.0	3%	15%
Transaction Services	57.8	60.3	68.4	76.1	75.5	(1%)	31%
Total Corporate Loans	\$ 207.3	\$ 219.2	\$ 228.0	\$ 242.7	\$ 247.5	2%	19%
Total Citicorp	\$ 482.7	\$ 506.6	\$ 514.2	\$ 527.1	\$ 536.6	2%	11%
Constant \$:							
Total Citicorp EOP Loans - as Reported	\$ 482.7	\$ 506.6	\$ 514.2	\$ 527.1	\$ 536.6	2%	11%
Impact of FX Translation (2)	3.8	4.3	(1.0)	4.6	-		
Total Citicorp EOP Loans - Constant \$ (3)	\$ 486.5	\$ 510.9	\$ 513.2	\$ 531.7	\$ 536.6		

⁽¹⁾ Reflects the impact of foreign exchange (FX) translation into U.S. Dollars at the current exchange rate for all periods presented.(2) Constant \$ excludes the impact of FX translation for all periods presented.

Note: Certain small balance consumer loans included in the above lines are classified as Corporate Loans on the Consolidated Balance Sheet.

EOP LOANS - Page 2 CITI HOLDINGS AND TOTAL CITIGROUP



(In billions of dollars)

	3Q	4Q	1Q	2Q	3Q		ncrease ase) from
	2011	2011	2012	2012	2012	2Q12	3Q11
Citi Holdings:							
Local Consumer Lending - North America							
Real Estate Lending	110.9	107.5	103.6	99.8	95.3	(5%)	(14%)
All Other	10.6	5.5	4.9	4.6	3.7	(20%)	(65%)
Personal	11.1	10.9	10.4	10.2	10.1	(1%)	(9%)
Total	\$ 132.6	\$ 123.9	\$ 118.9	\$ 114.6	\$ 109.1	(5%)	(18%)
Local Consumer Lending - International							
Credit Cards	\$ 3.3	\$ 2.7	\$ 2.7	\$ 2.6	\$ 2.6	-	(21%)
Retail Banking	11.5	8.1	7.5	6.7	6.2	(7%)	(46%)
Total	\$ 14.8	\$ 10.8	\$ 10.2	\$ 9.3	\$ 8.8	(5%)	(41%)
Citi Holdings - Other (Primarily SAP)	7.1	5.9	4.7	4.0	3.9	(3%)	(45%)
Total Citi Holdings	\$ 154.5	\$ 140.6	\$ 133.8	\$ 127.9	\$ 121.8	(5%)	(21%)
Total Citigroup	\$ 637.2	\$ 647.2	\$ 648.0	\$ 655.0	\$ 658.4	1%	3%
Consumer Loans	\$ 424.2	\$ 423.3	\$ 416.1	\$ 409.1	\$ 407.7	-	(4%)
Corporate Loans	213.0	223.9	231.9	245.9	250.7	2%	18%
Total Citigroup	\$ 637.2	\$ 647.2	\$ 648.0	\$ 655.0	\$ 658.4	1%	3%
Constant \$:							
Total Citigroup EOP Loans - as Reported	\$ 637.2	\$ 647.2	\$ 648.0	\$ 655.0	\$ 658.4	1%	3%
Impact of FX Translation (2)	3.9	4.6	(1.1)	5.1	-		
Total Citigroup EOP Loans - Constant \$ (3)	\$ 641.1	\$ 651.8	\$ 646.9	\$ 660.1	\$ 658.4	-	3%

Note: Certain small balance consumer loans included in the above lines are classified as Corporate Loans on the Consolidated Balance Sheet.

SUPPLEMENTAL DETAIL

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CONSUMER LOANS 90+DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)

(EO	P Loans
	 3Q	4Q	1Q	2Q	3Q		3Q
	 2011	2011	2012	2012	2012		2012
<u>Citicorp (2)</u> Total <i>Ratio</i>	\$ 3,416 1.25%	\$ 3,406 1.19%	\$ 3,342 1.17%	\$ 3,090 1.09%	\$ 3,024 1.05%	\$	289.1
Retail Bank (2) Total	\$ 794	\$ 769	\$ 843	\$ 869	\$ 882	\$	143.2
Ratio	0.63%	0.58%	0.61%	0.63%	0.62%		
North America (2) Ratio	\$ 232 0.66%	\$ 235 0.63%	\$ 260 0.66%	\$ 294 0.74%	\$ 291 0.72%	\$	41.5
EMEA <i>Ratio</i>	\$ 65 1.51%	\$ 59 1.40%	\$ 62 1.38%	\$ 49 1.07%	\$ 50 1.02%	\$	4.9
Latin America <i>Ratio</i>	\$ 273 1.26%	\$ 253 1.07%	\$ 276 1.06%	\$ 285 1.10%	\$ 322 1.17%	\$	27.5
Asia <i>Ratio</i>	\$ 224 0.34%	\$ 222 0.33%	\$ 245 0.36%	\$ 241 0.36%	\$ 219 0.32%	\$	69.3
Cards Total Ratio	\$ 2,622 1.78%	\$ 2,637 1.72%	\$ 2,499 1.71%	\$ 2,221 1.53%	\$ 2,142 1.47%	\$	145.9
North America - Citi-Branded Ratio	\$ 1,063 1,42%	\$ 1,016 1,32%	\$ 982 1.35%	\$ 830 1.14%	\$ 760 1.05%	\$	72.2
North America - Retail Services Ratio	\$ 902	\$ 951 2.38%	\$ 845 2.30%	\$ 721 1.97%	\$ 716 1.96%	\$	36.6
EMEA <i>Ratio</i>	\$ 47 1.74%	\$ 44 1.63%	\$ 43 1.48%	\$ 43 1.54%	\$ 45 1.55%	\$	2.9
Latin America <i>Ratio</i>	\$ 396 3.07%	\$ 412 3.01%	\$ 405 2.83%	\$ 405 2.96%	\$ 401 2.82%	\$	14.2
Asia Ratio	\$ 214 1.13%	\$ 214 1.08%	\$ 224 1.14%	\$ 222 1.13%	\$ 220 1.10%	\$	20.0
Citi Holdings - Local Consumer Lending (2) (3) Ratio	\$ 5,791 4.20%	\$ 5,849 4.66%	\$ 5,648 4.70%	\$ 5,354 4.66%	\$ 4,974 4.54%	\$	117.9
International Ratio	\$ 480 3,24%	\$ 422 3.91%	\$ 428 4.20%	\$ 363 3.90%	\$ 366 4.16%	\$	8.8
North America (2) (3) Ratio	\$ 5,311 4.31%	\$ 5,427 4.73%	\$ 5,220 4.75%	\$ 4,991 4.71%	\$ 4,608 4.58%	\$	109.1
Total Citigroup (excluding Special Asset Pool) (2) (3) Ratio	\$ 9,207 2.23%	\$ 9,255 2.25%	\$ 8,990 2.22%	\$ 8,444 2.12%	\$ 7,998 2.01%	\$	407.0

⁽¹⁾ The ratio of 90+ Days Past Due is calculated based on end-of-period loans, net of unearned income.

⁽²⁾ The 90+ Days Past Due and related ratios for North America RCB and North America Local Consumer Lending excludes
U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Retail Consumer Banking on page 10 and Local Consumer Lending on page 29.

⁽³⁾ The September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.3 billion, \$1.3 billion, \$1.2 billion and \$1.2 billion, respectively, of loans that are carried at fair value.

SUPPLEMENTAL DETAIL



CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)

(ITTHINIONS OF GONIAIS, except EOF loan amounts in billions of goliais)											EC	P Loans	
		3Q	Q 4Q			1Q		2Q		3Q	3Q		
		2011		2011	2012			2012		2012		2012	
Citicorp (2) Total Ratio	\$	4,049 1.48%	\$	4,072 1.42%	\$	3,726 1.31%	\$	3,449 1.22%	\$	3,539 1.23%	\$	289.1	
Retail Bank (2) Total Ratio	\$	977 0.77%	\$	1,040 0.78%	\$	1,032 0.74%	\$	1,049 0.76%	\$	1,154 0.81%	\$	143.2	
North America (2) Ratio EMEA Ratio	\$ \$	218 0.62% 107 2.49%	\$ \$	213 0.57% 94 2.24%	\$ \$	183 0.47% 92 2.04%	\$ \$	215 0.54% 78 1.70%	\$	230 0.57% 79 1.61%	\$ \$	41.5 4.9	
Latin America Ratio	\$	267 1.24%	\$	289 1.22%	\$	323 1.24%	\$	316 1.22%	\$	412 1.50%	\$	27.5	
Asia Ratio	\$	385 0.59%	\$	444 0.66%	\$	434 0.63%	\$	440 0.65%	\$	433 0.62%	\$	69.3	
Cards Total Ratio	\$	3,072 2.08%	\$	3,032 1.98%	\$	2,694 1.84%	\$	2,400 1.65%	\$	2,385 1.63%	\$	145.9	
North America - Citi-Branded Ratio	\$	1,106 1.47%	\$	1,078 1.40%	\$	887 1.22%	\$	744 1.02%	\$	744 1.03%	\$	72.2	
North America - Retail Services Ratio EMEA	\$ \$	1,205 3.18% 63	\$ \$	1,175 2.94% 59	\$	995 2.71% 65	\$ \$	852 2.33% 61	\$ \$	823 2.25% 68	\$ \$	36.6 2.9	
Ratio Latin America	\$	2.33% 398	\$	2.19% 399	\$	2.24% 426	\$	2.18% 428	\$	2.34% 416	\$	14.2	
Ratio Asia Ratio	\$	3.09% 300 1.59%	\$	2.91% 321 1.61%	\$	2.98% 321 1.64%	\$	3.12% 315 1.61%	\$	2.93% 334 1.67%	\$	20.0	
<u>Citi Holdings - Local Consumer Lending (2) (3)</u> Ratio	\$	5,999 4.35%	\$	5,148 4.10%	\$	4,598 3.83%	\$	4,614 4.02%	\$	4,753 4.34%	\$	117.9	
International <i>Ratio</i>	\$	677 4.57%	\$	499 4.62%	\$	519 5.09%	\$	453 4.87%	\$	436 4.95%	\$	8.8	
North America (2) (3) Ratio	\$	5,322 4.32%	\$	4,649 4.05%	\$	4,079 3.71%	\$	4,161 3.93%	\$	4,317 4.29%	\$	109.1	
Total Citigroup (excluding Special Asset Pool) (2) (3) Ratio	\$	10,048 2.44%	\$	9,220 2.24%	\$	8,324 2.06%	\$	8,063 2.03%	\$	8,292 2.09%	\$	407.0	

⁽¹⁾ The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.

⁽²⁾ The 30-89 Days Past Due and related ratios for North America RCB and North America Local Consumer Lending excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Retail Consumer Banking on page 10 and Local Consumer Lending on page 29.

⁽³⁾ The September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes \$1.3 billion, \$1.3 billion, \$1.2 billion and \$1.2 billion, respectively, of loans that are carried at fair value.

ALLOWANCE FOR CREDIT LOSSES - PAGE 1 TOTAL CITIGROUP



(In millions of dollars)

					3Q12 lı	ncrease	Nine	Nine	YTD 2012 vs.	
	3Q	4Q	1Q	2Q	3Q		ise) from	Months	Months	YTD 2011 Increase/
	2011	2011	2012	2012	2012	2Q12	3Q11	2011	2012	(Decrease)
Total Citigroup										
Allowance for Loan Losses at Beginning of Period (1)	\$ 34,362	\$ 32,052	\$ 30,115	\$ 29,020	\$ 27,611			\$ 40,655	\$ 30,115	
Gross Credit (Losses) (2)	(5,217)	(4,910)	(4,771)	(4,317)	(4,638)	(7%)	11%	(18,254)	(13,726)	25%
Gross Recoveries	703	802	816	741	659	(11%)	(6%)	2,324	2,216	(5%)
Net Credit (Losses) / Recoveries (NCLs)	(4,514)	(4,108)	(3,955)	(3,576)	(3,979)	(11%)	12%	(15,930)	(11,510)	28%
NCLs (2) (3)	4,514	4,108	3,955	3,576	3,979	11%	(12%)	15,930	11,510	(28%)
Net Reserve Builds / (Releases) (3)	(1,591)	(1,411)	(194)	(616)	(868)	(41%)	45%	(7,023)	(1,678)	76%
Net Specific Reserve Builds / (Releases) (2) (3) (4)	126	(53)	(933)	(375)	(600)	(60%)	NM	222	(1,908)	NM
Provision for Loan Losses	3,049	2,644	2,828	2,585	2,511	(3%)	(18%)	9,129	7,924	(13%)
Other (5) (6) (7) (8) (9) (10)	(845)	(473)	32	(418)	(227)			(1,802)	(613)	
Allowance for Loan Losses at End of Period (1) (a)	\$ 32,052	\$ 30,115	\$ 29,020	\$ 27,611	\$ 25,916			\$ 32,052	\$ 25,916	
Allowance for Unfunded Lending Commitments (11) (a)	\$ 1,139	\$ 1,136	\$ 1,097	\$ 1,104	\$ 1,063			\$ 1,139	\$ 1,063	
Provision for Unfunded Lending Commitments	\$ 43	\$ (4)	\$ (38)	\$ 7	\$ (41)			\$ 55	\$ (72)	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 33,191	\$ 31,251	\$ 30,117	\$ 28,715	\$ 26,979			\$ 33,191	\$ 26,979	
Total Allowance for Loan Losses as a Percentage of Total Loans (12)	5.07%	4.69%	4.51%	4.25%	3.97%					
Allowance for Loan Losses at End of Period (1):										
Citicorp	\$ 17,613	\$ 16,699	\$ 16,306	\$ 15,387	\$ 14,828					
Citi Holdings	14,439	13,416	12,714	12,224	11,088					
Total Citigroup	\$ 32,052	\$ 30,115	\$ 29,020	\$ 27,611	\$ 25,916					

- (1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) The first quarter of 2012 includes approximately \$370 million of incremental charge-offs of previously deferred principal balances on modified loans, related to anticipated forgiveness of principal largely in connection with the National Mortgage Settlement. There was a corresponding approximately \$350 million release in the first quarter of 2012 of allowance for loan losses previously established related to these charge-offs.
- 3) The third quarter of 2012 includes approximately \$635 million of incremental charge-offs related to new Office of the Comptroller of the Currency (OCC) guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. There was a corresponding approximately \$600 million release in the third quarter of 2012 allowance for loan losses previously established related to these charge-offs.
- (4) The third quarter of 2011 includes \$466 million attributable to the reclassification of certain loan modifications as TDRs in accordance with ASU 2011-02, substantially all of which had previously been included in the non-specific reserves.
- (5) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (6) The third quarter of 2011 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$530 million related to foreign currency translation.
- (7) The fourth quarter of 2011 includes a reduction of approximately \$325 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$72 million related to the transfer of Citi Belgium to held-for-sale.
- (8) The first quarter of 2012 includes a reduction of approximately \$145 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- 9) The second quarter of 2012 includes a reduction of approximately \$175 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$200 million related to foreign currency translation.
- (10) The third quarter of 2012 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (11) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (12) September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012, excludes \$5.4 billion, \$5.3 billion, \$4.7 billion, \$5.1 billion and \$5.4 billion, respectively, of loans which are carried at fair value.
 - NM Not meaningful



ALLOWANCE FOR CREDIT LOSSES - PAGE 2 TOTAL CITIGROUP

(In millions of dollars)

	3Q			2Q	3Q		Increase ease) from	Nine Months	Nine Months	YTD 2012 vs. YTD 2011 Increase/
	2011	2011	2012	2012	2012	2Q12	3Q11	2011	2012	(Decrease)
Total Citigroup Consumer Loans										
Allowance for Loan Losses at Beginning of Period (1)	\$ 30,915	\$ 28,866	\$ 27,236	\$ 25,963	\$ 24,639			\$ 35,406	\$ 27,236	
Net Credit (Losses) / Recoveries (NCLs)	(4,242)	(3,965)	(4,038)	(3,422)	(3,862)	(13%)	9%	(14,459)	(11,322)	22%
NCLs (2) (3)	4,242	3,965	4,038	3,422	3,862	13%	(9%)	14,459	11,322	(22%)
Net Reserve Builds / (Releases) (3)	(1,473)	(1,198)	(348)	(539)	(869)	(61%)	41%	(6,153)	(1,756)	71%
Net Specific Reserve Builds / (Releases) (2) (3) (4)	235	31_	(929)	(384)	(425)	(11%)	NM	1,408	(1,738)	NM
Provision for Loan Losses	3,004	2,798	2,761	2,499	2,568	3%	(15%)	9,714	7,828	(19%)
Other (5) (6) (7) (8) (9) (10)	(811)	(463)	4	(401)	(246)	NM	NM	(1,795)	(643)	64%
Allowance for Loan Losses at End of Period (1) (a)	\$ 28,866	\$ 27,236	\$ 25,963	\$ 24,639	\$ 23,099			\$ 28,866	\$ 23,099	
Consumer Allowance for Unfunded Lending Commitments (11) (a)	\$ 4	\$ 3	\$ 2	\$ 2	\$ 1			\$ 4	\$ 1	
Provision for Unfunded Lending Commitments	\$ 2	\$ -	\$ -	\$ -	\$ (1)			\$ 5	\$ (1)	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 28,870	\$ 27,239	\$ 25,965	\$ 24,641	\$ 23,100			\$ 28,870	\$ 23,100	
Consumer Allowance for Loan Losses as a Percentage of Total Consumer Loans (12)	6.83%	6.45%	6.26%	6.04%	5.68%					
Total Citigroup Corporate Loans										
Allowance for Loan Losses at Beginning of Period	\$ 3,447	\$ 3,186	\$ 2,879	\$ 3,057	\$ 2,972			\$ 5,249	\$ 2,879	
Net Credit (Losses) / Recoveries (NCL's)	(272)	(143)	83	(154)	(117)	24%	57%	(1,471)	(188)	87%
NCLs	272	143	(83)	154	117	(24%)	(57%)	1,471	188	(87%)
Net Reserve Builds / (Releases)	(118)	(213)	154	(77)	1	NM	101%	(870)	78	NM
Net Specific Reserve Builds / (Releases)	(109)	(84)	(4)	9	(175)	NM	(61%)	(1,186)	(170)	86%
Provision for Loan Losses	45	(154)	67	86	(57)	NM	NM	(585)	96	NM
Other (4)	(34)	(10)	28	(17)	19_			(7)	30	
Allowance for Loan Losses at End of Period (1) (b)	\$ 3,186	\$ 2,879	\$ 3,057	\$ 2,972	\$ 2,817			\$ 3,186	\$ 2,817	
Corporate Allowance for Unfunded Lending Commitments (11) (b)	\$ 1,135	\$ 1,133	\$ 1,095	\$ 1,102	\$ 1,062			\$ 1,135	\$ 1,102	
Provision for Unfunded Lending Commitments	\$ 41	\$ (4)	\$ (38)	\$ 7	\$ (40)			\$ 50	\$ (71)	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (b)]	\$ 4,321	\$ 4,012	\$ 4,152	\$ 4,074	\$ 3,879			\$ 4,321	\$ 3,919	
Corporate Allowance for Loan Losses as a Percentage of Total Corporate Loans (13)	1.52%	1.31%	1.34%	1.23%	1.14%					

Notes to these tables are on the following page (page 40).

ALLOWANCE FOR CREDIT LOSSES - PAGE 3 TOTAL CITIGROUP



The following notes relate to the tables on the prior page (page 39).

- (1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) See Note (2) on page 38.
- (3) See Note (3) on page 38.
- (4) The third quarter of 2011 includes \$466 million attributable to the reclassification of certain loan modifications as TDRs in accordance with ASU 2011-02, substantially all of which had previously been included in the non-specific reserves.
- (5) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (6) The third quarter of 2011 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$485 million related to foreign currency translation.
- (7) The fourth quarter of 2011 includes a reduction of approximately \$325 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$72 million related to the transfer of Citi Belgium to held-for-sale.
- (8) The first quarter of 2012 includes a reduction of approximately \$145 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (9) The second quarter of 2012 includes a reduction of approximately \$175 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$203 million related to foreign currency translation.
- (10) The third quarter of 2012 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (11) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (12) September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012 excludes \$1.3 billion, \$1.3 billion, \$1.3 billion, \$1.3 billion and \$1.3 billion, respectively, of Loans which are carried at fair value.
- (13) September 30, 2011, December 31, 2011, March 31, 2012, June 30, 2012 and September 30, 2012 excludes \$4.1 billion, \$3.9 billion, \$3.4 billion, \$3.8 billion and \$4.1 billion, respectively, of loans which are carried at fair value.

NM Not meaningful

COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 1 CITICORP



(In millions of dollars)

	3Q 2011	4Q 2011		1Q 2012	2Q 2012	 3Q 2012		ncrease ase) from 3Q11	Nine Months 2011	Nine Months 2012	YTD 2012 vs. YTD 2011 Increase/ (Decrease)
Citicorp											
Net Credit Losses	\$ 2,632	\$ 2,59	5 \$	2,220	\$ 2,246	\$ 2,173	(3%)	(17%)	\$ 8,864	\$ 6,639	(25%)
Credit Reserve Build / (Release)	(932	2) (85	1)	(576)	(741)	(671)	9%	28%	(4,134)	(1,988)	52%
Global Consumer Banking											
Net Credit Losses	2,545	2,42	3	2,278	\$ 2,124	\$ 2,030	(4%)	(20%)	8,417	6,432	(24%)
Credit Reserve Build / (Release)	(964	l) (71:	3)	(734)	(728)	(522)	28%	46%	(3,716)	(1,984)	47%
North America Regional Consumer Banking											
Net Credit Losses	1,854 (955			1,629	1,511	1,351 (519)	(11%)	(27%) 46%	6,362	4,491	(29%) 36%
Credit Reserve Build / (Release) Retail Banking	(950	5) (78)	(841)	(814)	(519)	36%	40%	(3,396)	(2,174)	30%
Net Credit Losses	65	5 70)	62	62	72	16%	11%	232	196	(16%)
Credit Reserve Build / (Release)	9		5	(2)	(5)	37	NM	NM	18	30	67%
Citi-Branded Cards											
Net Credit Losses	1,099			902	840	745	(11%)	(32%)	3,682	2,487	(32%)
Credit Reserve Build / (Release)	(655	5) (678	3)	(549)	(405)	(403)	-	38%	(2,049)	(1,357)	34%
Citi Retail Services Net Credit Losses	690) 68:	2	665	609	534	(12%)	(23%)	2,448	1,808	(26%)
Credit Reserve Build / (Release)	(309			(290)	(404)	(153)	62%	50%	(1,365)	(847)	38%
	(000	., (-/	(===)	(101)	(100)			(1,111)	()	
EMEA Regional Consumer Banking Net Credit Losses	49) 28		29	14	29	NM	(41%)	144	72	(50%)
Credit Reserve Build / (Release)	(32		3	(5)	(13)	2	NM	NM	(121)	(16)	87%
Retail Banking	(02	-,	-	(0)	(.0)	-			(.2.)	(.0)	0.70
Net Credit Losses	29) 1:	2	12	7	12	71%	(59%)	75	31	(59%)
Credit Reserve Build / (Release)	(20)) (3	2	(9)	-	100%	100%	(61)	(7)	89%
Citi-Branded Cards											
Net Credit Losses	20			17	7	17	NM	(15%)	69	41	(41%)
Credit Reserve Build / (Release)	(12	2) (-	3)	(7)	(4)	2	NM	NM	(60)	(9)	85%
<u>Latin America Regional Consumer Banking</u> Net Credit Losses	406	3 44	3	430	400	433	8%	7%	1,238	1,263	2%
Credit Reserve Build / (Release)	63			113	120	29	(76%)	(54%)	(105)	262	NM
Retail Banking							(,	(3 13)	(/		
Net Credit Losses	113	3 14:	2	143	135	160	19%	42%	333	438	32%
Credit Reserve Build / (Release)	76	5 10	3	87	75	37	(51%)	(51%)	30	199	NM
Citi-Branded Cards			_								
Net Credit Losses	293			287	265	273	3%	(7%)	905	825	(9%)
Credit Reserve Build / (Release) Asia Regional Consumer Banking	(13	3) 2:	2	26	45	(8)	NM	38%	(135)	63	NM
Net Credit Losses	236	3 210)	190	199	217	9%	(8%)	673	606	(10%)
Credit Reserve Build / (Release)	(40			(1)	(21)	(34)	(62%)	15%	(94)	(56)	40%
Retail Banking	,	,		. ,	` ,	` ,	, ,		, ,	, ,	
Net Credit Losses	91			65	72	81	13%	(11%)	241	218	(10%)
Credit Reserve Build / (Release)	(13	3) 20	5	12	4	(36)	NM	NM	(29)	(20)	31%
Citi-Branded Cards	4.45		_	405	407	420	70/	(00()	400	200	(400()
Net Credit Losses Credit Reserve Build / (Release)	145 (27		5	125 (13)	127 (25)	136 2	7% NM	(6%) NM	432 (65)	388 (36)	(10%) 45%
Ordan Nederive Bana / (Nededad)	(2)	,	,	(10)	(20)	_	14141	1400	(00)	(00)	4070
Institutional Clients Group (ICG)											
Net Credit Losses	87	7 17:	2	(58)	122	143	17%	64%	447	207	(54%)
Credit Reserve Build / (Release)	32	2 (13	3)	158	(13)	(149)	NM	NM	(418)	(4)	99%
Securities and Banking											
Net Credit Losses	70			(60)	97	56	(42%)	(20%)	424	93	(78%)
Credit Reserve Build / (Release)	50) (14	5)	135	(64)	(103)	(61%)	NM	(427)	(32)	93%
Transaction Services			-,	_				.			
Net Credit Losses Credit Reserve Build / (Release)	17 (18		6) 7	2 23	25 51	87 (46)	NM NM	NM NM	23 9	114 28	NM NM
Credit Neserve Duliu / (Nelease)	(16	''	<u> </u>		ان 	 (40)	INIVI	INIVI			IVIVI
Total Citicorp Provision for Loan Losses	\$ 1,700	\$ 1,74	4 \$	1,644	\$ 1,505	\$ 1,502	-	(12%)	\$ 4,730	\$ 4,651	(2%)

COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 2 CITI HOLDINGS / TOTAL CITIGROUP



(In millions of dollars)

	3Q 2011	4Q 2011	1Q 2012	3Q12 Increase 2Q 3Q (Decrease) from 2012 2012 2Q12 3Q11			Nine Nine Months Months 2011 2012		YTD 2012 vs. YTD 2011 Increase/ (Decrease)					
iti Holdings	 													
Net Credit Losses	\$ 1,881	\$ 1,512	\$ 1,734	\$	1,329	\$	1,807	36%	(4%)	\$	7,064	\$	4,870	(31%)
Credit Reserve Build / (Release)	(532)	(612)	(550)		(250)		(797)	NM	(50%)		(2,665)		(1,597)	40%
Brokerage and Asset Management														
Net Credit Losses	3	-	-		-		-	-	(100%)		4		-	(100%)
Credit Reserve Build / (Release)	-	-	(1)		-		-	-	-		(3)		(1)	67%
Local Consumer Lending														
Net Credit Losses	1,676	1,535	1,752		1,289		1,825	42%	9%		5,969		4,866	(18%)
Credit Reserve Build / (Release)	(255)	(426)	(520)		(186)		(760)	NM	NM		(993)		(1,466)	(48%)
Special Asset Pool														
Net Credit Losses	202	(23)	(18)		40		(18)	NM	NM		1,091		4	(100%)
Credit Reserve Build / (Release)	(277)	(186)	(29)		(64)		(37)	42%	87%		(1,669)		(130)	92%
Total Citi Holdings Provision for Loan Losses	\$ 1.349	\$ 900	\$ 1.184	\$	1.079	\$	1.010	(6%)	(25%)	\$	4.399	\$	3.273	(26%)
Total Citi Holdings Provision for Loan Losses	\$ 1,349	\$ 900	\$ 1,184		•	£ 4.070								
Provision for Loan Losses (from prior page)	\$ 1,700	\$ 1,744	\$ 1,644	\$	1,505	\$	1,502	-	(12%)	\$	4,730	-	\$	\$ 4,651
orporate / Other	-	-	-		1		(1)	-	-		-		-	-
Total Citigroup Provision for Loan Losses	\$ 3,049	\$ 2,644	\$ 2,828	\$	2,585	\$	2,511	(3%)	(18%)	\$	9,129	\$	7,924	(13%)

NM Not meaningful Reclassified to conform to the current period's presentation.



(In millions of dollars)

												Increase
		3Q		4Q		1Q		2Q		3Q		ase) from
	_	2011	_	2011	_	2012	_	2012	_	2012	2Q12	3Q11
Non-Accrual Loans (1)												
Corporate Non-Accrual Loans By Region (2)												
North America	\$	1,639	\$	1,246	\$	1,017	\$	724	\$	900	24%	(45%)
EMEA		1,748		1,293		1,194		1,169		1,054	(10%)	(40%)
Latin America Asia		442 342		362 335		263 499		209 469		151 324	(28%) (31%)	(66%) (5%)
Total	\$	4,171	\$	3,236	\$	2,973	\$		\$	2,429	(6%)	(42%)
	Ť	-,	<u> </u>	-,	<u> </u>	_,-,	<u> </u>	_,	Ť	_,	(272)	(1-7-7)
Consumer Non-Accrual Loans By Region (2)												
North America (3) (4)	\$	5,822	\$	5,888	\$	6,519	\$	6,403	\$	7,698	20%	32%
EMEA Latin America		514 998		387 1,107		397 1,178		371 1,158		379 1,275	2% 10%	(26%) 28%
Asia		480		450		474		414		409	(1%)	(15%)
Total (3)	\$	7,814	\$	7,832	\$	8,568	\$	8,346	\$	9,761	17%	25%
									-			
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED AS:	<u>SETS</u>											
ICG	\$	764	\$	23	\$	7	\$	12	\$	9	(25%)	(99%)
Global Consumer Banking		46		48		41		35		38	9%	(17%)
Brokerage and Asset Management		-		-		-		-		-	-	-
Local Consumer Lending		442		393		356		329		326	(1%)	(26%)
Special Asset Pool		92		87		162		155		91	(41%)	(1%)
Corporate/Other		13	_	15		14	_	10		10	-	-
TOTAL OTHER REAL ESTATE OWNED (OREO) (5)	\$	1,357	\$	566	\$	580	\$	541	\$	474	(12%)	(65%)
OREO By Region:												
North America	\$	1,222	\$	441	\$	392	\$	366	\$	315	(14%)	(74%)
EMEA		79		73		139		127		111	(13%)	41%
Latin America		56		51		48		48		48	-	(14%)
Asia		<u> </u>	_	1_	_	1_						
Total	\$	1,357	\$	566	\$	580	\$	541	\$	474	(12%)	(65%)
Other Repossessed Assets (6)	\$	24	\$	1	\$	1	\$	2	\$	11	(50%)	(96%)
Non-Accrual Assets (NAA) (7)												
Corporate Non-Accrual Loans	\$	4,171	\$	3,236	\$	2,973	\$	2,571	\$	2,429	(6%)	(42%)
Consumer Non-Accrual Loans		7,814		7,832		8,568		8,346		9,761	17%	25%
Non-Accrual Loans (NAL)		11,985		11,068		11,541		10,917		12,190	12%	2%
OREO		1,357		566		580		541		474	(12%)	(65%)
Other Repossessed Assets		24		1		1		2		1	(50%)	(96%)
Non-Accrual Assets (NAA)	\$	13,366	\$	11,635	\$	12,122	\$	11,460	\$	12,665	11%	(5%)
NAL as a % of Total Loans		1.88%	_	1.71%		1.78%	_	1.67%		1.85%		• •
NAA as a % of Total Assets		0.69%		0.62%		0.62%		0.60%		0.66%		
Allowance for Loan Losses as a % of NAL		267%		272%		251%		253%		213%		

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) The first quarter of 2012 increase in non-accrual consumer loans in North America was attributable to an \$0.8 billion reclassification from accrual to non-accrual status of home equity loans where the related residential first mortgage was delinquent. Of the \$0.8 billion of home equity loans, \$0.7 billion was current and \$0.1 billion was 30 to 89 days past due as of March 31, 2012. This reclassification reflected regulatory guidance that was issued on January 31, 2012.
- (4) The third quarter of 2012 includes an approximately \$1.5 billion in loans that are now classified as non-accrual loans related to new OCC guidance which required mortgage loans to borrowers that have gone through Chapter 7 of the U.S. Bankruptcy Code to be written down to collateral value. Of the \$1.5 billion of such non-accrual loans, \$1.3 billion was current as of September 30, 2012. See Note 3 on page 38.
- (5) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (6) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (7) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.



(In millions of dollars)

	3Q			4Q	1Q		2Q			3Q	3Q12 Inc (Decreas	
		2011		2011	_	2012	_	2012		2012	2Q12	3Q11
Non-Accrual Loans (1) Corporate Non-Accrual Loans By Region (2)												
North America	\$	1,243	\$	921	\$	790	\$	569	\$	758	33%	(39%)
EMEA	Ф	957	Ф	694	Ф	748	Φ	804	Ф	718	(11%)	(25%)
Latin America		361		294		203		193		147	(24%)	(59%)
Asia		300		308		472		448		305	(32%)	2%
Total	\$	2,861	\$	2,217	\$	2,213	\$	2,014	\$	1,928	(4%)	(33%)
Consumer Non-Accrual Loans By Region (2)												
North America	\$	345	\$	345	\$	390	\$	450	\$	507	13%	47%
EMEA		76		84		94		88		98	11%	29%
Latin America		959		1,061		1,130		1,110		1,228	11%	28%
Asia Total	\$	1,703	\$	1.801	\$	348 1,962	\$	1,986	\$	329 2,162	(3%) 9%	2% 27%
Total	Ψ	1,703	φ	1,001	Ψ	1,902	Ψ	1,900	φ	2,102	970	21 /0
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASS	ETS											
ICG	\$	764	\$	23	\$	7	\$	12	\$	9	(25%)	(99%)
Global Consumer Banking		46		48		41		35		38	9%	(17%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (3)	\$	810	\$	71	\$	48	\$	47	\$	47	-	(94%)
OREO By Region:												
North America	\$	766	\$	30	\$	15	\$	12	\$	13	8%	(98%)
EMEA	Ψ.	10	Ψ	9	Ψ.	5	Ψ	9	•	6	(33%)	(40%)
Latin America		34		31		27		26		28	8%	(18%)
Asia		-		1		1		-		-	-	· -
Total	\$	810	\$	71	\$	48	\$	47	\$	47	-	(94%)
Other Repossessed Assets (4)		N/A		N/A		N/A		N/A		N/A		
Non-Accrual Assets (NAA) (5)												
Corporate Non-Accrual Loans	\$	2,861	\$	2,217	\$	2,213	\$	2,014	\$	1,928	(4%)	(33%)
Consumer Non-Accrual Loans	·	1,703	•	1,801	•	1,962	•	1,986	·	2,162	9%	27%
Non-Accrual Loans (NAL)		4,564		4,018		4,175		4,000		4,090	2%	(10%)
OREO		810		71		48		47		47	_	(94%)
Other Repossessed Assets		N/A		N/A		N/A		N/A		N/A		(3470)
Non-Accrual Assets (NAA)	\$	5,374	\$	4,089	\$	4,223	\$	4,047	\$	4,137	2%	(23%)
······		<u> </u>	<u> </u>	.,000		.,5	<u> </u>	.,		.,	=,0	(== /-0/
NAA as a % of Total Assets		0.38%		0.30%		0.30%		0.28%		0.28%		
Allowance for Loan Losses as a % of NAL		386%		416%		391%		385%		363%		

N/A Not Available at the Citicorp level. See "Non-Accrual Assets - Page 1" (on page 43) for total Citigroup balances.

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (4) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (5) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

NON-ACCRUAL ASSETS - PAGE 3 CITI HOLDINGS



(In millions of dollars)

											3Q12 Inc	
		3Q 2011		4Q 2011	1Q 2012			2Q 2012		3Q 2012	(Decreas 2Q12	e) from 3Q11
		2011	_	2011	-	2012	_	2012	_	2012	2Q12	3011
Non-Accrual Loans (1)												
Corporate Non-Accrual Loans By Region (2)												
North America	\$	396	\$	325	\$	227	\$	155	\$	142	(8%)	(64%)
EMEA		791		599		446		365		336 4	(8%)	(58%)
Latin America Asia		81 42		68 27		60 27		16 21		19	(75%) (10%)	(95%) (55%)
Total	\$	1,310	\$	1,019	\$	760	\$	557	\$	501	(10%)	(62%)
Consumer Non-Accrual Loans By Region (2)												
North America (3) (4)	\$	5.477	\$	5,543	\$	6.129	\$	5.953	\$	7.191	21%	31%
EMEA	*	438	•	303	•	303	•	283	•	281	(1%)	(36%)
Latin America		39		46		48		48		47	(2%)	21%
Asia	_	157	_	139	_	126	_	76	_	80	5%	(49%)
Total (3)	\$	6,111		6,031	\$	6,606	_\$	6,360	\$	7,599	19%	24%
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSE												
Brokerage and Asset Management	\$	-	\$	-	\$	-	\$	-	\$	-	-	
Local Consumer Lending		442		393		356		329		326	(1%)	(26%)
Special Asset Pool	_	92	_	87	-	162	_	155	-	91	(41%)	(1%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (4)	\$	534	\$	480	\$	518	\$	484	\$	417	(14%)	(22%)
OREO By Region:												
North America	\$	443	\$	396	\$	363	\$	344	\$	292	(15%)	(34%)
EMEA		69		64		134		118		105	(11%)	52%
Latin America		22		20		21		22		20	(9%)	(9%)
Asia								-			-	
Total		534	\$	480	\$	518	_\$	484	\$	417	(14%)	(22%)
Other Repossessed Assets (5)		N/A		N/A		N/A		N/A	_	N/A		
Non-Accrual Assets (NAA) (6)												
Corporate Non-Accrual Loans	\$	1,310	\$	1,019	\$	760	\$	557	\$	501	(10%)	(62%)
Consumer Non-Accrual Loans	•	6,111	•	6,031	•	6,606	•	6,360	•	7,599	19%	24%
Non-Accrual Loans (NAL)		7,421		7,050		7,366		6,917		8,100	17%	9%
OREO		534		480		518		484		417	(14%)	(22%)
Other Repossessed Assets		N/A		N/A		N/A		N/A		N/A	(1770)	(22/0)
Non-Accrual Assets (NAA)	\$	7,955	\$	7,530	\$	7,884	\$	7,401	\$	8,517	15%	7%
NAA as a % of Total Assets		3.22%		3.35%		3.77%		3.87%		4.98%		
		195%				173%						
Allowance for Loan Losses as a % of NAL		195%		190%		1/3%		177%		137%		

N/A Not Available at the Citi Holdings level. See "Non-Accrual Assets - Page 1" (on page 43) for total Citigroup balances.

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) See Note 3 on page 43.
- (4) See Note 4 on page 43.
- (5) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (6) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (7) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

CITIGROUP

NON-GAAP FINANCIAL MEASURES - RECONCILIATIONS





Tangible Book Value Per Share and Tangible Common Equity (TCE) (and related ratios) are non-GAAP financial measures. TCE, as defined by Citigroup, represents Common equity less goodwill and intangible assets (excluding MSRs) net of the related deferred taxes. Other companies may calculate TCE in a manner different from Citigroup. A reconciliation of Citigroup's total stockholders' equity to TCE and Tangible Book Value per Share follows:

	3Q 2011	4Q 2011	1Q 2012	2Q 2012	 3Q 2012
Tangible Book Value Per Share (page 1):					
Total Common Equity Less:	\$ 177,060	\$ 177,494	\$ 181,508	\$ 183,599	\$ 186,465
Goodwill - as reported Intangible Assets (Other than MSRs) - as reported	25,496 6,800	25,413 6,600	25,810 6,413	25,483 6,156	25,932 5,963
Goodwill and Intangible Assets - recorded as Assets of Discontinued Operations Held For Sale	-	-	-	-	-
Goodwill and Intangible Assets - recorded as Assets Held for Sale	-	-	-	-	-
Net Deferred Taxes - Related to Goodwill and Intangible Assets	47	44	 41	38	35
Tangible Common Equity	\$ 144,717	\$ 145,437	\$ 149,244	\$ 151,922	\$ 154,535
Common Shares Outstanding, at period end	2,923.7	2,923.9	 2,932.2	2,932.5	 2,932.5
Tangible Book Value Per Share	\$ 49.50	\$ 49.74	\$ 50.90	\$ 51.81	\$ 52.70