## CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT

4Q17

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(1) Latin America GCB consists of Cit's consumer banking operations in Mexico.
(2) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.


## CITIGROUP CONSOLIDATED STATEMENT OF INCOME

(In millions of dollars)

## Revenues <br> Interest revenu <br> Interest expense <br> Net interest revenue

Commissions and fees
Principal transactions
Administrative and other fiduciary fees
Realized gains (losses) on investments
Other-than-temporary impairment losses on investments and other assets Other revenue

Total revenues, net of interest expense

Provisions for Credit Losses and for Benefits and Claims
Net credit losses
Credit reserve build / (release)
Provision for loan losses
Provision tor unfunded r benefits and claims
Total provisions for credit losses and for benefits and claims

## Operating Expenses

Compensation and benefits
Premises and Equipment
Technology / communication expense
Advertising and marketing expense
Other operating
Total operating expenses
Income from Continuing Operations before
Income Taxes
Provision (benefits) for income taxes

## Income (Loss) from Continuing Operations

Discontinued Operations
ncome (Loss) from Discontinued Operations
Income (Loss) from Discontinued Operations, net of taxes

## Net Income (Loss) before Noncontroling interests

Net Income (Loss) attributable to noncontrolling interests Citigroup's Net Income (Loss)

NM Not meaningul.
Reclassified to conform to the current period's presentation.


## Asset

Cash and due from banks (including segregated cash and other deposits) Deposits with banks
Fed funds sold and securities borr'd or purch under agree. to resel Brokerage receivables
Trading acco
Investments
Available-for-sale and non-marketable equity securities ${ }^{(12)}$ Held-to-maturity
Total Investments
Loans, net of unearned income
Consumer
ans, net of unearned income
Allowance for loan losses
Total loans, net
Goodwill
Intangible assets (other than MSRs)
Mortgage servicing rights (MSRs)
Other assets

## Liabilities

Non-interest-bearing deposits in U.S. office
interest-bearing deposits in U.S. offices
Total U.S. Deposits
Non-interest-bearing deposits in offices outside the U.S
interest-bearing deposits in offices outside the U.S
Total International Deposits
Total deposits
Fed funds purch and securities loaned or sold under agree. to repurch
Brokerage payables
Trading account liabilities
Short-term borrowings
Long-term debt
Other liabilities ${ }^{(1)}$
Total liabilities

## Equity <br> Equity Stockholders' equity $^{(2)(4)}$

Preferred stock
Common stock
Additional paid-in capital
Retained earnin
Accumulated other comprehensive income (loss) (4)
Total common equity
Total Citigroup stockholders' equit
Noncontrolling interests
Total liabilities and equity

| $\begin{gathered} \text { December 31, } \\ 2016 \\ \hline \end{gathered}$ |  | March 31, 2017 |  | June 30, 2017 |  | $\begin{gathered} \text { September 30, } \\ 2017 \end{gathered}$ |  | $\begin{aligned} & \text { December 31, } \\ & 2017(1) \\ & \hline \end{aligned}$ |  | 4Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 3Q17 | 4Q16 |  |  |  |  |  |  |
| \$ | 23,043 |  |  | \$ | 22,272 | \$ | 20,940 | \$ | 22,604 | \$ | 23,775 | 5\% | 3\% |
|  | 137,451 |  | 157,773 |  | 165,142 |  | 163,505 |  | 156,741 | (4\%) | 14\% |
|  | 236,813 |  | 242,929 |  | 234,065 |  | 252,608 |  | 232,478 | (8\%) | (2\%) |
|  | 28,887 |  | 36,888 |  | 40,487 |  | 38,076 |  | 38,384 | 1\% | 33\% |
|  | 243,925 |  | 244,903 |  | 259,606 |  | 258,907 |  | 251,556 | (3\%) | 3\% |
|  | 307,637 |  | 297,891 |  | 301,535 |  | 303,147 |  | 298,970 | (1\%) | (3\%) |
|  | 45,667 |  | 47,820 |  | 50,175 |  | 51,527 |  | 53,320 | 3\% | 17\% |
|  | 353,304 |  | 345,711 |  | 351,710 |  | 354,674 |  | 352,290 | (1\%) | - |
|  | 325,063 |  | 320,556 |  | 325,261 |  | 325,576 |  | 333,656 | 2\% | 3\% |
|  | 299,306 |  | 308,039 |  | 319,434 |  | 327,607 |  | 333,378 | 2\% | 11\% |
|  | 624,369 |  | 628,595 |  | 644,695 |  | 653,183 |  | 667,034 | 2\% | 7\% |
|  | $(12,060)$ |  | $(12,030)$ |  | $(12,025)$ |  | $(12,366)$ |  | $(12,355)$ |  | (2\%) |
|  | 612,309 |  | 616,565 |  | 632,670 |  | 640,817 |  | 654,679 | 2\% | 7\% |
|  | 21,659 |  | 22,265 |  | 22,349 |  | 22,345 |  | 22,256 | - | 3\% |
|  | 5,114 |  | 5,013 |  | 4,887 |  | 4,732 |  | 4,588 | (3\%) | (10\%) |
|  | 1,564 |  | 567 |  | 560 |  | 553 |  | 558 | 1\% | (64\%) |
|  | 128,008 |  | 126,593 |  | 131,647 |  | 130,312 |  | 105,160 | (19\%) | (18\%) |
| \$ | 1,792,077 | \$ | 1,821,479 | \$ | 1,864,063 | \$ | 1,889,133 | \$ | 1,842,465 | (2\%) | 3\% |
|  | 136,698 | \$ | 129,436 | \$ | 126,253 | \$ | 127,220 | \$ | 126,880 | - | (7\%) |
|  | 300,972 |  | 310,572 |  | 311,361 |  | 315,556 |  | 318,613 | 1\% | 6\% |
|  | 437,670 |  | 440,008 |  | 437,614 |  | 442,776 |  | 445,493 | 1\% | 2\% |
|  | 77,616 |  | 79,063 |  | 83,046 |  | 84,178 |  | 87,440 | 4\% | 13\% |
|  | 414,120 |  | 430,919 |  | 438,083 |  | 437,084 |  | 426,889 | (2\%) | 3\% |
|  | 491,736 |  | 509,982 |  | 521,129 |  | 521,262 |  | 514,329 | (1\%) | 5\% |
|  | 929,406 |  | 949,990 |  | 958,743 |  | 964,038 |  | 959,822 | - | 3\% |
|  | 141,821 |  | 148,230 |  | 154,780 |  | 161,282 |  | 156,277 | (3\%) | 10\% |
|  | 57,152 |  | 59,655 |  | 62,947 |  | 63,205 |  | 61,342 | (3\%) | 7\% |
|  | 139,045 |  | 144,070 |  | 136,745 |  | 138,820 |  | 124,047 | (11\%) | (11\%) |
|  | 30,701 |  | 26,127 |  | 36,519 |  | 38,149 |  | 44,452 | 17\% | 45\% |
|  | 206,178 |  | 208,530 |  | 225,179 |  | 232,673 |  | 236,709 | 2\% | 15\% |
|  | 61,631 |  | 55,880 |  | 58,043 |  | 62,344 |  | 58,144 | (7\%) | (6\%) |
| \$ | 1,565,934 | \$ | 1,592,482 | \$ | 1,632,956 | \$ | 1,660,511 | \$ | 1,640,793 | (1\%) | 5\% |
| \$ | 19,253 | \$ | 19,253 | \$ | 19,253 | \$ | 19,253 | \$ | 19,253 | - | - |
|  | 31 |  | 31 |  | 31 |  | 31 |  | 31 | - | - |
|  | 108,042 |  | 107,613 |  | 107,798 |  | 107,896 |  | 108,008 | - | - |
|  | 146,477 |  | 149,071 |  | 152,178 |  | 155,174 |  | 138,425 | (11\%) | (5\%) |
|  | $(16,302)$ |  | $(17,579)$ |  | $(19,342)$ |  | $(24,829)$ |  | $(30,309)$ | (22\%) | (86\%) |
|  | $(32,381)$ |  | $(30,413)$ |  | $(29,899)$ |  | $(29,891)$ |  | $(34,668)$ | (16\%) | (7\%) |
| \$ | 205,867 | \$ | 208,723 | \$ | 210,766 | \$ | 208,381 | \$ | 181,487 | (13\%) | (12\%) |
| \$ | 225,120 | \$ | 227,976 | \$ | 230,019 | \$ | 227,634 | \$ | 200,740 | (12\%) | (11\%) |
| \$ | 1,023 |  | 1,021 |  | 1,088 |  | 988 |  | 932 | (6\%) | (9\%) |
|  | 226,143 |  | 228,997 |  | 231,107 |  | 228,622 |  | 201,672 | (12\%) | (11\%) |
| \$ | 1,792,077 | \$ | 1,821,479 | \$ | 1,864,063 | \$ | 1,889,133 | \$ | 1,842,465 | (2\%) | 3\% |

(1) Not used
(2) See footnote 4 on page 1 .
(3) Includes allowance for credit losses for unfunded lending commitments. See page 25 for amounts by period.
(4) See footnote 5 on page 1.

Reclassified to conform to the current period's presentation.

| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| North America | \$ | 5,059 | \$ | 4,944 | \$ | 4,944 | \$ | 5,194 | \$ | 5,180 |  | 2\% | \$ | 19,759 | \$ | 20,262 | 3\% |
| Latin America |  | 1,212 |  | 1,151 |  | 1,290 |  | 1,370 |  | 1,341 | (2\%) | 11\% |  | 4,922 |  | 5,152 | 5\% |
| Asia (1) |  | 1,696 |  | 1,722 |  | 1,801 |  | 1,869 |  | 1,891 | 1\% | 11\% |  | 6,838 |  | 7,283 | 7\% |
| Total |  | 7,967 |  | 7,817 |  | 8,035 |  | 8,433 |  | 8,412 | - | 6\% |  | 31,519 |  | 32,697 | 4\% |
| Institutional Clients Group |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| North America |  | 2,949 |  | 3,455 |  | 3,568 |  | 3,638 |  | 2,975 | (18\%) | 1\% |  | 12,513 |  | 13,636 | 9\% |
| EMEA |  | 2,605 |  | 2,807 |  | 2,837 |  | 2,655 |  | 2,393 | (10\%) | (8\%) |  | 9,855 |  | 10,692 | 8\% |
| Latin America |  | 994 |  | 1,127 |  | 1,042 |  | 1,059 |  | 988 | (7\%) | (1\%) |  | 3,977 |  | 4,216 | 6\% |
| Asia |  | 1,636 |  | 1,737 |  | 1,766 |  | 1,879 |  | 1,741 | (7\%) | 6\% |  | 6,882 |  | 7,123 | 4\% |
| Total |  | 8,184 |  | 9,126 |  | 9,213 |  | 9,231 |  | 8,097 | (12\%) | (1\%) |  | 33,227 |  | 35,667 | 7\% |
| Corporate / Other |  | 861 |  | 1,177 |  | 653 |  | 509 |  | 746 | 47\% | (13\%) |  | 5,129 |  | 3,085 | (40\%) |
| Total Citigroup - Net Revenues | \$ | 17,012 | \$ | 18,120 | \$ | 17,901 | \$ | 18,173 | \$ | 17,255 | (5\%) | 1\% | \$ | 69,875 | \$ | 71,449 | 2\% |

(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented

Reclassified to conform to the current period's presentation.

| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| North America | \$ | 810 | \$ | 627 | \$ | 670 | \$ | 655 | \$ | 91 | (86\%) | (89\%) | \$ | 3,238 | \$ | 2,043 | (37\%) |
| Latin America |  | 154 |  | 130 |  | 136 |  | 164 |  | 160 | (2\%) | 4\% |  | 633 |  | 590 | (7\%) |
| Asia (1) |  | 261 |  | 246 |  | 323 |  | 355 |  | 336 | (5\%) | 29\% |  | 1,083 |  | 1,260 | 16\% |
| Total |  | 1,225 |  | 1,003 |  | 1,129 |  | 1,174 |  | 587 | (50\%) | (52\%) |  | 4,954 |  | 3,893 | (21\%) |
| Institutional Clients Group |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| North America |  | 877 |  | 1,100 |  | 1,112 |  | 1,322 |  | $(1,085)$ | NM | NM |  | 3,495 |  | 2,449 | (30\%) |
| EMEA |  | 647 |  | 855 |  | 779 |  | 746 |  | 424 | (43\%) | (34\%) |  | 2,365 |  | 2,804 | 19\% |
| Latin America |  | 343 |  | 475 |  | 333 |  | 380 |  | 325 | (14\%) | (5\%) |  | 1,454 |  | 1,513 | 4\% |
| Asia |  | 514 |  | 581 |  | 556 |  | 614 |  | 549 | (11\%) | 7\% |  | 2,211 |  | 2,300 | 4\% |
| Total |  | 2,381 |  | 3,011 |  | 2,780 |  | 3,062 |  | 213 | (93\%) | (91\%) |  | 9,525 |  | 9,066 | (5\%) |
| Corporate / Other (1) |  | (15) |  | 104 |  | (26) |  | (99) |  | $(19,565)$ | NM | NM |  | 554 |  | $(19,586)$ | NM |
| Income (Loss) From Continuing Operations |  | 3,591 |  | 4,118 |  | 3,883 |  | 4,137 |  | $(18,765)$ | NM | NM |  | 15,033 |  | $(6,627)$ | NM |
| Discontinued Operations |  | (3) |  | (18) |  | 21 |  | (5) |  | (109) | NM | NM |  | (58) |  | (111) | (91\%) |
| Net Income Attributable to Noncontrolling Interests |  | 15 |  | 10 |  | 32 |  | (1) |  | 19 | NM | 27\% |  | 63 |  | 60 | (5\%) |
| Total Citigroup - Net Income (Loss) | \$ | 3,573 | \$ | 4,090 | \$ | 3,872 | \$ | 4,133 | \$ | $(18,893)$ | NM | NM | \$ | 14,912 | \$ | $(6,798)$ | NM |
| Average Assets (in billions of dollars) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 971 | \$ | 964 | \$ | 980 | \$ | 993 | \$ | 1,005 | 1\% | 4\% | \$ | 941 | \$ | 986 | 5\% |
| EMEA (1) |  | 308 |  | 318 |  | 335 |  | 329 |  | 334 | 2\% | 8\% |  | 310 |  | 329 | 6\% |
| Latin America |  | 125 |  | 125 |  | 130 |  | 131 |  | 129 | (2\%) | 3\% |  | 129 |  | 129 | - |
| Asia (1) |  | 316 |  | 322 |  | 329 |  | 337 |  | 341 | 1\% | 8\% |  | 314 |  | 332 | 6\% |
| Corporate / Other |  | 100 |  | 102 |  | 95 |  | 102 |  | 101 | (1\%) | 1\% |  | 115 |  | 100 | (13\%) |
| Total | \$ | 1,820 | \$ | 1,831 | \$ | 1,869 | \$ | 1,892 | \$ | 1,910 | 1\% | 5\% | \$ | 1,809 | \$ | 1,876 | 4\% |
| Return on Average Assets (ROA) on Net Income (Loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| North America |  | 0.69\% |  | 0.73\% |  | 0.73\% |  | 0.79\% |  | (0.39\%) |  |  |  | 0.72\% |  | 0.46\% |  |
| EMEA (2) |  | 0.82\% |  | 1.08\% |  | 0.92\% |  | 0.88\% |  | 0.49\% |  |  |  | 0.75\% |  | 0.84\% |  |
| Latin America |  | 1.58\% |  | 1.94\% |  | 1.44\% |  | 1.64\% |  | 1.49\% |  |  |  | 1.61\% |  | 1.62\% |  |
| Asia (2) Corporate/Other |  | $\begin{array}{r} 0.97 \% \\ (0.08 \%) \end{array}$ |  | $\begin{aligned} & 1.04 \% \\ & 0.37 \% \\ & \hline \end{aligned}$ |  | $\begin{array}{r} 1.07 \% \\ (0.06 \%) \end{array}$ |  | $\begin{array}{r} 1.14 \% \\ (0.34 \%) \end{array}$ |  | $\begin{array}{r} 1.03 \% \\ (77.31 \%) \\ \hline \end{array}$ |  |  |  | $\begin{aligned} & 1.05 \% \\ & 0.43 \% \\ & \hline \end{aligned}$ |  | $\begin{array}{r} 1.07 \% \\ (19.69 \%) \\ \hline \end{array}$ |  |
| Total |  | 0.78\% |  | 0.91\% |  | 0.83\% |  | 0.87\% |  | (3.92\%) |  |  |  | 0.82\% |  | (0.36\%) |  |

(1) See footnote 1 on page 1 .
(2) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

NM Not meaningful.
Reclassified to conform to the current period's presentation.
(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims (LLR \& PBC)
Income from Continuing Operations before Taxes
Income Taxes
ncome from Continuing Operations
Noncontrolling Interests
Net Income
EOP Assets (in billions of dollars)
Average Assets (in billions of dollars)
Return on Average Assets (ROA)
Efficiency Ratio
Efficiency Ratio
Net Credit Losses as a \% of Average Loans

## Revenue by Busines <br> Retail Banking <br> Cards (2) Total <br> Net Credit Losses by Business Retail Banking <br> Cards (2) Total

Income from Continuing Operations by Business (3)
Retail Banking
Cards (2)
Total
Foreign Currency (FX) Translation Impact:
Total Revenue - as Reported
mpact of FX Translation (4)

Total Operating Expenses - as Reported
Impact of FX Translation (4)
Total Operating Expenses - Ex-FX (4)
Total Provisions for LLR \& PBC - as Reported
Impact of FX Translation (4)

Net Income - as Reported
mpact of FX Translation (4)
Net Income - Ex-FX (4)

| Full <br> Year <br> 2016 |  | $\begin{aligned} & \text { Full } \\ & \text { Year } \\ & 2017 \\ & \hline \end{aligned}$ |  | YTD 2017 vs. YTD 2016 Increase/ (Decrease) |
| :---: | :---: | :---: | :---: | :---: |
| \$ | 26,025 | \$ | 27,187 | 4\% |
|  | 5,494 |  | 5,510 |  |
|  | 31,519 |  | 32,697 | 4\% |
|  | 17,483 |  | 17,843 | 2\% |
|  | 5,610 |  | 6,562 | 17\% |
|  | 708 |  | 965 | 36\% |
|  | 3 |  | (2) | NM |
|  | 106 |  | 116 | 9\% |
|  | 6,427 |  | 7,641 | 19\% |
|  | 7,609 |  | 7,213 | (5\%) |
|  | 2,655 |  | 3,320 | 25\% |
|  | 4,954 |  | 3,893 | (21\%) |
|  | 7 |  | 9 | 29\% |
| \$ | 4,947 | \$ | 3,884 | (21\%) |
| \$ | 412 | \$ | 429 |  |
| \$ | 396 | \$ | 418 | 6\% |
|  | 1.25\% |  | 0.93\% |  |
|  | 55\% |  | 55\% |  |
|  | 2.01\% |  | 2.21\% |  |
| \$ | 12,916 | \$ | 13,378 | 4\% |
|  | 18,603 |  | 19,319 | 4\% |
| \$ | 31,519 | \$ | 32,697 | 4\% |
| \$ | 1,007 | \$ | 1,023 | 2\% |
|  | 4,603 |  | 5,539 | 20\% |
| \$ | 5,610 | \$ | 6,562 | 17\% |
| \$ | 1,566 | \$ | 1,673 | 7\% |
|  | 3,388 |  | 2,220 | (34\%) |
| \$ | 4,954 | \$ | 3,893 | (21\%) |
| \$ | 31,519 | \$ | 32,697 | 4\% |
|  | 66 |  |  |  |
| \$ | 31,585 | \$ | 32,697 | 4\% |
| \$ | 17,483 | \$ | 17,843 | 2\% |
|  | 54 |  |  |  |
|  | 17,537 | \$ | 17,843 | 2\% |
| \$ | 6,427 | \$ | 7,641 | 19\% |
|  | (1) |  |  |  |
| \$ | 6,426 | \$ | 7,641 | 19\% |
| \$ | 4,947 | \$ | 3,884 | (21\%) |
|  |  |  | - |  |
| \$ | 4,954 | \$ | 3,884 | (22\%) |

(1) See footnote 1 on page 1
(2) Includes both Citi-Branded Cards and Citi Retail Services,
(3) The $\$ 750$ million increase in Income Taxes related to Tax Reform is included in Retail Banking ( $\$ 105$ million) and Cards ( $\$ 645$ million), respectively.
(4) Reflects the impact of foreign currency ( FX ) translation into U.S. Dollars at the fourth quarter of 2017 and full year 2017 average exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

Not meaningtul.
Reclassified to conform to the current period's presentation

## Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)

Branches (actual)
Accounts (in millions)
Average Deposits
Investment Sales
Investment Assets under Management (AUMs)
Average Loans
EOP Loans:
Mortgages
Personal and Other
EOP Loans
Total Net Interest Revenue (in millions) (1)
As a \% of Average Loans
Net Credit Losses (in millions)
As a \% of Average Loans
Loans $90+$ Days Past Due (in millions) (2)
Loans 30-89 Days Past Due (in millions) (2)
As a \% of EOP Loans

| 4Q | 1Q | 2Q | 30 | 4Q | 4Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 2017 | 2017 | 2017 | 2017 | 3 Q17 | $4 \mathrm{Q16}$ |

Cards Key Indicators (in millions of dollars, except as otherwise noted)
EOP Open Accounts (in millions)
Purchase Sales (in billions)
Average Loans (in billions) (3)
EOP Loans (in billions) (3)
Average Yield (4)
As a \% of Average Loans (5)

|  | 2,618 | 2,601 |  | 2,570 |  | 2,474 |  | 2,451 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 54.6 |  | 53.9 |  | 53.8 |  | 53.2 |  | 52.9 |
| \$ | 301.1 | \$ | 303.5 | \$ | 307.2 | \$ | 308.1 | \$ | 6.5 |
| \$ | 18.5 | \$ | 20.9 | \$ | 21.8 | \$ | 25.3 | \$ | 24.1 |
| \$ | 137.5 | \$ | 146.7 | \$ | 152.8 | \$ | 158.2 | \$ | 160.9 |
| \$ | 138.1 | \$ | 138.8 | \$ | 142.3 | \$ | 144.3 | \$ | 145.1 |
| \$ | 79.4 | \$ | 81.2 | \$ | 81.4 | \$ | 81.4 | \$ | 81.7 |
|  | 32.0 |  | 33.9 |  | 34.8 |  | 35.5 |  | 36.3 |
|  | 24.9 |  | 26.3 |  | 27.2 |  | 27.3 |  | 27.9 |
| \$ | 136.3 | \$ | 141.4 | \$ | 143.4 | \$ | 144.2 | \$ | 145.9 |
| \$ | 2,129 | \$ | 2,142 | \$ | 2,274 | \$ | 2,376 | \$ | 2,343 |
|  | 6.13\% |  | 6.26\% |  | 6.41\% |  | 6.53\% |  | 6.41\% |
| \$ | 286 | \$ | 236 | \$ | 244 | \$ | 300 | \$ | 243 |
|  | 0.82\% |  | 0.69\% |  | 0.69\% |  | 0.82\% |  | 0.66\% |
| \$ | 474 | \$ | 488 | \$ | 477 | \$ | 489 | \$ | 515 |
|  | 0.35\% |  | 0.35\% |  | 0.33\% |  | 0.34\% |  | 0.35\% |
| \$ | 726 | \$ | 777 | \$ | 747 | \$ | 805 | \$ | 822 |
|  | 0.54\% |  | 0.55\% |  | 0.52\% |  | 0.56\% |  | 0.57 |


| $(1 \%)$ | $(6 \%)$ |
| :---: | :---: |
| $(1 \%)$ | $(3 \%)$ |
| $(1 \%)$ | $2 \%$ |
| $(5 \%)$ | $30 \%$ |
| $2 \%$ | $17 \%$ |
| $1 \%$ | $5 \%$ |
|  |  |
| - | $3 \%$ |
| $2 \%$ | $13 \%$ |
| $2 \%$ | $12 \%$ |
| $1 \%$ | $7 \%$ |
| $(1 \%)$ | $10 \%$ |
|  |  |
| $(19 \%)$ | $(15 \%)$ |
| $5 \%$ | $9 \%$ |
| $2 \%$ | $13 \%$ |

Net Credit Losses
As a \% of Average Loans
t Credit Margin (6)
As a \% of Average Loans (6)
Loans 90+ Days Past Due
As $30-89$ Days Past Due
As a \% of EOP Loans

|  | 142.7 |  | 142.4 |  | 142.5 |  | 142.2 |  | 142.6 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\$$ | 125.1 | $\$$ | 112.2 | $\$$ | 125.3 | $\$$ | 124.9 | $\$$ | 136.3 |
| $\$$ | 149.3 | $\$$ | 150.8 | $\$$ | 151.5 | $\$$ | 155.4 | $\$$ | 158.2 |
| $\$$ | 155.6 | $\$$ | 149.9 | $\$$ | 155.1 | $\$$ | 156.6 | $\$$ | 164.9 |
|  | $12.54 \%$ |  | $12.58 \%$ |  | $12.67 \%$ |  | $12.75 \%$ | $12.57 \%$ |  |
| $\$$ | 4,527 | $\$$ | 4,380 | $\$$ | 4,425 | $\$$ | 4,634 | $\$$ | 4,594 |
|  | $12.06 \%$ |  | $11.78 \%$ |  | $11.72 \%$ |  | $11.33 \%$ |  | $11.52 \%$ |
| $\$$ | 1,230 | $\$$ | 1,367 | $\$$ | 1,371 | $\$$ | 1,404 | $\$$ | 1,397 |
|  | $3.28 \%$ |  | $3.68 \%$ |  | $3.63 \%$ |  | $3.58 \%$ |  | $3.50 \%$ |
| $\$$ | 3,572 | $\$$ | 3,288 | $\$$ | 3,357 | $\$$ | 3,528 | $\$$ | 3.555 |
|  | $9.52 \%$ |  | $8.84 \%$ |  | $8.89 \%$ |  | $9.01 \%$ | 8 | $8.92 \%$ |
| $\$$ | 1,819 | $\$$ | 1,753 | $\$$ | 1,706 | $\$$ | 1,790 | $\$$ | 1,963 |
|  | $1.17 \%$ |  | $1.17 \%$ |  | $1.10 \%$ |  | $1.14 \%$ |  | $1.19 \%$ |
| $\$$ | 1,814 | $\$$ | 1,739 | $\$$ | 1,751 | $\$$ | 1,958 | $\$$ | 1,940 |
|  | $1.17 \%$ |  | $1.16 \%$ |  | $1.13 \%$ |  | $1.25 \%$ |  | $1.18 \%$ |


| 142.6 | - | - |
| ---: | :---: | :---: |
| 136.3 | $9 \%$ | $9 \%$ |
| 158.2 | $2 \%$ | $6 \%$ |
| 124.9 | $5 \%$ | $6 \%$ |
| $12.57 \%$ |  |  |
| 4,594 | $(1 \%)$ | $1 \%$ |
| $11.52 \%$ |  |  |
| 1,397 | - | $14 \%$ |
| $3.50 \%$ |  | - |
| 3,555 | $1 \%$ | - |
| $8.92 \%$ |  | $8 \%$ |
| 1,963 | $10 \%$ |  |
| $1.19 \%$ | $(1 \%)$ | $7 \%$ |
| 1,940 |  |  |

(1) Also includes net interest revenue related to the average deposit balances in excess of the average loan portfolio.
(2) The Loans $90+$ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S government-sponsored agencies. See footnote 2 on page 9.
(3) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
(4) Average yield is gross interest revenue earned on loans divided by average loans
(6) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

Reclassified to conform to the current period's presentation.
(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments Provision for Benefits and Claims
Provisions for Loan Losses and for Benefits and Claims
Income from Continuing Operations before Taxes
Income Taxes
Income from Continuing Operations
Noncontrolling Interests
Net Income
Average Assets (in billions)
Return on Average Assets
Efficiency Ratio

## Net Credit Losses as a \% of Average Loans

## Revenue by Business

Retail Banking
Citi-Branded Cards
Citi Retail Services
Total
Net Credit Losses by Business
Retail Banking
Citi-Branded Card
Citi Retail Services
Total
Income from Continuing Operations by Business (2)
Retail Banking
Citi-Branded Cards
Citi Retail Service
Total

(1) See footnote 1 on page 1
(2) The $\$ 750$ million increase in Income Taxes related to Tax Reform is included in Retail Banking ( $\$ 105$ million), Citi-Branded Cards ( $\$ 320$ million) and Citi Retail Services ( $\$ 325$ million), respectively.

Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING

## NORTH AMERICA

## Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)

Branches (actual)
Accounts (in millions)
Average Deposits
Investment Sales
Investment AUMs
Average Loans
EOP Loans:
Mortgages
Personal and Other
Total EOP Loans
Mortgage Originations (1)
Third Party Mortgage Servicing Portfolio (EOP)
Net Servicing \& Gain/(Loss) on Sale (in millions)

## Saleable Mortgage Rate Locks

Net Interest Revenue on Loans (in millions)
As a \% of Avg. Loans
Net Credit Losses (in millions)
As a \% of Avg. Loans
Loans 90+ Days Past Due (in millions) (2)
As a \% of EOP Loans
Loans 30-89 Days Past Due (in millions) (2)
As a \% of EOP Loans

Originations of residential first mortgages
(2) The Loans $90+$ Days Past Due and $30-89$ Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies
overnment-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.
The amounts excluded for Loans $90+$ Days Past Due and (EOP Loans) were $\$ 327$ million and ( $\$ 0.7$
The amounts excluded for Loans $90+$ Days Past Due and (EOP Loans) were $\$ 327$ million and ( $\$ 0.7$ billion), $\$ 313$ million and ( $\$ 0.810$ billion), $\$ 295$ million and ( $\$ 0.8$ billion), $\$ 289$ million and ( $\$ 0.7$ billion), and $\$ 298$ million and $\$ 0.7$ billion) as of December 31, 2016, March 31, 2017, June 30, 2017, September 30, 2017 and December 31, 2017, respectively

The amounts excluded for Loans $30-89$ Days Past Due and (EOP Loans) were $\$ 70$ million and ( $\$ 0.7$ billion), $\$ 84$ million and ( $\$ 0.8$ The amounts excluded for Loans $30-89$ Days Past Due and (EOP Loans) were $\$ 70$ milion and ( $\$ 0.7$ ) $\$ 84$ million and ( $\$ 0.8$ billion), $\$ 79$ million and ( $\$ 0.7$ billion), and $\$ 88$ million and ( $\$ 0.7$ billion)
bill
as of December 31, 2016, March 31, 2017, June 30, 2017, September 30, 2017 and December 31, 2017, respectively

Reclassified to conform to the current period's presentation.

| 4Q | 1Q | 2Q | 3Q | 4Q | 4 Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 2017 | 2017 | 2017 | 2017 | 3Q17 | 4Q16 |

Citi-Branded Cards Key Indicators (in millions of dollars, except as otherwise noted) (1)
EOP Open Accounts (in millions)
Purchase Sales (in billions)
Average Loans (in billions) (1)
EOP Loans (in billions) (1)
Average Yield (2)
Average Yield (2)
Total Net Interest Revenue (3)
Total Net Interest Revenue (3)
As a $\%$ of Avg. Loans (3)
As a \% of Avg. Loans (3)
Net Credit Losses
As a $\%$ of Average Loans
As a \% of Average L
Net Credit Margin (4)
As a \% of Avg. Loans (4)
Loans $90+$ Days Past Due
As a \% of EOP Loans
As a \% of EOP Loans
As
Citi-Branded Cards - Ex Hilton (in millions of dollars, except as otherwise noted) (1) (5)
Total Revenues, Net of Interest Expense
Purchase Sales (in billions)
Average Loans (in billions) (1)
Average Yield (2)
Total Net Interest Revenue (3)
As a \% of Avg. Loans (3)

## Citi Retail Services Key Indicators (in millions of dollars, except as otherwise noted) (1)

 EOP Open AccountsPurchase Sales (in billions)
Average Loans (in billions) (1)
EOP Loans (in billions) (1)
Average Yield (2)
Total Net Interest Revenue (3)
As a \% of Avg. Loans (3)
et Credit Losses
Net Credit Losses
As a $\%$ of Aver
As a \% of Average Loans
As a \% of Avg. Loans (4)
Loans 90+ Days Past Due
As a \% of EOP Loans
Loans 30-89 Days Past Due
As a \% of EOP Loans
(1) Average loans, EOP loans and the related consumer delinquency amounts and ratios include int
(2) Average yield is calculated as gross interest revenue earned on loans divided by averaclude in
(3) Net interest revenue includes certain fees that are recorded as interest revenue.
(4) Net credit margin represents total revenues, net of interest expense, less net credit losses and policy benefits and claims.
(5) As previously announced, the Hilton Honors co-brand credit card partnership with Citi was scheduled to terminate as of year-end 2017. On October 23, 2017, Citi signed an agreement to sell the Hilton credit card portfolio ( $\$ 1.2$ billion in outstanding loan balances in Citt-branded cards) to American Express. In connection with the sale agreement, the existing partnership was extended through the closing date. The sale is expected to close in the first quarter of 2018 with a pretax gain of approximately $\$ 150$ million, which approximates one year of revenues from the portfolio; as these loans are intended for sale, they were reclassified as held-for-sale and recorded in Other assets as of November 1, 2017.

Reclassified to conform to the current period's presentation.

|  | 32.9 |  | 33.2 |  | 33.6 |  | 33.9 |  | 34.2 | 1\% | 4\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 78.5 | \$ | 72.5 | \$ | 80.5 | \$ | 80.4 | \$ | 86.3 | 7\% | 10\% |
| \$ | 82.1 | \$ | 82.6 | \$ | 83.3 | \$ | 85.4 | \$ | 86.8 | 2\% | 6\% |
| \$ | 86.0 | \$ | 82.2 | \$ | 85.6 | \$ | 86.3 | \$ | 90.5 | 5\% | 5\% |
|  | 9.60\% |  | 9.60\% |  | 9.61\% |  | 9.70\% |  | 9.63\% |  |  |
| \$ | 1,867 | \$ | 1,785 | \$ | 1,788 | \$ | 1,849 | \$ | 1,854 | - | (1\%) |
|  | 9.05\% |  | 8.76\% |  | 8.61\% |  | 8.59\% |  | 8.47\% |  |  |
| \$ | 539 | \$ | 633 | \$ | 611 | \$ | 611 | \$ | 592 | (3\%) | 10\% |
|  | 2.61\% |  | 3.11\% |  | 2.94\% |  | 2.84\% |  | 2.71\% |  |  |
| \$ | 1,670 | \$ | 1,461 | \$ | 1,466 | \$ | 1,564 | \$ | 1,610 | 3\% | (4\%) |
|  | 8.09\% |  | 7.17\% |  | 7.06\% |  | 7.27\% |  | 7.36\% |  |  |
| \$ | 748 | \$ | 698 | \$ | 659 | \$ | 668 | \$ | 768 | 15\% | 3\% |
|  | 0.87\% |  | 0.85\% |  | 0.77\% |  | 0.77\% |  | 0.85\% |  |  |
| \$ | 688 | \$ | 632 | \$ | 619 | \$ | 705 | \$ | 698 | (1\%) | 1\% |
|  | 0.80\% |  | 0.77\% |  | 0.72\% |  | 0.82\% |  | 0.77\% |  |  |


| \$ | 2,175 | \$ | 2,057 | \$ | 2,043 | \$ | 2,139 | \$ | 2,186 | 2\% | 1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 76.9 | \$ | 71.0 | \$ | 78.9 | \$ | 78.9 | \$ | 84.8 | 7\% | 10\% |
| \$ | 80.9 | \$ | 81.4 | \$ | 82.1 | \$ | 84.2 | \$ | 86.4 | 3\% | 7\% |
| \$ | 84.7 | \$ | 81.0 | \$ | 84.4 | \$ | 85.1 | \$ | 90.5 | 6\% | 7\% |
|  | 9.59\% |  | 9.59\% |  | 9.60\% |  | 9.69\% |  | 9.62\% |  |  |
|  | 1,839 |  | 1,758 |  | 1,761 |  | 1,821 |  | 1,845 | 1\% | - |
|  | 9.04\% |  | 8.76\% |  | 8.60\% |  | 8.58\% |  | 8.47\% |  |  |
|  | 87.7 |  | 86.8 |  | 86.5 |  | 86.0 |  | 86.4 | - | (1\%) |
| \$ | 23.2 | \$ | 16.9 | \$ | 20.6 | \$ | 20.0 | \$ | 23.6 | 18\% | 2\% |
| \$ | 44.9 | \$ | 45.3 | \$ | 44.5 | \$ | 45.6 | \$ | 46.9 | 3\% | 4\% |
| \$ | 47.3 | \$ | 44.2 | \$ | 45.2 | \$ | 45.9 | \$ | 49.2 | 7\% | 4\% |
|  | 16.92\% |  | 17.14\% |  | 17.38\% |  | 17.51\% |  | 17.06\% |  |  |
| \$ | 1,947 | \$ | 1,908 | \$ | 1,897 | \$ | 1,986 | \$ | 1,954 | (2\%) | - |
|  | 17.25\% |  | 17.08\% |  | 17.10\% |  | 17.28\% |  | 16.53\% |  |  |
| \$ | 483 | \$ | 520 | \$ | 531 | \$ | 540 | \$ | 564 | 4\% | 17\% |
|  | 4.28\% |  | 4.66\% |  | 4.79\% |  | 4.70\% |  | 4.77\% |  |  |
| \$ | 1,096 | \$ | 1,067 | \$ | 1,037 |  | 1,108 | \$ | 1,038 | (6\%) | (5\%) |
|  | 9.71\% |  | 9.55\% |  | 9.35\% |  | 9.64\% |  | 8.78\% |  |  |
| \$ | 761 | \$ | 735 | \$ | 693 | \$ | 772 | \$ | 845 | 9\% | 11\% |
|  | 1.61\% |  | 1.66\% |  | 1.53\% |  | 1.68\% |  | 1.72\% |  |  |
| \$ | 777 | \$ | 730 | \$ | 730 | \$ | 836 | \$ | 830 | (1\%) | 7\% |
|  | 1.64\% |  | 1.65\% |  | 1.62\% |  | 1.82\% |  | 1.69\% |  |  |

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims (LLR \& PBC)
Income from Continuing Operations before Taxes
Income Taxes
Income from Continuing Operations
Noncontrolling Interests
Net Income
Average Assets (in billions of dollars)
Return on Average Assets
Efficiency Ratio

## Net Credit Losses as a \% of Average Loans

```
Revenue by Busines
    Retail Banking
    Citi-Branded Cards
    Total
```

Net Credit Losses by Business
Retail Banking
iti-Branded Cards
Total
Income from Continuing Operations by Business
Retail Banking
Citi-Branded Cards
Total
FX Translation Impact
Total Revenue - as Reported
mpact of FX Translation (2)
otal Operating Expenses - as Reported
mpact of FX Translation (2)
Total Operating Expenses - Ex-FX (2)
Provisions for LLR \& PBC - as Reported
mpact of FX Translation (2)
Net Income - as Reported
mpact of FX Translation (2)
Net Income - Ex-FX (2)
(1) Latin America GCB consists of Cit's consumer banking operations in Mexico.
(2) Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the fourth quarter of 2017 and full year 2017 average exchange rates for all periods presented Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

NM Not meaningful.
Reclassified to conform to the current period's presentation.
4 Q17 Increase/
$\qquad$

| Full Year <br> 2016 |  | Full Year 2017 |  | YTD 2017 vs. YTD 2016 Increase (Decrease) |
| :---: | :---: | :---: | :---: | :---: |
| \$ | 3,431 | \$ | 3,638 | 6\% |
|  | 1,491 |  | 1,514 | 2\% |
|  | 4,922 |  | 5,152 | 5\% |
|  | 2,838 |  | 2,920 | 3\% |
|  | 1,040 |  | 1,117 | 7\% |
|  | 83 |  | 125 | 51\% |
|  | 1 |  | (1) | NM |
|  | 72 |  | 83 | 15\% |
|  | 1,196 |  | 1,324 | 11\% |
|  | 888 |  | 908 | 2\% |
|  | 255 |  | 318 | 25\% |
|  | 633 |  | 590 | (7\%) |
|  | 5 |  | 5 | - |
| \$ | 628 | \$ | 585 | (7\%) |
| \$ | 49 | \$ | 45 | (8\%) |
|  | 1.28\% |  | 1.30\% |  |
|  | 58\% |  | 57\% |  |
|  | 4.32\% |  | 4.42\% |  |
| \$ | 3,447 | \$ | 3,690 | 7\% |
|  | 1,475 |  | 1,462 | (1\%) |
| \$ | 4,922 | \$ | 5,152 | 5\% |
| \$ | 541 | \$ | 584 | 8\% |
|  | 499 |  | 533 | 7\% |
| \$ | 1,040 | \$ | 1,117 | 7\% |
| \$ | 355 | \$ | 410 | 15\% |
|  | 278 |  | 180 | (35\%) |
|  | 633 | \$ | 590 | (7\%) |
| \$ | 4,922 | \$ | 5,152 | 5\% |
|  | (45) |  |  |  |
|  | 4,877 | \$ | 5,152 | 6\% |
| \$ | 2,838 | \$ | 2,920 | 3\% |
|  | (21) |  |  |  |
|  | 2,817 | \$ | 2,920 | 4\% |
| \$ | 1,196 | \$ | 1,324 | 11\% |
|  | (10) |  |  |  |
| \$ | 1,186 | \$ | 1,324 | 12\% |
| \$ | 628 | \$ | 585 | (7\%) |
|  | (10) |  |  |  |
| \$ | 618 | \$ | 585 | (5\%) |


| 4Q | 1Q | 2Q | 30 | 4 Q | 4Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 2017 | 2017 | 2017 | 2017 | 3 Q17 | 4Q16 |

## Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)

Branches (actual)
Accounts (in millions)
Average Deposits
Investment Sales
Investment AUMs
EOP Loans:
Mortgages
Commercial Banking
Personal and Other
Total EOP Loans
Total Net Interest Revenue (in millions) (1)
As a \% of Average Loans (1)
As a \% of Average Loans
ans 90+ Days Past Due (in millions)
As a \% of EOP Loans
Loans 30-89 Days Past Due (in millions)
As a \% of EOP Loans

## Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)

 OP Open Accounts (in millions)Aurese (in billions)
EOP Loans (in billions) (2)
Average Yield (3)
Total Net Interest Revenue (in millions) (4)
As a \% of Average Loans (4)
Net Credit Losses (in millions)
As a \% of Average Loans
Net Credit Margin (in millions) (5)
As a \% of Average Loans (5)
Loans 90+ Days Past Due (in millions)
As a \% of EOP Loans
Loans 30-89 Days Past Due (in millions)
As a \% of EOP Loans

|  | 1,494 | 1,499 |  | 1,496 |  | 1,497 |  | 1,479 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 27.6 |  | 27.9 |  | 28.0 |  | 27.6 |  | 27.7 |
| \$ | 25.2 | \$ | 25.3 | \$ | 27.8 | \$ | 28.8 | \$ | 27.8 |
| \$ | 5.9 | \$ | 5.5 | \$ | 5.7 | \$ | 6.8 | \$ | 6.4 |
| \$ | 28.9 | \$ | 32.5 | \$ | 34.1 | \$ | 34.8 | \$ | 32.1 |
| \$ | 18.5 | \$ | 18.3 | \$ | 20.2 | \$ | 21.2 | \$ | 20.3 |
| \$ | 3.9 | \$ | 4.4 | \$ | 4.6 | \$ | 4.6 | \$ | 4.1 |
|  | 8.5 |  | 9.2 |  | 9.9 |  | 10.3 |  | 10.0 |
|  | 5.6 |  | 6.1 |  | 6.5 |  | 6.1 |  | 5.8 |
| \$ | 18.0 | \$ | 19.7 | \$ | 21.0 | \$ | 21.0 | \$ | 19.9 |
| \$ | 593 | \$ | 582 | \$ | 664 | \$ | 698 | \$ | 668 |
|  | 12.75\% |  | 12.90\% |  | 13.18\% |  | 13.06\% |  | 13.06\% |
| \$ | 138 | \$ | 137 | \$ | 151 | \$ | 143 | \$ | 153 |
|  | 2.97\% |  | 3.04\% |  | 3.00\% |  | 2.68\% |  | 2.99\% |
| \$ | 136 | \$ | 141 | \$ | 150 | \$ | 151 | \$ | 130 |
|  | 0.76\% |  | 0.72\% |  | 0.71\% |  | 0.72\% |  | 0.65\% |
| \$ | 185 | \$ | 246 | \$ | 216 | \$ | 244 | \$ | 195 |
|  | 1.03\% |  | 1.25\% |  | 1.03\% |  | 1.16\% |  | 0.98\% |

(1) Also includes net interest revenue related to the region's average deposit balances in excess of the average loan portfolio
(2) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
(3) Average yield is gross interest revenue earned on loans divided by average loans.
(4) Net interest revenue includes certain fees that are recorded as interest revenue.
(5) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims

Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING

ASIA (1) - PAGE 1
(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Non-Interest Revenue
Total Revenues, Net of Interest Expense
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Unfunded Lending Commitments Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims (LLR \& PBC)
Income from Continuing Operations before Taxes
ncome Taxes
Income from Continuing Operations
Noncontrolling Interests
Net Income
Average Assets (in billions)
Return on Average Assets
Efficiency Ratio

## Net Credit Losses as a \% of Average Loans

```
Revenue by Business
    Retail Banking
    Citi-Branded Cards
    Total
```

Net Credit Losses by Business
Retail Banking
i-Branded Cards

Income from Continuing Operations by Business
Retail Banking
Citi-Branded Cards
Total
FX Translation Impact
Total Revenue - as Reported
mpact of FX Translation (2)
otal Operating Expenses - as Reported
Impact of FX Translation (2)
Total Operating Expenses - Ex-FX (2)
Provisions for LLR \& PBC - as Reported
mpact of FX Translation (2)
Net Income - as Reported
mpact of FX Translation (2)
Net Income - Ex-FX (2)
(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented
(2) Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the fourth quarter of 2017 and full year 2017 average exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX Uranslation are non-GAAP financial measures

NM Not meaningful.
Reclassified to conform to the current period's presentation.

YTD 2017 vs. TD 2016 Increase (Decrease)

| $\begin{gathered} 4 Q \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 2 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 4 Q \\ 2017 \\ \hline \end{gathered}$ |  | 4 Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 3 Q17 | 4Q16 |  |  |  |  |  |  |
| \$ | 1,110 |  |  | \$ | 1,105 | \$ | 1,149 | \$ | 1,200 | \$ | 1,214 | 1\% | 9\% |
|  | 586 |  | 617 |  | 652 |  | 669 |  | 677 | 1\% | 16\% |
|  | 1,696 |  | 1,722 |  | 1,801 |  | 1,869 |  | 1,891 | 1\% | 11\% |
|  | 1,131 |  | 1,180 |  | 1,185 |  | 1,182 |  | 1,216 | 3\% | 8\% |
|  | 163 |  | 160 |  | 157 |  | 170 |  | 162 | (5\%) | (1\%) |
|  | 11 |  | 13 |  | (26) |  | (21) |  | 5 | NM | (55\%) |
|  | (1) |  | (1) |  | (2) |  | (1) |  | (1) | - | - |
|  |  |  |  |  |  |  |  |  |  | - | - |
|  | 173 |  | 172 |  | 129 |  | 148 |  | 166 | 12\% | (4\%) |
|  | 392 |  | 370 |  | 487 |  | 539 |  | 509 | (6\%) | 30\% |
|  | 131 |  | 124 |  | 164 |  | 184 |  | 173 | (6\%) | 32\% |
|  | 261 |  | 246 |  | 323 |  | 355 |  | 336 | (5\%) | 29\% |
|  | 1 |  | - |  | 2 |  | 1 |  | 2 | 100\% | 100\% |
| \$ | 260 | \$ | 246 | \$ | 321 | \$ | 354 | \$ | 334 | (6\%) | 28\% |
| \$ | 120 | \$ | 123 | \$ | 125 | \$ | 125 | \$ | 126 | 1\% | 5\% |
|  | 0.86\% |  | 0.81\% |  | 1.03\% |  | 1.12\% |  | 1.05\% |  |  |
|  | 67\% |  | 69\% |  | 66\% |  | 63\% |  | 64\% |  |  |
|  | 0.79\% |  | 0.78\% |  | 0.74\% |  | 0.78\% |  | 0.73\% |  |  |
| \$ | 1,037 | \$ | 1,063 | \$ | 1,085 | \$ | 1,154 | \$ | 1,129 | (2\%) | 9\% |
|  | 659 |  | 659 |  | 716 |  | 715 |  | 762 | 7\% | 16\% |
| \$ | 1,696 | \$ | 1,722 | \$ | 1,801 | \$ | 1,869 | \$ | 1,891 | 1\% | 11\% |
| \$ | 65 | \$ | 62 | \$ | 54 | \$ | 69 | \$ | 60 | (13\%) | (8\%) |
|  | 98 |  | 98 |  | 103 |  | 101 |  | 102 | 1\% | 4\% |
| \$ | 163 | \$ | 160 | \$ | 157 | \$ | 170 | \$ | 162 | (5\%) | (1\%) |
| \$ | 165 | \$ | 170 | \$ | 193 | \$ | 246 | \$ | 199 | (19\%) | 21\% |
|  | 96 |  | 76 |  | 130 |  | 109 |  | 137 | 26\% | 43\% |
| \$ | 261 | \$ | 246 | \$ | 323 | \$ | 355 | \$ | 336 | (5\%) | 29\% |
| \$ | 1,696 | \$ | 1,722 | \$ | 1,801 | \$ | 1,869 | \$ | 1,891 | 1\% | 11\% |
|  | 59 |  | 39 |  | 24 |  | 7 |  | - |  |  |
| \$ | 1,755 | \$ | 1,761 | \$ | 1,825 | \$ | 1,876 | \$ | 1,891 | 1\% | 8\% |
| \$ | 1,131 | \$ | 1,180 | \$ | 1,185 | \$ | 1,182 | \$ | 1,216 | 3\% | 8\% |
|  | 44 |  | 30 |  | 18 |  | 8 |  |  |  |  |
| \$ | 1,175 | \$ | 1,210 | \$ | 1,203 | \$ | 1,190 | \$ | 1,216 | 2\% | 3\% |
| \$ | 173 | \$ | 172 | \$ | 129 | \$ | 148 | \$ | 166 | 12\% | (4\%) |
|  | 7 |  | 4 |  | 2 |  |  |  |  |  |  |
| \$ | 180 | \$ | 176 | \$ | 131 | \$ | 148 | \$ | 166 | 12\% | (8\%) |
| \$ | 260 | \$ | 246 | \$ | 321 | \$ | 354 | \$ | 334 | (6\%) | 28\% |
|  |  |  | 3 |  | 4 |  |  |  |  |  |  |
| \$ | 265 | \$ | 249 | \$ | 325 | \$ | 354 | \$ | 334 | (6\%) | 26\% |


| $\begin{aligned} & \text { Full } \\ & \text { Year } \\ & 2016 \\ & \hline \end{aligned}$ |  | Full Year 2017 |  | YTD 2017 vs. YTD 2016 Increase/ (Decrease) |
| :---: | :---: | :---: | :---: | :---: |
| \$ | 4,463 | \$ | 4,668 | 5\% |
|  | 2,375 |  | 2,615 | 10\% |
|  | 6,838 |  | 7,283 | 7\% |
|  | 4,587 |  | 4,763 | 4\% |
|  | 651 |  | 649 | - |
|  | (28) |  | (29) | (4\%) |
|  | (4) |  | (5) | (25\%) |
|  | - |  | - | - |
|  | 619 |  | 615 | (1\%) |
|  | 1,632 |  | 1,905 | 17\% |
|  | 549 |  | 645 | 17\% |
|  | 1,083 |  | 1,260 | 16\% |
|  | 4 |  | 5 | 25\% |
| \$ | 1,079 | \$ | 1,255 | 16\% |
| \$ | 119 | \$ | 125 | 5\% |
|  | 0.91\% |  | 1.00\% |  |
|  | 67\% |  | 65\% |  |
|  | 0.77\% |  | 0.76\% |  |
| \$ | 4,247 | \$ | 4,431 | 4\% |
|  | 2,591 |  | 2,852 | 10\% |
| \$ | 6,838 | \$ | 7,283 | 7\% |
| \$ | 261 | \$ | 245 | (6\%) |
|  | 390 |  | 404 | 4\% |
| \$ | 651 | \$ | 649 | - |
| \$ | 678 | \$ | 808 | 19\% |
|  | 405 |  | 452 | 12\% |
| \$ | 1,083 | \$ | 1,260 | 16\% |
| \$ | 6,838 | \$ | 7,283 | 7\% |
|  | 111 |  |  |  |
| \$ | 6,949 | \$ | 7,283 | 5\% |
| \$ | 4,587 | \$ | 4,763 | 4\% |
|  | 75 |  |  |  |
| \$ | 4,662 | \$ | 4,763 | 2\% |
| \$ | 619 | \$ | 615 | (1\%) |
|  | 9 |  |  |  |
| \$ | 628 | \$ | 615 | (2\%) |
| \$ | 1,079 | \$ | 1,255 | 16\% |
|  |  |  |  |  |
| \$ | 1,096 | \$ | 1,255 | 15\% |


| 4Q | 1Q | 2Q | 30 | 4Q | 4 Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 2017 | 2017 | 2017 | 2017 | 3 Q17 | 4Q16 |

Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)
Branches (actual)
Accounts (in millions)
Average Deposits
Investment AUMs
Average Loans
Mortgages
Commercial Banking
Personal and Other
Total EOP Loans
Total Net Interest Revenue (in millions) (2)
As a \% of Average Loans (2)
Net Credit Losses (in millions)
As a \% of Average Loans
Loans $90+$ Days Past Due (in millions)
As a $\%$ of EOP Loans
Loans $30-89$ Days Past
As a $\%$ of EOP Loans
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)
EOP Open Accounts (in millions)
Purchase Sales (in billions)
EOP Loans (in billio
Total Net Interest Revenue (in millions) (5)
As a \% of Average Loans (6)
Net Credit Losses (in millions)
As a \% of Average Loans
Net Credit Margin (in millions) (6)
As a \% of Average Loans (6)
Loans 90+ Days Past Due
As a 30 Days Past Due
As a \% of EOP Loans
(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented
(2) Also includes net interest revenue related to the region's average deposit balances in excess of the average loan portfolio.
(3) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
(4) Average yield is gross interest revenue earned on loans divided by average loans
(5) Net interest revenue includes certain fees that are recorded as interest revenue.
(6) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

Reclassified to conform to the current period's presentation.

Commissions and Fees
Administration and Other Fiduciary Fees
Administration and Oth
Investment Banking
Principal Transactions
Other(2)(3)
Total Non-Interest Revenue
Net Interest Revenue (including Dividends)
Total Revenues, Net of Interest Expens
Total Operating Expenses
Net Credit Losses
Provision for Unfunded Lending Commitments Provision for Benefits and Claims
Provisions for Credit Losses and for Benefits and Claims
Income from Continuing Operations before Taxes
Income from C
Income Taxes
Income from Continuing Operations
Noncontrolling Interests
Net Income
EOP Assets (in billions)
Average Assets (in billions)
Return on Average Assets (ROA
Efficiency Ratio
Efficiency Ratio
Revenue by Region
North America
EMEA
Latin America
Asia
Total Revenues, net of Interest Expense
Income (loss) from Continuing Operations by Region
North America
EMEA
Latin America
Income from Continuing Operations
Average Loans by Region (in billions)
North America
EMEA
Latin America
sia ${ }_{\text {Total }}$

EOP Deposits by Region (in billions)
North America
EMEA
Latin America
Total
EOP Deposits by Business (in billions)
Treasury and Trade Solution
All Other ICG Businesse
Total

| $\begin{gathered} 4 Q \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 2 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 Q \\ 2017^{(1)} \end{gathered}$ |  | 4Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 3 Q17 | 4Q16 |  |  |  |  |  |  |
| \$ | 1,008 |  |  | \$ | 1,043 | \$ | 1,100 | \$ | 1,099 | \$ | 1,072 | (2\%) | 6\% |
|  | 555 |  | 588 |  | 642 |  | 653 |  | 640 | (2\%) | 15\% |
|  | 969 |  | 1,044 |  | 1,180 |  | 1,099 |  | 1,081 | (2\%) | 12\% |
|  | 1,783 |  | 2,668 |  | 2,079 |  | 1,757 |  | 1,236 | (30\%) | (31\%) |
|  | (68) |  | (7) |  | 237 |  | 698 |  | 221 | (68\%) | NM |
|  | 4,247 |  | 5,336 |  | 5,238 |  | 5,306 |  | 4,250 | (20\%) | - |
|  | 3,937 |  | 3,790 |  | 3,975 |  | 3,925 |  | 3,847 | (2\%) | (2\%) |
|  | 8,184 |  | 9,126 |  | 9,213 |  | 9,231 |  | 8,097 | (12\%) | (1\%) |
|  | 4,634 |  | 4,945 |  | 5,019 |  | 4,939 |  | 4,705 | (5\%) | 2\% |
|  | 119 |  | 25 |  | 71 |  | 44 |  | 225 | NM | 89\% |
|  | (53) |  | (176) |  | (15) |  | (38) |  | 8 | NM | NM |
|  | 38 |  | (54) |  | 31 |  | (170) |  | 34 | NM | (11\%) |
|  | - |  | - |  | - |  | - |  |  |  | - |
|  | 104 |  | (205) |  | 87 |  | (164) |  | 267 | NM | NM |
|  | 3,446 |  | 4,386 |  | 4,107 |  | 4,456 |  | 3,125 | (30\%) | (9\%) |
|  | 1,065 |  | 1,375 |  | 1,327 |  | 1,394 |  | 2,912 | NM | NM |
|  | 2,381 |  | 3,011 |  | 2,780 |  | 3,062 |  | 213 | (93\%) | (91\%) |
|  | 12 |  | 15 |  | 18 |  | 14 |  | 10 | (29\%) | (17\%) |
| \$ | 2,369 | \$ | 2,996 | \$ | 2,762 | \$ | 3,048 | \$ | 203 | (93\%) | (91\%) |
| \$ | 1,277 | \$ | 1,314 | \$ | 1,353 | \$ | 1,370 | \$ | 1,336 | (2\%) | 5\% |
| \$ | 1,310 | \$ | 1,318 | \$ | 1,360 | \$ | 1,369 | \$ | 1,385 | 1\% | 6\% |
|  | 0.72\% |  | 0.92\% |  | 0.81\% |  | 0.88\% |  | 0.06\% |  |  |
|  | 57\% |  | 54\% |  | 54\% |  | 54\% |  | 58\% |  |  |
| \$ | 2,949 | \$ | 3,455 | \$ | 3,568 | \$ | 3,638 | \$ | 2,975 | (18\%) | 1\% |
|  | 2,605 |  | 2,807 |  | 2,837 |  | 2,655 |  | 2,393 | (10\%) | (8\%) |
|  | 994 |  | 1,127 |  | 1,042 |  | 1,059 |  | 988 | (7\%) | (1\%) |
|  | 1,636 |  | 1,737 |  | 1,766 |  | 1,879 |  | 1,741 | (7\%) | 6\% |
| \$ | 8,184 | \$ | 9,126 | \$ | 9,213 | \$ | 9,231 | \$ | 8,097 | (12\%) | (1\%) |
| \$ | 877 | \$ | 1,100 | \$ | 1,112 | \$ | 1,322 | \$ | $(1,085)$ | NM | NM |
|  | 647 |  | 855 |  | 779 |  | 746 |  | 424 | (43\%) | (34\%) |
|  | 343 |  | 475 |  | 333 |  | 380 |  | 325 | (14\%) | (5\%) |
|  | 514 |  | 581 |  | 556 |  | 614 |  | 549 | (11\%) | 7\% |
| \$ | 2,381 | \$ | 3,011 | \$ | 2,780 | \$ | 3,062 | \$ | 213 | (93\%) | (91\%) |
|  | 149 | \$ | 146 | \$ | 150 | \$ | 152 |  | 157 | 3\% | 5\% |
|  | 66 |  | 65 |  | 67 |  | 71 |  | 73 | 3\% | 11\% |
|  | 34 |  | 34 |  | 35 |  | 34 |  | 33 | (3\%) | (3\%) |
|  | 55 |  | 57 |  | 61 |  | 64 |  | 65 | 2\% | 18\% |
| \$ | 304 | \$ | 302 | \$ | 313 | \$ | 321 | \$ | 328 | 2\% | 8\% |
| \$ | 282 | \$ | 287 | \$ | 280 | \$ | 290 | \$ | 296 | 2\% | 5\% |
|  | 164 |  | 161 |  | 170 |  | 172 |  | 174 | 1\% | 6\% |
|  | 26 |  | 28 |  | 27 |  | 26 |  | 25 | (2\%) | (1\%) |
|  | 140 |  | 144 |  | 147 |  | 152 |  | 145 | (5\%) | 3\% |
| \$ | 612 | \$ | 620 | \$ | 624 | S | 640 | \$ | 640 | - | 5\% |
|  | 412 | \$ | 417 | \$ | 421 | \$ | 428 | \$ | 432 | 1\% | 5\% |
|  | 200 |  | 203 |  | 203 |  | 212 |  | 208 | (2\%) | 4\% |
| \$ | 612 | \$ | 620 | \$ | 624 | \$ | 640 | \$ | 640 | - | 5\% |


| $\begin{array}{c}\text { Full } \\ \text { Year } \\ \text { 2016 }\end{array}$ |  |  | $\begin{array}{c}\text { Full } \\ \text { Year } \\ \text { 2017 }\end{array}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | \(\left.\begin{array}{c}YTD 2017 vs. <br>

YTD 2016 Increase/ <br>
(Decrease)\end{array}\right)\)
(1) See footnote 1 on page 1
(2) Third quarter of 2017 includes the $\$ 580$ million gain on the sale of a fixed income analytics business.
(3) The full year of 2016 includes a charge of approximately $\$ 180$ million, primarily reflecting the write-down of

Citi's net investment in Venezuela as a result of changes in the exchange rate during the 2016 first quarter.
NM Not meaningful.
Reclassified to conform to the current period's presentation.

# Banking Revenues (Ex-Gain/(Loss) on Loan Hedges) 

Corporate Lending - Gain/(Loss) on Loan Hedges (1)
Total Banking Revenues including $G(L)$ on Loan Hedges (1)
Fixed Income Markets
Equity Markets
Securities Services
Other (2)(3)
Total Markets and Securities Services

## otal Revenues, net of Interest Expens

Taxable-equivalent adjustments (4)

## otal ICG Revenues

including taxable-equivalent adjustments (4)
Commissions and Fees
Principal Transactions (5)
Other
otal Non-Interest Revenue
Net Interest Revenue

Rates and Currencies
Spread Products / Other Fixed Income
Total Fixed Income Markets
Commissions and Fees
Principal Transactions (5)
Other
Total Non-Interest Revenue
Net Interest Revenue
Total Equity Markets

|  | Q | $\begin{gathered} 1 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{array}{r} 2 Q \\ 2017 \\ \hline \end{array}$ |  | $\begin{gathered} 3 Q \\ 2017 \\ \hline \end{gathered}$ |  | 4Q <br> 2017 |  | (D |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 296 | \$ | 246 | \$ | 314 | \$ | 237 | \$ | 311 | 31\% |
|  | 190 |  | 235 |  | 295 |  | 290 |  | 233 | (20\%) |
|  | 645 |  | 733 |  | 877 |  | 704 |  | 697 | (1\%) |
|  | 1,131 |  | 1,214 |  | 1,486 |  | 1,231 |  | 1,241 | 1\% |
|  | 2,009 |  | 2,075 |  | 2,065 |  | 2,144 |  | 2,189 | 2\% |
|  | 448 |  | 434 |  | 477 |  | 502 |  | 509 | 1\% |
|  | 671 |  | 744 |  | 788 |  | 785 |  | 771 | (2\%) |
| \$ | 4,259 | \$ | 4,467 | \$ | 4,816 | \$ | 4,662 | \$ | 4,710 | 1\% |
|  | (107) |  | (115) |  | 9 |  | (48) |  | 21 | NM |
| \$ | 4,152 | \$ | 4,352 | \$ | 4,825 | \$ | 4,614 | \$ | 4,731 | 3\% |
|  | 2,957 | \$ | 3,622 | \$ | 3,215 | \$ | 2,877 | \$ | 2,413 | (16\%) |
|  | 685 |  | 769 |  | 691 |  | 757 |  | 530 | (30\%) |
|  | 529 |  | 543 |  | 584 |  | 599 |  | 603 | 1\% |
|  | (139) |  | (160) |  | (102) |  | 384 |  | (180) | NM |
| \$ | 4,032 | \$ | 4,774 | \$ | 4,388 | \$ | 4,617 | \$ | 3,366 | (27\%) |
| \$ | 8,184 | \$ | 9,126 | \$ | 9,213 | \$ | 9,231 | \$ | 8,097 | (12\%) |
| \$ | 169 | \$ | 189 | \$ | 177 | \$ | 176 | \$ | 174 | (1\%) |
| \$ | 8,353 | \$ | 9,315 | \$ | 9,390 | \$ | 9,407 | \$ | 8,271 | (12\%) |
| \$ | 122 | \$ | 140 | \$ | 154 | \$ | 167 | \$ | 164 | (2\%) |
|  | 1,604 |  | 2,318 |  | 1,890 |  | 1,546 |  | 1,072 | (31\%) |
|  | (9) |  | 149 |  | 181 |  | 129 |  | 131 | 2\% |
| \$ | 1,717 | \$ | 2,607 | \$ | 2,225 | \$ | 1,842 | \$ | 1,367 | (26\%) |
|  | 1,240 |  | 1,015 |  | 990 |  | 1,035 |  | 1,046 | 1\% |
| \$ | 2,957 | \$ | 3,622 | \$ | 3,215 | \$ | 2,877 | \$ | 2,413 | (16\%) |
| \$ | 2,230 | \$ | 2,503 | \$ | 2,227 | \$ | 2,161 | \$ | 1,892 | (12\%) |
|  | 727 |  | 1,119 |  | 988 |  | 716 |  | 521 | (27\%) |
| \$ | 2,957 | \$ | 3,622 | \$ | 3,215 | \$ | $\underline{2,877}$ | \$ | $\underline{2,413}$ | (16\%) |
| \$ | 322 | \$ | 316 | \$ | 313 | \$ | 301 | \$ | 304 | 1\% |
|  | 86 |  | 166 |  | (25) |  | 190 |  | 51 | (73\%) |
|  | 6 |  | 8 |  | (7) |  | (5) |  | 8 | NM |
|  | 414 | \$ | 490 | \$ | 281 | \$ | 486 | \$ | 363 | (25\%) |
|  | 271 |  | 279 |  | 410 |  | 271 |  | 167 | (38\%) |
| \$ | 685 | \$ | 769 | \$ | 691 | \$ | 757 | \$ | 530 | (30\%) |

$\left.\begin{array}{|ccccc}\begin{array}{c}\text { Full } \\ \text { Year } \\ \text { 2016 }\end{array} & & \begin{array}{c}\text { Full } \\ \text { Year } \\ \text { 2017 }\end{array} & & \begin{array}{c}\text { YTD 2017 vs. } \\ \text { YTD 2016 Increase }\end{array} \\ \\ \text { (Decrease) }\end{array}\right)$
(1) Credit derivatives are used to economically hedge a portion of the corporate loan portfolio that includes both accrual loans and loans at fair value. Gain/(loss) on loan hedges includes the mark-to-market on the credit derivatives partially offset by the mark-to-market on the loans in the portfolio that are at fair value. Hedges oan hedges includes the mark-to-market on the credit derivatives partially offset by the mark-to-market on the loans in the portfolio that are at fair value. Hedges hedges are netted against the corporate lending revenues to reflect the cost of credit protection. Citigroup's results of operations excluding the impact of gain/(loss) on loan hedges are non-GAAP financial measures.
(2) Third quarter of 2017 includes the $\$ 580$ million gain on the sale of a fixed income analytics business.
(3) The full year of 2016 includes a charge of approximately $\$ 180$ million, primarily reflecting the write-down of

Citi's net investment in Venezuela as a result of changes in the exchange rate during the 2016 first quarter.
(4) Primarily relates to income tax credits related to affordable housing and alternative energy investments as well as
tax exempt income from municipal vestments.
(5) Excludes principal transactions revenues of ICG businesses other than Markets, primarily treasury and trade solutions and the private bank.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## CORPORATE / OTHER ${ }^{(1)}$

(In millions of dollars, except as otherwise noted)

Net Interest Revenue
Net Interest Revenue
Non-interest revenue
Total Revenues, Net of Interest Expens
Total Operating Expenses
Net Credit Losses
Credit Reserve Build / (Release)
Provision for Benefits and Claims
Provision for Unfunded Lending Commitments
Total provisions for credit losses and for benefits and claims Income from Continuing Operations before Taxes

Taxes (Benefits)
Income (Loss) from Discontinued Operations, net of taxes
Noncontrolling Interests
Net Income (Loss)
EOP Assets (in billions of dollars)
Average Assets (in billions of dollars)
Return on Average Assets
Efficiency Ratio

## Corporate/Other Consumer Key Indicators:

## Consumer - International (2)

Branches (actual)
Average Loans (in billions)
Loans (in billions)
Net Interest Revenue
As a \% of Average Loans
As a \% of Aver
ans 90+ Days Past Due
As a \% of EOP Loans
Loans 30-89 Days Past Due
As a \% of EOP Loans

## Consumer - North America

Average Loans (in billions of dollars)
EOP Loans (in billions of dollars)
Net Interest Revenue
As a \% of Average Loans
Credit Losses
As a \% of Average Loans
oans $90+$ Days Past Due
Loans $30-89$ Days Past
As a \% of EOP Loans

| $\begin{gathered} 4 Q \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 2 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{array}{r} 3 Q \\ 2017 \\ \hline \end{array}$ |  | $\begin{gathered} 4 \mathrm{Q} \\ 2017^{(2)} \\ \hline \end{gathered}$ |  | 4Q17 Increase/ <br> (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 3 Q17 | 4Q16 |  |  |  |  |  |  |
| \$ | 569 |  |  | \$ | 545 | \$ | 491 | \$ | 507 | \$ | 420 | (17\%) | (26\%) |
|  | 292 |  | 632 |  | 162 |  | 2 |  | 326 | NM | 12\% |
|  | 861 |  | 1,177 |  | 653 |  | 509 |  | 746 | 47\% | (13\%) |
|  | 1,130 |  | 1,117 |  | 990 |  | 822 |  | 857 | 4\% | (24\%) |
|  | 61 |  | 81 |  | 24 |  | 29 |  | 15 | (48\%) | (75\%) |
|  | (80) |  | (35) |  | (154) |  | (79) |  | (49) | 38\% | 39\% |
|  | - |  | 1 |  | - |  | - |  | (8) | NM | NM |
|  | (2) |  | 5 |  | (2) |  | - |  | (3) | NM | (50\%) |
|  | (21) |  | 52 |  | (132) |  | (50) |  | (45) | 10\% | NM |
|  | (248) |  | 8 |  | (205) |  | (263) |  | (66) | 75\% | 73\% |
|  | (233) |  | (96) |  | (179) |  | (164) |  | 19,499 | NM | NM |
|  | (15) |  | 104 |  | (26) |  | (99) |  | $(19,565)$ | NM | NM |
|  | (3) |  | (18) |  | 21 |  | (5) |  | (109) | NM | NM |
|  | 2 |  | (6) |  | 10 |  | (17) |  | 7 | NM | NM |
| \$ | (20) | \$ | 92 | \$ | (15) | \$ | (87) |  | $(19,681)$ | NM | NM |
| \$ | 103 | \$ | 95 | \$ | 92 | \$ | 100 | \$ | 77 | (23\%) | (25\%) |
| \$ | 100 | \$ | 102 | \$ | 95 | \$ | 102 | \$ | 101 | (1\%) | 1\% |
|  | (0.08\%) |  | 0.37\% |  | (0.06\%) |  | 0.34\%) |  | 77.31\%) |  |  |
|  | 131\% |  | 95\% |  | 152\% |  | 161\% |  | 115\% |  |  |


|  | 61 |  | 50 |  | 49 |  | 49 |  | 49 | - | (20\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 2.4 | \$ | 2.1 | \$ | 1.9 | \$ | 1.9 | \$ | 1.7 | (11\%) | (29\%) |
| \$ | 2.4 | \$ | 2.1 | \$ | 1.8 | \$ | 1.7 | \$ | 1.6 | (6\%) | (33\%) |
| \$ | 94 | \$ | 76 | \$ | 80 | \$ | 63 | \$ | 74 | 17\% | (21\%) |
|  | 15.58\% |  | 14.68\% |  | 16.89\% |  | 13.16\% |  | 17.27\% |  |  |
| \$ | 32 | \$ | 26 | \$ | 24 | \$ | 25 | \$ | 7 | (72\%) | (78\%) |
|  | 5.30\% |  | 5.02\% |  | 5.07\% |  | 5.22\% |  | 1.63\% |  |  |
| \$ | 94 | \$ | 77 | \$ | 63 | \$ | 57 | \$ | 43 | (25\%) | (54\%) |
|  | 3.92\% |  | 3.67\% |  | 3.50\% |  | 3.35\% |  | 2.69\% |  |  |
| \$ | 49 | \$ | 60 | \$ | 44 | \$ | 47 | \$ | 40 | (15\%) | (18\%) |
|  | 2.04\% |  | 2.86\% |  | 2.44\% |  | 2.76\% |  | 2.50\% |  |  |


|  | 251 |  | 27 |  | - |  |  | - | - | $(100 \%)$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\$$ | 32.0 | $\$$ | 29.6 | $\$$ | 25.9 | $\$$ | 23.9 | $\$$ | 21.9 | $(8 \%)$ | $(32 \%)$ |
| $\$$ | 30.8 | $\$$ | 27.2 | $\$$ | 24.9 | $\$$ | 23.0 | $\$$ | 21.2 | $(8 \%)$ | $(31 \%)$ |
| $\$$ | 198 | $\$$ | 204 | $\$$ | 110 | $\$$ | 168 | $\$$ | 174 | $4 \%$ | $(12 \%)$ |
|  | $2.46 \%$ |  | $2.80 \%$ |  | $1.70 \%$ |  | $2.79 \%$ |  | $3.15 \%$ |  | 10 |
| $\$$ | 28 | $\$$ | 43 | $\$$ | $(6)$ | $\$$ | 27 | $\$$ | 10 | $(63 \%)$ | $(64 \%)$ |
|  | $0.35 \%$ |  | $0.59 \%$ |  | $(0.09 \%)$ |  | $0.45 \%$ |  | $0.18 \%$ |  |  |
| $\$$ | 740 | $\$$ | 607 | $\$$ | 538 | $\$$ | 548 | $\$$ | 514 | $(6 \%)$ | $(31 \%)$ |
|  | $2.52 \%$ |  | $2.35 \%$ |  | $2.28 \%$ |  | $2.51 \%$ |  | $2.56 \%$ |  |  |
|  | 686 | $\$$ | 555 | $\$$ | 510 | $\$$ | 596 | $\$$ | 502 | $(16 \%)$ | $(27 \%)$ |


(1) Includes certain costs of global staff functions, other corporate expenses and certain global operations and technology expenses,

Corporate Treasury, certain North America and International consumer loan portfolios, Discontinued operations and other legacy assets.
(2) See footnote 1 on page 1 .
(3) See footnote 2 on page 18.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## CORPORATE I OTHER

| 4 Q | $1 Q$ | 2 Q | 30 | 4 Q | 4 Q17 Increase (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 2017 | 2017 | 2017 | 2017 | 3 Q17 | 4Q16 |

## North America Mortgages

Residential First
Home Equity
Average Loans (in billions of dollars)
Residential First
Home Equity
EOP Loans (in billions of dollars)
Third Party Mortgage Serv. Portfolio (EOP, in billions)
Net Servicing \& Gain/(Loss) on Sale (1)
Net Interest Revenue
As a\% of Avg. Loans

## Residential Firs

Home Equity $\quad$ Net Credit Losses (NCLs)
As a \% of Avg. Loans

## Residential First

Home Equity
Loans $90+$ Days Past Due (2) (3)
As a \% of EOP Loans

## Residential First

Home Equity
Loans 30-89 Days Past Due (2) (3)
As a \% of EOP Loans


| $(88)$ | $(32 \%)$ |
| :---: | :---: |
| $(7 \%)$ |  |
| $(7 \%)$ | $(29 \%)$ |
| $(3 \%)$ | $(31 \%)$ |
| $(8 \%)$ | $(31 \%)$ |
| $(8 \%)$ | $(29 \%)$ |
| $(30 \%)$ | $(33 \%)$ |
| $13 \%$ | $31 \%$ |
| $1 \%$ | $(32 \%)$ |
|  |  |
| NM | $96 \%$ |
| $(65 \%)$ | $(68 \%)$ |
| $(71 \%)$ | NM |
|  |  |
| $(11 \%)$ | $(40 \%)$ |
| $(3 \%)$ | $(20 \%)$ |
| $(6 \%)$ | $(29 \%)$ |
|  |  |
| $(22 \%)$ | $(28 \%)$ |
| $(7 \%)$ | $(17 \%)$ |
| $(17 \%)$ | $(24 \%)$ |
|  |  |

(1) The first quarter of 2017 includes the loss related to Citi's previously announced exit of its U.S. mortgage servicing operations.
(2) The Loans $90+$ Days Past Due and $30-89$ Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by
U.S. government-sponsored agencies since the eotetntial loss predominantly resides with the U.S. agencies.
The amounts excluded for Loans $90+$ Days Past De
and ( $\$ 1.4$ billion) $\$ 0.7$ bill Loans $90+$ Days Past Due and (e
December 31, 2016, March 31, 2017, June 30, 2017, September 30, 2017 and December 31, 2017, respectively.
The amounts excluded for Loans $30-89$ Days Past Due and (EOP Loans) for each period were $\$ 0.2$ billion and ( $\$ 1.4$ billion), and $\$ 0.1$ billion and ( $\$ 1.4$ billion), $\$ 0.2$ billion and ( $\$ 1.3$ billion), $\$ 0.1$ billion and ( $\$ 1.2$ billion), and $\$ 0.1$ billion and ( $\$ 1.1$ billion), as of December 31, 2016, March 31, 2017, June 30, 2017, September 30, 2017 and December 31, 2017, respectively.
(3) The December 31, 2016, March 31, 2017, June 30, 2017, September 30, 2017 and December 31, 2017 Loans 90+ Days Past Due and $30-89$ Days Past Due and related ratios exclude $\$ 7$ million, $\$ 7$ million, $\$ 6$ million, $\$ 6$ million and $\$ 4$ million, respectively, of loans hat are carried at fair value.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## AVERAGE BALANCES AND INTEREST RATES

Taxable Equivalent Basis

```
In millions of dollars, except as otherwise noted
Assets:
    Deposits with Bank
    Fed Funds Sold and Resale Agreements (}\mp@subsup{}{}{(6)
    Trading Account Assets
    Investments
    Total Loans (net of Unearned Income)}\mp@subsup{}{}{(8)
    Other Interest-Earning Assets
Total Average Interest-Earning Assets
```

Liabilities:
Deposits (excluding deposit insurance and FDIC Assessment)
Deposit Insurance and FDIC Assessment
Total Deposits
Fed Funds Purchased and Repurchase Agreements ${ }^{(6)}$
rading Account Liabilities
Short-Term Borrowings
Long-Term Debt ${ }^{(\xi)}$
Total Average Interest-Bearing Liabilities
otal Average Interest-Bearing Liabilities
(excluding deposit insurance and FDIC Assessment)

|  |  |  | me |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fourth Quarter 2016 |  | Third Quarter 2017 |  | Fourth Quarter 2017 |
| \$ | 143,119 | \$ | 176,942 | \$ | 179,810 |
|  | 235,364 |  | 245,451 |  | 249,904 |
|  | 194,782 |  | 204,607 |  | 211,685 |
|  | 345,552 |  | 352,026 |  | 353,050 |
|  | 626,028 |  | 646,321 |  | 653,951 |
|  | 62,602 |  | 61,677 |  | 63,996 |
| \$ | 1,607,447 | \$ | 1,687,024 | \$ | 1,712,396 |
| \$ | 718,871 | \$ | 757,442 | \$ | 760,134 |
|  | 718,871 |  | 757,442 |  | 760,134 |
|  | 150,137 |  | 158,064 |  | 162,838 |
|  | 81,670 |  | 89,809 |  | 89,485 |
|  | 94,935 |  | 98,139 |  | 105,339 |
|  | 183,637 |  | 203,064 |  | 207,598 |
| \$ | 1,229,250 | \$ | 1,306,518 | \$ | 1,325,394 |
| \$ | 1,229,250 | \$ | 1,306,518 | \$ | 1,325,394 |


| \% Average Rate ${ }^{(4)}$ |  |  |
| :---: | :---: | :---: |
| Fourth Quarter 2016 | Third Quarter 2017 | Fourth Quarter 2017 |
| 0.74\% | 1.09\% | 1.06\% |
| 1.01\% | 1.39\% | 1.43\% |
| 2.80\% | 2.86\% | 2.52\% |
| 2.26\% | 2.43\% | 2.53\% |
| 6.38\% | 6.56\% | 6.43\% |
| 2.04\% | 1.88\% | 1.97\% |
| 3.60\% | 3.75\% | 3.68\% |
| 0.58\% | 0.77\% | 0.77\% |
| 0.75\% | 0.93\% | 0.94\% |
| 1.12\% | 1.79\% | 1.90\% |
| 0.60\% | 0.75\% | 0.78\% |
| 0.74\% | 1.29\% | 1.28\% |
| 2.61\% | 2.75\% | 2.77\% |
| 1.06\% | 1.33\% | 1.36\% |
| 0.96\% | 1.24\% | 1.26\% |
| 2.79\% | 2.72\% | 2.63\% |
| 2.87\% | 2.79\% | 2.70\% |
| (16) bps |  |  |
| (17) bps |  |  |

(1) Interest Revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of $35 \%$ ) of $\$ 113$ million for the fourth quarter of 2016, therest Revenue includes the taxable equivalent adjustments (based on the U.S. federal starl
(2) Citigroup average balances and interest rates include both domestic and international operations.
(3) Monthly averages have been used by certain subsidiaries where daily averages are unavaiilable.
(4) Average rate \% is calculated as annualized interest over average volumes.
(5) Preliminary.
(6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41 ; the related interes excludes the impact of ASU 2013-01 (Topic 210).
(7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and rading account liabilities, respectively.

with changes recorded in Principal Transactions.
Reclassified to conform to the current period's presentation.

DEPOSITS
(In billions of dollars)

|  | $\begin{gathered} 4 Q \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{array}{r} 2 Q \\ 2017 \\ \hline \end{array}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 4 Q \\ 2017 \\ \hline \end{gathered}$ |  | 4Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 3 Q17 | 4Q16 |  |  |  |  |  |  |
| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 185.0 |  |  | \$ | 188.4 | \$ | 185.2 | \$ | 185.1 | \$ | 182.5 | (1\%) | (1\%) |
| Latin America |  | 24.9 |  | 27.6 |  | 28.7 |  | 28.3 |  | 27.1 | (4\%) | 9\% |
| Asia (1) |  | 89.9 |  | 95.4 |  | 95.4 |  | 96.6 |  | 97.7 | 1\% | 9\% |
| Total | \$ | 299.8 | \$ | 311.4 | \$ | 309.3 | \$ | 310.0 | \$ | 307.3 | (1\%) | 3\% |
| ICG |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 282.6 | \$ | 287.0 | \$ | 280.0 | \$ | 290.2 | \$ | 295.9 | 2\% | 5\% |
| EMEA |  | 163.5 |  | 160.6 |  | 169.8 |  | 171.7 |  | 173.7 | 1\% | 6\% |
| Latin America |  | 25.7 |  | 27.5 |  | 26.9 |  | 25.8 |  | 25.4 | (2\%) | (1\%) |
| Asia |  | 140.0 |  | 144.4 |  | 146.9 |  | 151.9 |  | 144.5 | (5\%) | 3\% |
| Total | \$ | 611.8 | \$ | 619.5 | \$ | 623.6 | \$ | 639.6 | \$ | 639.5 | - | 5\% |
| Corporate/Other | \$ | 17.8 | \$ | 19.1 | \$ | 25.8 | \$ | 14.4 | \$ | 13.0 | (10\%) | (27\%) |
| Total Deposits - EOP | \$ | 929.4 | \$ | 950.0 | \$ | 958.7 | \$ | 964.0 | \$ | 959.8 | - | 3\% |
| Total Deposits - Average | \$ | 935.1 | \$ | 940.9 | \$ | 960.0 | \$ | 965.9 | \$ | 973.3 | 1\% | 4\% |
| Foreign Currency (FX) Translation Impact: |  |  |  |  |  |  |  |  |  |  |  |  |
| Total EOP Deposits - as Reported | \$ | 929.4 | \$ | 950.0 | \$ | 958.7 | \$ | 964.0 | \$ | 959.8 | - | 3\% |
| Impact of FX Translation (2) |  | 23.4 |  | 12.1 |  | 5.4 |  | 1.4 |  | - |  |  |
| Total EOP Deposits - Ex-FX (2) | \$ | 952.8 | \$ | 962.1 | \$ | 964.1 | \$ | 965.4 | \$ | 959.8 | (1\%) | 1\% |

(1) Asia GCB includes deposits of certain EMEA countries for all periods presented.
(2) Reflects the impact of FX translation into U.S. Dollars at the fourth quarter of 2017 exchange rates for all periods presented

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

Reclassified to conform to the current period's presentation.

## EOP LOANS

(In billions of dollars)

| 4Q | 1Q | 2Q | 3Q | 4Q | 4 Q17 Increase/ (Decrease) from |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 2017 | 2017 | 2017 | 2017 | 3 Q17 | 4Q16 |


| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| North America |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit Cards | \$ | 133.3 | \$ | 126.4 | \$ | 130.8 | \$ | 132.2 | \$ | 139.7 | 6\% | 5\% |
| Retail Banking |  | 55.3 |  | 55.5 |  | 55.6 |  | 55.7 |  | 56.0 | 1\% | 1\% |
| Total | \$ | 188.6 | \$ | 181.9 | \$ | 186.4 | \$ | 187.9 | \$ | 195.7 | 4\% | 4\% |
| Latin America |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit Cards | \$ | 4.8 | \$ | 5.2 | \$ | 5.5 | \$ | 5.6 | \$ | 5.4 | (4\%) | 13\% |
| Retail Banking |  | 18.0 |  | 19.7 |  | 21.0 |  | 21.0 |  | 19.9 | (5\%) | 11\% |
| Total | \$ | 22.8 | \$ | 24.9 | \$ | 26.5 | \$ | 26.6 | \$ | 25.3 | (5\%) | 11\% |
| Asia (1) |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit Cards | \$ | 17.5 | \$ | 18.3 | \$ | 18.8 | \$ | 18.8 | \$ | 19.8 | 5\% | 13\% |
| Retail Banking |  | 63.0 |  | 66.2 |  | 66.8 |  | 67.5 |  | 70.0 | 4\% | 11\% |
| Total | \$ | 80.5 | \$ | 84.5 | \$ | 85.6 | \$ | 86.3 | \$ | 89.8 | 4\% | 12\% |
| Total GCB Consumer Loans |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit Cards | \$ | 155.6 | \$ | 149.9 | \$ | 155.1 | \$ | 156.6 | \$ | 164.9 | 5\% | 6\% |
| Retail Banking |  | 136.3 |  | 141.4 |  | 143.4 |  | 144.2 |  | 145.9 | 1\% | 7\% |
| Total GCB | \$ | 291.9 | \$ | 291.3 | \$ | 298.5 | \$ | 300.8 | \$ | 310.8 | 3\% | 6\% |

Corporate/Other - Consumer:

| North America |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mortgages | \$ | 28.4 | \$ | 25.7 | \$ | 23.4 | \$ | 21.6 | \$ | 19.9 | (8\%) | (30\%) |
| Other |  | 2.4 |  | 1.5 |  | 1.5 |  | 1.4 |  | 1.3 | (7\%) | (46\%) |
| Total | \$ | 30.8 | \$ | 27.2 | \$ | 24.9 | \$ | 23.0 | \$ | 21.2 | (8\%) | (31\%) |
| International | \$ | 2.4 | \$ | 2.1 | \$ | 1.8 | \$ | 1.7 | \$ | 1.6 | (6\%) | (33\%) |
| Corporate/Other - Other Consumer |  | - |  | - |  | 0.1 |  | 0.1 |  | 0.1 | - | - |
| Total Corporate/Other - Consumer | \$ | 33.2 | \$ | 29.3 | \$ | 26.8 | \$ | 24.8 | \$ | 22.9 | (8\%) | (31\%) |
| Total Consumer Loans | \$ | 325.1 | \$ | 320.6 | \$ | 325.3 | \$ | 325.6 | \$ | 333.7 | 2\% | 3\% |
| Total Corporate Loans |  |  |  |  |  |  |  |  |  |  |  |  |
| North America | \$ | 148.0 | \$ | 147.8 | \$ | 151.8 | \$ | 155.8 | \$ | 159.2 | 2\% | 8\% |
| EMEA |  | 62.7 |  | 66.4 |  | 71.3 |  | 72.7 |  | 74.4 | 2\% | 19\% |
| Latin America |  | 33.8 |  | 35.1 |  | 34.1 |  | 33.7 |  | 33.5 | (1\%) | (1\%) |
| Asia |  | 54.8 |  | 58.7 |  | 62.2 |  | 65.4 |  | 66.3 | 1\% | 21\% |
| Total Corporate Loans | \$ | 299.3 | \$ | 308.0 | \$ | 319.4 | \$ | 327.6 | \$ | 333.4 | 2\% | 11\% |
| Total Loans | \$ | 624.4 | \$ | 628.6 | \$ | 644.7 | \$ | 653.2 | \$ | 667.0 | 2\% | 7\% |
| Foreign Currency (FX) Translation Impact: |  |  |  |  |  |  |  |  |  |  |  |  |
| Total EOP Loans - as Reported | \$ | 624.4 | \$ | 628.6 | \$ | 644.7 | \$ | 653.2 | \$ | 667.0 | 2\% | 7\% |
| Impact of FX Translation (2) |  | 12.3 |  | 4.8 |  | 2.0 |  | 0.2 |  | 97.0 |  |  |
| Total EOP Loans - Ex-FX (2) | \$ | 636.7 | \$ | 633.4 | \$ | 646.7 | \$ | 653.4 | \$ | 667.0 | 2\% | 5\% |

(1) Asia GCB includes loans of certain EMEA countries for all periods presented
(2) Reflects the impact of FX translation into U.S. Dollars at the fourth quarter of 2017 exchange rates for all periods presented Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

Reclassified to conform to the current period's presentation.

## SUPPLEMENTAL DETAIL

CONSUMER LOANS 90+ DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW
(In millions of dollars, except EOP loan amounts in billions of dollars)

## $\frac{\text { GCB (2) }}{\text { Total }}$

## Retail Bank (2)

Total
Ratio
North America (2)
Ratio
Latin Americ
Ratio
Ratio
sia (3)
sia (3)
Ratio
Cards
Total

| Loans 90+ Days Past Due (1) |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { EOP Loans } \\ 4 Q \\ 2017 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $4 Q$ |  | $\begin{gathered} 1 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 20 \\ 2017 \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \end{gathered}$ |  | $\begin{gathered} 40 \\ 2017 \end{gathered}$ |  |  |  |
| \$ | $\begin{aligned} & 2,293 \\ & 0,79 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,241 \\ & 0.77 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,183 \\ & 0.73 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,279 \\ & 0.76 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,478 \\ & 0,80 \% \end{aligned}$ | \$ | 310.8 |
| \$ | $\begin{array}{r} 474 \\ 0.35 \% \end{array}$ | \$ | $\begin{gathered} 488 \\ 0.35 \% \end{gathered}$ | \$ | $\begin{gathered} 477 \\ 0.33 \% \end{gathered}$ | \$ | $\begin{gathered} 489 \\ 0.34 \% \end{gathered}$ | \$ | $\begin{gathered} 515 \\ 0.35 \% \end{gathered}$ | \$ | 145.9 |
| \$ | $\begin{array}{r} 181 \\ 0.33 \% \end{array}$ | \$ | $\begin{gathered} 182 \\ 0.33 \% \end{gathered}$ | \$ | $\begin{array}{r} 155 \\ 0.28 \% \end{array}$ | \$ | $\begin{gathered} 167 \\ 0.30 \% \end{gathered}$ | \$ | $\begin{gathered} 199 \\ 0.36 \% \end{gathered}$ | \$ | 56.0 |
| \$ | $\begin{gathered} 136 \\ 0.76 \% \end{gathered}$ | \$ | $\begin{gathered} 141 \\ 0.72 \% \end{gathered}$ | \$ | $\begin{gathered} 150 \\ 0.71 \% \end{gathered}$ | \$ | $\begin{array}{r} 151 \\ 0.72 \% \end{array}$ | \$ | $\begin{array}{r} 130 \\ 0.65 \% \end{array}$ | \$ | 19.9 |
| \$ | $\begin{array}{r} 157 \\ 0.25 \% \end{array}$ | \$ | $\begin{array}{r} 165 \\ 0.25 \% \end{array}$ | \$ | $\begin{gathered} 172 \\ 0.26 \% \end{gathered}$ | \$ | $\begin{array}{r} 171 \\ 0.25 \% \end{array}$ | \$ | $\begin{gathered} 186 \\ 0.27 \% \end{gathered}$ | \$ | 70.0 |
| \$ | $\begin{aligned} & 1,819 \\ & 1.17 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,753 \\ & 1.17 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,706 \\ & 1.10 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,790 \\ & 1.14 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,963 \\ & 1.19 \% \end{aligned}$ | \$ | 164.9 |
| \$ | $\begin{gathered} 748 \\ 0.87 \% \end{gathered}$ | \$ | $\begin{gathered} 698 \\ 0.85 \% \end{gathered}$ | \$ | $\begin{gathered} 659 \\ 0.77 \% \end{gathered}$ | \$ | $\begin{gathered} 668 \\ 0.77 \% \end{gathered}$ | \$ | $\begin{gathered} 768 \\ 0.85 \% \end{gathered}$ | \$ | 90.5 |
| \$ | $\begin{gathered} 761 \\ 1.61 \% \end{gathered}$ | \$ | $\begin{array}{r} 735 \\ 1.66 \% \end{array}$ | \$ | $\begin{gathered} 693 \\ 1.53 \% \end{gathered}$ | \$ | $\begin{gathered} 772 \\ 1.68 \% \end{gathered}$ | \$ | $\begin{array}{r} 845 \\ 1.72 \% \end{array}$ | \$ | 49.2 |
| \$ | $\begin{gathered} 130 \\ 2.71 \% \end{gathered}$ | \$ | $\begin{gathered} 137 \\ 2.63 \% \end{gathered}$ | \$ | $\begin{array}{r} 161 \\ 2.93 \% \end{array}$ | \$ | $\begin{gathered} 159 \\ 2.84 \% \end{gathered}$ | \$ | $\begin{array}{r} 151 \\ 2.80 \% \end{array}$ | \$ | 5.4 |
| \$ | $\begin{array}{r} 180 \\ 1.03 \% \end{array}$ | \$ | $\begin{array}{r} 183 \\ 1.00 \% \end{array}$ | \$ | $\begin{array}{r} 193 \\ 1.03 \% \end{array}$ | \$ | $\begin{array}{r} 191 \\ 1.02 \% \end{array}$ | \$ | $\begin{array}{r} 199 \\ 1.01 \% \end{array}$ | \$ | 19.8 |
| \$ | $\begin{gathered} 834 \\ 2.62 \% \end{gathered}$ | \$ | $\begin{gathered} 684 \\ 2.45 \% \end{gathered}$ | \$ | $\begin{gathered} 601 \\ 2.37 \% \end{gathered}$ | \$ | $\begin{gathered} 605 \\ 2.57 \% \end{gathered}$ | \$ | $\begin{gathered} 557 \\ 2.57 \% \end{gathered}$ | \$ | 22.9 |
| \$ | $\begin{gathered} 94 \\ 3.92 \% \end{gathered}$ | \$ | $\begin{array}{r} 77 \\ 3.67 \% \end{array}$ | \$ | $\begin{array}{r} 63 \\ 3.50 \% \end{array}$ | \$ | $\begin{array}{r} 57 \\ 3.35 \% \end{array}$ | \$ | $\begin{array}{r} 43 \\ 2.69 \% \end{array}$ | \$ | 1.6 |
| \$ | $\begin{array}{r} 740 \\ 2.52 \% \\ \hline \end{array}$ | \$ | $\begin{array}{r} 607 \\ 2.35 \% \end{array}$ | \$ | $\begin{array}{r} 538 \\ 2.28 \% \end{array}$ | \$ | $\begin{array}{r} 548 \\ 2.51 \% \end{array}$ | \$ | $\begin{array}{r} 514 \\ 2.56 \% \end{array}$ | \$ | 21.3 |
| \$ | $\begin{aligned} & 3,127 \\ & 0.97 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,925 \\ & 0.92 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,784 \\ & 0.86 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,884 \\ & 0.89 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,035 \\ & 0.91 \% \end{aligned}$ | \$ | 333.7 |

(1) The ratio of $90+$ Days Past Due is calculated based on end-of-period loans, net of unearned income.
(2) The 90+ Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S.
mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the
mortgage loans that are guaranteed by U.S. government-sponsored
(3) Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.
(4) See footnote 3 on page 18

Reclassified to conform to the current period's presentation.

## SUPPLEMENTAL DETAIL

CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIO BUSINESS VIEW
(In millions of dollars, except EOP loan amounts in billions of dollars)

## $\frac{\text { GCB (2) }}{\text { Total }}$

Retail Bank (2)
Total
Ratio
North America (2)
Ratio
atin America
Ratio
sia (3)
Ratio
Cards
Total
North America - Citi-Branded
Ratio
North America - Retail Service
Ratio
atin America
sia (3)
Ratio
Corporate/Other - Consumer (2) (4)
Ratio
Ratio
North America (2) (4)
Ratio
Total Citigroup (2) (4)
Ratio

| Loans 30-89 Days Past Due (1) |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { EOP Loans } \\ 40 \\ 2017 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $4 Q$ $2016$ |  | 1 C |  | $2 \mathrm{Q}$ $2017$ |  | $\begin{gathered} \text { 3Q } \\ 2017 \end{gathered}$ |  | $4 Q$ $2017$ |  |  |
| \$ | $\begin{aligned} & 2,540 \\ & 0.87 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,516 \\ & 0.87 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,498 \\ & 0.84 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,763 \\ & 0.92 \% \end{aligned}$ | \$ | $\begin{aligned} & 2,762 \\ & 0.89 \% \end{aligned}$ | \$ | 310.8 |
| \$ | $\begin{gathered} 726 \\ 0.54 \% \end{gathered}$ | \$ | $\begin{array}{r} 777 \\ 0.55 \% \end{array}$ | \$ | $\begin{gathered} 747 \\ 0.52 \% \end{gathered}$ | \$ | $\begin{gathered} 805 \\ 0.56 \% \end{gathered}$ | \$ | $\begin{array}{r} 822 \\ 0.57 \% \end{array}$ | \$ | 145.9 |
| \$ | $\begin{gathered} 214 \\ 0.39 \% \end{gathered}$ | \$ | $\begin{array}{r} 189 \\ 0.35 \% \end{array}$ | \$ | $\begin{array}{r} 191 \\ 0.35 \% \end{array}$ | \$ | $\begin{gathered} 270 \\ 0.49 \% \end{gathered}$ | \$ | $\begin{gathered} 306 \\ 0.55 \% \end{gathered}$ | \$ | 56.0 |
| \$ | $\begin{gathered} 185 \\ 1.03 \% \end{gathered}$ | \$ | $\begin{gathered} 246 \\ 1.25 \% \end{gathered}$ | \$ | $\begin{gathered} 216 \\ 1.03 \% \end{gathered}$ | \$ | $\begin{array}{r} 244 \\ 1.16 \% \end{array}$ | \$ | $\begin{array}{r} 195 \\ 0.98 \% \end{array}$ | \$ | 19.9 |
| \$ | $\begin{gathered} 327 \\ 0.52 \% \end{gathered}$ | \$ | $\begin{gathered} 342 \\ 0.52 \% \end{gathered}$ | \$ | $\begin{gathered} 340 \\ 0.51 \% \end{gathered}$ | \$ | $\begin{array}{r} 291 \\ 0.43 \% \end{array}$ | \$ | $\begin{gathered} 321 \\ 0.46 \% \end{gathered}$ | \$ | 70.0 |
| \$ | $\begin{aligned} & 1,814 \\ & 1.17 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,739 \\ & 1.16 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,751 \\ & 1.13 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,958 \\ & 1.25 \% \end{aligned}$ | \$ | $\begin{aligned} & 1,940 \\ & 1.18 \% \end{aligned}$ | \$ | 164.9 |
| \$ | $\begin{gathered} 688 \\ 0.80 \% \end{gathered}$ | \$ | $\begin{gathered} 632 \\ 0.77 \% \end{gathered}$ | \$ | $\begin{array}{r} 619 \\ 0.72 \% \end{array}$ | \$ | $\begin{gathered} 705 \\ 0.82 \% \end{gathered}$ | \$ | $\begin{gathered} 698 \\ 0.77 \% \end{gathered}$ | \$ | 90.5 |
| \$ | $\begin{gathered} 777 \\ 1.64 \% \end{gathered}$ | \$ | $\begin{array}{r} 730 \\ 1.65 \% \end{array}$ | \$ | $\begin{array}{r} 730 \\ 1.62 \% \end{array}$ | \$ | $\begin{gathered} 836 \\ 1.82 \% \end{gathered}$ | \$ | $\begin{array}{r} 830 \\ 1.69 \% \end{array}$ | \$ | 49.2 |
| \$ | $\begin{array}{r} 125 \\ 2.60 \% \end{array}$ | \$ | $\begin{array}{r} 145 \\ 2.79 \% \end{array}$ | \$ | $\begin{array}{r} 151 \\ 2.75 \% \end{array}$ | \$ | $\begin{array}{r} 163 \\ 2.91 \% \end{array}$ | \$ | $\begin{array}{r} 153 \\ 2.83 \% \end{array}$ | \$ | 5.4 |
| \$ | $\begin{array}{r} 224 \\ 1.28 \% \end{array}$ | \$ | $\begin{gathered} 232 \\ 1.27 \% \end{gathered}$ | \$ | $\begin{array}{r} 251 \\ 1.34 \% \end{array}$ | \$ | $\begin{array}{r} 254 \\ 1.35 \% \end{array}$ | \$ | $\begin{gathered} 259 \\ 1.31 \% \end{gathered}$ | \$ | 19.8 |
| \$ | $\begin{gathered} 735 \\ 2.31 \% \end{gathered}$ | \$ | $\begin{gathered} 615 \\ 2.20 \% \end{gathered}$ | \$ | $\begin{array}{r} 554 \\ 2.18 \% \end{array}$ | \$ | $\begin{gathered} 643 \\ 2.74 \% \end{gathered}$ | \$ | $\begin{gathered} 542 \\ 2.50 \% \end{gathered}$ | \$ | 22.9 |
| \$ | $\begin{array}{r} 49 \\ 2.04 \% \end{array}$ | \$ | $\begin{gathered} 60 \\ 2.86 \% \end{gathered}$ | \$ | $\begin{array}{r} 44 \\ 2.44 \% \end{array}$ | \$ | $\begin{array}{r} 47 \\ 2.76 \% \end{array}$ | \$ | $\begin{gathered} 40 \\ 2.50 \% \end{gathered}$ | \$ | 1.6 |
| \$ | $\begin{gathered} 686 \\ 2.33 \% \end{gathered}$ | \$ | $\begin{array}{r} 555 \\ 2.15 \% \end{array}$ | \$ | $\begin{array}{r} 510 \\ 2.16 \% \\ \hline \end{array}$ | \$ | $\begin{array}{r} 596 \\ 2.73 \% \\ \hline \end{array}$ | \$ | $\begin{array}{r} 502 \\ 2.50 \% \\ \hline \end{array}$ | \$ | 21.3 |
| \$ | $\begin{aligned} & 3,275 \\ & 1.01 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,131 \\ & 0.98 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,052 \\ & 0.94 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,406 \\ & 1.05 \% \end{aligned}$ | \$ | $\begin{aligned} & 3,304 \\ & 1.00 \% \end{aligned}$ | \$ | 333.7 |

(1) The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.
(2) The 30-89 Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See footnote 2 on page 9 and footnote 2 on page 18 .
(3) Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.
(4) See footnote 3 on page 18

Reclassified to conform to the current period's presentation.

## Total Citigroup

Allowance for Loan Losses at Beginning of Period (1)
Gross Credit (Losses)
Gross Recoveries
Net Credit (Losses) / Recoveries (NCLs)
NCLs
Net Reserve Builds / (Releases)
Net Specific Reserve Builds / (Releases)
Provision for Loan Losses
(2) (3) (4) (5) (6) (7)

Allowance for Loan Losses at End of Period (1) (a)
Allowance for Unfunded Lending Commitments (8) (a)
Provision for Unfunded Lending Commitments
Total Allowance for Loans, Leases and
Unfunded Lending Commitments [Sum of (a)]
Total Allowance for Loan Losses as a Percentage of Total Loans (9) (10) Consumer:
Allowance for Loan Losses at Beginning of Period (1)

## Net Credit Losses (NCLs)

NCLs
Net Specific Reserve Builds / (Releases)
Provision for Loan Losses
her (2) (3) (4) (5) (6) (7)
Allowance for Loan Losses at End of Period (1) (b)
Consumer Allowance for Unfunded Lending Commitments (8) (b)
Provision for Unfunded Lending Commitments
Total Allowance for Loans, Leases and
Unfunded Lending Commitments [Sum of (b)]
Consumer Allowance for Loan Losses as a
Percentage of Total Consumer Loans (9)
Corporat
Allowance for Loan Losses at Beginning of Period (1)
Net Credit (Losses) / Recoveries (NCL's)
NCLs
Net Reserve Builds / (Releases)
Net Specific Reserve Builds / (Releases)
Provision for Loan Losses
Other (2)
Corporate Allowance for Unfunded Lending Commitments (8) (c)
Provision for Unfunded Lending Commitments
Total Allowance for Loans, Leases and
Unfunded Lending Commitments [Sum of (c)]
Corporate Allowance for Loan Losses as a
Percentage of Total Corporate Loans (10)
Footnotes to these tables are on the following page (page 25)


## The following footnotes relate to the tables on the prior page (page 24).

(1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
(2) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, dispositions, securitizations, foreign currency translation (FX translation), purchase accounting adjustments, etc.
(3) The fourth quarter of 2016 includes a reduction of approximately $\$ 267$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 3$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the fourth quarter includes a reduction of approximately $\$ 141$ million related to FX translation.
(4) The first quarter of 2017 includes a reduction of approximately $\$ 161$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 37$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the first quarter includes an increase of approximately $\$ 164$ million related to FX translation.
5) The second quarter of 2017 includes a reduction of approximately $\$ 19$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 19$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the second quarter includes an increase of approximately $\$ 50$ million related to FX translation.
(6) The third quarter of 2017 includes a reduction of approximately $\$ 34$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 28$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the third quarter includes an increase of approximately $\$ 7$ million related to FX translation.
(7) The fourth quarter of 2017 includes a reduction of approximately $\$ 47$ million related to the sale or transfers to HFS of various loan portfolios, including a reduction of $\$ 22$ million related to the transfers of a real estate loan portfolio to HFS. Additionally, the fourth quarter includes a decrease of approximately $\$ 106$ million related to FX translation.
(8) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
9) December 31, 2016, March 31, 2017, June 30, 2017, September 30, 2017 and December 31, 2017 exclude $\$ 29$ million, $\$ 28$ million, $\$ 27$ million, $\$ 27$ million and $\$ 25$ million, respectively, of consumer loans which are carried at fair value.
(10) December 31, 2016, March 31, 2017, June 30, 2017, September 30, 2017 and December 31, 2017 exclude $\$ 3.5$ billion, $\$ 4.0$ billion, $\$ 4.2$ billion, $\$ 4.3$ billion and $\$ 4.9$ billion, respectively, of corporate loans which are carried at fair value.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## COMPONENTS OF PROVISION FOR LOAN LOSSES

| (In millions of dollars) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $4 Q$2016 |  | $\begin{gathered} 1 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 2 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 3 Q \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} 4 Q \\ 2017 \\ \hline \end{gathered}$ |  | 4Q17 Increase/ (Decrease) from |  | Full Year 2016 |  | Full Year 2017 |  | YTD 2017 vs. YTD 2016 Increase/ (Decrease) |
|  |  |  | 3Q17 | 4Q16 |  |  |  |  |  |  |  |  |  |  |  |
| Global Consumer Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses | \$ | 1,516 |  |  | \$ | 1,603 | \$ | 1,615 | \$ | 1,704 | \$ | 1,640 | (4\%) | 8\% | \$ | 5,610 | \$ | 6,562 | 17\% |
| Credit Reserve Build / (Release) |  | 164 |  | 177 |  | 125 |  | 486 |  | 177 | (64\%) | 8\% |  | 708 |  | 965 | 36\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 1,105 |  | 1,190 |  | 1,181 |  | 1,239 |  | 1,186 | (4\%) | 7\% |  | 3,919 |  | 4,796 | 22\% |
| Credit Reserve Build / (Release) |  | 117 |  | 152 |  | 101 |  | 463 |  | 153 | (67\%) | $31 \%$ |  | 653 |  | 869 | 33\% |
| Retail Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 83 |  | 37 |  | 39 |  | 88 |  | 30 | (66\%) | (64\%) |  | 205 |  | 194 | (5\%) |
| Credit Reserve Build / (Release) |  | (22) |  | 7 |  | (7) |  | (47) |  | 3 | NM | NM |  | (11) |  | (44) | NM |
| Citi-Branded Cards |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 539 |  | 633 |  | 611 |  | 611 |  | 592 | (3\%) | 10\% |  | 1,909 |  | 2,447 | 28\% |
| Credit Reserve Build / (Release) |  | 78 |  | 92 |  | 26 |  | 192 |  | 87 | (55\%) | 12\% |  | 384 |  | 397 | 3\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 483 |  | 520 |  | 531 |  | 540 |  | 564 | 4\% | 17\% |  | 1,805 |  | 2,155 | 19\% |
| Credit Reserve Build / (Release) |  | 61 |  | 53 |  | 82 |  | 318 |  | 63 | (80\%) | 3\% |  | 280 |  | 516 | 84\% |
| Latin America |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 248 |  | 253 |  | 277 |  | 295 |  | 292 | (1\%) | 18\% |  | 1,040 |  | 1,117 | 7\% |
| Credit Reserve Build / (Release) |  | 36 |  | 12 |  | 50 |  | 44 |  | 19 | (57\%) | (47\%) |  | 83 |  | 125 | 51\% |
| Retail Banking |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 138 |  | 137 |  | 151 |  | 143 |  | 153 | 7\% | 11\% |  | 541 |  | 584 | 8\% |
| Credit Reserve Build / (Release) |  | 31 |  | 14 |  | 27 |  | 13 |  | (5) | NM | NM |  | 91 |  | 49 | (46\%) |
| Citi-Branded Cards |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 110 |  | 116 |  | 126 |  | 152 |  | 139 | (9\%) | 26\% |  | 499 |  | 533 | 7\% |
| Credit Reserve Build / (Release) |  | 5 |  | (2) |  | 23 |  | 31 |  | 24 | (23\%) | NM |  | (8) |  | 76 | NM |
| Asia (1) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 163 |  | 160 |  | 157 |  | 170 |  | 162 | (5\%) | (1\%) |  | 651 |  | 649 | - |
| Credit Reserve Build / (Release) |  | 11 |  | 13 |  | (26) |  | (21) |  | 5 | NM | (55\%) |  | (28) |  | (29) | (4\%) |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 65 |  | 62 |  | 54 |  | 69 |  | 60 | (13\%) | (8\%) |  | 261 |  | 245 | (6\%) |
| Credit Reserve Build / (Release) |  | 12 |  | (6) |  | (9) |  | (23) |  | 6 | NM | (50\%) |  | (6) |  | (32) | NM |
| Citi-Branded Cards |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 98 |  | 98 |  | 103 |  | 101 |  | 102 | 1\% | 4\% |  | 390 |  | 404 | 4\% |
| Credit Reserve Build / (Release) |  | (1) |  | 19 |  | (17) |  | 2 |  | (1) | NM | - |  | (22) |  | 3 | NM |
| Institutional Clients Group (ICG) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 119 |  | 25 |  | 71 |  | 44 |  | 225 | NM | 89\% |  | 516 |  | 365 | (29\%) |
| Credit Reserve Build / (Release) |  | (53) |  | (176) |  | (15) |  | (38) |  | 8 | NM | NM |  | (64) |  | (221) | NM |
| Corporate / Other |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Credit Losses |  | 61 |  | 81 |  | ${ }_{24}$ |  | 29 |  | 15 | (48\%) | (75\%) |  | 435 |  | 149 | (66\%) |
| Credit Reserve Build / (Release) |  | (80) |  | (35) |  | (154) |  | (79) |  | (49) | 38\% | 39\% |  | (456) |  | (317) | 30\% |
| Total Provision for Loan Losses | \$ | 1,727 | \$ | 1,675 | \$ | 1,666 | \$ | 2,146 | \$ | 2,016 | (6\%) | 17\% | \$ | 6,749 | \$ | 7,503 | 11\% |

(1) Asia GCB includes NCLs and credit reserve builds (releases) for certain EMEA countries for all periods presented.

NM Not meaningful
Reclassified to conform to the current period's presentation.

## NON-ACCRUAL ASSETS

(In millions of dollars)

```
Non-Accrual Loans (1)
Corporate Non-Accrual Loans By Region
    North America
    EMEA
    Latin America
    M, Asia
Total
```

Consumer Non-Accrual Loans By Region (2) (3)
North America
Latin America
Asia (4)

## OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS

Institutional Clients Group
Global Consumer Banking
TOTAL OTHER REAL ESTATE OWNED (OREO) (5)

```
OREO By Region:
    North America
    North Am
    Latin America
    Asia
```

Total

## Other Repossessed Assets

Non-Accrual Assets (NAA) (6) Corporate Non-Accrual Loans
Consumer Non-Accrual Loans
Non-Accrual Loans (NAL)
OREO
Non-
Non-Accrual Assets (NAA)
NAL as a \% of Total Loans
NAA as a \% of Total Assets
Allowance for Loan Losses as a \% of NAL
(1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card credit card loans
(2) The fourth quarter of 2016 reflects the transfers of
(3) Excludes SOP 03-3 purchased distressed loans.
(4) Asia GCB includes balances for certain EMEA countries for all periods presented
(5) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral. Also
includes former premises and property for use that is no longer contemplated.
(6) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

## Common Equity Tier 1 Capital Ratio and Components ${ }^{(1)}$

Citigroup Common Stockholders' Equiti ${ }^{(4)}$
Add: Qualifying noncontrolling interests
Regulatory
Less:
Accumulated net unrealized losses on cash flow hedges, net of tax ${ }^{(5)}$
Cumulative unrealized net gain (loss) related to changes in fair value of financial
liabilities attributable to own creditworthiness, net of tax
Intangible Assets:
Goodwill, net of related deferred tax liabilities (DTLs)
Identifiable intangible
Identifiable intangible assets other than mortgage servicing rights
(MSRs), net of related DTLs
efined benefit pension pan net ass
Deferred tax assets (DTAs) arising from net operating loss, foreign tax credit
and general business credit carry-forwards
Excess over $10 \% / 15 \%$ limititaions for other DTAs, certain
common stock investments and MSRs
Common Equity Tier 1 Capital (CET1)
Risk-Weighted Assets (RWA)
Common Equity Tier 1 Capital Ratio (CET1/RWA)
Supplementary Leverage Ratio and Components
Common Equity Tier 1 Capital (CET1)
Additional Tier 1 Cal T1C) (CET1
Tallor
Total Leverage Exposure (TLE)
Supplementary Leverage Ratio (T1C/TLE)

## Tangible Common Equity, Book Value Per Share and Tangible Book Value

## Per Share

Common Stockholders' Equity
Less:

$$
\begin{aligned}
& \text { Goodwill } \\
& \text { Intangible assets (other than MSRs }
\end{aligned}
$$

Goodwill and identifiaible in intangible assets (other than MSRs) related to assets HFS Tangible Common Equity (TCE)
Common Shares Outstanding (CSO)
Book Value Per Share (Common Equity/CSO)
Tangible Book Value Per Share (TCE/CSO)

| $\begin{gathered} \text { December 31, } \\ 2016 \end{gathered}$ |  | March 31, $2017^{(2)}$ |  | June 30, <br> 2017 |  | September 30, 2017 |  | $\begin{gathered} \text { December 31, } \\ 2017^{(3)} \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 206,051 | \$ | 208,907 | \$ | 210,950 | \$ | 208,565 | \$ | 181,671 |
|  | 129 |  | 133 |  | 143 |  | 144 |  | 153 |
|  | (560) |  | (562) |  | (445) |  | (437) |  | (698) |
|  | (61) |  | (173) |  | (291) |  | (416) |  | (721) |
|  | 20,858 |  | 21,448 |  | 21,589 |  | 21,532 |  | 22,052 |
|  | 4,876 |  | 4,738 |  | 4,587 |  | 4,410 |  | 4,401 |
|  | 857 |  | 836 |  | 796 |  | 720 |  | 896 |
|  | 21,337 |  | 21,077 |  | 20,832 |  | 20,068 |  | 13,072 |
|  | 9,357 |  | 9,012 |  | 8,851 |  | 9,298 |  |  |
| \$ | 149,516 | \$ | 152,664 | \$ | 155,174 | \$ | 153,534 | \$ | 142,822 |
| \$ | 1,189,680 | \$ | 1,191,397 | \$ | 1,188,167 | \$ | 1,182,918 | \$ | 1,155,099 |
|  | 12.57\% |  | 12.81\% |  | 13.06\% |  | 12.98\% |  | 12.36\% |
| \$ | 149,516 | \$ | 152,664 | \$ | 155,174 | \$ | 153,534 | \$ | 142,822 |
|  | 19,874 |  | 19,791 |  | 19,955 |  | 19,315 |  | 19,555 |
| \$ | 169,390 | \$ | 172,455 | \$ | 175,129 | \$ | 172,849 | \$ | 162,377 |
| \$ | 2,345,391 | \$ | 2,372,177 | \$ | 2,418,658 | \$ | 2,430,582 | \$ | 2,432,491 |
|  | 7.22\% |  | 7.27\% |  | 7.24\% |  | 7.11\% |  | 6.68\% |
| \$ | 205,867 | \$ | 208,723 | \$ | 210,766 | \$ | 208,381 | \$ | 181,487 |
|  | 21,659 |  | 22,265 |  | 22,349 |  | 22,345 |  | 22,256 |
|  | 5,114 |  | 5,013 |  | 4,887 |  | 4,732 |  | 4,588 |
| \$ | 72 |  | 48 |  | 120 |  | 48 |  | $\underline{32}$ |
|  |  |  |  |  |  |  |  |  |  |
|  | 2,772.4 |  | 2,753.3 |  | 2,724.6 |  | 2,644.0 |  | 2,569.9 |
| \$ | 74.26 | \$ | 75.81 | \$ | 77.36 | \$ | 78.81 | \$ | 70.62 |
| \$ | 64.57 | \$ | 65.88 | \$ | 67.32 | \$ | 68.55 | \$ | 60.16 |

(1) See footnote 2 on page 1
(2)
See
(3) See footnote 1 on page 1
(4) Excludes issuance costs related to outstanding preferred stock in accordance with Federal Reserve Board regulatory reporting requirements.
(6) Common Equity Tier T Capital is adjusted for accumulated net unreaized gains (losses) on cash fiow hedges incluced in accumulated other comprehensive income that relate to the hedging of items not recognized at fair value on the balance she
(6) The cumulative impact of changes in Citigroup's own creditworthiness in valuing liabilities for which the fair value option has been elected, and own-credit valuation adjustments on derivatives, are excluded from Common Equity Tier 1 Capital, in accordance with the U.S. Basel III rules.
(8) Assets subject to $10 \% / 15 \%$ limitations include MSRs, DTAs arising from temporary differences and significant common stock investments in unconsolidated financial institutions.
(9) Add periods presented prior to December 31 , 2017 , the deduction related only to DTAS arising from temporary difterences that exceeded the $10 \%$ limitation.

Reclassified to conform to the current period's presentation.

