

Topic	Applicability	Summary of Changes
<b>Supplier Diversity &amp; Supplier Principles</b>	All Suppliers	Formerly “Supply Chain Development, Inclusion & Sustainability.”
<b>Customer-Facing Services</b>	Supplier interacts with any individual in such individual’s capacity as a past, current, or potential customer of Citi or of a related party (such as an employee or a representative) of such customer (each such individual, a “Customer”).	Formerly “Global Complaints.”
<b>Information Security</b>	<ul style="list-style-type: none"> <li>• Suppliers that access/process/manage/store Citi Information; <i>and/or</i></li> <li>• Supplier responsible as a Host for Citi branded Internet facing applications; <i>and/or</i></li> <li>• Suppliers with connectivity to Citi’s network resources; <i>and/or</i></li> <li>• Supplier requiring unescorted access to Citi facilities.</li> </ul>	Updates to: <ul style="list-style-type: none"> <li>• References to applicable security management standards</li> <li>• Media handling standards</li> <li>• Cryptographic Control requirements</li> <li>• Access Control requirements</li> <li>• Vulnerability and Threat Management standards</li> <li>• Data Protection standards</li> <li>• Security Incident Management standards</li> <li>• Information Security Management &amp; Training standards</li> </ul>
<b>AI/ML Ethical Principles</b>	Suppliers that utilize Artificial Intelligence/ Machine Learning (AI/ML), as defined by Citi in these Requirements for Suppliers, in any part of the product/ service that they are providing.	Added new content per new requirement for Artificial Intelligence/Machine Learning (AI/ML)
<b>Appendix/Definitions</b>		
Artificial Intelligence (AI), Machine-Learning (ML), AI Categories, Cloud Region, Availability Zone		New Definitions added