



Information on the processing of personal data through a video surveillance system

1. Data Controller

Citibank Europe Plc, Greece Branch, Othonos 8, 105 57 Athens, tel. 210 3292025

2. Purpose of processing and legal basis

We are using a surveillance system for the purpose of protecting persons and property. Processing is necessary for the purposes of our legitimate interests pursued as a Data Controller (article 6 par. 1 f GDPR).

3. Analysis of legitimate interests

Our legitimate interests consist of the need to protect our offices and the property located therein from illegal acts, such as but not limited to theft. The same applies to the safety of life, physical integrity, health as well as the property of our staff and third parties who are legally located in the monitored area. We only collect image data and limit monitoring in areas assessed as high risk to commit illegal acts e. g. theft, in our offices and in the entrance, without focusing on areas where it may be possible to limit excessively the private life of the individuals captured in the images, taking into account the right to respect their personal data.

4. Recipients

The recorded material is accessible only by our competent/authorized staff which is responsible for the safety of the property. This material is not transmitted to third parties, except in the following cases: a) to the competent judicial, prosecution and police authorities when it includes information necessary for the investigation of a criminal offence concerning persons or property of the data controller, b) to the competent judicial, prosecution and police authorities when they legally request data, during the exercise of their duties, and c) to the victim or the perpetrator of a criminal offense, when it concerns data which may constitute evidence of an act.

5. Storage period

We keep the data for seven (7) days, following lapse of which it is automatically deleted. If during this period we establish an incident, we isolate part of the video and keep it for one (1) month additionally, in order to investigate the incident and initiate legal proceedings to defend our legitimate interests; while if the incident concerns a third party, we will keep the video for up to three (3) more months.

6. Rights of data subjects

The data subjects have the following rights:

- Right of access: you have the right to know if we process your image and, if so, to obtain a copy thereof.

- Restriction right: you have the right to request the restriction of the processing, for example not to delete data that you deem necessary to establish, exercise or support legal claims.
- Right to object: you have the right to object to the processing.
- Right to erase: you have the right to request that we erase your data.

You may exercise your rights by sending an e-mail to Dataprotectionofficer@citi.com or by mail at our postal address or by delivering to us in person your application at our branch address. In order for us to examine your request related to your image, you need to determine when approximately you were in the range of the camera and provide us with an image to facilitate us locating your own data and hide the image data of third parties. Alternatively, we give you the opportunity to visit our branch to show you the images in which you appear. We also point out that the exercise of the right to object or erase does not imply the immediate erasure of data or the modification of the processing. In any case we will reply to you in detail as soon as possible, within the time limits set by GDPR.

7. Right to file a complaint

If you consider that the processing of your data violates EU Regulation 2016/679, you have the right to file a complaint with the supervisory authority. The competent supervisory authority for Greece is the Data Protection Authority, Kifissias 1-3, 115 23, Athens, <https://www.dpa.gr/>, tel . 210 6475600.