Through our core business and philanthropy, we address some of society’s greatest challenges—an imperative stated in our mission and an idea that shapes our decisions every day. Our ESG commitments are an essential part of our firm-wide strategy, deeply integrated into our business and long-term priorities, yet nimble to adjust and respond to the ever-changing realities around the globe. For a comprehensive view of our ESG governance, approach and initiatives, read our full 2020 ESG Report.

Support communities most impacted by COVID-19 and aid in an equitable recovery
- Committed over $100 million in support of COVID-19-related relief and economic recovery efforts
- Selected by Gavi, the Global Vaccine Alliance, as sole financial advisor to the COVAX Facility to support the fair and equitable distribution of vaccines

Play a leading role in driving the transition to a low-carbon economy
- Launched our 2025 Sustainable Progress Strategy, including our $250 Billion Environmental Finance Goal; measuring and managing the climate risk and impact of our client portfolio; and reducing the environmental footprint of our facilities
- Committed to net zero greenhouse gas emissions by 2050, including emissions associated with our financing, and our own operations by 2030

Leverage our core business capabilities and philanthropy to help close the racial wealth gap and increase economic mobility in the U.S.
- Launched $1 billion in strategic initiatives to provide greater access to banking and credit in communities of color, increase investment in Black-owned businesses, expand homeownership, and advance anti-racist practices in the financial services industry

Continue transparency around pay equity and reduce our raw pay gap
- Publicly shared an update on our progress, showing improvements in median pay for women globally and U.S. minorities
2020 Executive Summary

Invest in companies tackling society’s biggest challenges
- Invested in 13 companies through Citi’s $200 million Impact Fund, the majority of which are founded by women and/or minorities

Increase affordable housing in the U.S.
- Provided $7 billion in loans for affordable housing projects in the U.S., making Citi the largest U.S. affordable housing development lender for the 11th consecutive year
- Issued inaugural $2.5 billion Affordable Housing Bond, the largest-ever social bond from an issuer in the private sector

Advance economic progress in underserved and low-income communities in emerging markets
- Supported $289 million in debt transactions to fund inclusive businesses and microfinance institutions globally

Respect human rights in our financing of client activities
- Screened more than 600 transactions under our Environmental and Social Risk Management Policy and flagged 25 of those transactions for enhanced due diligence
- Screened an additional 100 client relationships for region-specific human rights risks

Address global issue of youth unemployment
- Expanded the global Pathways to Progress job skills-building initiative, led by a three-year, $100 million investment from the Citi Foundation

Support the equitable growth of underserved communities around the world
- $100 million in philanthropic grants provided by the Citi Foundation

Make a positive impact in our communities through employee volunteerism
- Over 63,000 volunteer engagements as part of Citi’s 15th annual Global Community Day Reimagined across 73 countries and territories