



To: Citi Suppliers in Argentina

From: Resource Management Organization (RMO) Communications

Re: Changes in Invoice Receipts Due to COVID-19

Citi is closely monitoring the evolving COVID-19 situation and taking proactive measures to preserve the health and safety of our colleagues and their families, as well as our clients and the communities we serve.

As a result, the Citi Resource Management Organization (RMO) is asking all suppliers to send invoices for payment via email to PagoProveedores-Arg@imcla.lac.nsroot.net. This will eliminate the need for Citi staff to be on location to scan paper invoices.

Thank you for your cooperation and support as we strive to continue providing you great service.

For any questions regarding this change, please contact the [RMO Customer Service Desk](#).

Citi will continue to closely monitor the situation and inform you of any measures taken that apply to you as a supplier. Please stay up-to-date on the situation by visiting: Citigroup.com/suppliers page.

Para: Proveedores de Citi en Argentina

De: Comunicaciones de Resource Management Organization (RMO)

Asunto: Cambios en la recepción de Facturas debido al COVID-19

Citi está monitoreando de manera cercana el desarrollo de la situación del COVID-19, y proactivamente tomando las medidas necesarias para preservar la salud y la seguridad de nuestros empleados y sus familiares, así como de nuestros clientes y las comunidades donde operamos.

Como resultado de esto, Citi Resource Management Organization (RMO) solicita a todos sus proveedores a enviar sus facturas pendientes de pago a PagoProveedores-Arg@imcla.lac.nsroot.net. Esto eliminará la necesidad de que los empleados de Citi estén en los locales físicos para escanear facturas físicas.

Gracias por su cooperación y apoyo mientras continuamos brindándole excelente servicio.

Si tiene consultas relacionadas con este cambio, favor contacte al [RMO Customer Service Desk](#).

Citi continuará monitoreando de manera cercana la situación e informándole si es necesario tomar medidas adicionales como proveedor. Por favor manténgase al tanto de la información más reciente, visitando nuestro sitio web. Citigroup.com/suppliers page.



To: Citi Suppliers in Bahamas

From: Resource Management Organization (RMO) Communications

Re: Changes in Invoice Receipts due to COVID-19

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As a result, the Citi Resource Management Organization (RMO) is asking all suppliers to send invoices for payment via email to [*CT INTL SSU](mailto:*CT_INTL_SSU). This will eliminate the need for Citi staff to be on location to scan paper invoices. Once the current environment stabilizes and we return to normal processing, Citi will require a hard copy of invoices to match all invoices that are sent via email due to country regulatory requirements.

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To: Citi Suppliers in Costa Rica

From: Resource Management Organization (RMO) Communications

Re: Changes in Invoice Receipts due to COVID-19

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As a result, the Citi Resource Management Organization (RMO) is asking all suppliers to send invoices for payment via email to facturacr@citi.com. This will eliminate the need for Citi staff to be on location to scan paper invoices.

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Para: Proveedores de Citi en Costa Rica

De: Comunicaciones de Resource Management Organization (RMO)

Asunto: Cambios en la recepción de Facturas debido al COVID-19

Citi está monitoreando de manera cercana el desarrollo de la situación del COVID-10, y proactivamente tomando las medidas necesarias para preservar la salud y la seguridad de nuestros empleados y sus familiares, así como de nuestros clientes y las comunidades donde operamos.

Como resultado de esto, Citi Resource Management Organization (RMO) solicita a todos sus proveedores a enviar sus facturas pendientes de pago a facturacr@citi.com. Esto eliminará la necesidad de que los empleados de Citi estén en los locales físicos para escanear facturas físicas.

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To: Citi Suppliers in Dominican Republic

From: Resource Management Organization (RMO) Communications

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As a result, the Citi Resource Management Organization (RMO) is asking all suppliers to send invoices for payment via email to dr.btss@imcla.lac.nsroot.net. This will eliminate the need for Citi staff to be on location to scan paper invoices. Once the current environment stabilizes and we return to normal processing, Citi will require a hard copy of invoices to match all invoices that are sent via email due to country regulatory requirements.

Thank you for your cooperation and support as we strive to continue providing you great service.

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Para: Proveedores de Citi en Dominican Republic

De: Comunicaciones de Resource Management Organization (RMO)

Asunto: Cambios en la recepción de Facturas debido al COVID-19

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De: Comunicaciones de Resource Management Organization (RMO)

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Como resultado de esto, Citi Resource Management Organization (RMO) solicita a todos sus proveedores a enviar sus facturas a su contacto de Citi vía correo electrónico dr.btss@imcla.lac.nsroot.net. Esto eliminara la necesidad de que los empleados de Citi estén en los locales físicos para escanear facturas físicas. Tan pronto se normalice la situación y volvamos al proceso regular, Citi requerirá una copia física de las facturas, para asegurar que éstas igualan a aquellas que fueron enviadas de manera electrónica debido a requerimientos regulatorios del país.

Gracias por su cooperación y apoyo mientras continuamos brindándole excelente servicio. Si tiene consultas relacionadas con este cambio, favor contacte al [RMO Customer Service Desk](#).

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To: Citi Suppliers in Puerto Rico

From: Resource Management Organization (RMO) Communications

Re: Changes in Invoice Receipts Due to COVID-19

Citi is closely monitoring the evolving COVID-19 situation and taking proactive measures to preserve the health and safety of our colleagues and their families, as well as our clients and the communities we serve.

As a result, the Citi Resource Management Organization (RMO) is asking all suppliers to:

- Send invoices for payments not related to a Purchase Order via email to your Citi Business Contact.
- Send invoices related to a Purchase Order to PUERTORICOINVOICES@imcnam.ssmb.com

This will eliminate the need for Citi staff to be on location to scan paper invoices. **Please only send .pdf or .tiff images to these email boxes.** Do not send Excel spreadsheets or Word documents to these email boxes.

Thank you for your cooperation and support as we strive to continue providing you great service. For any questions regarding this change, please contact the [RMO Customer Service Desk](#).

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To: Citi Suppliers in Venezuela

From: Resource Management Organization (RMO) Communications

Re: Changes in Invoice Receipts due to COVID-19

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Para: Proveedores de Citi en Venezuela

De: Comunicaciones de Resource Management Organization (RMO)

Asunto: Cambios en la recepción de Facturas debido al COVID-19

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