



Chief Operating Office (COO) PRIVACY STATEMENT

SCOPE

This Privacy Statement ("**Statement**") explains to Citi's suppliers' directors, personnel, suppliers, contractors and temporary staff or other contacts or persons ("**you**") how certain Citi data controllers referenced below ("**we**", "**Citi**", "**us**") process personal data about you. When we refer to a "Citi Company" or "Citi Companies" we mean another part of our corporate group now or in the future, including such Citi Companies' officers, directors, employees, contractors, temporary staff, agents, representatives, and professional advisers. This includes the Citi Companies that can be found in the link provided in this document. We advise you to read the Privacy Statement in its entirety.

As used herein, the term "Personal Information" means any information:

- that identifies or can be used to identify you or your household;
- that relates to, describes, is reasonably capable of being associated with, or could reasonably be linked (directly or indirectly) with you or your household.
- that can be used to authenticate you or provide access to an account;
- that relates to you and that might be sensitive (such as personal medical or health information, account number, account value).

We invite You to click below to get answers to questions regarding this Privacy Statement.

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What Personal Information is collected?

We generally obtain your personal data from our suppliers, from you or from our dealings with you, or in certain instances from third parties, in each case as further specified below in this Statement. References to 'our suppliers' refers to, depending on who you are, your employer or the company you are associated with as a director, officer or representative, or other entity that has an agreement with us or where such agreement is contemplated.

Citi collects and may use certain Personal Information about You that You may voluntarily provide during the onboarding process (including, without limitation, your email addresses, your telephone numbers, other contact details, the identity of your current employer and other biographical information). Citi may also collect personal information that you provide about others including dependents, beneficiaries and next of kin.



Which Citi entity controls my Personal Information?

Your Personal Information will be controlled by Citigroup Inc. NY, USA and/or its affiliates. The relevant data controllers of such personal data are the Citi entities that receive or benefit from services being provided by our suppliers pursuant to a contractual relationship (or a contemplated contractual relationship) between Citi and our suppliers. Information in relation to other Citi Companies who may receive or benefit from the services being provided by our suppliers can be found using the following web link and clicking on the relevant region and country in order to locate entity and contact information: <http://www.citigroup.com/citi/about/countrypresence/>.

Does Citi process personally identifiable information?

We process the following personal data about you:

1. information that you provide to us directly (this may include your name, company, title and job description and your contact details such as your email address and telephone number and business address and bank details such as account number and bank name);
2. information about you provided by our suppliers (this may include your name, company, title and job description, your contact details such as your email address and telephone number and business address and bank details such as account number and bank name);
3. information within any emails or other communications that you or our suppliers send to us or that we obtain through your or our suppliers' use of our systems;
4. information that we learn or obtain about you from our dealings with you;
5. information that we obtain from any government issued documents that you provide to us (including passport and identification cards);
6. information that we learn about you from public sources (such as global news databases or open-source searches);
7. information that we learn about you from economic or trade sanctions lists; and
8. any other information about your relationship with us.

What are cookies, and how are they used to collect Personal Information?

A cookie is a piece of data stored on Your device containing information about You. We may use unique identifiers such as cookies and similar technologies to collect from you: browser, device information and browsing information such as time spent on the Website, pages visited, language preferences, and other traffic data. These cookies may contain or reflect segment or other interest-based data in a de-identified form including interests across other sites. We may also collect from You various attributes associated with your device (such as IP address, installed fonts, language and browser settings, and time zone) in order to create a device fingerprint or identifier so that we can recognize your device.

You have the ability to accept or decline cookies by modifying the settings in Your browser. However, You may not be able to use all the features of the Website if cookies are disabled.

We occasionally use third party companies to set cookies on our websites and gather cookie information on our behalf. In some cases, We will also use another company to operate web servers for our sites. We use the cookie information gathered by these companies in the same manner as stated above. Third parties are prohibited from using these cookies for their own purposes or sharing the information gathered in connection with the cookies with others.

How will my Personal Information be used?

We may transfer Your personal data between Citi and its affiliates and/or third parties (e.g., our service providers). For a list of the countries in which we operate, please see <http://www.citigroup.com/citi/about/countrypresence/>.

In addition to other uses described herein, Citi will use your Personal Information with your consent and/or when we have a legal obligation or for legitimate business purposes, including but not limited to:

1. Providing Services, including providing the functionality of the Website and fulfilling your requests.

2. To process your registration and facilitate your participation in the Website and provide you with related customer service.
3. To manage our contractual relationship with you and/or to comply with a legal obligation.
4. To aggregate, deidentify and/or anonymize Personal Information. We may aggregate, deidentify and/or anonymize Personal Information so that it will no longer be considered Personal Information. We do so to generate other data for our use, which we may use and disclose for any purpose.
5. To accomplish our other business purposes.
6. For data analysis, such as to improve the efficiency of the Services.
7. For audits, to verify that our internal processes function as intended and are compliant with legal, regulatory or contractual requirements.
8. For fraud and security monitoring purposes, such as to detect and prevent cyberattacks or attempts to commit identity theft.

How will my Personal Information be shared?

We use and disclose your Personal Information with your consent and/or when we have a legal obligation or legitimate interest to do so. We (or any third party on our behalf) may disclose personal data to others as follows:

1. to any other Citi Company for the purpose of managing our and/or their relationship with you, our suppliers and for the other purposes identified in this Statement. In addition, you should be aware that your (or your employer's) interactions with other Citi businesses and functions other than Citi's Chief Operating Office may mean that those functions are provided with and process your personal data in connection with their receipt of services, relationship management or for other reasons specified in this Statement;
2. to our suppliers in connection with the services provided to us, and for the other purposes set out in this Statement;
3. as required in order to establish, exercise and/or defend and/or to protect legal claims, including in relation to our contracts with our suppliers and in order to protect the rights, property, and/or safety of us, our business, any Citi Company, our suppliers and/or others, including making disclosures to legal advisors, government and law enforcement authorities and to other parties involved in, or contemplating, legal proceedings;
4. to competent domestic and/or foreign regulatory, prosecuting, tax or governmental authorities, courts, or other tribunals in any jurisdiction, upon their request or in accordance with or as desirable in respect of any applicable law;
5. to communicate with credit reference and credit information agencies;
6. to any other third parties to the extent that such disclosure is required under applicable law or to enable us to receive services from our suppliers;
7. in the case of threatened or initiated litigation, Citi and any Citi Company may process and exchange personal data with Citi management and internal and external legal counsel;
8. in the case of substantial business risks and for compliance with laws, risk criteria, procedures, and policies, we and any Citi Company may process and exchange personal data with the responsible chief trust officer, senior risk officer, compliance officer, legal officer, tax officer, anti-money laundering officer, fraud officer, audit officer, data protection officer, control officer, Citi leadership team, and Citi managers;
9. with Citi management and internal and external legal counsel as required in order to establish, exercise or defend or to protect legal claims, including in relation to our contracts with our clients and in order to protect the rights, property and/or safety of us, our business, any Citi Company, our clients and/or others including making disclosures to legal, tax or other professional advisors, government and law enforcement authorities and with other parties involved in, or contemplating, legal proceedings;
10. to any competent regulatory, prosecuting, tax or governmental authorities, courts, or other tribunals in any jurisdiction: (i) for or in connection with an examination of us by bank or other examiners; (ii) pursuant to subpoena or other legal process; (iii) at the express direction of any other authorised government agency; (iv) to our internal or external legal counsel or auditors;
11. to others to whom we are required to make such disclosure by applicable law; and
12. to prospective sellers or buyers as part of a sale or merger of our or any Citi Company's business or



assets.

If Citi appoints third parties to host, maintain, manage, or to provide other services in relation to the Website or the Services, then your Personal Information may be accessed and used by these third parties to the extent necessary to fulfill their hosting, maintenance, managerial, and/or other functions.

Where will my Personal Information be stored?

Your personal information will be stored in Citi's data centers are not intended to subject us to the laws or jurisdiction of any state, country, or territory other than those of the United States. Information about you may be stored and processed in any country where we have facilities or in which we engage service providers. You consent to the transfer of information to countries outside of your country of residence, including the United States, which may have data protection rules that are different from those of your country. In certain circumstances, courts, law enforcement agencies, regulatory agencies, or security authorities in those other countries may be entitled to access your Personal Information.

What about other websites?

The Website may contain links to other websites. Please note that Citi is not responsible for the privacy or information security practices of other websites. You should carefully review the applicable privacy and information security policies and statements for any other websites to which you click through to via the Website. This Privacy Statement applies solely to Your Personal Information collected by Citi.

Is the Personal Information collected about me secure?

We seek to use reasonable physical, electronic, and procedural measures to safeguard Personal Information within our organization against loss, theft, and unauthorized use, disclosure, or modification. Unfortunately, however, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while We strive to protect Your information, We cannot guarantee its security.

You are responsible for maintaining the secrecy of Your password and other Website registration information, and for controlling access to Your email communications at all times. If you have reason to believe that your interaction with us is no longer secure, please immediately notify us at SupplierDataSubjectRequests@citi.com.

What happens when Citi changes this Privacy Statement?

From time to time, We may revise this Privacy Statement. Updates may be made for any number of reasons, including to reflect industry initiatives, changes in the law, and changes to the scope of the Services, among other reasons. You can tell when We last updated the Privacy Statement by checking the "Last Updated" legend at the end of the Privacy Statement. Any changes will become effective when we post the revised Privacy Statement on the Website.

How long does Citi keep my Personal Information?

We retain Personal Information for as long is necessary for the purposes of our relationship with You or our supplier, including in connection with performing an agreement with You or our supplier or complying with a legal or regulatory obligation, and in any event, in accordance with Citi's records retention policy requirements.

Who can I contact about accessing, deleting or amending my Personal Information?

In certain countries/jurisdictions, You may have certain rights with respect to the Personal Information which Citi holds about You, including the right to access or correct (and sometimes, object to or delete) the information. If You have any questions related to our policy, please contact us at SupplierDataSubjectRequests@citi.com.

LEGAL BASIS AND USES FOR PERSONAL DATA

We process Your personal data for the reasons set out below.

Scenario	Answer
A. Where we are required to do so by applicable laws to do this	<ol style="list-style-type: none"> 1. To disclose information to government and/or regulatory bodies, courts or other third parties; and 2. To conduct compliance activities such as assessing and managing risk, maintenance of accounting and tax records, fraud, know your customer (KYC) and anti-money laundering (AML) detection and prevention and measures relating to sanctions and anti-terrorism laws and regulations and fighting crime. If you are unwilling to provide Your personal data in these circumstances, then we may be unable to receive (or continue receiving) the relevant service from You, Your employer, or the company or other entity that you are associated with.
B. Where necessary for our or a third party's legitimate interests (listed here) and where your interest do not override these interests)	<ol style="list-style-type: none"> 1. To enable us to receive services from our suppliers and to enable Citi Companies to provide any service to our clients and/or to Citi Companies' business or functions; 2. To manage and administer Citi's business, and to manage relationships with You and our suppliers; 3. To facilitate supplier risk management activities in order to comply with applicable legal, regulatory and compliance requirements (including conducting sanctions screening and reputational checks); 4. To communicate with credit reference and information agencies; 5. To help detect, prevent, investigate, and prosecute fraud and/or other criminal activity; 6. To manage our information technology and to ensure the security of our systems; 7. To disclose information to a governmental or regulatory body, court or other third party, when we believe that this is in our, or someone else's interests, but where local law does not require us to make this disclosure; and 8. To establish, exercise and/or defend legal claims and in order to protect and enforce Citi's rights, property and/or safety, and/or to assist our clients, suppliers and/or others to do this.

YOUR RIGHTS

1. You may ask us for a copy of Your personal data and You may ask us to correct it. In certain circumstances, You have the right to require us to erase Your personal data or to transfer it to other organisations. You also have rights to object to some processing of Your personal data and, where we have asked for your consent to process Your personal data, to withdraw this consent, although we generally do not rely on consent as the legal basis for processing your personal data. Where we process Your personal data because we have a legitimate interest in doing so (as explained above), You also have a right to object to this. You also have the right to restrict the processing of Your personal data in certain circumstances.
2. These rights may, depending on the particular right that You are seeking to exercise, be limited in some situations; for example, where it would infringe the rights of a third party (including our rights), where the personal data is required for the establishment, exercise and/or defence of legal claims, where we can demonstrate that we have legitimate grounds to continue processing your personal data, or where we are not in a position to identify you.
3. Relevant exceptions to and restrictions on your data subject rights are specified in the applicable laws, rules and/or regulation of your jurisdiction. Where required, we may inform you of relevant exceptions that we rely upon when responding to any request that you make. We may also ask you to verify your identity and to provide other details to help us to respond

to your request.

4. If you wish to exercise these rights, please contact us using the contact details in 'Contact Us' section of this document, or send your data subject requests to SupplierDataSubjectRequests@citi.com. We hope that we can satisfy any queries that you may have about the way we process your personal data. However, if you have unresolved concerns you also have the right to complain to the relevant data protection authorities.

Contact Us

If you have any other questions concerning this Privacy Statement, You may submit them to SupplierDataSubjectRequests@citi.com. Please do not send emails to us for other purposes.

For more details about how we process your personal data, you can contact our Data Protection Officer at dataprotectionofficer@citi.com or using the following information:

EU/EEA	UK
EU/EEA Data Protection Officer	UK Data Protection Officer
Citi	Citi
1 North Wall Quay	Citigroup Centre
Dublin	25 Canada Square
D01 T8Y1	London
Ireland	E14 5LB
Email: dataprotectionofficer@citi.com	United Kingdom
	Email: dataprotectionofficer@citi.com

CHANGES TO THE PRIVACY STATEMENT

This Statement became effective on 25 May 2018; it was last updated on 17 December 2021. If we change this Statement we will place any updated version(s) on this <https://www.citigroup.com/citi/suppliers/>. We encourage you to regularly review this Statement to ensure that you are always aware of what personal data we collect, how we use and otherwise process it and under what circumstances we share it with third parties.

