

For queries related to **NEFT/RTGS** transactions, please send email to the below email IDs provided:

citipaymentquerydesk@citi.com

pay.ops@citi.com (*Only for recall related issues*)

rtgs.citi@citi.com

Please find below the telephone numbers for **NEFT & RTGS** related queries:

022-68908991

022-68908992

022-68909831