

Annexure C

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

Data for month ending August 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April 2021	0	0	0	0
2	May 2021	0	0	0	0
3	June 2021	0	0	0	0
4	July 2021	0	0	0	0
5	Aug 2021	0	0	0	0
6	Sep 2021	0	0	0	0
7	Oct 2021	0	0	0	0
8	Nov 2021	0	0	0	0
9	Dec 2021	0	0	0	0
10	Jan 2022	0	0	0	0
11	Feb 2022	0	0	0	0
12	Mar 2022	0	0	0	0
13	Apr 2022	0	0	0	0
14	May 2022	0	0	0	0

15	June 2022	0	0	0	0
16	July 2022	0	0	0	0
17	Aug 2022	0	0	0	0
18	Sept 2022	0	0	0	0
19	Oct 2022	0	0	0	0
20	Nov 2022	0	0	0	0
21	Dec 2022	0	0	0	0
22	Jan 2023	0	0	0	0
23	Feb 2023	0	0	0	0
24	Mar 2023	0	0	0	0
25	Apr 2023	0	0	0	0
26	May 2023	0	0	0	0
27	June 2023	0	1	1	0
28	July 2023	0	0	0	0
29	Aug 2023	0	0	0	0
30	Sep 2023	0	0	0	0
31	Oct 2023	0	0	0	0
32	Nov 2023	0	0	0	0
33	Dec 2023	0	0	0	0
34	Jan 2024	0	0	0	0
35	Feb 2024	0	0	0	0
36	Mar 2024	0	0	0	0
37	Apr 2024	0	0	0	0
38	May 2024	0	0	0	0
39	June 2024	0	0	0	0
40	July 2024	0	0	0	0
41	August 2024	0	0	0	0
	Grand Total	0	1	1	0

*Should include complaints of previous months resolved in the current month, if ANY

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	1	1	0

8	2024-25(upto August 2024)	0	0	0	0
	Grand Total	0	1	1	0