

# Standard Pricing Grid

I. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of **updated** standard charges to be levied for physical Collections products

Product Description	Level 1
	Standard Charges
<b>RECEIVABLES <sup>(M)</sup></b>	
<b>A Speed Collect</b>	
<b>I Citiclear (D0-D1)</b>	i) For Guaranteed funds 0.35/1000 ii) Clear Funds : 0.15/1000
<b>II Citispeed</b>	i) For Guaranteed funds, 0.95/1000 ii) Clear Funds: 0.45/1000
<b>III Citicheck (D0-D5 basis)</b>	i) For Guaranteed funds, 6.4/1000 ii) Clear Fund 1.3/1000
Cluster 1	For Guaranteed fund 0.9/1000 Clear Funds : 0.2/1000
Cluster 7	For Guaranteed fund 5.75/1000 Clear Funds : 4.8/1000
(For D0-D0,D0-D1,D0-D2 arrangements, pricing will be computed by adding 0.25 per day. For eg : D0 D1 will be 0.25/1000 and D0-D2 will be 0.50/1000 etc. Anything above D0-D3 will be Nil.	
<b>NOTE:- In case of D0D0 arrangement- the price cannot be lower than O/N MCLR/as confirmed by Product manager</b>	
Courier Charge	Rs 90 per check
<b>IV Citianywhere (D0-D5 basis)</b>	12/1000 (Guaranteed Arrangement)
	9/M plus intt @ MCLR/as confirmed by Product Manager as per product on checks o/s after 20 days
	Clear Funds : 6/1000
Note : For increase in credit arrangement (vis-à-vis standard arrangement), thrupt pricing will be increased by 0.25 paise for every incremental day. Similarly, for decrease in credit arrangement (vis-à-vis standard arrangement), thrupt pricing will be decreased by 0.20 paise for every incremental day. Any change in rates will be communicated by Collections PM.	
Courier Charge	Rs 90 per check
Return Charge	Rs 240 per Inst + int on Returns for Guaranteed customer @ MCLR/ as per product
Pick Up Charge	Rs 800 per month per pick up point
Flat charge per instrument	NON-Standard charges, maintained as per form/product confirmation
Pickup pricing per visit	
Interest on outstanding	
Interest on Realization	
Courier charge per deposit	
<b>V Pricing for CASH PICKUP</b>	
Burial cost	3.0/1000
Pickup cost (both burial & non-burial cash)	As per the feasibility received.
Incremental Charges for Cash exceeding the Limit	175/50000
<b>VII One time setup charges for Cheque Pickups at new locations</b>	8700/Actuals
<b>Note: If the repricing impact is less than \$ 10M p.a., then Product Manager explicit approval required</b>	
Current rate of int is 14.5%	

For any customized set up and reporting requirement (Over and above basic banking services) pricing will be mutually agreed with the client

- II. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of **updated** standard charges to be levied for payment products

Product Description	Level 1
	Standard Charges
MIFT	Rs 2000 per instruction
Product Description	Level 1
	Standard Charges
Accounts Payable Paylink	
<b>Draft Solution</b>	
Cluster 1 (Managers Cheque/CCPP)	Rs 86 per issuance
Cluster 5 (DD- SBIPAR)	Rs 12/1000 with min Rs 200
Stop Payment / Cancellation	Rs 575 per draft/cheque
Courier Charges	Sent to Cust - Rs 60 per inst Sent to Bene Rs 115 per inst
<b>Electronic Transactions</b>	
NEFT Outward	Upto Rs. 10,000 : Rs.2.50/- per txn Above Rs. 10,000 to Rs 1 lakh:Rs 5/- per txn Above Rs.1 lakh to Rs.2 Lakh: Rs. 15/- per txn Above Rs 2 lakh:Rs 25/- per txn
NEFT Inward	Free
IMPS inward	Free
UPI inward (From Current/Savings Account)	Free
UPI inward (From RuPay Credit Card (RuPay CC) and Pre Paid Instrument (PPI))	PPI - Industry Program - 1.5% + applicable taxes PPI - Other than Industry Program - 1.8% + applicable taxes RuPay CC – Industry Program - 1.2% + applicable taxes RuPay CC – Other than Industry Program- 1.4% + applicable taxes
RTGS Outwards	Upto Rs.5 Lakh - Rs.24.50 /- and Above Rs.5 Lakh - Rs.49.50/-
RTGS Inwards	Free
IMPS / UPI Payments	Upto Rs 1000: Rs 5 per transactions Above 1000 to Rs 25000: Rs 10 per transactions Above Rs 25,000 to Rs 100,000: Rs 15 per txn Above Rs 100,000 : Rs 25 per txn  Financial and non-financial bene validation Rs 10 per transaction (over and above the penny test)  UPI Value Added Services (API for Bene validation using UPI) - One Time Set Up Charges - Rs 150,000 Validation Charges (Per Transaction) - Rs 10 Yearly Platform Charges - Rs 75,000

## Note:- Product Manager approval is required even if the repricing impact is less than \$ 10M p.a

For any customized set up and reporting requirement (Over and above basic banking services) pricing will be mutually agreed with the client

III. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of updated standard charges to be levied for Spring by Citi product

Pay Mode	Charges Rates
<b>Debit Card Master/Visa</b>	
E-COM	<2K : 0.55% , > 2K : 0.90%
Mutual Funds >2000	28/-
Education >2000	28/-
Govt. >2000	28/-
Insurance	25/-
Utility	<2K : 0.55% , > 2K : 0.90%
Rental	<2K : 0.55% , > 2K : 0.90%
Travel	<2K : 0.55% , > 2K : 0.90%
Fuel	<2K : 0.55% , > 2K : 0.90%
Supermarket	<2K : 0.55% , > 2K : 0.90%
<b>Netbanking</b>	
<b>HDFC Bank</b>	
E-Commerce	1.95%
Education (Govt)	23
Education (Private)	30
Insurance/Mutual Funds/Financial Service/Investment	24
Govt Utilities (Gas, Electricity and Water)	20
Pvt Utilities (Gas, Electricity and Water)	20
E-Governance citizen services involving small amount	23
Govt E tendering/e-auction/Housing board	23
B2B	35
Toll Plaza (Govt)	23
Hotels, Lodging & Car rental	1.90%
Society Maintenance/ Fees	27
Loan Payments	32
Any other (pls list with names)	
<b>ICICI</b>	
E-Commerce	2.05%
Education (Govt)	23
Education (Private)	25
Insurance/Mutual Funds/Financial Service	22
Govt Utilities (Gas, Electricity and Water)	16
Pvt Utilities (Gas, Electricity and Water)	16
B2B	28
Hotels, Lodging & Car rental	2.10%
Society Maintenance/ Fees	27
Loan Payments	27
<b>SBI Bank</b>	
E-Commerce	1.65%
Education (Govt)	28
Education (Private)	28
Insurance/Mutual Funds/Financial Service	20
Govt Utilities (Gas, Electricity and Water)	20
Pvt Utilities (Gas, Electricity and Water)	18
E-Governance citizen services involving small amount	16
B2B	28
Society Maintenance/ Fees	32
Loan Payments	32
Toll Plaza (Govt)	17
<b>Axis Bank</b>	
E-Commerce	1.60%
Education (Govt)	22
Education (Private)	23
Insurance/Mutual Funds/Financial Service	23
Govt Utilities (Gas, Electricity and Water)	17
B2B	22
Society Maintenance/ Fees	27
Loan Payments	27
<b>Other Banks (Please list names)</b>	
E-Commerce	1.75%
Education (Govt)	20
Education (Private)	20
Insurance/Mutual Funds/Financial Service	18
Govt Utilities (Gas, Electricity and Water)	16
Pvt Utilities (Gas, Electricity and Water)	17
B2B	21
Hotels, Lodging & Car rental	1.60%
Society Maintenance/ Fees	22
Loan Payments	22

Pay Mode	Charges Rates
<b>Wallets</b>	
Airtel Money-Ecommerce	1.60%
JIO MONEY-All MCC	1.40%
Phone Pe-All MCC	1.40%
PayTm-All MCC	1.80%
Amazon Pay	1.40%
All others	1.40%
<b>AMEX</b>	
As we are on non - aggregator model with AMEX , these rates will be directly governed by Amex on category basis . However, Pinelabs will charge a TSP fee at 0.10%	
*Gst Additional	
<b>Credit Card Master/Visa</b>	
E-COM/Retail	2.35%
Education >2000	1.50%
Govt. >2000	1.50%
Insurance	1.50%
Utility	1.50%
Rental	1.87%
Travel	2.40%
Fuel	1.50%
Supermarket	1.80%
Transportation / Taxi	2.40%
Credit Card (Diners)	2.60%
Credit Cards ( Rupay )	2.70%
*Gst Additional	
<b>Commercials Cards</b>	
Commercials Cards	3.80%
*Gst Additional	
<b>International Cards</b>	
International Cards	4.50%
*Gst Additional	

IV. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of **updated** standard charges to be levied for Digital Collections

	Product Description	Level 1
		Standard Charges
I	<b>Ecollect / Payer ID</b>	
	Yearly platform and processing fee (Per Prefix)	INR 150000
	Hourly Reporting and Recon Charges	INR 10 per Transaction
	Validation Charges	INR 5 Per Validation
	API Notification Charges	INR 3 per Notification
II	<b>NACH Pricing</b>	
	Option 1: Ad Val Pricing	
	Mandate Registration (Upto Monthly 100 Mandates)	Waived
	Transaction Presentation (Upto Monthly 4000 Trnxs)	Waived
	Return/Reject Charges	Waived
	Implementation Charges	Waived
	Mandate Scrutiny	Waived
	Reporting Charges	Waived
	Throughput Charges (Monthly Collections)	
	INR 0- 10 Crs	5bps
	INR 10-30 Crs	3bps
	INR 30 -50 Crs	2bps
	INR 50 -100 Crs	1bps
	Above 100 Crs	0.5bps
	Option 2: Platform Pricing (B2B)	
	Mandate Registration (Upto Monthly 500 Mandates)	Waived
	Transaction Presentation (Upto Monthly 4000 Trnxs)	Waived
	Return/Reject Charges	Waived
	Implementation Charges	Waived
	Mandate Scrutiny	Waived
	Reporting Charges	Waived
	Monthly Platform Fee	
	Upto INR 25 Crs Collections	INR 100000
	Above INR 25 Crs Collections	INR 150000
	Option 3: Transaction Level Pricing (C2B)	
	Mandate Registration (Waived Upto Monthly 500 Mandates)	INR 25
	Transaction Presentation (Waived Upto Monthly 4000 Trnxs)	INR 15
Return/Reject Charges	INR 5	
Implementation Charges	Waived	
Mandate Scrutiny	Waived	
Reporting Charges	Waived	
Monthly Platform Fee	INR 100000	
III	<b>PA Escrow Pricing</b>	
	Monthly Escrow Mntc Charges Upto 10000 Trnxs a Month Upto 30000 Trnxs a Month Upto 50000 Trnxs a Month Above 50000 Trnxs a Month	Slabs INR 2 per transaction INR 1.5 per transaction INR 1 per transaction INR 0.5 per transaction
	Audit/Banker Charges (Waived for Clients with Nodal Balances above INR 50 Crs)	INR 50000 Per Quarter
	Merchant Preformat Charges (Monthly 1000 merchant additions waived for Clients with Nodal Balances above INR 50 Crs)	INR 10 per merchant
	Reporting Charges	INR 10000 Per Month

- V. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of updated standard charges to be levied for additional services

Service type	Remark	Charges
MANUAL – AUDITOR	Additional scrutiny & Document to be submitted for Audit purpose	INR 1500+GST
Account Documentation	For ad-hoc/non-standard account document requirements (ex: manual A/c hold letters, A/c hold with AD code details, PAN, GSTIN, IEC details etc.)	INR 500+GST
Statement Or Report Request	For report request already available via Citi Direct	INR 500+GST

- VI. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of updated standard charges to be levied for Dormant Accounts

Category	Charges
Dormant Account Charges	Nil
Dormant Account Reactivation Charges	Nil

- VII. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of standard charges to be levied for cross border products

**RBI Application charges** for bespoke client transactions: INR equivalent of \$300 per application

FIRC Issuances	Commission (INR) / Txn
Fresh FIRC	800
Duplicate FIRC	1950

#### Outward Remittances

NORMAL CITI INDIA PRICING 0.45% OF INR EQUIVALENT, MIN 750 & MAX 9000 + 1500 cable charges + GST @ 18.00%.

It is to be noted that apart from the above, there will be additional debits as stated below :-

1. GST at applicable rates would be charged on the income which is booked
2. Corrbank charges will be debited extra as per applicable slab if payment is sent as Charge OUR
3. If there any currency conversion, FX GST will be debited to the customer as per applicable slabs
4. LRS Reporting charges: INR equivalent of \$1 for processing each individual record

#### Inward Remittances

No Charges

**Payment Aggregator-Cross Border (PA-CB) Charges:****Export PA-CB**

Sr No	Type of Service	Frequency	Pricing
1	Transaction Processing		
A	Transaction Processing Fee- Cross border	Per transaction	20 bps
B	Transaction Processing Fee	Per transaction	20 bps
	<i>Transaction scrutiny</i>		
	<i>Compliance checks and due diligence</i>		
	<i>SFTP/H2H Connectivity Service</i>		
	<i>System Downtime Monitoring and Back Up</i>		
	<i>Service Query Resolution and Investigations</i>		
C	eFIRA issuance to Exporter (via SFTP/H2H)	Per Issuance/Modification	INR 800
2	Audit and Risk Monitoring		
A	Concurrent/ Quarterly Audit	Quarterly	INR equivalent of \$15000
B	Regulatory Liaising and Query Resolution	Quarterly	INR equivalent of \$15000
3	Compliance checks and screening	Per Sale Invoice	INR equivalent of \$0.5

**Import PA-CB**

Sr No	Type of Service	Frequency	Pricing
1	Transaction Processing		
A	Transaction Processing Fee	Per transaction	20 bps
	<i>Transaction scrutiny</i>		
	<i>Compliance checks and due diligence</i>		
	<i>SFTP/H2H Connectivity Service</i>		
	<i>System Downtime Monitoring and Back Up</i>		
	<i>Service Query Resolution and Investigations</i>		
2	Audit and Risk Monitoring		
A	Concurrent/ Quarterly Audit	Quarterly	INR equivalent of \$15000
B	Regulatory Liaising and Query Resolution	Quarterly	INR equivalent of \$15000
3	Sanctions Screening- Remitter information	Per Sale Invoice	INR equivalent of \$0.5

## FI India Products

CORPFCC	Commission Charges – 0.50% on check value (Min INR 60.00 & Max INR 2500.00) + 18.00% Goods and Service tax charges on comm + FX Conversion Charges (If any) Drawee Bank charges – INR equivalent of \$50.00 - \$130.00 (Depending upon the check value) Citi processing fees – INR equivalent of \$75 (NIL for Citibank Delaware)
ICLS:	Commission - 0.25% of check amount +18.00% GST on comm + FX conversion fees + Courier Fees INR 350.00

VIII. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of standard charges to be levied for commercial card products. Any changes to the standard pricing schedule will need to be approved by India/Regional/Global Product or Portfolio Manager

Schedule C - PRICING TERMS	
1. Annual Card Fee	INR 1500 per card
2. Cash Advance / ATM	3% of the Cash Advance Amount; INR 300 per transaction (minimum amount)
3. Late Payment Fee	3% of the monthly outstanding balance due by each payment due date; INR 300 per transaction (minimum amount)
4. Foreign Transaction Fee	2% in addition to Card Association fee levied to Citi
5. Return Payment Fee	INR 300 (per local market)
6. Implementation Fee	Basis discussion / agreement with Product / Portfolio Manager
7. Annual Program Fee	If the Company's cumulative spend across all Programs in the Program Jurisdiction falls below INR 80,000,000 in a contract year, which is defined as every cycle of consecutive 12 months following the Effective Date of this Agreement, then the Company will be charged a fee of INR 800,000. This fee will be invoiced to the Company after the end of the contract year and will be payable to the Bank within thirty (30) days from the date of invoice.
8. Training	Implementation and training for a single site included, after which travel expenses will be billed at cost or a flat fee will be charged as mutually agreed.
9. File Integration and Reporting	No charge for standard file to central data point or Citi's standard online reporting system.
10. Custom File Development and Integration	As requested, cost and timeline will be scoped and, if agreed, invoiced to Company. Custom integration includes but is not limited to AS2, SWIFTNet, and web-service API's.
11. Custom Card Design	As requested, cost and timeline will be scoped and, if agreed, invoiced to Company.
12. Central Travel Account / Travel Agency Data	If the Company requires an enhanced data feed from their Travel Management Company (TMC) with matching and reconciliation, fees may apply per TMC. To be scoped and mutually agreed.
13. Cardholder Account Statement Replacement Charge	Waived per statement

IX. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of standard charges to be levied for Liquidity Management Services products

	Level 1	Level 2
Product Description	No approval required	Full Waiver / Partial Waiver
Cash Concentration Sweeps (within Citi)	INR 500 per pair / per month	India LMS Product Manager
Multibank Sweeps	1. Implementation – from INR 250,000 to INR 5,00,000 2. Annual Subscription – from INR 400,000 to INR 10,00,000 per annum per license	India LMS / Cash Product (Director & above)
Deposit / TIDE	NIL	Not Applicable

X. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of standard charges to be levied for Essential Package product

Service type	Inclusions	Charges
Basic	Account Opening/Maintenance (up to 3 accounts) Digital Onboarding Electronic Banking 70 NEFT transactions 50 RTGS transactions 10 Cross-border outgoing payments Unlimited Incoming Electronic Transfers Payments Insights Liquidity Manager 5 Stop Payment	INR 13000 per month
Add-ons	Based on requirement	As agreed by Product Manager

XI. This fee schedule has been standardized and revised charging schedule will be referred to for both BCMA and CCB Clients. Below are the details **updated** standard Fee charges to be levied for Trade products.

Min. Pricing and Exception Approval Levels for all crossborder (XB) Approving transactions will continue to apply and will be in addition to this grid			
SR.No	Product Description	Level 1	
		No Approval Required for pricing greater than the indicated pricing (or also greater than Level 2 pricing)	
		Standard Charges	Minimum
<b>1 EXPORTS</b>			
1.a.	<b>Letter of Credit</b>		
	Advising L/Cs	2500 flat for clients/ INR 5000 for non client	
	Advising L/C Amendments	2500 flat for clients/ INR 5000 for non client	
	Transfer of L/Cs	as agreed and negotiated with the cleint	2500
	Discrepancy Charges	USD 100 (or equivalent in other currencies) or as applicable as per LC	
	Courier charges	INR 750	
	Cable Charges	INR 1500	
1.b.	<b>Export LC Confirmation</b> (till the end of usance period)	Governed by Code 1 & XB costs	USD 500
	<b>Export Negotiations and Collections- per bill</b>		
1.c.	Scrutiny/Examination of documents under Confirmed/Unconfirmed L/Cs	0.15% Also refer 1.g. below	2000
1.d.	Merchant Trade Transactions	2250 Flat per transaction	
1.e.	Export Bills on Collections (FBC)	0.0625% flat as Commission per bill	1000
1.f.	Export Bills on Collections (FBC) - under LC	0.0625% flat as Commission per bill	1500
1.g.	FBC - "Softex Processing" and advance payments bills	2500 flat per softex	
1.h.	Courier - Overseas (per document excl SOFTEX cases) section on "Export Credit" below (To be charged again in in case documents have to be re- sent due to wrong address provided by customer)	750	
1.i.	Handling (per document) - for all cases	750	
	<b>Other Export Charges</b>		
1.j.	Remittance of Agency Commission	0.125% flat per bill	1000
1.k.	Communication/ Cable Charges	1500	
1.l.	GR Waivers / Approvals	1500 flat per bill	
1.m.	NOC / Certificates issuance	500 flat per bill	
1.n.	BRC issuance	500 flat per bill	
1.o.	Approval for the Extension of Time (ETX), Invoice Reduction / Write-off/ Change of Buyer	500 flat per bill	
1.p.	Follow up for FBC's (First follow up free, subsequent followup at customers request only)	750 flat (cable charges)	
1.q.	1. EDPMS (STP digital solution) 2.IRM Purpose code change Physical request submitted at Branch (for No Dispatch)	500 per bill	
1.r.		2000 per bill	
1.s.		25000 per submission (5000 for MTT)	
1.t.	Representation request to RBI for approval	5000 per transaction	
1.u.	Request of Signature verification of LCs received from other banks	500 flat	
1.v.	Reminder Service fee for document/details submission	250 flat per outstanding item	

SR.No	Product Description	Level 1	
		No Approval Required for pricing greater than the indicated pricing (or also greater than Level 2 pricing)	
		Standard Charges	Minimum
<b>2</b>	<b>IMPORTS</b>		
2.a.	Commitment (Pre-shipment)	0.15% per quarter or part thereof	
	Usance (upto 10 days - Sight LC)	0.15% flat	2000
	Usance (over 10 days upto 90 days)	0.30% flat	
	Usance (over 90 days)	0.30% flat for first 3 months + 0.1% per addl month or part thereof	
	Retirement (FIB / CLA) - FX through Bank	0.15% flat	1000
	Retirement (FIB / CLA) - No FX through Bank	0.25% flat	1000
	Amendments (non-financial)	1500 flat + Cable	
	Amendments (financial)	Same as import LC issuance	2000
	LC Cancellation	1000 flat	
	Discrepancy Charges	USD 100 (or equivalent in other currencies)	
	Cable - L/C Issuance	1500	
	Communication/ Cable - L/C Amendment, Payment / Retirement, Advise of Acceptance (if to the account of applicant), Advise of Refusal of Documents (if to the account of applicant)	750	
	Physical request received at branch for LC issuance	2000 per LC	
2.b.	<b>Documentary Collections</b>		
	Import Bills on Collections (FCI / FCDS)	0.25% flat per bill + Cable	2000
	Import Bills - Direct Collections (FCDB)	0.125% flat per bill + Cable	1250
	Advance Remittances (FCA)	0.125% flat per bill + Cable	1250
	Merchant Trade Transactions	2250 Flat per transaction	
	Communication/ Cable - Payment / Retirement, Advise of Acceptance (under D/A, if to the account of applicant), Advise of Refusal (under D/A, if to the account of applicant)	1500 per bill	
2.c.	<b>Delivery Orders</b>	2000 flat per bill	
2.d.	<b>Invoice Attestation</b> (under FCDB, FCDS, FCI, FIB, CLA)	100 flat (to be recovered alongwith other charges for LC Issuance / Doc Collections)	
2.e.	FX Draft	0.125% flat	USD 25
	<b>Other Import Charges</b>		
2.f.	Reminder Service fee for document/details submission	250 flat per outstanding item	
2.g.	Bill of entry Closure (e.g. FOC, RTGS)		
2.h.	Extension of Time (ETX) and Write-off	500 flat per bill	
2.h.	IDPMS (SI – One click solution)	100 per bill	
2.i.	Import Collection - Accepted Bill of Exchange (POA)	100 per bill	
2.j.	Representation request to RBI for approval	25000 per submission	
2.k.	MTT Representation request to RBI for approval	5000 per transaction	
2.l.	Physical document submitted at Branch	2000 per bill	
2.j.	NOC / Certificates issuance	500 flat per bill	
	<b>Other Charges</b>		
3.a	Annual/ Quarterly processing/Facility fee	As agreed and negotiated with the client	
3.b	Advisory/Setup	As agreed and negotiated with the client	
3.c	Correspondent bank charges on import payments	As per applicable slab	

XII. This fee schedule will be referred to for both BCMA and CCB Clients. Below schedule gives the details of standard charges levied for Platform and Digital Service

						INDIA
Item	Price Point	Option / Package	Charge Type	Description	USD	
CitiDirect	CitiDirect	Digital Basic	-	CitiDirect - CitiDirect App - Biometrics - CitiDirect Reports - CitiDirect Chat - CitiDirect Pre-Formats - Template Set-ups - Simple Payments	Free	
		Digital Premium	Monthly per Definition	All items in CitiDirect Digital Basic - SMIME Encryption -InfoPool - CitiDirect Liquidity Manager - AFRD Setup - CitiDirect Trade Module - CitiDirect File Upload Module	100	
	CitiDirect Tokens	Mobile Tokens	-		Free	
		Physical Tokens* (Safeword & VASCO)	One-time per Token	Exceptional approval required from PDS Cluster Head. Disincentive pricing of one-time issuance and monthly fees apply for all exceptions.	INR 5000	
			Monthly or Quarterly per Token	Exceptional approval required from PDS Cluster Head. Disincentive pricing of one-time issuance and monthly fees apply for all exceptions.	INR 1500/quarter	
CitiConnect	CitiConnect for Files	Host-to-Host	Monthly per Definition	All items in CitiDirect Digital Premium - CitiConnect for Files - CitiConnect File Manager - CitiConnect File Testing Portal - Bank Statements via CitiConnect for Files (incl. MT940 / CAMT 52)	150	
	CitiConnect API	API - Per-Call	Monthly per Definition	API calls ≤ 2,000/mo	150	
				2,000/mo < API calls ≤ 10,000/mo	0.15	
				10,000/mo < API calls ≤ 200,000/mo	0.10	
				200,000/mo < API calls ≤ 350,000/mo	0.05	
				API calls > 350,000/mo	0.03	
	API - Subscription	Monthly per Definition	API calls ≤ 2,000/mo	150.00		
			2,000/mo < API calls ≤ 20,000/mo (Silver Subscription)	2,000		
			20,000/mo < API calls ≤ 200,000/mo (Gold Subscription)	5,000		
			200,000/mo < API calls ≤ 350,000/mo (Platinum Subscription)	7,000		
	API calls > 350,000/mo	20,000				
	CitiConnect for SWIFT / ERP Integrator	SWIFT or ERP Integrator	Monthly per Definition	All items under CitiDirect Digital Premium - CitiConnect for SWIFT - CitiConnect ERP Integrator	250	
	MT/CAMT Statement Subscriptions	940/942/950/900/910 or Camt.052/053/054	Monthly per Account per Statement Type	Delivery of CAMT or MT statements via CitiConnect for SWIFT.	40	
Implementation	New Connection	One-time per Setup	For new CitiConnect implementations, irrespective of no. of countries.	5,000		
	Add-on/Maintenance	One-time per Setup	Maintenance implementation to an existing connectivity, where file formats, products, protocols, or services are being added or changed. Adding accounts or test-only deals with no configuration changes are excluded.	1,000		
Maintenance	Security Management	Performed by Client	-		Free	
		Performed by Citi	Per UAF Request	Manual processing fee for requests for Citi to perform Security Manager actions self-serviceable by clients.	20	

**Cheque Book Issuance charges:**

1. Waived at the time of Account Opening
2. For all other cheque issuances, Standard Charges – INR 3 per cheque leaf

Note: No specific charges for SMS across products.