Date:

Fund Transfer Application Form

Type of Transfer : ☐ NEFT **(INR Transfers)** ☐ SWIFT **(applicable for NRE A/c's only)**

Currency of Transfer (for SWIFT) : ☐ USD ☐ AUD ☐ CAD ☐ GBP ☐ EUR ☐ JPY

Customer Details

Name of Citibank Account Holder (s)	
Citibank Account/Deposit Number(s)	

Beneficiary Details

Beneficiary Name (Only 1st party transfer allowed)	
Justification (In case of Third-Party Transfer)	
Account Number	
Bank Name	
Branch & IFSC Code	
SWIFT Code/SORT Code	
Amount in figures (with currency)	
Amount in words (with currency)	
Contact number	

Please attach documents as requested below

A self-attested signed copy of any one of the documents with the address page visible. Please specify which document is shared	Aadhar Card *** E-Aadhaar will be accepted only if 1st 8digits of Aadhaar number is redacted/blackened keeping the last 4 digits visible*	☐
	Driving License	☐
	Voter ID	☐
	Passport	☐
	Documents issued by Government departments of foreign jurisdictions (For foreign Passport holder only	☐
	Letter issued by Foreign Embassy/Mission in India (For foreign Passport holder only)	☐
	Overseas Citizen of India (OCI) card	☐
Copy of cancelled cheque leaf / self-attested bank statement / self-attested bank passbook from the beneficiary bank where both the account holder name & account number is visible		☐

Signature of Account Holder (s)*: ______________________________

Kindly sign using wet-ink and do not embed digital signature

Fund Transfer Terms and Conditions

The Customer hereby understands, acknowledges and accepts that:

- "Account" means any account of the Customer with Citibank N.A. ("Citibank") including but not limited to Non-Resident (Ordinary) ("NRO") savings Account and Non-Resident (External) ("NRE") savings Account.
- "Beneficiary" refers to the person to whose favour the Customer instructs Citibank to transfer funds.
- The Customer shall be solely liable and responsible for providing the correct information in the fund transfer request form.
- Citibank shall not be liable to act on incomplete information furnished by the customer in this Application Form (the "Instructions") and Citibank shall not be liable for any erroneous transaction incurred arising out of or relating to the disclosure of wrong information by Customer.
- The instruction, once issued, shall be irrevocable and the Customer shall not be entitled to withdraw the same under any circumstances.
- The Customer shall execute all such other documents and writings, in addition to the Instructions, in a form and manner satisfactory to Citibank, as it may require for any transactions via NEFT and or RTGS/TT/Drafts.
- Upon receipt of instructions, Citibank shall debit the Account and will endeavor to effect funds transfer transaction subject to availability of sufficient funds in the Account.
- The actual time taken to credit the beneficiary account for transactions effected through NEFT/RTGS/TT depends on the time taken by the Beneficiary's bank to process the payment.
- Without prejudice to any other rights of recovery that Citibank may have, Citibank is hereby authorized to debit any Account of the Customer held with Citibank for any such fees and/or charges for these instructions and/or transactions. The charges for instructions are applicable as per the Schedule of Charges.
- RBI (and/or any other agency/company appointed by RBI) shall be an intermediary/a service provider in the process of settlement of a transaction initiated using any of the funds transfer facilities and, subject to the availability of sufficient funds in the account of the Customer, a transaction should be deemed to be complete in all respects (a) in case of RTGS fund transfers – upon settlement of transaction upon the central system of the RBI, (b) in case of NEFT and TT fund transfers – if the transaction message is not returned unaffected to Citibank within a reasonable time (decision of Citibank as regards reasonable time shall be final).
- The account to be credited, in accordance with the instructions, is not an account on which there are restrictions, as per applicable law, on crediting monies.
- The transaction includes various counterparties and Citibank shall not liable or responsible for delays/deficiencies in settlement of the transactions dues to system constraints, actions of other parties or any other circumstances beyond reasonable control of Citibank.
- The fund transfer terms and conditions including its amendments made from time to time shall govern the fund transfer request of the customer and such terms and conditions shall be binding on the Customer.
- The Customer agrees to adhere to and comply with all such terms and conditions as Citibank may prescribe from time to time, and hereby agrees and confirms that all transactions effected by or through facilities for conducting fund transfer transactions including the Internet, World Wide Web, electronic data interchange, call centers, tele-service operations (whether voice, video, data or combination thereof) or by means of electronic, computer, automated machines network or through other means of telecommunication, established or that may be established by or on behalf of Citibank, for and in respect of the Account, shall constitute legally binding and valid transactions when done in adherence to and in compliance with Citibank's terms and conditions for such facilities, as may be prescribed from time to time.
- The Customer hereby agrees to unconditionally and irrevocably indemnify against any or and all consequences, losses, including but not limited to costs of legal proceedings, which Citibank may suffer or sustain or incur at any time as a consequence of or arising out of any funds transfer facility provided to the Customer by Citibank in good faith, including commission or omission of any instruction of the Customer including due to any regulatory, judiciary, statutory, quasi judiciary order or notice or any other cause beyond Citibank's control. Without prejudice to the generality of the foregoing, the Customer shall indemnify and save, keep harmless and indemnified Citibank against any improper/fraudulent instructions.
- The provision of the transfer of funds via RTGS/NEFT/Telegraphic transfers, demand draft is subject to Indian laws and the guidelines and regulations issued from time to time by the RBI in this behalf.
- The Customer also agrees that neither Citibank nor its correspondence or agents shall be liable for any delays or loss caused by any act or order of any government or government agency or as a result of any other cause whatsoever.
- Unless otherwise expressly and specifically agreed in writing, Citibank may at its discretion, convert into foreign values, the funds received from the customer, at Citibank's selling rate of the day such funds are received. Citibank statement, in writing for such conversion shall be conclusive and binding upon the customer. The remittance made shall be payable in the currency of the country to which the remittance has been made and will be at the Buying rate of Citibank's correspondents or agents unless the beneficiary by separate arrangement with paying correspondent or agent obtains payment in some other currency.
- Citibank may take its customary steps for issue of drafts or for remittance. In doing so Citibank shall be free, on behalf of the Customer, to make use of any correspondent, sub-agent or any other agency. In no case will Citibank or any of its correspondents or agents be liable for interruptions, errors or delays occurring in wire cable or mails or on part of any postal authority, telecom, cable or wireless company or any employee or such authority or any company, or through any other cause. Citibank may send any message related to the transfer in explicit language, code or cipher.
- The beneficiary bank(s) will credit RTGS/NEFT/TT proceeds solely based upon the beneficiary account number provided and the beneficiary name details may not be used
- These Terms & Conditions shall be in addition to the Banking Account Terms & Conditions and shall bind the customer upon submission of duly executed form.
- The Parties hereby agree that any legal actions or proceedings arising out of these terms and conditions shall be brought in the courts or tribunals at Mumbai in India and irrevocably submit themselves to the jurisdiction of such courts and tribunals.