

Refund Documentation: -

Please find the list of documents to be shared for different account categories,

Account Closed as part of Consumer Banking Divestiture

- Fund Transfer Instruction Form (Original signature)
- Self-attested ID proof
- Cancelled Cheque or Bank Statement of the account that will receive the refund money.
- Signature Change Form (only if signature is updated)

The submission of additional documentation is required for accounts that fall into any of the below specified scenarios.

1. Accounts closed prior to 2023

- Indemnity Form
- Self-attested ID proof with address (If address changed, please provide a short explanation)

2. DEAF Refund: Fund Reclaim from RBI

- A self-attested ID proof with address (If address changed, give a short explanation)

3. Deceased Claim:

Nominee/Survivor Claim

- Notarized Death Certificate
- Annexures IA – Nominee & Joint Holder
- Self-attested Officially Valid Document of Nominee
- Bank Statement/Cancelled Cheque of the Beneficiary Account

Nominee/Survivor Claim [Third Party < INR 15 Lakhs]

- Annexure IB – Claim Form
- Annexure IC – Indemnity Form
- Annexure ID – No Objection Certificate from Non-Claimants
- Annexure IE - Affidavit
- Notarized Death Certificate
- Self-attested ID proof of all claimants

Nominee/Survivor Claim [Third Party > INR 15 Lakhs]

- Annexure IB – Claim Form
- Annexure IC – Indemnity Form
- Annexure ID – No Objection Certificate from Non-Claimants
- Annexure IE – Affidavit sworn before a Notary Public/Judge/Judicial Magistrate or Legal Heir Certificate (issued by a Tahsildar or Executive Magistrate in India)/ Certified true copy of Succession Certificate
- Notarized Death Certificate
- Self-attested ID proof of all claimants

List of accepted documents (OVD) are as below

Individuals/Signatories

- Aadhar Card (Masked)
- Voter ID
- Passport
- OCI Card
- Driving License
- For foreign nationals:
 - Government-issued documents from their country
 - Letters from their Embassy in India

For Company or Business Accounts

- Business documents like Partnership Deed, Incorporation Certificate (MCA), PAN Card or GST Certification
- Self-attested ID proof of all Authorised signatories.

If signatories have changed, the following documents would be required,

- 1. Board Resolution or updated business documents*
- 2. ID proofs of new signatories*