PRODUCT DISCLOSURE SHEET

Citibank Berhad (the "Bank")
(Registration No. 199401011410 (297089-M))

Dear Customer,

This Product Disclosure Sheet (PDS) provides you with key information on the Export Letter of Credit product.

Other customers have read this PDS and found it helpful; **you should read it too.**

Date: May 7, 2026

1. What is an Export Letter of Credit?

Export LC refers to LC services provided to the Beneficiary for both domestic and international trade and comprise of the following key services:

LC Advising - The Issuing Bank provides LC to Advising Bank in the Beneficiary's country that in turn will process the incoming LC and advise to the Beneficiary. Hence, LC Advising is a service provided to the LC Beneficiary by the Bank where the Bank assumes the role of a LC Advising bank and checks for the authenticity of all incoming LCs issued to the Beneficiary.

LC Confirmation - If the Beneficiary of the LC doubts the ability of the LC Issuing Bank to pay, and/or considers the country in which the LC Issuing Bank is located as a high-risk country, he/she may arrange to have the LC "Confirmed" by another bank of a higher credit standing/reputation. The LC Confirmation constitutes a definite undertaking by the Confirming Bank to assume the obligations and liabilities under the LC in addition to that of the Issuing Bank, if documents are presented in compliance with the terms and conditions of the LC.

LC Discounting - LC discounting is an advance of the Export LC bill proceeds by the negotiating bank to the Beneficiary - upon presentation of complying documents with or without recourse to the Beneficiary. In the case of without recourse, the negotiating bank is taking risk on the Issuing Bank. The Bank can negotiate and advance the Beneficiary against bills drawn on sight or usance LC issued by acceptable banks to obtain working capital prior to obtaining payment from the Issuing/Reimbursement bank.

2. Know Your Obligations

For example, LC Confirmation , **as an illustration**:

- LC amount: **MYR 100,000**
- Your tenure: **3 months**
- Confirmation pricing: **3.0% p.a.**
- Confirmation charges to be paid: **MYR100,000 x 3.0% p.a. x 3 months/12 months = MYR750**

You must pay the following fees and charges as applicable:

- LC Advising Fees: MYR 75
- LC Amendment Fees: MYR 75
- LC Confirmation / Discounting Rate = As quoted by the Bank at the time of confirmation / discounting.
- Courier fees (varies according to destination).

You must ensure the following:

- Review the LC terms and requests from the Buyer to amend the LC for any terms or dates that cannot be fulfilled prior to shipment.
- Ensure presentation of documents complies with the terms and conditions of the Export LC to avoid

It is your responsibility to:

Read and understand the **key terms** in the **contract** before signing it.

Pay your Export LC fees and charges in a timely manner. Contact us if you wish to confirm, discount or amend your LC and understand any applicable terms and charges.

discrepancies and non-payment/non-acceptance from the Issuing Bank.

- Ensure sufficient funds and authorise the Bank to debit your account with the Bank for any Bank's charges, interests, costs or expenses in respect of disbursement and repayment of the Export LCs, in accordance with the relevant terms and conditions.

Contact us immediately if you are unable to pay your LC fees and charges.

3. Know Your Risks

What happens if you ignore your obligations:

Right of Recourse - For with recourse transactions, the Bank holds the right of recourse to you. In the event of a default, you will need to pay all additional interest, costs, charges and expenses incurred until the loan is fully repaid. The Bank may debit or set off any amounts you owe to the Bank against any credit balance(s) in any of your account(s) with the Bank.

Late Payment Charges - Export proceeds for LC transactions that have been financed by exporter must be paid on their respective maturity dates and if there is default in such payment, you will be charged for late payment charges at the rate of 1% per annum over the LC Discounting Rate.

Legal Action - Legal proceedings may be initiated against you if you fail to fulfil your obligations to the Bank. In addition to the amount owing to the Bank, you may be liable to pay for all losses, costs and expenses (including legal fees) incurred by the Bank to recover the sums owed by you. Legal action against you may affect your credit rating leading to credit being more difficult or expensive for you.

4. Other Key Terms

- The full legal rights and obligations for this facility are detailed in the Letter of Offer and the Continuing Agreement (if applicable). These contractual documents will be provided to you for your review and acceptance after you apply and are approved for the facility.
- It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner
- The information in this PDS applies to Small and Medium-Sized Enterprises (SME) Customers only. For Corporate Customers, please contact the Bank for further details..

If you have any questions or require assistance on your Export LC, you can:

Call us at +603-2383 1111	Email us at tspmys@citi.com	Reach out to your Relationship Manager

Customer's Acknowledgment*

Ensure you are filling this section yourself and are aware of what you are placing your signature for.

☐ I acknowledge that Citibank Berhad has provided me with a copy of the PDS.

☐ I have read and understood the key information contained in this PDS.

Name:
Date:
On behalf of: [state company's name]

** A customer's acknowledgement of this PDS shall not prejudice his/ her rights to seek redress in the event of subsequent dispute over the product terms and conditions.*