

Supplemental Provision – California

Last Updated and Effective Date: February 22, 2024

This California Supplemental Provision (the “**Supplement**”) supplements the information contained in the [Global Privacy Notice for Institutional Clients](#) (the “**Privacy Notice**”) and applies solely to individuals who have rights under the California Privacy Rights Act (“**CPRA**”) (“**consumers**” or “**you**”). Unless otherwise defined in the Privacy Notice, any terms defined in this Supplement have the meaning used in the CPRA.

Sensitive Personal Information

Under California privacy and consumer protection laws, certain types of Personal Information are considered “sensitive” Personal Information or data and require additional data privacy rights and obligations. For example, we collect and process Social Security numbers, as described in [section 3. Categories of Personal Information We Collect and Process](#) page 6 in the Privacy Notice, which is considered Sensitive Personal Information under the CPRA. We only collect this Sensitive Personal Information to provide the products or services requested, detect security incidents, and resist malicious, deceptive, fraudulent or illegal activities (“Permitted Uses”) or as otherwise permitted or required by law. Because we use this Sensitive Personal Information of consumers for Permitted Uses, we do not need to provide a Limit Use and Disclosure of Sensitive Personal Information right under the CPRA.

If Citi collects any information in this context that would be considered Sensitive Personal Information under other applicable privacy-related laws, rules or regulations (laws, rules or regulations collectively “Laws”), we will first obtain your explicit consent, unless otherwise noted in our Privacy Notice.

Summary of Personal Information Handling Practices

Citi provides in the chart below a summary of our prior 12-month Personal Information handling practices with respect to individuals associated with Citi Institutional Clients. We do not have actual knowledge of any collection, use, sale, or sharing of Personal Information of consumers under 16 years of age.

Category of Personal Information	Sources	Business or commercial purpose of processing and recipients of Personal Information
Identifiers, such as real name, email address, postal address, or other similar identifiers	Directly from You, from Your Organization or from other third parties.	<u>Sold</u> We have not sold your identifiers to third parties. <u>Shared</u> We have not shared your identifiers with third parties for targeted advertising purposes. <u>Service Providers</u> We have disclosed your identifiers to our affiliates and to other parties that provide services to us or act on our behalf in connection

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		<p>with the operation of our business. See section 8. Disclosures And recipients of Personal Information on page 13 in the Privacy Notice for more details.</p> <p><u>Purposes of Processing such Personal Information</u></p> <ul style="list-style-type: none"> • To authenticate you so that you can access the websites/services and conduct account transactions on the websites / services on behalf of Your Organization; • To recognize you, your device or your browser when you use the websites/services so that we can facilitate navigation, display information more effectively, store your preferences and otherwise personalize your experience and enhance the use of the websites/services; • To process applications and transactions for Your Organization; • To respond to your inquiries, fulfill requests and request your feedback on behalf of Your Organization; • To track responses to our e-mails in connection the services to Your Organization and to measure the success of our communications; • To manage our business, such as for data analysis, audits, fraud monitoring and prevention, information security, ensuring that the websites/services function properly and otherwise administering and improving them, developing new products and services, identifying usage trends, and expanding our business activities; • To review statistical information about use of the websites/services in order to improve

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		<p>their design and functionality, to understand how they are used, and to assist us with resolving questions about the Websites/services; and</p> <ul style="list-style-type: none"> • To fulfill our compliance or legal obligations or as otherwise permitted by applicable Laws.
<p>Any Personal Information described in Cal. Civ. Code § 1798.80(e), such as name, address, telephone number, or financial information</p>	<p>Directly from You, from Your Organization or from other third parties.</p>	<p><u>Sold</u></p> <p>We have not sold such Personal Information to third parties.</p> <p><u>Shared</u></p> <p>We have not shared such Personal Information with third parties for targeted advertising purposes.</p> <p><u>Service Providers</u></p> <p>We have disclosed such Personal Information to our affiliates and to other parties that provide services to us or act on our behalf in connection with the operation of our business. See section 8. Disclosures And recipients of Personal Information on page 13 in the Privacy Notice for more details.</p> <p><u>Purposes of Processing such Personal Information</u></p> <ul style="list-style-type: none"> • To authenticate you so that you can access the websites/services and conduct account transactions on the websites/services on behalf of Your Organization; • To recognize you, your device or your browser when you use the websites/services so that we can facilitate navigation, display information more effectively, store your preferences and otherwise personalize your experience and enhance the use of the websites/services;

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<p>Characteristics of protected classifications under California or federal law, such as age, gender, marital status, natural origin, citizen status, account identifiers for fund transfers, account number and identifier, account password, account PIN, bank account identifier, credit card CVC2/CVVS/CID, credit card expiration date, credit card full magnetic stripe, credit card PIN,</p>	<p>Directly from You, from Your Organization or from other third parties.</p>	<p><u>Sold</u></p> <p>We have not sold such Personal Information to third parties.</p> <p><u>Shared</u></p> <p>We have not shared such Personal Information with third parties for targeted advertising purposes.</p> <p><u>Service Providers</u></p>

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<p>security question, security word, user ID, voice recordings, geolocation data, birth certificate number, driver’s license, green card, national ID number, passport/visa number, social security number, state ID, tax ID, ethnicity and race , which are also considered Sensitive Personal Information</p>		<p>We have disclosed such Personal Information to our affiliates and to other parties that provide services to us or act on our behalf in connection with the operation of our business. See section 8. Disclosures And recipients of Personal Information on page 13 in the Privacy Notice for more details.</p> <p><u>Purposes of Processing such Personal Information</u></p> <ul style="list-style-type: none"> • To process applications and transactions for Your Organization; • To manage our business, such as for data analysis, audits, fraud monitoring and prevention, information security, ensuring that the websites/services function properly and otherwise administering and improving them, developing new products and services, identifying usage trends, and expanding our business activities; and • To fulfill our compliance or legal obligations or as otherwise permitted by applicable Laws.
<p>Commercial information, such as records of products or services purchased, obtained, or considered</p>	<p>Directly from you, from Your Organization or from other third parties.</p>	<p><u>Sold</u></p> <p>We have not sold such Personal Information to third parties.</p> <p><u>Shared</u></p> <p>We have not shared such Personal Information with third parties for targeted advertising purposes.</p> <p><u>Service Providers</u></p> <p>We have disclosed such Personal Information to our affiliates and to other parties that provide services to us or act on our behalf in connection with the operation of our business. See section</p>

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		<p data-bbox="870 327 1354 394"><u>8. Disclosures And recipients of Personal Information</u> on page 13 for more details.</p> <p data-bbox="870 422 1341 489"><u>Purposes of Processing such Personal Information</u></p> <ul data-bbox="870 516 1438 1766" style="list-style-type: none"> <li data-bbox="870 516 1438 663">• To authenticate you so that you can access the websites/services and conduct account transactions on the websites/services on behalf of Your Organization; <li data-bbox="870 705 1438 936">• To recognize you, your device or your browser when you use the websites/services so that we can facilitate navigation, display information more effectively, store your preferences and otherwise personalize your experience and enhance the use of the websites/services; <li data-bbox="870 978 1438 1041">• To process applications and transactions for Your Organization; <li data-bbox="870 1083 1438 1167">• To respond to your inquiries, fulfill requests and request your feedback on behalf of Your Organization; <li data-bbox="870 1209 1438 1241">• To track responses to our e-mails; <li data-bbox="870 1283 1438 1545">• To manage our business, such as for data analysis, audits, fraud monitoring and prevention, information security, ensuring that the websites/services function properly and otherwise administering and improving them, developing new products and services, identifying usage trends, and expanding our business activities; <li data-bbox="870 1587 1438 1766">• To review statistical information about use of the websites/services in order to improve their design and functionality, to understand how they are used, and to assist us with resolving questions about the websites/services; and

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Internet or other electronic network activity information, such as browsing history	Directly from You, from Your Organization or from other third parties.	<p><u>Sold</u></p> <p>We have not sold such Personal Information to third parties.</p> <p><u>Shared</u></p> <p>We have not shared such Personal Information with third parties for targeted advertising purposes.</p> <p><u>Service Providers</u></p> <p>We have disclosed such Personal Information to our affiliates and to other parties that provide services to us or act on our behalf in connection with the operation of our business. See section 8. Disclosures And recipients of Personal Information on page 13 in the Privacy Notice for more details.</p> <p><u>Purposes of Processing such Personal Information</u></p> <ul style="list-style-type: none"> To authenticate you so that you can access the websites/services and conduct account transactions on the websites/services on behalf of Your Organization; To recognize you, your device or your browser when you use the websites/services so that we can facilitate navigation, display information more effectively, store your preferences and otherwise personalize your experience and enhance the use of the websites/services; To process applications and transactions for Your Organization;

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Sensitive Personal Information, such as consumers' biometric information	Directly from You, from Your Organization or from other third parties.	<p><u>Sold</u></p> <p>We have not sold such Personal Information to third parties.</p> <p><u>Shared</u></p> <p>We have not shared such Personal Information with third parties for targeted advertising purposes.</p> <p><u>Service Providers</u></p> <p>We have disclosed such Personal Information to our affiliates and to other parties that provide services to us or act on our behalf in connection</p>

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Professional or employment-related information	Directly from You, from Your Organization or from other third parties.	<p><u>Sold</u></p> <p>We have not sold such Personal Information to third parties.</p> <p><u>Shared</u></p> <p>We have not shared such Personal Information with third parties for targeted advertising purposes.</p> <p><u>Service Providers</u></p> <p>We have disclosed such Personal Information to our affiliates and to other parties that provide services to us or act on our behalf in connection with the operation of our business. See section 8. Disclosures And recipients of Personal Information on page 13 in the Privacy Notice for more details.</p> <p><u>Purposes of Processing such Personal Information</u></p> <ul style="list-style-type: none"> To authenticate you so that you can access the websites/services and conduct account transactions on the Websites/services on behalf of Your Organization; To recognize you, your device or your browser when you use the Websites/services so that we can facilitate

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Retention of Personal Information

We store personal information for as long as necessary to carry out the purposes for which we originally collected it and for other legitimate business purposes, including to meet our legal, regulatory, or other compliance obligations.

Do Not Track

Some browsers have a do not track feature that lets you tell websites that you do not want to have your online activities tracked. At this time, we do not respond to browser do not track signals.

Selling or Sharing of Personal Information

We do not sell your Personal Information or share your Personal Information for cross-context behavioral advertising, and have not done so in the prior 12 months. We also do not knowingly sell or share the Personal Information of children under the age of 16, and have not done so in the prior 12 months.

Your Rights and Choices

Applicable privacy-related Laws may afford consumers residing in the California certain rights with respect to their Personal Information, subject to certain exceptions. Subject to certain limitations, you have the following rights in California:

- (1) Right to Delete. You have the right to request us to delete the Personal Information we have collected about you.
- (2) Right to Correct. You have the right to request us to correct inaccurate Personal Information we maintain about you.
- (3) Confirm Processing. You have the right to confirm whether we are processing your Personal Information.
- (4) Right to Know and Access. You have the right to know and access the Personal Information we have collected about you, including the categories of Personal Information, the categories of sources from which the Personal Information is collected, the business or commercial purpose for collecting, selling, or sharing Personal Information, the categories of third parties to whom we disclose Personal Information, and the specific pieces of Personal Information we have collected about you.
- (5) Data Portability. You have the right to receive the information under right (4) in a format, to the extent technically feasible, that is portable, usable, and allows you to transmit the Personal Information to a person without impediment, where the processing is carried out by automated means.
- (6) Rights Related to Sharing for Cross-Context Behavioral Advertising or Sale. We do not share your Personal Information for cross-context behavioral advertising or sell your Personal Information. Please contact us by using the information in [Contact Us](#) below if you have any questions.
- (7) Right to No Discrimination. You have the right not to be discriminated against for exercising any of your privacy rights. This includes us not: (a) denying you goods or services; (b) charging you different prices or rates for goods or services, including through the use of discounts or other benefits or imposing penalties; (c) providing you a different level or quality of goods or services;

and (d) suggesting to you that you will receive a different price or rate for goods or services or a different level or quality of goods or services.

Exercising Your Rights

To exercise your rights described above, please submit a verifiable consumer request to us by either:

- Visiting [Citi Privacy Hub](#); or
- Calling us at 833-981-0270 (TTY: 711)

We will need to verify your identity before honoring your privacy rights request. We will verify your identity by asking you to provide Personal Information we may have previously collected about you. Subject to certain limitations, we will honor your privacy rights request within 45 calendar days of receipt of your request, unless we request an extension as permitted by applicable Laws.

Authorized Agents

You may exercise your privacy rights through an authorized agent. If we receive your request from an authorized agent, we may ask for evidence that you have provided such agent with a power of attorney or that the agent otherwise has valid written authority to submit requests to exercise rights on your behalf. If you are an authorized agent seeking to make a request, please contact us by either:

- Visiting [Citi Privacy Hub](#); or
- Calling us at 833-981-0270 (TTY: 711)

Contact Information

If you have any questions about this Supplement, the ways in which Citi collects and processes your Personal Information described in this Supplement, your choices and rights regarding such use, or wish to exercise your rights under the CPRA, please visit [Citi Privacy Hub](#) or call us at 833-981-0270 (TTY: 711).