

CAMEROON SUPPLEMENTAL PRIVACY PROVISIONS

Last Updated: 5th October 2026

These Supplemental Provisions apply to the processing of Personal Information subject to Law No. 2024/017 of 23 December 2024 relating to the Protection of Personal Data in Cameroon.

Where these Supplemental Provisions conflict with the Global Privacy Notice, these Supplemental Provisions shall prevail with respect to Personal Information governed by Cameroon law.

Data Protection Regulatory Framework

Personal Information processed in Cameroon is subject to Law No. 2024/017 of 23 December 2024 relating to the Protection of Personal Data. Citi will implement appropriate measures to comply with the requirements of applicable Cameroonian data protection laws and regulations.

Supervisory Authority

Once the Personal Data Protection Authority contemplated under Law No. 2024/017 is established and becomes operational, Citi shall cooperate with such authority and comply with any applicable registration, authorization, notification, reporting, audit or other regulatory requirements imposed under Cameroonian law.

Until such authority becomes operational and implementing regulations are adopted, Citi shall continue to apply its global privacy and information security standards and shall take reasonable steps to prepare for compliance with any future regulatory requirements.

Prior Authorizations

Where Cameroonian law requires prior authorization for a particular processing activity, Citi shall seek to obtain any required approval, authorization or regulatory clearance once the competent authority and related implementation mechanisms become operational and capable of receiving and processing such applications.

International Data Transfers

Personal Information originating from Cameroon may be transferred to Citi affiliates, service centres, correspondent banks, payment infrastructures, regulators, counterparties and service providers located outside Cameroon where necessary for the provision of banking and financial services.

Once the data protection authority becomes operational and international transfer authorization mechanisms are implemented, Citi shall take such additional measures as may be required under applicable Cameroonian law, including obtaining any required authorization or implementing approved transfer safeguards.

Sensitive Personal Information

For purposes of Cameroon law, sensitive personal information may include information relating to banking transactions, health, biometrics, genetics, political opinions, religious beliefs, trade union membership, racial or ethnic origin, judicial proceedings and other categories protected by law. Citi will apply enhanced safeguards to such data.

Data Subject Rights

In addition to the rights described in the Global Privacy Notice, individuals in Cameroon may have rights under applicable law, including the right to restriction of processing, rights relating to automated decision-making, and the right to provide post-mortem instructions relating to their Personal Information.

Citi will provide data subjects with information regarding the identity of the data controller, the purposes of processing, the categories of personal information processed, recipients of the information, applicable retention periods, available privacy rights and, where applicable, information relating to international transfers, in accordance with applicable law.

Data Breach Notification

In the event of a personal data breach, Citi shall take appropriate steps to investigate the incident, mitigate its impact and provide immediate notifications required by applicable law to the data subject and the supervisory authority becomes operational, Citi shall comply with any mandatory notification requirements applicable under Cameroonian law.

Records of Processing and Impact Assessments

Citi maintains records of processing activities and risk management processes designed to protect Personal Information. Once implementing measures under Law No. 2024/017 become operational, Citi shall adapt its governance framework as necessary to comply with any additional recordkeeping, impact assessment or reporting obligations.

Minors

Under Cameroon law, Personal Information relating to individuals under eighteen (18) years of age may only be processed with the consent of a parent or legal representative where such consent is required by law. Parents and legal representatives may exercise applicable privacy rights on behalf of minors.

Regulatory Developments

These Cameroon Supplemental Provisions may be updated from time to time to reflect the implementation of Law No. 2024/017, including any requirements issued by the Personal Data Protection Authority once established and operational.

Non-Exhaustive Nature of this Supplement

This Cameroon Supplement is not intended to be exhaustive and does not constitute a complete statement of all legal or regulatory obligations applicable under Cameroon law, nor shall the absence of a specific reference to a legal requirement be construed as an indication that such requirement does not apply. Citi and its affiliates remain subject to all applicable legal and regulatory requirements, including future laws, regulations, regulatory guidance and requirements issued by competent authorities.