

Supplemental Provision — Algeria

This Supplemental Provision for Algeria ("Algeria Supplement") complements the Global Privacy Notice for Institutional Clients (the "Global Privacy Notice") and applies to individuals who have rights under the Law No. 18-07 of Ramadhan 25th, 1439 corresponding to June 10th, 2018, of the People's Democratic Republic of Algeria on the protection of natural persons, in connection with the processing of personal information (personal data) by our markets, services, banking operations in Algeria.

Other than for words capitalized and defined in the Privacy Notice and as specified bellow, all terms used in the Privacy Notice and this Supplement have the meaning used in the Algerian Personal Data Protection Law.

Specific Terms

"You" (and equivalent expressions such as **"Yours"**) refer to a physical person (an individual) who has rights under the Law No. 18-07 of Ramadhan 25th, 1439 corresponding to June 10th, 2018, of the People's Democratic Republic of Algeria on the protection of natural persons, by reason of Your Organization being a client of banking or financial products or a beneficiary of the provision of services by Citibank Algeria.

"Law 18-07 or Personal Data Protection Law" means the Law No. 18-07 of Ramadhan 25th, 1439, corresponding to June 10th, 2018, on the protection of natural persons in the processing of personal data. Law 18-07 applies to data processing by any physical person (an individual) or any corporate entity that is data controller or **Processing Officer** established in Algeria or in a jurisdiction that has legally recognised equivalence, in relation to their processing of personal data.

"Citibank Algeria" means Sucursale Citibank N.A, Algeria (Citibank N.A. Algeria Branch), located in 34.35 Leksar building business center, Bab Ezzouar with CNRC (national commercial register) number 98B0003432.

Citibank Algeria provides products and services to enterprises (corporations), financial institutions, and public sector organizations. Processing of personal data from Citi Algeria that involve sensitive categories, or require an international data transfer to other Citigroup affiliates for onward processing (that shall be identical or directly related to the purposes of the initial data collection), are subject to authorization by the ANDPD or to special legal conditions, described further below.

Citibank Algeria is a registered branch and establishment of a global financial organization that comprises a several distinct legal entities. If you are a client or are related to a corporate customer of any other entity of Citigroup Inc (or if you are a beneficiary of services from another affiliate in any capacity), your Processing officer will be the entity you contract with, o receive services from.

"Processing Officer" or data controller means the natural person or legal entity, public or private, or any other entity which, alone or jointly with others, determines the purposes and means of data processing, and which for personal data subject to the Personal Data Protection Law is Citibank Algeria (defined further below).

“ANDPD or National Authority” means the National Personal Data Protection Authority (ANPDP) provided for in the Personal Data Protection Law.

Purpose of Processing:

We process your personal data, as necessary to pursue our legitimate business and other interests, for the following reasons:

- to provide financial products and services to our clients and to communicate with you and/or our clients about them.
- to manage, administer and improve our business and client and service provider engagements and relationships and for corporate marketing, business development and analysis purposes.
- to monitor and analyse the use of our products and services for system administration, operation, testing and support purposes.
- to operate and manage our information technology and systems, and to ensure the security of our information technology and systems.
- to establish, exercise and/or defend legal claims or rights and to protect, exercise and enforce our rights, property or safety, or to assist our clients or others to do this; and
- to investigate, respond to and address complaints or incidents relating to us or our business, to maintain service quality and to train our staff.

We also process your personal data to comply with laws and regulations. We sometimes do more than the minimum necessary to comply with those laws and regulations, but only as necessary to pursue our legitimate interests in cooperating with our regulators and other authorities, complying with foreign laws, preventing, or detecting financial and other crimes and regulatory breaches, and protecting our businesses and the integrity of the financial markets. This involves processing your personal data for the following reasons:

- to cooperate with, respond to requests from, and to report transactions and/or other activity to, government, tax or regulatory bodies, financial markets or other intermediaries or counterparties, courts or other third parties;
- to monitor and analyse the use of our products and services for risk assessment and control purposes, including detection, prevention and investigation of fraud;
- to conduct compliance activities such as audit and reporting, assessing, and managing risk, maintenance of accounting and tax records, fraud and anti-money laundering (AML) prevention and measures relating to sanctions and antiterrorism laws and regulations and fighting crime. This includes know your customer (KYC) screening (which involves identity checks and verifying address and contact details), politically exposed persons screening. (Which involves screening client records against internal and external databases to establish

connections to 'politically exposed persons' (PEPs) as part of client due diligence and onboarding) and sanctions screening (which involves the screening of clients and their representatives against published sanctions lists); and

- to record and/or monitor telephone conversations so as to maintain service quality and security, for staff training and fraud monitoring and to deal with complaints, disputes and potential and/or actual criminal activity. To the extent permitted by law, these recordings are our sole property.

If you do not provide information that we request, we may not be able to provide (or continue providing) relevant products or services to, or otherwise do business with, you or Your Organization.

Data Retention period:

We keep your personal data for as long as is necessary for the purposes for which the personal data was collected, including in connection with maintaining our relationship with you or Your Organization or in connection with performing an agreement with a client or Your organization. We also retain your personal data where necessary to enable us to comply with a legal or regulatory obligation in accordance with our records retention policies and procedures. When the retention of your personal data is no longer necessary, we will securely destroy it or we will irreversibly anonymize it so that it is no longer personal data.

International Data Transfer

Citi Algeria may transfer personal data internationally: (1) where the data subject has expressly consented to such transfer (including by express consents managed by Your Organization on behalf of Citi); or (2) if the transfer is necessary: (a) for the protection of life or other vital interests of that person; (b) for the preservation of the public interest, established through enabling legislation in Algeria; (c) for the establishment, exercise or defence of a right in courts of any competent jurisdiction; (d) for the performance of a contract between a controller and the data subject, or for pre-contractual measures taken at the request of the data controller; (e) for the conclusion or performance of a contract concluded or to be concluded, in the interest of the data subject, between the controller and a third party; (f) the execution of a measure of international mutual legal assistance; (g) for the prevention, diagnosis or treatment of medical conditions; or (3) if the transfer is made in accordance with a an international bilateral or multilateral agreement to which Algeria is a member.

An illustration of performance of a contract for the benefit or in the interest of a data subject by another controller (highlighted above) will be in international payments, where Citi Algeria is a service provider to another (instructing) bank for processing international payments to a beneficiary's bank in Algeria.

Where international transfers are based on the legal basis of consent by the data subject, you may withdraw or revoke it at any time. Withdrawal or revocation of consent will not affect the validity or legality of banking operations performed prior to its withdrawal. However, we may not be able to provide any services through you that legally require that consent.

Right in Relation with Personal Data Processing

You may ask us to: (i) provide you with a copy of your personal data; (ii) correct your personal data; (iii) erase your personal data; or (iv) restrict our processing of your personal data. You may also object to our processing of your personal data. These rights will be limited in some situations, in accordance with applicable Algerian 'Personal Data Protection Law.

To exercise these rights or if you have questions about how we process your personal data, please contact us using the contact details in this notice. You may also complain to the relevant data protection authorities in Algeria. You can find contact information for the Algerian Protection of Privacy Authority (ANPD) here:

<https://anpdp.dz/fr/accueil/>

Direct Marketing

To exercise your statutory rights to inhibit direct marketing from Citi Algeria or to be subject to commercial profiling as set out in Law 18-07, you may:

- Where you are an end- user of our global platforms (CitiDirect, CitiVelocity or Citi Private Bank InView) use communication and marketing preferences in the user menu that enable and disable contacting and marketing options.
- At the bottom of electronic marketing communications, click on the 'unsubscribe' option on the footer.
- In our websites, opt-in (and opt out) of cookie selections or 'do not share my data', as the case may be.
- or directly writing to Citibank Algeria, on the below detail contact mentioned below.

Effective Date and Notice of changes

This Algeria Supplement was issued on august 19th, 2024. This Supplement and its Global Privacy Notice may be updated at any time. As and when that happens, we will inform Citibank Algeria service recipients and beneficiaries through changes on this page. If Your Organization is a client of Citibank Algeria, we shall inform of such changes in accordance with our corporate and institutional client documentation.

Citi Algeria detail contact

Email Contact : dataprivacy@citi.com (confirmed with CITI data privacy team)
Address : 34, 35 el ksar, Bab Ezzouar, 16035 Algiers, Algeria
Phone Number : +213 021 98 19 00