



Notice to the Public: Warning Against Fraudulent Lending Scams

Citicorp Capital Philippines, Inc. (CCPI), an affiliate of Citibank, N.A., warns the public against unauthorized organized active digital financial scams and phishing activities involving individuals who are falsely representing themselves as CCPI officers, employees, and/or authorized representatives.

Please be advised that CCPI is an investment house regulated by the Securities and Exchange Commission (SEC) and the Bangko Sentral ng Pilipinas (BSP), and as such, it does not offer, issue, or market retail loans, personal loans, or any credit products to the general public.

To protect yourself from fraud:

- Do not share any personal data, financial details, or banking credentials and information (such as passwords, PINs, or One-Time PINs/OTPs) with anyone.
- Do not transfer nor send money to individuals claiming to represent CCPI or offering loans on its behalf.
- Do not respond to suspicious communications received via email, text/SMS, social media, or messaging applications.
- Do not click on any links or download attachments from unverified sources.

If you have been approached in person or receive any suspicious communication: Please do not respond.

If you believe you have been a victim to this scam, have disclosed your personal or financial information, or have transferred funds, please contact your bank immediately to secure your accounts.

You are strongly encouraged to report the incident/s to Citi Philippines, and the Bangko Sentral ng Pilipinas through its Consumer Protection Department, the SEC - Enforcement and Investor Protection Department (EIPD), and the Philippine National Police Anti-Cybercrime Group (PNP-ACG) (details below).

Citi Philippines

Email: philippines.citiservice@citi.com

Mon-Fri: 8:30 - 18:00 (except holidays)

Securities and Exchange Commission (SEC) - Enforcement and Investor Protection Department (EIPD)

Email: epd@sec.gov.ph

Website: www.sec.gov.ph

Bangko Sentral ng Pilipinas (BSP) - Consumer Protection Department

Email: consumeraffairs@bsp.gov.ph

Webchat: www.bsp.gov.ph (Click on the BOB chatbot icon)

Direct Line: (02) 8708-7087

SMS: 21582277 (For Globe subscribers)

PNP Anti-Cybercrime Group (PNP-ACG)

Hotline: (02) 8723-0401 local 7491

Email: acg@pnp.gov.ph

We request that the public stay vigilant against organized financial scams.