On February 27, 2009, Citi announced a fourth quarter 2008 goodwill impairment charge and a further impairment to the intangible asset related to Nikko Asset Management. These pre-tax charges of approximately \$9.9 billion are not reflected in the fourth quarter 2008 press release, financial supplement and investor presentation, each dated January 16, 2009. For updated financial information, please refer to the Citigroup, Inc. 2008 Form 10-K filed with the U.S. Securities and Exchange Commission on February 27, 2009.



CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT

4Q08

	Page Number
Citigroup Consolidated	
Financial Summary	1
Consolidated Statement of Income	2
Consolidated Balance Sheet	3
Income:	
Segment View	4
Regional View	5
Net Revenues: Segment View	6
Regional View	7
Segment Detail	
Global Cards	8 - 10
Consumer Banking	11 -14
Institutional Clients Group (ICG)	15
Securities and Banking	16
Transaction Services	17
Global Wealth Management	18 - 19
Regional Detail	
North America	20
EMEA	21
Latin America	22
Asia	23 -24
O'' O	
Citigroup Supplemental Detail Return on Capital	25
Average Balances and Interest Rates	26
Consumer Loan Delinquency Amounts, Net Credit Losses and Ratios	27
Allowance for Credit Losses:	2,
Total Citigroup	28
Consumer Loans	29
Corporate Loans	30
Components of Provision for Loan Losses	31
Non-Performing Assets	32

CITIGROUP -- FINANCIAL SUMMARY

(In millions of dollars, except per share amounts)



		1Q 2007	 2Q 2007		3Q 2007		4Q 2007		1Q 2008		2Q 2008		3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	<u> </u>	Full Year 2007	,	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Total Revenues, Net of Interest Expense	\$	24,646	\$ 25,790	\$	21,640	\$	6,419	\$	12,441	\$	18,077	\$	16,680	\$ 5,595	(13%)	\$	78,495	\$	52,793	(33%)
Total Operating Expenses		15,121	14,429		14,152		16,100		15,775		15,644		14,425	15,348	(5%)	i	59,802		61,192	2%
Provision for Loan Losses and for Benefits and Claims Income Taxes		2,810 1.797	2,579 2.619		4,867 492		7,661 (7,406)		5,852 (3,939)		7,100 (2,404)		9,067 (3,294)	12,695	66% (35%)	1	17,917 (2,498)		34,714	94% NM
Minority Interest		47	123		20		(7,406) 95		(3,939)		(2,404) 76		(3,294)	(10,002) (309)	NM		(2, 4 96) 285		(19,639) (349)	NM
Income (Loss) from Continuing Operations	\$	4,871	\$ 6,040	\$	2,109	\$	(10,031)	\$	(5,226)	\$	(2,339)	\$	(3,423)	\$ (12,137)	(21%)	\$	2,989	\$	(23,125)	NM
Discontinued Operations, After-tax		141	 186		103		198		115		(156)		608	3,843	NM	<u> </u>	628		4,410	NM
Net Income (Loss)	\$	5,012	\$ 6,226	\$	2,212	\$	(9,833)	\$	(5,111)	\$	(2,495)	\$	(2,815)	\$ (8,294)	16%	\$	3,617	\$	(18,715)	NM
Diluted Earnings Per Share:																				
Income (Loss) from Continuing Operations	\$	0.98	\$ 1.21	\$	0.42	\$	(2.03) (1)) \$	(1.04) (1) \$	(0.51)	(1) \$	(0.71)	1) \$ (2.44) (1)	(20%)	\$	0.59	\$	(4.72) (1)	NM
Net Income (Loss)	\$	1.01	\$ 1.24	\$	0.44	\$	(1.99) (1)) \$	(1.02) (1) \$	(0.54)	(1) \$	(0.60)	1) \$ (1.72) (1)	14%	\$	0.72	\$	(3.88) (1)	NM
Shares (in millions):	-															—				
Average Basic		4,877.0	4,898.3		4,916.1		4,931.9		5,085.6		5,287.4		5,341.8	5,346.9	8%		4,905.8		5,265.4	
Average Diluted		4,967.9	4,992.9		5,010.9		5,009.3		5,591.1		5,800.0		5,867.3	5,922.0	18%		4,995.3		5,795.1	
Common Shares Outstanding, at period end		4,946.4	4,974.6		4,981.1		4,994.6		5,249.8		5,445.4		5,449.5	5,450.1	9%					
Preferred Dividends - Basic (in millions) (2)	\$	16	\$ 14	\$	6	\$	-	\$	83	\$	361	\$	389	\$ 899		\$	36	\$	1,732	
Preferred Dividends - Diluted (in millions) (2)	\$	16	\$ 14	\$	6	\$	-	\$	17	\$	91	\$	119	\$ 628		\$	36	\$	855	
Income Available to Common Shareholders - Basic																				
Income (Loss) from Continuing Operations	\$	4,855	\$ 6,026	\$	2,103	\$	(10,031)	\$	(5,309)	\$	(2,700)	\$	(3,812)	\$ (13,036)	(30%)	\$	2,953	\$	(24,857)	NM
Net Income (Loss)	\$	4,996	\$ 6,212	\$	2,206	\$	(9,833)	\$	(5,194)	\$	(2,856)	\$	(3,204)	\$ (9,193)	7%	\$	3,581	\$	(20,447)	NM
Income Available to Common Shareholders - Diluted																				
Income (Loss) from Continuing Operations	\$	4,855	\$ 6,026	\$	2,103	\$	(10,031)	\$	(5,243) (1) \$	(2,430)	(1) \$	(3,542) (1) \$ (12,765) (1)	(27%)	\$	2,953	\$	(23,980) (1)	NM
Net Income (Loss)	\$	4,996	\$ 6,212	\$	2,206	\$	(9,833)	\$	(5,128) (1) \$	(2,586)	(1) \$	(2,934) (1) \$ (8,922) (1)	9%	\$	3,581	\$	(19,570) (1)	NM
Financial Ratios: Tier 1 Capital Ratio		8.26%	7.91%		7.32%		7.12%		7.74%		8.74%		8.19%	11.8% *						
Total Capital Ratio		11.48%	11.23%		10.61%		10.70%		11.22%		12.29%		11.68%	15.6% *						
Leverage Ratio		4.84%	4.37%		4.13%		4.03%		4.39%		5.04%		4.70%	6.0% *		į				
Return on Common Equity		17.1%	20.1%		6.9%		(32.4%)		(18.6%)		(10.4%)		(12.2%)	(42.0%) *			2.9%		(19.8%)	
Balance Sheet Data, EOP (in billions, except Book Value per Share	e):																			
Total Assets	\$	2,020.8	\$ 2,220.7	\$	2,358.1	\$	2,187.5	\$	2,199.7	\$	2,100.4	\$	2,050.1	\$ 1,945.3 *	(11%)					
Trading Account Assets		460.1	538.3		581.2		539.0		578.4		505.4		457.5	380.0 *	(29%)					
Total Loans		693.3	742.9		774.0		778.0		789.8		746.8		717.0	694.5 *	(11%)	į				
Total Deposits		738.5	771.8		812.9		826.2		831.2		803.6		780.3	774.2 *	(6%)					
Stockholders' Equity		121.9	127.6		127.0		113.4		128.1		136.4		126.1	150.8 *	33%	i				
Equity and Trust Securities		131.3	137.8	_	138.7		137.2		152.2		160.1		149.7	174.7 *	27%	1				
Book Value Per Share	\$	24.45	\$ 25.53	\$	25.45	\$	22.71	\$	20.70	\$	20.01	\$	18.10	\$ 14.70 *	(35%)	į				
Direct Staff (in thousands)		343	361		371		375		369		363		352	323 *	(14%)					
(1) The Diluted EPS calculation for the fourth quarter of 2007, first, sec						hares	and Income a	vailab	e to common	shareh	olders (Basic)	due to t	he Net Loss.							
Using actual Diluted shares and Income available to common share		s (Diluted) w to declaration		ı-aıluti	UII.											1				

⁽³⁾ Asia includes Japan, Latin America includes Mexico, and North America includes U.S., Canada and Puerto Rico.

NM Not meaningful

Reclassified to conform to the current period's presentation.

^{*} Prelimina

CITIGROUP CONSOLIDATED STATEMENT OF INCOME

(In millions of dollars)



	1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Revenues												
Interest revenue	\$ 27,417	\$ 29,889	\$ 32,267	\$ 31,856	\$ 29,190	\$ 27,372	\$ 26,182	\$ 23,911	(25%)	\$ 121,429	\$ 106,655	(12%)
Interest expense	17,192	18,812	20,423	19,624	16,122	13,407	12,776	10,658	(46%)	76,051	52,963	(30%)
Net interest revenue	10,225	11,077	11,844	12,232	13,068	13,965	13,406	13,253	8%	45,378	53,692	18%
Commissions and fees	5,488	6,526	3,944	4,748	1,576	6,043	3,425	183	(96%)	20,706	11,227	(46%)
Principal transactions	3,166	2,627	(246)	(17,633)	(6,663)	(5,589)	(2,904)	(7,032)	60%	(12,086)	(22,188)	(84%)
Administrative and other fiduciary fees	1,941	2,234	2,460	2,497	2,298	2,289	2,165	1,808	(28%)	9,132	8,560	(6%)
Realized gains (losses) from sales of investments	473	119	263	313	(119)	(139)	(605)	(1,198)	NM	1,168	(2,061)	NM
Insurance premiums	730	743	772	817	843	847	823	708	(13%)	3,062	3,221	5%
Other revenue	2,623	2,464	2,603	3,445	1,438	661	370	(2,127)	NM	11,135	342	(97%)
Total non-interest revenues	14,421	14,713	9,796	(5,813)	(627)	4,112	3,274	(7,658)	(32%)	33,117	(899)	NM
Total revenues, net of interest expense	24,646	25,790	21,640	6,419	12,441	18,077	16,680	5,595	(13%)	78,495	52,793	(33%)
Provisions for Credit Losses and for Benefits and Claims												
Provision for loan losses	2,549	2,382	4,581	7,320	5,577	6,983	8,943	12,171	66%	16,832	33,674	100%
Policyholder benefits and claims	261	197	236	241	275	260	274	594	NM	935	1,403	50%
Provision for unfunded lending commitments	-	-	50	100	-	(143)	(150)	(70)	NM	150	(363)	NM
Total provisions for credit losses and for benefits and claims	2,810	2,579	4,867	7,661	5,852	7,100	9,067	12,695	66%	17,917	34,714	94%
Operating Expenses												
Compensation and benefits	8,566	8.787	7.595	8.944	8.933	9.060	7.865	6.582	(26%)	33,892	32,440	(4%)
Premises and Equipment	1,525	1,595	1,741	1,787	1,783	1,834	1,771	1,737	(3%)	6,648	7,125	7%
Technology / communication expense	970	1,139	1,159	1,243	1,215	1,248	1,240	1,194	(4%)	4,511	4,897	9%
Advertising and marketing expense	578	733	766	726	636	648	515	493	(32%)	2,803	2,292	(18%)
Restructuring-related items	1,377	63	35	53	15	(44)	8	1,787	NM	1,528	1,766	16%
Other operating	2,105	2,112	2,856	3,347	3,193	2,898	3,026	3,555	6%	10,420	12,672	22%
Total operating expenses	15,121	14,429	14,152	16,100	15,775	15,644	14,425	15,348	(5%)	59,802	61,192	2%
Income (Loss) from Continuing Operations before Income	0.745	0.700	0.004	(47.040)	(0.400)	(4.007)	(0.040)	(00.440)	(200()	770	(42.442)	NIN A
Taxes and Minority Interest	6,715	8,782	2,621	(17,342)	(9,186)	(4,667)	(6,812)	(22,448)	(29%)	776	(43,113)	NM
Provision (benefits) for income taxes	1,797	2,619	492	(7,406)	(3,939)	(2,404)	(3,294)	(10,002)	(35%)	(2,498)	(19,639)	NM
Minority interest, net of income taxes	47	123	20	95	(21)	76	(95)	(309)	NM	285_	(349)	NM
Income (Loss) from Continuing Operations	4,871	6,040	2,109	(10,031)	(5,226)	(2,339)	(3,423)	(12,137)	(21%)	2,989	(23,125)	NM
Discontinued Operations (1)												
Income from Discontinued Operations	206	277	148	294	163	232	501	582		925	1,478	
Gain (Loss) on Sale / Pending Sale	-	-	-	-	-	(517)	9	3,647		-	3,139	
Provision (benefits) for income taxes	65	91	45	96	48	(129)	(98)	386		297	207	
Income from Discontinued Operations, net	141	186	103	198	115	(156)	608	3,843		628	4,410	
Net Income (Loss)	\$ 5,012	\$ 6,226	\$ 2,212	\$ (9,833)	\$ (5,111)	\$ (2,495)	\$ (2,815)	\$ (8,294)	16%	\$ 3,617	\$ (18,715)	NM

⁽¹⁾ Discontinued Operations includes:

NM Not meaningful

a) The sale of substantially all of Citigroup's CitiCapital equipment finance unit to General Electric.
 b) The sale of substantially all of Citigroup's Retail Banking Operations in Germany to Credit Mutuel.

CITIGROUP CONSOLIDATED BALANCE SHEET

(In millions of dollars)



December 31, 2008

									VS.
	March 31,	June 30,	September 30,	December 31,	March 31,	June 30,	September 30,	December 31,	Vs. December 31, 2007
	2007	2007	2007	2007	2008	2008	2008	2008 (1)	Inc (Decr)
Assets									(200.)
Cash and due from banks (including segregated cash and other deposits)	\$ 24,421	\$ 30,635	\$ 38,226	\$ 38,206	\$ 30,837	\$ 44,824	\$ 63,026	\$ 29,028	(24%)
Deposits with banks	44,906	70,897	58,713	69,366	73,318	67,945	78,670	170.556	`NM ´
Fed funds sold and securities borr'd or purch under agree, to resell	303,925	348,129	383,217	,	239,006	220,169	225,409	184,133	(33%)
Brokerage receivables	51,976	61,144	69,062	57,359	65,653	62,492	80,532	44,278	(23%)
Trading account assets	460,065	538,316	581,220	538,984	578,437	505,439	457,462	380,043	(29%)
Investments									
Available-for-sale	286,567	257,880	240,828	215,008	204,155	232,528	205,731	190,361	(11%)
Held-to-maturity	-	-	-	-	-	-	-	63,032	` - ′
Total Investments	286,567	257,880	240,828	215,008	204,155	232,528	205,731	253,393	18%
Loans, net of unearned income	,	. ,	-,-	-,	. ,	- /	, -	,	
Consumer (2)	519,105	551,223	570,891	592,307	596,987	571,238	543,436	519,673	(12%)
Corporate	174,239	191,701	203,078	185,686	192,856	175,552	173,519	174,858	(6%)
Loans, net of unearned income	693,344	742,924	773,969	777,993	789,843	746,790	716,955	694,531	(11%)
Allowance for loan losses	(9,510)	(10,381)	(12,728)		(18,257)	(20,777)	(24,005)	(29,616)	(84%)
Total loans, net	683,834	732,543	761,241	761,876	771,586	726,013	692,950	664,915	(13%)
Goodwill	34,229	39,080	39,798		43,471	42,386	39,662	36,700	(11%)
Intangible assets (other than MSR's)	10,498	12,903	13,694	14,307	16,229	15,608	15,118	14,533	2%
Mortgage servicing rights (MSR's)	8,832	10,072	9,957	8,380	7,716	8,934	8,346	5,657	(32%)
Other assets	111,562	119,116	162,159	168,875	169,289	161,101	164,598	162,027	(4%)
Assets of discontinued operations held for sale (2)						12,946	18,627		-
Total assets	\$ 2,020,815	\$ 2,220,715	\$ 2,358,115	\$ 2,187,480	\$ 2,199,697	\$ 2,100,385	\$ 2,050,131	\$ 1,945,263	(11%)
15199									
Liabilities	\$ 39.296	\$ 41,740	\$ 38.842	\$ 40.859	\$ 43,779	¢ 40.636	\$ 61.694	\$ 60,070	47%
Non-interest-bearing deposits in U.S. offices	\$ 39,296 198,840	196,481	\$ 38,842 211,147	\$ 40,859 225,198	\$ 43,779 226,285	\$ 49,636 210,916	\$ 61,694 215,423	229,906	2%
Interest-bearing deposits in U.S. offices Non-interest-bearing deposits in offices outside the U.S.	36,328	39,132	43,052		45,230	46,765	46,348	37,412	(14%)
Interest-bearing deposits in offices outside the U.S.	464,057	494,408	519,809		515,914	496,325	456,878	446,797	(14%)
• .	-		-						
Total deposits (2)	738,521	771,761	812,850	826,230	831,208	803,642	780,343	774,185	(6%)
Fed funds purch and securities loaned or sold under agree. to repurch.	393,670	394,143	440,369		279,561	246,107	250,419	205,293	(33%)
Brokerage payables	88,722	96,528	94,830	,	95,597	96,432	117,536	70,916	(17%)
Trading account liabilities	173,902	217,992	215,623	182,082	201,986	189,468	169,283	167,536	(8%)
Short-term borrowings	111,179	167,139	194,304	146,488	135,799	114,445	104,855	126,691	(14%)
Long-term debt	310,768	340,077	364,526	,	424,959	417,928	393,097	359,593	(16%)
Other liabilities (3)	82,121	105,472	108,651	102,927	102,519	95,502	94,263	90,275	(12%)
Liabilities of discontinued operations held for sale (2)				- 		456	14,273		-
Total liabilities	1,898,883	2,093,112	2,231,153	2,074,033	2,071,629	1,963,980	1,924,069	1,794,489	(13%)
Stockholders' equity									
Preferred Stock	1,000	600	200	_	19,384	27,424	27,424	70,664	-
Common Stock	55	55	55		55	57	57	57	4%
Additional paid-in capital	17,341	17,725	18,297		11,131	16,594	16,884	19,165	6%
Retained earnings	131,244	134,781	134,294		114,899	110,290	105,340	95,490	(22%)
Treasury stock	(23,833)	,	(22,329)	,	(10,020)	(9,911)	(9,642)	(9,582)	56%
Accumulated other comprehensive income (loss)	(3,875)	(2,970)	(3,555)		(7,381)	(8,049)	(14,001)	(25,020)	NM
Total stockholders' equity	121,932	127,603	126,962		128,068	136,405	126,062	150,774	33%
Total liabilities and stockholders' equity	\$ 2,020,815	•	\$ 2,358,115		\$ 2,199,697	\$ 2,100,385	\$ 2,050,131	\$ 1,945,263	(11%)
i otal nabilities and stockholders equity	φ 2,020,013	φ 2,220,713	φ 2,330,113	φ 2,101,400	φ 2,133,097	φ 2,100,305	φ 2,000,131	φ 1,540,203	(11/0)

⁽¹⁾ Preliminary

NM Not meaningful

⁽²⁾ Assets and Liabilities of discontinued operations held-for-sale include \$15.6 billion of loans and \$13.5 billion of deposits at September 30, 2008, respectively, related to the announced sale of Citigroup's Retail Banking Operations in Germany.

⁽³⁾ Includes allowance for credit losses for letters of credit and unfunded lending commitments of \$1,100 million for the first and second quarters of 2007, \$1,150 million for the third quarter of 2007 and \$1,250 million for the fourth quarter of 2007, respectively, \$1,250 million for the first quarter of 2008, \$1,107 million for the second quarter of 2008, \$957 million for the third quarter of 2008, and \$887 million for the fourth quarter of 2008.

CITIGROUP -- NET INCOME SEGMENT VIEW



	1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Global Cards:												
North America	\$ 872	\$ 711	\$ 808	\$ 322	\$ 537	\$ 178	\$ (873)	\$ (371)	NM	\$ 2,713	\$ (529)	NM
EMEA	38	44	30	120	42	4	(25)	(138)	NM	232	(117)	NM
Latin America	235	184	563	251	516	165	(36)	(154)	NM	1,233	491	(60%)
Asia	105	109	41	241	131	105	32	53	(78%)	496	321	(35%)
Total Global Cards	1,250	1,048	1,442	934	1,226	452	(902)	(610)	NM	4,674	166	(96%)
Consumer Banking:												
North America	750	891	59	(920)	(333)	(951)	(1,080)	(2,165)	NM	780	(4,529)	NM
EMEA	(46)	16	(28)	(64)	(85)	(63)	(94)	(233)	NM	(122)	(475)	NM
Latin America	169	183	102	206	271	76	29	(76)	NM	660	300	(55%)
Asia	306	310	23	200	199	110	46	796	NM	839	1,151	37%
Total Consumer Banking	1,179	1,400	156	(578)	52	(828)	(1,099)	(1,678)	NM	2,157	(3,553)	NM
Institutional Clients Group (ICG):												
North America	1,261	1,461	(720)	(8,735)	(5,955)	(2,853)	(2,950)	(8,713)	0%	(6,733)	(20,471)	NM
EMEA	694	804	(26)	(3,372)	(1,142)	(89)	104	25	101%	(1,900)	(1,102)	42%
Latin America	366	391	407	466	382	402	271	237	(49%)	1,630	1,292	(21%)
Asia	596	728	606	918	358	496	558	(1,006)	NM	2,848	406	(86%)
Total Institutional Clients Group (ICG)	2,917	3,384	267	(10,723)	(6,357)	(2,044)	(2,017)	(9,457)	12%	(4,155)	(19,875)	NM
Global Wealth Management:												
North America	361	334	334	386	165	309	264	230	(40%)	1,415	968	(32%)
EMEA	7	46	4	20	26	20	24	14	(30%)	77	84	9%
Latin America	15	29	12	16	26	15	16	(1)	NM	72	56	(22%)
Asia	65	103	140	102	77	61	59	(214)	NM	410	(17)	NM
Total Global Wealth Management	448	512	490	524	294	405	363	29	(94%)	1,974	1,091	(45%)
Corporate / Other	(923)	(304)	(246)	(188)	(441)	(324)	232	(421)	NM	(1,661)	(954)	43%
Income (Loss) From Continuing Operations	4,871	6,040	2,109	(10,031)	(5,226)	(2,339)	(3,423)	(12,137)	(21%)	2,989	(23,125)	NM
Discontinued Operations	141	186	103	198	115	(156)	608	3,843		628	4,410	
Net Income (Loss)	\$ 5,012	\$ 6,226	\$ 2,212	\$ (9,833)	\$ (5,111)	\$ (2,495)	\$ (2,815)	\$ (8,294)	16%	\$ 3,617	\$ (18,715)	NM

CITIGROUP -- NET INCOME REGIONAL VIEW



	1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
North America												
Global Cards	\$ 872	\$ 711	\$ 808	\$ 322	\$ 537	\$ 178	\$ (873)	\$ (371)	NM	\$ 2,713	\$ (529)	NM
Consumer Banking	750	891	59	(920)	(333)	(951)	(1,080)	(2,165)	NM	780	(4,529)	NM
Institutional Clients Group	1,261	1,461	(720)	(8,735)	(5,955)	(2,853)	(2,950)	(8,713)	-	(6,733)	(20,471)	NM
Securities & Banking	1,227	1,409	(780)	(8,785)	(6,034)	(2,904)	(3,037)	(8,784)	-	(6,929)	(20,759)	NM
Transaction Services	34	52	60	50	79	51	87	71	42%	196	288	47%
Global Wealth Management	361_	334	334	386	165	309	264	230	(40%)	1,415	968	(32%)
Total North America	3,244	3,397	481	(8,947)	(5,586)	(3,317)	(4,639)	(11,019)	(23%)	(1,825)	(24,561)	NM
EMEA								_				
Global Cards	38	44	30	120	42	4	(25)	(138)	NM	232	(117)	NM
Consumer Banking	(46)	16	(28)	(64)	(85)	(63)	(94)	(233)	NM	(122)	(475)	NM
Institutional Clients Group	694 [°]	804	(26)	(3,372)	(1,142)	(89)	104	25	101%	(1,900)	(1,102)	42%
Securities & Banking	544	631	(205)	(3,543)	(1,364)	(327)	(175)	(240)	93%	(2,573)	(2,106)	18%
Transaction Services	150	173	179	171	222	238	279	265	55%	673	1,004	49%
Global Wealth Management	7	46	4	20	26	20	24	14	(30%)	77	84	9%
Total EMEA	693	910	(20)	(3,296)	(1,159)	(128)	9	(332)	90%	(1,713)	(1,610)	6%
Latin America												
Global Cards	235	184	563	251	516	165	(36)	(154)	NM	1,233	491	(60%)
Consumer Banking	169	183	102	206	271	76	29	(76)	NM	660	300	(55%)
Institutional Clients Group	366	391	407	466	382	402	271	237	(49%)	1,630	1,292	(21%)
Securities & Banking	289	301	297	334	250	260	126	129	(61%)	1,221	765	(37%)
Transaction Services	77	90	110	132	132	142	145	108	(18%)	409	527	29%
Global Wealth Management	15	29	12	16	26	15	16	(1)	NM	72	56	(22%)
Total Latin America	785	787	1,084	939	1,195	658	280	6	(99%)	3,595	2,139	(41%)
Asia												
Global Cards	105	109	41	241	131	105	32	53	(78%)	496	321	(35%)
Consumer Banking	306	310	23	200	199	110	46	796	`NM ´	839	1,151	37%
Institutional Clients Group	596	728	606	918	358	496	558	(1,006)	NM	2,848	406	(86%)
Securities & Banking	409	527	364	604	59	226	252	(1,283)	NM	1,904	(746)	`NM ´
Transaction Services	187	201	242	314	299	270	306	277	(12%)	944	1,152	22%
Global Wealth Management	65	103	140	102	77	61	59	(214)	`NM ´	410	(17)	NM
Total Asia	1,072	1,250	810	1,461	765	772	695	(371)	NM	4,593	1,861	(59%)
Corporate / Other	(923)	(304)	(246)	(188)	(441)	(324)	232	(421)	NM	(1,661)	(954)	43%
Income (Loss) From Continuing Operations	4,871	6,040	2,109	(10,031)	(5,226)	(2,339)	(3,423)	(12,137)	(21%)	2,989	(23,125)	NM
Discontinued Operations	141	186	103	198	115	(156)	608	3,843		628	4,410	
Net Income (Loss)	\$ 5,012	\$ 6,226	\$ 2,212	\$ (9,833)	\$ (5,111)	\$ (2,495)	\$ (2,815)	\$ (8,294)	16%	\$ 3,617	\$ (18,715)	NM

CITIGROUP -- NET REVENUES

SEGMENT VIEW

(In millions of dollars)



	1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Global Cards:												
North America	\$ 3,407	\$ 3,298	\$ 3,510	\$ 3,678	\$ 3,343	\$ 2,928	\$ 1,388	\$ 2,640	(28%)	\$ 13,893	\$ 10,299	(26%)
EMEA	349	475	566	565	585	611	593	537	(5%)	1,955	2,326	19%
Latin America	867	990	1,728	1,218	1,776	1,229	1,143	869	(29%)	4,803	5,017	4%
Asia	513	531	538	818	675	659	665	566	(31%)	2,400	2,565	7%
Total Global Cards	5,136	5,294	6,342	6,279	6,379	5,427	3,789	4,612	(27%)	23,051	20,207	(12%)
Consumer Banking:												
North America	4,058	4,224	4,164	4,545	4,485	4,124	4,414	3,604	(21%)	16,991	16,627	(2%)
EMEA	560	603	625	697	700	762	622	512	(27%)	2,485	2,596	4%
Latin America	946	996	1,071	1,172	1,048	1,038	1,015	858	(27%)	4,185	3,959	(5%)
Asia	1,458	1,475	1,442	1,422	1,558	1,431	1,378	1,103	(22%)	5,797	5,470	(6%)
Total Consumer Banking	7,022	7,298	7,302	7,836	7,791	7,355	7,429	6,077	(22%)	29,458	28,652	(3%)
Institutional Clients Group (ICG):												
North America	4,245	4,026	110	(11,421)	(7,824)	(1,748)	(2,165)	(10,740)	6%	(3,040)	(22,477)	NM
EMEA	2,827	2,993	1,398	(2,983)	133	1,740	1,913	1,806	NM	4,235	5,592	32%
Latin America	965	985	1,103	1,153	1,012	1,075	828	897	(22%)	4,206	3,812	(9%)
Asia	1,616	2,257	2,006	2,460	1,721	1,872	1,817	(154)	NM	8,339	5,256	(37%)
Total Institutional Clients Group (ICG)	9,653	10,261	4,617	(10,791)	(4,958)	2,939	2,393	(8,191)	24%	13,740	(7,817)	NM
Global Wealth Management:												
North America	2,385	2,441	2,455	2,509	2,376	2,427	2,317	2,175	(13%)	9,790	9,295	(5%)
EMEA	108	137	139	159	170	153	147	134	(16%)	543	604	11%
Latin America	91	92	92	98	100	102	92	63	(36%)	373	357	(4%)
Asia	234	527	833	698	633	633	608	471	(33%)	2,292	2,345	2%
Total Global Wealth Management	2,818	3,197	3,519	3,464	3,279	3,315	3,164	2,843	(18%)	12,998	12,601	(3%)
Corporate / Other	17	(260)	(140)	(369)	(50)	(959)	(95)	254	NM	(752)	(850)	(13%)
Total Net Revenues	\$ 24,646	\$ 25,790	\$ 21,640	\$ 6,419	\$ 12,441	\$ 18,077	\$ 16,680	\$ 5,595	(13%)	\$ 78,495	\$ 52,793	(33%)

NM Not meaningful

CITIGROUP -- NET REVENUES

REGIONAL VIEW



	1Q 	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
North America												
Global Cards	\$ 3,407	\$ 3,298	\$ 3,510	\$ 3,678	\$ 3,343	\$ 2,928	\$ 1,388	\$ 2,640	(28%)	\$ 13,893	\$ 10,299	(26%)
Consumer Banking	4,058	4,224	4,164	4,545	4,485	4,124	4,414	3,604	(21%)	16,991	16,627	(2%)
Institutional Clients Group	4,245	4,026	110	(11,421)	(7,824)	(1,748)	(2,165)	(10,740)	6%	(3,040)	(22,477)	NM
Securities & Banking	3,907	3,655	(336)	(11,889)	(8,317)	(2,244)	(2,693)	(11,331)	5%	(4,663)	(24,585)	NM
Transaction Services	338	371	446	468	493	496	528	591	26%	1,623	2,108	30%
Global Wealth Management	2,385	2,441	2,455	2,509	2,376	2,427	2,317	2,175	(13%)	9,790	9,295	(5%)
Total North America	14,095	13,989	10,239	(689)	2,380	7,731	5,954	(2,321)	NM	37,634	13,744	(63%)
EMEA												
Global Cards	349	475	566	565	585	611	593	537	(5%)	1,955	2,326	19%
Consumer Banking	560	603	625	697	700	762	622	512	(27%)	2,485	2,596	4%
Institutional Clients Group	2,827	2,993	1,398	(2,983)	133	1,740	1,913	1,806	NM	4,235	5,592	32%
Securities & Banking	2,229	2,313	674	(3,762)	(680)	871	1,043	988	NM	1,454	2,222	53%
Transaction Services	598	680	724	779	813	869	870	818	5%	2,781	3,370	21%
Global Wealth Management	108_	137	139	159	170	153	147	134	(16%)	543	604	11%
Total EMEA	3,844	4,208	2,728	(1,562)	1,588	3,266	3,275	2,989	NM	9,218	11,118	21%
Latin America												
Global Cards	867	990	1,728	1,218	1,776	1,229	1,143	869	(29%)	4,803	5,017	4%
Consumer Banking	946	996	1,071	1,172	1,048	1,038	1,015	858	(27%)	4,185	3,959	(5%)
Institutional Clients Group	965	985	1,103	1,153	1,012	1,075	828	897	(22%)	4,206	3,812	(9%)
Securities & Banking	730	724	812	812	680	707	463	561	(31%)	3,078	2,411	(22%)
Transaction Services	235	261	291	341	332	368	365	336	(1%)	1,128	1,401	24%
Global Wealth Management	91	92	92	98	100	102	92	63	(36%)	373	357	(4%)
Total Latin America	2,869	3,063	3,994	3,641	3,936	3,444	3,078	2,687	(26%)	13,567	13,145	(3%)
Asia												
Global Cards	513	531	538	818	675	659	665	566	(31%)	2,400	2,565	7%
Consumer Banking	1,458	1,475	1,442	1,422	1,558	1,431	1,378	1,103	(22%)	5,797	5,470	(6%)
Institutional Clients Group	1,616	2,257	2,006	2,460	1,721	1,872	1,817	(154)	NM	8,339	5,256	(37%)
Securities & Banking	1,137	1,722	1,398	1,749	1,012	1,205	1,106	(808)	NM	6,006	2,515	(58%)
Transaction Services	479	535	608	711	709	667	711	654	(8%)	2,333	2,741	17%
Global Wealth Management	234	527	833	698	633	633	608	471	(33%)	2,292	2,345	2%
Total Asia	3,821	4,790	4,819	5,398	4,587	4,595	4,468	1,986	(63%)	18,828	15,636	(17%)
Corporate / Other	17	(260)	(140)	(369)	(50)	(959)	(95)	254	NM	(752)	(850)	(13%)
Total Net Revenues	\$ 24,646	\$ 25,790	\$ 21,640	\$ 6,419	\$ 12,441	\$ 18,077	\$ 16,680	\$ 5,595	(13%)	\$ 78,495	\$ 52,793	(33%)

GLOBAL CARDS

Page 1

(In millions of dollars)



	 1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	 2Q 2008	 3Q 2008		4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	 Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$ 2,291 2,845	\$ 2,660 2,634	\$ 2,723 3,619	\$ 3,008 3,271	\$ 2,706 3,673	\$ 2,998 2,429	\$ 2,884 905	\$	2,679 1,933	(11%) (41%)	\$ 10,682 12,369	\$ 11,267 8,940	5% (28%)
Total Revenues, Net of Interest Expense (1)	5,136	5,294	6,342	6,279	6,379	5,427	3,789		4,612	(27%)	23,051	20,207	(12%)
Total Operating Expenses	2,400	2,479	2,610	3,082	2,595	2,710	2,595		2,656	(14%)	10,571	10,556	-
Net Credit Losses	865	847	1,045	1,120	1,248	1,412	1,588		1,670	49%	3,877	5,918	53%
Credit Reserve Build / (Release)	(9)	426	503	652	623	583	1,069		1,275	96%	1,572	3,550	NM
Provision for Benefits & Claims	 20	 13	 20	 15	 20	 24	 15		29	93%	 68	 88	29%
Provision for Loan Losses and for Benefits and Claims	876	1,286	1,568	1,787	1,891	2,019	2,672		2,974	66%	5,517	9,556	73%
Income Before Taxes and Minority Interest	1,860	1,529	 2,164	1,410	1,893	698	(1,478)		(1,018)	NM	6,963	95	(99%)
Income Taxes	609	478	719	472	664	242	(579)		(411)	NM	2,278	(84)	NM
Minority Interest	 1	 3	 3	 4	 3	 4	 3	_	3	(25%)	 11	 13	18%
Net Income	\$ 1,250	\$ 1,048	\$ 1,442	\$ 934	\$ 1,226	\$ 452	\$ (902)	\$	(610)	NM	\$ 4,674	\$ 166	(96%)
Average Assets (in billions of dollars) Return on Assets	\$ 104 4.87%	\$ 109 3.86%	\$ 113 5.06%	\$ 123 3.01%	\$ 123 4.01%	\$ 123 1.48%	\$ 119 (3.02%)	\$	111 (2.19%)	(10%)	\$ 112 4.17%	\$ 119 0.14%	6%
Net Credit Loss Ratio	4.70%	4.26%	5.00%	4.78%	5.39%	6.18%	7.02%		7.75%				
Average Risk Capital	\$ 8,197	\$ 8,399	\$ 8,722	\$ 9,397	\$ 14,762	\$ 15,233	\$ 14,520	\$	13,976	49%	\$ 8,679	\$ 14,623	68%
Return on Risk Capital	62%	50%	66%	39%	33%	12%	(25%)		(17%)		54%	1%	
Return on Invested Capital	26%	22%	29%	18%	18%	7%	(13%)		(9%)		24%	1%	
KEY INDICATORS													
EOP Open Accounts (in millions) North America EMEA Latin America Asia	 152.6 5.6 11.7 13.8	150.1 8.0 12.0 14.1	149.1 8.2 12.4 14.3	151.9 8.4 12.9 15.4	148.6 8.8 12.9 15.7	146.9 8.9 12.9 15.7	145.3 9.1 12.9 15.4		138.2 9.0 12.7 15.6	(9%) 7% (2%) 1%			
Total	183.7	184.2	184.0	188.6	186.0	184.4	182.7		175.5	(7%)			
Purchase Sales (in billions of dollars) North America EMEA	\$ 73.8 3.9	\$ 83.5 6.0	\$ 83.1 7.0	\$ 89.3 7.8	\$ 76.9 7.0	\$ 83.8 7.5	\$ 80.3 7.5	\$	75.7 6.2	(15%) (21%)			
Latin America Asia	5.8 11.6	6.8 12.6	7.4 13.1	8.4 14.8	8.2 14.7	8.8 15.3	8.4 14.9		7.1 13.7	(15%) (7%)			
Total	\$ 95.1	\$ 108.9	\$ 110.6	\$ 120.3	\$ 106.8	\$ 115.4	\$ 111.1	\$	102.7	(15%)			
Average Managed Loans (2): North America (managed basis) EMEA Latin America Asia Total	\$ 144.3 7.2 10.2 13.2 174.9	\$ 143.2 11.6 11.7 13.9 180.4	\$ 145.3 14.2 12.3 14.8 186.6	\$ 150.5 15.1 13.5 16.0 195.1	\$ 152.7 15.7 14.1 17.1 199.6	\$ 151.2 16.5 14.7 17.6 200.0	\$ 150.6 16.2 14.6 17.3	\$	149.3 14.1 11.8 16.1 191.3	(1%) (7%) (13%) 1% (2%)			

⁽¹⁾ The 2007 first quarter, 2007 second quarter, 2007 third quarter, 2007 fourth quarter, 2008 first quarter, 2008 second quarter and 2008 third quarter include releases of \$98 million, \$13 million, \$73 million, \$157 million, \$58 million, \$21 million and \$23 million, respectively, from the allowance for credit losses related to loan receivables that were either securitized or transferred to loans held-for-sale during the quarter.

Page 8

⁽²⁾ Managed basis is applicable only in North America, as securitizations are not done in any other region.
Managed basis presentation includes results from both the on-balance sheet loans and off- balance sheet loans, and excludes the impact of card securitization activity.
Managed disclosures assume that securitized loans have not been sold and present the results of the securitized loans in the same manner as the Company's owned loans.

GLOBAL CARDS

Page 2



(In millions of dollars)

	1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008
KEY INDICATORS (continued) (1)								
Managed Average Yield								
North America (managed basis)	14.21%	14.17%	14.40%	13.87%	13.41%	13.24%	13.64%	13.82%
EMEA	17.94%	16.47%	16.17%	15.31%	15.65%	15.38%	15.50%	15.81%
Latin America Asia	28.28% 13.72%	29.24% 14.04%	28.68% 13.78%	26.27% 13.89%	28.44% 13.82%	30.36% 13.79%	29.03% 13.63%	27.25% 13.55%
Global Total	15.13%	15.29%	15.42%	14.84%	14.69%	14.72%	14.92%	14.77%
Managed Net Interest Revenue as a % of Average Managed Loans								
North America (managed basis)	10.07%	10.28%	10.50%	10.07%	10.09%	10.56%	11.03%	11.04%
EMEA	13.47%	13.89%	13.01%	11.55%	12.20%	12.18%	12.25%	12.33%
Latin America	21.25%	23.90%	23.26%	21.13%	22.93%	25.51%	22.93%	20.86%
Asia	10.17%	10.49%	10.16%	10.21%	10.04%	9.85%	9.70%	9.94%
Global Total	10.87%	11.42%	11.51%	10.96%	11.16%	11.73%	11.89%	11.65%
Coincident Managed Net Credit Loss Ratio	4.000/	4.540/	4.540/	5 400/	5.040/	0.500/	7.100/	0.040/
North America (managed basis) EMEA	4.60% 3.20%	4.51% 2.70%	4.51% 4.90%	5.10% 0.72%	5.81% 3.56%	6.53% 3.94%	7.13% 4.41%	8.04% 5.17%
Latin America	3.20% 8.75%	6.84%	4.90% 9.65%	9.01%	3.56% 10.25%	3.94% 11.41%	13.16%	14.18%
Asia	3.19%	3.32%	3.11%	3.06%	3.17%	3.37%	3.63%	4.02%
Global Total	4.67%	4.45%	4.77%	4.86%	5.72%	6.40%	7.05%	7.87%
Managed Net Credit Margin as a % of Average Managed Loans								
North America (managed basis)	7.48%	7.43%	8.03%	7.67%	7.14%	6.52%	5.90%	5.32%
EMEA	16.38%	13.83%	10.91%	14.12%	11.39%	10.96%	10.16%	10.02%
Latin America	25.89%	26.98%	46.08%	26.73%	40.43%	22.23%	17.92%	15.01%
Asia	12.53%	12.02%	11.32%	17.27%	12.69%	11.73%	11.65%	10.00%
Global Total	9.30%	9.46%	11.02%	10.28%	10.30%	8.50%	7.63%	6.66%
Managed Loans 90+ Days Past Due as a % of EOP Managed Loans								
North America (managed basis)	1.57%	1.47%	1.60%	1.77%	1.96%	2.02%	2.11%	2.62%
EMEA	1.96%	2.02%	1.81%	1.53%	1.62%	1.81%	2.08%	2.60%
Latin America	3.39%	3.79%	3.67%	3.92%	3.75%	4.16%	4.36%	4.86%
Asia	1.59%	1.43%	1.43%	1.50%	1.49%	1.53%	1.57%	1.57%
Global Total	1.70%	1.66%	1.74%	1.88%	2.02%	2.12%	2.22%	2.66%

⁽¹⁾ Managed basis is applicable only in North America, as securitizations are not done in any other region.

Managed basis presentation includes results from both the on-balance sheet loans and off- balance sheet loans, and excludes the impact of card securitization activity.

Managed disclosures assume that securitized loans have not been sold and present the results of the securitized loans in the same manner as the Company's owned loans.

GLOBAL CARDS

Page 3



North America							CI	LI	
(In millions of dollars)							-	-	4Q08 vs.
,		1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 3Q 2008 2008	4Q 2008	4Q07 Increase/ (Decrease)
SUPPLEMENTAL DISCLOSURE - MAN	NAGED BASIS (1)								
Managed Revenues: (in millions of dolla Total GAAP Revenues Net Impact of Credit Card Secur Total Managed Revenues	,	\$ 3,407 929 \$ 4,336	\$ 3,298 998 \$ 4,296	\$ 3,510 1,124 \$ 4,634	\$ 3,678 \$ 1,200 \$ 4,878 \$	1,610	\$ 2,928 \$ 1,388 2,016 3,579 \$ 4,944 \$ 4,967	\$ 2,640 2,426 \$ 5,066	(28%) NM 4%
Return on Managed Assets		2.26%	1.84%	2.04%	0.79%	1.32%	0.44% (2.13%)	(0.92%)	
Average Managed Loans (in billions of dollars)	Securitized Held for Sale On Balance Sheet Total	\$ 97.4 3.0 43.9 \$ 144.3	\$ 97.6 3.3 42.3 \$ 143.2	\$ 101.0 3.0 41.3 \$ 145.3	\$ 99.8 \$ 2.7 48.0 \$ 150.5 \$	1.0 45.9	\$ 107.4 \$ 108.8 1.0 - 42.8 41.8 \$ 151.2 \$ 150.6	\$ 105.6 - 43.7 \$ 149.3	6% (100%) (9%) (1%)
	Citi Branded Retail Partners Total	\$ 92.6 51.7 \$ 144.3	\$ 91.6 51.6 \$ 143.2	\$ 92.4 52.9 \$ 145.3	\$ 95.3 \$ 55.2 \$ 150.5 \$	55.9	\$ 96.6 \$ 95.6 54.6 55.0 \$ 151.2 \$ 150.6	\$ 94.4 54.9 \$ 149.3	(1%) (1%) (1%)
EOP Managed Loans	Citi Branded Retail Partners Total	\$ 91.6 50.9 \$ 142.5	\$ 92.9 52.3 \$ 145.2	\$ 93.6 53.8 \$ 147.4	\$ 98.7 \$ 57.9 \$ 156.6 \$	54.4	\$ 96.0 \$ 96.0 55.2 55.1 \$ 151.2 \$ 151.1	\$ 95.1 56.0 \$ 151.1	(4%) (3%) (4%)
Managed Average Yield (3)	Citi Branded Retail Partners Total	12.31% 17.60% 14.21%	12.25% 17.59% 14.17%	12.50% 17.71% 14.40%	12.12% 16.90% 13.87%	11.46% 16.77% 13.41%	11.19% 11.68% 16.87% 17.04% 13.24% 13.64%	11.99% 16.96% 13.82%	
Managed Net Interest Revenue (in millions of dollars) (4)	Citi Branded Retail Partners Total	\$ 1,784 1,798 \$ 3,582	\$ 1,797 1,873 \$ 3,670	\$ 1,885 1,962 \$ 3,847	\$ 1,886 \$ 1,935 \$ 3,821 \$	1,935	\$ 1,998 \$ 2,116 1,971 2,058 \$ 3,969 \$ 4,174	\$ 2,143 2,002 \$ 4,145	14% 3% 8%
Managed Net Interest Revenue as a % of Average Managed Loans	Citi Branded Retail Partners Total	7.81% 14.10% 10.07%	7.87% 14.56% 10.28%	8.09% 14.71% 10.50%	7.85% 13.91% 10.07%	7.87% 13.92% 10.09%	8.32% 8.81% 14.52% 14.89% 10.56% 11.03%	9.03% 14.51% 11.04%	
Managed Net Credit Margin (in millions of dollars) (5)	Citi Branded Retail Partners Total	\$ 1,644 1,017 \$ 2,661	\$ 1,593 1,059 \$ 2,652	\$ 1,732 1,210 \$ 2,942	\$ 1,790 \$ 1,121 \$ 2,911 \$	1,053	\$ 1,459 \$ 1,295 993 938 \$ 2,452 \$ 2,233	\$ 1,179 819 \$ 1,998	(34%) (27%) (31%)
Managed Net Credit Margin as a % of Average Managed Loans	Citi Branded Retail Partners Total	7.20% 7.98% 7.48%	6.98% 8.23% 7.43%	7.44% 9.07% 8.03%	7.45% 8.06% 7.67%	6.89% 7.58% 7.14%	6.07% 5.39% 7.31% 6.78% 6.52% 5.90%	4.97% 5.93% 5.32%	
Managed Net Credit Losses	Citi Branded Retail Partners Total	\$ 876 759 \$ 1,635	\$ 878 733 \$ 1,611	\$ 900 753 \$ 1,653	\$ 1,034 \$ 899 \$ 1,933 \$	1,018	\$ 1,375 \$ 1,473 1,078 1,228 \$ 2,453 \$ 2,701	\$ 1,657 1,361 \$ 3,018	60% 51% 56%
Coincident Managed Net Credit Loss Ratio:	Citi Branded Retail Partners Total	3.84% 5.95% 4.60%	3.84% 5.70% 4.51%	3.86% 5.65% 4.51%	4.30% 6.46% 5.10%	4.93% 7.32% 5.81%	5.72% 6.13% 7.94% 8.88% 6.53% 7.13%	6.98% 9.86% 8.04%	
Managed Loans 90+Days Past Due	Citi Branded Retail Partners Total	\$ 1,191 1,045 \$ 2,236	\$ 1,138 997 \$ 2,135	\$ 1,248 1,112 \$ 2,360	\$ 1,489 \$ 1,286 \$ 2,775 \$	1,337	\$ 1,674 \$ 1,728 1,376 1,466 \$ 3,050 \$ 3,194	\$ 2,129 1,824 \$ 3,953	43% 42% 42%
% of EOP Managed Loans	Citi Branded	1.30%	1.22%	1.33%	1.51%	1.68%	1.74% 1.80%	2.24%	

⁽¹⁾ Managed basis is applicable only in North America, as securitizations are not done in any other region. Managed basis presentation includes results from both the on-balance sheet loans and off- balance sheet loans, and excludes the impact of card securitization activity. Managed disclosures assume that securitized loans have not been sold and present the results of the securitized loans in the same manner as the Company's owned loans.

1.57%

1.47%

Retail Partners Total

1.60%

1.77%

2.02%

⁽²⁾ Net impact of Securitization Activity includes the removal of securitization-related items that are part of GAAP revenues such as the gain on sale of credit card loans, mark-to-market revenue for interests retained in securitized assets classified as Trading, and net credit losses on loans that are considered sold for GAAP purposes.

⁽³⁾ Gross interest revenue earned divided by average managed loans.

⁽⁴⁾ Includes certain fees that are recorded as interest revenue.

Page 1



		1Q 2007		2Q 2007		3Q 2007	4Q 2007		1Q 2008	2Q 2008	:	3Q 2008		4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	 Full Year 2007	 Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
CONSUMER BANKING																		
Net Interest Revenue Non-Interest Revenue	\$	5,007 2,015	\$	5,192 2,106	\$	5,258 2,044	\$ 5,284 2,552	\$	5,651 2,140	\$ 5,779 1,576	\$	5,709 1,720	\$	4,793 1,284	(9%) (50%)	\$ 20,741 8,717	\$ 21,932 6,720	6% (23%)
Total Revenues, Net of Interest Expense		7,022		7,298		7,302	7,836		7,791	7,355		7,429		6,077	(22%)	29,458	28,652	(3%)
Total Operating Expenses		3,809		3,975		4,270	4,262		4,309	4,442		4,188		4,146	(3%)	16,316	17,085	5%
Net Credit Losses		1,096		1,134		1,373	1,774		2,279	2,552		3,005		3,442	94%	5,377	11,278	NM
Credit Reserve Build / (Release) Provision for Benefits & Claims		325 189	-	21 158		1,449 183	 2,877 182	_	1,161 203	 1,672 191		2,128 200		2,274 515	(21%) NM	 4,672 712	 7,235 1,109	55% 56%
Provision for Loan Losses and for Benefits and Claims		1,610		1,313		3,005	 4,833		3,643	 4,415		5,333		6,231	29%	 10,761	 19,622	82%
Income Before Taxes and Minority Interest		1,603		2,010		27	(1,259)		(161)	(1,502)		(2,092)		(4,300)	NM	2,381	(8,055)	NM
Income Taxes		415		593		(136)	(691)		(215)	(683)		(996)		(2,619)	NM	181	(4,513)	NM
Minority Interest, Net of Tax		9		17		7	 10	_	2	 9		3		(3)	NM	 43	 11_	(74%)
Net Income	\$	1,179	\$	1,400	\$	156	\$ (578)	\$	52	\$ (828)	\$	(1,099)	\$	(1,678)	NM	\$ 2,157	\$ (3,553)	NM
Average Assets (in billions of dollars) Return on Assets	\$	557 0.86%	\$	585 0.96%	\$	576 0.11%	\$ 568 (0.40%)	\$	568 0.04%	\$ 570 (0.58%)	\$	542 (0.81%)	\$	507 (1.32%)	(11%)	\$ 572 0.38%	\$ 547 (0.65%)	(4%)
Average Risk Capital	\$	20.276	\$	22.088	\$	21,221	\$ 20.368	\$	27.272	\$ 29,978	\$	30,965	\$	31,064	53%	\$ 20,988	\$ 29,820	42%
Return on Risk Capital		24%		25%		3%	(11%)		1%	(11%)		(14%)		(21%)		10%	(12%)	
Return on Invested Capital		13%		14%		2%	(4%)		0%	(6%)		(8%)		(13%)		6%	(7%)	
CONSUMER FINANCE JAPAN																		
Net Interest Revenue	\$	415 7	\$	344	\$	263	\$ 113	\$	264	\$ 173	\$	224	\$	65	(42%)	\$ 1,135	\$ 726	(36%)
Non-Interest Revenue				1_			 13	_	13	 3	-	1_	-	2	(85%)	 22	 19	(14%)
Total Revenues, Net of Interest Expense Total Operating Expenses		422 126		345 102		264 251	126 97		277 95	176 101		225 84		67 91	(47%)	1,157 576	745 371	(36%) (36%)
Net Credit Losses		302		302		324	314		317	314		295		305	(6%) (3%)	1,242	1,231	(1%)
Credit Reserve Build / (Release) Provision for Benefits & Claims		4		14		161	 -		-	 -		91		13		 179	 104	(42%)
Provision for Loan Losses and for Benefits and Claims		306		316		485	314		317	314		387		318	1%	1,421	1,336	(6%)
Income Before Taxes and Minority Interest	-	(10)		(73)		(472)	(285)		(135)	 (239)		(246)		(342)	(20%)	(840)	(962)	(15%)
Income Taxes		(12)		(33)		(174)	(101)		(49)	(85)		(87)		(887)	NM	(320)	(1,108)	NM
Minority Interest, Net of Tax		-		-					-			-			-			-
Net Income	\$	2	\$	(40)	\$	(298)	\$ (184)	\$	(86)	\$ (154)	\$	(159)	\$	545	NM	\$ (520)	\$ 146	NM
Average Assets (in billions of dollars)	\$	10	\$	10	\$	9	\$ 9	\$	9	\$ 8	\$	8	\$	8	(11%)	\$ 10	\$ 8	(20%)
Return on Assets		0.08%		(1.60%)		(13.14%)	(8.11%)		(3.84%)	(7.74%)		(7.91%)		27.10%		(5.20%)	1.83%	
CONSUMER BANKING EXCLUDING CONSUMER FINANCE JAP	AN																	
Net Interest Revenue	\$	4,592	\$	4,848	\$	4,995	\$ 5,171	\$	5,387	\$ 5,606	\$	5,485	\$	4,728	(9%)	\$ 19,606	\$ 21,206	8%
Non-Interest Revenue		2,008		2,105		2,043	 2,539		2,127	 1,573		1,719		1,282	(50%)	 8,695	 6,701	(23%)
Total Revenues, Net of Interest Expense		6,600		6,953		7,038	7,710		7,514	7,179		7,204		6,010	(22%)	28,301	27,907	(1%)
Total Operating Expenses		3,683		3,873		4,019	4,165		4,214	4,341		4,104		4,055	(3%)	15,740	16,714	6%
Net Credit Losses		794		832		1,049	1,460		1,962	2,238		2,710		3,137	NM	4,135	10,047	NM
Credit Reserve Build / (Release) Provision for Benefits & Claims		321 189		7 158		1,288 183	2,877 182		1,161 203	1,672 191		2,037 199		2,261 515	(21%) NM	4,493 712	7,131 1,108	59% 56%
Provision for Loan Losses and for Benefits and Claims		1,304		997	-	2,520	 4,519	_	3,326	 4,101		4,946		5,913	31%	 9,340	 18,286	96%
Income Before Taxes and Minority Interest		1,613		2,083		499	 (974)	_	(26)	 (1,263)		(1,846)		(3,958)	NM	 3,221	 (7,093)	96% NM
Income Taxes Income Taxes		427		626		38	(590)		(166)	(598)		(909)		(3,956)	NM	501	(3,405)	NM
Minority Interest, Net of Tax		9		17		7	10		(100)	(398)		(909)		(3)	NM	43	(3,403)	(74%)
Net Income	\$	1,177	\$	1,440	\$	454	\$ (394)	\$	138	\$ (674)	\$	(940)	\$	(2,223)	NM	\$ 2,677	\$ (3,699)	(74%) NM
	<u> </u>	-	<u></u>		_			_			_							
Average Assets (in billions of dollars) Return on Assets	\$	547 0.87%	\$	575 1.00%	\$	567 0.32%	\$ 559 (0.28%)	\$	559 0.10%	\$ 562 (0.48%)	\$	534 (0.70%)	\$	499 (1.77%)	(11%)	\$ 562 0.48%	\$ 539 (0.69%)	(4%)

Page 2



		1Q 2007		2Q 2007		3Q 2007		4Q 2007	:	1Q 2008		2Q 2008	:	3Q 2008		4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)
KEY INDICATORS																	
Branches																	
Citibank		3,694		3,819		3,870		4,048		4,105		4,084		4,057		4,023	(1%)
CitiFinancial (excluding Consumer Finance Japan)		4,112		4,052		4,093		4,148		4,014		3,904		3,799		3,703	(11%)
Consumer Finance Japan		7,806 51		7,871 51		7,963 51		8,196 51		8,119 41		7,988 36		7,856 19		7,726 4	(6%) (92%)
Total		7,857		7,922		8,014		8,247		8,160		8,024		7,875		7,730	(6%)
Total		7,007		1,522		0,014		0,247		0,100		0,024		7,070		1,100	(070)
North America		3,487		3,432		3,481		3,544		3,568		3,556		3,459		3,362	(5%)
EMEA		741		744		754		772		813		750		759		749	(3%)
Latin America Asia (excluding CF Japan)		2,510 1,068		2,626 1,069		2,651 1,077		2,734 1,146		2,634 1,104		2,635 1,047		2,588 1,050		2,561 1,054	(6%) (8%)
Asia (excluding or Japan)		7,806	-	7,871		7,963		8,196		8,119		7,988		7,856		7,726	(6%)
Consumor Finance Ionan				,		,		,		,		,		,		,	, ,
Consumer Finance Japan		51		51		51		51		41		36		19		4	(92%)
Total		7,857		7,922		8,014		8,247		8,160		8,024		7,875		7,730	(6%)
Accounts (in millions)																	
North America		31.5		30.7		31.5		31.9		32.7		32.4		32.6		32.4	2%
EMEA		6.1		7.6		7.7		7.8		8.0		8.1		8.2		8.2	5%
Latin America		18.4		17.4		18.0		18.8		18.2		18.8		18.7		18.3	(3%)
Asia (excluding CF Japan)		17.2		17.7		18.2		19.8		20.1		20.1		19.5		18.7	(6%)
		73.2		73.4		75.4		78.3		79.0		79.4		79.0		77.6	(1%)
Consumer Finance Japan		1.4		1.3		1.2		1.2		1.1		1.1		1.0		0.9	(25%)
Total		74.6		74.7		76.6		79.5		80.1		80.5		80.0		78.5	(1%)
Average Deposits (in billions of dollars)																	
North America	\$	117.4	\$	118.7	\$	120.8	\$	122.0	\$	122.7	\$	121.8	\$	120.8	\$	125.6	3%
EMEA		20.4		29.0		34.5		35.2		36.0		35.5		32.6		25.3	(28%)
Latin America Asia		34.3 86.6		38.1 87.7		39.0 88.8		40.3 92.9		41.4 97.7		41.3 96.8		40.9 92.5		35.1 84.7	(13%) (9%)
Total	\$	258.7	\$	273.5	\$	283.1	\$	290.4	\$	297.8	\$	295.4	\$	286.8	\$	270.7	(7%)
Total	<u> </u>	200.1		270.0	Ψ	200.1	Ψ	230.4	<u> </u>	237.0	<u> </u>	233.4	<u> </u>	200.0		210.1	(170)
Investment Sales (in billions of dollars)																	
North America	\$	1.5	\$	1.4	\$	1.3	\$	1.4	\$	1.5	\$	1.3	\$	1.2	\$	0.9	(36%)
EMEA		2.2		2.1		2.1		2.7		2.2		1.6		1.3		0.6	(78%)
Latin America		18.3		17.5		16.2		13.2		14.6		15.4		16.2		13.4	1%
Asia	_	10.9		13.6		13.8		16.0	_	10.0		9.5	_	6.1		2.8	(83%)
Total	\$	32.9	\$	34.6	\$	33.4	\$	33.3	\$	28.3	\$	27.8	\$	24.8	\$	17.7	(47%)
Investment AUMs (in billions of dollars)																	
North America	\$	34.9	\$	37.0	\$	37.9	\$	37.5	\$	34.4	\$	34.4	\$	30.7	\$	24.6	(34%)
EMEA		13.1		14.6		15.4		15.8		15.5		13.7		11.5		8.8	(44%)
Latin America Asia		30.2 48.1		32.1 52.4		33.4 57.1		33.9 59.1		34.5 54.3		37.4 53.1		32.9 44.9		25.0 35.8	(26%) (39%)
			•		•		•		•		•		•		•		` '
Total	\$	126.3	\$	136.1	\$	143.8	\$	146.3	\$	138.7	\$	138.6	\$	120.0	\$	94.2	(36%)

Page 3





	1 20	Q 107		2Q 2007		3Q 2007		4Q 2007		1Q 2008		2Q 2008		3Q 2008		4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)
KEY INDICATORS (Continued):																	
Average Loans (in billions of dollars)																	
North America EMEA Latin America Asia (excluding CF Japan)	\$	277.3 17.6 11.2 43.4	\$	286.0 21.9 13.1 45.3	\$	293.2 24.0 13.9 46.4	\$	302.6 25.2 14.6 49.5	\$	307.2 25.1 14.6 51.9	\$	305.1 26.1 15.6 51.6	\$	291.7 25.3 16.0 49.9	\$	288.6 21.6 14.2 43.4	(5%) (14%) (3%) (12%)
, ,		349.5		366.3	-	377.5		391.9		398.8		398.4		382.9		367.8	(6%)
Consumer Finance Japan Total	\$	9.0 358.5	\$	8.5 374.8	\$	8.5 386.0	\$	8.5 400.4	\$	8.9 407.7	\$	8.4 406.8	\$	7.8 390.7	\$	8.3 376.1	(2%) (6%)
EOP Loans (in billions of dollars)																	, ,
North America	\$	280.3	\$	288.2	\$	298.5	\$	303.2	\$	306.1	\$	291.9	\$	291.1	\$	284.4	(6%)
EMEA	Ψ	17.9	Ψ	23.5	Ψ	24.6	Ψ	24.4	Ψ	25.8	Ψ	26.7	Ψ	24.3	Ψ	21.6	(11%)
Latin America		11.7		13.5		14.1		14.9		14.6		15.8		15.5		14.0	(6%)
Asia (excluding CF Japan)		44.4		45.8		47.8		51.1		52.1		51.8		47.6		44.4	(13%)
Consumer Finance Japan		354.3 9.0		371.0 8.2		385.0 8.5		393.6 8.3		398.6 9.1		386.2 8.2		378.5 7.7		364.4 8.3	(7%)
Total	\$	363.3	\$	379.2	\$	393.5	\$	401.9	\$	407.7	\$	394.4	\$	386.2	\$	372.7	(7%)
Net Interest Revenue as a % of Average Loans																	
North America		3.35%		3.29%		3.25%		3.25%		3.41%		3.64%		3.53%		2.91%	
EMEA		7.07%		5.99%		5.98%		6.82%		6.70%		6.59%		6.11%		5.86%	
Latin America		9.74%		9.38%		9.08%		9.30%		9.76%		8.76%		8.57%		8.00%	
Asia (excluding CF Japan)		3.09%		3.14%		3.16%		3.12%		3.21%		3.24%		3.20%		3.30%	
		3.71%		3.65%		3.63%		3.69%		3.82%		3.99%		3.87%		3.33%	
Consumer Finance Japan		16.33%		13.50%		9.42%		2.52%		10.56%		8.21%		11.26%		2.77%	
Total		4.02%		3.88%		3.76%		3.66%		3.97%		4.07%		4.08%		3.32%	
Net Credit Losses as a % of Average Loans																	
North America		0.84%		0.87%		1.01%		1.40%		2.02%		2.33%		2.95%		3.62%	
EMEA		2.50%		2.15%		1.99%		2.80%		2.55%		2.59%		2.95%		3.75%	
Latin America Asia (excluding CF Japan)		1.41% 0.66%		0.46% 0.72%		2.51% 0.78%		2.96% 0.82%		3.78% 0.98%		4.08% 1.16%		4.53% 1.38%		4.04% 1.48%	
riola (exeluting er eapaily		0.92%		0.91%		1.10%		1.48%		1.98%		2.26%		2.82%		3.39%	
Consumer Finance Japan		13.61%		14.20%		15.12%		14.66%		14.33%		15.03%		15.05%		14.62%	
Total		1.24%		1.21%		1.41%		1.76%		2.25%		2.52%		3.06%		3.64%	
Loans 90+ Days Past Due as a % of EOP Loans		_															
North America		1.37%		1.49%		1.80%		2.13%		2.38%		2.76%		3.28%		3.96%	
EMEA		1.99%		1.56%		1.57%		1.32%		1.46%		1.66%		1.97%		2.54%	
Latin America		2.96%		2.86%		2.96%		3.07%		3.98%		3.54%		3.43%		3.01%	
Asia (excluding CF Japan)		0.53%		0.53%		0.55%		0.54%	-	0.57%		0.63%		0.61%		0.69%	
Caranas Financa Inno		1.35%		1.43%		1.67%		1.91%		2.14%		2.43%		2.86%		3.44%	
Consumer Finance Japan		2.35%		2.53%		2.53%		2.20%		2.35%		2.44%		2.51%		2.61%	
Total		1.37%		1.45%		1.69%		1.91%		2.15%		2.43%		2.86%		3.42%	

Page 4

North America

(In billions of dollars)



		1Q 2007		2Q 2007		3Q 2007		4Q 2007		1Q 2008		2Q 2008		3Q 2008		4Q 2008	4Q08 vs. 4Q07 Increas (Decrease)
KEY INDICATORS (Continued):																	
RESIDENTIAL REAL ESTATE LENDING																	
Average Loans	\$	202.2	\$	210.2	\$	214.2	\$	219.5	\$	219.9	\$	215.3	\$	205.2	\$	200.5	(9%)
EOP Loans	\$	205.2	\$	211.6	\$	218.0	\$	218.6	\$	217.6	\$	207.0	\$	202.0	\$	197.4	(10%)
Originations (1)	\$	42.3	\$	49.6	\$	39.4	\$	32.0	\$	37.2	\$	28.5	\$	22.0	\$	16.6	(48%)
Third Party Mortgage Servicing Portfolio (EOP)	\$	580.2	\$	585.3	\$	575.1	\$	599.6	\$	645.7	\$	648.5	\$	646.5	\$	646.6	8%
Net Servicing & Gain/(Loss) on Sale - (in millions of dollars)	\$	51.8	\$	129.6	\$	163.7	\$	340.4	\$	192.4	\$	(374.0)	\$	30.3	\$	14.6	(96%)
Net Interest Revenue (in millions of dollars)	\$	1,217	\$	1,242	\$	1,228	\$	1,169	\$	1,311	\$	1,365	\$	1,280	\$	860	(26%)
% of Avg. Loans	Ψ	2.44%	Ψ.	2.37%	Ψ	2.27%	•	2.11%	•	2.40%	•	2.55%	۳	2.48%	•	1.71%	(2070)
Net Credit Losses (in millions of dollars)	\$	177	\$	216	\$	305	\$	489	\$	887	\$	1,092	\$	1,405	\$	1,671	NM
% of Avg. Loans	Ψ	0.36%	Ψ	0.41%	Ψ	0.56%	Ψ	0.88%	Ψ	1.62%	Ψ	2.04%	Ψ	2.72%	Ψ	3.32%	INIVI
Loans 90+ Days Past Due (in millions of dollars)	\$	2,426	\$	2.910	\$	3,835	\$	4,849	\$	5,654	\$	6,460	\$	7,778	\$	9.341	93%
% of EOP Loans	Ψ	1.18%	Ψ	1.38%	Ψ	1.76%	Ψ	2.22%	Ψ	2.60%	Ψ	3.12%	Ψ	3.85%	Ψ	4.73%	3370
% of EOP Loans		1.10%		1.30%		1.70%		2.2270		2.00%		3.12%		3.03%		4.73%	
UTO LOANS																	
Average Loans	\$	16.6	\$	18.2	\$	19.1	\$	20.1	\$	21.2	\$	21.0	\$	20.1	\$	19.2	(4%)
EOP Loans	\$	17.7	\$	18.7	\$	19.5	\$	20.9	\$	21.4	\$	20.4	\$	19.7	\$	18.6	(11%)
Originations	\$	3.1	\$	2.8	\$	2.6	\$	3.1	\$	2.5	\$	0.8	\$	1.0	\$	0.5	(84%)
Net Interest Revenue (in millions of dollars)	\$	335	\$	352	\$	358	\$	370	\$	387	\$	387	\$	368	\$	347	(6%)
% of Avg. Loans		8.20%		7.76%		7.44%		7.30%		7.34%		7.41%		7.28%		7.19%	
Net Credit Losses (in millions of dollars)	\$	139	\$	101	\$	147	\$	208	\$	228	\$	196	\$	259	\$	359	73%
% of Avg. Loans		3.40%		2.23%		3.05%		4.11%		4.33%		3.75%		5.13%		7.44%	
Loans 90+ Days Past Due (in millions of dollars)	\$	122	\$	176	\$	246	\$	285	\$	215	\$	265	\$	350	\$	345	21%
% of EOP Loans		0.69%		0.94%		1.26%		1.36%		1.00%		1.30%		1.78%		1.85%	
TUDENT LOANS																	
Average Loans	\$	22.5	\$	20.9	\$	21.2	\$	22.0	\$	24.0	\$	24.9	\$	23.0	\$	25.7	17%
EOP Loans	\$	21.0	\$	20.1	\$	21.1	\$	22.3	\$	24.5	\$	21.4	\$	25.7	\$	25.6	15%
Originations	\$	2.8	\$	1.3	\$	3.1	\$	1.5	\$	3.1	\$	1.0	\$	2.8	\$	1.3	(13%)
Net Interest Revenue (in millions of dollars)	\$	85	\$	90	\$	87	\$	82	\$	80	\$	115	\$	78	\$	33	(60%)
% of Avg. Loans		1.53%		1.73%		1.63%		1.48%		1.34%		1.86%		1.35%		0.51%	, ,
Net Credit Losses (in millions of dollars)	\$	4	\$	6	\$	8	\$	12	\$	13	\$	16	\$	18	\$	23	92%
% of Avg. Loans		0.07%		0.12%		0.15%		0.22%		0.21%		0.26%		0.31%		0.36%	
Loans 90+ Days Past Due (in millions of dollars)	s	879	\$	806	\$	776	\$	721	\$	796	\$	699	\$	662	\$	703	(2%)
% of EOP Loans	•	4.19%	Ψ	4.01%	•	3.68%	Ψ	3.23%	•	3.25%	Ψ	3.27%	*	2.58%	•	2.75%	(270)
ERSONAL LOANS & OTHER																	
Average Loans	\$	16.9	\$	17.3	\$	18.4	\$	19.6	\$	20.4	\$	20.9	\$	21.5	\$	21.2	8%
EOP Loans	\$	16.9	\$	17.8	\$	19.0	\$	20.2	\$	20.4	\$	21.3	\$	21.8	\$	21.0	4%
Net Interest Revenue - Loans (in millions of dollars)	\$	672	\$	706	\$	749	\$	801	\$	807	\$	831	\$	849	\$	802	_
Net Interest Revenue - Other (in millions of dollars)	Ψ	537	Ψ	561	Ψ	556	Ψ	574	Ψ	592	Ψ	712	Ψ	785	Ψ	799	39%
Net Interest Revenue - Total (in millions of dollars)	\$	1.209	\$	1.267	\$	1,305	\$	1.375	\$	1.399	\$	1.543	\$	1.634	\$	1.601	16%
•		16.13%		16.37%	Ψ	16.15%		16.21%		15.91%		15.99%		15.71%	Ψ	15.05%	1070
% of Avg. Loans Not Cradit Losses (in millions of dollars)	\$	251	æ	273	\$	284	\$	348	\$	398	Ф	15.99%	Ф	451	œ	15.05% 528	52%
Net Credit Losses (in millions of dollars)	Þ		\$		Ф		ф		Ф		\$		\$		\$		52%
% of Avg. Loans	•	6.02%	¢	6.33%	e	6.12%	¢.	7.04%	¢.	7.85%	¢.	8.54%	Ф	8.35%	•	9.91%	260/
Loans 90+ Days Past Due (in millions of dollars)	\$	367	\$	361	\$	453	\$	520	\$	523	\$	523	\$	603	\$	705	36%
% of EOP Loans		2.17%		2.03%		2.38%		2.57%		2.56%		2.46%		2.77%		3.36%	
OMMERCIAL LOANS															_		
Average Loans	\$	19.1	\$	19.4	\$	20.3	\$	21.4	\$	21.7	\$	23.0	\$	21.9	\$	22.0	3%
EOP Loans	\$	19.5	\$	20.0	\$	20.9	\$	21.2	\$	22.2	\$	21.8	\$	21.9	\$	21.8	3%
Net Interest Revenue (in millions of dollars)	\$	85	\$	84	\$	94	\$	93	\$	101	\$	112	\$	79	\$	73	(22%)
% of Avg. Loans		1.80%		1.74%		1.84%		1.72%		1.87%		1.96%		1.44%		1.32%	
	•	4	\$	24	\$	5	\$	14	\$	13	\$	16	\$	33	\$	47	NM
Net Credit Losses (in millions of dollars)	\$																
Net Credit Losses (in millions of dollars) % of Avg. Loans	\$	0.08%	•	0.50%	•	0.10%	*	0.25%		0.24%	·	0.28%		0.60%		0.85%	
· · · · · · · · · · · · · · · · · · ·	\$	-	\$		\$		\$		\$		\$		\$		\$	0.85% 177	NM

⁽¹⁾ Excludes CitiFinancial, which are debt Consolidation Loans secured by Real Estate.

INSTITUTIONAL CLIENTS GROUP

(In millions of dollars)



		1Q 2007	2Q 007	3Q 2007	 4Q 2007	 1Q 2008		2Q 2008	 3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	 Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Commissions and Fees	\$	794	\$ 822	\$ 920	\$ 951	\$ 841	\$	812	\$ 769	\$ 548	(42%)	3,487	2,970	(15%)
Administration and Other Fiduciary Fees		983	1,178	1,392	1,420	1,395		1,442	1,548	1,302	(8%)	4,973	5,687	14%
Investment Banking Principal Transactions		1,508 2,852	1,422 2,447	(34) (1,405)	1,097 (19,006)	(2,425) (8,223)		746 (4,522)	(219) (2,489)	(796 (10,246		3,993 (15,112)	(2,694) (25,480)	NM (69%)
Other		1,081	1,582	370	1,124	(849)		(362)	(1,666)	(4,582		4,157	(7,459)	NM
Total Non-Interest Revenue		7,218	 7,451	 1,243	(14,414)	 (9,261)		(1,884)	(2,057)	(13,774	_	 1,498	(26,976)	NM
Net Interest Revenue (including Dividends)		2,435	 2,810	 3,374	3,623	 4,303		4,823	 4,450	5,583	54%	 12,242	19,159	57%
Total Revenues, Net of Interest Expense		9,653	10,261	4,617	(10,791)	(4,958)		2,939	2,393	(8,191	24%	13,740	(7,817)	NM
Total Operating Expenses		5,391	5,349	4,463	6,033	5,970		5,858	5,202	5,447	(10%)	21,236	22,477	6%
Net Credit Losses		(20)	(37)	35	695	101		357	326	989	42%	673	1,773	NM
Provision for Unfunded Lending Commitments		-	-	50	100	-		(143)	(150)	(70	NM	150	(363)	NM
Credit Reserve Build / (Release)		274	(19)	120	187	144		367	762	2,345	NM	562	3,618	NM
Provision for Benefits & Claims		52	 26	 33	44	52		45	59	50	14%	 155	206	33%
Provision for Loan Losses and for Benefits and Claims		306	(30)	238	1,026	297		626	997	3,314	NM	1,540	5,234	NM
Income (Loss) Before Taxes and Minority Interest	·	3,956	4,942	(84)	(17,850)	(11,225)	·	(3,545)	(3,806)	(16,952	5%	(9,036)	(35,528)	NM
Income Taxes (Benefits)		1,003	1,470	(320)	(7,207)	(4,832)		(1,562)	(1,690)	(7,189	-	(5,054)	(15,273)	NM
Minority Interest, Net of Tax		36	 88	 (31)	80	 (36)		61	 (99)	(306	NM	 173	(380)	NM
Net Income (Loss)	\$	2,917	\$ 3,384	\$ 267	\$ (10,723)	\$ (6,357)	\$	(2,044)	\$ (2,017)	\$ (9,457	<u>1</u> 2%	\$ (4,155)	\$ (19,875)	NM
Average Assets (in billions of dollars)	\$	1,156	\$ 1,290	\$ 1,434	\$ 1,414	\$ 1,440	\$	1,355	\$ 1,203	\$ 1,174	(17%)	\$ 1,324	\$ 1,293	(2%)
Average Risk Capital	\$	29,473	\$ 32,853	\$ 37,419	\$ 45,405	\$ 54,862	\$	54,053	\$ 49,424	\$ 46,105	2%	\$ 36,288	\$ 51,111	41%
Return on Risk Capital		40%	41%	3%	(94%)	(47%)		(15%)	(16%)	(82%	1	(11%)	(39%)	
Return on Invested Capital		30%	31%	1%	(73%)	(36%)		(11%)	(12%)	(61%)	(10%)	(30%)	
Revenues by Product:														
Securities and Banking	\$	8,003	\$ 8,414	\$ 2,548	\$ (13,090)	\$ (7,305)	\$	539	\$ (81)	\$ (10,590	19%	\$ 5,875	\$ (17,437)	NM
Transactions Services	<u> </u>	1,650	 1,847	 2,069	 2,299	 2,347		2,400	 2,474	2,399	4%	 7,865	9,620	22%
Total	\$	9,653	\$ 10,261	\$ 4,617	\$ (10,791)	\$ (4,958)	\$	2,939	\$ 2,393	\$ (8,191	24%	\$ 13,740	\$ (7,817)	NM
Net Income by Product:														
Securities and Banking	\$	2,469	\$ 2,868	\$ (324)	\$ (11,390)	\$ (7,089)	\$	(2,745)	\$ (2,834)	\$ (10,178	11%	\$ (6,377)	\$ (22,846)	NM
Transactions Services		448	516	591	667	732		701	817	721	8%	2,222	2,971	34%
Total	\$	2,917	\$ 3,384	\$ 267	\$ (10,723)	\$ (6,357)	\$	(2,044)	\$ (2,017)	\$ (9,457	12%	\$ (4,155)	\$ (19,875)	NM

INSTITUTIONAL CLIENTS GROUP SECURITIES AND BANKING

(In millions of dollars)



		1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)		Full Year 2007		Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Net Interest Revenue	\$	1,594	\$ 1,882	\$ 2,342	\$ 2,480	\$ 3,102	\$ 3,612	\$ 3,142	\$ 4,236	71%	\$	8,298	\$	14,092	70%
Non-Interest Revenue		6,409	 6,532	 206	 (15,570)	 (10,407)	 (3,073)	 (3,223)	 (14,826)	5%	_	(2,423)		(31,529)	NM
Total Revenues, Net of Interest Expense Total Operating Expenses		8,003 4,352	8,414 4,220	2,548 3,235	(13,090) 4,666	(7,305) 4,671	539 4,486	(81) 3,914	(10,590) 4,104	19% (12%)		5,875 16,473		(17,437) 17,175	NM 4%
Net Credit Losses		(25)	(38)	31	681	101	348	318	944	39%		649		1,711	NM
Provision for Unfunded Lending Commitments Credit Reserve Build / (Release)		- 274	(12)	50 120	100 216	- 142	(143) 358	(144) 761	(70) 2,308	NM NM		150 598		(357) 3,569	NM NM
Provision for Benefits & Claims Provision for Loan Losses and for Benefits and Claims		52 301	 (24)	 234	 1,041	 52 295	 45 608	 59 994	 50 3,232	14% NM		155 1,552		206 5,129	33% NM
Income (Loss) Before Taxes and Minority Interest		3,350	 4,218	 (921)	 (18,797)	 (12,271)	 (4,555)	 (4,989)	 (17,926)	5%		(12,150)		(39,741)	NM
Income Taxes (Benefits) Minority Interest, Net of Tax		849 32	1,266 84	(561) (36)	(7,480) 73	(5,138) (44)	(1,862) 52	(2,047) (108)	(7,437) (311)	1% NM		(5,926) (5,926)	1	(16,484) (411)	NM NM
Net Income (Loss)	\$	2,469	\$ 2,868	\$ (324)	\$ (11,390)	\$ (7,089)	\$ (2,745)	\$ (2,834)	\$ (10,178)	11%	\$	(6,377)	\$	(22,846)	NM
Average Assets (in billions of dollars)	\$	1,086	\$ 1,212	\$ 1,355	\$ 1,336	\$ 1,363	\$ 1,276	\$ 1,124	\$ 1,100	(18%)	\$	1,248	\$	1,216	(3%)
Average Risk Capital	\$	28,031	\$ 31,210	\$ 35,592	\$ 43,598	\$ 52,617	\$ 51,944	\$ 47,551	\$ 44,293	2%	\$	34,608	\$	49,101	42%
Return on Risk Capital		36%	37%	(4%)	(104%)	(54%)	(21%)	(24%)	(91%)			(18%)		(47%)	
Return on Invested Capital		27%	28%	(4%)	(82%)	(43%)	(16%)	(18%)	(70%)			(16%)		(36%)	
Revenue Details:															
Investment Banking:															
Advisory and Other Fees	\$	429	\$ 397	\$ 459	\$ 547	\$ 307	\$ 386	\$ 315	\$ 236	(57%)	\$	1,832	\$	1,244	(32%)
Equity Underwriting		523	539	389	461	229	518	65	26	(94%)		1,912		838	(56%)
Debt Underwriting		813	712	 (206)	399	 (2,082)	 (277)	(173)	 56	(86%)		1,718		(2,476)	NM
Gross Investment Banking		1,765	1,648	642	1,407	(1,546)	627	207	318	(77%)		5,462		(394)	NM
Revenue Allocated to the Global Wealth Management Seg	gment:														
Equity Underwriting		(136)	(137)	(83)	(88)	(54)	(86)	(36)	(17)	81%		(444)		(193)	57%
Debt Underwriting		(34)	(42)	 (31)	(34)	 (67)	 (88)	(29)	 (26)	24%		(141)		(210)	(49%)
Net Investment Banking		1,595	1,469	528	1,285	(1,667)	453	142	275	(79%)		4,877		(797)	NM
Lending		570	504	439	1,018	584	95	1,346	2,089	NM		2,531		4,114	63%
Equity Markets		1,483	1,582	1,033	738	979	1,398	476	(650)	NM		4,836		2,203	(54%)
Fixed Income Markets		4,451	4,652	733	(16,306)	(7,023)	(633)	(2,412)	(13,383)	18%		(6,470)		(23,451)	NM
Other Securities and Banking		(96)	207	 (185)	 175	 (178)	 (774)	367	 1,079	NM		101		494	NM
Total Securities and Banking Revenues		8,003	8,414	2,548	(13,090)	(7,305)	539	(81)	(10,590)	19%		5,875		(17,437)	NM

INSTITUTIONAL CLIENTS GROUP TRANSACTION SERVICES

(In millions of dollars)



		1Q 2007	 2Q 2007	 3Q 2007	 4Q 2007	1Q 2008	2Q 2008		3Q 2008	 4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007		Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Net Interest Revenue	\$	841	\$ 928	\$ 1,032	\$ 1,143	\$ 1,201	\$ 1,2	1 \$	\$ 1,308	\$ 1,347	18%	\$ 3,944	\$	5,067	28%
Non-Interest Revenue		809	 919	 1,037	 1,156	 1,146	1,1	9	1,166	 1,052	(9%)	 3,921		4,553	16%
Total Revenues, Net of Interest Expense Total Operating Expenses		1,650 1,039	1,847 1,129	2,069 1,228	2,299 1,367	2,347 1,299	2,4 1,3		2,474 1,288	2,399 1,343	4% (2%)	7,865 4,763		9,620 5,302	22% 11%
Net Credit Losses		5	1	4	14	-		9	8	45	NM	24		62	NM
Provision for Unfunded Lending Commitments Credit Reserve Build / (Release) Provision for Benefits & Claims		- - -	- (7)	- - -	(29)	- 2 -		9	(6) 1	- 37 -	- NM -	- (36) -		(6) 49 -	- NM -
Provision for Loan Losses and for Benefits and Claims		5	 (6)	4	(15)	2		8	3	82	NM	(12)		105	NM
Income Before Taxes and Minority Interest		606	724	837	947	1,046	1,0	0	1,183	974	3%	3,114		4,213	35%
Income Taxes		154	204	241	273	306	3	00	357	248	(9%)	872		1,211	39%
Minority Interest, Net of Tax		4	 4	 5	 7	 8		9	9	 5	(29%)	 20		31	55%
Net Income	\$	448	\$ 516	\$ 591	\$ 667	\$ 732	\$ 7	1 5	\$ 817	\$ 721	8%	 2,222	_	2,971	34%
Average Assets (in billions of dollars)	\$	70	\$ 78	\$ 79	\$ 78	\$ 77	\$	9 \$	\$ 79	\$ 74	(5%)	\$ 76	\$	77	1%
Average Risk Capital	\$	1,442	\$ 1,643	\$ 1,827	\$ 1,807	\$ 2,245	\$ 2,1	9 \$	\$ 1,873	\$ 1,812	-	\$ 1,680	\$	2,010	20%
Return on Risk Capital		126%	126%	128%	146%	131%	13	%	174%	158%		132%		148%	
Return on Invested Capital		67%	69%	67%	69%	66%	6	3%	79%	73%		68%		70%	
Revenue Details:															
Treasury and Trade Solutions	\$	1,143	\$ 1,222	\$ 1,334	\$ 1,483	\$ 1,519	\$ 1,5			\$ 1,706	15%	\$ 5,182	\$	6,473	25%
Securities Services		507	 625	 735	 816	 828	8		807	 693	(15%)	 2,683		3,147	17%
Total	\$	1,650	\$ 1,847	\$ 2,069	\$ 2,299	\$ 2,347	\$ 2,4	00 \$	\$ 2,474	\$ 2,399	4%	\$ 7,865	\$	9,620	22%
Average Deposits and Other Customer Liability Balances (in billions)															
North America	\$	51	\$ 59	\$ 54	\$ 61	\$ 61	\$	52 \$	\$ 54	\$ 76	25%				
EMEA		79	88	94	99	105	1	0	109	106	7%				
Latin America		12	12	18	20	20	:	20	20	19	(5%)				
Asia	-	73	 80	 90	 97	 97)4	90	 91	(6%)				
Total	\$	215	\$ 239	\$ 256	\$ 277	\$ 283	\$ 2	6 5	\$ 273	\$ 292	5%				
Assets Under Custody (EOP in trillions)	\$	10.7	\$ 11.3	12.7	\$ 13.1	\$ 12.9	\$ 12	.8 \$	\$ 11.9	\$ 10.7	(18%)				

NM Not meaningful

GLOBAL WEALTH MANAGEMENT

Page 1
(In millions of dollars)



		1Q 2007		2Q 2007		3Q 2007		4Q 2007		1Q 2008		2Q 2008		3Q 2008	:	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	 Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$	529 2,289	\$	526 2,671	\$	538 2,981	\$	581 2,883	\$	570 2,709	\$	599 2,716	\$	671 2,493	\$	782 2,061	35% (29%)	\$ 2,174 10,824	\$ 2,622 9,979	21% (8%)
Total Revenues, Net of Interest Expense		2,818		3,197		3,519		3,464		3,279		3,315		3,164		2,843	(18%)	12,998	12,601	(3%)
Total Operating Expenses		2,103		2,461		2,621		2,664		2,796		2,634		2,513		2,605	(2%)	9,849	10,548	7%
Net Credit Losses		-		-		1		-		10		(1)		1		42	-	1	52	NM
Credit Reserve Build / (Release)		17		12		56		15		11		41		64		133	NM	 100	 249	NM
Total Provision for Loan Losses		17		12		57		15		21		40		65		175	NM	 101	 301	NM
Income Before Taxes and Minority Interest		698		724		841		785		462		641		586		63	(92%)	3,048	1,752	(43%)
Income Taxes		250		197		312		260		159		232		225		36	(86%)	1,019	652	(36%)
Minority Interest, Net of Tax				15		39		1		9		4		(2)		(2)	NM	 55	 9	(84%)
Net Income	\$	448	\$	512	\$	490	\$	524	\$	294	\$	405	\$	363	\$	29	(94%)	\$ 1,974	\$ 1,091	(45%)
Pretax Profit Margin		25%		23%		24%		23%		14%		19%		19%		2%		23%	14%	
Average Assets (in billions of dollars)	\$	65	\$	78	\$	97	\$	104	\$	107	\$	110	\$	111	\$	105	1%	\$ 86	\$ 108	26%
Average Risk Capital	\$	2,879	\$	2,878	\$	3,164	\$	3,781	\$	4,509	\$	4,131	\$	3,847	\$	3,606	(5%)	\$ 3,176	\$ 4,023	27%
Return on Risk Capital		63%		71%		61%		55%		26%		39%		38%		3%		62%	27%	
Return on Invested Capital		39%		30%		23%		24%		11%		15%		15%		1%		28%	11%	
Fee-Based Revenues	\$	1,775	æ	1.070	\$	2.044	æ	2.065	\$	1.060	\$	1.051	\$	4 002	\$	1 005	(00/)			
	Ф	1,775	\$	1,879	Ф	2,011	\$	2,065	Ф	1,960	Ф	1,951	Ф	1,983	Ф	1,885	(9%)			
Financial Advisors (FA) / Bankers		13,605		15,595		15,458		15,454		15,241		14,983		14,735		13,765	(11%)			
Net Client Asset Flows (in billions)	\$	6	\$	-	\$	8	\$	1	\$	(1)	\$	(11)	\$	3	\$	(17)	NM			
Revenues:																				
Smith Barney	\$	2,246	\$	2,611	\$	2,902	\$	2,782	\$	2,648	\$	2,715	\$	2,576	\$	2,297	(17%)	\$ 10,541	\$ 10,236	(3%)
Private Bank		572		586		617		682		631		600		588		546	(20%)	 2,457	 2,365	(4%)
Total Revenues	\$	2,818	\$	3,197	\$	3,519	\$	3,464	\$	3,279	\$	3,315	\$	3,164	\$	2,843	(18%)	\$ 12,998	\$ 12,601	(3%)

NM Not meaningful

GLOBAL WEALTH MANAGEMENT Page 2



North America Sara Sara		 1Q 2007		2Q 2007		3Q 2007		4Q 2007		1Q 2008	:	2Q 2008	3Q 2008	 4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	
North America \$ 377 \$ 338 \$ 402 \$ 391 \$ 364 \$ 357 \$ 314 \$ 254 (35%) EMEA 19 21 21 21 20 19 17 13 (35%) Latin America 13 14 14 14 13 13 11 8 (35%) Asia 9 76 78 81 84 80 73 57 (30%) Total \$ 418 \$ 509 \$ 515 \$ 507 \$ 80.0 \$ 78.0 \$ 76.0 \$ 332 (35%) Average Deposits and Other Customer Liability Balances \$ 67.6 \$ 66.6 \$ 69.4 \$ 73.0 \$ 80.0 \$ 78.0 \$ 76.0 \$ 78.3 7% EMEA 18.0 19.0 22.0 23.0 22.0 18.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0	KEY INDICATORS (in billions of dollars, except for branches)															
EMEA 19 21 21 21 20 19 17 13 (38%) Latin America 13 14 14 14 14 13 13 11 8 (43%) Asia 80 9 76 78 81 84 80 73 57 (30%) Total \$418 \$509 \$515 \$507 \$481 \$469 \$415 \$332 (35%) Average Deposits and Other Customer Liability Balances North America \$67.6 \$66.6 \$69.4 \$73.0 \$80.0 \$78.0 \$76.0 \$78.3 7% EMEA 18.0 19.0 22.0 23.0 22.0 18.0 19.0 17.7 (23%) Latin America \$1.2 \$113.0 \$119.0 \$127.0 \$132.0 \$12.0 \$12.1 \$12.0 \$12.0 \$12.1 \$12.0 \$12.1 \$12.0 \$12.1 \$12.0 \$12.0 \$12.0 \$12.0 \$12.0<	Client Assets Under Fee-Based Management															
Latin America 13 14 14 14 14 13 13 11 8 (43%) Asia 9 76 78 81 84 80 73 57 (30%) Total \$418 \$509 \$515 \$507 \$481 \$469 \$415 \$322 (35%) Average Deposits and Other Customer Liability Balances North America \$67.6 \$66.6 \$69.4 \$73.0 \$80.0 \$78.0 \$76.0 \$78.3 7% EMEA 18.0 19.0 22.0 23.0 22.0 18.0 19.0 17.7 (23%) Asia 7.0 9.0 9.0 10.0 9.0 9.0 7.0 5.4 (45%) Asia 112.0 \$113.0 \$113.0 \$127.0 \$132.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0 \$124.0		\$ 377	\$	398	\$	402	\$	391	\$		\$	357	\$ -	\$ 254	(35%)	
Asia 9 76 78 81 81 84 80 73 57 (30%) Total 8 418 509 515 507 8481 840 80 73 57 (30%) Average Deposits and Other Customer Liability Balances North America 86.6.6 86.4 873.0 880.0 878.0 876.0 878.3 76 EMEA 18.0 18.0 19.0 22.0 23.0 22.0 18.0 19.0 17.7 (23%) Latin America 19.1 18.0 19.4 18.4 18.6 21.0 21.0 22.0 22.0 22.0 20.0 20.0 20.0	EMEA	19		21		21				20			17	13	, ,	
Total S	Latin America													_		
Average Deposits and Other Customer Liability Balances North America \$ 67.6 \$ 66.6 \$ 69.4 \$ 73.0 \$ 80.0 \$ 78.0 \$ 76.0 \$ 78.3 7% EMEA 18.0 19.0 22.0 23.0 22.0 18.0 19.0 17.7 (23%) Latin America 7.0 9.0 9.0 10.0 9.0 9.0 7.0 5.4 (46%) Asia 19.4 18.4 18.6 21.0 21.0 22.0 22.0 20.2 (4%) Total 112.0 113.0 113.0 112.0 112.0 112.0 121.0 21.0 22.0 20.2 20.2 (4%) Total Client Assets (1) North America \$ 1,312 \$ 1,375 \$ 1,389 \$ 1,273 \$ 1,242 \$ 1,146 \$ 982 (28%) EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 2 2.9 31.0	Asia	 9		76		78		81		84			 73	 57	(30%)	
North America \$ 67.6 \$ 66.6 69.4 73.0 \$ 80.0 78.0 76.0 78.3 7% EMEA 18.0 19.0 22.0 23.0 22.0 18.0 19.0 17.7 (23%) Latin America 7.0 9.0 9.0 10.0 9.0 9.0 7.0 5.4 (46%) Asia 19.4 18.4 18.6 21.0 21.0 22.0 22.0 20.2 (4%) Total \$ 112.0 \$ 113.0 \$ 119.0 \$ 127.0 \$ 127.0 \$ 124.0 \$ 121.6 (4%) Total Client Assets (1) Tota	Total	\$ 418	\$	509	\$	515	\$	507	\$	481	\$	469	\$ 415	\$ 332	(35%)	
EMEA 18.0 19.0 22.0 23.0 22.0 18.0 19.0 17.7 (23%) Latin America 7.0 9.0 9.0 10.0 9.0 9.0 7.0 5.4 (46%) Asia 19.4 18.4 18.6 21.0 21.0 22.0 22.0 20.2 (4%) Total \$ 112.0 \$ 113.0 \$ 119.0 \$ 127.0 \$ 132.0 \$ 124.0 \$ 121.6 (4%) ** Total Client Assets (1)** North America \$ 1,312 \$ 1,375 \$ 1,389 \$ 1,273 \$ 1,242 \$ 1,146 982 (28%) EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans	Average Deposits and Other Customer Liability Balances															
Latin America 7.0 9.0 9.0 10.0 9.0 9.0 7.0 5.4 (46%) Asia 19.4 18.4 18.6 21.0 21.0 22.0 22.0 20.2 (4%) Total \$112.0 \$113.0 \$119.0 \$127.0 \$132.0 \$127.0 \$124.0 \$121.6 (4%) Total Client Assets (1) North America \$1,312 \$1,375 \$1,389 \$1,356 \$1,273 \$1,242 \$1,146 \$982 (28%) EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 44 48 49 47 47 47 41 32 (32%) Asia 72 296 310 312 322 310 288 260 (17%) Total \$1,493 \$1,493 \$1,820 \$1,784 \$1,707 \$1,662 \$1,532 \$1,320 (26%) <td colspa<="" td=""><td>North America</td><td>\$ 67.6</td><td>\$</td><td>66.6</td><td>\$</td><td>69.4</td><td>\$</td><td>73.0</td><td>\$</td><td>80.0</td><td>\$</td><td>78.0</td><td>\$ 76.0</td><td>\$ 78.3</td><td>7%</td></td>	<td>North America</td> <td>\$ 67.6</td> <td>\$</td> <td>66.6</td> <td>\$</td> <td>69.4</td> <td>\$</td> <td>73.0</td> <td>\$</td> <td>80.0</td> <td>\$</td> <td>78.0</td> <td>\$ 76.0</td> <td>\$ 78.3</td> <td>7%</td>	North America	\$ 67.6	\$	66.6	\$	69.4	\$	73.0	\$	80.0	\$	78.0	\$ 76.0	\$ 78.3	7%
Asia 19.4 18.4 18.6 21.0 21.0 22.0 22.0 20.2 (4%) Total Client Assets (1) North America \$ 1,312 \$ 1,375 \$ 1,389 \$ 1,356 \$ 1,273 \$ 1,242 \$ 1,146 \$ 982 (28%) EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 44 48 49 47 47 47 41 32 (32%) Asia 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	EMEA	18.0		19.0		22.0		23.0		22.0		18.0	19.0	17.7	(23%)	
Total \$ 112.0 \$ 113.0 \$ 119.0 \$ 127.0 \$ 132.0 \$ 127.0 \$ 124.0 \$ 121.6 (4%) Total Client Assets (1) North America \$ 1,312 \$ 1,375 \$ 1,389 \$ 1,356 \$ 1,273 \$ 1,242 \$ 1,146 \$ 982 (28%) EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 44 48 49 47 47 47 41 32 (32%) Asia 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0	Latin America	7.0		9.0		9.0		10.0		9.0		9.0	7.0	5.4	(46%)	
Total Client Assets (1) North America \$ 1,312 \$ 1,375 \$ 1,389 \$ 1,356 \$ 1,273 \$ 1,242 \$ 1,146 \$ 982 (28%) EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 44 48 49 47 47 47 41 32 (32%) Asia 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	Asia	19.4		18.4		18.6		21.0		21.0		22.0	22.0	20.2	(4%)	
North America \$ 1,312 \$ 1,375 \$ 1,389 \$ 1,356 \$ 1,273 \$ 1,242 \$ 1,146 \$ 982 (28%) EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 44 48 49 47 47 47 41 32 (32%) Asia 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	Total	\$ 112.0	\$	113.0	\$	119.0	\$	127.0	\$	132.0	\$	127.0	\$ 124.0	\$ 121.6	(4%)	
EMEA 65 69 72 69 65 63 57 46 (33%) Latin America 44 48 49 47 47 47 41 32 (32%) Asia 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	Total Client Assets (1)															
Latin America 44 48 49 47 47 47 41 32 (32%) Asia 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	North America	\$ 1,312	\$	1,375	\$	1,389	\$	1,356	\$	1,273	\$	1,242	\$ 1,146	\$ 982	(28%)	
Asia 72 296 310 312 322 310 288 260 (17%) Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	EMEA	65		69		72				65		63	57	46	(33%)	
Total \$ 1,493 \$ 1,788 \$ 1,820 \$ 1,784 \$ 1,707 \$ 1,662 \$ 1,532 \$ 1,320 (26%) Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	Latin America	44		48		49		47		47		47	41	32		
Average Loans North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	Asia	72		296		310		312		322		310	288	260	(17%)	
North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	Total	\$ 1,493	\$	1,788	\$	1,820	\$	1,784	\$	1,707	\$	1,662	\$ 1,532	\$ 1,320	(26%)	
North America \$ 30.4 \$ 32.4 \$ 34.2 \$ 38.0 \$ 39.9 \$ 39.0 \$ 38.0 \$ 37.2 (2%) EMEA 5.4 7.3 8.9 8.8 9.2 10.0 10.0 8.4 (5%)	Average Loans															
		\$ 30.4	\$	32.4	\$	34.2	\$	38.0	\$	39.9	\$	39.0	\$ 38.0	\$ 37.2	(2%)	
Latin America 22 22 26 26 25 20 20 26	EMEA	5.4		7.3		8.9		8.8		9.2		10.0	10.0	8.4	(5%)	
Latin America 2.2 2.2 2.0 2.0 3.0 3.0 5.0 -	Latin America	2.2		2.2		2.6		2.6		2.5		3.0	3.0	2.6	=	
Asia 8.0 9.1 11.3 11.6 12.4 13.0 13.0 11.0 (5%)	Asia	8.0		9.1		11.3		11.6		12.4		13.0	13.0	11.0	(5%)	
Total 46.0 51.0 57.0 61.0 64.0 65.0 64.0 59.2 (3%)	Total	46.0		51.0		57.0		61.0		64.0		65.0	64.0	59.2	(3%)	
Offices	Offices															
North America 642 700 697 683 683 674 658 627 (8%)	North America	642		700		697		683		683		674	658	627	(8%)	
EMEA 27 28 28 29 29 29 29 29 -	EMEA	27		28		28		29		29		29	29	29		
Latin America 13 12 13 13 11 11 10 10 (23%)	Latin America			12						11			10	10	(23%)	
Asia23132133136136134134134(1%)	Asia	23	_	132	_	133	_	136	_	136		134	 134	134	(1%)	
Total 705 872 871 861 859 848 831 800 (7%)	Total	705		872		871		861		859		848	831	800	(7%)	

⁽¹⁾ Total Client Assets include Average Deposits and Other Customer Liability Balances.

NORTH AMERICA

(In millions of dollars)



	:	1Q 2007		2Q 2007		3Q 2007	 4Q 2007		1Q 2008		2Q 2008		3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	 Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Net Interest Revenue	\$	5,246	\$	5,676	\$	5,876	\$ 6,535	\$	6,691	\$	7,180	\$	7,072	\$ 7,770	19%	\$ 23,333	\$ 28,713	23%
Non-Interest Revenue		8,849		8,313		4,363	 (7,224)		(4,311)		551		(1,118)	 (10,091)	(40%)	 14,301	 (14,969)	NM
Total Revenues, Net of Interest Expense		14,095		13,989		10,239	(689)		2,380		7,731		5,954	(2,321)	NM	37,634	13,744	(63%)
Total Operating Expenses		7,716		7,352		6,844	8,274		8,277		8,146		7,533	7,344	(11%)	30,186	31,300	4%
Net Credit Losses		1,053		1,092		1,227	2,308		2,190		2,663		3,090	3,840	66%	5,680	11,783	NM
Credit Reserve Build / (Release) Provision for Benefits & Claims		267 209		238 170		1,359 188	3,534 193		1,477 222		2,044 214		2,775 213	4,570 544	29% NM	5,398 760	10,866 1,193	NM 57%
Provision for Loan Losses and for Benefits and Claims	-	1,529		1,500	-	2,774	 6,035		3,889	-	4,921		6,078	 8,954	48%	 11,838	 23,842	NM
Income (Loss) Before Taxes and Minority Interest		4,850		5,137		621	(14,998)	-	(9,786)	-	(5,336)		(7,657)	 (18,619)	(24%)	(4,390)	 (41,398)	NM
Income Taxes (Benefits)		1,576		1,674		143	(6,060)		(4,165)		(2,070)		(2,892)	(7,286)	(20%)	(2,667)	(16,413)	NM
Minority Interest, Net of Tax		30		66		(3)	9		(35)		51		(126)	(314)	NM	102	(424)	NM
Net Income (Loss)	\$	3,244	\$	3,397	\$	481	\$ (8,947)	\$	(5,586)	\$	(3,317)	\$	(4,639)	\$ (11,019)	(23%)	\$ (1,825)	\$ (24,561)	NM
Average Assets (in billions of dollars)	\$	1,156	\$	1,215	\$	1,254	\$ 1,262	\$	1,289	\$	1,272	\$	1,118	\$ 1,073	(15%)	\$ 1,222	\$ 1,188	(3%)
Return on Assets		1.14%		1.12%		0.15%	(2.81%)		(1.74%)		(1.05%)		(1.65%)	(4.09%)		(0.15%)	(2.07%)	
Key Drivers (in billions of dollars, except branches):																		
Average Loans																		
Managed Cards	\$	144.3	\$	143.2 286.0	\$	145.3 293.2	\$ 150.5	\$	152.7	\$	151.2	\$	150.6	\$ 149.3	(1%)			
Consumer Banking Corporate		277.3 30.8		286.0 35.0		43.3	302.6 41.9		307.2 49.3		305.1 44.9		291.7 46.2	288.6 57.5	(5%) 37%			
Global Wealth Management		30.4		32.4		34.2	38.0		39.9		39.0		38.0	37.2	(2%)			
Total	\$	482.8	\$	496.6	\$	516.0	\$ 533.0	\$	549.1	\$	540.2	\$	526.5	\$ 532.6	- 1			
Average Consumer Banking Loans																		
Residential Real Estate	\$	202.2	\$	210.2	\$	214.2	\$ 219.5	\$	219.9	\$	215.3	\$	205.2	\$ 200.5	(9%)			
Auto Student		16.6 22.5		18.2 20.9		19.1 21.2	20.1 22.0		21.2 24.0		21.0 24.9		20.1 23.0	19.2 25.7	(4%) 17%			
Personal and Other		16.9		17.3		18.4	19.6		20.4		20.9		21.5	21.2	8%			
Commercial		19.1		19.4		20.3	 21.4		21.7		23.0		21.9	 22.0	3%			
Total	\$	277.3	\$	286.0	\$	293.2	\$ 302.6	\$	307.2	\$	305.1	\$	291.7	\$ 288.6	(5%)			
Average Deposits (and other Customer Liability Balances)																		
Checking, Savings & Money Market Deposits Time Deposits, CDs and Other	\$	88.1 29.3	\$	90.7 28.0	\$	90.6 30.2	\$ 90.0 32.0	\$	92.7 30.0	\$	97.4 24.4	\$	95.0 25.8	\$ 90.9 34.7	1% 8%			
Consumer Banking Deposits		117.4	-	118.7		120.8	 122.0	-	122.7	-	121.8	-	120.8	 125.6	3%			
Transaction Services		51.0		59.0		54.0	61.0		61.0		52.0		54.0	76.0	25%			
Global Wealth Management		67.6		66.6		69.4	 73.0		80.0		78.0		76.0	 78.3	7%			
Total	\$	236.0	\$	244.3	\$	244.2	\$ 256.0	\$	263.7	\$	251.8	\$	250.8	\$ 279.9	9%			
Global Wealth Management Assets Under Fee-Based Management	\$	377	\$	398	\$	402	\$ 391	\$	364	\$	357	\$	314	\$ 254	(35%)			
Global Wealth Management Total Client Assets	\$	1,312	\$	1,375	\$	1,389	\$ 1,356	\$	1,273	\$	1,242	\$	1,146	\$ 982	(28%)			
Consumer Banking Investment Sales	\$	1.5	\$	1.4	\$	1.3	\$ 1.4	\$	1.5	\$	1.3	\$	1.2	\$ 0.9	(36%)			
Consumer Banking Investment AUMs	\$	34.9	\$	37.0	\$	37.9	\$ 37.5	\$	34.4	\$	34.4	\$	30.7	\$ 24.6	(34%)			
Branches / Offices																		
Citibank CitiFinancial		993 2,494		1,001 2,431		1,015 2,466	1,046 2,498		1,051 2,517		1,030 2,526		1,010 2,449	1,015 2,347	(3%) (6%)			
Global Wealth Management Offices		642		700		697	683		683		674		658	627	(8%)			
Total		4,129		4,132		4,178	4,227		4,251		4,230		4,117	3,989	(6%)			
Consumer Loans Excluding GWM		<u></u>																
Net Credit Loss Ratio		1.34%		1.31%		1.43%	1.96%		2.45%		2.83%		3.50%	4.23%				
Loans 90+Days Past Due (in millions)	\$	4,489	\$	4,929	\$	6,098	\$ 7,349	\$	8,115	\$	8,957	\$	10,486	\$ 12,569	71%			
% of EOP Loans		1.40%		1.50%		1.80%	2.10%		2.34%		2.70%		3.14%	3.81%				

NM Not meaningful



		1Q 2007		2Q 2007		3Q 2007		4Q 2007		1Q 2008		2Q 2008		Q 008	:	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)		Full Year 2007		Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Net Interest Revenue	\$	1,410	\$	1,817	\$	1,922	\$	1,918	\$	2,104	\$	2,367	\$	2,066	\$	2,081	8%	\$	7,067	\$	8,618	22%
Non-Interest Revenue	•	2,434	•	2,391	•	806	•	(3,480)	•	(516)	•	899		1,209	•	908	NM	•	2,151	•	2,500	16%
Total Revenues, Net of Interest Expense		3,844		4,208		2,728		(1,562)		1,588		3,266		3,275		2,989	NM		9,218		11,118	21%
Total Operating Expenses		2,599		2,794		2,362		3,109		3,072		2,888		2,504		2,384	(23%)		10,864		10,848	0%
Net Credit Losses		167		181		333		340		345		447		513		889	NM		1,021		2,194	NM
Credit Reserve Build / (Release) Provision for Benefits & Claims		254 1		40 1		286 1		213 1		110 1		165 -		474 1		627	NM -		793 4		1,376 2	74% (50%)
Provision for Loan Losses and for Benefits and Claims		422		222		620		554		456		612		988		1,516	NM		1,818		3,572	96%
Income (Loss) Before Taxes and Minority Interest		823		1,192		(254)		(5,225)		(1,940)		(234)		(217)		(911)	83%		(3,464)		(3,302)	5%
Income Taxes (Benefits)		113		257		(255)		(1,951)		(802)		(127)		(254)		(592)	70%		(1,836)		(1,775)	3%
Minority Interest, Net of Tax		17		25		21		22		21		21		28		13	(41%)		85		83	(2%)
Net Income (Loss)	\$	693	\$	910	\$	(20)	\$	(3,296)	\$	(1,159)	\$	(128)	\$	9	\$	(332)	90%	\$	(1,713)	\$	(1,610)	6%
Average Assets (in billions of dollars)	\$	348	\$	405	\$	440	\$	431	\$	432	\$	373	\$	364	\$	321	(26%)	\$	406	\$	373	(8%)
Return on Assets		0.81%		0.90%		(0.02%)		(3.03%)		(1.08%)		(0.14%)		0.01%		(0.41%)			(0.42%)		(0.43%)	
Key Drivers (in billions of dollars, except branches):																						
Average Loans																						
Cards	\$	7.2	\$	11.6	\$	14.2	\$	15.1	\$	15.7	\$	16.5	\$	16.2	\$	14.1	(7%)					
Consumer Banking		17.6		21.9		24.0		25.2		25.1		26.1		25.3		21.6	(14%)					
Corporate Global Wealth Management		68.2 5.4		75.0 7.3		81.2 8.9		78.2 8.8		73.2 9.2		70.4 10.0		61.9 10.0		58.4 8.4	(25%) (5%)					
Total	\$	98.4	\$	115.8	\$	128.3	\$	127.3	\$	123.2	\$	123.0	\$	113.4	\$	102.5	(19%)					
Average Consumer Banking Loans Residential Real Estate Personal Commercial and other	\$	6.7 9.8 1.1	\$	8.0 12.8 1.1	\$	8.6 14.2 1.2	\$	9.1 14.9 1.2	\$	8.7 15.0 1.4	\$	9.0 15.7 1.4	\$	8.6 15.3 1.4	\$	7.0 13.2 1.4	(23%) (11%) 17%					
Total	\$	17.6	\$	21.9	\$	24.0	\$	25.2	\$	25.1	\$	26.1	\$	25.3	\$	21.6	(14%)					
Average Deposits (and other Customer Liability Balances)																						
Consumer Banking Deposits Transaction Services Global Wealth Management Total	\$	20.4 79.0 18.0 117.4	\$	29.0 88.0 19.0 136.0	\$	34.5 94.0 22.0 150.5	\$	35.2 99.0 23.0 157.2	\$	36.0 105.0 22.0 163.0	\$	35.5 110.0 18.0 163.5	\$	32.6 109.0 19.0 160.6	\$	25.3 106.0 17.7 149.0	(28%) 7% (23%) (5%)					
Global Wealth Management Assets Under Fee-Based Management	\$	19	\$	21	\$	21	\$	21	\$	20	\$	19	\$	17	\$	13	(38%)					
Global Wealth Management Total Client Assets	\$	65	\$	69	\$	72	\$	69	\$	65	\$	63	\$	57	\$	46	(33%)					
Consumer Banking Investment Sales Consumer Banking Investment AUMs	\$ \$	2.2 13.1	\$ \$	2.1 14.6	\$ \$	2.1 15.4	\$ \$	2.7 15.8	\$ \$	2.2 15.5	\$ \$	1.6 13.7	\$ \$	1.3 11.5	\$ \$	0.6 8.8	(78%) (44%)					
Branches / Offices																						
Citibank		435		436		444		455		496		491		497		488	7%					
CitiFinancial Global Wealth Management Offices		306 27		308 28		310 28		317 29		317 29		259 29		262 29		261 29	(18%)					
Total	_	768	_	772	_	782	_	801	_	842	_	779	_	788		778	(3%)					
Consumer Loans Excluding GWM																						
Net Credit Loss Ratio		2.71%		2.34%		3.07%		2.02%		2.94%		3.11%		3.52%		4.31%						
Loans 90+Days Past Due (in millions) % of EOP Loans	\$	503 1.98%	\$	647 1.73%	\$	649 1.66%	\$	555 1.40%	\$	644 1.53%	\$	751 1.72%	\$	810 2.02%	\$	916 2.56%	65%					

LATIN AMERICA

(In millions of dollars)



		1Q 2007		2Q 2007	, <u> </u>	3Q 2007		4Q 2007		1Q 2008		2Q 2008		3Q 2008		4Q 008	4Q08 vs. 4Q07 Increase/ (Decrease)		Full Year 2007		Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Net Interest Revenue	\$	1,503	\$	1,776	\$	1,933	\$	1,939	\$	2,015	\$	2,169	\$	2,061	\$	1,756	(9%)	\$	7,151	\$	8,001	12%
Non-Interest Revenue	•	1,366	•	1,287	•	2,061	•	1,702	•	1,921	•	1,275	•	1,017	*	931	(45%)	•	6,416	•	5,144	(20%)
Total Revenues, Net of Interest Expense		2,869		3,063		3,994		3,641		3,936		3,444		3,078		2,687	(26%)		13,567		13,145	(3%)
Total Operating Expenses		1,479		1,653		1,830		1,815		1,487		1,822		1,849		1,687	(7%)		6,777		6,845	1%
Net Credit Losses		246		175		361		381		503		575		657		584	53%		1,163		2,319	99%
Credit Reserve Build / (Release)		17		151		232		131		224		165		252		502	NM 40/		531		1,143	NM
Provision for Benefits & Claims		52		26		47		48		54		45		59		50	4%		173		208	20%
Provision for Loan Losses and for Benefits and Claims		315		352		640		560		781		785		968		1,136	NM		1,867		3,670	97%
Income Before Taxes and Minority Interest		1,075		1,058		1,524		1,266		1,668		837		261		(136)	NM		4,923		2,630	(47%)
Income Taxes		290		270		439		327		472		178		(20)		(143)	NM		1,326		487	(63%)
Minority Interest, Net of Tax				1		1				1_		1		1_		11	-		2		4	100%
Net Income	\$	785	\$	787	\$	1,084	\$	939	\$	1,195	\$	658	\$	280	\$	6	(99%)	\$	3,595	\$	2,139	(41%)
Average Assets (in billions of dollars)	\$	129	\$	144	\$	150	\$	155	\$	153	\$	159	\$	156	\$	144	(7%)	\$	145	\$	153	6%
Return on Assets		2.47%		2.19%		2.87%		2.40%		3.14%		1.66%		0.71%		0.02%			2.48%		1.40%	
Key Drivers (in billions of dollars, except branches):																						
Average Loans																						
Cards	\$	10.2	\$	11.7	\$	12.3	\$	13.5	\$	14.1	\$	14.7	\$	14.6	\$	11.8	(13%)					
Consumer Banking		11.2		13.1		13.9		14.6		14.6		15.6		16.0		14.2	(3%)					
Corporate Global Wealth Management		23.1 2.2		27.8 2.2		29.7 2.6		31.3 2.6		29.1 2.5		28.8 3.0		27.4 3.0		24.1 2.6	(23%)					
Total	\$	46.7	\$	54.8	\$	58.5	\$	62.0	\$	60.3	\$	62.1	\$	61.0	\$	52.7	(15%)					
Average Consumer Banking Loans Residential Real Estate	\$	2.6	\$	2.6	\$	2.6	\$	2.7	\$	3.3	\$	3.6	\$	3.6	\$	3.2	19%					
Personal	Ψ	3.6	Ψ	4.4	Ψ	4.6	Ψ	5.0	Ψ	5.0	Ψ	5.5	Ψ	5.3	Ψ	4.4	(12%)					
Commercial and other	\$	5.0 11.2	<u> </u>	13.1	\$	13.9	\$	6.9 14.6	_	14.6		6.5 15.6	\$	7.1 16.0		6.6 14.2	(4%)					
Total	Þ	11.2	\$	13.1	Þ	13.9	Ф	14.6	\$	14.6	\$	15.6	Þ	16.0	\$	14.2	(3%)					
Average Deposits (and other Customer Liability Balances)																						
Consumer Banking Deposits	\$	34.3	\$	38.1	\$	39.0	\$	40.3	\$	41.4	\$	41.3	\$	40.9	\$	35.1	(13%)					
Transaction Services Global Wealth Management		12.0 7.0		12.0 9.0		18.0 9.0		20.0 10.0		20.0 9.0		20.0 9.0		20.0 7.0		19.0 5.4	(5%) (46%)					
Total	\$	53.3	\$	59.1	\$	66.0	\$	70.3	\$	70.4	\$	70.3	\$	67.9	\$	59.5	(46%)					
																	(,					
Global Wealth Management Assets Under Fee-Based Management	\$	13	\$	14	\$	14	\$	14	\$	13	\$	13	\$	11	\$	8	(43%)					
Global Wealth Management Total Client Assets	\$	44	\$	48	\$	49	\$	47	\$	47	\$	47	\$	41	\$	32	(32%)					
Consumer Banking Investment Sales	\$	18.3	\$	17.5	\$	16.2	\$	13.2	\$	14.6	\$	15.4	\$	16.2	\$	13.4	2%					
Consumer Banking Investment AUMs	\$	30.2	\$	32.1	\$	33.4	\$	33.9	\$	34.5	\$	37.4	\$	32.9	\$	25.0	(26%)					
Branches / Offices																						
Citibank CitiFinancial		1,838 672		1,954 672		1,977 674		2,063 671		2,066		2,071 564		2,055		2,028 533	(2%)					
Global Wealth Management Offices		13		12		13		13		568 11		11		533 10		10	(21%) (23%)					
Total		2,523		2,638		2,664		2,747		2,645		2,646		2,598		2,571	(6%)					
Consumer Loans Excluding GWM																						
Net Credit Loss Ratio		4.89%		3.48%		5.86%		5.86%		6.96%		7.64%		8.64%		8.66%						
Loans 90+Days Past Due (in millions) % of EOP Loans	\$	720 3.18%	\$	843 3.30%	\$	891 3.30%	\$	1,008 3.48%	\$	1,121 3.86%	\$	1,182 3.84%	\$	1,129 3.87%	\$	983 3.85%	(2%)					

ASIA Page 1





		1Q 2007	2Q 2007	3Q 2007		4Q 2007		1Q 2008		2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
ASIA												 				
Net Interest Revenue Non-Interest Revenue	\$	2,103 1,718	\$ 1,920 2,870	\$ 2,162 2,657	\$	2,105 3,293	\$	2,419 2,168	\$	2,484 2,111	\$ 2,514 1,954	\$ 2,231 (245)	6% NM	\$ 8,290 10,538	\$ 9,648 5,988	16% (43%)
Total Revenues, Net of Interest Expense		3,821	4,790	4,819		5,398		4,587		4,595	4,468	1,986	(63%)	18,828	15,636	(17%)
Total Operating Expenses		1,909	2,465	2,928		2,843		2,834		2,788	2,612	3,439	21%	10,145	11,673	15%
Net Credit Losses Credit Reserve Build / (Release) Provision for Benefits & Claims		475 68 -	 497 11 -	531 301 -		560 (47)		599 128 -		634 147 -	660 372 -	827 260 -	48% NM -	 2,063 333 -	 2,720 907 -	32% NM -
Provision for Loan Losses and for Benefits and Claims		543	 508	832		513		727		781	 1,032	 1,087	NM	 2,396	 3,627	51%
Income Before Taxes and Minority Interest		1,369	1,817	1,059		2,042		1,026		1,026	824	(2,540)	NM	6,287	336	(95%)
Income Taxes		297	536	250		518		269		250	127	(2,160)	NM	1,601	(1,514)	NM
Minority Interest, Net of Tax		-	 31	(1		63		(8)		4	 2	 (9)	NM	 93	 (11)	NM
Net Income	\$	1,072	\$ 1,250	\$ 810	\$	1,461	\$	765	\$	772	\$ 695	\$ (371)	NM	\$ 4,593	\$ 1,861	(59%)
Average Assets (in billions of dollars) Return on Assets	\$	249 1.75%	\$ 298 1.68%	\$ 375 0.86%	\$	362 1.60%	\$	364 0.85%	\$	354 0.88%	\$ 337 0.82%	\$ 359 (0.41%)	(1%)	\$ 321 1.43%	\$ 354 0.53%	10%
CONSUMER FINANCE JAPAN																
Net Interest Revenue	\$	415	\$ 344	\$ 263	\$	113	\$	264	\$	173	\$ 224	\$ 65	(42%)	\$ 1,135	\$ 726	(36%)
Non-Interest Revenue		7	 1	1		13		13		3	 1_	2	(85%)	 22	 19	(14%)
Total Revenues, Net of Interest Expense		422	345	264		126		277		176	225	67	(47%)	1,157	745	(36%)
Total Operating Expenses		126	102	251		97		95		101	84	91	(6%)	576	371	(36%)
Net Credit Losses		302	302	324		314		317		314	295	305	(3%)	1,242	1,231	(1%)
Credit Reserve Build / (Release) Provision for Benefits & Claims		- 4	14	161		-		-		-	91 1	13	-	179	104 1	(42%)
Provision for Loan Losses and for Benefits and Claims		306	 316	485		314	-	317	-	314	 387	 318	1%	 1,421	 1,336	(6%)
Income Before Taxes and Minority Interest	_	(10)	 (73)	(472		(285)		(135)		(239)	 (246)	 (342)	(20%)	 (840)	 (962)	(15%)
Income Taxes		(12)	(33)	(174		(101)		(49)		(85)	(87)	(887)	NM	(320)	(1,108)	NM
Minority Interest, Net of Tax		(12)	(00)	(174		(101)		(40)		(00)	(01)	(007)	-	(020)	(1,100)	-
Net Income	\$	2	\$ (40)	\$ (298	\$	(184)	\$	(86)	\$	(154)	\$ (159)	\$ 545	NM	\$ (520)	\$ 146	NM
Average Assets (in billions of dollars)	\$	10	\$ 10	\$ 9	\$	9	\$	9	\$	8	\$ 8	\$ 8	(11%)	\$ 10	\$ 8	(20%)
Return on Assets		0.08%	(1.60%)	(13.14%	1	(8.11%)		(3.84%)		(7.74%)	(7.91%)	27.10%		(5.20%)	1.83%	
ASIA EXCLUDING CONSUMER FINANCE JAPAN																
Net Interest Revenue Non-Interest Revenue	\$	1,688 1,711	\$ 1,576 2,869	\$ 1,899 2,656	\$	1,992 3,280	\$	2,155 2,155	\$	2,311 2,108	\$ 2,290 1,953	\$ 2,166 (247)	9% NM	\$ 7,155 10,516	\$ 8,922 5,969	25% (43%)
Total Revenues, Net of Interest Expense		3,399	4,445	4,555		5,272	-	4,310	-	4,419	 4,243	1,919	(64%)	17,671	 14,891	(16%)
Total Operating Expenses		1,783	2,363	2,677		2,746		2,739		2,687	2,528	3,348	22%	9,569	11,302	18%
Net Credit Losses		173	195	207		246		282		320	365	522	NM	821	1,489	81%
Credit Reserve Build / (Release) Provision for Benefits & Claims		- 64	 - (3)	140		(47)		128		147	 281 (1)	 247	NM -	 154 -	803 (1)	NM -
Provision for Loan Losses and for Benefits and Claims		237	 192	347		199		410		467	 645	 769	NM	 975	 2,291	NM
Income Before Taxes and Minority Interest		1,379	1,890	1,531		2,327		1,161		1,265	1,070	(2,198)	NM	7,127	1,298	(82%)
Income Taxes		309	569	424		619		318		335	214	(1,273)	NM	1,921	(406)	NM
Minority Interest, Net of Tax		-	 31	(1		63		(8)		4	 2	 (9)	NM	 93	 (11)	NM
Net Income	\$	1,070	\$ 1,290	\$ 1,108	\$	1,645	\$	851	\$	926	\$ 854	\$ (916)	NM	\$ 5,113	\$ 1,715	(66%)
Average Assets (in billions of dollars) Return on Assets	\$	239 1.82%	\$ 288 1.80%	\$ 366 1.20%	\$	353 1.85%	\$	355 0.96%	\$	346 1.08%	\$ 329 1.03%	\$ 351 (1.04%)	(1%)	\$ 312 1.64%	\$ 345 0.50%	11%

NM Not meaningful

ASIA Page 2



	 1Q 2007	 2Q 2007	 3Q 2007	 4Q 2007	 1Q 2008	 2Q 2008	:	3Q 2008	 4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)
Key Drivers (in billions of dollars, except branches):										
Average Loans										
Cards	\$ 13.2	\$ 13.9	\$ 14.8	\$ 16.0	\$ 17.1	\$ 17.6	\$	17.3	\$ 16.1	1%
Consumer Banking (excluding CF Japan)	43.4	45.3	46.4	49.5	51.9	51.6		49.9	43.4	(12%)
Corporate	42.7	46.9	48.4	48.3	45.2	43.6		40.1	38.1	(21%)
Global Wealth Management	 8.0	 9.1	 11.3	 11.6	12.4	 13.0		13.0	 11.0	(5%)
	107.3	115.2	120.9	125.4	126.6	125.8		120.3	108.6	(13%)
Consumer Finance Japan	 9.0	8.5	 8.5	8.5	8.9	 8.4		7.8	 8.3	(2%)
Total	\$ 116.3	\$ 123.7	\$ 129.4	\$ 133.9	\$ 135.5	\$ 134.2	\$	128.1	\$ 116.9	(13%)
Average Consumer Banking Loans (excluding CF Japan)										
Residential Real Estate	\$ 23.9	\$ 24.6	\$ 24.7	\$ 26.5	\$ 28.4	\$ 28.4	\$	27.1	\$ 23.8	(10%)
Personal	8.6	9.3	9.9	10.7	11.1	11.1		10.8	9.4	(12%)
Commercial and other	 10.9	 11.4	 11.8	12.3	 12.4	 12.1		12.0	 10.2	(17%)
Total	\$ 43.4	\$ 45.3	\$ 46.4	\$ 49.5	\$ 51.9	\$ 51.6	\$	49.9	\$ 43.4	(12%)
Average Deposits (and other Customer Liability Balances)										
Consumer Banking Deposits	\$ 86.6	\$ 87.7	\$ 88.8	\$ 92.9	\$ 97.7	\$ 96.8	\$	92.5	\$ 84.7	(9%)
Transaction Services	73.0	80.0	90.0	97.0	97.0	94.0		90.0	91.0	(6%)
Global Wealth Management	19.4	18.4	18.6	21.0	21.0	22.0		22.0	20.2	(4%)
Total	\$ 179.0	\$ 186.1	\$ 197.4	\$ 210.9	\$ 215.7	\$ 212.8	\$	204.5	\$ 195.9	(7%)
Global Wealth Management Assets Under Fee-Based Management	\$ 9	\$ 76	\$ 78	\$ 81	\$ 84	\$ 80	\$	73	\$ 57	(30%)
Global Wealth Management Total Client Assets	\$ 72	\$ 296	\$ 310	\$ 312	\$ 322	\$ 310	\$	288	\$ 260	(17%)
Consumer Banking Investment Sales	\$ 10.9	\$ 13.6	\$ 13.8	\$ 16.0	\$ 10.0	\$ 9.5	\$	6.1	\$ 2.8	(83%)
Consumer Banking Investment AUMs	\$ 48.1	\$ 52.4	\$ 57.1	\$ 59.1	\$ 54.3	\$ 53.1	\$	44.9	\$ 35.8	(39%)
Branches / Offices										
Citibank	428	428	434	484	492	492		495	492	2%
CitiFinancial (excluding Japan)	640	641	643	662	612	555		555	562	(15%)
Global Wealth Management Offices	 23	 132	 133	 136	 136	 134		134	 134	(1%)
Consumer Finance Japan	1,091 51	1,201 51	1,210 51	1,282 51	1,240 41	1,181 36		1,184 19	1,188 4	(7%) (92%)
•	 	 	 	 	 	 			 -	
Total	 1,142	 1,252	 1,261	 1,333	 1,281	 1,217		1,203	 1,192	(11%)
Consumer Loans Excluding GWM										
Net Credit Loss Ratio	2.95%	2.95%	3.02%	2.89%	2.99%	3.16%		3.32%	3.69%	
Loans 90+Days Past Due (in millions)	\$ 658	\$ 657	\$ 697	\$ 706	\$ 765	\$ 798	\$	747	\$ 784	11%
% of EOP Loans	0.99%	0.96%	0.98%	0.93%	0.98%	1.03%		1.04%	1.13%	

CITIGROUP -- RETURN ON CAPITAL (1)



	Average Risk Capital (\$M) (2)				R	eturn on Risk Ca	pital	Return on Invested Capital					
		Fourth Quarter 2007	Third Quarter 2008	Fourth Quarter 2008	Fourth Quarter 2007	Third Quarter 2008	Fourth Quarter 2008	Fourth Quarter 2007	Third Quarter 2008	Fourth Quarter 2008			
Global Cards	\$	9,397	\$ 14,520	\$ 13,976	39%	(25%)	(17%)	18%	(13%)	(9%)			
Consumer Banking		20,368	30,965	31,064	(11%)	(14%)	(21%)	(4%)	(8%)	(13%)			
Institutional Clients Group (ICG):													
Securities and Banking Transaction Services		43,598 1,807	47,551 1,873	44,293 1,812	(104%) 146%	(24%) 174%	(91%) 158%	(82%) 	(18%) 79%	(70%) 73%			
Total Institutional Clients Group (ICG)		45,405	49,424	46,105	(94%)	(16%)	(82%)	(73%)	(12%)	(61%)			
Global Wealth Management		3,781	3,847	3,606	55%	38%	3%	24%	15%	1%			
Corporate / Other		5,275	4,794	3,765	NM	NM	NM	NM	NM	NM			
Total Citigroup - Risk Capital (2)	\$	84,226	\$ 103,550	\$ 98,516	(47%)	(13%)	(49%)						
Total Citigroup - Return on Invested Capital (2) (3)								(32%)	(12%)	(42%)			

- (1) Risk Capital is defined as the amount of capital needed to cover unexpected economic losses during extreme events. Return on Risk Capital is defined as income divided by Risk Capital. Return on Invested Capital is a similar calculation but includes adjustments for goodwill and intangibles in both the numerator and denominator, similar to those necessary to translate return on tangible equity to return on total equity. Return on Risk Capital and Return on Invested Capital are non-GAAP performance measures. Management believes Return on Risk Capital is useful to make incremental investment decisions and serves as a key metric for organic growth initiatives. Return on Invested Capital is used for multi-year investment decisions and as a long term performance measure.
- (2) Average Risk Capital is net of the cross-sector diversification. Average Invested Capital includes the difference between Tangible Equity and Risk Capital, which is also included in the Total Citigroup Return on Invested Capital.
- (3) Total Citigroup Return on Invested Capital equals Citigroup Return on Common Equity.

NM Not meaningful



73 bps

9 bps

		Average Volun	nes		Interest		% Average Rate (4)				
In millions of dollars	Fourth Quarter 2007	Third Quarter 2008	Fourth Quarter 2008 ⁽⁵⁾	Fourth Quarter 2007	Third Quarter 2008	Fourth Quarter 2008	Fourth Quarter 2007	Third Quarter 2008	Fourth Quarter 2008 ⁽⁵⁾		
Assets:			_								
Deposits with Banks ⁽⁶⁾	\$ 62,613	\$ 66,922	\$ 120,963	\$ 812	\$ 803	\$ 759	5.15%	4.77%	2.50%		
Fed Funds Sold and Resale Agreements (7)	314,691	234,337	209,720	4,313	2,222	1,404	5.44%	3.77%	2.66%		
Trading Account Assets (8)	460,489	368,657	308,725	5,036	4,154	3,892	4.34%	4.48%	5.02%		
Investments (1)	232,809	225,178	219,352	2,996	2,597	2,886	5.11%	4.59%	5.23%		
Consumer Loans	563,544	546,319	523,927	12,748	11,925	10,800	8.97%	8.68%	8.20%		
Corporate Loans	199,974	172,603	177,558	4,353	3,603	3,653	8.64%	8.30%	8.18%		
Total Loans (net of Unearned Income)	763,518	718,922	701,485	17,101	15,528	14,453	8.89%	8.59%	8.20%		
Other Interest-Earning Assets	114,484	92,022	75,609	1,598	878	517	5.54%	3.80%	2.72%		
otal Average Interest-Earning Assets	\$ 1,948,604	\$ 1,706,038	\$ 1,635,854	\$ 31,856	\$ 26,182	\$ 23,911	6.49%	6.11%	5.81%		
_iabilities:											
Deposits	\$ 744,715	\$ 674,617	\$ 657,315	\$ 7,618	\$ 4,915	\$ 4,080	4.06%	2.90%	2.47%		
Fed Funds Purchased and Repurchase Agreements (7)	365,852	262,380	262,199	5,202	2,737	1,726	5.64%	4.15%	2.62%		
Trading Account Liabilities (8)	91,843	73,040	63,768	382	290	198	1.65%	1.58%	1.24%		
Short-Term Borrowings	244,101	200,364	196,220	1,841	953	711	2.99%	1.89%	1.44%		
Long-Term Debt ⁽⁹⁾	339,076	360,218	341,256	4,581	3,881	3,943	5.36%	4.29%	4.60%		
otal Average Interest-Bearing Liabilities	\$ 1,785,587	\$ 1,570,619	\$ 1,520,758	\$ 19,624	\$ 12,776	\$ 10,658	4.36%	3.24%	2.79%		
Net Interest Revenue as a % of Average Interest-Earning Assets (NIM)			\$ 12,232	\$ 13,406	\$ 13,253	2.49%	3.13%	3.22%		

(1) Interest Revenue excludes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 35%) of \$31 million for the 2007 fourth quarter, \$51 million for the 2008 third quarter and \$159 million for the 2008 fourth quarter.

- (2) Citigroup Average Balances and Interest Rates include both domestic and international operations.
- (3) Monthly or quarterly averages have been used by certain subsidiaries where daily averages are unavailable.
- (4) Average Rate % is calculated as annualized interest over average volumes.
- (5) Preliminary

4Q08 Increase From

- (6) Beginning with the fourth quarter of 2008, Deposits held with the Federal Reserve are interest-earning and are classified as Deposits with Banks.
- (7) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interest excludes the impact of FIN 41.
- (8) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest expense on cash collateral positions are reported in trading account liabilities, respectively.
- (9) Excludes hybrid financial instruments and beneficial interests in consolidated VIEs that are classified as long-term debt as these obligations are accounted for at fair value with changes recorded in Principal Transactions. In addition, the majority of the funding provided by Corporate Treasury to CitiCapital operations is excluded from this line.

CONSUMER LOAN DELINQUENCY AMOUNTS, NET CREDIT LOSSES AND RATIOS

(In millions of dollars, except loan amounts in billions)



								EOP								erage
				lore Past Du	ıe (1)	1000		oans	<u> </u>			t Losses (200		oans
PRODUCT VIEW:		4Q07	3	Q08		4Q08		4Q08	4	Q07	3	Q08	4	Q08	4	Q08
<u> </u>																
Global Cards																
North America	\$	896	\$	946	\$	1,298	\$	45.2	\$	661	\$	766	\$	903	\$	43.7
Ratio EMEA		1.88%		2.19%		2.87% 369		110		5.47% 29		7.30%		8.22%		14.1
Ratio		233 1.53%		330 2.08%		2.60%		14.2		0.72%		180 4.41%		183 5.17%		14.1
Latin America		551		597		561		11.5		307		484		422		11.8
Ratio		3.92%		4.36%		4.86%				9.01%		13.16%		14.18%		
Asia		249		263		262		16.6		123		158		162		16.1
Ratio		1.50%		1.57%		1.57%				3.06%		3.63%		4.02%		
Consumer Banking																
North America		6,453		9,540		11,271		284.4		1,071		2,166		2,629		288.6
Ratio		2.13%		3.28%		3.96%				1.40%		2.95%		3.62%		
EMEA		322		480		547		21.6		178		188		203		21.6
Ratio		1.32%		1.97%		2.54%				2.80%		2.95%		3.75%		
Latin America		457		532		422		14.0		109		182		144		14.2
Ratio		3.07%		3.43%		3.01%				2.96%		4.53%		4.04%		
Asia		457		484		522		52.7		416		469		466		51.7
Ratio		0.77%		0.88%		0.99%				2.85%		3.23%		3.59%		
Global Wealth Management		30		147		289		55.5		-		1		42		59.2
Ratio		0.05%		0.23%		0.52%				0.00%		0.01%		0.28%		
On-Balance Sheet Loans (2)	\$	9,648	\$	13,319	\$	15,541	\$	515.7	\$	2,894	\$	4,594	\$	5,154	\$	521.0
Ratio		1.73%		2.47%		3.01%				2.07%		3.35%		3.93%		
Securitized Receivables (all in NA Cards)		1,864		2,248		2,655		105.9		1,272		1,935		2,115		105.6
Loans Held-for-Sale		15		-		-		_		-		-		-		-
Managed Loans (3)	\$	11,527	\$	15,567	\$	18,196	\$	621.6	\$	4,166	\$	6,529	\$	7,269	\$	626.6
Ratio		1.73%		2.41%		2.92%				2.51%		3.97%		4.61%		
REGIONAL VIEW:																
North America	Ş		\$	10,626	;	\$ 12,866	\$	365.7	\$		\$	2,933	\$	3,555	\$	369.5
Ratio		1.89%		2.85%		3.50%				1.77%		3.13%		3.83%		
EMEA		555		813		922		42.7		205		367		391		44.1
Ratio		1.14%		1.65%		2.16%				1.66%		2.83%		3.52%		
Latin America Ratio		1,008 3.21%		1,130 3.50%		983 3.51%		27.9		416 5.36%		666 7.85%		566 7.85%		28.6
Asia Ratio		709 0.81%		750 0.89%		770 0.97%		79.4		539 2.50%		628 2.84%		642 3.23%		78.8
On-Balance Sheet Loans (2)	\$	9,648	\$	13,319	\$	15,541	\$	515.7	\$	2,894	\$	4,594	\$	5,154	\$	521.0
Ratio		1.73%		2.47%		3.01%				2.07%		3.35%		3.93%		
Securitized Receivables (all in NA Cards)		1,864		2,248		2,655		105.9		1,272		1,935		2,115		105.6
Loans Held-for-Sale		15		-		-		-		-		-		-		-
		44 527	\$	4E EC7	\$	18,196	\$	621.6	\$	4,166	\$	6,529	\$	7,269	\$	626.6
Managed Loans (3)	\$	11,527	a)	15,567	Ð	10,190	Þ	021.0	ą.	4,100	Ф	0,323	Ψ	1,203	Ψ	020.0

⁽¹⁾ The ratios of 90 days or more past due and net credit losses are calculated based on end-of-period and average loans, respectively, both net of unearned income.

⁽²⁾ Total Loans and Total Average Loans exclude certain interest and fees on credit cards of approximately \$3 billion and \$3 billion, respectively, which are included in Consumer Loans on the Consolidated Balance Sheet.

⁽³⁾ This table presents consumer credit information on a held basis and shows the impact of securitizations to reconcile to a managed basis. Only N.A. Cards from a product view and North America from a regional view are impacted. Managed basis reporting is a non-GAAP measure. Held basis reporting is the related GAAP measure. For a discussion of managed basis reporting see Note 1 to the Global Cards business on page 10.

ALLOWANCE FOR CREDIT LOSSES TOTAL CITIGROUP



	1Q 2007	 2Q 2007		3Q 2007	 4Q 2007	1Q 2008	2Q 2008	 3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	 Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increas (Decrease)
Allowance for Loan Losses at Beginning of Period	\$ 8,940	\$ 9,510	\$	10,381	\$ 12,728	\$ 16,117	\$ 18,257	\$ 20,777	\$ 24,005		\$ 8,940	\$ 16,117	
Gross Credit (Losses) Gross Recoveries	(2,548) 606	(2,627) 685		(3,013) 560	(4,251) 662	(4,247) 609	(4,969) 649	(5,467) 547	(6,548) 405	(54%) (39%)	(12,439) 2,513	(21,231) 2,210	(71%) (12%)
Net Credit (Losses) / Recoveries (NCL's)	(1,942)	 (1,942)	_	(2,453)	 (3,589)	 (3,638)	 (4,320)	(4,920)	(6,143)	(71%)	(9,926)	(19,021)	(92%)
NCL's	1,942	1,942		2,453	3,589	3,638	4,320	4,920	6,143	71%	9,926	19,021	92%
Reserve Releases (1)	(36)	-		-	(4)	(89)	(115)	(56)	-	100%	(40)	(260)	NM
Reserve Builds (1)	627	496		1,983	3,537	1,885	2,646	3,483	3,491	(1%)	6,643	11,505	73%
Specific Reserve Releases / Utilizations	(30)	(65)		(50)	(9)	(35)	(29)	(13)	(596)	NM	(154)	(673)	NM
Specific Reserve Builds	43	-		197	205	170	159	614	3,096	NM	445	4,039	NM
Build(Release/Utilization)for Purchased Distressed Loan Portfolios	3	 9		(2)	 2	 8	 2	 (5)	37	NM	 12	42	NM
Provision for Loan Losses	2,549	2,382		4,581	7,320	5,577	6,983	8,943	12,171	66%	16,832	33,674	100%
Other (2)	(37)	 431		219	 (342)	201	(143)	 (795)	(417)		271	(1,154)	NM
Allowance for Loan Losses at End of Period (1) (a)	\$ 9,510	\$ 10,381	\$	12,728	\$ 16,117	\$ 18,257	\$ 20,777	\$ 24,005	\$ 29,616		\$ 16,117	\$ 29,616	
Corporate Allowance for Unfunded Lending Commitments (3) (a)	\$ 1,100	\$ 1,100	\$	1,150	\$ 1,250	\$ 1,250	\$ 1,107	\$ 957	\$ 887		\$ 1,250	\$ 887	
Provision for Unfunded Lending Commitments	<u>\$ -</u>	\$ 	\$	50	\$ 100	\$ 	\$ (143)	\$ (150)	\$ (70)		\$ 150	\$ (363)	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 10,610	\$ 11,481	\$	13,878	\$ 17,367	\$ 19,507	\$ 21,884	\$ 24,962	\$ 30,503		\$ 17,367	\$ 30,503	
Total Allowance for Loans, Leases and Unfunded Lending Commitments as a Percentage of Total Loans	1.53%	1.55%		1.79%	2.23%	2.47%	2.93%	3.48%	4.39%				

- (1) Allowance for Credit Losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is available to absorb probable credit losses inherent in the portfolio. Included in the allowance for loan losses are reserves for Trouble Debt Restructurings (TDRs) of \$443 million, \$882 million, \$1,443 million and \$2,180 million as of March 31, 2008, June 30, 2008, September 30, 2008 and December 31, 2008, respectively.
- (2) Includes all adjustments to the Allowance for Credit Losses, such as changes in the allowance from acquisitions, securitizations, foreign exchange translation, purchase accounting adjustments, etc. The significant items reported on this line for the periods presented include:
- For the 2008 fourth quarter, reductions to the credit loss reserves of approximately \$400 million primarily related to foreign currency translation.
- For the 2008 third quarter, reductions to the credit loss reserves of \$23 million related to securitizations, reductions of \$244 million related to the pending sale of Germany and reductions of approximately \$400 million related to foreign currency translation.
- For the 2008 second quarter, reductions to the credit loss reserves of \$21 million related to securitizations, reductions of \$156 million related to the sale of CitiCapital and additions of \$56 million related to purchase price adjustments for the Cuscatlan acquisition.
- For the 2008 first quarter, reductions to the credit loss reserves of \$58 million related to securitizations and additions of \$50 million related to purchase price adjustments for the Bank of Overseas Chinese acquisition.
- For the 2007 fourth quarter, reductions to the credit loss reserves of \$150 million related to securitizations and \$7 million related to transfers to loans held-for-sale, reductions of \$151 million related to purchase price adjustments for the Egg Bank acquisition and reductions of \$83 million related to the transfer of the U.K. CitiFinancial portfolio to held-for-sale.
- For the 2007 third quarter, reductions to the credit loss reserves of \$73 million related to securitizations. Additionally includes adjustments for purchase accounting relating to the acquisition of Grupo Cuscatlan of \$181 million.
- For the 2007 second quarter, reductions to the credit loss reserves of \$70 million related to securitizations and \$77 million related to transfers to loans held-for-sale, and the addition of \$505 million related to the acquisition of Egg and Nikko.
- For the 2007 first quarter, reductions to the credit loss reserves of \$98 million related to securitizations and transfers to loans held-for-sale, and the addition of \$75 million related to the acquisition of Grupo Financiero Uno.
- (3) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.

ALLOWANCE FOR CREDIT LOSSES CONSUMER LOANS (1)



(In millions of dollars)

	1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
	2007	2007	2007	2007	2000	2000	2000	2008	(Decrease)	2007	2000	(Decrease)
Allowance for Loan Losses at Beginning of Period	\$ 6,006	\$ 6,348	\$ 7,210	\$ 9,203	\$ 12,393	\$ 14,368	\$ 16,507	\$ 19,079		\$ 6,006	\$ 12,393	
Gross Credit (Losses)	(2,509)	(2,577)	(2,919)	(3,486)	(4,110)	(4,587)	(5,107)	(5,505)	(58%)	(11,491)	(19,309)	(68%)
Gross Recoveries	548	596	500	592	573	624	513	351	(41%)	2,236	2,061	(8%)
Net Credit (Losses) / Recoveries (NCL's)	(1,961)	(1,981)	(2,419)	(2,894)	(3,537)	(3,963)	(4,594)	(5,154)	(78%)	(9,255)	(17,248)	(86%)
NCL's	1,961	1,981	2,419	2,894	3,537	3,963	4,594	5,154	78%	9,255	17,248	86%
Reserve Releases (2)	(26)	-	-	(4)	(29)	-	(13)	-	100%	(30)	(42)	(40%)
Reserve Builds (2)	327	490	1,982	3,533	1,825	2,257	3,135	2,819	(20%)	6,332	10,036	58%
Specific Reserve Releases / Utilizations	(5)	(31)	(10)	(5)	(3)	-	-	-	100%	(51)	(3)	94%
Specific Reserve Builds	37	-	36	20	2	39	139	855	NM	93	1,035	NM
Build(Release/Utilization)for Purchased Distressed Loan Portfolios								8	-		8	-
Provision for Loan Losses	2,294	2,440	4,427	6,438	5,332	6,259	7,855	8,836	37%	15,599	28,282	81%
Other (3)	9	403	(15)	(354)	180	(157)	(689)	(395)		43	(1,061)	NM
Allowance for Loan Losses at End of Period (2)	\$ 6,348	\$ 7,210	\$ 9,203	\$ 12,393	\$ 14,368	\$ 16,507	\$ 19,079	\$ 22,366		\$ 12,393	\$ 22,366	
Net Consumer Credit (Losses) as a Percentage of Average Consumer Loans	1.66%	1.57%	1.82%	2.07%	2.52%	2.82%	3.35%	3.93%				
Consumer Allowance for Credit Losses As a Percentage of Total Consumer Loans	1.22%	1.31%	1.61%	2.09%	2.41%	2.89%	3.51%	4.30%				

- (1) Includes loans made to Global Wealth Management clients.
- (2) Allowance for Credit Losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio. Included in the allowance for Ioan losses are reserves for Trouble Debt Restructurings (TDRs) of \$443 million, \$882 million, \$1,443 million and \$2,180 million as of March 31, 2008, June 30, 2008, September 30, 2008 and December 31, 2008, respectively.
- (3) Includes all adjustments to the Allowance for Credit Losses, such as changes in the allowance from acquisitions, securitizations, foreign exchange translation, purchase accounting adjustments, etc. The significant items reported on this line for the periods presented include:
 - For the 2008 fourth quarter, reductions to the credit loss reserves of approximately \$400 million primarily related to foreign currency translation.
 - For the 2008 third quarter, reductions to the credit loss reserves of \$23 million related to securitizations, reductions of \$244 million related to the pending sale of Germany and reductions of approximately \$500 million related to foreign currency translation.
 - For the 2008 second quarter, reductions to the credit loss reserves of \$21 million related to securitizations, reductions of \$156 million related to the sale of CitiCapital and additions of \$56 million related to purchase price adjustments for the Cuscatlan acquisition.
 - For the 2008 first quarter, reductions to the credit loss reserves of \$58 million related to securitizations and additions of \$50 million related to purchase price adjustments for the Bank of Overseas Chinese acquisition.
 - For the 2007 fourth quarter, reductions to the credit loss reserves of \$150 million related to securitizations and \$7 million related to transfers to loans held-for-sale, reductions of \$151 million related to purchase price adjustments for the Egg Bank acquisition and reductions of \$83 million related to the transfer of the U.K. CitiFinancial portfolio to held-for-sale.
 - For the 2007 third quarter, reductions to the credit loss reserves of \$73 million related to securitizations.
 - For the 2007 second quarter, reductions to the credit loss reserves of \$70 million related to securitizations and \$77 million related to transfers to loans held-for-sale, and the addition of \$505 million related to the acquisition of Egg and Nikko.
 - For the 2007 first quarter, reductions to the credit loss reserves of \$98 million related to securitizations and transfers to loans held-for-sale, and the addition of \$75 million related to the acquisition of Grupo Financiero Uno. The 2007 first quarter also includes \$41 million related to the reorganization of the KorAm loan portfolio.

Page 29

ALLOWANCE FOR CREDIT LOSSES CORPORATE LOANS⁽¹⁾





	1Q 2007	2Q 007	3Q 2007		4Q 2007	-	1Q 2008		2Q 2008		3Q 2008		4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	_	Full Year 2007	Full Year 2008	r	YTD 2008 vs. YTD 2007 Increas (Decrease)
Allowance for Loan Losses at Beginning of Period	\$ 2,934	\$ 3,162	\$ 3,171	\$	3,525	\$	3,724	\$	3,889	\$	4,270	\$	4,926		\$	2,934	\$ 3,	724_	
Gross Credit (Losses)	(39)	(50)	(94	-)	(765)		(137)		(382)		(360)		(1,043)	(36%)		(948)	(1,	922)	NM
Gross Recoveries	58	 89	60		70		36		25		34		54	(23%)		277		149	(46%)
Net Credit (Losses) / Recoveries (NCL's)	19	 39	(34	-)	(695)	_	(101)		(357)	_	(326)	_	(989)	(42%)	_	(671)	(1,	773)	NM
NCL's	(19)	(39)	34		695		101		357		326		989	42%		671	1,	773	NM
Reserve Releases (2)	(10)	-	-		-		(60)		(115)		(43)		-	-		(10)	(218)	NM
Reserve Builds (2)	300	6	1		4		60		389		348		672	NM		311	1,	469	NM
Specific Reserve Releases / Utilizations	(25)	(34)	(40))	(4)		(32)		(29)		(13)		(596)	NM		(103)	(670)	NM
Specific Reserve Builds	6	-	161		185		168		120		475		2,241	NM		352	3,	004	NM
Build(Release/Utilization)for Purchased Distressed Loan Portfolios	3	 9	(2	<u>')</u>	2		8	_	2		(5)		29	NM		12		34	NM
Provision for Loan Losses	255	(58)	154	ı	882		245		724		1,088		3,335	NM		1,233	5,	392	NM
Other (3)	(46)	 28	234	<u> </u>	12		21		14		(106)		(22)			228		(93)	NM
Allowance for Loan Losses at End of Period (1) (a)	\$ 3,162	\$ 3,171	\$ 3,525	\$	3,724	\$	3,889	\$	4,270	\$	4,926	\$	7,250		\$	3,724	\$ 7,	250	
Net Corporate Credit (Losses) (actual, not annualized) as a Percentage of Average Corporate Loans	NM	NM	0.029	6	0.34%		0.05%		0.19%		0.19%		0.56%						
Corporate Allowance for Credit Losses As a Percentage of Total Corporate Loans	1.81%	1.65%	1.74%	6	2.01%		2.02%		2.43%		2.84%		4.15%						
Corporate Allowance for Unfunded Lending Commitments (4) (a)	\$ 1,100	\$ 1,100	\$ 1,150	\$	1,250	\$	1,250	\$	1,107	\$	957	\$	887		\$	1,250	\$	887	
Provision for Unfunded Lending Commitments	\$ -	\$ 	\$ 50	\$	100	\$		\$	(143)	\$	(150)	\$	(70)		\$	150	\$ (363)	
Total Corporate Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 4,262	\$ 4,271	\$ 4,675	<u> </u>	4,974	\$	5,139	\$	5,377	\$	5,883	\$	8,137		\$	4,974	\$ 8,	137	
Total Allowance for Loans, Leases and Unfunded Lending Commitments as a Percentage of Total Corporate Loans	2.45%	2.23%	2.30%	6	2.68%		2.66%		3.06%		3.39%		4.65%						

⁽¹⁾ Includes Loans related to the Corporate / Other segment.

- The 2008 fourth quarter includes adjustments primarily related to foreign currency translation.
- The 2008 third quarter includes adjustments primarily related to foreign currency translation.
- The 2008 first quarter includes adjustments for the transfer of business units from U.S. Consumer to Markets & Banking of \$21 million and (\$15) million for the release of reserves related to the contribution of certain assets of Citi Chile to Banco de Chile.
- The 2007 third quarter includes adjustments for purchase accounting relating to the acquisition of Grupo Cuscatlan of \$181 million and the transfer of units into Markets & Banking that were previously held as Consumer of \$43 million.
- The 2007 second quarter includes the acquisition of Grupo Cuscatlan of \$18 million.
- The 2007 first quarter includes the reclassification to Consumer Loans of \$41 million related to the reorganization of the KorAm loan portfolio.
- (4) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.

NM Not meaningful

⁽²⁾ Allowance for Credit Losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.

⁽³⁾ Includes all adjustments to the Allowance for Credit Losses, such as changes in the allowance from acquisitions, securitizations, foreign exchange translation, purchase accounting adjustments, etc. The significant items reported on this line for the periods presented include:



(In millions of dollars)	1Q 2007	2Q 2007	3Q 2007	4Q 2007	1Q 2008	2Q 2008	3Q 2008	4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)	Full Year 2007	Full Year 2008	YTD 2008 vs. YTD 2007 Increase/ (Decrease)
Global Cards					· _	· <u> </u>				· 		
Net Credit Losses	\$ 865		\$ 1,045	\$ 1,120	\$ 1,248	\$ 1,412		\$ 1,670	49%	\$ 3,877	\$ 5,918	53%
Credit Reserve Build / (Release)	(9)	426	503	652	623	583	1,069	1,275	96%	1,572	3,550	NM
North America	405	452	455	004	C4.4	007	700	002	070/	2.054	2.070	450/
Net Credit Losses Credit Reserve Ruild / (Release)	485		455 172	661 544	614 313	687 334	766 481	903 716	37% 32%	2,054	2,970	45% NM
Credit Reserve Build / (Release)	(31)	223	172	D 44	313	334	401	/10	3 ∠ %	908	1,844	INIVI
EMEA Net Credit Losses	57	70	175	29	140	161	190	102	NM	340	664	95%
Net Credit Losses Credit Reserve Build / (Release)	13	79 72	175 68	(8)	140 37	161 81	180 142	183 166	NM	340 145	426	95% NM
Latin America		,_	00	(6)	0.	0.	17-	100	I Vivi	150	720	Nivi
Net Credit Losses	219	200	299	307	359	417	484	422	37%	1,025	1,682	64%
Credit Reserve Build / (Release)	3		168	81	249	127	286	312	NM	391	974	NM
Asia												
Net Credit Losses	104	115	116	123	135	147	158	162	32%	458	602	31%
Credit Reserve Build / (Release)	6	(8)	95	35	24	41	160	81	NM	128	306	NM
Consumer Banking												
Net Credit Losses	1,096		1,373	1,774	2,279	2,552	3,005	3,442	94%	5,377	11,278	NM
Credit Reserve Build / (Release)	325	21	1,449	2,877	1,161	1,672	2,128	2,274	(21%)	4,672	7,235	55%
North America			= 40		4.500	. =0.4	2.400			0.045		
Net Credit Losses	575	620	749	1,071	1,539	1,764	2,166	2,629	NM (200)	3,015	8,098	NM FF0/
Credit Reserve Build / (Release)	224	24	1,122	2,748	1,033	1,496	1,861	1,982	(28%)	4,118	6,372	55%
EMEA Not Credit Losses	100	116	121	170	150	169	100	202	4.40/	524	710	270/
Net Credit Losses Credit Reserve Build / (Release)	109 70	116 (36)	121 68	178 99	159 34	168 49	188 86	203 83	14% (16%)	524 201	718 252	37% 25%
Credit Reserve Build / (Release) <u>Latin America</u>	70	(50)	00	39	O T	40	00	00	(10%)	201	202	2070
Net Credit Losses	39	15	88	109	137	158	182	144	32%	251	621	NM
Credit Reserve Build / (Release)	-	24	59	32	(5)	31	(13)		NM	115	139	21%
<u>Asia</u>							•					
Net Credit Losses	373	383	415	416	444	462	469	466	12%	1,587	1,841	16%
Net Credit Losses Credit Reserve Build / (Release)	3/3	383 9	415 200		444 99	462 96	469 194	466 83	12% NM	1,587 238	1,841 472	16% 98%
·	JI	J	200	(2)	99	50	134	υυ	INIVI	200	412	90%
Global Wealth Management:												
Net Credit Losses	-	-	1	-	10	(1)	1	42	-	1	52	NM
Credit Reserve Build / (Release)	17	12	56	15	11	41	64	133	NM	100	249	NM
Consumer Provision for Loan Losses	2,294	2,440	4,427	6,438	5,332	6,259	7,855	8,836	37%	15,599	28,282	81%
Consumer NCLs	1,961	1,981	2,419	2,894	3,537	3,963	4,594	5,154	78%	9,255	17,248	86%
Consumer Credit Reserve Build / (Release)	333	459	2,008	3,544	1,795	2,296	3,261	3,682	4%	6,344	11,034	74%
Institutional Clients Group (ICG):												
Net Credit Losses	(20)	(37)	35	695	101	357	326	989	42%	673	1,773	NM
Credit Reserve Build / (Release)	274	(19)	120	187	144	367	762	2,345	NM	562	3,618	NM
Securities and Banking												
Net Credit Losses	(25)	(38)	31	681	101	348	318	944	39%	649	1,711	NM
Credit Reserve Build / (Release)	274	(12)	120	216	142	358	761	2,308	NM	598	3,569	NM
<u>Transaction Services</u>		•									•	
Net Credit Losses	5		4	14	-	9	8	45	NM	24	62	NM
Credit Reserve Build / (Release)	-	(7)	-	(29)	2	9	1	37	NM	(36)	49	NM
Corporate / Other	1	(2)	(1)					1	-	(2)	1	NM
Corporate Provision for Loan Losses	255	(58)	154	882	245	724	1,088	3,335	NM	1,233	5,392	NM
Total Provision for Loan Losses	\$ 2,549	\$ 2,382	\$ 4,581	\$ 7,320	\$ 5,577	\$ 6,983	\$ 8,943	\$ 12,171	66%	\$ 16,832	\$ 33,674	100%

(In millions of dollars)



	1Q 2Q 2007 2007			3Q 2007		4Q 2007		1Q 2008		2Q 2008		3Q 2008		4Q 2008	4Q08 vs. 4Q07 Increase/ (Decrease)		
NON-ACCRUAL AND RENEGOTIATED LOANS (1)																	
Corporate Non-Accrual Loans																	
Collateral Dependent (at lower of cost or collateral value)	\$	19	\$	11	\$	11	\$	11	\$	6	\$	5	\$	5	\$	4	(64%)
Other	_	481	_	588	_	1,207	_	1,747	_	2,028	_	2,271	_	2,661	_	9,565	NM
Total Corporate Non-Accrual Loans (1) (2)	\$	500	\$	599	\$	1,218	\$	1,758	\$	2,034	\$	2,276	\$	2,666	\$	9,569	NM
Corporate Non-Accrual Loans By Region																	
North America	\$	143	\$	225	\$	172	\$	331	\$	447	\$	472	\$	718	\$	2,160	NM
EMEA Latin America		194 58		191 79		895 55		1,173 86		1,276 70		1,602 78		1,433 130		6,630 238	NM NM
Asia		105		104		96		168		241		124		385		541	NM
Total	\$	500	\$	599	\$	1,218	\$	1,758	\$	2,034	\$	2,276	\$	2,666	\$	9,569	NM
Consumer Non-Accrual Loans By Region (2)																	
North America	\$	2,571	\$	2,900	\$	3,848	\$	4,925	\$	5,724	\$	6,471	\$	8,149	\$	9,876	101%
EMEA		589		781		713		589		663		815		801		886	50%
Latin America		851		908		980		1,129		1,291		1,436		1,339		1,284	14%
Asia Total	\$	567 4,578	\$	571 5,160	\$	596 6,137	\$	567 7,210	\$	623 8,301	\$	9,350	\$	588 10,877	\$	682 12,728	20% 77%
iotai	—	4,376	.	3,100	—	0,137	-	7,210	-	0,301	Ψ.	9,330	Ψ	10,077	-	12,720	1176
Renegotiated Loans (includes Corporate																	
and Commercial Business Loans)	\$	26	\$	27	\$	56	\$	118	\$	174	\$	184	\$	124	\$	134	14%
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS																	
Consumer	\$	470	\$	524	\$	596	\$	716	\$	1,008	\$	1,121	\$	1,200	\$	1,097	53%
ICG	•	348	•	219	•	348	•	512	•	545	•	489	•	402	•	336	(34%)
					_										_		
TOTAL OTHER REAL ESTATE OWNED (OREO) (2)	\$	818	\$	743	\$	944	\$	1,228	\$	1,553	\$	1,610	\$	1,602	\$	1,433	17%
OREO By Region:																	
North America	\$	711	\$	587	\$	792	\$	1,028	\$	1,340	\$	1,481	\$	1,483	\$	1,259	22%
EMEA Latin America		80 19		70 77		56 66		71 123		84 125		87 39		83 35		90 29	27% (76%)
Asia		8		9		30		6		4		3		1		55	NM
Total	\$	818	\$	743	\$	944	\$	1,228	\$	1,553	\$	1,610	\$	1,602	\$	1,433	17%
OTHER REPOSSESSED ASSETS (3)	\$	77	\$	66	\$	86	\$	99	\$	107	\$	94	\$	81	\$	78	(21%)
Non-Performing Assets (NPA)																	
Corporate Non-Accrual Loans	\$	500	\$	599	\$	1,218	\$	1,758	\$	2,034	\$	2,276	\$	2,666	\$	9,569	NM
Consumer Non-Accrual Basis Loans	Ψ	4,578	Ψ	5,160	Ψ	6,137	Ψ	7,210	Ψ	8,301	Ψ	9,350	Ψ	10,877	Ψ	12,728	77%
Non-Performing Loans (NPL)	-	5,078		5,759		7,355	-	8,968	-	10,335	_	11,626	-	13,543	-	22,297	NM
- , , ,										•		•				•	
OREO Other Represented Assets (4)		818		743		944		1,228		1,553		1,610		1,602		1,433	17%
Other Repossessed Assets (4) Non-Performing Assets (NPA)	\$	5,9 7 3	\$	66 6,568	\$	86 8,385	\$	99 10,295	\$	107 11,995	\$	94 13,330	\$	81 15,226	\$	78 23,808	(21%) NM
Non-i errorming Assets (NFA)	Ψ	3,313	φ	0,300	φ	0,303	Ą	10,233	-	11,333	Ψ	13,330	φ	13,220	Ψ	23,000	IAIAI
NPL as a % of Total Loans		0.73%		0.78%		0.95%		1.15%		1.31%		1.56%		1.89%		3.21%	
NPA as a % of Total Assets		0.30%		0.30%		0.36%		0.47%		0.55%		0.63%		0.74%		1.22%	
Allowance for Loan Losses as a % of NPL		187%		180%		173%		180%		177%		179%		177%		133%	

NM Not meaningful

- (1) Includes Loans that are 90 Days or more past due and that are not accruing interest and Loans less than 90 Days past due that are not accruing interest. The Company's Cards loans accrual policy is to accrue up to 180 days unless circumstances warrant cash-basis treatment. Excludes impact of Loans-held-for-sale.
- (2) Excludes SOP 3-03 purchased distressed loans. The carrying value of these loans was: \$957 million at March 31, 2007, \$1,013 million at June 30, 2007, \$1,188 at September 30, 2007, \$2,399 million at December 31, 2007, \$2,224 million at March 31, 2008, \$1,891 million at June 30, 2008, \$1,550 million at September 30, 2008, and \$1,561 million at December 31, 2008.
- (3) Represents repossessed real estate, carried at lower of cost or fair value, less costs to sell.
- (4) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.

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