

CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT

3Q11

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CITIGROUP -- FINANCIAL SUMMARY

(In millions of dollars, except per share amounts)



	1Q 2010		2Q 2010		3Q 2010		4Q 2010		1Q 2011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	N	Nine Ionths 2010	М	Nine lonths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Total Revenues, Net of Interest Expense	\$ 25,42		\$ 22,071	\$	20,738	\$	18,371	\$	19,726	\$	20,622	\$	20,831	-	\$	68,230	\$	61,179	(10%)
Total Operating Expenses	11,51		11,866		11,520		12,471		12,326		12,936		12,460	8%		34,904		37,722	8%
Net Credit Losses Credit Reserve Build / (Release)	8,38		7,962 (1,439)		7,659 (1,993)		6,854		6,269 (3,370)		5,147 (1,966)		4,514 (1,465)	(41%) 26%		24,005 (3,450)		15,930 (6,801)	(34%) (97%)
Provision for Unfunded Lending Commitments	(3	8) 85)	(71)		(1,993)		(2,215) (37)		(3,370)		(1,966)		(1, 4 65) 43	65%		(80)		(6,601)	(97 %) NM
Provision for Benefits & Claims	28		213		227		238		260		219		259	14%		727		738	2%
Provision for Credit Losses and for Benefits and Claims	8,61		6,665		5,919		4,840		3,184		3,387		3,351	(43%)		21,202		9,922	(53%)
Income from Continuing Operations before Income Taxes	5,28	35	3,540		3,299		1,060		4,216		4,299		5,020	52%	į	12,124		13,535	12%
Income Taxes (benefits)	1,03	86	812		698		(313)		1,185		967		1,278	83%	l	2,546		3,430	35%
Income from Continuing Operations Income (Loss) from Discontinued Operations, net of Taxes	\$ 4,2 4		2,728 (3)	\$	2,601 (374)	\$	1,373 98	\$	3,031 40	\$	3,332 71	\$	3,742	44% 100%	\$	9,578 (166)	\$	10,105 112	6% NM
Net Income before Attribution of Noncontrolling Interests Net Income Attributable to Noncontrolling Interests	4,46	60 82	2,725 28		2,227 59		1,471 162		3,071 72		3,403 62		3,743 (28)	68% NM		9,412 119		10,217 106	9% (11%)
Citigroup's Net Income	\$ 4,42	28	\$ 2,697	\$	2,168	\$	1,309	\$	2,999	\$	3,341	\$	3,771	74%	<u>\$</u>	9,293	\$	10,111	9%
Diluted Earnings Per Share (1):																			
Income from Continuing Operations	\$ 1.4	13	\$ 0.90	\$	0.83	\$	0.40	\$	0.97	\$	1.07	\$	1.23	48%	\$	3.15	\$	3.28	4%
Citigroup's Net Income	\$ 1.5	0	\$ 0.90	\$	0.72	\$	0.43	\$	0.99	\$	1.09	\$	1.23	71%	\$	3.11	\$	3.32	7%
Shares (in millions) (1):								-							—			,	
Average Basic	2,844		2,884.9		2,887.8		2,893.3		2,904.4		2,908.6		2,910.8	1%		2,872.4		2,907.9	1%
Average Diluted Common Shares Outstanding, at period end	2,933 2,862		2,975.3 2,897.5		2,977.8 2,905.0		2,984.8 2,905.8		2,996.6 2,920.6		2,997.0 2,917.9		2,998.6 2,923.7	1% 1%		2,962.2		2,997.4	1%
Preferred Dividends - Basic (in millions) Preferred Dividends - Diluted (in millions)	\$ \$		\$ - \$ -	\$ \$	-	\$ \$	9 9	\$ \$	4 4	\$ \$	9 9	\$ \$	4 4		\$ \$	-	\$ \$	17 17	
Income Allocated to Unrestricted Common Shareholders - Basic																			!
Income from Continuing Operations	\$ 4,19	90	\$ 2,674	\$	2,468	\$	1,194	\$	2,920	\$	3,200	\$	3,696	50%	\$	9,329	\$	9,819	5%
Citigroup's Net Income	\$ 4,40	00	\$ 2,671	\$	2,148	\$	1,288	\$	2,960	\$	3,270	\$	3,697	72%	\$	9,215	\$	9,930	8%
Income Allocated to Unrestricted Common Shareholders - Diluted																			
Income from Continuing Operations	\$ 4,19	91	\$ 2,675	\$	2,469	\$	1,195	\$	2,921	\$	3,206	\$	3,702	50%	\$	9,331	\$	9,832	5%
Citigroup's Net Income	\$ 4,40	00	\$ 2,672	\$	2,149	\$	1,289	\$	2,961	\$	3,276	\$	3,703	72%	\$	9,217	\$	9,942	8%
Financial Ratios:																			
Tier 1 Common Ratio	9.11		9.71%		10.33%		10.75%		11.34%		11.62%		11.7% *		i				7
Tier 1 Capital Ratio Total Capital Ratio	11.28 14.88		11.99% 15.59%		12.50% 16.14%		12.91% 16.59%		13.26% 16.98%		13.55% 17.18%		13.5% * 16.9% *		į				į.
Leverage Ratio	6.16		6.31%		6.57%		6.60%		7.00%		7.05%		7.0% *						İ
Return on Common Equity	12.0)%	7.0%		5.4%		3.2%		7.3%		7.7%		8.4% *						!
Balance Sheet Data, EOP (in billions, except Book Value per Share):																			
Total Assets	\$ 2,002	.2	\$ 1,937.7	\$	1,983.3	\$	1,913.9	\$	1,947.8	\$	1,956.6	\$	1,936.0	(2%)					i
Total Deposits	827		814.0		850.1		845.0		865.9		866.3		851.3	-					!
Citigroup's Stockholders' Equity Citigroup Equity and Trust Securities (included in LT Debt)	151		154.8 175.0		162.9		163.5		171.0		176.4		177.4	9% 6%					
Book Value Per Share (1)	173 \$ 52.8		1/5.0 \$ 53.32	\$	183.4 55.97	\$	181.6 56.15	\$	189.0 58.46	\$	192.4 60.34	\$	193.5 60.56	6% 8%					1
Tangible Book Value Per Share (1)	\$ 40.9		\$ 41.86	э \$	44.42	э \$	44.55	э \$	46.87	э \$	48.75	э \$	49.50	11%					i
Direct Staff (in thousands)	26		259	•	258	•	260	•	260	•	263	•	267	3%					
(1) Earnings per share, Book Value per share and Tangible Book Value per share.				reverse		it whic		ctive					_0.	- / 0					Î
2011. Tangible Book Value per share is a non-GAAP financial measure.		-	-		-				-	asure	-								
* Preliminary NM Not meaningful																			į

NM Not meaningful

(In millions of dollars)



	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Revenues											
Interest revenue	\$ 20,783	\$ 20,356	\$ 19,311	\$ 18,832	\$ 18,155	\$ 18,586	\$ 18,145	(6%)	\$ 60,450	\$ 54,886	(9%)
Interest expense	6,342	6,429	6,183	6,142	6,053	6,438	6,031	(2%)	18,954	18,522	(2%)
Net interest revenue	14,441	13,927	13,128	12,690	12,102	12,148	12,114	(8%)	41,496	36,364	(12%)
	· ·									·	
Commissions and fees	3,645	3,229	3,248	3,536	3,368	3,557	3,043	(6%)	10,122	9,968	(2%)
Principal transactions	4,116	2,362	2,085	(1,046)	3,167	2,616	2,103	1%	8,563	7,886	(8%)
Administrative and other fiduciary fees	1,022	910	976	1,097	1,097	1,068	945	(3%)	2,908	3,110	7%
Realized gains (losses) on investments (1)	31	69	742	158	(1,127)	412	619	(17%)	842	(96)	NM
Insurance premiums	748	636	655	645	672	684	658	-	2,039	2,014	(1%)
Other revenue	1,418	938	(96)	1,291	447	137	1,349	NM	2,260	1,933	(14%)
Total non-interest revenues	10,980	8,144	7,610	5,681	7,624	8,474	8,717	15%	26,734	24,815	(7%)
Total revenues, net of interest expense	25,421	22,071	20,738	18,371	19,726	20,622	20,831	-	68,230	61,179	(10%)
Provisions for Credit Losses and for Benefits and Claims											
Net credit losses	8,384	7,962	7,659	6,854	6,269	5,147	4,514	(41%)	24,005	15,930	(34%)
Credit reserve build / (release)	(18)	(1,439)	(1,993)	(2,215)	(3,370)	(1,966)	(1,465)	26%	(3,450)	(6,801)	(97%)
,											, ,
Provision for loan losses	8,366	6,523	5,666	4,639	2,899	3,181	3,049	(46%)	20,555	9,129	(56%)
Policyholder benefits and claims	287	213	227	238	260	219	259	14%	727	738	2% NM
Provision for unfunded lending commitments	(35)	(71)	26	(37)	25	(13)	43	65%	(80)	55_	
Total provisions for credit losses and for benefits and claims	8,618	6,665	5,919	4,840	3,184	3,387	3,351	(43%)	21,202	9,922	(53%)
Operating Expenses											
Compensation and benefits	6,162	5,961	6,117	6,190	6,409	6,669	6,223	2%	18,240	19,301	6%
Premises and Equipment	830	824	838	839	825	832	860	3%	2,492	2,517	1%
Technology / communication expense	1,199	1,195	1,257	1,273	1,214	1,275	1,306	4%	3,651	3,795	4%
Advertising and marketing expense	302	367	458	518	397	627	635	39%	1,127	1,659	47%
Other operating	3,025	3,519	2,850	3,651	3,481	3,533	3,436	21%	9,394	10,450	11%
Total operating expenses	11,518	11,866	11,520	12,471	12,326	12,936	12,460	8%	34,904	37,722	8%
Income from Continuing Operations before											
Income Taxes	5,285	3,540	3,299	1,060	4,216	4,299	5,020	52%	12,124	13,535	12%
Provision (benefits) for income taxes	1,036	812	698	(313)	1,185	967	1,278	83%	2,546	3,430	35%
Income from Continuing Operations	4,249	2,728	2,601	1,373	3,031	3,332	3,742	44%	9,578	10,105	6%
	4,249	2,720	2,001	1,373	3,031	3,332	3,742	44 70	9,576	10,105	0%
Discontinued Operations (2)											
Income (Loss) from Discontinued Operations	(5)	(3)	8	72	60	(17)	(5)			38	
Gain (Loss) on Sale	94	-	(784)	(12)	4	126	16		(690)	146	
Provision (benefits) for income taxes	(122)		(402)	(38)	24	38	10		(524)	72	
Income (Loss) from Discontinued Operations, net of taxes	211	(3)	(374)	98	40	71	1	100%	(166)	112	NM
Net Income before attribution of Noncontrolling Interests	4,460	2,725	2,227	1,471	3,071	3,403	3,743	68%	9,412	10,217	9%
Net Income attributable to noncontrolling interests	32	28	59	162	72	62	(28)	NM	119	106	(11%)
Citigroup's Net Income	\$ 4,428	\$ 2,697	\$ 2,168	\$ 1,309	\$ 2,999	\$ 3,341	\$ 3,771	74%	\$ 9,293	\$ 10,111	9%
- -									<u> </u>		

⁽¹⁾ Includes Other-Than-Temporary Impairment losses on investments.

- (2) Discontinued Operations includes:

 a) The sale of substantially all of Citigroup's CitiCapital equipment finance unit to General Electric.
 b) The sale of substantially all of Citigroup's Retail Banking Operations in Germany to Credit Mutuel.
 c) The sale of Nikko Cordial Securities to Sumitomo Mitsui Banking Corporation.
 d) The sale of The Student Loan Corporation.

 - e) The sale of the Egg Credit Card Business.

NM Not meaningful

(In millions of dollars)



															Sept 30, 2011 vs.
	N	March 31, 2010		June 30, 2010	Sej	ptember 30, 2010	De	ecember 31, 2010	N	March 31, 2011		June 30, 2011		tember 30, 2011 (1)	Dec 31, 2010 Inc (Decr)
Assets															
Cash and due from banks (including segregated cash and other deposits)	\$	25,678	\$	24,709	\$	26,342	\$	27,972	\$	27,842	\$	27,766	\$	28,950	3%
Deposits with banks		163,525		160,780		150,071		162,437		163,603		156,181		160,861	(1%)
Fed funds sold and securities borr'd or purch under agree. to resell		234,348		230,784		240,057		246,717		261,120		283,976		290,645	18%
Brokerage receivables		34,001		36,872		37,138		31,213		40,901		40,695		37,992	22%
Trading account assets		345,783		309,412		337,098		317,272		323,110		322,349		320,637	1%
Investments															
Available-for-sale and non-marketable equity securities		270,385		285,783		310,143		289,057		311,773		294,664		272,268	(6%)
Held-to-maturity		46,348		31,283		30,107		29,107		15,484		14,910		12,866	(56%)
Total Investments		316,733		317,066		340,250		318,164		327,257		309,574		285,134	(10%)
Loans, net of unearned income															
Consumer		529,669		503,546		461,104		455,732		438,913		440,444		424,626	(7%)
Corporate		192,135		188,620		193,207		193,062		198,223		207,056		212,613	10%
Loans, net of unearned income		721,804		692,166		654,311		648,794		637,136		647,500		637,239	(2%)
Allowance for loan losses		(48,746)		(46,197)		(43,674)		(40,655)		(36,568)		(34,362)		(32,052)	21%
Total loans, net		673,058		645,969		610,637		608,139		600,568		613,138		605,187	-
Goodwill		25,662		25,201		25,797		26,152		26,339		26,621		25,496	(3%)
Intangible assets (other than MSRs)		8,277		7,868		7,705		7,504		7,280		7,136		6,800	(9%)
Mortgage servicing rights (MSR's)		6,439		4,894		3,976		4,554		4,690		4,258		2,852	(37%)
Other assets		168,709		174,101		172,800		163,778		162,433		164,932		171,438	5%
Assets related to discontinued operations held for sale		-		-		31,409				2,672		-		-	-
Total assets	\$	2,002,213	\$	1,937,656	\$	1,983,280	\$	1,913,902	\$	1,947,815	\$	1,956,626	\$	1,935,992	1%
Liabilities															
Non-interest-bearing deposits in U.S. offices	\$	66,796	\$	59,225	\$	64,442	\$	78,268	\$	81,839	\$	86,631	\$	103.129	32%
Interest-bearing deposits in U.S. offices	Ψ	230,919	Ψ	241,820	Ψ	237,626	Ψ	225,731	Ψ	222,613	Ψ	220,436	Ψ	218,595	(3%)
Total U.S. Deposits		297,715	_	301,045		302,068		303,999		304,452		307,067		321,724	6%
•			_												
Non-interest-bearing deposits in offices outside the U.S.		45,471		46,322		52,080		55,066		61,851		61,898		58,564	6%
Interest-bearing deposits in offices outside the U.S.		484,728		466,584		495,947		485,903		499,560		497,345		470,993	(3%)
Total International Deposits		530,199		512,906		548,027		540,969		561,411		559,243		529,557	(2%)
Total deposits		827,914		813,951		850,095		844,968		865,863		866,310		851,281	1%
Fed funds purch and securities loaned or sold under agree. to repurch.		207,911		196,112		192,065		189,558		187,825		203,843		223,612	18%
Brokerage payables		55,041		54,774		51,517		51,749		50,394		57,245		56,093	8%
Trading account liabilities		142,748		131,001		142,005		129,054		146,346		152,307		148,851	15%
Short-term borrowings		96,694		92,752		87,013		78,790		78,622		72,889		65,818	(16%)
Long-term debt		439,274		413,297		387,330		381,183		376,541		352,458		333,824	(12%)
Other liabilities (2)		78,852		78,439		78,198		72,811		68,792		72,929		77,171	6%
Liabilities related to discontinued operations held for sale		-				29,874				39		-			-
Total liabilities	\$	1,848,434	\$	1,780,326	\$	1,818,097	\$	1,748,113	\$	1,774,422	\$	1,777,981	\$	1,756,650	-
Equity															
Stockholders' Equity															
Preferred Stock	\$	312	\$	312	\$	312	\$	312	\$	312	\$	312	\$	312	_
Common Stock	Ψ.	287	Ψ.	292	Ψ.	292	Ψ.	292	Ψ	293	Ψ.	293	Ψ	294	1%
Additional paid-in capital		96,427		99,014		100,898		101,024		102,740		103,211		105,297	4%
Retained earnings		73,432		76,130		78,260		79,559		82,554		85,857		89,602	13%
Treasury stock		(1,178)		(1,772)		(1,540)		(1,442)		(878)		(1,087)		(1,089)	24%
Accumulated other comprehensive income (loss)	_	(17,859)	_	(19,170)	_	(15,309)	_	(16,277)	_	(13,984)	_	(12,222)	_	(17,044)	(5%) 9%
Total Common Equity	\$	151,109	\$	154,494	\$	162,601	\$	163,156	\$	170,725	\$	176,052	\$	177,060	
Total Citigroup stockholders' equity	\$	151,421	\$	154,806	\$	162,913	\$	163,468	\$	171,037	\$	176,364	\$	177,372	9%
Noncontrolling interests		2,358		2,524		2,270		2,321		2,356		2,281		1,970	(15%)
Total equity		153,779		157,330		165,183		165,789		173,393		178,645		179,342	8%
Total liabilities and equity	\$	2,002,213	\$	1,937,656	\$	1,983,280	\$	1,913,902	\$	1,947,815	\$	1,956,626	\$	1,935,992	1%

⁽¹⁾ Preliminary

⁽²⁾ Includes allowance for credit losses for letters of credit and unfunded lending commitments of \$1,122 million for the first quarter of 2010, \$1,054 million for the second quarter of 2010, \$1,102 million for the third quarter of 2010, \$1,066 million for the fourth quarter of 2010, \$1,105 million for the first quarter of 2011, \$1,097 million for the second quarter of 2011 and \$1,139 million for the third quarter of 2011, respectively.

CITIGROUP SEGMENT DETAIL NET REVENUE



(In millions of dollars)	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
CITICORP											
Regional Consumer Banking											
North America	\$ 3,800	\$ 3,694	\$ 3,741	\$ 3,555	\$ 3,335	\$ 3,367	\$ 3,418	(9%)	\$ 11,235	\$ 10,120	(10%)
EMEA	403	374	347	379	396	388	363	5%	1,124	1,147	2%
Latin America Asia	2,067 1,796	2,108 1,840	2,223 1,834	2,287 1,926	2,297 1,896	2,412 2,026	2,420 2,067	9% 13%	6,398 5,470	7,129 5,989	11% 9%
Total	8,066	8,016	8,145	8,147	7,924	8,193	8,268	2%	24,227	24,385	1%
								270		2 1,000	1,0
Securities and Banking											(
North America EMEA	3,553 2,517	2,628 1,763	2,203 1,735	1,009 834	2,328 2,061	2,125 1,642	2,445 2,299	11% 33%	8,384 6,015	6,898 6,002	(18%)
Latin America	611	561	643	732	586	681	519	(19%)	1,815	1,786	(2%)
Asia	1,330	1,010	1,020	966	1,045	1,033	1,460	43%	3,360	3,538	5%
Total	8,011	5,962	5,601	3,541	6,020	5,481	6,723	20%	19,574	18,224	(7%)
Transaction Services											
North America	640	635	621	589	609	609	620	-	1,896	1,838	(3%)
EMEA	833	848	835	840	837	898	893	7%	2,516	2,628	4%
Latin America	349	363	389	415	416	436	442	14%	1,101	1,294	18%
Asia	623	665	698	728	698	731	759	9%	1,986	2,188	10%
Total	2,445	2,511	2,543	2,572	2,560	2,674	2,714	7%	7,499	7,948	6%
Total Citicorp	18,522	16,489	16,289	14,260	16,504	16,348	17,705	9%	51,300	50,557	(1%)
CITI HOLDINGS											
Brokerage and Asset Management	340	141	(8)	136	137	47	55	NM	473	239	(49%)
Local Consumer Lending	4,670	4,206	3,547	3,403	3,153	2,949	2,998	(15%)	12,423	9,100	(27%)
Special Asset Pool	1,540	572	314	426	(7)	1,015	(227)	NM	2,426	781	(68%)
Total Citi Holdings	6,550	4,919	3,853	3,965	3,283	4,011	2,826	(27%)	15,322	10,120	(34%)
Corporate / Other	349	663	596	146	(61)	263	300	(50%)	1,608	502	(69%)
Total Citigroup - Net Revenues	\$ 25,421	22,071	20,738	18,371	\$ 19,726	20,622	20,831	-	68,230	61,179	(10%)
Credit Valuation Adjustment (CVA) {included in lines above} (1)	309	209	115	(1,102)	(256)	164	1,938	NM	633	1,846	NM
Total Citigroup - Net Revenues - Excluding CVA	\$ 25,112	\$ 21,862	\$ 20,623	\$ 19,473	\$ 19,982	\$ 20,458	\$ 18,893	(8%)	67,597	59,333	(12%)

⁽¹⁾ Excludes CVA on Monolines.

NM Not meaningful

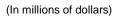
CITIGROUP SEGMENT DETAIL INCOME



(In millions of dollars)	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Income from Continuing Operations:							,				
CITICORP Regional Consumer Banking											
North America	\$ 17	\$ 53	\$ 177	\$ 403	\$ 550	\$ 686	\$ 692	NM	\$ 247	\$ 1,928	NM
EMEA	24	48	17	2	48	28	9	(47%)	89	85	(4%)
Latin America Asia	365 565	466 563	532 496	426 507	478 460	402 485	344 567	(35%) 14%	1,363 1,624	1,224 1,512	(10%) (7%)
Total	971	1,130	1,222	1,338	1,536	1,601	1,612	32%	3,323	4,749	43%
Total	971	1,130	1,222	1,330	1,550	1,001	1,012	JZ /0	3,323	4,743	45 /0
Securities and Banking											
North America	1,423	816	430	(204)	458	337	666	55%	2,669	1,461	(45%)
EMEA Latin America	1,020 266	355 204	499 277	`(69) 344	766 274	343 297	737 208	48% (25%)	1,874 747	1,846 779	(1%) 4%
Asia	470	303	179	186	210	212	526	NM	952	948	-
Total	3,179	1,678	1,385	257	1,708	1,189	2,137	54%	6,242	5,034	(19%)
Transaction Services											
North America	160	157	127	85	114	137	121	(5%)	444	372	(16%)
EMEA	303	320	306	296	278	289	289	(6%)	929	856	(8%)
Latin America	156	157	174	177	174	161	169	(3%)	487	504	3%
Asia	320	297	319	319	285	291	318	-	936	894	(4%)
Total	939	931	926	877_	851	878	897	(3%)	2,796	2,626	(6%)
Total Citicorp	5,089	3,739	3,533	2,472	4,095	3,668	4,646	32%	12,361	12,409	-
CITI HOLDINGS											
Brokerage and Asset Management	76	(94)	(153)	(55)	(10)	(100)	(83)	46%	(171)	(193)	(13%)
Local Consumer Lending	(1,829)	(1,226)	(830)	(1,103)	(599)	(746)	(585)	30%	(3,885)	(1,930)	50%
Special Asset Pool	878	116	(83)	247	62	678	(127)	(53%)	911	613	(33%)
Total Citi Holdings	(875)	(1,204)	(1,066)	(911)	(547)	(168)	(795)	25%	(3,145)	(1,510)	52%
Corporate / Other	35	193	134	(188)	(517)	(168)	(109)	NM	362	(794)	NM
Income From Continuing Operations	4,249	2,728	2,601	1,373	3,031	3,332	3,742	44%	9,578	10,105	6%
Discontinued Operations	211	(3)	(374)	98	40	71	1		(166)	112	
Net Income Attributable to Noncontrolling Minority Interests	32	28	59	162	72	62	(28)		119	106	
Citigroup's Net Income	\$ 4,428	\$ 2,697	\$ 2,168	\$ 1,309	\$ 2,999	\$ 3,341	\$ 3,771	74%	\$ 9,293	\$ 10,111	9%

CITICORP

STATEMENT OF INCOME AND BALANCE SHEET DATA





		Q		2Q 010	30 20			4Q	1Q 2011	2Q		3Q	3Q11 vs. 3Q10 Increase/	N	Nine Months	Nine Months	YTD 2011 vs. YTD 2010 Increase/
Revenues)10		710		10		010	 2011	 2011		011	(Decrease)		2010	2011	(Decrease)
Net interest revenue	\$ 9	9,800	\$	9,680	\$ 9	9,415	\$	9,690	\$ 9,461	\$ 9,546	\$	9,663	3%	\$	28,895	\$ 28,670	(1%)
Non-Interest revenue		8,722		6,809		5,874		4,570	 7,043	 6,802		8,042	17%		22,405	21,887	(2%)
Total revenues, net of interest expense	18	8,522	1	6,489	16	5,289	1	14,260	 16,504	 16,348	1	7,705	9%		51,300	50,557	(1%)
Provisions for Credit Losses and for Benefits and Claims																	
Net Credit Losses	;	3,142		2,965	3	3,020		2,662	2,318	2,153		1,933	(36%)		9,127	6,404	(30%)
Credit Reserve Build / (Release)		(360)		(639)		(427)		(741)	 (1,258)	 (909)		(630)	(48%)		(1,426)	(2,797)	(96%)
Provision for loan losses	:	2,782		2,326	2	2,593		1,921	1,060	1,244		1,303	(50%)		7,701	3,607	(53%)
Provision for Benefits & Claims		44		27		38		42	44	26		45	18%		109	115	6%
Provision for unfunded lending commitments		(7)		(26)		1			 4	 (5)		45	NM		(32)	44	NM
Total provisions for credit losses and for benefits and claims		2,819		2,327	2	2,632		1,963	 1,108	 1,265		1,393	(47%)		7,778	3,766	(52%)
Total operating expenses		8,595		9,176	8	3,931		9,442	 9,601	 10,062		9,778	9%		26,702	29,441	10%
Income from Continuing Operations before																	
Income Taxes	-	7,108		4,986	4	1,726		2,855	5,795	5,021		6,534	38%		16,820	17,350	3%
Provision for income taxes		2,019		1,247		1,193		383	1,700	 1,353		1,888	58%		4,459	4,941	11%
Income from Continuing Operations		E 000		2 720		. 522		2 472	4.005	2 660		4 6 4 6	220/		10 261	12 400	
Income from Continuing Operations	,	5,089		3,739	•	3,533		2,472	4,095	3,668		4,646	32%		12,361	12,409	-
Net Income attributable to noncontrolling Minority Interests (Minority Interest)		21		20		30		51	11	12		6	(80%)		71	29	(59%)
Citicorp's Net Income	\$:	5,068	\$	3,719	\$ 3	3,503	\$	2,421	\$ 4,084	\$ 3,656	\$	4,640	32%	\$	12,290	\$ 12,380	1%
·									 <u> </u>	 							
Balance Sheet Data (in billions):																	
Total EOP Assets	\$	1,236	\$	1,211	\$ 1	1,283	\$	1,284	\$ 1,330	\$ 1,380	\$	1,364	6%				
Average Assets	\$	1,233	\$	1,250	\$ 1	1,252	\$	1,294	\$ 1,323	\$ 1,381	\$	1,381	10%	\$	1,245	\$ 1,362	9%
Return on Assets		1.67%		1.19%	1	1.11%		0.74%	1.25%	1.06%		1.33%			1.32%	1.22%	
Total EOP Deposits	\$	730	\$	719	\$	757	\$	760	\$ 784	\$ 788	\$	776	3%				

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CITICORP REGIONAL CONSUMER BANKING

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Page 1 (In millions of dollars)

		1Q 2010		2Q 2010	:	3Q 2010		4Q 2010		1Q 2011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)		Nine Months 2010	N	Nine Ionths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue	\$	5,904	\$	5,759	\$	5,675	\$	5,846	\$	5,736	\$	5,797	\$	5,817	3%	\$	17,338	\$	17,350	-
Non-Interest Revenue		2,162		2,257		2,470		2,301	_	2,188		2,396		2,451	(1%)		6,889		7,035	2%
Total Revenues, Net of Interest Expense		8,066		8,016		8,145		8,147		7,924		8,193		8,268	2%		24,227		24,385	-
Total Operating Expenses		3,993		4,033		4,085		4,436		4,477		4,770		4,753	16%		12,111		14,000	16%
Net Credit Losses		3,039		2,922		2,730		2,525		2,108		2,003		1,846	(32%)		8,691		5,957	(31%)
Credit Reserve Build / (Release)		(183)		(407)		(400)		(551)		(864)		(853)		(662)	(66%)		(990)		(2,379)	NM
Provision for Unfunded Lending Committments		1		(4)		-		-		-		3		-	-		(3)		3	NM
Provision for Benefits & Claims		44		27		38		42		44		26		45_	18%		109	-	115	6%
Provision for Loan Losses and for Benefits and Claims		2,901		2,538		2,368		2,016	_	1,288		1,179		1,229	(48%)		7,807	-	3,696	(53%)
Income from Continuing Operations before Taxes		1,172		1,445		1,692		1,695		2,159		2,244		2,286	35%		4,309		6,689	55%
Income Taxes		201		315		470		357		623		643		674	43%		986		1,940	97%
Income from Continuing Operations		971		1,130		1,222		1,338		1,536		1,601		1,612	32%		3,323		4,749	43%
Net Income (loss) Attributable to Minority Interests	_	(5)	_		_	(4)	_	-	_	(2)	_	3	_	1	NM	_	(9)		2	NM
Net Income	\$_	976	\$	1,130	\$	1,226	\$	1,338	\$	1,538	\$	1,598	\$	1,611	31%	\$	3,332	\$	4,747	42%
Average Assets (in billions of dollars) Return on Assets	\$	307 1.29%	\$	304 1.49%	\$	309 1.57%	\$	317 1.67%	\$	325 1.92%	\$	337 1.90%	\$	338 1.89%	9%	\$	307 1.45%	\$	333 1.91%	8%
Net Credit Losses as a % of Average Loans		5.61%		5.43%		4.95%		4.48%		3.72%		3.40%		3.07%						
Revenue by Business Retail Banking Citi-Branded Cards	\$	3,798 4,268	\$	3,901 4,115	\$	3,989 4,156	\$	4,079 4,068	\$	3,889 4,035	\$	4,099 4,094	\$	4,133 4,135	4% (1%)	\$	11,688 12,539	\$	12,121 12,264	4% (2%)
Total Revenues	\$	8,066	\$	8,016	\$	8,145	\$	8,147	\$	7,924	\$	8,193	\$	8,268	2%	\$	24,227	\$	24,385	-
Net Credit Losses by Business																				
Retail Banking	\$	289	\$	303	\$	333	\$	342	\$	277	\$	298	\$	295	(11%)	\$	925	\$	870	(6%)
Citi-Branded Cards		2,750		2,619		2,397		2,183		1,831		1,705		1,551	(35%)		7,766		5,087	(34%)
Total Net Credit Losses	\$	3,039	\$	2,922	\$	2,730	\$	2,525	\$	2,108	\$	2,003	\$	1,846	(32%)	\$	8,691	\$	5,957	(31%)
Income (loss) from Continuing Operations by Business																				
Retail Banking Citi-Branded Cards	\$	799 172	\$	834 296	\$	755 467	\$	694 644	\$	672 864	\$	633 968	\$	634 978	(16%) NM	\$	2,388 935	\$	1,939 2,810	(19%) NM
Total	\$	971	\$	1,130	\$	1,222	\$	1,338	\$	1,536	\$	1,601	\$	1,612	32%	\$	3,323	\$	4,749	43%

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rage 2		1Q 2010		2Q 2010	_	3Q 2010		4Q 2010	_	1Q 2011	_	2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase (Decrease)
Retail Banking Key Indicators (in billions of dollars, except	branches	<u>s)</u>													
Branches		4,162		4,161		4,168		4,200		4,200		4,207		4,187	-
Accounts (in millions)		59.2		58.9		59.8		59.5		59.4		59.7		60.3	1%
Average Deposits	\$	289.2	\$	291.4	\$	295.6	\$	301.9	\$	307.0	\$	314.5	\$	313.2	6%
Investment Sales (International Only)	\$	24.1	\$	23.4	\$	21.3	\$	23.7	\$	25.4	\$	24.5	\$	21.5	1%
Investment AUMs	\$	120.8	\$	116.8	\$	125.4	\$	130.5	\$	133.9	\$	138.6	\$	122.3	(2%)
Average Loans	\$	107.7	\$	107.3	\$	109.3	\$	113.1	\$	119.3	\$	126.5	\$	128.6	18%
EOP Loans:															
Real Estate Lending	\$	56.0	\$	54.7	\$	56.5	\$	59.5	\$	63.9	\$	67.0	\$	67.1	19%
Commercial Markets		25.2		26.3		27.6		28.9		30.8		32.4		31.5	14%
Personal and Other	_	27.6	_	26.2	_	27.5	_	27.6	_	28.3	_	29.6	_	28.7	4%
EOP Loans	\$	108.8	\$	107.2	\$	111.6	\$	116.0	\$	123.0	\$	129.0	\$	127.3	14%
Net Interest Revenue (in millions) (1)	\$	2,551	\$	2,544	\$	2,490	\$	2,577	\$	2,618	\$	2,668	\$	2,687	8%
As a % of Average Loans		9.61%		9.51%		9.04%		9.04%		8.90%		8.46%		8.29%	
Net Credit Losses (in millions)	\$	289	\$	303	\$	333	\$	342	\$	277	\$	298	\$	295	(11%)
As a % of Average Loans		1.09%		1.13%		1.21%		1.20%		0.94%		0.94%		0.91%	
Loans 90+ Days Past Due (in millions)(2)	\$	819	\$	869	\$	842	\$	760	\$	801	\$	812	\$	759	(10%)
As a % of EOP Loans		0.75%		0.81%		0.76%		0.66%		0.66%		0.63%		0.60%	
Loans 30-89 Days Past Due (in millions) (2)	\$	1,304	\$	1,205	\$	1,277	\$	1,146	\$	1,142	\$	1,088	\$	974	(24%)
As a % of EOP Loans		1.20%		1.12%		1.15%		0.99%		0.94%		0.85%		0.77%	
Citi-Branded Cards Key Indicators (in millions of dollars)															
EOP Open Accounts		51.3		50.8		51.1		51.3		51.7		52.3		53.3	4%
Purchase Sales	\$	60.1	\$	63.9	\$	65.5	\$	70.5	\$	64.9	\$	71.3	\$	71.4	9%
Average Loans (in billions) (3)	\$	112.0	\$	108.5	\$	109.5	\$	110.6	\$	110.3	\$	110.1	\$	110.2	1%
EOP Loans (in billions) (3)	\$	110.2	\$	109.4	\$	111.1	\$	114.1	\$	109.6	\$	111.9	\$	109.4	(2%)
Average Yield (4)		14.89%		14.39%		14.18%		13.95%		13.66%		12.99%		12.94%	
Net Interest Revenue (5)	\$	3,358	\$	3,207	\$	3,184	\$	3,259	\$	3,128	\$	3,128	\$	3,129	(2%)
As a % of Average Loans		12.16%		11.86%		11.54%		11.69%		11.50%		11.40%		11.26%	
Net Credit Losses	\$	2,750	\$	2,619	\$	2,397	\$	2,183	\$	1,831	\$	1,705	\$	1,551	(35%)
As a % of Average Loans		9.96%		9.68%		8.68%		7.83%		6.73%		6.21%		5.58%	
Net Credit Margin (6)	\$	1,518	\$	1,491	\$	1,752	\$	1,878	\$	2,198	\$	2,384	\$,	47%
As a % of Average Loans		5.50%		5.51%		6.35%		6.74%		8.08%		8.69%		9.28%	
Loans 90+ Days Past Due	\$	3,155	\$	2,929	\$	2,590	\$	2,341	\$	2,172	\$	1,971	\$	1,710	(34%)
As a % of EOP Loans		2.86%		2.68%		2.33%		2.05%		1.98%		1.76%		1.56%	
Loans 30-89 Days Past Due	\$	3,094	\$	2,727	\$	2,543	\$	2,407	\$	2,217	\$	2,024	\$	1,856	(27%)
As a % of EOP Loans		2.81%		2.49%		2.29%		2.11%		2.02%		1.81%		1.70%	

⁽¹⁾ Also includes Net Interest Revenue related to the international regions' deposit balances in excess of the average loan portfolio.

⁽²⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies. See Note 1 on North America Regional Consumer Banking on page 10.

⁽³⁾ Average Loans, EOP Loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽⁴⁾ Average Yield is gross interest revenue earned divided by average loans.

⁽⁵⁾ Net Interest Revenue includes certain fees that are recorded as interest revenue.

⁽⁶⁾ Net Credit Margin is Total Revenues, net of Interest Expense, less Net Credit Losses and Policy Benefits and Claims.

CITICORP REGIONAL CONSUMER BANKING NORTH AMERICA Page 1



(In millions of dollars)	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue	\$ 2,954	\$ 2,778	\$ 2,734	\$ 2,750	\$ 2,624	\$ 2,590	\$ 2,580	(6%)	\$ 8,466	\$ 7,794	(8%)
Non-Interest Revenue	846	916	1,007	805	711	777	838	(17%)	2,769	2,326	(16%)
Total Revenues, Net of Interest Expense Total Operating Expenses	3,800 1,621	3,694 1,512	3,741 1,458	3,555 1,572	3,335 1,690	3,367 1,773	3,418 1,811	(9%) 24%	11,235 4,591	10,120 5,274	(10%) 15%
Net Credit Losses	2,156	2,127	1,970	1,766	1,440	1,306	1,155	(41%)	6,253	3,901	(38%)
Credit Reserve Build / (Release)	4	(9)	40	(348)	•	(758)	•	NM	35	(2,059)	NM
Provision for Unfunded Lending Committments	1	-	_	-	-	-	-	-	1	-	(100%)
Provision for Benefits & Claims	8	5	6	5	6	4	7	17%	19	17	(11%)
Provision for Loan Losses and for Benefits and Claims	2,169	2,123	2,016	1,423	798	552	509	(75%)	6,308	1,859	(71%)
Income from Continuing Operations before Taxes	10	59	267	560	847	1,042	1,098	NM	336	2,987	NM
Income Taxes (benefits)	(7)	6	90	157	297	356	406	NM	89	1,059	NM
Income from Continuing Operations	17	53	177	403	550	686	692	NM	247	1,928	NM
Net Income Attributable to Minority Interests Net Income	\$ 17	\$ 53	<u>-</u> \$ 177	\$ 403	\$ 550	\$ 686	\$ 692	- NM	\$ 247	\$ 1,928	- NM
				-							
Average Assets (in billions of dollars) Return on Assets	\$ 121 0.06%	\$ 117 0.18%	\$ 118 0.60%	\$ 120 1.33%	\$ 120 1.86%	\$ 119 2.31%	\$ 125 2.20%	6%	\$ 119 0.28%	\$ 121 2.13%	2%
Net Credit Losses as a % of Average Loans	7.85%	7.98%	7.39%	6.67%	5.52%	4.94%	4.24%				
Revenue by Business											
Retail Banking Citi-Branded Cards	\$ 1,279 2,521	\$ 1,324 2,370	\$ 1,373 2,368	\$ 1,349 2,206	\$ 1,188 2,147	\$ 1,250 2,117	\$ 1,282 2,136	(7%) (10%)	\$ 3,976 7,259	\$ 3,720 6,400	(6%) (12%)
Total Revenues	\$ 3,800	\$ 3,694			-	\$ 3,367	· ——	, ,	-	\$ 10,120	(10%)
Total Revenues	\$ 3,000	\$ 3,094	\$ 3,741	\$ 3,555	\$ 3,335	\$ 3,367	\$ 3,418	(9%)	\$ 11,235	\$ 10,120	(10%)
Net Credit Losses by Business											
Retail Banking	\$ 73	\$ 79	\$ 90	\$ 97	\$ 88	\$ 77	\$ 65	(28%)	\$ 242	\$ 230	(5%)
Citi-Branded Cards	2,083	2,048	1,880	1,669	1,352	1,229	1,090	(42%)	6,011	3,671	(39%)
Total Net Credit Losses	\$ 2,156	\$ 2,127	\$ 1,970	\$ 1,766	\$ 1,440	\$ 1,306	\$ 1,155	(41%)	\$ 6,253	\$ 3,901	(38%)
Income (loss) from Continuing Operations by Business											
Retail Banking Citi-Branded Cards	\$ 167 (150)	\$ 207	\$ 205	\$ 183 220	\$ 90 460	\$ 102 584	\$ 126	(39%) NM	\$ 579 (332)	\$ 318	(45%) NM
Total	(150) \$ 17	\$ 53	(28) \$ 177	\$ 403	\$ 550	\$ 686	\$ 692	NM NM	\$ 247	1,610 \$ 1,928	NM
ı Olai	Ф 17	φ 53	φ 1//	φ 403	φ 550	φ 080	φ 092	INIVI	φ 241	φ 1,928	INIVI

NM Not meaningful

CITICORP REGIONAL CONSUMER BANKING NORTH AMERICA Page 2



. ugo <u>-</u>		1Q 2010	 2Q 2010	 3Q 2010	 4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Retail Banking Key Indicators (in billions of dollars, except b	ranche	<u>s)</u>							
Branches		1,003	1,002	1,000	1,001	1,000	1,002	1,005	1%
Accounts (in millions)		13.5	13.3	13.3	13.1	13.0	12.9	12.9	(3%)
Investment AUMs	\$	32.6	\$ 28.8	\$ 29.8	\$ 30.4	\$ 29.9	\$ 30.8	\$ 28.3	(5%)
Average Deposits	\$	144.2	\$ 145.5	\$ 144.9	\$ 144.5	\$ 143.6	\$ 144.4	\$ 145.4	-
Average Loans	\$	32.2	\$ 30.7	\$ 29.7	\$ 29.7	\$ 31.9	\$ 33.6	\$ 35.2	19%
EOP Loans:									
Real Estate Lending	\$	24.4	\$ 23.1	\$ 22.3	\$ 23.5	\$ 25.8	\$ 27.2	\$ 29.0	30%
Commercial Markets		2.1	2.2	2.1	2.1	2.2	2.2	2.3	10%
Personal and Other		5.0	 4.9	 5.0	 5.1	 5.0	 5.1	 5.2	4%
Total EOP Loans	\$	31.5	\$ 30.2	\$ 29.4	\$ 30.7	\$ 33.0	\$ 34.5	\$ 36.5	24%
Mortgage Originations	\$	10.3	\$ 11.2	\$ 18.6	\$ 21.8	\$ 14.1	\$ 11.0	\$ 17.0	(9%)
Third Party Mortgage Servicing Portfolio (EOP)	\$	191.2	\$ 190.8	\$ 191.4	\$ 191.9	\$ 196.0	\$ 196.5	\$ 196.6	3%
Net Servicing & Gain/(Loss) on Sale (in millions)	\$	207.8	\$ 271.7	\$ 344.3	\$ 282.4	\$ 129.0	\$ 126.5	\$ 186.5	(46%)
Net Interest Revenue on Loans (in mllions)	\$	183	\$ 162	\$ 152	\$ 142	\$ 170	\$ 176	\$ 179	18%
As a % of Avg. Loans		2.30%	2.12%	2.03%	1.90%	2.16%	2.10%	2.02%	
Net Credit Losses (in millions)	\$	73	\$ 79	\$ 90	\$ 97	\$ 88	\$ 77	\$ 65	(28%)
As a % of Avg. Loans		0.92%	1.03%	1.20%	1.30%	1.12%	0.92%	0.73%	
Loans 90+ Days Past Due (in millions) (1)	\$	142	\$ 245	\$ 221	\$ 228	\$ 241	\$ 211	\$ 232	5%
As a % of EOP Loans		0.45%	0.81%	0.77%	0.76%	0.75%	0.63%	0.66%	
Loans 30-89 Days Past Due (in millions) (1)	\$	236	\$ 241	\$ 243	\$ 212	\$ 185	\$ 209	\$ 217	(11%)
As a % of EOP Loans		0.75%	0.80%	0.85%	0.71%	0.58%	0.62%	0.62%	

⁽¹⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+Days Past Due and (EOP Loans) are \$188 million and (\$0.8 billion), \$235 million and (\$0.8) billion, \$352 million (\$0.9) billion, \$400 million (\$0.9) billion and \$512 million (\$1.3) billion as of September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) are \$15 million and (\$0.8 billion), \$30 million and (\$0.8) billion, \$52 million (\$0.9) billion, \$77 million (\$0.9) billion and \$102 million (\$1.3) billion as of September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, respectively.

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	 1Q 2010	 2Q 2010	 3Q 2010	 4Q 2010	 1Q 2011	 2Q 2011	 3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Citi-Branded Cards Key Indicators (in millions of dollars) (1)								
EOP Open Accounts	21.8	21.3	21.2	21.2	21.1	21.2	21.6	2%
Purchase Sales (in billions)	\$ 36.2	\$ 39.3	\$ 39.0	\$ 40.4	\$ 36.3	\$ 39.9	\$ 39.6	2%
Average Loans (in billions) (1)	\$ 79.2	\$ 76.2	\$ 76.0	\$ 75.3	\$ 73.9	\$ 72.4	\$ 72.8	(4%)
EOP Loans (in billions) (1)	\$ 77.7	\$ 77.2	\$ 76.6	\$ 77.5	\$ 73.2	\$ 73.7	\$ 73.8	(4%)
Average Yield (2)	13.58%	12.70%	12.05%	11.67%	11.43%	10.69%	10.45%	
Net Interest Revenue (3)	\$ 2,103	\$ 1,940	\$ 1,927	\$ 1,914	\$ 1,791	\$ 1,716	\$ 1,721	(11%)
As a % of Avg. Loans (3)	10.77%	10.21%	10.06%	10.08%	9.83%	9.51%	9.38%	
Net Credit Losses	\$ 2,083	\$ 2,048	\$ 1,880	\$ 1,669	\$ 1,352	\$ 1,229	\$ 1,090	(42%)
As a % of Average Loans	10.67%	10.78%	9.81%	8.79%	7.42%	6.81%	5.94%	
Net Credit Margin (4)	\$ 438	\$ 317	\$ 481	\$ 530	\$ 789	\$ 883	\$ 1,039	NM
As a % of Avg. Loans (4)	2.24%	1.67%	2.51%	2.79%	4.33%	4.89%	5.66%	
Loans 90+ Days Past Due	\$ 2,304	\$ 2,130	\$ 1,807	\$ 1,597	\$ 1,432	\$ 1,205	\$ 1,053	(42%)
As a % of EOP Loans	2.97%	2.76%	2.36%	2.06%	1.96%	1.64%	1.43%	
Loans 30-89 Days Past Due	\$ 2,145	\$ 1,828	\$ 1,687	\$ 1,539	\$ 1,327	\$ 1,132	\$ 1,095	(35%)
As a % of EOP Loans	2.76%	2.37%	2.20%	1.99%	1.81%	1.54%	1.48%	

⁽¹⁾ Average Loans, EOP Loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

NM Not meaningful

⁽²⁾ Average Yield is gross interest revenue earned divided by average Loans.

⁽³⁾ Net Interest Revenue includes certain fees that are recorded as interest revenue.

⁽⁴⁾ Net Credit Margin represents Total Revenues, net of Interest Expense, less Net Credit Losses and Policy Benefits and Claims.

CITICORP REGIONAL CONSUMER BANKING



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(In millions of dollars)

(III million of donato)	10 201		Q)10	3Q 2010		4Q 2010	 1Q 2011		2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	M	Nine Ionths 2010	M	Nine onths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$	246 157	\$ 228 146	\$ 220 127		229 150	\$ 226 170	\$	233 155	\$ 221	- 12%	\$	694 430	\$	680 467	(2%) 9%
		_			_		 	-		 142						
Total Revenues, Net of Interest Expense Total Operating Expenses		403 281	374 269	347 305		379 324	396 307		388 340	363 328	5% 8%		1,124 855		1,147 975	2% 14%
Net Credit Losses		97	84	63		72	49		47	49	(22%)		244		145	(41%)
Credit Reserve Build / (Release)		(11)	(46)	(48)	(13)	(34)		(55)	(32)	33%		(105)		(121)	(15%)
Provision for Unfunded Lending Committments		-	(4)	-		-	-		3	-	-		(4)		3	NM
Provision for Benefits & Claims			 			-	 		-	 	-			-		-
Provision for Loan Losses and for Benefits and Claims		86	 34	15		59	 15		(5)	 17	13%		135		27	(80%)
Income (loss) from Continuing Operations before Taxes		36	71	27		(4)	74		53	18	(33%)		134		145	8%
Income Taxes (benefits)		12	 23	10		(6)	 26		25	 9	(10%)		45		60	33%
Income from Continuing Operations		24	48	17		2	48		28	9	(47%)		89		85	(4%)
Net Income Attributable to Minority Interests		-	 	(1		-	 		2	 1_	NM		(1)		3	NM
Net Income	\$	24	\$ 48	\$ 18		2	\$ 48	\$	26	\$ 8	(56%)	\$	90	\$	82	(9%)
Average Assets (in billions of dollars) Return on Assets	\$	10).97%	\$ 10 1.93%	\$ 10 0.71%		10 0.08%	\$ 10 1.95%	\$	11 0.95%	\$ 10 0.32%	-	\$	10 1.20%	\$	10 1.10%	-
Net Credit Losses as a % of Average Loans	5	5.18%	4.88%	3.57%	, D	4.14%	2.76%		2.51%	2.70%						
Revenue by Business Retail Banking Citi-Branded Cards	\$	220 183	\$ 203 171	\$ 184 163		215 164	\$ 217 179	\$	212 176	\$ 199 164	8% 1%	\$	607 517	\$	628 519	3% -
Total	\$	403	\$ 374	\$ 347	\$	379	\$ 396	\$	388	\$ 363	5%	\$	1,124	\$	1,147	2%
Income (loss) from Continuing Operations by Business Retail Banking Citi-Branded Cards	\$	(9) 33	\$ 6 42	\$ (24 41) \$	(27) 29	\$ 3 45	\$	(17) 45	\$ (21) 30	13% (27%)	\$	(27) 116	\$	(35) 120	(30%) 3%
Total	\$	24	\$ 48	\$ 17	\$	2	\$ 48	\$	28	\$ 9	(47%)	\$	89	\$	85	(4%)

NM Not meaningful



		1Q 2010		2Q 2010		3Q 2010		4Q 2010		1Q 2011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Retail Banking Key Indicators (in billions of dollars, except	ot bi	anches)													
Branches		310		304		300		298		297		296		294	(2%)
Accounts (in millions)		3.7		3.7		3.7		3.7		3.6		3.6		3.7	-
Average Deposits	\$	9.7	\$	8.9	\$	9.1	\$	9.2	\$	9.7	\$	9.9	\$	9.6	5%
Investment Sales	\$	0.7	\$	0.7	\$	0.6	\$	0.9	\$	1.0	\$	1.0	\$	1.0	67%
Investment AUMs	\$	4.4	\$	4.1	\$	4.6	\$	4.9	\$	5.3	\$	5.4	\$	4.7	2%
Average Loans	\$	4.7	\$	4.2	\$	4.2	\$	4.1	\$	4.3	\$	4.5	\$	4.4	5%
EOP Loans:															
Real Estate Lending	\$	0.1	\$	0.1	\$	0.1	\$	0.1	\$	0.1	\$	0.2	\$	0.2	100%
Commercial Markets Personal and Other		1.3 3.2		1.2 2.7		1.4		1.3 2.8		1.6 2.8		1.7 2.8		1.6	14%
	_		_		_	2.9	_		_		_		_	2.5	(14%)
Total EOP Loans	\$	4.6	\$	4.0	\$	4.4	\$	4.2	\$	4.5	\$	4.7	\$	4.3	(2%)
Net Interest Revenue (in millions) (1)	\$	123	\$	111	\$	102	\$	114	\$	108	\$	112	\$	106	4%
As a % of Average Loans (1)		10.61%		10.60%		9.64%		11.03%		10.19%		9.98%		9.56%	
Net Credit Losses (in millions)	\$	47	\$	45	\$	32	\$	43	\$	23	\$	24	\$	29	(9%)
As a % of Average Loans		4.06%		4.30%		3.02%		4.16%		2.17%		2.14%		2.61%	
Loans 90+ Days Past Due (in millions)	\$	108	\$	109	\$	105	\$	84	\$	76	\$	76	\$	65	(38%)
As a % of EOP Loans		2.35%		2.73%		2.39%		2.00%		1.69%		1.62%		1.51%	
Loans 30-89 Days Past Due (in millions)	\$	203	\$	158	\$	156	\$	136	\$	143	\$	132	\$	106	(32%)
As a % of EOP Loans		4.41%		3.95%		3.55%		3.24%		3.18%		2.81%		2.47%	
Citi-Branded Cards Key Indicators (in billions of dollars)															
EOP Open Accounts (in millions)		2.6		2.4		2.5		2.5		2.5		2.5		2.6	4%
Purchase Sales	\$	2.1	\$	2.1	\$	2.3	\$	2.5	\$	2.3	\$	2.7	\$	2.6	13%
Average Loans (2)	\$	2.9	\$	2.7	\$	2.8	\$	2.8	\$	2.9	\$	3.0	\$	2.8	-
EOP Loans (2)	\$	2.9	\$	2.6	\$	2.9	\$	2.8	\$	2.9	\$	3.0	\$	2.7	(7%)
Average Yield (3)		21.31%		20.90%		21.03%		20.54%		20.61%		19.86%		20.14%	(4%)
Net Interest Revenue (in millions) (4)	\$	123	\$	117	\$	118	\$	115	\$	118	\$	121	\$	115	(3%)
As a % of Avg. Loans (4)		17.20%		17.38%		16.72%		16.29%		16.50%		16.18%		16.29%	
Net Credit Losses (in millions)	\$	50	\$	39	\$	31	\$	29	\$	26	\$	23	\$	20	(35%)
As a % of Average Loans		6.99%		5.79%		4.39%		4.11%		3.64%		3.08%		2.83%	
Net Credit Margin (in millions) (5)	\$	133	\$	132	\$	132	\$	135	\$	153	\$	153	\$	144	9%
As a % of Avg. Loans (5)		18.60%		19.61%		18.70%		19.13%		21.40%		20.46%		20.40%	
Loans 90+ Days Past Due (in millions)	\$	77	\$	72	\$	69	\$	58	\$	60	\$	54	\$	47	(32%)
As a % of EOP Loans		2.66%		2.77%		2.38%		2.07%		2.07%		1.80%		1.74%	
Loans 30-89 Days Past Due (in millions)	\$	113	\$	90	\$	86	\$	72	\$	78	\$	72	\$	63	(27%)
As a % of EOP Loans		3.90%		3.46%		2.97%		2.57%		2.69%		2.40%		2.33%	

⁽¹⁾ Also includes Net Interest Revenue related to the region's deposit balances in excess of the average loan portfolio.(2) Average Loans, EOP Loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average Yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net Interest Revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net Credit Margin is Total Revenues, net of Interest Expense, less Net Credit Losses and Policy Benefits and Claims.

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(In millions of dollars)

		1Q 2010	 2Q 2010	3Q 2010	 4Q 2010	 1Q 2011	 2Q 2011	 3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	М	Nine onths 2010	N	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue	\$	1,449	\$ 1,461	\$ 1,492	\$ 1,566	\$ 1,562	\$ 1,625	\$ 1,656	11%	\$	4,402	\$	4,843	10%
Non-Interest Revenue		618	 647	 731	 721	 735	 787	 764	5%		1,996		2,286	15%
Total Revenues, Net of Interest Expense		2,067	2,108	2,223	2,287	2,297	2,412	2,420	9%		6,398		7,129	11%
Total Operating Expenses		1,172	1,291	1,287	1,409	1,361	1,490	1,481	15%		3,750		4,332	16%
Net Credit Losses		509	457	451	451	407	425	406	(10%)		1,417		1,238	(13%)
Credit Reserve Build / (Release)		(138)	(240)	(298)	(147)	(147)	(21)	63	NM		(676)		(105)	84%
Provision for Unfunded Lending Committments		-	-	-	-	-	-	-	-		-		-	-
Provision for Benefits & Claims		36	 22	 32	 37	 38	 22	 38	-		90		98	9%
Provision for Loan Losses and for Benefits and Claims		407	 239	 185	 341	 298	 426	 507	NM		831		1,231	48%
Income from Continuing Operations before Taxes		488	578	751	537	638	496	432	(42%)		1,817		1,566	(14%)
Income Taxes		123	 112	 219	 111	 160	 94	 88	(60%)		454		342	(25%)
Income from Continuing Operations		365	466	532	426	478	402	344	(35%)		1,363		1,224	(10%)
Net Income (loss) Attributable to Minority Interests		(5)	 	 (3)	 	 (2)	 1	 	100%		(8)		(1)	88%
Net Income	\$	370	\$ 466	\$ 535	\$ 426	\$ 480	\$ 401	\$ 344	(36%)	\$	1,371	\$	1,225	(11%)
Average Assets (in billions of dollars) Return on Assets	\$	71 2.11%	\$ 72 2.60%	\$ 73 2.91%	\$ 74 2.28%	\$ 77 2.53%	\$ 84 1.91%	\$ 80 1.71%	10%	\$	72 2.55%	\$	80 2.05%	11%
Return on Assets		2.11/0	2.00 /6	2.91/0	2.20 /0	2.55 /6	1.9170	1.7 1 70			2.33 /6		2.03 /6	
Net Credit Losses as a % of Average Loans		7.00%	6.07%	5.72%	5.42%	4.78%	4.59%	4.37%						
Revenue by Business														
Retail Banking	\$	1,187	\$ 1,227	\$ 1,290	\$ 1,330	\$ 1,336	\$ 1,402	\$ 1,397	8%	\$	3,704	\$	4,135	12%
Citi-Branded Cards		880	 881	 933	 957	 961	 1,010	 1,023	10%		2,694		2,994	11%
Total	\$	2,067	\$ 2,108	\$ 2,223	\$ 2,287	\$ 2,297	\$ 2,412	\$ 2,420	9%	\$	6,398	\$	7,129	11%
Income (loss) from Continuing Operations by Business														
Retail Banking	\$	232	\$ 250	\$ 251	\$ 205	\$ 299	\$ 242	\$ 173	(31%)	\$	733	\$	714	(3%)
Citi-Branded Cards	_	133	 216	 281	 221	 179	 160	 171	(39%)		630		510	(19%)
Total	\$	365	\$ 466	\$ 532	\$ 426	\$ 478	\$ 402	\$ 344	(35%)	\$	1,363	\$	1,224	(10%)

NM Not meaningful



		1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Retail Banking Key Indicators (in billions of dollars, exce	pt br	ranches)							
Branches		2,145	2,151	2,161	2,190	2,196	2,210	2,215	2%
Accounts (in millions)		25.9	25.9	26.5	26.6	26.6	26.9	27.2	3%
Average Deposits	\$	39.6	\$ 39.9	\$ 40.6	\$ 42.6	\$ 45.6	\$ 48.3	\$ 46.1	14%
Investment Sales	\$	14.5	\$ 13.1	\$ 10.6	\$ 10.0	\$ 13.1	\$ 12.9	\$ 12.0	13%
Investment AUMs	\$	37.9	\$ 39.1	\$ 43.2	\$ 45.0	\$ 47.4	\$ 50.5	\$ 44.3	3%
Average Loans	\$	17.4	\$ 18.2	\$ 19.0	\$ 20.0	\$ 21.1	\$ 23.1	\$ 23.1	22%
EOP Loans:									
Real Estate Lending	\$	3.6	\$ 3.7	\$ 3.9	\$ 4.2	\$ 4.7	\$ 4.8	\$ 4.3	10%
Commercial Markets		8.8	9.4	9.9	10.6	11.0	11.9	10.9	10%
Personal and Other		6.0	 5.4	 5.8	 5.6	 6.3	 7.0	 6.8	17%
Total EOP Loans	\$	18.4	\$ 18.5	\$ 19.6	\$ 20.4	\$ 22.0	\$ 23.7	\$ 22.0	12%
Net Interest Revenue (in millions) (1)	\$	781	\$ 784	\$ 805	\$ 842	\$ 864	\$ 877	\$ 908	13%
As a % of Avg. Loans (1)		18.20%	17.28%	16.81%	16.70%	16.61%	15.23%	15.59%	
Net Credit Losses (in millions)	\$	91	\$ 96	\$ 129	\$ 123	\$ 103	\$ 117	\$ 113	(12%)
As a % of Average Loans		2.12%	2.12%	2.69%	2.44%	1.98%	2.03%	1.94%	
Loans 90+ Days Past Due (in millions)	\$	323	\$ 308	\$ 290	\$ 223	\$ 249	\$ 259	\$ 239	(18%)
As a % of EOP Loans		1.76%	1.66%	1.48%	1.09%	1.13%	1.09%	1.09%	
Loans 30-89 Days Past Due (in millions)	\$	389	\$ 336	\$ 402	\$ 265	\$ 323	\$ 301	\$ 266	(34%)
As a % of EOP Loans		2.11%	1.82%	2.05%	1.30%	1.47%	1.27%	1.21%	
Citi-Branded Cards Key Indicators (in millions of dollars)									
EOP Open Accounts (in millions)		12.1	12.2	12.4	12.5	12.7	13.0	13.3	7%
Purchase Sales (in billions)	\$	7.3	\$ 7.5	\$ 8.2	\$ 9.6	\$ 9.1	\$ 10.0	\$ 10.3	26%
Average Loans (in billions) (2)	\$	12.1	\$ 12.0	\$ 12.3	\$ 13.0	\$ 13.4	\$ 14.0	\$ 13.8	12%
EOP Loans (in billions) (2)	\$	12.1	\$ 12.0	\$ 12.6	\$ 13.4	\$ 13.5	\$ 14.2	\$ 12.9	2%
Average Yield (3)		24.58%	25.10%	26.00%	27.70%	25.67%	23.41%	24.74%	(5%)
Net Interest Revenue (4)	\$	668	677	\$ 687	\$ 724	\$ 698	748	\$ 748	9%
As a % of Avg. Loans (4)		22.39%	22.63%	22.16%	22.10%	21.13%	21.43%	21.50%	
Net Credit Losses	\$	418	361	\$ 322	328	\$ 304	308	\$ 293	(9%)
As a % of Average Loans		14.01%	12.07%	10.39%	10.01%	9.20%	8.82%	8.42%	,
Net Credit Margin (5)	\$	462	\$ 520	\$ 611	\$ 629	\$ 657	\$ 702	\$ 730	19%
As a % of Avg. Loans (5)		15.48%	17.38%	19.71%	19.20%	19.88%	20.11%	20.99%	
Loans 90+ Days Past Due	\$	510	\$ 481	\$ 472	\$ 446	\$ 445	\$ 462	\$ 396	(16%)
As a % of EOP Loans		4.21%	4.01%	3.75%	3.33%	3.30%	3.25%	3.07%	, ,
Loans 30-89 Days Past Due	\$	475	\$ 485	\$ 442	\$ 456	\$ 454	\$ 469	\$ 398	(10%)
As a % of EOP Loans		3.93%	4.04%	3.51%	3.40%	3.36%	3.30%	3.09%	, ,

⁽¹⁾ Also includes Net Interest Revenue related to the region's deposit balances in excess of the average loan portfolio.

⁽²⁾ Average Loans, EOP Loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average Yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net Interest Revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net Credit Margin is Total Revenues, net of Interest Expense, less Net Credit Losses and Policy Benefits and Claims.

CITICORP REGIONAL CONSUMER BANKING



ASIA - PAGE 1 (In millions of dollars)

	1Q 2010		2Q 2010	3Q 2010		4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	M	Nine Ionths 2010	M	Nine lonths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$ 1,2 5	55 41	\$ 1,292 548	\$ 1,229 605	\$	1,301 625	\$ 1,324 572	\$ 1,349 677	\$ 1,360 707	11% 17%	\$	3,776 1,694	\$	4,033 1,956	7% 15%
Total Revenues, Net of Interest Expense	1,7		1,840	1,834		1,926	1,896	2,026	2,067	13%		5,470	-	5,989	9%
Total Operating Expenses		19	961	1,035		1,131	1,119	1,167	1,133	9%		2,915		3,419	17%
Net Credit Losses	2	77	254	246		236	212	225	236	(4%)		777		673	(13%)
Credit Reserve Build / (Release)	((38)	(112)	(94)		(43)	(35)	(19)	(40)	57%		(244)		(94)	61%
Provision for Unfunded Lending Committments		-	-	-		-	-	-	-	-		-		-	-
Provision for Benefits & Claims		<u>- </u>	-	 -		-	 -			-		-		-	-
Provision for Loan Losses and for Benefits and Claims	2	39	142	 152		193	177	206	196	29%		533		579	9%
Income from Continuing Operations before Taxes	6	38	737	647		602	600	653	738	14%		2,022		1,991	(2%)
Income Taxes		73	174	151		95	140	168	171	13%		398		479	20%
Income from Continuing Operations Net Income Attributable to Minority Interests		65	563	496		507	460	485 -	567	14% -		1,624		1,512 -	(7%) -
Net Income	\$ 5	65	\$ 563	\$ 496	\$	507	\$ 460	\$ 485	\$ 567	14%	\$	1,624	\$	1,512	(7%)
Average Assets (in billions of dollars) Return on Assets	*	05 8%	\$ 105 2.15%	\$ 108 1.82%	\$	113 1.78%	\$ 118 1.58%	\$ 123 1.58%	\$ 123 1.83%	14%	\$	106 2.05%	\$	121 1.67%	14%
Net Credit Losses as a % of Average Loans	1.5	8%	1.42%	1.30%		1.19%	1.05%	1.05%	1.08%						
Revenue by Business Retail Banking Citi-Branded Cards	\$ 1,1 <u>6</u>	12 84	\$ 1,147 693	\$ 1,142 692	\$	1,185 741	\$ 1,148 748	\$ 1,235 791	\$ 1,255 812	10% 17%	\$	3,401 2,069	\$	3,638 2,351	7% 14%
Total	\$ 1,7	96	\$ 1,840	\$ 1,834	\$	1,926	\$ 1,896	\$ 2,026	\$ 2,067	13%	\$	5,470	\$	5,989	9%
Income from Continuing Operations by Business Retail Banking Citi-Branded Cards Total	1	56	\$ 371 192 \$ 563	\$ 323 173 496	\$	333 174 507	\$ 280 180 460	\$ 306 179 485	\$ 356 211 \$ 567	10% 22% 14%	\$	1,103 521 1,624	\$	942 570 1,512	(15%) 9% (7%)
					-										

NM Not meaningful



		1Q 2010		2Q 2010		3Q 2010		4Q 2010		1Q 2011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Retail Banking Key Indicators (in billions of dollars, excep	t bra	anches)													
Branches		704		704		707		711		707		699		673	(5%)
Accounts (in millions)		16.1		16.0		16.3		16.1		16.2		16.3		16.5	1%
Average Deposits	\$	95.7	\$	97.1	\$	101.0	\$	105.6	\$	108.1	\$	111.9	\$	112.1	11%
Investment Sales	\$	8.9	\$	9.6	\$	10.1	\$	12.8	\$	11.3	\$	10.6	\$	8.5	(16%)
Investment AUMs	\$	45.9	\$	44.8	\$	47.8	\$	50.2	\$	51.3	\$	51.9	\$	45.0	(6%)
Average Loans	\$	53.4	\$	54.2	\$	56.4	\$	59.3	\$	62.0	\$	65.3	\$	65.9	17%
EOP Loans:															
Real Estate Lending	\$	27.9	\$	27.8	\$	30.2	\$	31.7	\$	33.3	\$	34.8	\$	33.6	11%
Commercial Markets Personal and Other		13.0 13.4		13.5 13.2		14.2 13.8		14.9 14.1		16.0 14.2		16.6 14.7		16.7 14.2	18% 3%
	_		•	-	_	-	_		•		_	-	_		
Total EOP Loans	\$	54.3	\$	54.5	\$	58.2	\$	60.7	\$	63.5	\$	66.1	\$	64.5	11%
Net Interest Revenue (in millions) (1)	\$	791	\$	819	\$	777	\$	795	\$	803	\$	806	\$	815	5%
As a % of Avg. Loans (1)		6.01%		6.06%		5.47%		5.32%		5.25%		4.95%		4.91%	
Net Credit Losses (in millions)	\$	78	\$	83	\$	82	\$	79	\$	63	\$	80	\$	88	7%
As a % of Average Loans	•	0.59%	•	0.61%	·	0.58%	·	0.53%	·	0.41%	·	0.49%	·	0.53%	
Loans 90+ Days Past Due (in millions)	\$	246	\$	207	\$	226	\$	225	\$	235	\$	266	\$	223	(1%)
As a % of EOP Loans		0.45%		0.38%		0.39%		0.37%		0.37%		0.40%		0.35%	
Loans 30-89 Days Past Due (in millions)	\$	476	\$	470	\$	476	\$	533	\$	491	\$	446	\$	385	(19%)
As a % of EOP Loans		0.88%		0.86%		0.82%		0.88%		0.77%		0.67%		0.60%	,
Citi-Branded Cards Key Indicators (in millions of dollars)															
EOP Open Accounts (in millions)		14.8		14.9		15.0		15.1		15.4		15.6		15.8	5%
Purchase Sales (in billions)	\$	14.5	\$	15.0	\$	16.0	\$	18.0	\$	17.2	\$	18.7	\$	18.9	18%
Average Loans (in billions) (2)	\$	17.8	\$	17.6	\$	18.4	\$	19.5	\$	20.1	\$	20.7	\$	20.8	13%
EOP Loans (in billions) (2)	\$	17.5	\$	17.6	\$	19.0	\$	20.4	\$	20.0	\$	21.0	\$	20.0	5%
Average Yield (3)		13.17%		13.20%		12.32%		12.65%		12.88%		13.01%		12.83%	4%
Net Interest Revenue (4)	\$	464		473	\$	452	\$	506	\$	521		543	\$	545	21%
As a % of Avg. Loans (4)		10.57%		10.78%		9.75%		10.29%		10.51%		10.52%		10.40%	
Net Credit Losses	\$	199	\$	171	\$	164	\$	157	\$	149	\$	145	\$	148	(10%)
As a % of Average Loans		4.53%		3.90%		3.54%		3.19%		3.01%		2.81%		2.82%	
Net Credit Margin (5)	\$	485	\$	522	\$	528	\$	584	\$	599	\$	646	\$	664	26%
As a % of Avg. Loans (5)		11.05%		11.90%		11.38%		11.88%		12.09%		12.52%		12.67%	
Loans 90+ Days Past Due	\$	264	\$	246	\$	242	\$	240	\$	235	\$	250	\$	214	(12%)
As a % of EOP Loans		1.51%		1.40%		1.27%		1.18%		1.18%		1.19%		1.07%	
Loans 30-89 Days Past Due	\$	361	\$	324	\$	328	\$	340	\$	358	\$	351	\$	300	(9%)
As a % of EOP Loans		2.06%		1.84%		1.73%		1.67%		1.79%		1.67%		1.50%	

 ⁽¹⁾ Also includes Net Interest Revenue related to the region's deposit balances in excess of the average loan portfolio.
 (2) Average Loans, EOP Loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
 (3) Average Yield is gross interest revenue earned divided by average loans.

⁽⁴⁾ Net Interest Revenue includes certain fees that are recorded as interest revenue.

⁽⁵⁾ Net Credit Margin is Total Revenues, net of Interest Expense, less Net Credit Losses and Policy Benefits and Claims.

CITICORP INSTITUTIONAL CLIENTS GROUP



(In millions of dollars)

	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Commissions and Fees Administration and Other Fiduciary Fees Investment Banking	\$ 1,108 721 953	\$ 1,086 617 592	\$ 1,016 674 829	\$ 1,056 739 1,146	\$ 1,132 746 793	\$ 1,132 732 1,001	\$ 1,159 649 590	14% (4%) (29%)	3,210 2,012 2,374	3,423 2,127 2,384	7% 6% -
Principal Transactions Other	3,307 471	1,777 480	1,539 346	(1,056) 384	2,260 (76)	1,288 253	1,665 1,528	8% NM	6,623 1,297	5,213 1,705	(21%) 31%
Total Non-Interest Revenue	6,560	4,552	4,404	2,269	4,855	4,406	5,591	27%	15,516	14,852	(4%)
Net Interest Revenue (including Dividends)	3,896	3,921	3,740	3,844	3,725	3,749	3,846	3%	11,557	11,320	(2%)
Total Revenues, Net of Interest Expense	10,456	8,473	8,144	6,113	8,580	8,155	9,437	16%	27,073	26,172	(3%)
Total Operating Expenses	4,602	5,143	4,846	5,006	5,124	5,292	5,025	4%	14,591	15,441	6%
Net Credit Losses	103	43	290	137	210	150	87	(70%)	436	447	3%
Provision for Unfunded Lending Commitments	(8)	(22)	1	-	4	(8)	45	NM	(29)	41	NM
Credit Reserve Build / (Release)	(177)	(232)	(27)	(190)	(394)	(56)	32	NM	(436)	(418)	4%
Provision for Benefits & Claims					· -	-	-	-			-
Provision for Credit Losses and for Benefits and Claims	(82)	(211)	264	(53)	(180)	86	164	(38%)	(29)	70	NM
Income from Continuing Operations before Taxes	5,936	3,541	3,034	1,160	3,636	2,777	4,248	40%	12,511	10,661	(15%)
Income Taxes	1,818	932	723	26	1,077	710	1,214	68%	3,473	3,001	(14%)
Income from Continuing Operations	4,118	2,609	2,311	1,134	2,559	2,067	3,034	31%	9,038	7,660	(15%)
Net Income Attributable to Minority Interests	26	20	34	51	13	9	5	(85%)	80	27	(66%)
Net Income	\$ 4,092	\$ 2,589	\$ 2,277	\$ 1,083	\$ 2,546	\$ 2,058	\$ 3,029	33%	\$ 8,958	\$ 7,633	(15%)
Average Assets (in billions of dollars) Return on Assets	\$ 926 1.79%	\$ 946 1.10%	\$ 943 0.96%	\$ 977 0.44%	\$ 998 1.03%	\$ 1,044 0.79%	\$ 1,043 1.15%	11%	\$ 938 1.28%	\$ 1,028 0.99%	10%
Revenue by Region											
North America EMEA Latin America Asia	\$ 4,193 3,350 960 1,953	\$ 3,263 2,611 924 1,675	\$ 2,824 2,570 1,032 1,718	\$ 1,598 1,674 1,147 1,694	\$ 2,937 2,898 1,002 1,743	\$ 2,734 2,540 1,117 1,764	\$ 3,065 3,192 961 2,219	9% 24% (7%) 29%	\$ 10,280 8,531 2,916 5,346	\$ 8,736 8,630 3,080 5,726	(15%) 1% 6% 7%
Total	\$ 10,456	\$ 8,473	\$ 8,144	\$ 6,113	\$ 8,580	\$ 8,155	\$ 9,437	16%	\$ 27,073	\$ 26,172	(3%)
Income from Continuing Operations by Region											
North America EMEA Latin America Asia	\$ 1,583 1,323 422 790	\$ 973 675 361 600	\$ 557 805 451 498	\$ (119) 227 521 505	\$ 572 1,044 448 495	\$ 474 632 458 503	\$ 787 1,026 377 844	41% 27% (16%) 69%	\$ 3,113 2,803 1,234 1,888	\$ 1,833 2,702 1,283 1,842	(41%) (4%) 4% (2%)
Total	\$ 4,118	\$ 2,609	\$ 2,311	\$ 1,134	\$ 2,559	\$ 2,067	\$ 3,034	31%	\$ 9,038	\$ 7,660	(15%)
Average Loans by Region (in billions)											
North America	\$ 68	68	66	66	\$ 66	\$ 68	70	6%	\$ 68	\$ 68	-
EMEA Latin America	37 23	37 22	38 23	40 24	42 25	48 29	48 30	26% 30%	37 23	46 28	24% 22%
Asia	30	35	23 38	42	45	49	50 54	42%	23 34	26 49	44%
Total	\$ 158	\$ 162	\$ 165	\$ 172	\$ 178	\$ 194	\$ 202	22%	\$ 162	\$ 191	18%

NM Not meaningful

CITICORP INSTITUTIONAL CLIENTS GROUP SECURITIES AND BANKING



(In millions of dollars)

	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$ 2,503 5,508	\$ 2,515 3,447	\$ 2,301 3,300	\$ 2,404 1,137	\$ 2,287 3,733	\$ 2,270 3,211	\$ 2,347 4,376	2% 33%	\$ 7,319 12,255	\$ 6,904 11,320	(6%) (8%)
Total Revenues, Net of Interest Expense	8,011	5,962	5,601	3,541	6,020	5,481	6,723	20%	19,574	18,224	(7%)
Total Operating Expenses	3,439	3,962	3,610	3,682	3,805	3,901	3,582	(1%)	11,011	11,288	3%
Net Credit Losses	102	42	289	134	203	151	70	(76%)	433	424	(2%)
Provision for Unfunded Lending Commitments	(8)	(22)	1	-	4	(8)	54	NM	(29)	50	NM
Credit Reserve Build / (Release)	(158)	(199)	(11)	(194)	(394)	(83)	50	NM	(368)	(427)	(16%)
Provision for Benefits & Claims						-	-	-			-
Provision for Loan Losses and for Benefits and Claims	(64)	(179)	279	(60)	(187)	60	174	(38%)	36	47	31%
Income (loss) from Continuing Operations before Taxes	4,636	2,179	1,712	(81)	2,402	1,520	2,967	73%	8,527	6,889	(19%)
Income Taxes (benefits)	1,457	501	327	(338)	694	331	830	NM	2,285	1,855	(19%)
Income from Continuing Operations	3,179	1,678	1,385	257	1,708	1,189	2,137	54%	6,242	5,034	(19%)
Net Income Attributable to Minority Interests	21	15	29	45	9	4		(100%)	65	13	(80%)
Net Income	\$ 3,158	\$ 1,663	\$ 1,356	\$ 212	\$ 1,699	\$ 1,185	\$ 2,137	58%	\$ 6,177	\$ 5,021	(19%)
Average Assets (in billions of dollars) Return on Assets	827 1.55%	846 0.79%	834 0.65%	857 0.10%	874 0.79%	913 0.52%	910 0.93%	9%	835 0.99%	899 0.75%	8%
Revenue Details:											
Investment Banking:											
Advisory	\$ 198	\$ 88	\$ 237	\$ 197	\$ 143	\$ 198	\$ 184	(22%)	\$ 523	\$ 525	-
Equity Underwriting	224	157	152	404	204	272	106	(30%)	533	582	9%
Debt Underwriting	635	429	541	566	504	615	446	(18%)	1,605	1,565	(2%)
Total Investment Banking	1,057	674	930	1,167	851	1,085	736	(21%)	2,661	2,672	-
Lending	250	530	(11)	193	252	356	1,030	NM	769	1,638	NM
Equity Markets	1,213	652	1,040	596	1,070	812	634	(39%)	2,905	2,516	(13%)
Fixed Income Markets	5,380	3,715	3,501	1,481	3,795	3,033	3,802	9%	12,596	10,630	(16%)
Private Bank	494	512	497	501	515	555	557	12%	1,503	1,627	8%
Other Securities and Banking	(383)	(121)	(356)	(397)	(463)	(360)	(36)	90%	(860)	(859)	-
Total Securities and Banking Revenues	\$ 8,011	\$ 5,962	\$ 5,601	\$ 3,541	\$ 6,020	\$ 5,481	\$ 6,723	20%	\$ 19,574	\$ 18,224	(7%)
Credit Valuation Adjustment (CVA) {included in lines above}	285	255	99	(1,038)	(229)	147	1,888	NM	639	1,806	NM
Total Revenues Excluding CVA	\$ 7,726	\$ 5,707	\$ 5,502	\$ 4,579	\$ 6,249	\$ 5,334	\$ 4,835	(12%)	\$ 18,935	\$ 16,418	(13%)

CITICORP INSTITUTIONAL CLIENTS GROUP TRANSACTION SERVICES



(In millions of dollars)

(III IIIIIIIOIIS OI GOIIAIS)	1Q 2010	2Q 2010		3Q 2010	4Q 2010		1Q 2011	20°		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	N	Nine Months 2010	M	Nine onths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue	\$ 1,393	\$ 1,40			\$ 1,440	\$	1,438		,479	\$ 1,499	4%	\$	4,238	\$	4,416	4%
Non-Interest Revenue	1,052	1,10)5	1,104	1,132		1,122	1	,195	1,215	10%		3,261		3,532	8%
Total Revenues, Net of Interest Expense	2,445	2,51	1	2,543	2,572		2,560	2	2,674	2,714	7%		7,499		7,948	6%
Total Operating Expenses	1,163	1,18	31	1,236	1,324		1,319	1	,391	1,443	17%		3,580		4,153	16%
Net Credit Losses	1		1	1	3		7		(1)	17	NM		3		23	NM
Provision for Unfunded Lending Commitments	-		-	-	-		-		-	(9)	-		-		(9)	-
Credit Reserve Build / (Release)	(19)	(3	33)	(16)	4		-		27	(18)	(13%)		(68)		9	NM
Provision for Benefits & Claims											-					-
Provision for Credit Losses and for Benefits and Claims	(18)	(;	32)	(15)	7		7		26	(10)	33%		(65)		23	NM
Income from Continuing Operations before Taxes	1,300	1,36	62	1,322	1,241		1,234	1	,257	1,281	(3%)		3,984		3,772	(5%)
Income Taxes	361	43	31	396	364		383		379	384	(3%)		1,188		1,146	(4%)
Income from Continuing Operations	939	93	31	926	877		851		878	897	(3%)		2,796		2,626	(6%)
Net Income Attributable to Minority Interests	5		5	5	6		4		5	5	-		15		14	(7%)
Net Income	\$ 934	\$ 92	26 5	921	\$ 871	\$	847	\$	873	\$ 892	(3%)	\$	2,781	\$	2,612	(6%)
Average Assets (in billions of dollars) Return on Assets	\$ 99 3.83%	\$ 10 3.7		3.35%	\$ 120 2.88%	\$	124 2.77%	\$ 2	131 2.67%	\$ 133 2.66%	22%	\$	103 3.61%	\$	129 2.71%	25%
Revenue Details																
Treasury and Trade Solutions Securities and Fund Services	\$ 1,789 656	\$ 1,8°		5 1,854 689	\$ 1,841 731	\$	1,843 717	\$ 1	,933 741	\$ 1,950 764	5% 11%		5,457 2,042		5,726 2,222	5% 9%
Total	\$ 2,445	\$ 2,5	1 \$	2,543	\$ 2,572	\$	2,560	\$ 2	2,674	\$ 2,714	7%	\$	7,499	\$	7,948	6%
Average Deposits and Other Customer Liability Balances (in billions)																
North America	\$ 72		74	81	78	\$	79		85	91	12%	\$	75	\$	86	15%
EMEA Latin America	106 26	10)6 25	111 26	116 29		118 32		119 33	115 34	4% 31%		108 26		117 33	8% 27%
Asia	115	1		122	130	_	126		128	125	2%		117		126	8%
Total	\$ 319	\$ 32	20 \$	340	\$ 353	\$	355	\$	365	\$ 365	7%	\$	326	\$	362	11%
EOP Assets Under Custody (in trillions of dollars)	\$ 11.8	\$ 11	.3 \$	5 12.4	\$ 12.6	\$	13.0	\$	13.5	\$ 12.5	1%					

NM Not meaningful

CITICORP

North America

(In millions of dollars)



		1Q 2010		2Q 2010	 3Q 2010		4Q 2010		1Q 2011		2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)		Nine Months 2010	N	Nine Ionths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue	\$	4,484	\$	4,305	\$ 3,962	\$	4,007	\$	3,855	\$	3,711	\$ 3,773	(5%)	\$	12,751	\$	11,339	(11%)
Non-Interest Revenue		3,509	-	2,652	 2,603		1,146	-	2,417		2,390	2,710	4%		8,764		7,517	(14%)
Total Revenues, Net of Interest Expense		7,993		6,957	6,565		5,153		6,272		6,101	6,483	(1%)		21,515		18,856	(12%)
Total Operating Expenses		3,462		3,596	3,351		3,561		3,774		3,878	3,724	11%		10,409		11,376	9%
Net Credit Losses		2,231		2,144	2,240		1,841		1,595		1,424	1,195	(47%)		6,615		4,214	(36%)
Credit Reserve Build / (Release)		(25)		(72)	215		(478)		(722)		(748)	(569)	NM		118		(2,039)	NM
Provision Unfunded Lending Commitments		(1)		(20)	(5)		1		9		-	58	NM		(26)		67	NM
Provision for Benefits & Claims		8	-	5	 6		5	-	6		4	7	17%		19		17	(11%)
Provision for Credit Losses and for Benefits and Claims		2,213		2,057	 2,456		1,369		888		680	691	(72%)		6,726		2,259	(66%)
Income from Continuing Operations before Taxes		2,318		1,304	758		223		1,610		1,543	2,068	NM		4,380		5,221	19%
Income Taxes		718		278	 24		(61)		488		383	589	NM		1,020		1,460	43%
Income from Continuing Operations		1,600		1,026	734		284		1,122		1,160	1,479	NM		3,360		3,761	12%
Net Income (loss) Attributable to Minority Interests		5		1	 14		33		(8)		(7)	(17)	NM		20		(32)	NM
Net Income	\$	1,595	\$	1,025	\$ 720	\$	251	\$	1,130	\$	1,167	\$ 1,496	NM	\$	3,340	\$	3,793	14%
Average Assets (in billions of dollars) Return on Assets	\$	544 1.19%	\$	551 0.75%	\$ 519 0.55%	\$	527 0.19%	\$	545 0.84%	\$	551 0.85%	\$ 545 1.09%	5%	\$	538 0.83%	\$	547 0.93%	2%
Revenue by Business																		
Retail Banking	\$	1,279	\$	1,324	\$ 1,373	\$	1,349	\$	1,188	\$	1,250	\$ 1,282	(7%)	\$	3,976	\$	3,720	(6%)
Citi-Branded Cards		2,521		2,370	2,368		2,206		2,147		2,117	2,136	(10%)		7,259		6,400	(12%)
Regional Consumer Banking	-	3,800		3,694	3,741		3,555		3,335		3,367	3,418	(9%)		11,235		10,120	(10%)
Securities and Banking		3,553		2,628	2,203		1,009		2,328		2,125	2,445	11%		8,384		6,898	(18%)
Transaction Services		640		635	 621		589		609		609	620	-		1,896		1,838	(3%)
Total Revenues	\$	7,993	\$	6,957	\$ 6,565		5,153	\$	6,272	\$	6,101	\$ 6,483	(1%)	\$	21,515	\$	18,856	(12%)
Income (loss) from Continuing Operations by Business																		
Retail Banking	\$	167	\$	207	\$ 205	\$	183	\$	90	\$	102	\$ 126	(39%)	\$	579	\$	318	(45%)
Citi-Branded Cards		(150)		(154)	 (28)		220		460		584	566	NM		(332)		1,610	NM
Regional Consumer Banking		17		53	 177		403		550		686	692	NM		247		1,928	NM
Securities and Banking		1,423		816	430		(204)		458		337	666	55%		2,669		1,461	(45%)
Transaction Services	_	160	_	157	 127	_	85	_	114	_	137	121	(5%)	_	444		372	(16%)
Total	\$	1,600	\$	1,026	\$ 734	\$	284	\$	1,122	\$	1,160	\$ 1,479	NM	\$	3,360	\$	3,761	12%

CITICORP

EMEA

(In millions of dollars)



	_	1Q 2010		2Q 2010		3Q 2010		4Q 2010		1Q 2011		2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	<u> </u>	Nine Months 2010	M	Nine onths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue	\$	1,174	\$	1,203	\$	1,215	\$	1,210	\$	1,168	\$	1,073	\$ 1,168	(4%)	\$	3,592	\$	3,409	(5%)
Non-Interest Revenue		2,579		1,782		1,702		843		2,126		1,855	2,387	40%		6,063		6,368	5%
Total Revenues, Net of Interest Expense		3,753		2,985		2,917		2,053		3,294		2,928	3,555	22%		9,655		9,777	1%
Total Operating Expenses		1,788		2,058		1,821		1,849		1,891		2,006	1,966	8%		5,667		5,863	3%
Net Credit Losses		116		94		82		124		92		72	86	5%		292		250	(14%)
Credit Reserve Build / (Release)		(174)		(165)		(150)		(45)		(274)		(105)	(30)	80%		(489)		(409)	16%
Provision Unfunded Lending Commitments		(6)		(5)		6		(1)		(5)		(5)	(4)	NM		(5)		(14)	NM
Provision for Benefits & Claims														-					-
Provision for Credit Losses and for Benefits and Claims		(64)		(76)		(62)		78		(187)		(38)	52	NM		(202)		(173)	14%
Income from Continuing Operations before Taxes		2,029		1,003		1,158		126		1,590		960	1,537	33%		4,190		4,087	(2%)
Income Taxes		682		280		336		(103)		498		300	502	49%		1,298		1,300	-
Income from Continuing Operations		1,347		723		822		229		1,092		660	1,035	26%		2,892		2,787	(4%)
Net Income Attributable to Minority Interests		20		17		17		17		21		17	22	29%		54		60	11%
Net Income	\$	1,327	\$	706	\$	805	\$	212	\$	1,071	\$	643	\$ 1,013	26%	\$	2,838	\$	2,727	(4%)
Average Assets (in billions of dollars)	\$	241	\$	241	\$	259	\$	269	\$	263	\$	297	\$ 310	20%	\$	247	\$	290	17%
Return on Assets		2.23%		1.18%		1.23%		0.31%		1.65%		0.87%	1.30%			1.54%		1.26%	
Revenue by Business																			
Retail Banking	\$	220	\$	203	\$	184	\$	215	\$	217	\$	212	\$ 199	8%	\$	607	\$	628	3%
Citi-Branded Cards		183		171		163		164		179		176	164	1%		517		519	-
Regional Consumer Banking		403		374		347		379		396		388	363	5%	\$	1,124	\$	1,147	2%
Securities and Banking Transaction Services		2,517 833		1,763 848		1,735 835		834 840		2,061 837		1,642 898	2,299 893	33% 7%		6,015 2,516		6,002 2,628	- 4%
Total	\$	3,753	\$	2,985	\$	2,917	\$	2,053	\$	3,294	\$	2,928	\$ 3,555	22%	\$	9,655	\$	9,777	1%
Income (loss) from Continuing Operations by Business																			
Retail Banking	\$	(9)	\$	6	\$	(24)	\$	(27)	\$	3	\$	(17)	\$ (21)	13%	\$	(27)	\$	(35)	(30%)
Citi-Branded Cards	•	33	,	42	•	41	*	29	•	45	•	45	30	(27%)	•	116	•	120	3%
Regional Consumer Banking	-	24		48		17		2		48		28	9	(47%)	\$	89	\$	85	(4%)
Securities and Banking		1,020		355		499		(69)		766		343	737	48%		1,874		1,846	(1%)
Transaction Services		303		320	ф.	306		296		278		289	289	(6%)	Ф.	929	Ф.	856	(8%)
Total	<u> </u>	1,347	\$	723	\$	822	\$	229	\$	1,092	\$	660	\$ 1,035	26%	\$	2,892	\$	2,787	(4%)

NM Not meaningful

CITICORP LATIN AMERICA



(In millions of dollars)

		1Q 2010	2Q 2010		3Q 2010	4Q 2010		1Q 2011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	N	Nine Ionths 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$	2,189 838	\$ 2,176 856	\$	2,248 1,007	\$ 2,395 1,039	\$	2,357 942	\$	2,478 1,051	\$	2,412 969	7% (4%)	\$	6,613 2,701	\$ 7,247 2,962	10% 10%
Total Revenues, Net of Interest Expense Total Operating Expenses		3,027 1,525	3,032 1,673		3,255 1,692	3,434 1,834		3,299 1,787		3,529 1,921		3,381 1,921	4% 14%		9,314 4,890	10,209 5,629	10% 15%
Net Credit Losses Credit Reserve Build / (Release)		511 (153)	471 (256)		452 (353)	462 (156)		411 (239)		423 (13)		413 31	(9%) NM		1,434 (762)	1,247 (221)	(13%) 71%
Provision Unfunded Lending Commitments Provision for Benefits & Claims		- 36	 - 22		- 32	 - 37		- 38		- 22		(9) 38	-		- 90	(9) 98	- 9%
Provision for Credit Losses and for Benefits and Claims Income from Continuing Operations before Taxes		394	 237 1,122	_	131 1,432	 343 1,257		210 1,302		432 1,176	_	473 987	NM (31%)		762 3,662	 1,115 3,465	46% (5%)
Income Taxes		1,108 321	 295		449	 310		376		316		266	(41%)		1,065	 958	(10%)
Income from Continuing Operations Net Income (loss) Attributable to Minority Interests Net Income	<u> </u>	787 (5) 792	\$ 827 1 826		983 (2) 985	\$ 947	<u> </u>	926 (3) 929	<u> </u>	860 1 859		721 - 721	(27%) - (27%)		2,597 (6) 2,603	 2,507 (2) 2,509	(3%) 67% (4%)
Average Assets (in billions of dollars) Return on Assets	\$	146 2.20%	\$ 149 2.22%	\$	150 2.61%	\$ 159 2.36%	\$	171 2.20%	\$	177 1.95%	\$		13%	\$	148 2.35%	\$ 172 1.95%	16%
Revenue by Business Retail Banking Citi-Branded Cards	\$	1,187 880	\$ 1,227 881	\$	1,290 933	\$ 1,330 957	\$	1,336 961	\$	1,402 1,010	\$	1,397 1,023	8% 10%	\$	3,704 2,694	\$ 4,135 2,994	12% 11%
Regional Consumer Banking Securities and Banking Transaction Services		2,067 611 349	2,108 561 363		2,223 643 389	2,287 732 415		2,297 586 416		2,412 681 436		2,420 519 442	9% (19%) 14%	\$	6,398 1,815 1,101	\$ 7,129 1,786 1,294	11% (2%) 18%
Total	\$	3,027	\$ 3,032	\$	3,255	\$ 3,434	\$	3,299	\$	3,529	\$	3,381	4%	\$	9,314	\$ 10,209	10%
Income from Continuing Operations by Business																	
Retail Banking Citi-Branded Cards	\$	232 133	\$ 250 216	\$	251 281	\$ 205 221	\$	299 179	\$	242 160	\$	173 171	(31%) (39%)	\$	733 630	\$ 714 510	(3%) (19%)
Regional Consumer Banking Securities and Banking Transaction Services		365 266 156	 466 204 157		532 277 174	426 344 177		478 274 174		402 297 161		344 208 169	(35%) (25%) (3%)	\$	1,363 747 487	\$ 1,224 779 504	(10%) 4% 3%
Total	\$	787	\$ 827	\$	983	\$ 947	\$	926	\$	860	\$	721	(27%)	\$	2,597	\$ 2,507	(3%)

CITICORP

ASIA

(In millions of dollars)



		1Q 2010	 2Q 2010		3Q 2010		4Q 2010	1Q 2011	 2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	N	Nine Ionths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$	1,953 1,796	\$ 1,996 1,519	\$	1,990 1,562	\$	2,078 1,542	\$ 2,081 1,558	\$ 2,284 1,506	2,310 1,976	16% 27%	\$ 5,939 4,877	\$	6,675 5,040	12% 3%
Total Revenues, Net of Interest Expense Total Operating Expenses		3,749 1,820	3,515 1,849		3,552 2,067		3,620 2,198	3,639 2,149	3,790 2,257	4,286 2,167	21% 5%	10,816 5,736		11,715 6,573	8% 15%
Net Credit Losses Credit Reserve Build / (Release)		284 (8)	256 (146)		246 (139)		235 (62)	220 (23)	234 (43)	239 (62)	(3%) 55%	786 (293)		693 (128)	(12%) 56%
Provision for Unfunded Lending Commitments Provision for Benefits & Claims		- -	 (1)		-		- -	 - -	 -	 -	-	 (1)		-	100%
Provision for Credit Losses and for Benefits and Claims		276	 109		107		173	 197	 191	 177	65%	 492		565	15%
Income from Continuing Operations before Taxes Income Taxes		1,653 298	 1,557 394	_	1,378 384	_	1,249 237	 1,293 338	 1,342 354	 1,942 531	41% 38%	 4,588 1,076		4,577 1,223	- 14%
Income from Continuing Operations Net Income Attributable to Minority Interests		1,355	 1,163 1		994 1		1,012	955 1	 988 1	 1,411 1	42% -	 3,512		3,354	(4%) -
Net Income	<u>\$</u>	1,354	\$ 1,162	\$	993	\$		\$ 954	\$ 987	1,410	42%	\$ 3,509	\$	3,351	(5%)
Average Assets (in billions of dollars) Return on Assets	\$	302 1.82%	\$ 309 1.51%	\$	324 1.22%	\$	339 1.18%	\$ 344 1.12%	\$ 356 1.11%	\$ 357 1.57%	10%	\$ 312 1.50%	\$	352 1.27%	13%
Revenue by Business Retail Banking Citi-Branded Cards	\$	1,112 684	\$ 1,147 693	\$	1,142 692	\$	1,185 741	\$ 1,148 748	\$ 1,235 791	\$ 1,255 812	10% 17%	\$ 3,401 2,069	\$	3,638 2,351	7% 14%
Regional Consumer Banking Securities and Banking Transaction Services		1,796 1,330 623	1,840 1,010 665		1,834 1,020 698		1,926 966 728	1,896 1,045 698	 2,026 1,033 731	2,067 1,460 759	13% 43% 9%	\$ 5,470 3,360 1,986	\$	5,989 3,538 2,188	9% 5% 10%
Total	\$	3,749	\$ 3,515	\$	3,552	\$	3,620	\$ 3,639	\$ 3,790	\$ 4,286	21%	\$ 10,816	\$	11,715	8%
Income from Continuing Operations by Business															
Retail Banking Citi-Branded Cards	\$	409 156	\$ 371 192	\$	323 173	\$	333 174	\$ 280 180	\$ 306 179	\$ 356 211	10% 22%	\$ 1,103 521	\$	942 570	(15%) 9%
Regional Consumer Banking Securities and Banking Transaction Services		565 470 320	 563 303 297		496 179 319		507 186 319	 460 210 285	 485 212 291	 567 526 318	14% NM -	\$ 1,624 952 936	\$	1,512 948 894	(7%) - (4%)
Total	\$	1,355	\$ 1,163	\$	994	\$	1,012	\$ 955	\$ 988	\$ 1,411	42%	\$ 3,512	\$	3,354	(4%)

CITI HOLDINGS

STATEMENT OF INCOME AND BALANCE SHEET DATA

(In millions of dollars)



	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Revenues											
Net interest revenue	\$ 4,375	\$ 3,971	\$ 3,519	\$ 2,908	\$ 2,630	\$ 2,652	\$ 2,473	(30%)	11,865	7,755	(35%)
Non-interest revenue	2,175	948	334	1,057	653	1,359	353	6%	3,457	2,365	(32%)
Total revenues, net of interest expense	6,550	4,919	3,853	3,965	3,283	4,011	2,826	(27%)	15,322	10,120	(34%)
Provisions for Credit Losses and for Benefits and Claims											
Net Credit Losses	5,241	4,998	4,640	4,191	3,950	2,995	2,581	(44%)	14,879	9,526	(36%)
Credit Reserve Build / (Release)	340	(800)	(1,567)	(1,473)	(2,112)	(1,057)	(835)	47%	(2,027)	(4,004)	(98%)
Provision for loan losses	5,581	4,198	3,073	2,718	1,838	1,938	1,746	(43%)	12,852	5,522	(57%)
Provision for Benefits & Claims	243	185	189	196	216	193	215	14%	617	624	`1% [′]
Provision for unfunded lending commitments	(26)	(45)	26	(37)	21	(8)	(3)	NM	(45)	10	NM
Total provisions for credit losses and for benefits and claims	5,798	4,338	3,288	2,877	2,075	2,123	1,958	(40%)	13,424	6,156	(54%)
Total operating expenses	2,573	2,435	2,228	2,379	2,019	2,204	2,104	(6%)	7,236	6,327	(13%)
Income (Loss) from Continuing Operations before											
Income Taxes	(1,821)	(1,854)	(1,663)	(1,291)	(811)	(316)	(1,236)	26%	(5,338)	(2,363)	56%
Provision (benefits) for income taxes	(946)	(650)	(597)	(380)	(264)	(148)	(441)	26%	(2,193)	(853)	61%
Income (Loss) from Continuing Operations	(875)	(1,204)	(1,066)	(911)	(547)	(168)	(795)	25%	(3,145)	(1,510)	52%
Net Income (Loss) attributable to noncontrolling Minority Interests (Minority Interest)	11	8	80	108	61	50	7	(91%)	99	118_	19%
Citi Holding's Net Income (Loss)	\$ (886)	\$ (1,212)	\$ (1,146)	\$ (1,019)	\$ (608)	\$ (218)	\$ (802)	30%	\$ (3,244)	\$ (1,628)	50%
Balance Sheet Data (in billions):											
Total EOP Assets	\$ 503	\$ 465	\$ 421	\$ 359	\$ 337	\$ 308	\$ 289	(31%)			
Total EOP Deposits	\$ 86	\$ 82	\$ 82	\$ 79	\$ 77	\$ 73	\$ 71	(14%)			

NM Not meaningful

CITI HOLDINGS BROKERAGE AND ASSET MANAGEMENT



(In millions of dollars)

	1Q 2010	2Q 2010	 3Q 2010	 4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	N	Nine Ionths 2010	Me	Nine onths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$ (65) 405	\$ (71) 212	\$ (87) 79	\$ (54) 190	\$ (46) 183	\$ (44) 91	\$ (42) 97	52% 23%	\$	(223) 696	\$	(132) 371	41% (47%)
Total Revenues, Net of Interest Expense Total Operating Expenses	340 273	141 267	(8) 231	136 216	137 174	47 230	55 145	NM (37%)		473 771		239 549	(49%) (29%)
Net Credit Losses Credit Reserve Build / (Release)	11 (7)	1 (3)	2 (4)	3 (4)	1 (1)	(2)	3	50% 100%		14 (14)		4 (3)	(71%) 79%
Provision for Benefits & Claims Provision for Unfunded Lending Commitments	9	9 (6)	9	11	8	9	11 (1)	22% -		27 (6)		28	4% 100%
Provision for Loan Losses and for Benefits and Claims	 13	1	7	 10	8	8	13	86%		21		29	38%
Income (loss) from Continuing Operations before Taxes Income Taxes (benefits)	54 (22)	(127) (33)	(246) (93)	(90) (35)	(45) (35)	(191) (91)	(103) (20)	58% 78%		(319) (148)		(339) (146)	(6%) 1%
Income (loss) from Continuing Operations Net Income (loss) Attributable to Minority Interests	76 (5)	(94)	(153)	(55)	(10)	(100)	 (83)	46% 17%		(171)		(193)	(13%) 25%
Net Income (Loss)	\$ 81	\$ (101)	\$ (159)	\$ (58)	\$ (12)	\$ (101)	\$ (90)	43%	\$	(179)	\$	(203)	(13%)
EOP Assets (in billions of dollars)	\$ 31	\$ 30	\$ 28	\$ 27	\$ 27	\$ 27	\$ 26	(7%)					
EOP Deposits (in billions of dollars)	\$ 59	\$ 57	\$ 57	\$ 58	\$ 58	\$ 55	\$ 54	(5%)					

NM Not meaningful

CITI HOLDINGS LOCAL CONSUMER LENDING



Page 1 (In millions of dollars)

(III TIIIIIIOTIS OI GOIIAIS)		1Q 2010		2Q 2010		3Q 2010		4Q 2010		1Q 2011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)		Nine Months 2010	N	Nine Ionths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue	\$	4,020	\$	3,688	\$	3,383	\$	2,740	\$	2,617	\$	2,831	\$	2,750	(19%)	\$	11,091	\$	8,198	(26%)
Non-Interest Revenue		650		518		164		663		536		118	-	248	51%		1,332		902	(32%)
Total Revenues, Net of Interest Expense		4,670		4,206		3,547		3,403		3,153		2,949		2,998	(15%) 1%		12,423		9,100	(27%)
Total Operating Expenses		2,165		2,039		1,876		1,977		1,763		1,879		1,898			6,080		5,540	(9%)
Net Credit Losses		4,938		4,535		3,949		3,618		3,279		2,776		2,376	(40%)		13,422		8,431	(37%)
Credit Reserve Build / (Release) Provision for Benefits & Claims		386 234		(421) 176		(953) 180		(783) 185		(1,110) 208		(664) 184		(558)	41% 13%		(988) 590		(2,332) 596	NM 1%
Provision for Unfunded Lending Commitments		234		-		100		100		200		104		204	-		590		596	170
-												2.206					13,024	-	C COF	
Provision for Loan Losses and for Benefits and Claims		5,558		4,290		3,176		3,020		2,377		2,296		2,022	(36%)			-	6,695	(49%)
Income (loss) from Continuing Operations before Taxes		(3,053)		(2,123)		(1,505)		(1,594)		(987)		(1,226)		(922)	39%		(6,681)		(3,135)	53%
Income Taxes (benefits)		(1,224)		(897)		(675)		(491)		(388)		(480)		(337)	50%		(2,796)		(1,205)	57%
Income (loss) from Continuing Operations Net Income (loss) Attributable to Minority Interests		(1,829)		(1, 226)		(830)		(1,103) 1		(599)		(746)		(585)	30%		(3,885) 7		(1,930)	50% (100%)
Net Income (Loss)	\$	(1,829)	\$	(1,233)	\$	(830)	\$	(1,104)	\$	(599)	\$	(746)	\$	(585)	30%	\$	(3,892)	\$	(1,930)	50%
Average Assets (in billions of dollars)	\$	355	\$	333	\$	317	\$	291	\$	246	\$	233	\$	225	(29%)	\$	335	\$	235	(30%)
EOP Assets (in billions of dollars)	\$	346	\$	323	\$	298	\$	252	\$	237	\$	228	\$	218	(27%)	Ψ	333	Ψ	200	(3070)
EOP Assets (iii billions of dollars)	Ф	340	Ф	323	Ф	290	Φ	252	Ф	231	Ф	220	Φ	210	(2170)					
Net Credit Losses as a % of Average Loans		6.30%		6.03%		6.31%		6.21%		6.15%		5.43%		4.85%						
Revenue by Business																				
International	\$	335	\$	444	\$	500	\$	231	\$	115	\$	394	\$	215	(57%)	\$	1,279	\$	724	(43%)
Retail Partner Cards North America (ex Cards)		2,206 2,129		2,113 1,649		2,060 987		1,787 1,385		1,741 1,297		1,700 855		1,790 993	(13%) 1%		6,379 4,765		5,231 3,145	(18%) (34%)
,													_							,
Total Revenues	\$	4,670	\$	4,206	\$	3,547	\$	3,403	\$	3,153	\$	2,949	\$	2,998	(15%)	\$	12,423	\$	9,100	(27%)
Net Credit Losses by Business																				
International	\$	612	\$	495	\$	444	\$	376	\$	341	\$	286	\$	237	(47%)	\$	1,551	\$	864	(44%)
Retail Partner Cards		1,932		1,775		1,505		1,352		1,111		956		784	(48%)		5,212		2,851	(45%)
North America (ex Cards)		2,394		2,265		2,000		1,890		1,827		1,534		1,355	(32%)		6,659		4,716	(29%)
Total Net Credit Losses	\$	4,938	\$	4,535	\$	3,949	\$	3,618	\$	3,279	\$	2,776	\$	2,376	(40%)	\$	13,422	\$	8,431	(37%)
Income (Loss) from Continuing Operations by Business																				
International	\$	(557)	\$	(186)	\$	(115)	\$	(281)	\$	(332)	\$	(135)	\$	(160)	(39%)	\$	(858)	\$	(627)	27%
Retail Partner Cards		(259)		102		381		87		426		490		476	25%		224		1,392	NM
North America (ex Cards)		(1,013)		(1,142)		(1,096)		(909)		(693)		(1,101)		(901)	18%		(3,251)		(2,695)	17%
Total Income (Loss) from Continuing Operations	\$	(1,829)	\$	(1,226)	\$	(830)	\$	(1,103)	\$	(599)	\$	(746)	\$	(585)	30%	\$	(3,885)	\$	(1,930)	50%
					_		_		_		_	`				_				

CITI HOLDINGS

LOCAL CONSUMER LENDING - Page 2

(In millions of dollars, except branches)



(In millions of dollars, except branches)															2044
		1Q 2010		2Q 2010	_	3Q 2010		4Q 2010		1Q 2011		2Q 2011	_	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
International Key Indicators															
Branches		539		537		537		506		503		503		413	(23%)
Average Loans (in billions) (1)	\$	30.0	\$	26.1	\$	25.0	\$	23.6	\$	18.9	\$	17.9	\$	15.9	(36%)
EOP Loans (1):															
Real Estate Lending	\$	7.8	\$	7.0	\$	7.0	\$	6.6	\$	6.5	\$	5.4	\$	5.3	(24%)
Cards		7.0		6.2		6.5		6.2		3.5		3.6		3.3	(49%)
Commercial Markets		1.1		0.9		1.0		0.9		0.8		0.8		0.6	(40%)
Personal and Other		11.8		10.5		10.2		8.2		7.3		6.8		5.6	(45%)
EOP Loans (in billions of dollars)	\$	27.7	\$	24.6	\$	24.7	\$	21.9	\$	18.1	\$	16.6	\$	14.8	(40%)
Net Interest Revenue	\$	465	\$	390	\$	396	\$	144	\$	20	\$	291	\$	186	(53%)
As a % of Average Loans	,	6.29%	·	5.99%	,	6.28%	•	2.42%	,	0.43%	,	6.52%	,	4.64%	(,
Net Credit Losses	\$	612	\$	495	\$	444	\$	376	\$	341	\$	286	\$	237	(47%)
As a % of Average Loans	Ψ	8.27%	Ψ	7.61%	Ψ	7.05%	Ψ	6.32%	Ψ	7.32%	Ψ	6.41%	Ψ	5.91%	(47 70)
Loans 90+ Days Past Due	\$	953	\$	724	\$	713	\$	657	\$	571	\$	530	\$	480	(33%)
As a % of EOP Loans		3.44%		2.94%		2.89%		3.00%		3.15%		3.19%		3.24%	
Loans 30-89 Days Past Due	\$	1,059	\$	939	\$	978	\$	848	\$	815	\$	726	\$	677	(31%)
As a % of EOP Loans		3.82%	·	3.82%	·	3.96%		3.87%	·	4.50%		4.37%	·	4.57%	,
North America Key Indicators - Retail Partner Cards (1)															
EOP Open Accounts (in millions)		95.1		92.4		90.8		89.1		86.5		85.8		84.5	(7%)
Purchase Sales (in billions)	\$	18.7	\$	21.4	\$	20.1	\$	21.9	\$	16.3	\$	19.6	\$	18.8	(6%)
· aronado carso (zeno)	*		•		Ψ		Ψ		Ψ		Ψ		*		(070)
Average Loans (in billions) (1)	\$	57.1	\$	53.1	\$	48.8	\$	45.8	\$	43.8	\$	41.8	\$	41.4	(15%)
EOP Loans (in billions) (1)	\$	54.5	\$	50.2	\$	46.0	\$	46.4	\$	41.3	\$	41.9	\$	41.1	(11%)
Average Yield (2)		18.27%		18.31%		18.53%		17.78%		18.11%		18.09%		18.27%	
Net Interest Revenue (3)	\$	2,044	\$	1,989	\$	1,878	\$	1,664	\$	1,651	\$	1,663	\$	1,749	(7%)
As a % of Avg. Loans		14.52%		15.02%		15.27%		14.41%		15.29%		15.96%		16.76%	
Net Credit Losses	\$	1,932	\$	1,775	\$	1,505	\$	1,352	\$	1,111	\$	956	\$	784	(48%)
As a % of Avg. Loans	Ψ	13.72%	Ψ	13.41%	Ψ	12.24%	Ψ	11.71%	Ψ	10.29%	Ψ	9.17%	Ψ	7.51%	(4070)
Net Credit Margin (4)	\$	254	\$	318	\$	536	\$	416	\$	607	\$	722	\$	983	83%
As a % of Avg. Loans	Ψ	1.80%	Ψ	2.40%	Ψ	4.36%	Ψ	3.60%	Ψ	5.62%	Ψ	6.93%	Ψ	9.42%	0070
· ·	•		•		•		•		•		•		•		(460()
Loans 90+ Days Past Due	\$	2,374	\$	1,996	\$	1,739	\$	1,601	\$	1,300	\$	1,059	\$,	(42%)
As a % of EOP Loans		4.36%		3.98%		3.78%		3.45%		3.15%		2.53%		2.47%	
Loans 30-89 Days Past Due	\$	2,316	\$	2,090	\$	1,914	\$	1,685	\$	1,460	\$	1,315	\$	1,329	(31%)
As a % of EOP Loans		4.25%		4.16%		4.16%		3.63%		3.54%		3.14%		3.23%	

⁽¹⁾ Average Loans, EOP Loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

NM Not meaningful

⁽²⁾ Average Yield is gross interest revenue earned divided by average loans.

⁽³⁾ Net Interest Revenue includes certain fees that are recorded as interest revenue.

⁽⁴⁾ Net Credit Margin is Total Revenues, net of Interest Expense, less Net Credit Losses and Policy Benefits and Claims.

CITI HOLDINGS

LOCAL CONSUMER LENDING - Page 3

(In millions of dollars, except branches)



3Q11 vs.

								JUTT VS.
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	3Q10 Increase/
	 2010	 2010	 2010	 2010	 2011	 2011	 2011	(Decrease)
North America Key Indicators (ex Cards) (1)								
Branches	2,250	2,218	1,841	1,837	1,835	1,816	1,794	(3%)
Average Loans (in billions of dollars)	\$ 230.9	\$ 222.5	\$ 174.6	\$ 161.6	\$ 153.6	\$ 145.2	\$ 136.9	(22%)
EOP Loans (in billions of dollars)	\$ 226.7	\$ 211.5	\$ 167.1	\$ 156.6	\$ 147.7	\$ 139.5	\$ 130.7	(22%)
Net Interest Revenue As a % of Avg. Loans	1,511 2.65%	1,309 2.36%	1,109 2.52%	932 2.29%	946 2.50%	877 2.42%	815 2.36%	(27%)
Net Credit Losses As a % of Average Loans	\$ 2,394 4.20%	\$ 2,265 4.08%	\$ 2,000 4.54%	\$ 1,890 4.64%	\$ 1,827 4.82%	\$ 1,534 4.24%	\$ 1,355 3.93%	(32%)
Loans 90+ Days Past Due (2) (3) As a % of EOP Loans	\$ 13,470 6.27%	\$ 11,643 5.84%	\$ 9,362 6.03%	\$ 7,958 5.43%	\$ 6,660 4.83%	\$ 5,493 4.23%	\$ 5,339 4.40%	(43%)
Loans 30-89 Days Past Due (2) (3) As a % of EOP Loans	\$ 8,803 4.10%	\$ 8,112 4.07%	\$ 7,458 4.81%	\$ 6,863 4.68%	\$ 5,294 3.84%	\$ 5,201 4.01%	\$ 5,209 4.29%	(30%)
KEY INDICATORS:								
Residential Real Estate Lending								
Average Loans (in billions of dollars)	\$ 150.4	\$ 145.1	\$ 136.9	\$ 129.2	\$ 123.6	\$ 118.6	\$ 114.0	(17%)
EOP Loans (in billions of dollars)	\$ 147.7	\$ 139.6	\$ 132.5	\$ 125.6	\$ 119.9	\$ 116.0	\$ 110.9	(16%)
Third Party Mortgage Serv Portfolio (EOP, in billions)	\$ 341.4	\$ 327.6	\$ 307.7	\$ 259.9	\$ 244.4	\$ 234.8	\$ 207.2	(33%)
Net Servicing & Gain/(Loss) on Sale	\$ 69.6	\$ 180.7	\$ 80.8	\$ 172.2	\$ 53.4	\$ (20.3)	\$ 86.4	7%
Net Interest Revenue on Loans	\$ 582	\$ 461	\$ 440	\$ 409	\$ 434	\$ 371	\$ 310	(30%)
As a % of Avg. Loans	1.57%	1.27%	1.28%	1.26%	1.42%	1.25%	1.08%	
Net Credit Losses	\$ 1,699	\$ 1,546	\$ 1,381	\$ 1,268	\$ 1,264	\$ 1,088	\$ 979	(29%)
As a % of Avg. Loans	4.58%	4.27%	4.00%	3.89%	4.15%	3.68%	3.41%	
Loans 90+ Days Past Due (2) (3)	\$ 10,938	\$ 9,300	\$ 8,231	\$ 6,860	\$ 5,703	\$ 4,967	\$ 4,836	(41%)
As a % of EOP Loans	8.05%	7.29%	6.83%	5.94%	5.18%	4.67%	4.76%	
Loans 30-89 Days Past Due (2) (3) As a % of EOP Loans	\$ 6,313 4.65%	\$ 5,771 4.52%	\$ 5,769 4.78%	\$ 5,374 4.65%	\$ 4,265 3.87%	\$ 4,344 4.09%	\$ 4,401 4.34%	(24%)

- (1) The third quarter of 2010 reflects the sale of The Student Loan Corporation. This sale is reported as discontinued operations for the third and fourth quarters of 2010 only. Prior periods were not reclassified due to the immateriality of the impact in those periods.
- (2) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios for North America (ex Cards) excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+Days Past Due and (EOP Loans) for each period are: \$5.2 billion (\$9.0 billion), \$5.0 billion (\$9.4 billion), \$5.0 billion (\$9.5 billion), \$5.0 billion (\$8.4 billion), \$4.9 billion), \$4.6 billion (\$8.3 billion) and \$4.5 billion (\$8.1 billion) as of March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) for each period are: \$1.2 billion (\$9.0 billion), \$1.6 billion (\$9.4 billion), \$1.6 billion (\$9.4 billion), \$1.6 billion (\$8.3 billion), \$1.6 billion (\$8.3 billion), \$1.6 billion (\$8.3 billion) and \$1.6 billion (\$8.1 billion) as of March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, respectively.

(3) The March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios for North America (ex Cards) excludes \$2.9 billion, \$2.6 billion, \$2.4 billion, \$1.7 billion, \$1.5 billion, \$1.4 billion and \$1.3 billion, respectively, of Loans that are carried at fair value.

CITI HOLDINGS LOCAL CONSUMER LENDING - Page 4 North America



(In millions of dollars)		1Q		2Q		3Q		4Q		1Q		2Q		3Q	3Q11 vs. 3Q10 Increase/
KEY INDICATORS:		2010		2010		2010		2010		2011		2011		2011	(Decrease)
Personal Loans	•	45.0	•	440	•	40.4	•	40.4	•	40.5	•	44.5	•	44.0	(400()
Average Loans (in billions of dollars)	\$	15.0	\$	14.0	\$	13.4	\$	13.1	\$	12.5	\$	11.5	\$	11.3	(16%)
EOP Loans (in billions of dollars)	\$	14.5	\$	13.6	\$	13.3	\$	12.9	\$	12.2	\$	11.4	\$	11.1	(17%)
Net Interest Revenue on Loans	\$	590	\$	551	\$	534	\$	534	\$	509	\$	518	\$	522	(2%)
As a % of Avg. Loans	•	15.95%		15.79%	_	15.81%	_	16.17%		16.51%	_	18.07%	_	18.33%	(2221)
Net Credit Losses	\$	383	\$	428	\$	363	\$	351	\$	387	\$	313	\$	246	(32%)
As a % of Avg. Loans	_	10.36%	_	12.26%	_	10.75%	_	10.63%	_	12.56%	_	10.92%	_	8.64%	
Loans 90+ Days Past Due	\$	520	\$	437	\$	487	\$	547	\$	449	\$	350	\$	352	(28%)
As a % of EOP Loans		3.59%		3.21%		3.66%		4.24%		3.68%		3.07%		3.17%	
Loans 30-89 Days Past Due	\$	323	\$	343	\$	405	\$	335	\$	244	\$	251	\$	247	(39%)
As a % of EOP Loans		2.23%		2.52%		3.05%		2.60%		2.00%		2.20%		2.23%	
Commercial Real Estate															
Average Loans (in billions of dollars)	\$	10.5	\$	10.1	\$	7.7	\$	4.5	\$	3.3	\$	1.9	\$	1.2	(84%)
EOP Loans (in billions of dollars)	\$	10.3	\$	9.9	\$	5.4	\$	3.4	\$	2.0	\$	1.3	\$	1.1	(80%)
Net Interest Revenue on Loans	\$	33	\$	33	\$	19	\$	8	\$	3	\$	3	\$	4	(79%)
As a % of Avg. Loans		1.27%		1.31%		0.98%		0.71%		0.37%		0.63%		1.32%	
Net Credit Losses	\$	64	\$	93	\$	61	\$	39	\$	27	\$	9	\$	7	(89%)
As a % of Avg. Loans		2.47%		3.69%		3.14%		3.44%		3.32%		1.90%		2.31%	
Loans 90+ Days Past Due (1)	\$	306	\$	258	\$	77	\$	73	\$	57	\$	61	\$	34	(56%)
As a % of EOP Loans		2.97%		2.61%		1.43%		2.15%		2.85%		4.69%		3.09%	` '
Loans 30-89 Days Past Due (1)	\$	136	\$	155	\$	112	\$	85	\$	29	\$	13	\$	10	(91%)
As a % of EOP Loans		1.32%		1.57%		2.07%		2.50%		1.45%		1.00%		0.91%	,
Student Loans, Auto and Other (2)															
Average Loans (in billions of dollars)	\$	55.0	\$	53.3	\$	16.6	\$	14.8	\$	14.2	\$	13.2	\$	10.4	(37%)
EOP Loans (in billions of dollars)	\$	54.2	\$	48.4	\$	15.9	\$	14.7	\$	13.6	\$	10.8	\$	7.6	(52%)
Net Credit Losses	\$	248	\$	198	\$	195	\$	232	\$	149	\$	124	\$	123	(37%)
As a % of Avg. Loans	•	1.83%	Ψ	1.49%	Ψ	4.66%	Ψ	6.22%	Ψ	4.26%	Ψ	3.77%	Ψ	4.69%	(01 70)
Loans 90+ Days Past Due (3) (4)	\$	1,706	\$	1,648	\$	567	\$	478	\$	451	\$	115	\$	117	(79%)
As a % of EOP Loans	Ψ	3.15%	Ψ	3.40%	Ψ	3.57%	Ψ	3.25%	Ψ	3.32%	Ψ	1.06%	Ψ	1.54%	(1070)
Loans 30-89 Days Past Due (3) (4)	\$	2,031	\$	1,843	\$	1,172	\$	1,069	\$	756	\$	593	\$	551	(53%)
As a % of EOP Loans	Ψ	3.75%	Ψ	3.81%	Ψ	7.37%	Ψ	7.27%	Ψ	5.56%	Ψ	5.49%	Ψ	7.25%	(0070)
AS a 70 UI LUF LUAIIS		3.13/0		3.01/0		1.51/0		1.21/0		3.30 /6		J.4370		1.23/0	

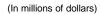
⁽¹⁾ The third quarter of 2010 excludes approximately \$153 million (90+ Days Past Due) and \$16 million (30-89 Days Past Due) related to loan sales or transfers from Loans to Loans-held-for-sale (Other Assets) on the Consolidated Balance Sheet.

⁽²⁾ The third quarter of 2010 reflects the sale of The Student Loan Corporation. This sale is reported as discontinued operations for the third and fourth quarters of 2010 only. Prior periods were not reclassified due to the immateriality of the impact in those periods.

⁽³⁾ The second quarter of 2010 excludes an estimated \$27 million (90+ Days Past Due) and \$145 million (30-89 Days Past Due) related to the transfer from Loans to Loans-held-for-sale (Other Assets) on the Consolidated Balance Sheet related to the announced sale of a portfolio, which closed in the third quarter of 2010.

⁽⁴⁾ The second quarter of 2011 excludes an estimated \$353 million (90+ Days Past Due) and \$122 million (30-89 Days Past Due) related to transfers from Loans to Loans-held-for-sale (Other Assets) on the Consolidated Balance Sheet.

CITI HOLDINGS SPECIAL ASSET POOL





	1Q 201			2Q 010	3Q 2010	4Q 010	1Q 011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	N	Nine Ionths 2010	M	Nine onths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Net Interest Revenue Non-Interest Revenue	\$	420 ,120	\$	354 218	\$ 223 91	\$ 222 204	\$ 59 (66)	\$	(135) 1,150	\$	(235) 8	NM (91%)	\$	997 1,429	\$	(311) 1,092	NM (24%)
Total Revenues, Net of Interest Expense		,540		572	 314	426	 (7)		1,015		(227)	NM		2,426		781	(68%)
Total Operating Expenses		135		129	121	186	82		95		61	(50%)		385		238	(38%)
Net Credit Losses		292		462	689	570	670		219		202	(71%)		1,443		1,091	(24%)
Credit Reserve Build / (Release)		(39)		(376)	(610)	(686)	(1,001)		(391)		(277)	55%		(1,025)		(1,669)	(63%)
Provision for Benefits & Claims		-		-	-	-	-		-		-	-		-		-	-
Provision for Unfunded Lending Commitments		(26)		(39)	 26	 (37)	 21	-	(9)		(2)	NM		(39)		10	NM
Provision for Loan Losses and for Benefits and Claims		227		47	105	 (153)	 (310)		(181)		(77)	NM		379		(568)	NM
Income from Continuing Operations before Taxes	1,	,178		396	88	393	221		1,101		(211)	NM		1,662		1,111	(33%)
Income Taxes		300	-	280	 171	 146	 159	-	423	-	(84)	NM		751		498	(34%)
Income from Continuing Operations		878		116	(83)	247	62		678		(127)	(53%)		911		613	(33%)
Net Income (loss) Attributable to Minority Interests		16		(6)	 74	104	59		49			(100%)		84		108	29%
Net Income (Loss)	\$	862	\$	122	\$ (157)	\$ 143	\$ 3	\$	629	\$	(127)	19%	\$	827	\$	505	(39%)
EOP Assets (in billions of dollars)	\$	126	\$	112	\$ 95	\$ 80	\$ 73	\$	53	\$	45	(53%)					

NM Not meaningful



		Average Volum	ies		Interest		%	Average Rate	4)
In millions of dollars	Third Quarter 2010	Second Quarter 2011	Third Quarter 2011 ⁽⁵⁾	Third Quarter 2010	Second Quarter 2011	Third Quarter 2011 ⁽⁵⁾	Third Quarter 2010	Second Quarter 2011	Third Quarter 2011 ⁽⁵⁾
Assets:	7 - 20.0	2011			2011		2010	2011	
	-	•	•			•			
Deposits with Banks	\$ 160,541	\$ 173,728	\$ 167,808	\$ 318	\$ 460	\$ 423	0.79%	1.06%	1.00%
Fed Funds Sold and Resale Agreements (6)	246,944	280,149	281,033	807	903	948	1.30%	1.29%	1.34%
Trading Account Assets (7)	273,302	278,536	275,750	2,043	2,235	2,094	2.97%	3.22%	3.01%
Investments Total Loans (net of Unearned Income) (8)	327,568	318,385	296,854	2,647	2,218	2,037	3.21%	2.79%	2.72%
	649,534	646,194	644,462	13,335	12,774	12,674	8.15%	7.93%	7.80%
Other Interest-Earning Assets	56,542	50,432	50,755	277	116	106	1.94%	0.92%	0.83%
Total Average Interest-Earning Assets	\$ 1,714,431	\$ 1,747,424	\$ 1,716,662	\$ 19,427	\$ 18,706	\$ 18,282	4.50%	4.29%	4.23%
Liabilities:									
Deposits (excluding deposit insurance and FDIC Assessment) Deposit Insurance and FDIC Assessment	\$ 727,955 	\$ 723,761 -	\$ 705,229 -	\$ 1,904 226	\$ 1,863 367	\$ 1,841 387	1.04%	1.03%	1.04%
Total Deposits	727,955	723,761	705,229	2,130	2,230	2,228	1.16%	1.24%	1.25%
Fed Funds Purchased and Repurchase Agreements (6)	205,415	221,699	218,416	671	933	796	1.30%	1.69%	1.45%
Trading Account Liabilities (7)	75,465	91,845	96,708	108	168	91	0.57%	0.73%	0.37%
Short-Term Borrowings	144,918	129,394	125,794	213	168	155	0.58%	0.52%	0.49%
Long-Term Debt ⁽⁹⁾	363,933	358,381	329,730	3,061	2,937	2,760	3.34%	3.29%	3.32%
Total Average Interest-Bearing Liabilities	\$ 1,517,686	\$ 1,525,080	\$ 1,475,877	\$ 6,183	\$ 6,436	\$ 6,030	1.62%	1.69%	1.62%
Total Average Interest-Bearing Liabilities									
(excluding deposit insurance and FDIC Assessment)	\$ 1,517,686	\$ 1,525,080	\$ 1,475,877	\$ 5,957	\$ 6,069	\$ 5,643	1.56%	1.60%	1.52%
Net Interest Revenue as a % of Average Interest-Earning Assets (NIM)			\$ 13,244	\$ 12,270	\$ 12,252	3.06%	2.82%	2.83%
	,			, ,,	, , -	, , -			
NIR as a % of Average Interest-Earning Assets (NIM) (excluding depo	sit insurance and FDIC	Assessment)		\$ 13,470	\$ 12,637	\$ 12,639	3.12%	2.90%	2.92%
3Q11 Increase (Decrease) From							(23) bp	s 1 bր	os
2044 Ingress (Page 204) (avaluation density in a second 5010	A						(00) 1:	. 0 !	
3Q11 Increase (Decrease) (excluding deposit insurance and FDIC	Assessment) From						(20) bp	s 2 bp	os

- (1) Net Interest Revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 35%) of \$116 million for the third quarter of 2010, \$122 million for the second quarter of 2011 and \$138 million for the third quarter of 2011.
- (2) Citigroup Average Balances and Interest Rates include both domestic and international operations.
- (3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable.
- (4) Average Rate % is calculated as annualized interest over average volumes.
- **(5)** Preliminary.
- (6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interest excludes the impact of FIN 41.
- (7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.
- (8) Nonperforming loans are included in the average loan balances.
- (9) Excludes hybrid financial instruments with changes recorded in Principal Transactions.

Reclassified to conform to the current period's presentation and has been reclassified to exclude Discontinued Operations.

EOP DEPOSITS

TOTAL CITIGROUP

(In billions of dollars)



	 1Q 2010	 2Q 2010	3Q 2010	 4Q 2010	 1Q 2011	 2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Citicorp Deposits by Business								
Regional Consumer Banking								
North America	\$ 146.4	\$ 144.7	\$ 143.7	\$ 145.2	\$ 145.4	\$ 144.1	\$ 147.4	3%
EMEA	9.4	8.7	9.4	9.7	9.8	10.0	9.4	-
Latin America	40.6	40.9	41.7	46.3	48.7	49.0	43.7	5%
Asia	 98.4	 97.1	 105.4	 107.3	 109.8	 112.7	 109.3	4%
Total	\$ 294.8	\$ 291.4	\$ 300.2	\$ 308.5	\$ 313.7	\$ 315.8	\$ 309.8	3%
ICG								
Securities and Banking	\$ 120.5	\$ 112.4	\$ 115.5	\$ 111.4	\$ 115.0	\$ 113.8	\$ 104.3	(10%)
Transaction Services	 314.5	 314.9	 341.4	 339.8	 355.3	 358.3	 361.7	6%
Total	\$ 435.0	\$ 427.3	\$ 456.9	\$ 451.2	\$ 470.3	\$ 472.1	\$ 466.0	2%
Total Citicorp	\$ 729.8	\$ 718.7	\$ 757.1	\$ 759.7	\$ 784.0	\$ 787.9	\$ 775.8	2%
Citi Holdings Deposits								
Brokerage and Asset Management	\$ 58.9	\$ 57.1	\$ 56.9	\$ 57.8	\$ 57.7	\$ 55.2	\$ 53.7	(6%)
Local Consumer Lending	26.6	25.1	25.4	21.4	19.4	18.1	17.1	(33%)
Total Citi Holdings	\$ 85.5	\$ 82.2	\$ 82.3	\$ 79.2	\$ 77.1	\$ 73.3	\$ 70.8	(14%)
Corporate/Other Deposits	\$ 12.6	\$ 13.1	\$ 10.7	\$ 6.1	\$ 4.8	\$ 5.1	\$ 4.7	(56%)
Total Citigroup Deposits	\$ 827.9	\$ 814.0	\$ 850.1	\$ 845.0	\$ 865.9	\$ 866.3	\$ 851.3	-



3Q11 vs. 4Q 1Q 2Q 3Q 1Q 2Q 3Q 3Q10 Increase/ 2010 2010 2010 2010 2011 2011 2011 (Decrease) Citicorp: **Regional Consumer Banking** North America 77.7 \$ 77.2 \$ 76.6 \$ 77.5 \$ 73.2 73.7 73.8 (4%) Credit Cards \$ \$ \$ 30.2 30.7 33.0 24% Retail Banking 31.5 29.4 34.5 36.5 \$ 108.2 \$ 106.2 108.2 Total 109.2 \$ 107.4 \$ 106.0 110.3 4% **EMEA** Credit Cards \$ 2.9 2.6 \$ 2.9 \$ 2.8 \$ 2.9 3.0 2.7 (7%)4.6 4.0 4.2 4.7 4.3 (2%) Retail Banking 4.4 4.5 \$ \$ 7.5 \$ 6.6 7.3 \$ 7.0 7.4 7.7 7.0 (4%)Total Latin America Credit Cards 12.1 12.0 \$ 12.6 13.4 \$ 13.5 14.2 12.9 2% \$ \$ \$ Retail Banking 18.5 19.6 20.4 22.0 23.7 22.0 12% Total 30.5 30.5 \$ 32.2 \$ 33.8 \$ 35.5 37.9 34.9 8% Asia 17.5 \$ 17.6 \$ 19.0 20.4 \$ 20.0 21.0 5% Credit Cards \$ \$ \$ 20.0 Retail Banking 54.3 54.5 58.2 60.7 63.5 66.1 64.5 11% \$ 77.2 \$ \$ Total \$ 72.1 81.1 83.5 87.1 \$ 84.5 9% 71.8 **Total Consumer Loans** Credit Cards 110.2 \$ 109.4 \$ 111.1 \$ 114.1 \$ 109.6 111.9 109.4 (2%)Retail Banking 108.8 107.2 111.6 116.0 123.0 129.0 127.3 14% **Total Consumer** \$ 219.0 \$ 216.6 \$ 222.7 \$ 230.1 \$ 232.6 240.9 \$ 236.7 6% **Total Corporate Loans** Securities and Banking \$ 129.8 \$ 127.4 \$ 129.9 \$ 132.5 \$ 138.5 146.2 \$ 149.1 15% Global Transaction Services 30.5 35.2 40.9 44.1 47.2 52.9 57.8 41% **Total Corporate Loans** 160.3 \$ 162.6 \$ 170.8 \$ 176.6 \$ 185.7 199.1 206.9 21% \$ 379.3 \$ 379.2 \$ 393.5 \$ 406.7 \$ 418.3 440.0 \$ 443.6 13% **Total Citicorp** Citi Holdings: **Local Consumer Lending - North America** Credit Cards 46.0 46.4 \$ \$ 41.1 (11%)54.5 50.2 \$ 41.3 41.9 147.7 139.6 132.5 116.0 (16%) Real Estate Lending 125.6 119.9 110.9 Commercial Real Estate 9.9 (80%) 10.3 5.4 3.4 2.0 1.3 1.1 Student Loans, Auto and Other 54.2 48.4 15.9 14.7 13.6 10.8 7.6 (52%)Personal 14.5 13.6 13.3 12.9 12.2 11.4 11.1 (17%)281.2 261.7 \$ 213.1 \$ 203.0 189.0 181.4 Total \$ 171.8 (19%)**Local Consumer Lending - International** Credit Cards 7.0 \$ 6.2 \$ 6.5 \$ 6.2 \$ 3.5 3.6 3.3 (49%) \$ \$ Retail Banking 20.7 18.4 18.2 15.7 14.6 13.0 11.5 (37%)Total 27.7 24.6 \$ 24.7 \$ 21.9 \$ 18.1 16.6 \$ 14.8 (40%)\$ 9.5 7.0 Citi Holdings - Other 33.6 \$ 26.7 \$ 23.0 \$ 17.2 \$ 11.7 (70%)**Total Citi Holdings** 342.5 \$ 313.0 \$ 260.8 \$ 242.1 \$ 218.8 207.5 \$ 193.6 (26%)637.1 647.5 637.2 **Total Citigroup - GAAP** \$ 721.8 692.2 \$ 654.3 \$ 648.8 (3%)\$ \$ 461.1 455.7 \$ 529.7 503.5 \$ \$ \$ 438.9 440.4 424.6 Consumer Loans \$ (8%) Corporate Loans 192.1 188.6 193.2 193.1 198.2 207.1 212.6 10% \$ 721.8 \$ 692.1 \$ 654.3 \$ 648.8 \$ 637.1 647.5 637.2 (3%) Total Citigroup - GAAP \$

Note: Certain small balance consumer loans included in the above lines are classified as Corporate Loans on the Consolidated Balance Sheet.

SUPPLEMENTAL DETAIL

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CONSUMER LOANS 90+DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except loan amounts in billions of dollars)			Loan	s 90	+ Days Pas	t Du	e (1)			_ EO	P Loans
	1Q	2Q	3Q		4Q		1Q	2Q	3Q		3Q
	 2010	2010	2010		2010		2011	2011	2011		2011
Citicorp (2) Total Ratio	\$ 3,974 1.81%	\$ 3,798 1.75%	\$ 3,432 1.55%	\$	3,101 1.35%	\$	2,973 1.28%	\$ 2,783 1.16%	\$ 2,469 1.05%	\$	236.7
Retail Bank (2) Total <i>Ratio</i>	\$ 819 0.75%	\$ 869 0.81%	\$ 842 0.76%	\$	760 0.66%	\$	801 0.66%	\$ 812 0.63%	\$ 759 0.60%	\$	127.3
North America (2) Ratio	\$ 142 0.45%	\$ 245 0.81%	\$ 221 0.77%	\$	228 0.76%	\$	241 0.75%	\$ 211 0.63%	\$ 232 0.66%	\$	36.5
EMEA Ratio	\$ 108 2.35%	\$ 109 2.73%	\$ 105 2.39%	\$	84 2.00%	\$	76 1.69%	\$ 76 1.62%	\$ 65 1.51%	\$	4.3
Latin America <i>Ratio</i>	\$ 323 1.76%	\$ 308 1.66%	\$ 290 1.48%	\$	223 1.09%	\$	249 1.13%	\$ 259 1.09%	\$ 239 1.09%	\$	22.0
Asia <i>Ratio</i>	\$ 246 0.45%	\$ 207 0.38%	\$ 226 0.39%	\$	225 0.37%	\$	235 0.37%	\$ 266 0.40%	\$ 223 0.35%	\$	64.5
Citi-Branded Cards Total Ratio	\$ 3,155 2.86%	\$ 2,929 2.68%	\$ 2,590 2.33%	\$	2,341 2.05%	\$	2,172 1.98%	\$ 1,971 1.76%	\$ 1,710 1.56%	\$	109.4
North America <i>Ratio</i>	\$ 2,304 2.97%	\$ 2,130 2.76%	\$ 1,807 2.36%	\$	1,597 2.06%	\$	1,432 1.96%	\$ 1,205 1.64%	\$ 1,053 1.43%	\$	73.8
EMEA <i>Ratio</i>	\$ 77 2.66%	\$ 72 2.77%	\$ 69 2.38%	\$	58 2.07%	\$	60 2.07%	\$ 54 1.80%	\$ 47 1.74%	\$	2.7
Latin America <i>Ratio</i>	\$ 510 4.21%	\$ 481 4.01%	\$ 472 3.75%	\$	446 3.33%	\$	445 3.30%	\$ 462 3.25%	\$ 396 3.07%	\$	12.9
Asia Ratio	\$ 264 1.51%	\$ 246 1.40%	\$ 242 1.27%	\$	240 1.18%	\$	235 1.18%	\$ 250 1.19%	\$ 214 1.07%	\$	20.0
Citi Holdings - Local Consumer Lending (2) (3) Ratio	\$ 16,797 5.66%	\$ 14,363 5.24%	\$ 11,814 5.23%	\$	10,216 4.76%	\$	8,531 4.32%	\$ 7,082 3.76%	\$ 6,835 3.86%	\$	186.6
International <i>Ratio</i>	\$ 953 3.44%	\$ 724 2.94%	\$ 713 2.89%	\$	657 3.00%	\$	571 3.15%	\$ 530 3.19%	\$ 480 3.24%	\$	14.8
North America Retail Partner Cards Ratio	\$ 2,374 4.36%	\$ 1,996 3.98%	\$ 1,739 3.78%	\$	1,601 3.45%	\$	1,300 3.15%	\$ 1,059 2.53%	\$ 1,016 2.47%	\$	41.1
North America (excluding Cards) (2) (3) Ratio	\$ 13,470 6.27%	\$ 11,643 5.84%	\$ 9,362 6.03%	\$	7,958 5.43%	\$	6,660 4.83%	\$ 5,493 4.23%	\$ 5,339 4.40%	\$	130.7
Total Citigroup (excluding Special Asset Pool) (2) (3) Ratio	\$ 20,771 4.03%	\$ 18,161 3.70%	\$ 15,246 3.40%	\$	13,317 3.00%	\$	11,504 2.68%	\$ 9,865 2.30%	\$ 9,304 2.25%	\$	423.3

⁽¹⁾ The ratio of 90+ Days Past Due is calculated based on end-of-period loans, net of unearned income.

⁽²⁾ The 90+ Days Past Due and related ratios for North America RCB and North America Local Consumer Lending (excluding Cards) excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Retail Consumer Banking on page 10 and Local Consumer Lending on page 29.

⁽³⁾ The March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios for North America (ex Cards) excludes \$2.9 billion, \$2.6 billion, \$1.7 billion, \$1.5 billion, \$1.5 billion, \$1.4 billion and \$1.3 billion, respectively, of Loans that are carried at fair value.

SUPPLEMENTAL DETAIL

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CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except loan amounts in billions of dollars)						Loan	s 30-	-89 Days Pa	ast D	ue (1)					EO	P Loans
		1Q		2Q		3Q		4Q		1Q		2Q		3Q		3Q
<u>-</u>		2010		2010		2010		2010		2011		2011		2011		2011
Citicorp (2)		4.000										0.440			•	
Total <i>Ratio</i>	\$	4,398 2.01%	\$	3,932 1.82%	\$	3,820 1.72%	\$	3,553 1.55%	\$	3,359 1.45%	\$	3,112 1.30%	\$	2,830 1.20%	\$	236.7
Retail Bank (2) Total	\$	1 204	œ	1 205	ď	1 077	ď	1 116	\$	1 1 1 2	ď	1 000	ď	974	\$	127.3
Ratio	Ф	1,304 1.20%	\$	1,205 1.12%	\$	1,277 1.15%	\$	1,146 0.99%	Ф	1,142 0.94%	\$	1,088 0.85%	\$	0.77%	Φ	127.3
North America (2) <i>Ratio</i>	\$	236 0.75%	\$	241 0.80%	\$	243 0.85%	\$	212 0.71%	\$	185 0.58%	\$	209 0.62%	\$	217 0.62%	\$	36.5
EMEA	\$	203	\$	158	\$	156	\$	136	\$	143	\$	132	\$	106	\$	4.3
Ratio Latin America	\$	4.41% 389	\$	3.95% 336	\$	3.55% 402	\$	3.24% 265	\$	3.18% 323	\$	2.81% 301	\$	2.47% 266	\$	22.0
Ratio	Φ.	2.11%	φ.	1.82%		2.05%	\$	1.30%	φ.	1.47%	•	1.27%	φ.	1.21%	· ·	
Asia <i>Ratio</i>	\$	476 0.88%	\$	470 0.86%	\$	476 0.82%	Ф	533 0.88%	\$	491 0.77%	\$	446 0.67%	\$	385 0.60%	\$	64.5
Citi-Branded Cards	•	0.004	•	0.707	•	0.540	•	0.407	•	0.047	•	0.004	•	4.050	•	100.4
Total <i>Ratio</i>	\$	3,094 2.81%	\$	2,727 2.49%	\$	2,543 2.29%	\$	2,407 2.11%	\$	2,217 2.02%	\$	2,024 1.81%	\$	1,856 1.70%	\$	109.4
North America <i>Ratio</i>	\$	2,145 2.76%	\$	1,828 2.37%	\$	1,687 2.20%	\$	1,539 1.99%	\$	1,327 1.81%	\$	1,132 1.54%	\$	1,095 1.48%	\$	73.8
EMEA <i>Ratio</i>	\$	113 3.90%	\$	90 3.46%	\$	86 2.97%	\$	72 2.57%	\$	78 2.69%	\$	72 2.40%	\$	63 2.33%	\$	2.7
Latin America	\$	475	\$	485	\$	442	\$	456	\$	454	\$	469	\$	398	\$	12.9
Ratio Asia	\$	3.93% 361	\$	4.04% 324	\$	3.51% 328	\$	3.40% 340	\$	3.36% 358	\$	3.30% 351	\$	3.09% 300	\$	20.0
Ratio		2.06%		1.84%		1.73%		1.67%		1.79%		1.67%		1.50%		
Citi Holdings - Local Consumer Lending (2) (3) Ratio	\$	12,178 4.10%	\$	11,141 4.06%	\$	10,350 4.58%	\$	9,396 4.38%	\$	7,569 3.84%	\$	7,242 3.85%	\$	7,215 4.07%	\$	186.6
International <i>Ratio</i>	\$	1,059	\$	939 3.82%	\$	978	\$	848	\$	815	\$	726	\$	677	\$	14.8
North America Retail Partner Cards	\$	3.82% 2,316	\$	2,090	\$	3.96% 1,914	\$	3.87% 1,685	\$	4.50% 1,460	\$	4.37% 1,315	\$	4.57% 1,329	\$	41.1
Ratio North America (excluding Cards) (2) (3)	\$	4.25% 8,803	\$	4.16% 8,112	\$	4.16% 7,458	\$	3.63% 6,863	\$	3.54% 5,294	\$	3.14% 5,201	\$	3.23% 5,209	\$	130.7
Ratio	_	4.10%	_	4.07%	_	4.81%	_	4.68%		3.84%		4.01%	_	4.29%		
Total Citigroup (excluding Special Asset Pool) (2)(3) Ratio	\$	16,576 3.21%	\$	15,073 3.07%	\$	14,170 3.16%	\$	12,949 2.92%	\$	10,928 2.55%	\$	10,354 2.42%	\$	10,045 2.43%	\$	423.3

⁽¹⁾ The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.

⁽²⁾ The 30-89 Days Past Due and related ratios for North America RCB and North America Local Consumer Lending (excluding Cards) excludes U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See North America Retail Consumer Banking on page 10 and Local Consumer Lending on page 29.

⁽³⁾ The March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios for North America (ex Cards) excludes \$2.9 billion, \$2.6 billion, \$2.4 billion, \$1.7 billion, \$1.5 billion, \$1.4 billion and \$1.3 billion, respectively, of Loans that are carried at fair value.

ALLOWANCE FOR CREDIT LOSSES - PAGE 1 TOTAL CITIGROUP



(In millions of dollars)

	1Q	2Q	3Q	4Q	1Q	2Q	3Q	3Q11 vs. 3Q10 Increase/	Nine Months	Nine Months	YTD 2011 vs. YTD 2010 Increase/
	2010	2010	2010	2010	2011	2011	2011	(Decrease)	2010	2011	(Decrease)
Total Citigroup											
Allowance for Loan Losses at Beginning of Period (1)	\$ 36,033	\$ 48,746	\$ 46,197	\$ 43,674	\$ 40,655	\$ 36,568	\$ 34,362		\$ 36,033	\$ 40,655	
Gross Credit (Losses)	(9,202)	(9,006)	(8,499)	(7,784)	(7,131)	(5,906)	(5,217)	39%	(26,707)	(18,254)	32%
Gross Recoveries	818	1,044	840	930	862	759	703	(16%)	2,702	2,324	(14%)
Net Credit (Losses) / Recoveries (NCL's)	(8,384)	(7,962)	(7,659)	(6,854)	(6,269)	(5,147)	(4,514)	41%	(24,005)	(15,930)	34%
NCL's	8,384	7,962	7,659	6,854	6,269	5,147	4,514	(41%)	24,005	15,930	(34%)
Net Reserve Builds / (Releases)	(882)	(1,752)	(1,470)	(2,419)	(3,482)	(1,950)	(1,591)	(8%)	(4,104)	(7,023)	(71%)
Net Specific Reserve Builds / (Releases) (2)	864	313	(523)	204	112	(16)	126	NM	654	222	(66%)
Provision for Loan Losses	8,366	6,523	5,666	4,639	2,899	3,181	3,049	(46%)	20,555	9,129	(56%)
Other (4) (5) (6) (7) (8) (9) (10) (11)	12,731	(1,110)	(530)	(804)	(717)	(240)	(845)		11,091	(1,802)	
Allowance for Loan Losses at End of Period (1) (3) (a)	\$ 48,746	\$ 46,197	\$ 43,674	\$ 40,655	\$ 36,568	\$ 34,362	\$ 32,052		\$ 43,674	\$ 32,052	
Allowance for Unfunded Lending Commitments (12) (a)	\$ 1,122	\$ 1,054	\$ 1,102	\$ 1,066	\$ 1,105	\$ 1,097	\$ 1,139		\$ 1,102	\$ 1,139	
Provision for Unfunded Lending Commitments	\$ (35)	\$ (71)	\$ 26	\$ (37)	\$ 25	\$ (13)	\$ 43		\$ (80)	\$ 55	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 49,868	\$ 47,251	\$ 44,776	\$ 41,721	\$ 37,673	\$ 35,459	\$ 33,191		\$ 44,776	\$ 33,191	
Total Allowance for Loan Losses as a Percentage of Total Loans (13)	6.80%	6.72%	6.73%	6.31%	5.78%	5.35%	5.07%				
Allowance for Loan Losses at End of Period (1):											
Citicorp	\$ 18,503	\$ 17,524	\$ 17,371	\$ 17,075	\$ 15,597	\$ 14,722	\$ 13,424				
Citi Holdings	30,243	28,673	26,303	23,580	20,971	19,640	18,628				
Total Citigroup	\$ 48,746	\$ 46,197	\$ 43,674	\$ 40,655	\$ 36,568	\$ 34,362	\$ 32,052				

- (1) Allowance for Credit Losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) The third quarter of 2011 includes \$466 million attributable to the reclassification of certain loan modifications as TDRs in accordance with ASU 2011-02. Substantially all of which had previously been included in the non-specific reserves.
- (3) Included in the Allowance for Loan Losses are reserves for Consumer Troubled Debt Restructurings (TDRs) of \$6,926 million, \$7,320 million, \$7,090 million, \$7,609 million, \$8,417 million, \$8,751 million and \$8,908 million, as of March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, respectively.
- (4) Includes all adjustments to the Allowance for Credit Losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (5) The first quarter of 2010 includes \$13.4 billion related to the impact of consolidating entities in connection with Citigroup's adoption of SFAS 166/167 as of January 1, 2010.
- (6) The second quarter of 2010 includes a reduction of an estimated \$237 million related to the announced sales of the Canada Cards portfolio and an Auto portfolio (the allowance was transferred to Assets held-for-sale). Additionally, the second quarter of 2010 includes a reduction of approximately \$480 million related to the sale or transfers to held-for-sale of U.S. Real Estate Lending Loans.
- (7) The third quarter of 2010 includes a reduction of an estimated \$54 million related to the announced sale of The Student Loan Corporation (the allowance was transferred to Assets held-for-sale). Additionally, the third quarter of 2010 includes a reduction of approximately \$950 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (8) The fourth quarter of 2010 includes a reduction of approximately \$600 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (9) The first quarter of 2011 includes a reduction of \$240 million related to the sale of the Egg Cards business.
- (10) The second quarter of 2011 includes a reduction of approximately \$370 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (11) The third quarter of 2011 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$530 million related to foreign currency translation.
- (12) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (13) March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, excludes \$5.4 billion, \$4.9 billion, \$4.9 billion, \$4.4 billion, \$4.4 billion, \$4.8


	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	2Q 2011	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010	Nine Months 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Total Citigroup Consumer Loans				· -							
Allowance for Loan Losses at Beginning of Period (1)	\$ 28,347	\$ 41,369	\$ 39,529	\$ 37,564	\$ 35,406	\$ 32,686	\$ 30,915		\$ 28,347	\$ 35,406	
Net Credit (Losses) / Recoveries (NCL's)	(8,020)	(7,490)	(6,737)	(6,188	(5,420)	(4,797)	(4,242)	37%	(22,247)	(14,459)	35%
NCL's	8,020	7,490	6,737	6,188	5,420	4,797	4,242	(37%)	22,247	14,459	(35%)
Net Reserve Builds / (Releases) Net Specific Reserve Builds / (Releases) (2)	(510) 731	(1,301) 484	(1,167) (222)	(1,918 587		(1,795) 267	(1,473) 235	(26%) NM	(2,978) 993	(6,153) 1,408	NM 42%
Provision for Loan Losses	8,241	6,673	5,348	4,857	3,441	3,269	3,004	(44%)	20,262	9,714	(52%)
Other (4) (5) (6) (7) (8) (9) (10) (11)	12,801	(1,023)	(576)	(827) (741)	(243)	(811)		11,202	(1,795)	NM
Allowance for Loan Losses at End of Period (1) (3) (a)	\$ 41,369	\$ 39,529	\$ 37,564	\$ 35,406	\$ 32,686	\$ 30,915	\$ 28,866		\$ 37,564	\$ 28,866	
Consumer Allowance for Unfunded Lending Commitments (12) (a)	\$ 6	\$ -	\$ -	\$ -	\$ -	\$ 3	\$ 4		\$ -	\$ 4	
Provision for Unfunded Lending Commitments	\$ -	\$ (9)	\$ -	\$ -	\$ -	\$ 3	\$ 2		\$ (9)	\$ 5	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 41,375	\$ 39,529	\$ 37,564	\$ 35,406	\$ 32,686	\$ 30,918	\$ 28,870		\$ 37,564	\$ 28,870	
Consumer Allowance for Loan Losses as a Percentage of Total Consumer Loans (13)	7.85%	7.89%	8.19%	7.80%	% 7.47%	7.04%	6.82%				
Total Citigroup Corporate Loans											
Allowance for Loan Losses at Beginning of Period	\$ 7,686	\$ 7,377	\$ 6,668	\$ 6,110	\$ 5,249	\$ 3,882	\$ 3,447		\$ 7,686	\$ 5,249	
Net Credit (Losses) / Recoveries (NCL's)	(364)	(472)	(922)	(666	(849)	(350)	(272)	70%	(1,758)	(1,471)	16%
NCL's	364	472	922	666	849	350	272	(70%)	1,758	1,471	(16%)
Net Reserve Builds / (Releases)	(372)	(451)	(303)	(501		(155)	(118)	61%	(1,126)	(870)	23%
Net Specific Reserve Builds / (Releases)	133	(171)	(301)	(383		(283)	(109)	64%	(339)	(1,186)	NM
Provision for Loan Losses Other (3)	125 (70)	(1 50) (87)	318 46	(218 23		(88) 3	45 (34)	(86%)	293 (111)	(585)	NM
Allowance for Loan Losses at End of Period (1) (b)		\$ 6,668	\$ 6,110	\$ 5,249		\$ 3,447			\$ 6,110	(7) \$ 3,186	
****		•									
Corporate Allowance for Unfunded Lending Commitments (12) (b)		\$ 1,054	\$ 1,102	\$ 1,066		\$ 1,094	\$ 1,135		\$ 1,102	\$ 1,135	
Provision for Unfunded Lending Commitments	\$ (35)	\$ (62)	\$ 26	\$ (37) \$ 25	\$ (16)	\$ 41		\$ (71)	\$ 50	
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (b)]	\$ 8,493	\$ 7,722	\$ 7,212	\$ 6,315	\$ 4,987	\$ 4,541	\$ 4,321		\$ 7,212	\$ 4,321	
Corporate Allowance for Loan Losses as a Percentage of Total Corporate Loans (14)	3.89%	3.58%	3.21%	2.76%	6 1.99%	1.69%	1.53%				

- (1) Allowance for Credit Losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) The third quarter of 2011 includes \$466 million attributable to the reclassification of certain loan modifications as TDRs in accordance with ASU 2011-02. Substantially all of which had previously been included in the non-specific reserves.
- (3) Included in the Allowance for Loan Losses are reserves for Consumer Troubled Debt Restructurings (TDRs) of \$6,926 million, \$7,320 million, \$7,090 million, \$7,609 million, \$8,417 million, \$8,751 million and \$8,908 million, as of March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, respectively.
- (4) Includes all adjustments to the Allowance for Credit Losses, such as changes in the allowance from acquisitions, securitizations, foreign currency translation, purchase accounting adjustments, etc.
- (5) The first quarter of 2010 includes \$13.4 billion related to the impact of consolidating entities in connection with Citigroup's adoption of SFAS 166/167 as of January 1, 2010.
- (6) The second quarter of 2010 includes a reduction of an estimated \$237 million related to the announced sales of the Canada Cards portfolio and an Auto portfolio (the allowance was transferred to Assets held-for-sale). Additionally, the second quarter of 2010 includes a reduction of approximately \$480 million related to the sale or transfers to held-for-sale of U.S. Real Estate Lending Loans.
- (7) The third quarter of 2010 includes a reduction of an estimated \$54 million related to the announced sale of The Student Loan Corporation (the allowance was transferred to Assets held-for-sale).

 Additionally, the third quarter of 2010 includes a reduction of approximately \$950 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (8) The fourth quarter of 2010 includes a reduction of approximately \$600 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (9) The first quarter of 2011 includes a reduction of approximately \$560 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of \$240 million related to the sale of the Egg Cards business.
- (10) The second quarter of 2011 includes a reduction of approximately \$370 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios.
- (11) The third quarter of 2011 includes a reduction of approximately \$300 million related to the sale or transfers to held-for-sale of various U.S. loan portfolios and a reduction of approximately \$485 million related to foreign currency translation.
- (12) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (13) March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011, excludes \$2.9 billion, \$2.6 billion, \$2.4 billion, \$1.7 billion \$1.5 billion, \$1.4 billion and \$1.3 billion, respectively, of Loans which are carried at fair value.
- (14) March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011 excludes \$2.5 billion, \$2.8 billion \$2.8 billion \$2.9 billion, \$3.4 billion and \$4.1 billion, respectively, of Loans which are carried at fair value.
- NM Not meaningful

COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 1 CITICORP



(In millions of dollars)

Part		 1Q 2010	2Q 2010		3Q 2010	4Q 2010	1Q 2011		2Q 2011		3Q 2011		3Q11 vs. 3Q10 Increase/ (Decrease)	Increase/ Month		s Months		YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Continue Plancial (Policies of 1968) 1,000	Citicorp																	
Net Corest Losses	Net Credit Losses	\$ 3,142	\$ 2,96	§ \$	3,020	\$ 2,662	\$	2,318	\$	2,153	\$	1,933	(36%)	\$	9,127	\$	6,404	(30%)
No. Credit Reserve Bulls Releases 1.5 1.	Credit Reserve Build / (Release)	(360)	(63	39)	(427)	(741)		(1,258)		(909)		(630)	(48%)		(1,426)		(2,797)	(96%)
Control Reserve Build February Februar	Consumer Banking																	
New Condes Consumer Banking		\$				\$	\$		\$		\$			\$		\$		
Marc Cornet Losses Publis/ (Release)	· · · · · · · · · · · · · · · · · · ·	(183)	(40)7)	(400)	(551)		(864)		(853)		(662)	(66%)		(990)		(2,379)	NM
Control Reserve Buld (Release)		0.450	0.46		4.070	4 700		4 440		4 000			(440()		0.050		0.004	(000()
Pate																		
Net Credit Lesses	, ,	4	,	(9)	40	(340)		(040)		(756)		(653)	INIVI		35		(2,059)	INIVI
Credit Reserve Build (Release)		73	7	7 0	٩n	97		88		77		65	(28%)		242		230	(5%)
Class																		
Credit Reserve Bulld / (Release) Fig. Fig. Credit Reserve Bulld / (Release) Fig. Credit Reserve Bulld / (Release) Fig. Fig. Credit Reserve Bulld / (Release) Fig.	,	•		(-)				•		-		-	(5575)					(= 1,1)
Part		2,083	2,04	18	1,880	1,669		1,352		1,229		1,090	(42%)		6,011		3,671	(39%)
Net Credit Losses	· · · · · · · · · · · · · · · · · · ·	-	-		-	(353)		(649)		(765)		(661)	-		-		(2,075)	-
Credit Reserve Build / Release)																		
Retail Banking													, ,					' '
Net Credit Losses	· · · · · · · · · · · · · · · · · · ·	(11)	(4	16)	(48)	(13)		(34)		(55)		(32)	33%		(105)		(121)	(15%)
Credit Reserve Build / (Release)		47		15	22	12		22		24		20	(00/)		124		76	(200/)
Citil Branched Cards													, ,					' '
Net Credit Losses 50 39 31 29 26 23 20 (35%) 120 69 (43%) (4		(1)	(2	-1)	(10)	(1)		(12)		(23)		(20)	(1170)		(40)		(01)	(3370)
Credit Reserve Build (Release)		50	3	39	31	29		26		23		20	(35%)		120		69	(43%)
Net Credit Losses 509 457 451 451 407 425 406 (10%) 1,417 1,238 (13%) Credit Reserve Build (Release) (138) (240) (298) (147) (147) (21) 63 NM (676) (105) 634% (147)			(2	25)	(30)					(26)		(12)						
Credit Reserve Build / (Release)	Latin America Consumer Banking																	
Retail Banking NBC Credit Losses 91 96 129 123 103 117 113 (12%) 316 333 5% Credit Reserve Build / (Release) (7) (28) (53) 3 (69) 23 76 NM (88) 330 NM (7) (70																		
Net Credit Losses 91 96 129 123 103 117 113 (12%) 316 333 5% Citl-Branched Cards 18 361 322 328 304 308 293 (9%) 1,101 905 (18%) Citl-Branched Cards (131) (212) (245) (150) (78) (140) (18)	,	(138)	(24	10)	(298)	(147)		(147)		(21)		63	NM		(676)		(105)	84%
Credit Reserve Build / (Release)																		
Citi-Branded Cards Net Credit Losses 418 361 322 328 304 308 293 99% 1,101 905 (18%) Credit Reserve Build / (Release) (131) (212) (245) (150) (150) (176) (144) (13) 95% (588) (135) 77% (136) (136) (135) (136)													, ,					
Net Credit Losses		(7)	(2	28)	(53)	3		(69)		23		76	NM		(88)		30	NM
Credit Reserve Build / (Release) (131) (212) (245) (150) (78) (44) (13) (135) (135) (776) (135		418	36	S 1	322	328		304		308		293	(9%)		1 101		905	(18%)
Asia Consumer Banking 277 254 246 236 212 225 236 (4%) 777 673 (13%) (13%) (13%) (14%)																		
Net Credit Losses	· · · · · · · · · · · · · · · · · · ·	()	(= .	-,	(= .0)	(.00)		(. 0)		(· · /		(.0)	0070		(000)		(100)	,
Retail Banking Net Credit Losses 78 83 82 79 63 80 88 7% 243 231 (5%) Credit Reserve Build / (Release) (17) (34) (29) (18) (8) (8) (3) (15) (48% (80) (26) (68% (26)		277	25	54	246	236		212		225		236	(4%)		777		673	(13%)
Net Credit Losses 78 83 82 79 63 80 88 7% 243 231 (5%) Credit Reserve Build / (Release) (17) (34) (29) (18) (8) (3) (15) 48% (80) (26) 68% (26) 68% (26) 68% (27)	Credit Reserve Build / (Release)	(38)	(11	2)	(94)	(43)		(35)		(19)		(40)			(244)		(94)	`61% [´]
Credit Reserve Build / (Release)	Retail Banking																	
Citi-Branded Cards	Net Credit Losses	78	8	33	82	79		63		80		88	7%		243		231	(5%)
Net Credit Losses 199 171 164 157 149 145 148 (10%) 534 442 (17%) (16%) (25%) (2		(17)	(3	34)	(29)	(18)		(8)		(3)		(15)	48%		(80)		(26)	68%
Credit Reserve Build / (Release)		400			404	4.5-5		4.40				4.40	(400()		50.4		4.40	(170()
Net Credit Losses 103 43 290 137 210 150 87 (70%) 436 447 3% 260 27 (190) 234 289 134 203 151 70 (76%) 438 424 (2%) 280													, ,					' '
Net Credit Losses 103 43 290 137 210 150 87 (70%) 436 447 3% Credit Reserve Build / (Release) (177) (232) (27) (190) (394) (56) 32 NM (436) (418) 4% Securities and Banking	Credit Reserve Build / (Release)	(21)	(7	(8)	(65)	(25)		(27)		(16)		(25)	62%		(164)		(68)	59%
Credit Reserve Build / (Release) (177) (232) (27) (190) (394) (56) 32 NM (436) (418) 4% Securities and Banking Net Credit Losses 102 42 289 134 203 151 70 (76%) 433 424 (2%) Credit Reserve Build / (Release) (158) (199) (11) (194) (394) (83) 50 NM (368) (427) (16%) Transaction Services 1 1 1 3 7 (1) 17 NM 3 23 NM Credit Reserve Build / (Release) (19) (33) (16) 4 - 27 (18) (13%) (68) 9 NM	Institutional Clients Group (ICG)																	
Securities and Banking Net Credit Losses 102 42 289 134 203 151 70 (76%) 433 424 (2%) Credit Reserve Build / (Release) (158) (199) (11) (194) (394) (83) 50 NM (368) (427) (16%) Transaction Services Net Credit Losses 1 1 1 3 7 (1) 17 NM 3 23 NM Credit Reserve Build / (Release) (19) (33) (16) 4 - 27 (18) (13%) (68) 9 NM	Net Credit Losses	103	4	13	290	137		210		150		87	(70%)		436		447	3%
Net Credit Losses 102 42 289 134 203 151 70 (76%) 433 424 (2%) Credit Reserve Build / (Release) (158) (199) (11) (194) (394) (83) 50 NM (368) (427) (16%) Transaction Services Net Credit Losses 1 1 1 3 7 (1) 17 NM 3 23 NM Credit Reserve Build / (Release) (19) (33) (16) 4 - 27 (18) (13%) (68) 9 NM	Credit Reserve Build / (Release)	(177)	(23	32)	(27)	(190)		(394)		(56)		32	NM		(436)		(418)	4%
Credit Reserve Build / (Release) (158) (199) (11) (194) (394) (83) 50 NM (368) (427) (16%) Transaction Services Net Credit Losses 1 1 1 3 7 (1) 17 NM 3 23 NM Credit Reserve Build / (Release) (19) (33) (16) 4 - 27 (18) (13%) (68) 9 NM	Securities and Banking																	
Transaction Services Net Credit Losses 1 1 1 3 7 (1) 17 NM 3 23 NM Credit Reserve Build / (Release) (19) (33) (16) 4 - 27 (18) (13%) (68) 9 NM	Net Credit Losses	102	4	12	289	134		203		151		70	(76%)		433		424	(2%)
Net Credit Losses 1 1 1 3 7 (1) 17 NM 3 23 NM Credit Reserve Build / (Release) (19) (33) (16) 4 - 27 (18) (13%) (68) 9 NM	Credit Reserve Build / (Release)	(158)	(19	99)	(11)	(194)		(394)		(83)		50	NM		(368)		(427)	(16%)
Credit Reserve Build / (Release) (19) (33) (16) 4 - 27 (18) (13%) (68) 9 NM	Transaction Services																	
				•				7										
Total Citicorp Provision for Loan Losses \$ 2,782 \$ 2,326 \$ 2,593 \$ 1.921 \$ 1.060 \$ 1.244 \$ 1.303 (50%) \$ 7.701 \$ 3.607 (53%)	Credit Reserve Build / (Release)	(19)	(3	33)	(16)	4		-		27		(18)	(13%)		(68)		9	NM
	Total Citicorp Provision for Loan Losses	\$ 2,782	\$ 2.32	26 \$	2,593	\$ 1,921	\$	1,060	\$	1,244	\$	1,303	(50%)	\$	7,701	\$	3,607	(53%)

COMPONENTS OF PROVISION FOR LOAN LOSSES - PAGE 2 CITI HOLDINGS / TOTAL CITIGROUP



(In millions of dollars)

				2Q 3Q 2010 2010					1Q 2011		2Q 2011		3Q 2011		3Q11 vs. 3Q10 Increase/ (Decrease)	Nine Months 2010		N	Nine Ionths 2011	YTD 2011 vs. YTD 2010 Increase/ (Decrease)
Citi Holdings																				
Net Credit Losses	\$	5,241	\$	4,998	\$	4,640	\$	4,191	\$	3,950	\$	2,995	\$	2,581	(44%)	\$	14,879	\$	9,526	(36%)
Credit Reserve Build / (Release)		340		(800)		(1,567)		(1,473)		(2,112)		(1,057)		(835)	47%		(2,027)		(4,004)	(98%)
Brokerage and Asset Management																				
Net Credit Losses		11		1		2		3		1		-		3	50%		14		4	(71%)
Credit Reserve Build / (Release)		(7)		(3)		(4)		(4)		(1)		(2)		-	100%		(14)		(3)	79%
Local Consumer Lending																				
Net Credit Losses		4,938		4,535		3,949		3,618		3,279		2,776		2,376	(40%)		13,422		8,431	(37%)
Credit Reserve Build / (Release)		386		(421)		(953)		(783)		(1,110)		(664)		(558)	41%		(988)		(2,332)	NM
Special Asset Pool																				
Net Credit Losses		292		462		689		570		670		219		202	(71%)		1,443		1,091	(24%)
Credit Reserve Build / (Release)		(39)		(376)		(610)		(686)		(1,001)		(391)		(277)	55%		(1,025)		(1,669)	(63%)
Total Citi Holdings Provision for Loan Losses	\$	5,581	\$	4,198	\$	3,073	\$	2,718	\$	1,838	\$	1,938	\$	1,746	(43%)	\$	12,852	\$	5,522	(57%)
Total Citicorp Provision for Loan Losses (from prior page)	¢	2,782	¢	2,326	¢	2,593	¢	1,921	¢	1,060	¢	1,244	¢	1,303	(FO9/)	•	7,701	_	3,607	(520/)
Total Citicorp Provision for Loan Losses (from prior page)	a	2,702	Ф	2,320	Ф	2,393	φ	1,921	Ф	1,000	Ф	1,244	Þ	1,303	(50%)	Þ	7,701	Þ	3,007	(53%)
Corporate / Other		3		(1)		-		-		1		(1)		-	-		2		-	(100%)
Total Citigroup Provision for Loan Losses	\$	8,366	\$	6,523	\$	5,666	\$	4,639	\$	2,899	\$	3,181	\$	3,049	(46%)	\$	20,555	\$	9,129	(56%)

NM Not meaningful Reclassified to conform to the current period's presentation.



(in millions of dollars)															
		1Q 2010		2Q 2010		3Q 2010		4Q 2010		1Q 2011		2Q 2011	_	3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Non-Accrual Loans (1)															
Corporate Non-Accrual Loans By Region (2)															
North America	\$	5,660	\$	4,411	\$	3,299	\$	2,112	\$	1,997	\$	1,899	\$	1,639	(50%)
EMEA		5,839		5,511		5,479		5,337		2,437		1,954		1,748	(68%)
Latin America Asia		613 831		581 546		664 517		701 470		606 451		528 451		442 342	(33%) (34%)
Total	\$	12,943	\$	11,049	\$	9,959	\$	8,620	\$	5,491	\$		\$	4,171	(58%)
Consumer Non-Accrual Loans By Region (2)			-							 -		 -			
North America	\$	12,966	\$	11.289	\$	9,978	\$	8.540	\$	7,068	\$	6.125	\$	5,954	(40%)
EMEA	Ψ	785	Ψ	687	Ψ	752	Ψ	652	Ψ	657	Ψ	644	Ψ	514	(32%)
Latin America		1,241		1,207		1,144		1,019		1,034		1,083		998	(13%)
Asia Total	\$	633 15,625	\$	580 13,763	\$	586 12,460	\$	576 10,787	\$	562 9,321	\$	549 8,401	-	480 7,946	(18%) (36%)
lotai	<u> </u>	15,625	<u> </u>	13,763	<u> </u>	12,400	<u> </u>	10,767	<u> </u>	9,321	<u> </u>	0,401	Þ	7,940	(30%)
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED A	SSET	<u>'S</u>													
ICG	\$	846	\$	830	\$	842	\$	796	\$	743	\$	770	\$	764	(9%)
Regional Consumer Banking		35		36		37		30		33		40	•	46	24%
Brokerage and Asset Management		-		-		-		-		-		-		-	-
Local Consumer Lending		588		621		674		707		619		510		442	(34%)
Special Asset Pool Corporate/Other		44 8		179 7		181 7		156 14		168 14		98 16		92 13	(49%) 86%
Corporate/Other	-	0	-		_		_	14		14	_	10	-	13	0070
TOTAL OTHER REAL ESTATE OWNED (OREO) (3)	\$	1,521	\$	1,673	\$	1,741	\$	1,703	\$	1,577	\$	1,434	\$	1,357	(22%)
OREO By Pogiany															
OREO By Region: North America	\$	1,291	\$	1,422	\$	1,470	\$	1.440	\$	1,331	\$	1,245	\$	1,222	(17%)
EMEA	Ψ	134	Ψ	146	Ψ	164	Ψ	161	Ψ	140	Ψ	133	Ψ	79	(52%)
Latin America		51		49		53		47		52		55		56	6%
Asia		45		56		54		55		54		1		-	(100%)
Total	\$	1,521	\$	1,673	\$	1,741	\$	1,703	\$	1,577	\$	1,434	\$	1,357	(22%)
Other Repossessed Assets (4)	\$	64	\$	55	\$	38	\$	28	\$	21	\$	18	\$	24	(37%)
					<u> </u>		<u> </u>						<u> </u>		(01 70)
Non-Accrual Assets (NAA) (5)															
Corporate Non-Accrual Loans	\$	12,943	\$	11,049	\$	9,959	\$	8,620	\$	5,491	\$	4,832	\$	4,171	(58%)
Consumer Non-Accrual Basis Loans		15,625		13,763		12,460		10,787		9,321		8,401		7,946	(36%)
Non-Accrual Loans (NAL)		28,568		24,812		22,419		19,407		14,812		13,233		12,117	(46%)
OREO		1,521		1,673		1,741		1,703		1,577		1,434		1,357	(22%)
Other Repossessed Assets		64		55		38		28		21		18		24	(37%)
Non-Accrual Assets (NAA)	\$	30,153	\$	26,540	\$	24,198	\$	21,138	\$	16,410	\$	14,685	\$	13,498	(44%)
NAL as a % of Total Loans		3.96%		3.58%		3.43%		2.99%		2.32%		2.04%		1.90%	
NAL as a % of Total Loans NAA as a % of Total Assets		3.96% 1.51%		3.58% 1.37%		3.43% 1.22%		2.99% 1.10%		0.84%		0.75%		0.70%	
Allowance for Loan Losses as a % of NAL		171%		186%		195%		209%		247%		260%		265%	

⁽¹⁾ Corporate loans are placed on non-accrual status based upon a review by Citigroup's Risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans. Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due. Residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.

NM Not meaningful

⁽²⁾ Excludes SOP 3-03 purchased distressed loans.

⁽³⁾ Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.

⁽⁴⁾ Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.

⁽⁵⁾ There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.



(In millions of dollars)

	1Q 2010		2Q 2010		_	3Q 2010	_	4Q 2010	_	1Q 2011	2Q 2011			3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Non-Accrual Loans (1) Corporate Non-Accrual Loans By Region (2)															
North America	\$	1,258	\$	1,046	\$	1,115	\$	987	\$	1,181	\$	1,189	\$	1,243	11%
EMEA		1,089		864		1,131		1,276		1,302		1,064		957	(15%)
Latin America Asia		347 292		313 363		378 349		472 356		427 356		392 341		361 300	(4%) (14%)
Total	\$	2,986	\$	2,586	\$	2,973	\$	3,091	\$	3,266	\$	2,986	\$	2,861	(4%)
Consumer Non-Accrual Loans By Region (2)															
North America	\$	242	\$	273	\$	355	\$	376	\$	363	\$	341	\$	345	(3%)
EMEA Latin America		210 1.200		145 1.167		144 1.102		102 977		110 1.004		104 1.051		76 959	(47%)
Asia		386		339		354		363		359		364		323	(13%) (9%)
Total	\$	2,038	\$	1,924	\$	1,955	\$	1,818	\$	1,836	\$	1,860	\$	1,703	(13%)
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASS	SETS														
ICG	\$	846	\$	830	\$	842	\$	796	\$	743	\$	770	\$	764	(9%)
Regional Consumer Banking		35		36		37		30		33		40		46	24%
TOTAL OTHER REAL ESTATE OWNED (OREO) (3)	\$	881	\$	866	\$	879	\$	826	\$	776	\$	810	\$	810	(8%)
OREO By Region:															
North America	\$	783	\$	803	\$	821	\$	777	\$	727	\$	759	\$	766	(7%)
EMEA		12		11		11		11		11		12		10	(9%)
Latin America Asia		41 45		39 13		42 5		34 4		34 4		38 1		34	(19%) (100%)
Total	\$	881	\$	866	\$	879	\$	826	\$	776	\$	810	\$	810	(8%)
01. 5		NI/A		N 1/A		N1/A		N 1/A		N 1/A		NI/A		N 1/A	, ,
Other Repossessed Assets (4)	_	N/A		N/A		N/A		N/A	_	N/A	_	N/A	_	N/A	
Non-Accrual Assets (NAA) (5)															
Corporate Non-Accrual Loans	\$	2,986	\$	2,586	\$	2,973	\$	3,091	\$	3,266	\$	2,986	\$	2,861	(4%)
Consumer Non-Accrual Basis Loans		2,038		1,924		1,955		1,818		1,836		1,860		1,703	(13%)
Non-Accrual Loans (NAL)		5,024		4,510		4,928		4,909		5,102		4,846		4,564	(7%)
OREO		881		866		879		826		776		810		810	(8%)
Other Repossessed Assets		N/A		N/A	_	N/A	_	N/A		N/A		N/A		N/A	
Non-Accrual Assets (NAA)	\$	5,905	\$	5,376	\$	5,807	\$	5,735	\$	5,878	\$	5,656	\$	5,374	(7%)
NAA as a % of Total Assets		0.48%		0.44%		0.45%		0.45%		0.44%		0.41%		0.39%	
Allowance for Loan Losses as a % of NAL		368%		389%		352%		348%		306%		304%		294%	

N/A Not Available at the Citicorp level. See "Non-Accrual Assets - Page 1" (on page 41) for Total Citigroup balances.

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's Risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans. Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due. Residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes SOP 3-03 purchased distressed loans.
- (3) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral.
- (4) Primarily transportation equipment, carried at lower of cost or fair value, less costs to sell.
- (5) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

NM Not meaningful

Page 42



(In millions of dollars)

		1Q 2010		2Q 2010	-	3Q 2010		4Q 2010		1Q 2011		2Q 2011		3Q 2011	3Q11 vs. 3Q10 Increase/ (Decrease)
Non-Accrual Loans (1)															
Corporate Non-Accrual Loans By Region (2)															
North America	\$	4,402	\$	3,365	\$	2,184	\$	1,125	\$	816	\$	710	\$	396	(82%)
EMEA		4,750		4,647		4,348		4,061		1,135		890		791	(82%)
Latin America Asia		266 539		268 183		286 168		229 114		179 95		136 110		81 42	(72%) (75%)
Total	\$	9,957	\$	8,463	\$	6,986	\$	5,529	\$	2,225	\$		\$	1,310	(81%)
Consumer Non-Accrual Loans By Region (2)															
North America	\$	12,724	\$	11,016	\$	9,623	\$	8,164	\$	6,705	\$	5,784	\$	5,609	(42%)
EMEA	•	575	Ť	542	•	608	•	550		547		540	•	438	` - ′
Latin America		41		40		42		42		30		32		39	(7%)
Asia Total	\$	247 13,587	\$	241 11,839	\$	232 10,505	\$	213 8,969	\$	203 7,485	\$	185 6,541	\$	157 6,243	(32%) (41%)
lotai	Ψ	13,307	Ψ.	11,033	<u> </u>	10,303	Ψ	0,303	Ψ	7,403	Ψ_	0,341	Ψ	0,243	(4170)
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED	ACCE1	re .													
		<u> </u>	_		_		_		_		_		_		
Brokerage and Asset Management	\$	-	\$	-	\$	- 674	\$	- 707	\$	- 040	\$	-	\$	-	- (2.40/.)
Local Consumer Lending Special Asset Pool		588 44		621 179		181		156		619 168		510 98		442 92	(34%) (49%)
Special Asset i doi				173	_	101		130		100		30		32	(4970)
TOTAL OTHER REAL ESTATE OWNED (OREO) (3)	\$	632	\$	800	\$	855	\$	863	\$	787	\$	608	\$	534	(38%)
OREO By Region:															
North America	\$	500	\$	612	\$	642	\$	649	\$	590	\$	470	\$	443	(31%)
EMEA		122		135		153		150		129		121		69	(55%)
Latin America Asia		10		10		11 49		13		18 50		17		22	100%
Total	\$	632	\$	800	\$	855	\$	51 863	\$	787	\$	608	\$	534	(100%) (38%)
Total	Ψ.	032	Ψ	000	Ψ.	000	Ψ_	003	-	707	Ψ_	000	-	334	(3070)
Other Repossessed Assets (4)	_	N/A		N/A		N/A		N/A		N/A		N/A		N/A	
Non-Accrual Assets (NAA) (5)															
Corporate Non-Accrual Loans	\$	9,957	\$	8,463	\$	6,986	\$	5,529	\$	2,225	\$	1,846	\$	1,310	(81%)
Consumer Non-Accrual Basis Loans		13,587		11,839		10,505		8,969		7,485		6,541		6,243	(41%)
Non-Accrual Loans (NAL)		23,544		20,302		17,491		14,498		9,710		8,387		7,553	(57%)
OREO		632		800		855		863		787		608		534	(38%)
Other Repossessed Assets		N/A		N/A		N/A		N/A		N/A		N/A		N/A	, ,
Non-Accrual Assets (NAA)	\$	24,176	\$	21,102	\$	18,346	\$	15,361	\$	10,497	\$	8,995	\$	8,087	(56%)
NAA as a % of Total Assets		4.81%		4.54%		4.36%		4.28%		3.11%		2.92%		2.80%	
Allowance for Loan Losses as a % of NAL		128%		141%		150%		163%		216%		234%		247%	

N/A Not Available at the Citi Holdings level. See "Non-Accrual Assets - Page 1" (on page 41) for Total Citigroup balances.

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NM Not meaningful

CITIGROUP

NON-GAAP FINANCIAL MEASURES - RECONCILIATIONS - PAGE 4



(In millions of dollars)

Tangible Book Value Per Share and Tangible Common Equity (TCE) (and related ratio) are non-GAAP financial measures. TCE, as defined by Citigroup, represents Common equity less Goodwill and Intangible assets (excluding MSRs) net of the related deferred taxes. Other companies may calculate TCE in a manner different from Citigroup. A reconciliation of Citigroup's total stockholders' equity to TCE and Tangible Book Value per Share follows:

	1Q 2010	2Q 2010	3Q 2010	4Q 2010	 1Q 2011	2Q 2011	 3Q 2011
Tangible Book Value Per Share (page 1):							
Total Common Equity	\$ 151,109	\$ 154,494	\$ 162,601	\$ 163,156	\$ 170,725	\$ 176,052	\$ 177,060
Less:							
Goodwill - as reported	25,662	25,201	25,797	26,152	26,339	26,621	25,496
Intangible Assets (Other than MSRs) - as reported	8,277	7,868	7,705	7,504	7,280	7,136	6,800
Goodwill and Intangible Assets - recorded as Assets of Discontinued Operations Held For Sale	-	-	-	-	165	-	-
Goodwill and Intangible Assets - recorded as Assets Held for Sale	45	66	-	-	-		
Net Deferred Taxes - Related to Goodwill and Intangible Assets	65	62	59	56	 53	50	47
Tangible Common Equity	\$ 117,060	\$ 121,297	\$ 129,040	\$ 129,444	\$ 136,888	\$ 142,245	\$ 144,717
Common Shares Outstanding, at period end	2,862.0	2,897.5	2,905.0	2,905.8	 2,920.6	2,917.9	 2,923.7
Tangible Book Value Per Share	\$ 40.90	\$ 41.86	\$ 44.42	\$ 44.55	\$ 46.87	\$ 48.75	\$ 49.50