

Account Credit Ratings (Account Statuses)

An account's credit rating indicates the status of the account. The credit rating (status) is useful in tracking how accounts have been classified. The credit rating (status) appears on various standard reports, including those on the CitiDirect® Card Management System and as a data element in the Citibank® Custom Reporting System. As an example, the status may indicate whether an account is suspended due to delinquency or temporarily closed due to suspicious activity/fraud.

The following listing is sorted by credit rating and contains the description, open/closed/temporary closure status and if authorizations will be declined:

Account Status Codes	Description	Open, Closed, Temporary Closure	Declines Authorizations
Blank	The account is in good standing and available for spending.	Open	No
AV	VIP: The account is in good standing and available for spending.	Open	No
B3	Collection Bankrupt Chapter 7. The account is permanently closed and not available for spending.	Closed	Yes
B4	Collection Chapter 13. The account is permanently closed and not available for spending.	Closed	Yes
B5	Collection Agency. The account is permanently closed and not available for spending.	Closed	Yes
B6	Collection Write Off. The account is permanently closed and not available for spending.	Closed	Yes
B7	Collection PPA. The account is closed and not available for spending.	Closed	Yes
B8	Collection Agency. The account is closed and not available for spending.	Closed	Yes
B9	Deceased. The account is permanently closed and not available for spending.	Closed	Yes
CA	Abuse. The account is closed and not available for spending.	Closed	Yes
CB	The account is suspended from spending. Call Customer Service for information.	Temporary Closure	Yes
CC	Collection CCCS. The account is closed and not available for spending.	Closed	Yes
CM	Suspected Fraud. The account is not available for spending.	Temporary Closure	No
DR	The account is in good standing and available for spending.	Open	No
F1	Security Lost/Stolen. The card has been closed for Security Investigation.	Closed	Yes
FA	Security Alt/Counterfeit. The card has been closed for Security Investigation.	Closed	Yes
FS	Suspected Fraud. The account not available for spending.	Temporary Closure	Yes
FV	Failed Verification. The account is suspended from spending. Call Customer Service for information.	Temporary Closure	Yes
G1	Past due. The account is past due however is available for spending.	Open	No
G2	Pre-Suspended. The account is past due however is available for spending.	Open	No
G3	The account is suspended. Call Customer Service for information.	Temporary Closure	Yes
G4	Pre-Cancelled; the account is suspended from spending. Call Customer Service for information.	Temporary Closure	Yes

Account Status Codes	Description	Open, Closed, Temporary Closure	Declines Authorizations
G5	Cancelled. The account is closed and not available for spending.	Closed	Yes
G6	Pre-Cancel 3x. The account is suspended from spending. Call Customer Service for information.	Temporary Closure	Yes
G7	Cancelled 3x. The account is closed and not available for spending. Call Customer Service for information.	Closed	Yes
G8	Returned Check. The account is closed and not available for spending. Call Customer Service for information.	Closed	Yes
GF	Fail Reissue. The account is available for spending however the card will not be reissued.	Open	No
GM	Gov't Mission. The account is in good standing and available for spending.	Open	No
GN	Navy/USMC Specific. The account is suspended from spending. Call Customer Service for information.	Temporary Closure	Yes
GP	Payment Plan. The account is suspended from spending. Call Customer Service for information.	Closed	Yes
GS	Signature Missing. The account is suspended from spending. Call Customer Service for information.	Temporary Closure	Yes
GW	Navy Waiver. The account is in good standing and available for spending.	Open	No
J1	Card Returned – Address Updt/Card Resent. The card has been resent after address updated.	Open	No
J2	Card Returned – Address Update Required. The card has been returned for address update.	Temporary Closure	Yes
LG	Ford Executive. The account is in good standing and available for spending.	Open	No
M9	The account is permanently closed by the bank and not available for spending.	Closed	Yes
NR	Collection Skip. The account is not available for spending.	Temporary Closure	Yes
NS	Signature acknowledgment not received.	Temporary Closure	Yes
RC	Auth Bypass. The account is in good standing and available for spending.	Open	No
S1	The account is past due however is available for spending.	Open	No
S2	The account is past due. Call Customer Service for information.	Temporary Closure	Yes
SS	Service Member's Civil Relief Act. The account is in good standing and available for spending.	Open	No
T1	Terminated Employment. The account is permanently closed and not available for spending.	Closed	Yes
T2	Return Mail. The account is suspended. Call Customer Service for information.	Temporary Closure	Yes
T3	Security Fraud App. The card has been closed for Security Investigation.	Closed	Yes
T4	Security NRI. The card has been closed for Security Investigation.	Closed	Yes
T5	Security Stolen. The card has been closed for Security Investigation.	Closed	Yes
T6	FEW Suspended. The account is suspended. Call Customer Service for information.	Temporary Closure	Yes
T8	2 Returned checks received within the lifetime of the account. Call Customer Service for the status of the account.	Closed	Yes
T9	FEW. The account is permanently closed and not available for spending.	Temporary Closure	Yes
V6	VIP Flag. The account is in good standing and available for spending.	Open	No
V8	Account closed at Cardholder's request. The account is closed and not available for spending.	Closed	Yes
V9	Account closed at Agency's request. The account is closed and not available for spending.	Closed	Yes

Account Status Codes	Description	Open, Closed, Temporary Closure	Declines Authorizations
Y9	Collection Attorney. The account is permanently closed and not available for spending.	Closed	Yes
EA	Open for Authorization	Open	No
EB	Open for Authorization	Open	No
EC	Open for Authorization	Open	No
ED	Open for Authorization	Open	No
EE	Open for Authorization	Open	No
EF	Open for Authorization	Open	No
EG	Open for Authorization	Open	No
EH	Open for Authorization	Open	No
EI	Open for Authorization	Open	No
EJ	Open for Authorization	Open	No
EK	Open for Authorization	Open	No
EL	Open for Authorization	Open	No
EM	Open for Authorization	Open	No
EN	Open for Authorization	Open	No
EO	Open for Authorization	Open	No
EP	Open for Authorization	Open	No
EQ	Open for Authorization	Open	No
ER	Open for Authorization	Open	No
ES	Open for Authorization	Open	No
ET	Open for Authorization	Open	No
EU	Open for Authorization	Open	No
EV	Open for Authorization	Open	No
EW	Open for Authorization	Open	No
EX	Open for Authorization	Open	No
EY	Open for Authorization	Open	No
EZ	Open for Authorization	Open	No
E0	Open for Authorization	Open	No
E1	Open for Authorization	Open	No
E2	Open for Authorization	Open	No
E3	Open for Authorization	Open	No
E4	Open for Authorization	Open	No
E5	Open for Authorization	Open	No
E6	Open for Authorization	Open	No
E7	Open for Authorization	Open	No
E8	Open for Authorization	Open	No
E9	Open for Authorization	Open	No